

VCO1 2126

Pend
Report



KIAN TEONG AUTO CENTRE

Blk 176 Sin Ming Drive #01-08, Sin Ming AutoCare

Singapore 575721

Tel: 64556268 Fax: 64555166

TO: QBE Insurance (Singapore) Pte Ltd

DATE: 15/4/2019

MOTOR CLAIM DEPT

LETTER OF DEMAND FOR VEHI LCE NO: SDW 5090 M

REPAIR COST: \$ 3,103.00(INC GST)

SEARCH FEES: \$ 7.49

LOU : \$ 360.00

TOTAL: \$ 3,470.49



Thank you & Best Regards

Wendy Siew 91786498 MOBILE

Kian Teong Auto Centre





Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 67414108

Our Ref: CC4/QBE18022328/Kfa3

16 MAY 2019

YUEN SHI MIN
BLK 432 TAMPINES ST 41
#09-559
SINGAPORE 520432

Dear Sir/Madam,

**ACCIDENT INVOLVING SKJ 9245T AND SDW 5090M ALONG/AT JUNCTION
OF TAMPINES AVE 7 & AVE 4 ON 06/12/2018**

We refer to the above accident where we are acting for QBE Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 7 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third-Party claim. However, if your policy has an NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

Poh Kin Chong
Case Handler
DID: 6841 2132
FAX: 6741 4108
Email: pohkin@lkkauto.com

c.c. *QBE Insurance (Singapore) Pte Ltd*
(Motor Claims Dept)



KIAN TEONG AUTO CENTRE

Blk 176 Sin Ming Drive #01-08, Sin Ming AutoCare

Singapore 575721

Tel: 64556268 Fax: 64555166

Letter of Authorization

Re: Accident on 6/12/2018 involving vehicles number SOW 5090 M
and SKJ 9245 T.

I, True Drive ^{copy} NRIC NO: 5334153B hereby authorize Kian Teong Auto Centre to handle and proceed all claims for my vehicle accident dated 6/12/18. Vehicle involved SOW 5090 M and SKJ 9245 T. I authorize Kian Teong Auto Centre to sign all necessary documents in connection with and arising out of the above claim with payment issue to Kian Teong Auto Centre.

X  

Name & Signature of Owner

 Wendy Lim

Name & Signature of Witness

DISCHARGE VOUCHER

Without Prejudice
Save As to Costs

Your Reference : SDW 5090M
Our Reference : VC012126

I/We, **TRUE DRIVE** do hereby acknowledge the sum of Singapore Dollars: **Three Thousand Four Hundred Seventy and Forty-Five cents only (S\$3,470.45)** being full discharge and satisfaction of all claims against QBE Insurance (Singapore) Pte Ltd and their Insured, 'YUEN SHI MIN', over damage to my/our vehicle **SDW 5090M** from an accident involving **SDW 5090M** and **SKJ 9245T** at/along **Tampines Ave 7 & Ave 4**, which occurred on **06 December 2018** at about **18:00hrs**.

Further, I/we hereby acknowledge and accept that the above said sum paid to me is 'strictly on a without admission of liability basis' and I/we hereby discharge and release the said QBE Insurance (Singapore) Pte Ltd and their Insured 'YUEN SHI MIN', from all claims, demands or action of damages as a result of the said accident.

Also, I/we hereby agree to indemnify and keep indemnified the said QBE Insurance (Singapore) Pte Ltd against all and any claims whatsoever made or to be made by any person or persons on my/our behalf in respect of the said accident.

Dated this (day) 20th of (month) Dec (year) 2019.



Signature

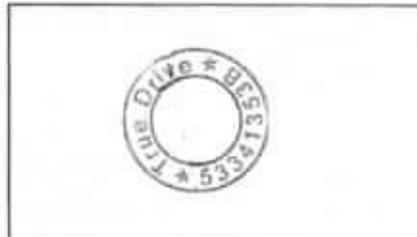
TRUE DRIVE

Claimant's Name

53341353B (RUC)

FIN/NRIC No.

Address



Company stamp if applicable



Witness's Signature

Wendy Sim

Witness's Name

19690319A

FIN/NRIC No.

176 SA Mng Drive

Sin Mng Autocare

#01-02 (1577721)

Address

Please return to:
General Claims Department
QBE Insurance (Singapore) Pte Ltd
1 Raffles Quay
#29-10 South Tower
Singapore 048583
(By Fax: 6534 5356)

KIAN TEONG AUTO CENTRE

Blk 176 Sin Ming Drive #01-08

Sin Ming AutoCare Singapore 575721

Tel No. : 64556268 Fax No. : 64555166

E-Mail : info@ktauto.com.sg

Website : www.ktauto.com.sg

Tax Reg. No. : 52991859E Buss. Reg. No. : 52991859E

QBE INSURANCE SINGAPORE

Tax Invoice : KT042338

Invoice Date : 20/04/2019

Vehicle Num. : SDW 5090 M

Make/Model : TOYOTA WISH

Mileage(Km) :

PO/WO/RO# :

Ref./Remark :

S/N	Quantity	Particular	Unit Price	Amount S\$
1.		ACCIDENT REPAIR	2,900.00	2,900.00

SingDollars : Three Thousand One Hundred Three Only

E. & O.E.



Total S\$: 2,900.00
GST@7% S\$: 203.00
Amount Due S\$: 3,103.00
=====

Terms : Cash

Customer's Signature/Co. Stamp

for KIAN TEONG AUTO CENTRE

Cheque must be crossed and made payable to "Kian Teong Auto Centre"

> Back to OneMotoring



Land Transport Authority
 10 Sin Ming Drive
 Singapore 575701
 GST Registration No. : M4-0006529-2

Print Date/Time : 08 Dec 2018 / 11:02:08
 Receipt Date/Time : 08 Dec 2018 / 11:02:08

Tax Invoice/Receipt

Receipt No. : ITNET-00000-181208-000558
 Previous Receipt No. :

**S/N Item Description/
 Business Transaction Reference
 No.**

Result of Insurance Enquiry - SKJ9245T
 As at 06 Dec 2018/23:59:00
 Insurance Co: QBE INSURANCE (SINGAPORE) PTE LTD
 1 Insurance Enquiry - SKJ9245T
 Enquiry Fee
 201812081100053689482

Amount Before GST (\$\$)	GST Amount (\$\$)	Amount After GST (\$\$)
7.00	0.49	7.49
7.00	0.49	7.49
7.00	0.49	7.49
		0.04
		7.45

Sub-Total
 Total Before Rounding
 Rounding Difference
 Total Amount Payable

tel: 6224 6633

Paid By	Credit Card:	Amount
	xxxxxxxxxxxx778B	7.45
	Visa/MasterCard	7.45
	Cash Change	0.00
	Tendered Amount	7.45
	Excess Refundable Amount	0.00

Joyce Foo
 Joyce.Foo@qbe.com

THANK YOU AND HAVE A NICE DAY!

Khanchna (LKK Auto)

From: Jenny Toh <jenny.toh@qbe.com>
Sent: Monday, 4 November 2019 3:54 PM
To: Khanchna (LKK Auto)
Cc: Admin A
Subject: RE: Mandate Request - ACCIDENT INVOLVING VEHICLES SDW 5090M (TP) & SKJ 9245T (OI-QBE) on 06/12/2018

Our ref: VC012126

Hi Khanchna

Please proceed with the settlement.

regards

Jenny Toh

Senior Assistant

Claims / Asia

1 Raffles Quay, #29-10 South Tower, Singapore 048583

+65 6224 6633 | +65 6477 1225

[Website](#) [LinkedIn](#) [Twitter](#)



From: Khanchna (LKK Auto) <khanchna@lkkauto.com>
Sent: Tuesday, 15 October 2019 6:00 PM
To: Janice Goh Siew Geok <janice.goh@qbe.com>; Jenny Toh <jenny.toh@qbe.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: Mandate Request - ACCIDENT INVOLVING VEHICLES SDW 5090M (TP) & SKJ 9245T (OI-QBE) on 06/12/2018

YOUR REF – V0016400

LKK REF - CC4/QBE18022328/Kka3q2

=====

Dear Sir/Madam,

ACCIDENT INVOLVING VEHICLES SDW 5090M (TP) & SKJ 9245T (OI-QBE) on 06/12/2018

We refer to the above matter.

This is a head to rear end collision.

We had informed to the Insured company of the TP claim and NCD issues and they agreed to let Insurance handle.

In view of the above, we are of the view that BOLA 27 is applicable.

Summary to offer to repairer **KIAN TEONG AUTO CENTRE** is as follows:

TP CLAIMED		REVISED - TO OFFER
Cost of Repair (w/GST)	\$ 8,460.06	\$ 3,103.00
Loss of Use (\$60 x 6 days)	\$ 360.00	\$ 360.00(\$60 x 6 days)
LTA Search Fee	\$ 7.49	\$ 7.45
TOTAL	\$ 8,827.55	\$ 3,470.45

Breakdown of days is as follows:

*6 days recommendation for repair

Relevant supporting claim documents are attached herewith for your perusal and reference.

For your approval and/or further instructions please.

Thank you.

Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: **6841 2360** | email: Khanchna@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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