

Mei Kwan (LKKAuto)

From: Mei Kwan (LKKAuto)
Sent: Wednesday, 19 December, 2018 12:01 PM
To: joyce.foo@qbe.com
Cc: Admin A; CS A Team; Admin A; Poh Kin (LKKAuto)
Subject: RE: FW: Accident report_SDW5090M - Pre-repair arrangement
Attachments: TP ESTIMATE - MARKED.pdf; Preliminary Advice.pdf

Categories: HMK

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

QBE ref: VC012126
LKK REF: CC4/QBE18022328/Kfa3

Dear Sir / Madam,

We refer to the above matter.

Enclosed revert of vehicle: SDW 5090M

We have not authorized repairs.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice

Please take note that the case handler in-charge is Poh Kin and he can be contacted at DID: 6841 2132.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)
Sent: Monday, 10 December, 2018 1:12 PM
To: joyce.foo@qbe.com; assignments <assignments@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: FW: Accident report_SDW5090M - Pre-repair arrangement

Dear Joyce,

Thank you for the assignment.

Best Regards,

Catherine Chong | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: info@ktauto.com.sg [<mailto:info@ktauto.com.sg>]
Sent: Monday, 10 December, 2018 11:24 AM
To: joyce.foo@qbe.com; assignments@lkkauto.com
Subject: Re: FW: Accident report_SDW5090M - Pre-repair arrangement

Dear Joyce,

We are please to get LKK Auto Consultants Pte Ltd to survey and finalise the mentioned claim. Kindly advice liability ASAP.

Yours faithfully
Wendy Siew
On and behalf of
Kian Teong Auto Centre
[176 Sin Ming Drive](#)
[Sin Ming](#) autocare #01-08
Singapore 575721
Tel: 65 64556268
Fax: 65 64555166
HP: 91786498
Website: www.ktauto.com.sg

From: Joyce Foo <joyce.foo@qbe.com>
Sent: 12/10/18 11:19 AM
To: "info@ktauto.com.sg" <info@ktauto.com.sg>
Subject: FW: Accident report_SDW5090M - Pre-repair arrangement
undefinedundefinedundefined

WITHOUT PREJUDICE

Our ref : V0016400

Dear Sirs/Madam

We refer to the above captioned matter.

We intent to conduct a full survey of the damage to your client's vehicle. We propose to use one of the motor surveyors named in the attached list:

COMPANY
Appraisal Associates Pte Ltd
Automobile Inspection Services
KM Auto Assessors Pte Ltd
LKK Auto Consultants Pte Ltd
Infiniti Appraisal Service
Priority Services
Quantum Risk Management (S) Pte Ltd

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors.

Thanks & Best Regards

Joyce Foo
Senior Assistant - Claims
QBE Asia Pacific – Singapore

QBE Insurance (Singapore) Pte Ltd
Phone: +65 6477 1184
Email: joyce.foo@qbe.com

Visit us on the web at www.qbe.com.sg

From: Info SINGAPORE
Sent: Monday, 10 December 2018 10:52 AM
To: Syaheeda Nacah Binte Mohamed Othman <syaheeda.othman@qbe.com>; Jenny Toh <jenny.toh@qbe.com>; Joyce Foo <joyce.foo@qbe.com>
Subject: FW: Accident report_SDW5090M - Pre-repair arrangement

Hi All

Attached for your attention.

Regards

Grace Wong

From: info@ktauto.com.sg <info@ktauto.com.sg>
Sent: Saturday, 8 December 2018 11:14 AM
To: QBE Asia P&I <qbeasiapni@qbe.com>; Info SINGAPORE <info.sing@qbe.com>
Subject: Accident report_SDW5090M - Pre-repair arrangement

Dear Sirs,

Kindly please assist to arrange for a pre-repair survey for the above mentioned vehicle, vehicle already in workshop awaiting for repair. Please find attached GIA for your kind reference. Your insured vehicle number SKJ9245T. Direct settlement is our priority, assuring you our best attention at all times.

Yours faithfully
Wendy Siew
On and behalf of
Kian Teong Auto Centre
[176 Sin Ming Drive](#)
[Sin Ming](#) autocare #01-08
Singapore 575721
Tel: 65 64556268
Fax: 65 64555166
HP: 91786498
Website: www.ktauto.com.sg

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