

**Vic (LKKAUTO)**

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**From:** Vic (LKKAUTO)  
**Sent:** Thursday, 21 November, 2019 10:21 AM  
**To:** GERALD POH WEE BIN  
**Cc:** MT\_Claim\_SG; Admin A; Vic (LKKAUTO)  
**Subject:** <SEEK MANDATE> RE: Accident SJS3492A DOA: 7/12/2018 Your Ref: XE8080E - LOD [External Confidential] - LKK REF CC4/LPC18022327/R1ha3  
**Attachments:** LKK INSPECTION REPORT.pdf; LKK ADJUSTMENT REPORT.pdf; LKK INSPECTION PHOTOS.pdf; LKK REINSPECTION PHOTOS.pdf; TP LOD.pdf

**Your Ref: 18/18/18/VC00/021197**  
**Our Ref: CC4/LPC18022327/R1ha3**

Dear Gerald,

ACCIDENT INVOLVING VEHICLES XE 8080E (OI) AND SJS 3492A (TP) ON 07/12/2018

We refer to the subject matter and to the assignment dated 10<sup>th</sup> December 2019 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

It was reported that Insured vehicle reversed and collided to the TP vehicle.

As such, liability is not to our Insured's favour, we have to settle the claim from the TP vehicle.

We propose to offer to TP repairer "**HITACHI CAPITAL ASIA PACIFIC PTE LTD**" as below:

TP CLAIMED		REVISED - TO OFFER
Cost of Repair (w/gst)	\$ 14,742.73	\$ 5,885.00
Loss of Use (\$80 x 22 days)	\$ 1,760.00	\$ 720.00 (\$60 x 12 days)
GIA Search Fee	\$ 2.00	\$ 2.00
<b>TOTAL</b>	<b>\$ 16,504.73</b>	<b>\$ 6,607.00</b>

**TP VEHICLE DETAILS:**

**MARKET VALUE : \$16,000.00 (est)**  
**LTA REBATE : \$ 9,876.00 (est)**  
**NETT VALUE : \$ 6,124.00 (est)**

**Breakdown of days is as follows:**

Our surveyor's recommended days to repair	9 days
Weekends / Downtime	3 days
<b>TOTAL</b>	<b>12 days</b>

The above is for your approval and/or further instructions please.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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**From:** Vic (LKKAuto)

**Sent:** Tuesday, 17 September, 2019 2:28 PM

**To:** GERALD POH WEE BIN

**Cc:** MT\_Claim\_SG; KKLau; Admin A; Vic (LKKAuto)

**Subject:** RE: Accident SJS3492A DOA: 7/12/2018 Your Ref: XE8080E - LOD [External Confidential]

Dear Gerald,

We refer to the below email.

Please be informed that we are currently preparing our report for mandate approval.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

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**From:** Veron Chen (LKKAuto)

**Sent:** Tuesday, 17 September, 2019 1:28 PM

**To:** GERALD POH WEE BIN; CS A Team; Admin A

**Cc:** MT\_Claim\_SG; KKLau; SUR

**Subject:** RE: Accident SJS3492A DOA: 7/12/2018 Your Ref: XE8080E - LOD [External Confidential]

Dear Gerald,

Thank you for the email.

Dear Vic,

**FYNA-CC4/LPC18022327/R1ha3**

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>

**Sent:** Tuesday, 17 September 2019 1:14 PM

**To:** Veron Chen (LKKAuto) <[veronchen@lkkauto.com](mailto:veronchen@lkkauto.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; KKLau <[kklau@lkkauto.com](mailto:kklau@lkkauto.com)>

**Subject:** FW: Accident SJS3492A DOA: 7/12/2018 Your Ref: XE8080E - LOD [External Confidential]

**Lonpac External - Confidential**

Dear Veron,

Is there any issue which is still outstanding ?

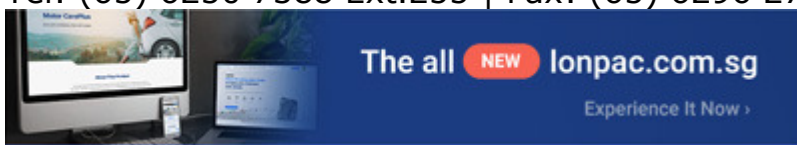
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



*Lonpac External - Confidential data is for use by authorised external parties only.*

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**From:** Jamilah, Binte MohdKassim [<mailto:jamilahbegum@hcspl.com.sg>]

**Sent:** Tuesday, 17 September, 2019 1:05 PM

**To:** GERALD POH WEE BIN; Joy Irene (LKKAuto)

**Cc:** 関本崇 / Sekimoto, Takashi; HengCheong, Poon

**Subject:** RE: Accident SJS3492A DOA: 7/12/2018 Your Ref: XE8080E - LOD

Dear Joy/Lonpac,

We still have not received your reply.

Appreciate your prompt response, please.

Thank you & regards,  
Jamilah  
Auto Servicing  
Total Vehicle Solutions Department

Hitachi Capital Asia Pacific Pte. Ltd.  
Jun Taiyo Service Centre (Automobile Leasing & Workshop)  
8 Fourth Lok Yang Road Singapore 629705  
t: 6833 6265  
e: [jamilahbegum@hcspl.com.sg](mailto:jamilahbegum@hcspl.com.sg)  
w: [www.hitachi-capital.com.sg](http://www.hitachi-capital.com.sg)

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**From:** Jamilah, Binte MohdKassim  
**Sent:** Friday, June 7, 2019 5:43 PM  
**To:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>; Joy Irene (LKKAuto) <[JoyIrene@lkkauto.com](mailto:JoyIrene@lkkauto.com)>  
**Subject:** Accident SJS3492A DOA: 7/12/2018

Dear Joy,

Attached LOD fyns, please.

Appreciate early settlement.

Thank you & regards,  
Jamilah  
Auto Servicing  
Total Vehicle Solutions Department

Hitachi Capital Asia Pacific Pte. Ltd.  
Jun Taiyo Service Centre (Automobile Leasing & Workshop)  
8 Fourth Lok Yang Road Singapore 629705  
t: 6833 6265  
e: [jamilahbegum@hcspl.com.sg](mailto:jamilahbegum@hcspl.com.sg)  
w: [www.hitachi-capital.com.sg](http://www.hitachi-capital.com.sg)