

INS./CASE OWNER:

CC

4/111

180

22325, K1

1/3/18

LKK:
IDAC:

Surveyor:

Rasm

DOI

ASSIGNMENT

11/01/2018

Date/Time:

10/12/18

Registered in Mauritius:

11/1/18

Pre-assign / CCU / FTE



Insured Vehicle No.:

SHB 6234

Claim No.:

Name of Insured:

VTL

Policy No.:

Insured Tel No.:

HP:

Make / Model:

Excess Sec II :SS

D.O.A.:

10/12/18

Place of Accident:

North Bridge Rd

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Driver Tel No.:

(V/L: YES / NO)

Insured Liability: %

Final ? Yes / No

SHB 2410 X



INSRS:

WSP:

Tel:

Liability:

RMKS:

prime
Auto
claim

INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/Time

STAGE

DATE / PIC

14/12
VTLSHB 2410 X, AG/INC 18022313 / H66: 004-13/12/18
SHB 6234, AG/INC 18013320 / H663: 004-20/12/18

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE

Date/Time:

Sent By:

10/12/2018

HMK

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

S\$ 2,416.80

(5 days)

Reduction:

27.26 %

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email

Call

Final Liability:

% 100

(Agreed / Assessed) BOLA S/N No.:

15

If NO or B 28, Ass. Lia:

Repair Cost: 12/12/18

S\$ 2,416.80

Loss of Rental (LOR):

S\$ 768.80

(5 days)

x \$126.80

Loss of Use (LOU):

S\$ -

(\$ x days)

Loss of Income (LOI):

S\$ -

(\$ x days)

LOR only ☒ LOU only ☐LOR + LOU ☐LOR + LOI ☐

[Tick only one]

GIA/LTA Search

S\$ -

Medical:

S\$ -

Disbursement:

S\$ -

(e.g. Tow/Independent)

Legal Cost

S\$ -

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

Total:

S\$ 3,410.98

Global Sum S\$:

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

S\$ 3,410.98

Name 1:

Prime Auto claims Service Pte Ltd.

Payee 2: (Strike if N.A.)

S\$ -

Name 2:

Payee 3: (Strike if N.A.)

S\$ -

Name 3:

REF: III

62932

ASSIGNMENT

From: Date: 11-12-2018

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No: SHD 2410X

at Workshop m/s

of

Insured

Policy No.

Claims No.

Sum Insured

Excess:

(Client's Record)

Make of Veh.

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

Bal. or Market Value:

IDAC Accident Report: Consistent? : Yes or No

GIA / PR Seen: Consistent? : Yes or No

Est. Repairs: 5 days Res: Yes or No

Lum Sum: 3182 % 3 Val: Yes or No

CA / REV / REP. / 24 HRS

Date: Person Contacted:

Vehicle: IN / OUT

Veh No: SHD 2410X Yr Regn: 2017 Aug

Type: M.Car / M.Cyclo / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Honda Shuttle Hybrid 1.5A 1496

Colour: Brown A/C Insured / Std / NI / NA

Sp. Reading: 148575 T/Radio: Insured / Std / NI / NA

Eng/No:

C/Nr: 9P71114190

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size: F:

185/60R15

R:

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

WATLUNE

Front

Rear

R/Bal: 5 mm

R/Bal: 5 mm

L/Bal: 5 mm

L/Bal: 5 mm

D.O.A: 10/12/18

D.O.A: 11/12/18

Survey held at

PRIME AUTO

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

O/S Rear

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

Date/Time, File Pass to?

☐ : Prel. Report

to

☐ : Final Report

Date/Time, File Return to?

to

Add Fee: ☐ Site Insp (\$

☐ Interview (\$

☐ Tech Invs (\$

☐ Weekend (\$

Report Format :

Lump Sum / I.B.I: (\$

Plp 137,476.80 (Rd) 928.00 / 27-267)

Days Of Repair:

Resurvey No. of Trip:

Survey Fee:

Transportation:

) \$ + RD \$

) Photos

) Other:

TOTAL



Prime Auto Claims Service Pte Ltd

GST Reg. No : 201606560M
6 Benoi Place Singapore 629927
Tel: 6861 0908 Fax: 6515 2948

Date: 11.12.2018

India International Insurance Pte Ltd
64 Cecil Street #04/#05
IOB Building
Singapore 049711

Attn: Motor Claims Dept

RE: ESTIMATE COST OF REPAIR TO VEHICLE SHD2410X HONDA SHUTTLE (2017)

To Supply

1) 1pc	Right rear door <i>PA /</i>	\$	958.50
2) 1pc	Right lower rocker panel <i>color repair</i>	\$	435.00

Sub total parts	\$	1,393.50
Less: 20% discount	\$	278.70
	\$	1,114.80

To supply S.Nett Parts

1) 1pc	Right side skirt <i>cut /</i>	\$	580.00 500.00
---------	-------------------------------	----	--------------------------

Sub total S.Nett Parts	\$	580.00
------------------------	----	--------

L/charges

1)	To tuff kote	\$	50.00 ✓
2)	To transfer right rear door handle, door trim cover and mechanism parts	\$	60.00 ✓
3)	To remove & replace right rear door & right side skirt. Knock & repair right rear fender. Replace the above parts.	\$	700.00 500

- 4) To putty, respray painting right rear door inlet & outer, right side skirt & right rear fender. To polish

\$

900.00

600

~~500~~

Sub total L/charges	\$	1,710.00
Estimated Grand Total	\$	3,404.80

Repair

Hp 90010068

5 days

4/8

~~11/11~~ 11/12/18 @ 1125

Resurvey after repair

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature: _____

Date: _____

Poh Kin (LKKAUTO)

From: Poh Kin (LKKAUTO)
Sent: Friday, 25 January 2019 6:22 PM
To: 'Alice Leong'
Cc: Admin A
Subject: RE: PRI REQUEST TO ACCIDENT ON 10.12.2018 INVOLVING SHD2410X & SHB6213H
Attachments: DV SHD 2410X.pdf
Importance: High

WITHOUT PREJUDICE
SAVE AS TO COSTS

Our Ref: CC4/III18022325/R1fa3
Your Ref: SHD 2410X

Dear Alice,

We refer to above matter and your letter of demand dated 20th December 2018.

We hereby confirmed settlement as per your letter of demand:-

1. Cost of Repair (w/GST)	S\$ 2,650.18
2. Loss of Rental	S\$ 760.80
	S\$ 3,410.98

Please duly sign the DV attached and return to us for payment processing.

We need original copy DV and documents of Letter of Demand.

Your prompt action will be very much appreciated.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Poh Kin, Chong (Mr) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2132 | email: pohkin@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

Save the Earth. Print only when necessary.

Poh Kin (LKKAUTO)

From: Poh Kin (LKKAUTO)
Sent: Wednesday, 19 December 2018 12:09 PM
To: 'Alice Leong'
Cc: Admin A
Subject: RE: PRI REQUEST TO ACCIDENT ON 10.12.2018 INVOLVING SHD2410X & SHB6213H

Importance: High

WITHOUT PREJUDICE

Our Ref: CC4/III18022325/R1fa3
Your Ref: SHD 2410X

Dear Alice,

We refer to above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident.

And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Poh Kin, Chong (Mr) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2132 | email: pohkin@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

Save the Earth. Print only when necessary.

This e-mail contain confidential and privileged material, and are for the sole use of the intended recipient. Use or distribution by an unintended recipient is prohibited, and may be a violation of law. If you believe that you received this e-mail in error, please do not read this e-mail or any attached items. Please delete the e-mail and all attachments, including any copies thereof, and inform the sender that you have deleted the e-mail, all attachments and any copies thereof. Thank you.

Print Received Message

This mail is associated with :

***SHD2410X (MCT18120259)**

[SHB6213H]

TP

PRIME CAR RENTAL & TAXI SERVICES PTE LTD

Dec 10 2018 8:00AM

[-]

Prime Auto Claims Service Pte Ltd

From India International Insurance Pte Ltd (HQ) (III_SG), sent on 24/01/2019 11:40 AM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$3410.98) - SHD2410X - Claim Handler: Sundari Nagarajan

Approved:3410.98:CDGE will not be claiming against TP as per video footage, OID is liable for the accident. Please proceed to D/S @ 100%.

Claim Audit

AUDIT TRAIL					By
No.	On	Audit	Remarks		
1	11 Dec 2018 20:19	Clim Veh Model Changed	(205259) HONDA SHUTTLE HYBRID 1.5 (A).		[A] HOW MEI KWAN
2	11 Dec 2018 20:19	Clim Created	Reg No: SHD2410X, Acct Date: 2018/12/10. Claim Type: TP. Insurer: India International Insurance Pte Ltd (HQ). TP Insurer: NTUC Income Insurance Co-operative Ltd (HQ). Workshop: Prime Auto Claims Service Pte Ltd (HQ)		[A] HOW MEI KWAN
3	11 Dec 2018 20:19	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):		[A] HOW MEI KWAN
4	11 Dec 2018 20:19	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2018/12/20		[A] HOW MEI KWAN
5	11 Dec 2018 20:19	Adj Mandate Set	Approved:0.00,Reinsp:Adj decides.		[A] HOW MEI KWAN
6	11 Dec 2018 20:19	Label Added	(30653):Direct Settlement.		[A] HOW MEI KWAN
7	11 Dec 2018 20:19	Adj Adjuster Assigned	[None] -> MOHD TAUFIKH BIN HAMID		[A] HOW MEI KWAN
8	13 Dec 2018 10:14	Adj Mandate Request	Cur,Req:0.00:PODS Liability: 100% Remarks: BOLA 15, TP vehicle driven within the lane. OID change and causing collision with TP vehicle as per TP video footage. (we unable to uploaded video footage, e-mail on 13/12/2018 attached video footage by Ms		[A] Chong Poh Kin
9	13 Dec 2018 19:03	Adj Adjuster Assigned	MOHD TAUFIKH BIN HAMID -> MOHD RASUL		[A] HOW MEI KWAN
10	18 Dec 2018 12:20	Video Downloaded	Downloaded Video - Accident (TP)		[I] Lalitha Krishnan
11	18 Dec 2018 13:47	Video Downloaded	Downloaded Video - Accident (TP)		[I] Lalitha Krishnan
12	18 Dec 2018 13:48	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2018/12/20. Mandate Remarks: Please forward Alice Leong's email to me		[I] Lalitha Krishnan
13	18 Dec 2018 13:48	Adj Mandate Set	Maintained:Please forward Alice Leong's email to me		[I] Lalitha Krishnan
14	18 Dec 2018 17:59	Adj Mandate Request	Cur,Req:0.00:PODS Liability: 100% Remarks: BOLA 15, TP vehicle driven within the lane. OID change lane and causing collision with TP vehicle as per TP video footage. (Alice Leong e-mail forwarded to you by pohkin)		[A] Chong Poh Kin
15	19 Dec 2018 11:42	Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date:2018/12/20. Mandate Remarks: CDGE will not be claiming against TP as per video footage, OID is liable for the accident. Please proceed to D/S @ 100%.		[I] Zuhaidah Bte Samsuri
16	19 Dec 2018 11:42	Adj Mandate Set	Approved:0.00:CDGE will not be claiming against TP as per video footage, OID is liable for the accident. Please proceed to D/S @ 100%.		[I] Zuhaidah Bte Samsuri
17	28 Dec 2018 14:30	Video Downloaded	Downloaded Video - Accident (TP)		[I] Zuhaidah Bte Samsuri
18	14 Jan 2019 13:23	Adj Rpt Initiated			[A] JOANNE LEE KHANG MIN
19	14 Jan 2019 13:23	Clim Dtl Modified	Insured Name: -> -.		[A] JOANNE LEE KHANG MIN
20	14 Jan 2019 13:23	Clim Dtl Modified	Claimant's Name: -> -. Claimant's ID: -> -.		[A] JOANNE LEE KHANG MIN

Print Received Message

This mail is associated with :

***SHD2410X (MCT18120259)
[SHB6213H]**

TP

PRIME CAR RENTAL & TAXI SERVICES PTE LTD
Dec 10 2018 8:00AM

Prime Auto Claims Service Pte Ltd

From India International Insurance Pte Ltd (HQ) (III_SG), sent on 19/12/2018 11:42 AM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$0.00) - SHD2410X - Claim Handler: Sundarl Nagarajan

Approved:0.00:CDGE will not be claiming against TP as per video footage, OID is liable for the accident. Please proceed to D/S @ 100%.

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Date From



Date To



Audit Type

None



Go

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2003025	14/12/2018 09:48	Motor	India International Insurance Pte Ltd (HQ)	India International Insurance Pte Ltd (HQ)	SHD2410X	Zuhaidah Bte Samsuri	xxx,xxx

Print Received Message

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***SHD2410X (MCT18120259)**

[SHB6213H]

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Prime Auto Claims Service Pte Ltd

GST Reg. No : 201606560M
6 Benoi Place Singapore 629927
Tel: 6861 0908 Fax: 6515 2948

Date: 20.12.2018

Our Ref: SHD2410X

Your Ref: CC4/III18022325/R1fa3

India International Insurance Pte Ltd
64 Cecil Street #04/#05
IOB Building
Singapore 049711

Without prejudice

Attn: Mr. Poh Kin (Motor Claims Dept)

Dear Sir,

ACCIDENT ON 10.12.2018 INVOLVING VEHICLE NO SHD2410X & SHB6213H

We are on behalf of M/s Prime Car Rental & Taxi Services Pte Ltd the owner of vehicle SHD2410X in their third party claim against your insured / driver of SHB6213H negligence caused the accident.

Appended below our client's claim:

1. Cost of repair	\$ 2,650.18
2. Loss of rental @\$126.80 x 6 days	\$ 760.80
	<hr/>
Total	\$ 3,410.98

We enclose herewith copy of our invoice no 2934, Letter of authority & Letter of Certification for your retention. Please acknowledge receipt.

For an amicable settlement, please let us have your offer.

Yours faithfully,

Alice Leong

e-mail: aliceleong@primeautoclaims.com

Encl.

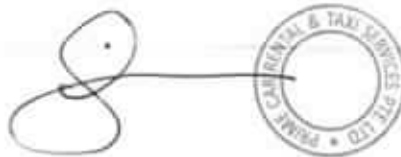
LETTER OF AUTHORITY

To: PRIME AUTO CLAIMS SERVICE PTE. LTD.

Re: ACCIDENT ON 10.12.2018 INVOLVING SHD2410X & SHB6213H
ALONG NORTH BRIDGE ROAD

I/ We, M/S Prime Car Rental & Taxi Services Pte Ltd hereby authorized you to carry out repairs of the damage caused to my / our vehicle no: SHD2410X in the above accident.

I/ We further also confirm and agree that all sums of money to be recovered by you on my/ our behalf shall be paid to you. I/ We hereby also authorise the third party insurer to release to you such sums of money recovered on my / our behalf.



.....
Signature (Company's stamp if applicable)

Name: PRIME CAR RENTAL & TAXI SERVICES PTE LTD
NRIC: 199606293 Z

EXPRESS SETTLEMENT

DISCHARGE VOUCHER III-Direct Settlement (PODS)

The contents of this document apply to vehicles damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.

India Ref: TP / MCT18120259

Claimant Ref: SHD 2410X

We/I, Prime Auto Claims Service Pte Ltd ("The workshop") hereby confirm that we/I have reached an agreement with the appointed Surveyor of India International Insurance Pte Ltd LKK Auto Consultants Pte Ltd (name of Surveyor) with respect to the amount claimed for S\$ 2,650.18 (repair cost), S\$ 760.80 (loss of use/rental), S\$ - (search fee), vehicle no. SHD 2410X that was damaged pursuant to the accident which occurred on 10/12/2018 (date) at North Bridge Road (location) involving vehicle no. SHB 6213H (insured vehicle). This is pursuant to the inspection conducted on 11/12/2018 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner PRIME CAR RENTAL & TAXI SERVICES PTE LTD ("the third party claimant") of vehicle no. SHD 2410X to make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify India International Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to cost of repairs and/or rental and/or loss of use pursuant to the damage to SHD 2410X (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of all claims of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

We/I authorize you to pay the total amount of S\$ 3,410.98 to Prime Auto Claims Service Pte Ltd

Dated this 28th day of January 20 19.

CLAIMANT:

Signature: [Signature]

Name: Henry Soh Ching

NRIC: S28123146

Address: c/o No. 6 Beroi Place
S' 629927

Nationality: PR

Occupation: Claims Manager

WITNESS:

Signature: [Signature]

Name: MRB

NRIC: LKK

Address: LKK AUTO CONSULTANTS PL
51 Ubi Ave 1, #01-25
Paya Ubi Industrial Park
Singapore 408933
Tel: 6256 3561

Nationality: Singapore

Occupation: Surveyor



MRB

LKK AUTO CONSULTANTS PL
51 Ubi Ave 1, #01-25
Paya Ubi Industrial Park
Singapore 408933
Tel: 6256 3561

TAX INVOICE

NO. : 2934

**Prime Auto Claims Service Pte Ltd**

6 Benoi Place Singapore 629927
 Tel: 6861 0908 Fax: 6515 2948
 GST Reg. No: 201606560M
 Reg No. 201606560M

IESSRS INDIA INTERNATIONAL INSURANCE PTE LTD

64 Cecil Street
 #04/05 10B Building
 SINGAPORE 049711


DATE : 17/12/2018
 WORKS ORDER NO : 2936
 VEHICLE NO : SHD2410X

ITEM	DESCRIPTION	UNIT PRICE	AMOUNT
Make/ Model : HONDA SHUTTLE Repair Date : 10/12/2018 Terms of Payment : COD			
<u>THIRD PARTY CLAIMS</u>			
<u>TO SUPPLY</u>			
1	1 PC RIGHT REAR DOOR.	\$ 958.50	\$ 958.50
2	LESS: 20% DISCOUNT	\$ -191.70	\$ 766.80
<u>TO SUPPLY S.NETT PARTS</u>			
3	1 PC RIGHT SIDE SKIRT.	\$ 500.00	\$ 500.00
<u>LABOUR CHARGES</u>			
4	TO TUFF KOTE.	\$ 50.00	\$ 60.00
5	TO TRANSFER RIGHT REAR DOOR HANDLE, DOOR TRIM COVER AND MECHANISM PARTS.	\$ 500.00	\$ 0.00
6	TO REMOVE & REPLACE RIGHT REAR DOOR & RIGHT SIDE SKIRT. KNOCK & REPAIR RIGHT REAR FENDER. REPLACE THE ABOVE PARTS.	\$ 600.00	\$ 0.00
	TO PUTTY, RESPRAY PAINTING RIGHT REAR DOOR INLET & OUTER, RIGHT SIDE SKIRT & RIGHT REAR FENDER. TO POLISH	\$ 0.00	\$ 1,210.00

Compound interests at the rate of 1% per month
 will be charged on late payment.

SUB TOTAL \$ 2,476.80
GST 7% \$ 173.38
ROUNDING ADJ \$ 0.00
TOTAL \$ 2,650.18


 PREPARED BY


PRIME AUTO CLAIMS SERVICE
 Manager



PRIME CAR RENTAL & TAXI SERVICES PTE LTD

Prime Taxi Office
5, Benoi Place
Singapore 629926
Tel : 6898 2000
Fax : 6862 2628
Email : primetaxi@singnet.com.sg
Website : www.primetaxi.com.sg

Co. Cert. No: 199606293Z

Gst Reg. No: 19-9606293-Z

Your Ref : Please advise

Our Ref: SHD2410X

Date : 13.12.2018

To : Whom It May Concern

From : Prime Car Rental & Taxi Services Pte Ltd

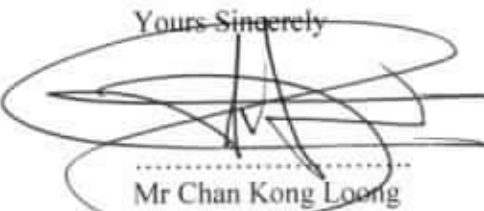
RE: LETTER OF CERTIFICATION FOR MR. LEE RICHARD

This letter serves to confirm that Mr. Lee Richard Nric Number S1816023D is a Taxi Master for Prime Car Rental & Taxi Services Pte Ltd hiring the Vehicle Registration Number SHD2410X Singapore Dollar One Hundred Twenty Six and Cents Eighty (\$126.80) Only.

Should clarification require I can be contacted at 94524182.

Thank you with Best Regards

Yours Sincerely


.....
Mr Chan Kong Loong
Workshop Manager

...CLAIM SUBFOLDER...(Pending for Survey Report)

Direct Settlement

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	11 Dec 2018 Edit Reg		10 Dec 2018 00:00 Edit Adj Rpt	S\$2,476.80 Edit Estimates	S\$2,476.80 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured:	COMFORT TRANSPORTATION PTE LTD , Co. Reg. No.: 199303821R								
Main Claimant:	PRIME CAR RENTAL & TAXI SERVICES PTE LTD , Co. Reg. No.: 199606293Z								
Vehicle Reg. No.:	SHD2410X	Date of Loss:	10/12/2018 08:00 - :59 [15 Months and 22 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / MCT18120259	Policy/Cover Note No.:	MCOM0015						
Vehicle Reg. No. (Insured):	SHB6213H	Policy No. (Claimant):	5068045737-04						
		Excess:							
Repairer:	Prime Auto Claims Service Pte Ltd (HQ) 6 Benoi Place, 629927 Pioneer - Tel: 68610908								
Handling Insurer:	India International Insurance Pte Ltd (HQ) - Tel: 63476100 ... [Handled by Sundari Nagarajan - 6347 6071]								
Claimant's Insurer:	NTUC Income Insurance Co-operative Ltd (HQ) - Tel:								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MOHD RASUL] ... [Final Rpt due 20/12/2018]								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
<ul style="list-style-type: none"> • III_SG (24/01/2019): Alert - Adj Mandate Approved (S\$3410.98) - SHD2410X - Claim Handler: Sundari Nag... • III_SG (19/12/2018): Alert - Adj Mandate Approved (S\$0.00) - SHD2410X - Claim Handler: Sundari Nagara... • III_SG (18/12/2018): Alert - Adj Mandate Maintained - SHD2410X - Claim Handler: Sundari Nagarajan 									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SHD2410X (MCT18120259)
[SHB6213H]

TP

PRIME CAR RENTAL & TAXI SERVICES PTE LTD

Dec 10 2018 8:00AM

[COMFORT TRANSPORTATION PTE LTD]

Prime Auto Claims Service Pte Ltd

Upload Documents Upload Photos Compose New Letter			View View in Browser	
Video			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	India International Insurance Pte Ltd (HQ)	Thumbnail	Print
1	14/12/18 09:48	Video - Accident (TP)	Load MP4	
Photos/Images			3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	13/12/18 10:16	Odometer Reading	Load JPG	<input checked="" type="checkbox"/>
2	13/12/18 10:16	Chassis Number	Load JPG	<input checked="" type="checkbox"/>
3	13/12/18 10:16	General View	Load JPG	<input checked="" type="checkbox"/>
4	13/12/18 10:16	General View	Load JPG	<input checked="" type="checkbox"/>
5	13/12/18 10:16	General View	Load JPG	<input checked="" type="checkbox"/>
6	13/12/18 10:16	General View	Load JPG	<input checked="" type="checkbox"/>
7	13/12/18 10:16	General View	Load JPG	<input checked="" type="checkbox"/>
8	13/12/18 10:16	General View	Load JPG	<input checked="" type="checkbox"/>
9	13/12/18 10:16	General View	Load JPG	<input checked="" type="checkbox"/>
10	13/12/18 10:16	General View	Load JPG	<input checked="" type="checkbox"/>
11	13/12/18 10:16	General View	Load JPG	<input checked="" type="checkbox"/>
12	13/12/18 10:16	General View	Load JPG	<input checked="" type="checkbox"/>
13	13/12/18 10:16	General View	Load JPG	<input checked="" type="checkbox"/>
14	13/12/18 10:16	General View	Load JPG	<input checked="" type="checkbox"/>
15	13/12/18 10:16	General View	Load JPG	<input checked="" type="checkbox"/>
16	13/12/18 10:16	General View	Load JPG	<input checked="" type="checkbox"/>
17	13/12/18 10:16	General View	Load JPG	<input checked="" type="checkbox"/>
18	13/12/18 10:16	General View	Load JPG	<input checked="" type="checkbox"/>
19	13/12/18 10:16	General View	Load JPG	<input checked="" type="checkbox"/>
20	13/12/18 10:16	General View	Load JPG	<input checked="" type="checkbox"/>
21	13/12/18 10:16	General View	Load JPG	<input checked="" type="checkbox"/>
22	13/12/18 10:16	General View	Load JPG	<input checked="" type="checkbox"/>
23	13/12/18 10:16	General View	Load JPG	<input checked="" type="checkbox"/>
24	13/12/18 10:16	General View	Load JPG	<input checked="" type="checkbox"/>
25	13/12/18 10:16	General View	Load JPG	<input checked="" type="checkbox"/>
26	26/01/19 12:03	Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>
27	26/01/19 12:03	Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>
28	26/01/19 12:03	Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>
29	26/01/19 12:03	Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>
30	26/01/19 12:03	Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>
31	26/01/19 12:03	Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>
Documentation			1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print

Video			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	India International Insurance Pte Ltd (HQ)	Thumbnail	Print
1	11/12/18 20:19	ACKNOWLEDGEMENT EMAIL TO III DD 10.12.2018	 Load PDF	
2	11/12/18 20:19	TP GIA REPORT	 Load PDF	
3	14/12/18 11:03	TP ESTIMATE - MARKED	 Load PDF	
4	14/01/19 13:29	WORKSHOP INVOICE	 Load PDF	
5	14/01/19 13:29	RENTAL RECEIPT	 Load PDF	
6	14/01/19 13:29	LOD	 Load PDF	
7	01/02/19 09:45	DISCHARGE VOUCHER	 Load PDF	
8	01/02/19 09:45	AUTHORISATION TO ACT FORM	 Load PDF	
No	Finalized On	India International Insurance Pte Ltd (HQ)	Thumbnail	Print
1	12/12/18 08:58	Singapore Accident Statement	 Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ) <div style="border: 1px solid black; height: 40px; margin-top: 5px;"></div>			
Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/III18022325/R1FA3Q2

Date: 01/02/2019

REFERENCE

Handling Insurer: India International Insurance Pte Ltd

Policy No:

MCOM0015

Claimant Vehicle
No : SHD2410X

Insured Vehicle No : SHB6213H

Date of Loss: 10/12/2018

Nature of Claim:

TP

Claim No: MCT18120259

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SHD2410X

Make & Model: HONDA SHUTTLE HYBRID, 1.5 (A)

Engine No: LEB6317318

Reg. Date: 18/08/2017 (Man. Year: 2017)

Chassis No: GP71114190

Colour: Brown

Odometer: 148575 km

Engine Capacity: 1496 cc

Market Value/New Car Price: N/A

Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes

Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 185/60 R15

Rear Tyre Size: 185/60 R15

Front Left Side: West Lake 5 mm

Rear Left Side: West Lake 5 mm

Front Right Side: West Lake 5 mm

Rear Right Side: West Lake 5 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	1,694.80	1,266.80	428.00	25.25
Miscellaneous Items	0.00	0.00	0.00	
Labour	1,710.00	1,210.00	500.00	29.24
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	3,404.80	2,476.80	928.00	27.26
+ GST 7.00/7.00% (S\$)	238.34	173.38	64.96	27.26
Nett Amount (S\$)	3,643.14	2,650.18	992.96	27.26
+ Car Rental (6.0 x S\$126.80/day) (S\$)		760.80		
Nett Liability (S\$)		3,410.98		

INSPECTION

Date of Assignment: 10/12/2018

Date Inspected: 11/12/2018 Inspected At:

Prime Auto Claims Service Pte Ltd (HQ)
6 Benoi Place
Singapore 629927

Estimated Period of Repair: 5.0 days

Adjuster: MOHD RASUL

Manager: Chong Poh Kin

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference

Part Source:	(Last Synchronised: 14 Jan 2019)	
Parts:	N/A	HONDA SHUTTLE HYBRID 1.5 (A) (Model not available in database)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for SHD2410X)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*RIGHT REAR DOOR	Blister	958.50 FL	*958.50 FL
2	1		*RIGHT LOWER ROCKER PANEL	Repair	435.00 FL	*- FL
3	1		*RIGHT SIDE SKIRT	Cut	580.00 FS	*500.00 FS
				Sub Total (S\$)	1,973.50	1,458.50
				- List Item Discount on L Items 20.00/20.00% (S\$)	278.70	191.70
				Total Parts (S\$)	1,694.80	1,266.80

F=Franchise part. S=SpcNett. L=ListItemDisc

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	TO TUFF KOTE	New	50.00	50.00
2	TO TRANSFER RIGHT REAR DOOR HANDLE ,DOOR TRIM COVER AND MECHANISM PARTS	New	60.00	60.00
3	TO REMOVE & REPLACE RIGHT REAR DOOR & RIGHT SIDE SKIRT ,KNOCK & REPAIR RIGHT REAR FENDER .REPLACE THE ABOVE PARTS	New	700.00	500.00
4	TO PUTTY,RESPRAY PAINTING RIGHT REAR DOOR INLET & OUTER ,RIGHT SIDE SKIRT & RIGHT REAR FENDER .TO POLISH	New	900.00	600.00
Gross Labour Cost (\$\$)			1,710.00	1,210.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >