

Mei Kwan (LKKAUTO)

From: Bryan Ang (LKKAUTO)
Sent: Wednesday, 19 December, 2018 4:44 PM
To: Fong, Andy-SY; Olivia Lau (LKKAUTO)
Cc: Tan, Lily (AIG); Chin, Lee-Ying; Lim, Kok-Chong; Admin A
Subject: RE: CLARIFICATION - SLX5618S / SHD3466D | 7.12.2018

Dear Admin Support

Please inform repairer accordingly to re-direct claim to NTUC and we will close this matter at our end.

Best Regards,

Bryan Ang

LKK Auto Consultants Pte Ltd

phone: 6256-3561 | email: bryanang@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Fong, Andy-SY <Andy-SY.Fong@aig.com>
Sent: Wednesday, 19 December 2018 4:14 PM
To: Olivia Lau (LKKAUTO) <olivialau@lkkauto.com>; Bryan Ang (LKKAUTO) <bryanang@lkkauto.com>
Cc: Tan, Lily (AIG) <Lily.Tan@aig.com>; Chin, Lee-Ying <Lee-Ying.Chin@aig.com>; Lim, Kok-Chong <Kok-Chong.Lim@aig.com>
Subject: FW: CLARIFICATION - SLX5618S / SHD3466D | 7.12.2018

Dear both

Kindly assist to cancel survey fee as AIG had informed LKK that SLX5618S was not insured with AIG at time of loss.

Thanks

Andy Fong

AIG

Claims Technical Control Manager
Singapore | Hong Kong
AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way #08-16 Singapore 079120
Tel +(65) 6419 1708|M: +(65) 9138 1785
Andy-SY.Fong@AIG.com | www.AIG.com.sg

AIG Asia Pacific won General Insurance Company of the Year at the 22nd Asia Insurance Industry Awards.
[Click here to find out more.](#)

From: Tan, Lily (AIG)
Sent: Tuesday, December 18, 2018 5:58 PM
To: Fong, Andy-SY
Subject: CLARIFICATION - SLX5618S / SHD3466D | 7.12.2018

Hi Andy,

This PRI was assigned by Lee Ying. FNOL Team has informed that SLX5618S is not insured with us but LKK has proceeded with the survey. We are unable to pay this survey fee due to no coverage.

Kindly request LKK to cancel this assignment.

CLAIM SUBFOLDER (TP)...Pending Adjust

Express Field Survey

Claim Audit	History Checking	Activity Log	Documents
Reassign/Relabel	Assign Solicitor	File Review	Adj Market Value
Change Registration	Claim Details	Set/Modify Adj Mandate	

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Submitted	Ins Auth'd
Main	11 Dec 2018		11 Dec 2018 00:00		

Main	Offer Processing	Claim Details	Adjuster's De
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CLAIM SUBFOLDER DETAILS [Created

Insured:			
Main Claimant:	COMFORT TRANSPORTATION PTE LTD, Co. Reg. No.: 199303821R		
Vehicle Reg. No.:	SHD3466D	Date of Loss:	07/12/201
Claim Type:	TP / 8221614931SG	Policy/Cover Note No.:	
Vehicle Reg. No. (Insured):	SLX5618S	Policy No. (Claimant):	D-180889
		Excess:	
Repairer:	Chunni Motor Work Pte Ltd (HQ) PROFILE Blk 10 Ang Mo Kio Industrial Park 2A, #03-19 AMK Autopoint, 56		
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Lee, Ming-Yao] MingYao		
Claimant's Insurer:	MS First Capital Insurance Ltd (HQ) - Tel: 62222311		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by BRYAN TANI] ... [Final Rpt due 20/		
Init. Est. Repair Costs:	25,000 - 30,000		

CLAIM REGISTERED			
Clm. No (Clm Reg Date)		8221614931SG (13/12/2018)	Intimation (Notify Date)
Registration Type		[Integrated with OneClaim] [Auto registered]	Claim Status
Subfolder	SubCode	Reg. No / Claimant	Person-in-Charge
TP	8221614931SG-003	SHD3466D / COMFORT TRANSPORTATION PTE LTD	Lee, Ming-Yao

Regards ,

Lily

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