

11/15/2018

ASS. REC. BY:

REF: 03/ASM1802231R d3

Special Instruction:

Surveyor

ASSIGNMENT (Office)

Date/Time: 11/12/2018

From (Person): Lynn Khong of _____

Bill to: _____

Estimated Cost: _____

OD/TP+WS+TP RES / OD RES / EVA / INV / MV / CS

To inspect Vehicle No.: SIP 9430R

Insured: _____

at Workshop no/s Trans Furokare

Tel: 6395 7874 Vion

of No. 5 Ubi Close

Policy No: _____

Claim No: 88MD1633

Sum Insured: _____

Excess: \$600

Make of Veh:
(Client's Record)

D.O.A. 9/10/2019

CA / REV / REP. / REV 24 HRS

N.O.D. Endorsement: _____

Date/Time: 11/12

Person Contacted: Vion

Vehicle IN/OUT

Date/Time	Action/Instruction (✓) Estimate
	<u>SIP 9430R - X</u>
<u>11/12</u>	<u>VNI</u>
<u>23/11/2018</u>	<u>Email to Vion to update status.</u>
<u>23/11/2018</u>	<u>Received email from Vion, we can temporary close file. Insured is busy and decided not to do the repairs.</u>
<u>23/11/2020</u>	<u>Temporary Close file. (closed) 23/11/2020</u>
<u>22/11/2020</u>	<u>- Reverted through smartclaim.</u>



Temporary close file

Type

🔔 Question

Message

Dear Sir/Mdm, Please be informed that we are unable to conduct the inspection for SLP 9730R after some attempts to inform the workshop to present the vehicle. This case has been pending for a long time due to the unavailability of the owner, therefore we decided to temporarily close this case. Kindly advise us if there is any arrangement made and will be glad to re-open the case accordingly.

Reply



Service Request Details

Claim

S8M01633

Reference

None

Loss Date

December 9, 2018

Report Date

Dec 11, 2018 12:00:00 AM

Request Date

September 17, 2019

Due Date

December 11, 2019

Vendor Name

LKK AUTO CONSULTANTS PTE LTD (OD)

Type of Loss

Own Damage

Services

Accelerated survey and authorize

Actions

Next Step

PAST DUE: Report that your work is blocked, and modify the Expected Completion Date.

Complete Work	More ▾
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Vehicle Information

Incident Vehicle Registration #

SLP9730R

MODEL

3 1.5 SALOON

Service Address

63 Hume Avenue #01-06, ., 598742

Primary Contact/Insured

CALEB TAN ZHENG LONG
BLK 63 HUME AVENUE HILL, #01-06 VIEW GREEN, 598742, Singapore
96848370
CALEB.TAN.ZL@GMAIL.COM

Claim Handler

KHONG Lynn
68804892
lynn.khong@axa.com.sg

Additional Instructions
TRANS EUROKARS OD EXCESS \$600

- Messages
- Invoices
- History
- Documents
- Assessment
- Metrics
- Notes

New Message

TYPE



SENT

8/25/19 6:55 PM

FROM

KHONG Lynn

SUBJECT

Q3 REVIEW - KINDLY ADVISE STATUS

BODY

Hi, kindly advise whether OD withdrawn. Thanks



TYPE



SENT

1/28/19 12:12 AM

SUBJECT Re:VNI | VNI Status

BODY Hi, Kindly VNI status with workshop whether Insure...



TYPE

SENT

12/11/18 5:42 PM

FROM

LKK AUTO CONSULTANTS PTE LTD (OD)

SUBJECT

VNI

BODY

Please be informed vehicle not in the workshop. re...

