

INS. CASE OWNER:

CC 4, EOI 180 22315, Rha3y

LKK
IDAC

ASSIGNMENT

Surveyor:

KASUL

DOI:

12/18

Date / Time:

6/12/18

Registered in Merimen:

Pre-assign / SCU / FTE



Insured Vehicle No.:

F6K 1083Y

Name of Insured:

Ben Hook Hm Co P/L

Insured Tel No.:

HP:

Excess Sec II :SS

D.O.A:

6/12/18

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

NOT Aged on B. Yoff

Driver Tel No.:

818 2224

(V/L: YES / NO)

Claim No.:

Policy No.:

Make / Model:

Place of Accident:

Telok north rd

OI GIA REPORT: YES / NO; TP GIA REPORT: YES / NO

Insured Liability:

%

Final ? Yes / No

SFm 36366



INSRS:

WSP:

Tel:

Liability:

RMKS:

Starty 4.



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date / Time

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE

Date/Time:

12/18

Sent By:

a3

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

P/L

S\$ 8,763.11

(4 days)

Reduction:

21

%

Email

Call

FINAL SETTLEMENT

Date/Time:

21/05/19

Confirm with:

TOLAK

Email

Call

Final Liability:

%

100

(Agreed / Assessed)

BOLA S/N No.:

27

If NO or B 28, Ass. Lia:

Repair Cost (w/acc)

S\$

9,365.83

Loss of Rental (LOR):

S\$

-

(days)

Loss of Use (LOU):

S\$

200.00

(5/100 x 5 days)

Loss of Income (LOI):

S\$

-

(5 x days)

LOR only ☐ LOU only ☒

LOR + LOU

☐

LOR + LOI

☐

[Tick only one]

GIA/LTA Search

S\$

2.00

Medical:

S\$

-

Disbursement:

S\$

-

(e.g. Tow/ Independent)

Legal Cost

S\$

-

Total:

S\$

10,167.83

Global Sum S\$:

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

S\$

10,167.83

Name 1:

STUTTGART AUTO PUS USD

Payee 2: (Strike if N.A.)

S\$

-

Name 2:

Payee 3: (Strike if N.A.)

S\$

-

Name 3:

Form

REF: EQI

22315 (1/16)

89205

ASSIGNMENT

From: Date: 13/12/18

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No: SFM 3636G
at Workshop no: TransEurocars
27A Tenjong Penjuru

Insured

Policy No

Claims No

Sum Insured

Excess:

(Client's Record)

Make of Veh:

3:30pm owner waiting

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.



Est. or Market Value:

IDAC Accident Rpt: Consistent? : Yes or No

GIA / PR Seen: Consistent? : Yes or No

Est. Repairs: 4 days Res: Yes or No

Lump Sum: % 3 Val: Yes or No

CA / REV / REP. / 24 HRS (wp)

Date: Person Contacted:

Vehicle: IN / OUT

Veh No: SFM 3636G Yr Began: 2015 mm

Type: ☒ M/Car / M/Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: PORSCHE 911 CARRERA SC C.C. 3800

Colour: GREY A/C Insured / Std / NI / NA

Sp Reading: 38059 T/Ratio: Insured / Std / NI / NA

Eng No:

Chassis: WPOZ2299ZFS111067

Gen. Cond: Good ☒ Fair / Poor / Burnt

Steering: In order ☒ Jammed / Leaked / Burnt or

Brake: In order ☒ Jammed / Leaked / Burnt or

Mod: Nil ☒ STD A/Rim or

Tyre Size: F: 265/352R20
R:

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
TOYO / YOKO or

Front

Rear

R/Bal: 6 mm R/Bal: 6 mm

L/Bal: 6 mm L/Bal: 6 mm

D.O.A: 06/12/18 D.O.I: 13/12/18

Survey held at: TransEurocars

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision

Date / Time Action / Instruction

#/R 48,753.11
(RED: \$2,402.20 (21%))

Date/Time, File Para 107

☐ : Prel. Report

Days Of Repair:

11

☐ : Final Report

Resurvey No. of Trip:

Date/Time, File Return 107

Survey Fee:

Transportation

21

Add Fee: ☐ : Site Insp (\$

1 \$ + RS. 10

☐ Interview (\$

1 Photos

☐ Tech. Invs (\$

1 Other

☐ Weekend (\$

TOTAL

Report Format :

Lump Sum / L.B.I: (\$



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your ref: TBA
Our ref: CC4/EQI18022315/R1ha3

Date: 17/12/2018

The Motor Claims Department
M/s EQ INSURANCE COMPANY LTD

PRELIMINARY ADVICE OF VEHICLE NO.

SFM 3636G

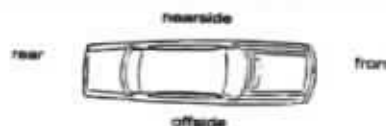
We refer to the above matter.

Please be informed that we had conducted the inspection of the above mentioned vehicle on 13/12/2018 at the premises of M/s Trans Eurokars Pte Ltd have the following to report:-

Workshop Estimate Amount	: S\$	11,155.39
Revised Estimate Amount	: S\$	7,134.10
"Check" Items Amount	: S\$	1,044.18
Total (Including Check Items)	: S\$	8,178.28
Market Value	: S\$	-
LTA Reimbursement Value	: S\$	-
Nett Value	: S\$	-

Description of Damage:

The vehicle sustained damages at the
Rear Portion



Comments/Present Status:

Damages Consistent

Estimated normal period for repairs: 3-4 days

Yours faithfully,

MOHD. RASUL
Licensed Appraiser



STUTTGART AUTO PTE LTD
27A TANJONG PENJURU, SINGAPORE 609042
ESTIMATE COST OF REPAIRS



PORSCHE

EQ INSURANCE COMPANY LTD		NAME :	Mr Yeo Seh Huat	WIP :	40561
5 Maxwell Road		ADDRESS :	12H Poh Huat Road	EXCESS :	
#17-00 Tower Block			Singapore 544940	DATE :	11.12.2018
MND Complex, Singapore 069110		TEL :			
ATTN. : MOTOR CLAIMS					
FAX :					
VEH NO :	SFM3636G	DATE IN :		CONTACT PERSON :	EVA 63310683
CHASSIS NO :	WPOZZZ99ZFS111067	MILEAGE :		TYPE OF CLAIM :	TP
MODEL :	911 Carrera S	DATE REG.:	12.05.2015	POLICY NO. :	

NATURE OF WORKS

S/NO	Parts Description	QTY	REVISED	PRICES
1	REAR BUMPER <i>LRA /</i>	1		\$ 2,027.50
2	SENSOR PARKASSIST <i>? Xsue</i>	1		\$ 256.90
3	REAR BUMPER LOWER COVER BLACK <i>DE /</i>	1		\$ 170.00
4	COVER TAIL PIPE BLACK LH <i>2 Xsue</i>	1		\$ 63.10
5	COVER TAIL PIPE BLACK RH <i>scu /</i>	1		\$ 63.10
6	BLIND RIVET <i>ne /</i>	1		\$ 5.20
7	REAR BUMPER REINFORCEMENT <i>? M /</i>	1		\$ 877.10
8	COVERING, INSTALLATION FRAME LH <i>? cas /</i>	1		\$ 13.10
9	COVERING, INSTALLATION FRAME RH <i>? cas /</i>	1		\$ 13.10
10	LOGO "PORSCHE" GALVANO SILVER <i>ne /</i>	1		\$ 191.10
11	LOGO "CARRERA" GALVANO SILVER <i>ne /</i>	1		\$ 131.60
12	LOGO "S" GALVANO SILVER 991 <i>ne /</i>	1		\$ 95.20
13	LOGO "911" SMALL <i>ne /</i>	1		\$ 130.00
14	LICENSE PLATE LIGHT <i>THIS /</i>	1	85.90	\$ 171.80
15	TAIL PIPE RH <i>scu /</i>	1	1,261.90	\$ 1,049.40
16	CLAMP <i>X</i>	1		\$ 58.90
TOTAL PARTS				\$ 5,317.10
LESS 10%				\$ 531.71
TOTAL PARTS COST				\$ 4,785.39

Labour Description

1	TO REMOVE / REPLACE REAR BUMPER, OTHER DAMAGED PARTS & TO REPAIR ALL AREAS AFFECTED BY THE ACCIDENT.	1560	\$ 3,120.00
2	TO RESPRAY REAR BUMPER.	1300	\$ 1,300.00
3	TO REMOVE & REPLACE THE REAR EXHAUST ASSY.	NETT. <i>nm X</i>	780.00
4	TO SUPPLY 1 PC NUMBER PLATE WITH CASING.	NETT.	\$ <i>(LRA)</i> 70.00
5	TO APPLY SPECIAL COATING. <i>(invoice)</i>	NETT.	TBA

6	TO CHECK ELECTRICAL SYSTEM FOR PROPER FUNCTIONING.		\$ 150 350.00
7	TO REPROGRAMME AFTER THE ACCIDENT REPAIR WORKS.	NETT	\$ 480 600.00
8	SUNDRIES. <i>see</i>	NETT	\$ 20 50.00
		TOTAL LABOUR	\$ - \$ 6,370.00
		TOTAL PARTS	\$ - \$ 4,785.39
		TOTAL	\$ - \$ 11,155.39
		LESS EXCESS	\$ - \$ -
		TOTAL AFTER EXCESS	\$ -
		GST 7%	\$ - \$ -
		GRAND TOTAL	\$ - \$ -

REMARKS:

THIS IS ONLY AN ESTIMATE FROM VISUAL INSPECTION AND SHOULD THERE BE MORE DAMAGES FOUND DURING THE PROCESS OF REPAIRING, YOU WILL BE INFORMED BEFORE THE REPAIRS ARE BEING CARRIED OUT.

TAKE NOTE THAT SHOULD YOU DECIDE NOT TO PROCEED WITH THE REPAIRS, A QUOTATION FEE OF \$400.00 WILL BE APPLY AS ACCORDINGLY FOR MAN-HOURS INVOLVED IN SOURCING FOR PARTS PRICE AS WELL AS LABOUR CHARGES.

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer
Signature:
Date:

Rasul
Hp 90010068
3 to 4 days
13/12/18 @ 1530
Reay 64 paint



STUTTGART AUTO PTE LTD
27A TANJONG PENJURU, SINGAPORE 609042
FINALIZATION COST OF REPAIRS



PORSCHE

EQ INSURANCE COMPANY LTD		NAME :	Mr Yeo Seh Huat	WIP :	40561
5 Maxwell Road		ADDRESS :	12H Poh Huat Road	EXCESS :	
#17-00 Tower Block			Singapore 544940	DATE:	11.12.2018
MND Complex, Singapore 069110		TEL :			
ATTN. : MOTOR CLAIMS					
FAX :					

VEH NO :	SFM3636G	DATE IN :		CONTACT PERSON :	EVA	63310683
CHASSIS NO :	WPOZZZ99ZFS111067	MILEAGE :		TYPE OF CLAIM :	TP	
MODEL :	911 Carrera S	DATE REG.:	12.05.2015	POLICY NO. :		

NATURE OF WORKS

S/NO	Parts Description			REVISED	PRICES
	QTY				
1	REAR BUMPER	1	P991-505-020-22-	\$ 2,027.50	\$ 2,027.50
2	SENSOR PARKASSIST	1	P150-919-275-C -G2L	\$ -	\$ 256.90
3	REAR BUMPER LOWER COVER BLACK	1	P991-505-811-00-1E0	\$ 170.00	\$ 170.00
4	COVER TAIL PIPE BLACK LH	1	P991-505-651-00-1E0	\$ 63.10	\$ 63.10
5	COVER TAIL PIPE BLACK RH	1	P991-505-652-00-1E0	\$ 63.10	\$ 63.10
6	BLIND RIVET	1	P999-190-191-30-	\$ 5.20	\$ 5.20
7	REAR BUMPER REINFORCEMENT	1	P991-505-141-00-	\$ 877.10	\$ 877.10
8	COVERING, INSTALLATION FRAME LH	1	P991-504-661-01-	\$ 13.10	\$ 13.10
9	COVERING, INSTALLATION FRAME RH	1	P991-504-662-01-	\$ 13.10	\$ 13.10
10	LOGO "PORSCHE" GALVANO SILVER	1	P991-559-235-00-	\$ 191.10	\$ 191.10
11	LOGO "CARRERA" GALVANO SILVER	1	P991-559-237-01-	\$ 131.60	\$ 131.60
12	LOGO "S" GALVANO SILVER 991	1	P991-559-243-01-	\$ 95.20	\$ 95.20
13	LOGO "911" SMALL	1	P991-559-231-02-	\$ 130.00	\$ 130.00
14	LICENSE PLATE LIGHT	1	P1K8-943-021-C -	\$ 85.90	\$ 171.80
15	TAIL PIPE RH	1	P991-111-362-03	\$ 1,881.90	\$ 1,049.40
16	CLAMP	1	P997-111-240-30-	\$ -	\$ 58.90
TOTAL PARTS				\$ 5,747.90	\$ 5,317.10
LESS 10%				\$ 574.79	\$ 531.71
TOTAL PARTS COST				\$ 5,173.11	\$ 4,785.39

Labour Description				
1	TO REMOVE / REPLACE REAR BUMPER, OTHER DAMAGED PARTS & TO REPAIR ALL AREAS AFFECTED BY THE ACCIDENT.		\$ 1,560.00	\$ 3,120.00
2	TO RESPRAY REAR BUMPER.		\$ 1,300.00	\$ 1,500.00
3	TO REMOVE & REPLACE THE REAR EXHAUST ASSY.		\$ -	\$ 780.00
4	TO SUPPLY 1 PC NUMBER PLATE WITH CASING.		\$ 70.00	\$ 70.00
5	TO APPLY SPECIAL COATING.		\$ -	TBA

6	TO CHECK ELECTRICAL SYSTEM FOR PROPER FUNCTIONING.	\$ 150.00	\$ 250.00
7	TO REPROGRAMME AFTER THE ACCIDENT REPAIR WORKS.	\$ 480.00	\$ 600.00
8	SUNDRIES.	\$ 20.00	\$ 50.00
		TOTAL LABOUR	\$ 3,580.00 \$ 6,370.00
		TOTAL PARTS	\$ 5,173.11 \$ 4,785.39
		TOTAL	\$ 8,753.11 \$ 11,155.39
		LESS EXCESS	\$ - \$ -
		TOTAL AFTER EXCESS	\$ 8,753.11
		GST 7%	\$ 612.72 \$ -
		GRAND TOTAL	\$ 9,365.83 \$ -

NUMBER OF DAYS: 4 WORKING DAYS(EXCLUDE WAITING FOR LIABILITY,SURVEY,AUTHORIZATION,PARTS,SAT,SUN & PH)

Vic (LKKAuto)

From: Joel Goh <joel.goh@eqinsurance.com.sg>
Sent: Tuesday, 28 May, 2019 10:27 AM
To: Jia Le (LKK Auto)
Cc: Vic (LKKAuto)
Subject: RE: (Seek Mandate) TP CLAIMS- SFM3636G & FBK1083Y (EQ) DOA 6/12/2018 (DM18HO03394-JG)

Dear Jie Le

Please proceed to resolve up to \$10,487.83.

Best Regards,

Joel Goh
Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110
did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190
www.eqinsurance.com.sg



Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify ti

From: Jia Le (LKK Auto) [mailto:JiaLe@lkkauto.com]
Sent: Monday, May 27, 2019 5:14 PM
To: Joel Goh
Cc: Vic (LKKAuto)
Subject: (Seek Mandate) TP CLAIMS- SFM3636G & FBK1083Y (EQ) DOA 6/12/2018

EQ ref : TBA

LKK ref : CC4/EQ118022315/R1ha3q2

Dear Sirs/Madam,

ACCIDENT INVOLVING FBK 1083Y(EQ-OI) AND SFM 3636G(TP) ON 06/12/2018

We refer to the above matter.

This is a head-to-rear collision. A letter was sent out to the Insured to notify Third Party claim and NCD issues. No further feedback till to date.

We seek your approval to offer Third Party repairer "**STUTTGART AUTO PTE LTD**" at **\$10,487.83(all-in).**

The summary is as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair (w/GST)	\$ 12,737.68	\$ 9,365.83
2. Loss of Use (15days x \$180.00)	\$ 2,700.00	\$ 1,120.00 (7days x \$160.00)
3. LTA/ GIA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 15,439.68	\$ 10,487.83

****4days recommendation for repair + 1Weekend + 1PRS = 7days**

Enclosed here with all the relevant documents for your perusal.

Kindly let us have your approval/instruction.

Best Regards,

Carlton Chan | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto)

Sent: Wednesday, 19 December, 2018 1:31 PM

To: 'Joel Goh'

Cc: Admin A; Vic (LKKAuto); CS A Team

Subject: RE: TP CLAIMS- SFM3636G & FBK1083Y (EQ) DOA 6/12/2018

WITHOUT PREJUDICE

EQI ref: TBA

LKK REF: CC4/EQI18022315/R1ha3

Dear Sir / Madam,

We refer to the above matter.

Enclosed revert of vehicle: SFM 3636G

We have not authorized repairs.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice

Please take note that the case handler in-charge is Vic and he can be contacted at DID: 6841 2096.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Jia Le (LKK Auto)

From: Jia Le (LKK Auto)
Sent: Friday, 31 May 2019 4:43 PM
To: peifang.ng@eurokars.com.sg
Cc: Vic (LKKAuto); insuranceclaims@eurokars.com.sg; janice.syn@porsche.com.sg
Subject: RE: Your ref: FBK1083Y Our ref: SFM3636G DOA: 06/12/2018 (Porsche) LKK REF CC4/EQI18022315/R1ha3

Without Prejudice

Dear Pei Fang,

No DV needed below \$20K and will proceed to close this case.

Thank you.

Best Regards,

Carlor Chan | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: peifang.ng@eurokars.com.sg [mailto:peifang.ng@eurokars.com.sg]
Sent: Friday, 31 May 2019 10:08 AM
To: Jia Le (LKK Auto)
Cc: Vic (LKKAuto); insuranceclaims@eurokars.com.sg; janice.syn@porsche.com.sg
Subject: RE: Your ref: FBK1083Y Our ref: SFM3636G DOA: 06/12/2018 (Porsche) LKK REF CC4/EQI18022315/R1ha3

Dear Carlor,

Please let us have your DV to owner sign.

Thank you.

Best Regards,

Pei Fang

Insurance Claims Dept

TRANS EUROKARS PTE LTD

27A Tanjong Penjuru

Singapore 609042

T: (65) 6331 0692 F: (65) 6331 0690

E: peifang.ng@eurokars.com.sg

From: Jia Le (LKK Auto) <Jiale@lkkauto.com>
Sent: 29 May 2019 10:58 AM
To: Ng Pei Fang <peifang.ng@eurokars.com.sg>
Cc: Vic (LKKAuto) <vicalpeh@lkkauto.com>
Subject: RE: Your ref: FBK1083Y Our ref: SFM3636G DOA: 06/12/2018 (Porsche) LKK REF CC4/EQI18022315/R1ha3

Without Prejudice

Dear Sir/Mdm,

We refer to the above matter.

We propose settlement as follows: -

1. Cost of Repair (w/GST)	\$ 9,365.83
2. Loss of Use (5days x \$160)	\$ 800.00
3. LTA/GIA Search Fee	\$ 2.00
TOTAL	\$10,167.83

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Carlör Chan | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Vic (LKKAuto)

Sent: Friday, 17 May, 2019 10:30 AM

To: peifang.ng@eurokars.com.sg

Cc: janice.syn@porsche.com.sg; Admin A; insuranceclaims@eurokars.com.sg; Vic (LKKAuto); Reports (LKKAuto)

Subject: RE: Your ref: FBK1083Y Our ref: SFM3636G DOA: 06/12/2018 (Porsche) LKK REF CC4/EQI18022315/R1ha3

Without Prejudice

Dear Pei Fang,

We refer to your below email.

Please be informed that we are currently preparing to seek mandate to our principal.

We will expedite and will get back to you for an update.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

Save the Earth. Print only when necessary.

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From: peifang.ng@eurokars.com.sg [mailto:peifang.ng@eurokars.com.sg]

Sent: Friday, 17 May, 2019 10:28 AM

To: Vic (LKKAuto)

Cc: janice.syn@porsche.com.sg; Admin A; insuranceclaims@eurokars.com.sg

Subject: RE: Your ref: FBK1083Y Our ref: SFM3636G DOA: 06/12/2018 (Porsche) LKK REF CC4/EQI18022315/R1ha3

WITHOUT PREJUDICE

Dear Vic,

The above matter refers.

We have submitted all the relevant documents and invoice by email on 26/03/2019.
But till today we have not received your offer / DV.

We appreciate if you could send to us soon.

Thank you.

Best Regards,

Pei Fang

Insurance Claims Dept

EUROKARS SERVICES PTE LTD

27A Tanjong Penjuru

Singapore 609042

T: (65) 6331 0692 F: (65) 6331 0690

E: peifang.ng@eurokars.com.sg

From: Vic (LKKAuto) <vicalpeh@lkkauto.com>

Sent: 01 April 2019 3:47 PM

To: Ng Pei Fang <peifang.ng@eurokars.com.sg>

Cc: Janice Syn <janice.syn@porsche.com.sg>; Admin A <admin-a@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>

Subject: RE: Your ref: FBK1083Y Our ref: SFM3636G DOA: 06/12/2018 (Porsche) LKK REF CC4/EQI18022315/R1ha3

Without Prejudice

Dear Pei Fang,

We refer to your below email and the contents were noted.

We will get back to you for an update/offer in due course.

Thank you.

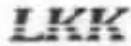
Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: peifang.ng@eurokars.com.sg [<mailto:peifang.ng@eurokars.com.sg>]

Sent: Tuesday, 26 March, 2019 7:26 PM

To: Vic (LKKAuto)

Cc: janice.syn@porsche.com.sg; Admin A

Subject: Your ref: FBK1083Y Our ref: SFM3636G DOA: 06/12/2018 (Porsche)

“Without Prejudice”

Dear Vic,

Attached is the covering letter, Repair Tax Invoice, GIA Search, Letter of Authority & Discharge voucher signed by client for your perusal.

Await to hear from you with your offer of settlement as soon as possible.

Thank you very much.

Note : Documents sent by email only.

Best Regards,

Pei Fang

Insurance Claims Dept

EUROKARS SERVICES PTE LTD

27A Tanjong Penjuru

Singapore 609042

T: (65) 6331 0692 F: (65) 6331 0690

E: peifang.ng@eurokars.com.sg

Nivitha (LKK Auto)

From: Shu Pei (LKKAuto) <shupeil@lkkauto.com>
Sent: Tuesday, 11 December 2018 5:30 PM
To: assignments
Subject: FW: TP CLAIMS- SFM3636G & FBK1083Y (EQ) DOA 6/12/2018
Attachments: -SFM3636G-GIA.PDF; EQ TP ESTIMATE SFM3636G.PDF

9.07am 12/12/18

VNI
Eva

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Joel Goh <joel.goh@eqinsurance.com.sg>
Sent: Tuesday, 11 December 2018 5:30 PM
To: eva.kok@eurokars.com.sg
Cc: janice.syn@porsche.com.sg; rickteo@eurokars.com.sg; vion.lim@eurokars.com.sg; Admin A <admin-a@lkkauto.com>
Subject: RE: TP CLAIMS- SFM3636G & FBK1083Y (EQ) DOA 6/12/2018

Without Prejudice

Dear Eva

Please assist to email all new cases to egiprs@eqinsurance.com.sg in future.
We welcome direct settlement and will appoint LKK to handle this direct settlement.

Dear LKK

Please assist on this DS.

Best Regards,

Joel Goh
Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190

www.eqinsurance.com.sg

 A Member of Citystate

Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender.

From: eva.kok@eurokars.com.sg [mailto:eva.kok@eurokars.com.sg]

Sent: Tuesday, December 11, 2018 1:59 PM

To: Elaine Cheong <elaine.cheong@eqinsurance.com.sg>; Janet Tan <janet.tan@eqinsurance.com.sg>

Cc: janice.syn@porsche.com.sg; rickteo@eurokars.com.sg; vion.lim@eurokars.com.sg

Subject: TP CLAIMS- SFM3636G & FBK1083Y DOA 6/12/2018

YOUR REF: FBK1083Y / OUR REF: SFM3636G THIRD PARTY CLAIM (REQUESTING FOR SURVEY AND A DIRECT SETTLEMENT)

Dear Sir/Mdm,

Kindly arrange the survey of our client's vehicle.

Kindly revert Officer In Charge for the case above.

Attached is the ESTIMATE, SAS REPORT, SKETCH PLAN for your perusal

Thank you

Regards,



Eva Kok

Insurance Claims Officer

27A Tanjong Penjuru

Singapore 609042

T: (65) 6331 0680 D: (65) 6331 0683 F: (65) 6331 0690

E: eva.kok@eurokars.com.sg W: www.eurokarsgroup.com



X

DISCHARGE VOUCHER

I/ We hereby acknowledge having received from the under-mentioned
Repairers my/our vehicle No: JFM 3636 G which has been
repaired to my satisfaction and I/we admit that the payment for such repairs
by **Stuttgart Auto Pte Ltd** is in full and final discharge of my claim under
policy number: _____ in respect of damage
caused to the said vehicle as a result of an accident that occurred on
06/12/2018 at Bedok North Road

Janice/Syn



Witnessed by Repairers

16/01/2019

Date:

JM

Signature by Insured

16/01/2019

Date:



PORSCHE

EQ INSURANCE COMPANY LIMITED

5 Maxwell Road
#17-00 Tower Block, MND Complex
Singapore 069110
Attn : Motor Claims Department

DATE : 25/03/2019

Your Ref : **FBK1083Y**

Car Regn No: **SFM3636G**

Accident involving SFM3636G & FBK1083Y on 06/12/2018

Direct Settlement Claim

Dear Sirs

The repairs have been completed for **SFM3636G**. We submit the following documents for your perusal :

1) Invoice No: 13204962	\$ 9,365.83
2) GIA search fee	\$ 2.00
3) Loss of Use (\$180.00 x 13 days)	\$ 2,340.00
4) PRI (2 days x \$180.00)	\$ 360.00
5) Letter of Authority	
6) Discharge voucher signed by client	
TOTAL	<u>\$ 12,067.83</u>

Please pay **Stuttgart Auto Pte Ltd** the sum of **\$9,367.83** and **Michael Yeo She Huat** the sum of **\$2,700.00** as soon as possible and mail your cheque to 12 Sungei Kadut Avenue Singapore 729648.

Yours faithfully,

Stanley Ngu
Manager - Body & Paint Division
DID: 63602845 FAX: 63602899
e-mail: stanley@eurokars.com.sg

Eurokars Centre

12 Sungei Kadut Avenue
Singapore 729648
Telephone: (65) 6363 0911
Fax: (65) 6363 3911



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 67414108

Our Ref: CC4/EQI18022315/ha3

13 DECEMBER 2018

BAN HOCK HIN COMPANY PTE LTD
6 DEFU LANE 4
SINGAPORE 539410
ATTN: TO THE MANAGEMENT

By Post & By Email

Dear Sir/Madam,

ACCIDENT INVOLVING FBK 1083Y AND SFM 3636G ON 06/12/2018

We refer to the above accident where we are acting for EQ INSURANCE COMPANY LIMITED to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD)(if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

Vic Alpeh

Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

c.c. **EQ INSURANCE COMPANY LIMITED**
(Motor Claims Dept)
asvaridne@gmail.com
(Email)

Vic (LKKAUTO)

From: Vic (LKKAUTO)
Sent: Thursday, 13 December, 2018 2:50 PM
To: asyaridne@gmail.com
Cc: Admin A; Vic (LKKAUTO)
Subject: Your Ref: FBK 1083Y_ACCIDENT INVOLVING FBK 1083Y AND SFM 3636G ON 06/12/2018



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 67414108

Our Ref: CC4/EQ18022315/ha3

13 DECEMBER 2018

BAN HOCK HIN COMPANY PTE LTD
6 DEFU LANE 4
SINGAPORE 539410
ATTN: TO THE MANAGEMENT

By Post & By Email

Dear Sir/Madam,

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Please call us if you have further queries.

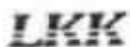
Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
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Michael Yeo Seh Huat (Owner's Name)
12H Pen Huat Road (Address)
S(544 940)

EQ Insurance Company Limited (Ins Co)
5 Maxwell Road (Address)
#11-00 Tower Block
Mid Complex S(69110)

Attn : Motor Claims Dept

Your ref : FBK 10834

Our ref : STM 36364

Date :

Dear Sirs,

RE : Accident involving vehicle nos. STM 36364 and FBK 10834 on 06/12/18.

I refer to the above accident.

My car has been repaired by Stuttgart Auto Pte Ltd. As they are submitting a 3rd Party claim against EQ Insurance Company Limited on my behalf, please pay to Stuttgart Auto Pte Ltd for the whole claim due to them.

Yours faithfully,



(MICHAEL YEO SEH HUAT)

VC No : S1318 925.1

Cc. Stuttgart Auto Pte Ltd
Eurokars Centre
12 Sungei Kadut Avenue
Singapore 729648



ORIGINAL COP



12/8/2018

Invoice



**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-18-190076
Date of Request: 08/12/2018

Your Ref No: Online Purchase

Stuttgart Auto Pte Ltd
27A Tanjong Penjuru
Singapore 609042

Dear Sir/Madam,

Enquiry Date: 08/12/2018
Enquiry By: Ngu Kee Siong
TP Vehicle No.: FBK1083Y
Accident Date: 06/12/2018

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
FBK1083Y	Allied World Assurance Company, Ltd	14/01/2018-13/01/2019	62201188
FBK1083Y	EQ Insurance Company Ltd	07/02/2018-06/02/2019	6223 9433

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.

12/8/2018

Invoice



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-18-190076
Date of Request: 08/12/2018

Your Ref No: Online Purchase

Stuttgart Auto Pte Ltd
27A Tanjong Penjuru
Singapore 609042

Dear Sir/Madam,

Enquiry Date 08/12/2018
Enquiry By Ngu Kee Siong
TP Vehicle No. FBK1083Y
Accident Date 06/12/2018

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

To : M/s EQ INSURANCE COMPANY LTD

Date: 18/06/2019

THIRD PARTY DIRECT SETTLEMENT

Vehicle No.	FBK 1083Y (Insd Veh)	Your Ref. No. : DM18HO03394-JG
	SFM 3636G (TP Veh)	Our Ref. No. : CC4/EQI18022315/R1ha3q2
Date of Accident	6/12/2018	

Liability	100%	
Final Repair Cost	: \$ 9,365.83	
Loss of Use	: \$ 800.00	5 days
Rental (If any)	: \$	days
Others:	: \$ 2.00	
	: \$	
	10,167.83	
Final Settlement Sum	: \$ 10,167.83	
Remarks	:	

Payment Instruction: Payee's Breakdown

1)	STUTTGART AUTO PTE LTD	: \$ 10,167.83
		: \$

JOANNE LEE

LKK Auto Consultants Pte Ltd

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
EQ INSURANCE COMPANY LTD			Ref : CC4/EQI18022315/R1ha3q2	
5 MAXWELL ROAD #17-00 TOWER BLOCK MND COMPLEXSINGAPORE 069110			Date : 18-06-2019	
			Code : EQI	
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	FBK 1083Y	Veh. Inspected	SFM 3636G	
Policy No.	DMMFHQ18-000006	Coverage (\$)	0.00	
Claim No.	DM18HO03394-JG	Excess (\$)	0.00	
Assign From	JOEL	Assign Date	11/12/2018	
2. Vehicle Particulars & Condition				
Make & Model	PORSCHE 911 CARRERA S C	c.c	3800	
Engine No.	HIDDEN	Year of Reg.	2015	
Chassis No.	WP0ZZZ99ZFS111067	Colour	GREY	
Odometer	38059	Steering	IN ORDER	
Brakes	IN ORDER	Modification	SPORTS RIM	
General	FAIR			
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre	245/35 ZR20	MICHELIN	6 mm	
L/H Front Tyre	245/35 ZR20	MICHELIN	6 mm	
R/H Rear Tyre	245/35 ZR20	MICHELIN	6 mm	
L/H Rear Tyre	245/35 ZR20	MICHELIN	6 mm	
4. Description of Damages				
THE VEHICLE SUSTAINED DAMAGES AT THE REAR PORTION. DAMAGES SEE DETAILS.				
5. General Information				
Accident Date	06/12/2018	Inspection Date	13/12/2018	
Survey held at	TRANS EUROKARS PTE LTD			
Repairer	STUTTGART AUTO PTE LTD			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				
5b. Estimate Days of Repair				
ESTIMATED NORMAL PERIOD FOR REPAIR:		4 Working Days		



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No. 1 of 2

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SFM 3636G

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
REPLACEMENT OF PARTS				
1	REAR BUMPER	CRACKED	2,027.20	2,027.50
1	SENSOR PARKASSIST	SERVICEABLE	256.90	-
1	REAR BUMPER LOWER COVER BLACK	DEFORMED	170.00	170.00
1	COVER TAIL PIPE BLAKC LH	CRACKED	63.10	63.10
1	COVER TAIL PIPE BLAKC RH	SCRATCHED	63.10	63.10
1	BLIND RIVET	NECESSARY	5.20	5.20
1	REAR BUMPER REINFORCEMENT	BENT	877.10	877.10
1	COVERING ,INSTALLATION FRAME LH	CRACKED	13.10	13.10
1	COVERING ,INSTALLATION FRAME RH	CRACKED	13.10	13.10
1	LOGO 'PORSCHE' GALVANO SILVER	NECESSARY	191.10	191.10
1	LOGO 'CARRERA' GALVANO SILVER	NECESSARY	131.60	131.60
1	LOGO 'S' GALVANO SILVER 991	NECESSARY	95.20	95.20
1	LOGO '911' SMALL	NECESSARY	130.00	130.00
2	LICENSE PLATE LIGHT	MISSING (1 PCS ONLY)	171.80	85.90
1	TAIL PIPE RH	SCRATCHED	1,881.90	1,881.90
1	CLAMP	NOT NECESSARY	58.90	-
	LESS 10% DISCOUNT		-614.93	-574.79
			5,534.37	5,173.11
SPECIAL NETT ITEMS				
1	SUNDRIES (SN)	NECESSARY	50.00	20.00
1	NUMBER PLATE WITH CASING (SN)	CRACKED	70.00	70.00
			120.00	90.00
LABOUR				
	TO REMOVE/REPLACE REAR BUMPER ,OTHER DAMAGED PARTS & TO REPAIR ALL AREAS AFFECTED BY THE ACCIDENT.		3,120.00	1,560.00
	TO RESPRAY REAR BUMPER.		1,500.00	1,300.00
	TO REMOVE & REPLACE THE REAR EXHAUST ASSY .	NOT NECESSARY	780.00	-
	TO APPLY SPECIAL COATING. (NPA)	NOT NECESSARY	-	-

Report Ref No. CC4/EQ118022315/R1ha3q2



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:2 of 2

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	TO CHECK ELECTRICAL SYSTEM FOR PROPER FUNCTIONING.		250.00	150.00
	TO REPROGRAMME AFTER THE ACCIDENT REPAIR WORKS.		600.00	480.00
			6,250.00	3,490.00
GRAND TOTAL			11,904.37	8,753.11
RECOMMENDED COST OF REPAIRS				8,753.11

Report Ref No. CC4/EQ118022315/R1ha3q2

MOHAMMED RASUL BIN MOHD YUNUS

Automotive Assessor

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.

Joanne Lee (LKK Auto)

From: Joanne Lee (LKK Auto) <report@lkkauto.com>
Sent: Thursday, 20 June 2019 3:09 PM
To: 'Joel Goh'
Cc: 'Vic (LKKAuto)'
Subject: TP Direct Settlement - Accident Involving FBK 1083Y (OI) and SFM 3636G (TP) on 06/12/2018
Attachments: LKK REPORT & PHOTO.pdf; TP DS SUPPORTING DOCUMENT.pdf

Dear Sir/Madam,

Please be informed that the above-mentioned case had been settled.

Enclose herewith final report & relevant documents for your necessary action please.

Thank you.

Best Regards,

JOANNE | Reports

LKK Auto Consultants Pte.Ltd.

Phone: 6256-3561 Ext.111 Fax: 6741-4108 email: report@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #01-25 Singapore 408933