

## Vic (LKKAuto)

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**From:** Joel Goh <joel.goh@eqinsurance.com.sg>  
**Sent:** Tuesday, 28 May, 2019 10:27 AM  
**To:** Jia Le (LKK Auto)  
**Cc:** Vic (LKKAuto)  
**Subject:** RE: (Seek Mandate) TP CLAIMS- SFM3636G & FBK1083Y (EQ) DOA 6/12/2018 (DM18HO03394-JG)

Dear Jie Le

Please proceed to resolve up to \$10,487.83.

Best Regards,

**Joel Goh**  
Executive | Claims



**EQ Insurance Company Limited**

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190

[www.eqinsurance.com.sg](http://www.eqinsurance.com.sg)



*Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender.*

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**From:** Jia Le (LKK Auto) [mailto:JiaLe@lkkauto.com]  
**Sent:** Monday, May 27, 2019 5:14 PM  
**To:** Joel Goh  
**Cc:** Vic (LKKAuto)  
**Subject:** (Seek Mandate) TP CLAIMS- SFM3636G & FBK1083Y (EQ) DOA 6/12/2018

EQ ref : **TBA**

LKK ref : CC4/EQI18022315/R1ha3q2

Dear Sirs/Madam,

### **ACCIDENT INVOLVING FBK 1083Y(EQ-OI) AND SFM 3636G(TP) ON 06/12/2018**

We refer to the above matter.

This is a head-to-rear collision. A letter was sent out to the Insured to notify Third Party claim and NCD issues. No further feedback till to date.

We seek your approval to offer Third Party repairer "**STUTTGART AUTO PTE LTD**" at **\$10,487.83(all-in).**

The summary is as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair (w/GST)	\$ 12,737.68	\$ 9,365.83
2. Loss of Use (15days x \$180.00)	\$ 2,700.00	\$ 1,120.00 (7days x \$160.00)
3. LTA/ GIA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 15,439.68	<b><u>\$ 10,487.83</u></b>

\*\*4days recommendation for repair + 1Weekend + 1PRS = 7days

Enclosed here with all the relevant documents for your perusal.

**Kindly let us have your approval/instruction.**

Best Regards,

**Carlor Chan** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6749 5792 | email: [Jiale@lkkauto.com](mailto:Jiale@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Mei Kwan (LKKAuto)

**Sent:** Wednesday, 19 December, 2018 1:31 PM

**To:** 'Joel Goh'

**Cc:** Admin A; Vic (LKKAuto); CS A Team

**Subject:** RE: TP CLAIMS- SFM3636G & FBK1083Y (EQ) DOA 6/12/2018

**WITHOUT PREJUDICE**

**EQI ref: TBA**

**LKK REF: CC4/EQI18022315/R1ha3**

Dear Sir / Madam,

We refer to the above matter.

Enclosed revert of vehicle: SFM 3636G

We have not authorized repairs.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice

Please take note that the case handler in-charge is Vic and he can be contacted at DID: 6841 2096.

***To check availability of the case handler, you may contact the undersigned.***

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Admin-D (LKKAuto)  
**Sent:** Wednesday, 12 December, 2018 9:11 AM  
**To:** 'Joel Goh' <[joel.goh@eqinsurance.com.sg](mailto:joel.goh@eqinsurance.com.sg)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** RE: TP CLAIMS- SFM3636G & FBK1083Y (EQ) DOA 6/12/2018

Dear Sir/Mdm,

Thank you for the assignment.

Please be informed vehicle not in the workshop, repairer will arrange.

BEST REGARDS,

**G.Nivitha** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6841-1972 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Joel Goh <[joel.goh@eqinsurance.com.sg](mailto:joel.goh@eqinsurance.com.sg)>  
**Sent:** Tuesday, 11 December 2018 5:30 PM  
**To:** [eva.kok@eurokars.com.sg](mailto:eva.kok@eurokars.com.sg)  
**Cc:** [janice.syn@porsche.com.sg](mailto:janice.syn@porsche.com.sg); [rickteo@eurokars.com.sg](mailto:rickteo@eurokars.com.sg); [vion.lim@eurokars.com.sg](mailto:vion.lim@eurokars.com.sg); Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** RE: TP CLAIMS- SFM3636G & FBK1083Y (EQ) DOA 6/12/2018

**Without Prejudice**

Dear Eva

Please assist to email all new cases to [eqiprs@eqinsurance.com.sg](mailto:eqiprs@eqinsurance.com.sg) in future.  
We welcome direct settlement and will appoint LKK to handle this direct settlement.

Dear LKK

Please assist on this DS.

Best Regards,

**Joel Goh**  
Executive | Claims



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did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190

[www.eqinsurance.com.sg](http://www.eqinsurance.com.sg)



A handwritten signature in black ink, appearing to be 'Joel Goh', with a long, sweeping underline.

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**From:** [eva.kok@eurokars.com.sg](mailto:eva.kok@eurokars.com.sg) [mailto:[eva.kok@eurokars.com.sg](mailto:eva.kok@eurokars.com.sg)]

**Sent:** Tuesday, December 11, 2018 1:59 PM

**To:** Elaine Cheong <[elaine.cheong@eqinsurance.com.sg](mailto:elaine.cheong@eqinsurance.com.sg)>; Janet Tan <[janet.tan@eqinsurance.com.sg](mailto:janet.tan@eqinsurance.com.sg)>

**Cc:** [janice.syn@porsche.com.sg](mailto:janice.syn@porsche.com.sg); [rickteo@eurokars.com.sg](mailto:rickteo@eurokars.com.sg); [vion.lim@eurokars.com.sg](mailto:vion.lim@eurokars.com.sg)

**Subject:** TP CLAIMS- SFM3636G & FBK1083Y DOA 6/12/2018

**YOUR REF: FBK1083Y / OUR REF: SFM3636G THIRD PARTY CLAIM (REQUESTING FOR SURVEY AND A DIRECT SETTLEMENT)**

Dear Sir/Mdm,

Kindly arrange the survey of our client's vehicle.

Kindly revert Officer In Charge for the case above.

Attached is the ESTIMATE, SAS REPORT, SKETCH PLAN for your perusal

Thank you

Regards,



**Eva Kok**

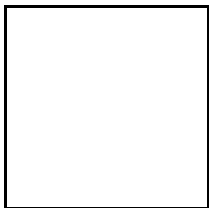
Insurance Claims Officer

27A Tanjong Penjuru

Singapore 609042

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E: [eva.kok@eurokars.com.sg](mailto:eva.kok@eurokars.com.sg) W: [www.eurokarsgroup.com](http://www.eurokarsgroup.com)



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[www.avg.com](http://www.avg.com)