



Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC3/AIG18022306/Gpb3

21 DEC 2018

**THANAM D/O M MUTHUSAMY**  
12 UPP SERANGOON CRESCENT  
#17-34  
SINGAPORE 534030

Dear Sir/Madam,

**ACCIDENT INVOLVING SLG 9974B & SLH 8813J ALONG/AT JALAN DATOH  
ON 10/12/2018**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SLH 8813J against your motor insurance policy.

Based on the accident report and accident scenario, liability is not in your driver's favour as your vehicle changed lane and collided with third party. Under Motor Accident Guide, vehicles should keep in the proper lane and change lane only when it is safe. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

  
**CHEW HSIAO TONG**  
Case Handler  
DID: 6742 3197  
FAX: 6741 4108  
Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com)

c.c. *AIG Asia Pacific Insurance Pte Ltd  
(Motor Claims Dept)*

**AUTHORIZATION TO ACT**  
**(AIG Asia Pacific - Express Third Party Claim)**

I, Andrew Gan Jian Wen (the third party claimant")  
of 716A Compassvale Drive #11-534 (S) 541216 (address), owner  
of SLH88133 (vehicle no.) hereby authorize Volkswagen Group Singapore Pte Ltd ("the workshop")  
to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for  
my vehicle no SLH88133 that was damaged pursuant to the accident which occurred  
on 10/12/18 (date) along Jalan Dato (location)  
involving vehicle no/s SLG9974B ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit  
and the workshop is further authorized to receive payment further to settlement of my claim with  
payment cheque/s being made in favour of the workshop.


I further acknowledge that any settlement the workshop may reach on my behalf is on a without  
prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other  
vehicle/s is concerned.

Dated this 26 (day) of 12 (month) 20 18 (year)



Signed by "the third party claimant"  
(with chop if applicable)





Signed by "the workshop"  
(with chop)

**RELEASE VOUCHER**  
**(AIG Asia Pacific - Express Third Party Claim)**

"We/I, VOLKSWAGEN GROUP SINGAPORE PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$12,189.62 (Repair Cost), S\$856.00 (Loss of Use/Rental), S\$2.00 (Disbursement) for vehicle no. SLH 8813J that was damaged pursuant to the accident which occurred on 10/12/2018 (date) along JALAN DATOH (location) involving vehicle no/s SLG 9974B. This is pursuant to the inspection conducted on 12/12/2018 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner ANDREW GAN JIAN WEN (the third party claimant") of vehicle no. SLH 8813J make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SLH 8813J (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 01 (day) of 04 (month) 2019 (year)



*XGQ*

Signed by appointed surveyor



Signed by "the workshop" (with chop)

# Volkswagen Centre Singapore



Service Tax Invoice No. SV18P57558

Biz Reg. No. 53103069E  
GST No. M20098505-2

SERVICE ORDER NO: 18IP3242

SERVICE CUSTOMER NO.: F01089R

SERVICE CUSTOMER NAME: AIG ASIA PACIFIC INSURANCE P/L

TELEPHONE NO.:

ADDRESS: 78 Shenton Way  
#07-16 AIG Building  
Singapore

Post Code: 079120

VEH NO.: SLH8813J

DATE: 28/12/18 Pickup:

VIN NO.: WVWZZZAUZGW209852 KM: 27,453

GEARBOX CODE: RES Engine No.:

MODEL: GOLF A7 1.4 CL 92 (DSG)

SA: Tang Shu Shi

Next Appointment Date :

Next Appointment Mileage : 0

No.	DESCRIPTION	QTY	UOM	UNIT PRICE	AMOUNT
AIG DIRECT SETTLEMENT					
DOA: 10/12/2018					
TP VEHICLE: SLG9974B					
SURVEY BY: GUO QIANG (LKK)					
	Labor				
1	LABOUR + ROCKER PANEL	3.00	UNIT	840.00	2,520.00
2	TFR DOOR MECH	1.00	UNIT	420.00	420.00
3	SPRAY PAINT + ROCKER PANEL	3.00	LAB	800.00	2,400.00
4	Tow SVC- Quality Recovery Services	1.00	UNIT		
5	Tow SVC- Quality Recovery Services	1.00	UNIT		
6	PROGRAMMING & CALIBRATION- NETT	1.00	TU	480.00	480.00
7	CHECK WIRE HARNESS, ECU, SENSOR, SOCKET	1.00	TU	280.00	280.00
8	RIM & BALANCE	1.00	TU	50.00	50.00
9	B&P WHEEL ALIGNMENT NETT	1.00	TU	360.00	360.00
	Item				
10	17" 'MADRID' RIM ONLY	1.00	PCS	1,993.36	1,993.36
11	RHF WHEEL HOUSE UPPER	1.00	PCS	130.59	130.59
12	RHF FENDER	1.00	PCS	626.54	626.54
13	RHF FENDER BRACKET	1.00	PCS	33.54	33.54
14	RHF DOOR	1.00	PCS	1,942.49	1,942.49

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SERVICE CUSTOMER NAME: AIG ASIA PACIFIC INSURANCE P/L

TELEPHONE NO.:

ADDRESS: 78 Shenton Way  
#07-16 AIG Building  
Singapore

Post Code: 079120

VEH NO.: SLH8813J

DATE: 28/12/18 Pickup:

VIN NO.: WVVZZZAUZGW208852 KM: 27,453

GEARBOX CODE: RES Engine No.:

MODEL: GOLF A7 1.4 CL 92 (DSG)

SA: Tang Shu Shi

Next Appointment Date :

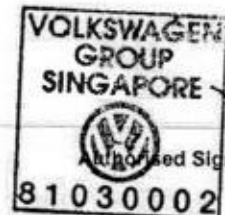
Next Appointment Mileage : 0

No.	DESCRIPTION	QTY	UOM	UNIT PRICE	AMOUNT
15	RHF DOOR SEAL	1.00	PCS	109.43	109.43
16	RHF DOOR INSULATOR	1.00	PCS	46.22	46.22

GST (7%) AMOUNT: 797.45

TOTAL AMOUNT: 12,189.62

For Volkswagen Group Singapore Pte Ltd



Customer

## NOTICE

1. All fund transfer payments should be made payable to Volkswagen Group Singapore Pte Ltd Bank Account: 2528214002 Swift Code: DEUTSGSG Please indicate Customer Name and Invoice Number in the payment

# SKYWAY MOTOR PTE LTD

400 ORCHARD ROAD #15-06 ORCHARD TOWER, SINGAPORE 238875  
Tel: 6333 6333 Fax: 6416 8555

## TAX INVOICE

RCB : 199904194N GST : 199904194N

**ANDREW GAN JIAN WEN**

BLOCK 216A COMPASSVALE DRIVE #11-534  
SINGAPORE 541216

INVOICE : AR201812-000894  
DATE : 18/12/2018  
TERMS : C.O.D  
SALESMAN: JENNIFER  
PO NO : RA03435

NO.	DESCRIPTION	UNIT	AMOUNT (S\$)
1	Rental Billing From 18/12/2018 To 26/12/2018 (SLF9204X)  Your Ref : SLH8813J  Make and Model: VOLKSWAGEN JETTA 1.4 TSI (DSG)  <div><div>RECEIVED 18 DEC 2018 BY: UOB @ \$720</div><div>RECEIVED 28 DEC 2018 BY: UOB @ \$240</div></div>	8 Day(s)	960.00

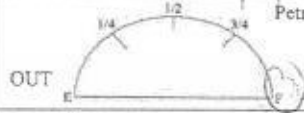
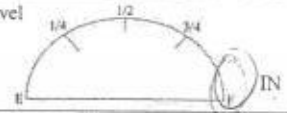
AMOUNT : S\$

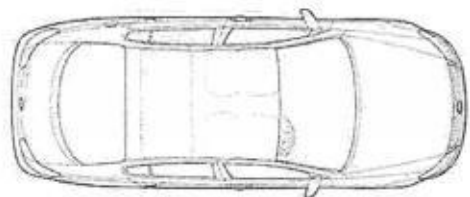
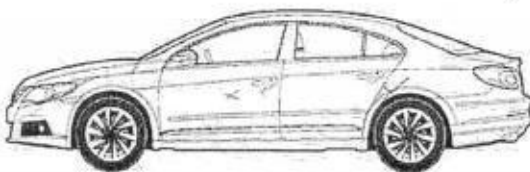
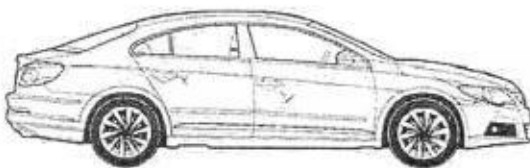
NINE HUNDRED AND SIXTY DOLLARS AND ZERO CENTS ONLY

Please issue cheque payable to SKYWAY MOTOR PTE LTD and send us a copy of  
cheque image then bank in to our DBS Bank Ltd. Current A/C No. 003-947-267-6.

SUB TOTAL	:	897.20
GST 7%	:	62.80
<b>TOTAL S\$</b>	:	<b>960.00</b>

HIRER'S PARTICULARS	
Owner's Vehicle No.:	SLH8813J
Model:	Golf
Name:	Andrew Gan Jian Wen
Address:	BK 216 A COMPTONVILLE DRIVE #11-534 (S) 541216
Office Tel:	Residence Tel:
Occupation	Hp / Pgr No: 94 51-1451
P.P / LC No.:	Nationality: Spore.
Date of Birth:	Place of Birth:
Dr. Licence No.	
Date of Issue:	Country of Issue:
ADDITIONAL DRIVER'S PARTICULARS	
Name:	
Address:	
Office Tel:	Residence Tel:
Occupation	Hp / Pgr No:
P.P / LC No.:	Nationality:
Date of Birth:	Place of Birth:
Dr. Licence No.	
Date of Issue:	Country of Issue:
<p><b>IMPORTANT:</b> The vehicle will not be insured after the expiry of the hire period and in case of any accident the Hirer will be liable for all consequences.</p>	

RENTAL VEHICLE PARTICULARS		
Rental Vehicle No.:	9204	
Model:	Jetta	
Collection Out	Date & Time	Mileage Out
	18/12/18 @ 1415	0
Return In	Date & Time	Mileage In
	26/12/18 @ 1230	48304
<p>Petrol Level</p> <p>OUT  IN </p>		
RENTAL CHARGES		
Months @ \$	per month	
Weeks @ \$	per week	
6 Days @ \$ 20	per day	720
Hours @ \$	per hour	
72 days	\$240	
ADDITIONAL CHARGES		
PETROL TOP-UP CHARGES		
MISC		
<b>TOTAL CHARGES (incl 7% GST)</b>		
PAYMENT MODE		
<input type="checkbox"/> Master : _____ <input type="checkbox"/> VISA : _____ <input type="checkbox"/> Cash : _____ <input type="checkbox"/> Others : _____		



Remarks: \_\_\_\_\_

CHECKED OUT BY	CHECKED IN BY
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RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE  
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580  
Phone: +65 6224 0010 Fax: +65 6224 0030  
Operating Hours: Monday to Friday 9am to 5pm  
GST Registration No: M400017735

**Third Party Insurer Enquiry**

Our Ref No: GR-18-191280

Date of Request: 11/12/2018

Your Ref No: Online Purchase

Volkswagen Centre Singapore  
247 Alexandra Road  
Singapore 159934

Dear Sir/Madam,

Enquiry Date 11/12/2018  
Enquiry By Tang Shu Shi  
TP Vehicle No. SLG9974B  
Accident Date 10/12/2018

**Enquiry Result**

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SLG9974B	AIG Asia Pacific Insurance Pte. Ltd.	22/06/2018-21/06/2019	65-6419-3000

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.





RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE  
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580  
Phone: +65 6224 0010 Fax: +65 6224 0030  
Operating Hours: Monday to Friday 9am to 5pm  
GST Registration No: M400017735

**TAX INVOICE**

Our Ref No: GR-18-191280

Date of Request: 11/12/2018

Your Ref No: Online Purchase

Volkswagen Centre Singapore  
247 Alexandra Road  
Singapore 159934

Dear Sir/Madam,

Enquiry Date 11/12/2018  
Enquiry By Tang Shu Shi  
TP Vehicle No. SLG9974B  
Accident Date 10/12/2018

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque