

INSURANCE

INS. CASE OWNER:

3016 tea

CC 4 / QBE1802

2290, 44639

LKK

IDAC:

Surveyor:

Warrus

DOI:

ASSIGNMENT

11/11/18

Date / Time:

11/11/18

Registered in Merit:

11/11/18

Pre-assign / CCU / FTE



Insured Vehicle No.:

WE 42617

Name of Insured:

Warrus

Insured Tel No.:

HP:

Excess Sec II :SS

D.O.A.:

01/11/18

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Warrus 42617

Driver Tel No.:

(V/L YES / NO)

Claim No.:

VC02112

Policy No.:

2-0014300-1111-1111

Make / Model:

Warrus

Place of Accident:

Puntitione

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Insured Liability:

%

Final ? Yes / No

PBN 1709K



INSRS:
WSP:
Tel:
Liability:
RMKS:

BH1



INSRS:
WSP:
Tel:
Liability:
RMKS:



INSRS:
WSP:
Tel:
Liability:
RMKS:



INSRS:
WSP:
Tel:
Liability:
RMKS:

Date/ Time

14/11/18
pnhkm

PBN 1709K

WE 42617

STAGE

DATE / PIC

Non-Reporting Ir (1st):
Non-Reporting Ir (2nd):
Non-Reporting Ir (Final):
Notification Ir (if non-pickup):
Call OI: 21/11/18
After call Ir to OI: 28/11/18

Documentation Check List: Handler Typist

Notification Ir (if non-pickup):
After call Ir to OI: ☒
Authorisation To Act: ☒
Release Voucher: ☒
Final Repair Bill: ☒
Car Rental Invoice: ☒
Towing Invoice: ☒
LTA / GIA: ☒
Medical Bill: ☒
PIR: ☒
Mandate/Reject Instruction: ☒
LOD: ☒
Payment Breakdown Form: ☒
Post-Repair Photos: ☒
Others: ☒

PRELIMINARY ADVICE

Date/Time:

12/11/2018

Sent By:

LSP

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

SS 321.00

(2 days) Reduction:

72.41

%

Email

Call

FINAL SETTLEMENT

Date/Time:

4/12/18

Confirm with:

Raymond

Email

Call

Final Liability:

%

100

(Agreed / Assessed) BOLA S/N No.:

41

If NO or B 28, Ass. Lia:

Repair Cost:

SS 343.49

Loss of Rental (LOR):

SS

-

(1 days)

Loss of Use (LOU):

SS

40.00

(520.00 x 2 days)

Loss of Income (LOI):

SS

-

(5 x days)

LOR only

LOU only

LOR + LOU

LOR + LO

[Tick only one]

GIA/LTA Search

SS

2.00

Medical:

SS

-

Disbursement:

SS

-

(e.g. Tow / Independent)

Legal Cost

SS

-

Total:

SS 385.49

Global Sum SS:

FINAL PAYMENT

Date/Time:

Confirm with:

Confirm by:

Payee 1:

SS 385.49

Name 1:

Ban Hock Hin to Pte Ltd

Payee 2: (Strike if N.A.)

SS

Name 2:

Payee 3: (Strike if N.A.)

SS

Name 3:

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

TP

3) Survey fee

4400.00

11/11/18



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
QBE INSURANCE (SINGAPORE) PTE LTD			Ref : CC4/QBE18022290/Ufb3	
1 RAFFLES QUAY #29-10 SOUTH TOWERSINGAPORE 048583			Date : 11-12-2018	
			Code : QBE	
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	WC 4361T	Veh. Inspected	FBN 1709K	
Policy No.		Coverage (\$)	0.00	
Claim No.		Excess (\$)	0.00	
Assign From		Assign Date	11/12/2018	
2. Vehicle Particulars & Condition				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Cdometer	-	Steering		
Brakes		Modification		
General				
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
4. Description of Damages				
5. General Information				
Accident Date	01/12/2018	Inspection Date	11/12/2018	
Survey held at	BAN HOCK HIN CO.PTE LTD NO 6 DEFU LANE 4 SINGAPORE 539410			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your ref: To Be Advised
Our ref: CC4/QBE18022290/Ufb3

Date: 12.12.2018

The Motor Claims Department
M/s QBE INSURANCE (INTERNATIONAL) LTD

Dear Sir/Madam,

PRELIMINARY ADVICE OF VEHICLE NO.

FBN1709K

We refer to the above matter.

Please be informed that we had conducted the inspection of the above mentioned vehicle on 11.12.2018 at the premises of M/s Ban Hock Hin Co. Pte Ltd and have the following to report:-

Workshop Estimate Amount	: S\$	1,163.50
Revised Estimate Amount	: S\$	280.60
"Check" Items Amount	: S\$	4.05
Market Value	: S\$	-
LTA Reimbursement Value	: S\$	-
Nett Value	: S\$	-

Description of Damage:

The vehicle sustained damages at the
Front Portion



Comments/Present Status:

Damages Consistent

Estimated normal period for repairs: 2 days

Yours faithfully,

MARCUS CHUA
Licensed Appraiser



BAN HOCK HIN
Co., Pte Ltd

Co.Reg.No: 197000280K

MOTORCYCLE ACCESSORIES / SERVICE CENTRE
MODIFICATIONS / SPRAY PAINTING AND BODY WORK / METAL
WORKS / LEASING & RENTALS / FLEET SALES / INSURANCE SALES

QUOTATION

Customer :

NO. : 33346

- Rev. 1

QBE INSURANCE (SINGAPORE) PTE LTD
60 Anson Road
Mapletree Anson
#11-01
Singapore 079914

DATE : 07/12/2018
CLAIM NO. : 11222
POLICY NO. : AVFMSB0000651800
FROM : RAYMOND

VEHICLE NO. : FBN1709K
MAKE/MODEL : YAM / NMAX155 ABS

*Not Approved
here
take photo of the car
2 days
11/12/18
p/p \$321.00*

(Page 1 of 2)

S/N	Description	Action	Qty	Unit Price	Amount	
1	BELLY PAN P/N: 58094	REPLACE	1.00	\$32.00	32.00	X
2	BOARD FOOTREST LH P/N: 59588	REPLACE	1.00	\$50.00	50.00	X
3	COVER CLUTCH OUTER P/N: 58147	REPLACE	1.00	\$72.00	72.00	X
4	COVER FRONT LOWER (WHITE) P/N: 58106	REPLACE	1.00	\$16.00	16.00	X ✓ cut
5	COVER REAR CENTRE LH P/N: 60916	REPLACE	1.00	\$6.00	6.00	X
6	EMBLEM (YAMAHA) LOGO P/N: 57069	REPLACE	1.00	\$10.00	10.00	X
7	LABOUR P/N: 06766 - FOR DISMANTLING AND ASSEMBLING OF PARTS QUOTED.	Supply/Install	12.00	\$35.00	420.00	
8	LEVER BRAKE LH P/N: 58145	REPLACE	1.00	\$18.00	18.00	X
9	MUDGUARD FRONT (WHITE) P/N: 58087	REPLACE	1.00	\$49.00	49.00	
10	RIVET P/N: 56583	REPLACE	3.00	\$1.50	4.50	X
11	SIDE STAND P/N: 58211	REPLACE	1.00	\$25.00	25.00	✓
12	SPRAY PAINT FRONT COWLING CENTRAL LOWER COVER	Spray	1.00	\$30.00	30.00	✓



Address: No. 6, Delta line 4, Singapore 539410 | Telephone: +65 6281 6520 | Web: www.bhh.com.sg
Fax: (Main) +65 6281 2830, (Spare Parts) +65 6285 7530, (Insurance/Project) +65 6284 2999, (Accounts) +65 6281 6759

ISO 9001:2015
CERT. NO. 100014000
ISS. DATE: 01/11/2017

S/N	Description	Action	Qty	Unit Price		Amount
13	SPRAY PAINT FRONT COWLING SIDE COVER LH	Spray	1.00	\$90.00	27	90.00 X
14	SPRAY PAINT FRONT COWLING SIDE COVER LH (LACQUER)	Spray	1.00	\$90.00	17	90.00 X
15	SPRAY PAINT FRONT PANEL UNDER SIGNAL	✓ Spray	1.00	\$20.00		20.00 ✓
16	STAND MAIN P/N: 58138	REPLACE	1.00	\$63.00	17	63.00 X
17	STICKER (CISCO) COVER REAR LH P/N: 58612	REPLACE	1.00	\$28.00	24	28.00 X
18	STICKER (CISCO) COWLING FRONT LH P/N: 58618	REPLACE	1.00	\$35.00	17	35.00 X
19	STICKER (CISCO) MUDGUARD FRONT P/N: 58618	✓ REPLACE	1.00	\$35.00	122	35.00
20	TRANSPORT CHARGES P/N: 07169 - TO COLLECT ACCIDENT BIKE, REPAIR IN HOUSE AND TO DELIVER BACK TO BASE AFTER REPAIR.	✓	2.00	\$35.00	35	70.00

SUB TOTAL

\$1,163.50

GST @ 7 %

\$81.45

GRAND TOTAL

\$1,244.95

50% deposit required before ordering of parts.

Validity: 30 days

For & on Behalf of

Acknowledge & Accepted By

BAN HOCK HIN CO PTE LTD



RAYMOND

This quotation is sent via email / LAN-Fax and will bear a computer generated signature.

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged parts during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:





BAN HOCK HIN
Co., Pte Ltd

Co. Reg. No: 197000288K

MOTORCYCLE ACCESSORIES / SERVICE CENTRE
MODIFICATIONS / SPRAY PAINTING AND BODY WORK / METAL
WORKS / LEASING & RENTALS / FLEET SALES / INSURANCE SALES

QUOTATION

Customer :

NO. : 33346

- Rev. 2

QBE INSURANCE (SINGAPORE) PTE LTD

60 Anson Road
Mapletree Anson
#11-01
Singapore 079914

DATE : 07/12/2018
CLAIM NO. : 11222
POLICY NO. : AVFMSB0000651800

FROM : RAYMOND

VEHICLE NO. : FBN1709K
MAKE/MODEL : YAM / NMAX155 ABS

(Page 1 of 2)

S/N	Description	Action	Qty	Unit Price	Amount
1	COVER FRONT LOWER (WHITE) P/N: 58106	REPLACE	1.00	\$16.00 Disc %: 10.00	14.40
2	LABOUR P/N: 06766 - FOR DISMANTLING AND ASSEMBLING OF PARTS QUOTED.	Supply/Install	1.00	\$120.00	120.00
3	MUDGUARD FRONT (WHITE) P/N: 58087	REPLACE	1.00	\$49.00 Disc %: 10.00	44.10
4	SIDE STAND P/N: 58211	REPLACE	1.00	\$25.00 Disc %: 10.00	22.50
5	SPRAY PAINT FRONT COWLING CENTRAL LOWER COVER	Spray	1.00	\$30.00	30.00
6	SPRAY PAINT FRONT PANEL UNDER SIGNAL	Spray	1.00	\$20.00	20.00
7	STICKER (CISCO) MUDGUARD FRONT P/N: 58618	REPLACE	1.00	\$35.00	35.00
8	TRANSPORT CHARGES P/N: 07169 - TO COLLECT ACCIDENT BIKE, REPAIR IN HOUSE AND TO DELIVER BACK TO BASE AFTER REPAIR.		1.00	\$35.00	35.00

SUB TOTAL

\$321.00

GST @ 7 %

\$22.47

GRAND TOTAL

\$343.47

50% deposit required before ordering of parts.

Validity: 30 days



Address: No. 6, Defu lane 4, Singapore 539410 | Telephone: +65 6281 6520 | Web: www.bhh.com.sg
Fax: (Main) +65 6281 2830, (Spare Parts) +65 6285 7530, (Insurance/Project) +65 6284 2969, (Accounts) +65 6281 6759

CERT. NO. 2901-1-0000
ISO 9001:2015

<u>S/N</u>	<u>Description</u>	<u>Action</u>	<u>Qty</u>	<u>Unit Price</u>	<u>Amount</u>
For & on Behalf of			Acknowledge & Accepted By		
BAN HOCK HIN CO PTE LTD					



RAYMOND

This quotation is sent via email / LAN-Fax and will bear a computer generated signature.





BAN HOCK HIN
Co., Pte Ltd

Co. Reg. No: 197002288K
MOTORCYCLE ACCESSORIES | SERVICE CENTRE
MODIFICATIONS | SPRAY PAINTING AND BODY WORK | METAL
WORKS | LEASING & RENTALS | FLEET SALES | INSURANCE SALES

QUOTATION

Customer :

NO. : 33346

- Rev. 1

QBE INSURANCE (SINGAPORE) PTE LTD
60 Anson Road
Mapletree Anson
#11-01
Singapore 079914

DATE : 07/12/2018
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(Page 1 of 2)

S/N	Description	Action	Qty	Unit Price	Amount	
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2	BOARD FOOTREST LH P/N: 59588	REPLACE	1.00	\$50.00	50.00	X
3	COVER CLUTCH OUTER P/N: 58147	REPLACE	1.00	\$72.00	72.00	X
4	COVER FRONT LOWER (WHITE) P/N: 58106	REPLACE	1.00	\$16.00	16.00	X
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7	LABOUR P/N: 06766 - FOR DISMANTLING AND ASSEMBLING OF PARTS QUOTED.	Supply/Install	12.00	\$35.00	420.00	
8	LEVER BRAKE LH P/N: 58145	REPLACE	1.00	\$18.00	18.00	X
9	MUDGUARD FRONT (WHITE) P/N: 58087	REPLACE	1.00	\$49.00	49.00	
10	RIVET P/N: 56583	REPLACE	3.00	\$1.50	4.50	
11	SIDE STAND P/N: 58211	REPLACE	1.00	\$25.00	25.00	X
12	SPRAY PAINT FRONT COWLING CENTRAL LOWER COVER	Spray	1.00	\$30.00	30.00	



S/N	Description	Action	Qty	Unit Price	Amount
13	SPRAY PAINT FRONT COWLING SIDE COVER LH	Spray	1.00	\$90.00	90.00
14	SPRAY PAINT FRONT COWLING SIDE COVER LH (LACQUER)	Spray	1.00	\$90.00	90.00
15	SPRAY PAINT FRONT PANEL UNDER SIGNAL	Spray	1.00	\$20.00	20.00
16	STAND MAIN P/N: 58138	REPLACE	1.00	\$63.00	63.00
17	STICKER (CISCO) COVER REAR LH P/N: 58612	REPLACE	1.00	\$28.00	28.00
18	STICKER (CISCO) COWLING FRONT LH P/N: 58616	REPLACE	1.00	\$35.00	35.00
19	STICKER (CISCO) MUDGUARD FRONT P/N: 58618	REPLACE	1.00	\$35.00	35.00
20	TRANSPORT CHARGES P/N: 07169 - TO COLLECT ACCIDENT BIKE, REPAIR IN HOUSE AND TO DELIVER BACK TO BASE AFTER REPAIR.		2.00	\$35.00	70.00

SUB TOTAL

\$1,163.50

GST @ 7 %

\$81.45

GRAND TOTAL

\$1,244.95

50% deposit required before ordering of parts.

Validity: 30 days

For & on Behalf of

BAN HOCK HIN CO PTE LTD

Acknowledge & Accepted By



RAYMOND

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LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

CERT NO.: 2002-1-2083
ISO 9001:2015

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Company
Owner ID:	0288K
Vehicle Details	
Vehicle No.:	FBN1709K
Vehicle to be Exported:	No
Intended Deregistration Date:	12 Dec 2018
Vehicle Make:	YAMAHA
Vehicle Model:	NMAX155 ABS
Primary Colour:	White
Manufacturing Year:	2018
Engine No.:	G3H6E0009540
Chassis No.:	MH3SG431000007374
Maximum Power Output:	-
Open Market Value:	\$2,455.00
Original Registration Date:	25 Jul 2018
First Registration Date:	25 Jul 2018
Transfer Count:	0
Actual ARF Paid:	\$369.00
Intended PARF Rebate Details	
PARF Eligibility:	No
PARF Eligibility Expiry Date:	-
PARF Rebate Amount:	\$0.00
Intended COE Rebate Details	
COE Expiry Date:	24 Jul 2028
COE Category:	D - Motorcycle
COE Period(Years):	10
QP Paid:	\$6,889.00
COE Rebate Amount:	\$6,624.00
Total Rebate Amount:	\$6,624.00

The information contained herein is correct as at 12 Dec 2018

OK

Transfer Fee Enquiry

[> Back to OneMotoring](#)

Enquire Transfer Fee

Vehicle Details

Vehicle No. :	FBN1709K
Vehicle Type :	P01 - Passenger Scooter
Vehicle Attachment 1 :	No Attachment
Vehicle Scheme :	Normal
Vehicle Make :	YAMAHA
Vehicle Model :	NMAX155 ABS
Chassis No. :	MH3SG431000007374
Propellant :	Petrol
Engine No. :	G3H6E0009540
Engine Capacity :	155 cc
Maximum Power Output :	-
Maximum Laden Weight :	295 kg
Unladen Weight :	128 kg
Year Of Manufacture :	2018
Original Registration Date :	25 Jul 2018
Lifespan Expiry Date :	-
COE Category :	D - Motorcycle
Quota Premium :	\$6,889.00
COE Expiry Date :	24 Jul 2028
Road Tax Expiry Date :	24 Jan 2019
Inspection Due Date :	24 Jul 2021
Intended Transfer Date :	11 Dec 2018
CO2 Emission :	-
CO Emission :	-
HC Emission :	-
NOx Emission :	-
PM Emission :	-

The current road tax expiry is 24 Jan 2019. You may renew the road tax from 25 Oct 2018 with all pre-requisite(s) fulfilled. If the road tax is renewed after 24 Jan 2019, late renewal fee(s) will be imposed. Please use Enquire Road Tax Payable to check on the late fee(s) payable.

Road tax, including Over Payment (if any), of a vehicle will follow the vehicle to the new registered owner when its ownership is being transferred.

Amount Payable (From 25 Jan 2019 to 24 Jul 2019)

	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Transfer Fee:	25.00	-	25.00
Sub Total :			25.00
Nett Road Tax Amount (After Offsetting Over Payment) :	32.00	-	32.00
Total Amount Payable:			57.00

Amount Payable (From 25 Jan 2019 to 24 Jan 2020)

	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Transfer Fee:	25.00	-	25.00
Sub Total :			25.00
Nett Road Tax Amount (After Offsetting Over Payment) :	64.00	-	64.00
Total Amount Payable:			89.00

You may print this page for reference.

OK

Print

Catherine Chong (LKK Auto)

From: Shu Pei (LKKAuto) <shupeil@lkkauto.com>
Sent: Tuesday, 11 December, 2018 8:45 AM
To: assignments
Subject: FW: ACCIDENT INVOLVING FBN1709K & WC4361T ON 01/12/2018
Attachments: WC4361T 01122018.pdf

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

11-12-2018 @ 10:19am
Raymond veh in.
motor

From: Joyce Foo <joyce.foo@qbe.com>
Sent: Tuesday, 11 December 2018 8:29 AM
To: Admin A <admin-a@lkkauto.com>
Subject: FW: ACCIDENT INVOLVING FBN1709K & WC4361T ON 01/12/2018

Our Ref. VC012112

Hi

Please assist to arrange for TP survey – Direct settlement.

Thanks & Best Regards

Joyce Foo
Senior Assistant - Claims
QBE Asia Pacific – Singapore

QBE Insurance (Singapore) Pte Ltd
Phone: +65 6477 1184
Email: joyce.foo@qbe.com
Visit us on the web at www.qbe.com.sg



From: Raymond <raymond@bhh.com.sg>
Sent: Tuesday, 11 December 2018 8:23 AM

To: Joyce Foo <joyce.foo@qbe.com>

Subject: RE: ACCIDENT INVOLVING FBN1709K & WC4361T ON 01/12/2018

Dear Joyce,

Please assign LKK Auto Consultants for the pre-repair survey.

Thanks

Best Regards,

Raymond

Ban Hock Hin Co., Pte Ltd

Tel: (65) 6281 6520 x 220 | Fax: (65) 6284 2969

Visit us at <http://www.bhh.com.sg>

Facebook: <http://www.facebook.com/bhhsg>

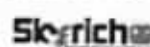


BAN HOCK HIN
Co., Pte Ltd

No. 6 Defu Lane 4, Singapore 539410

www.bhh.com.sg

MOTORCYCLE ACCESSORIES | SERVICE CENTRE | MODIFICATIONS | SPRAY PAINTING AND BODY WORK | METAL WORKS | L



From: Joyce Foo <joyce.foo@qbe.com>

Sent: Tuesday, 11 December, 2018 8:20 AM

To: Raymond <raymond@bhh.com.sg>

Subject: RE: ACCIDENT INVOLVING FBN1709K & WC4361T ON 01/12/2018

WITHOUT PREJUDICE

Our ref : VC012112

Dear Sirs/Madam

We refer to the above captioned matter.

We intent to conduct a full survey of the damage to your client's vehicle. We propose to use one of the motor surveyors named in the attached list:

COMPANY
Appraisal Associates Pte Ltd
Automobile Inspection Services
KM Auto Assessors Pte Ltd

LKK Auto Consultants Pte Ltd
Infiniti Appraisal Service
Priority Services
Quantum Risk Management (S) Pte Ltd

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors

Thanks & Best Regards

Joyce Foo
Senior Assistant - Claims
QBE Asia Pacific – Singapore

QBE Insurance (Singapore) Pte Ltd
Phone: +65 6477 1184
Email: joyce.foo@qbe.com
Visit us on the web at www.qbe.com.sg



From: Raymond <raymond@bhh.com.sg>
Sent: Monday, 10 December 2018 6:07 PM
To: Joyce Foo <joyce.foo@qbe.com>
Subject: RE: ACCIDENT INVOLVING FBN1709K & WC4361T ON 01/12/2018

Dear Joyce,

We attached the third party claim documents for your perusal.

Appreciate for you to arrange for the pre-repair survey.

Thanks

Best Regards,
Raymond

Ban Hock Hin Co., Pte Ltd
Tel: (65) 6281 6520 x 220 | Fax: (65) 6284 2969
Visit us at <http://www.bhh.com.sg>
Facebook: <http://www.facebook.com/bhhsg>



BAN HOCK HIN
Co., Pte Ltd

No. 6 Defu Lane 4, Singapore 539410

www.bhh.com.sg

MOTORCYCLE ACCESSORIES | SERVICE CENTRE | MODIFICATIONS | SPRAY PAINTING AND BODY WORK | METAL WORKS | L



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Poh Kin (LKKAuto)

From: Poh Kin (LKKAuto)
Sent: Monday, 4 March 2019 5:47 PM
To: 'Raymond'
Cc: Admin A
Subject: ROAD TRAFFIC ACCIDENT INVOLVING VEHICLE NOS. WC 4361T AND FBN 1709K ON 01.12.2018
Attachments: DV FBN 1709K.pdf
Importance: High

WITHOUT PREJUDICE
SAVE AS TO COSTS

Our Ref: CC4/QBE18022290/Ufb3
Your Ref: TP/11222/FBN1709K/WC4361T

Dear Raymond,

ROAD TRAFFIC ACCIDENT INVOLVING VEHICLE NOS. WC 4361T AND FBN 1709K ON 01.12.2018

We refer to the above matter and your letter of demand.

We hereby confirmed settlement as per your letter of demand:-

1. Cost of Repair (w/GST)	S\$ 343.47
2. Loss of Use (\$20.00 x 2 days)	S\$ 40.00
3. GIA search	<u>S\$ 2.00</u>
	<u>S\$ 385.47</u>

Please duly sign the DV attached and return with **Authorization to ACT** to us (LKK) for payment processing.

Your prompt action will be very much appreciate.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Poh Kin, Chong (Mr) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2132 | email: pohkin@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

Save the Earth. Print only when necessary.

Poh Kin (LKKAUTO)

From: Joyce Foo <joyce.foo@qbe.com>
Sent: Monday, 4 March 2019 2:42 PM
To: Poh Kin (LKKAUTO); Admin A
Subject: FW: <Seek Mandate> Direct Settlement - Accident Involving WC 4361T (OI : QBE - VC012112) AND FBN 1709K (TP : LKK REF - CC4/QBE18022290/Ufb3) on 01.12.2018
Attachments: LKK Adjustment report.pdf; LKK Inspection report.pdf; LKK RESURVEY PHOTO.pdf; LKK SURVEY PHOTO.pdf; TP LOD_ FBN 1709K.pdf
Importance: High

Your ref : VC012112
Our ref : CC4/QBE18022290/Ufb3

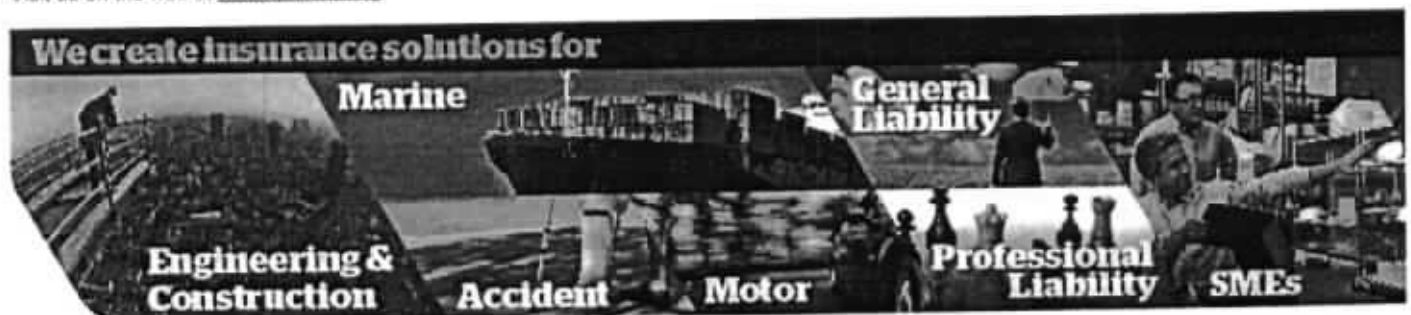
Dear Sir/Madam

Please proceed to settle as advised.

Thanks & Best Regards

Joyce Foo
Senior Assistant - Claims
QBE Asia Pacific - Singapore

QBE Insurance (Singapore) Pte Ltd
Phone: +65 6477 1184
Email: joyce.foo@qbe.com
Visit us on the web at www.qbe.com.sg



From: Poh Kin (LKKAUTO) <pohkin@lkkauto.com>
Sent: Monday, 4 March 2019 2:09 PM
To: Joyce Foo <joyce.foo@qbe.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: <Seek Mandate> Direct Settlement - Accident Involving WC 4361T (OI : QBE - VC012112) AND FBN 1709K (TP : LKK REF - CC4/QBE18022290/Ufb3) on 01.12.2018
Importance: High

Your ref : VC012112
Our ref : CC4/QBE18022290/Ufb3

Dear Joyce,

ROAD TRAFFIC ACCIDENT INVOLVING VEHICLE NOS. WC 4361T(OI) & FBN 1709K(TP) ON 01/12/2018

Poh Kin (LKKAUTO)

From: Poh Kin (LKKAUTO)
Sent: Monday, 4 March 2019 2:09 PM
To: 'Joyce Foo'
Cc: Admin A
Subject: <Seek Mandate> Direct Settlement - Accident Involving WC 4361T (OI : QBE - VC012112) AND FBN 1709K (TP : LKK REF - CC4/QBE18022290/Ufb3) on 01.12.2018
Attachments: LKK Adjustment report.pdf; LKK Inspection report.pdf; LKK RESURVEY PHOTO.pdf; LKK SURVEY PHOTO.pdf; TP LOD_ FBN 1709K.pdf
Importance: High

Your ref : VC012112
Our ref : CC4/QBE18022290/Ufb3

Dear Joyce,

ROAD TRAFFIC ACCIDENT INVOLVING VEHICLE NOS. WC 4361T(OI) & FBN 1709K(TP) ON 01/12/2018

We refer to the above matter.

Liability: The accident occurred when our insured driver collided into third party motorcycle while reversing. Liability is down against our insured.

We did clarify with OID(Mr Dong) the nature of the accident and They agree to settle and aware that NCD (if any) would be affected.

We seek your approval to offer Third Party repairer "Ban Hock Hin Co Pte Ltd" at \$385.47(all-in).

The summary is as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair (w/GST)	\$ 1,244.95 (\$1,163.50 +7% gst)	\$ 343.47 (\$321.00 + 7% gst)
2. Loss of Use	\$ 40.00 (2days x \$20.00)	\$ 40.00 (2days x \$20.00)
3. GIA search fee	\$ 2.00	\$ 2.00
Total	\$ 1,286.95	\$ 385.47

**02days recommendation for repair.

Enclosed here with all the relevant documents for your perusal.

For your approval please.



BAN HOCK HIN
Co., Pte Ltd

Co.Reg.No: 197000288K
MOTORCYCLE ACCESSORIES | SERVICE CENTRE
MODIFICATIONS | SPRAY PAINTING AND BODY WORK | METAL
WORKS | LEASING & RENTALS | FLEET SALES | INSURANCE SALES

14 JAN 2019

Your Ref :
Our Ref : TP/11222/FBN1709K/WC4361T

BY FAX & HAND

QBE Insurance (Singapore) Pte Ltd
60 Anson Road
Mapletree Anson
#11-01
Singapore 079914

ATTN: Motor Claims Dept

Dear Sir/Madam,

Accident Involving FBN1709K & WC4361T on 01/12/2018

We refer to the above-mentioned matter.

As instructed by our client, we proceed to quantify our claim as itemized below:

1. Cost of Repair (Inc 7% GST)	\$ 343.47
2. Loss of Use (2 days x \$20)	\$ 40.00
3. GIA Vehicle Insurance Search Fee	\$ 2.00
TOTAL	<u>\$ 385.47</u>

We attached our Tax Invoice and GIA Search Invoice for your perusal.

Please acknowledge receipt.

If you require any further clarification, please do not hesitate to contact Mr Raymond
6281 6520 ext. 220.

Thank you.

BAN HOCK HIN CO PTE LTD

Raymond Tan
Manager/Insurance Dept





Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 67414108

Our Ref: CC4/QBE18022290/Ufb3

28th December 2018

SINMIX PTE LTD

63 Senoko Drive,
Woodlands East Industrial Estate,
Singapore 758250.

Dear Sir/Madam,

**ROAD TRAFFIC ACCIDENT INVOLVING NOS. WC 4361T AND FBN 1709K
ALONG PUNGOL DRIVE ON 01.12.2018**

We refer to the above accident where we are acting for QBE Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 7 days from the date of this letter.

Please note that your No-Claim Discount (NCD)(if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

Poh-Kin, Chong
Case Handler

DID: 6841 2132

FAX: 6741 4108

Email: pohkin@lkkauto.com

c.c. *QBE Insurance (Singapore) Pte Ltd
(Motor Claims Dept)*

DISCHARGE VOUCHER

Without Prejudice
Save As to Costs

Your Reference : TP/11222/FBN1709K/WC4361T
Our Reference : VC012112

I/We, Ban Hock Hin Company Private Limited do hereby acknowledge the sum of Singapore Dollars: Three Hundred Eighty-Five and Cents Forty-Seven only (S\$385.47) being full discharge and satisfaction of all claims against QBE Insurance (Singapore) Pte Ltd and their Insured, 'SINMIX PTE LTD', over damage to my/our vehicle FBN 1709K from an accident involving FBN 1709K and WC 4361T at/along Punggol Drive, which occurred on 1st December 2018 at about 2040 hours.

Further, I/we hereby acknowledge and accept that the above said sum paid to me is 'strictly on a without admission of liability basis' and I/we hereby discharge and release the said QBE Insurance (Singapore) Pte Ltd and their Insured 'SINMIX PTE LTD', from all claims, demands or action of damages as a result of the said accident.

Also, I/we hereby agree to indemnify and keep indemnified the said QBE Insurance (Singapore) Pte Ltd against all and any claims whatsoever made or to be made by any person or persons on my/our behalf in respect of the said accident.

Dated this (day) 22nd of (month) April (year) 2019

Signature

Ban Hock Hin Co. Pte Ltd

Claimant's Name

197000228K

FIN/NRIC No.

6 Defu Lane 4

Singapore 539410

Address



Company stamp if applicable

Witness's Signature

Tan Chuan Lee

Witness's Name

67115235R

FIN/NRIC No.

6 Defu Lane 4

Singapore 539410

Address

Please return to:
General Claims Department
QBE Insurance (Singapore) Pte Ltd
60 Anson Road
#11-01 Mapletree Anson
Singapore 079914
Fax: 6534 5356



BAN HOCK HIN
Co., Pte Ltd

Co.Reg.No: 197000288K

MOTORCYCLE ACCESSORIES / SERVICE CENTRE
MODIFICATIONS / SPRAY PAINTING AND BODY WORK / METAL
WORKS / LEASING & RENTALS / FLEET SALES / INSURANCE SALES

TAX INVOICE

GST Reg No. : M2-0010542-7

Customer :

QBE INSURANCE (SINGAPORE) PTE LTD

60 Anson Road

Mapletree Anson

#11-01

Singapore 079914

Invoice No. : LECR20036409-I11222

Invoice Date : 10/01/2019

Payment Due Date : 09/02/2019

CLAIM NO. : 11222
POLICY NO. : AVFMSB0000651800
VEHICLE NO. : FBN1709K
MAKE/MODEL : YAM / NMAX155 ABS

S/N	Description	Action	Qty	Unit Price	Amount
1	SPRAY PAINT FRONT COWLING CENTRAL LOWER COVER	Spray	1	\$30.00	\$30.00
2	SPRAY PAINT FRONT PANEL UNDER SIGNAL	Spray	1	\$20.00	\$20.00
3	COVER FRONT LOWER (WHITE)	REPLACE	1	\$16.00	\$14.40
				Disc %: 10%	
4	MUDGUARD FRONT (WHITE)	REPLACE	1	\$49.00	\$44.10
				Disc %: 10%	
5	SIDE STAND	REPLACE	1	\$25.00	\$22.50
				Disc %: 10%	
6	STICKER (CISCO) MUDGUARD FRONT	REPLACE	1	\$35.00	\$35.00
7	LABOUR	Supply/Install	1	\$120.00	\$120.00
8	TRANSPORT CHARGES		1	\$35.00	\$35.00
SUB TOTAL					\$321.00
GST @ 7 %					\$22.47
GRAND TOTAL					\$343.47

Validity: 30 days

For & on Behalf of

BAN HOCK HIN CO PTE LTD



Printed by : RAYMOND



Address: No. 6, Defu lane 4, Singapore 539410 | Telephone: +65 6281 6520 | Web: www.bhh.com.sg
Fax: (Main) +65 6281 2830, (Spare Parts) +65 6285 7530, (Insurance/Project) +65 6284 2969, (Accounts) +65 6281 6759

CERT NO: 2002-142083
ISO 9001:2015



**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**
6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-18-190386

Date of Request: 10/12/2018

Your Ref No: Online Purchase

Ban Hock Hin Co. Pte Ltd
No. 6 Defu Lane 4
Singapore 539410

Dear Sir/Madam,

Enquiry Date: 10/12/2018
Enquiry By: Tan Chok Lok
TP Vehicle No.: WC4361T
Accident Date: 01/12/2018

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
WC4361T	QBE Insurance (Singapore) Pte Ltd	22/11/2018-21/11/2019	62246633

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048560
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-18-190386

Date of Request: 10/12/2018

Your Ref No: Online Purchase

Ban Hock Hin Co. Pte Ltd
No. 6 Defu Lane 4
Singapore 539410

Dear Sir/Madam,

Enquiry Date: 10/12/2018
Enquiry By: Tan Chok Lok
TP Vehicle No: WC4361T
Accident Date: 01/12/2018

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque

Poh Kin (LKKAUTO)

From: Joyce Foo <joyce.foo@qbe.com>
Sent: Monday, 4 March 2019 2:42 PM
To: Poh Kin (LKKAUTO); Admin A
Subject: FW: <Seek Mandate> Direct Settlement - Accident Involving WC 4361T (OI : QBE - VC012112) AND FBN 1709K (TP : LKK REF - CC4/QBE18022290/Ufb3) on 01.12.2018
Attachments: LKK Adjustment report.pdf; LKK Inspection report.pdf; LKK RESURVEY PHOTO.pdf; LKK SURVEY PHOTO.pdf; TP LOD_ FBN 1709K.pdf
Importance: High

Your ref : VC012112
Our ref : CC4/QBE18022290/Ufb3

Dear Sir/Madam

Please proceed to settle as advised.

Thanks & Best Regards

Joyce Foo
Senior Assistant - Claims
QBE Asia Pacific - Singapore

QBE Insurance (Singapore) Pte Ltd
Phone: +65 6477 1184
Email: joyce.foo@qbe.com
Visit us on the web at www.qbe.com.sg



From: Poh Kin (LKKAUTO) <pohkin@lkkauto.com>
Sent: Monday, 4 March 2019 2:09 PM
To: Joyce Foo <joyce.foo@qbe.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: <Seek Mandate> Direct Settlement - Accident Involving WC 4361T (OI : QBE - VC012112) AND FBN 1709K (TP : LKK REF - CC4/QBE18022290/Ufb3) on 01.12.2018
Importance: High

Your ref : VC012112
Our ref : CC4/QBE18022290/Ufb3

Dear Joyce,

ROAD TRAFFIC ACCIDENT INVOLVING VEHICLE NOS. WC 4361T(OI) & FBN 1709K(TP) ON 01/12/2018

Poh Kin (LKKAUTO)

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Sent: Monday, 4 March 2019 2:09 PM
To: 'Joyce Foo'
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Subject: <Seek Mandate> Direct Settlement - Accident Involving WC 4361T (OI : QBE - VC012112) AND FBN 1709K (TP : LKK REF - CC4/QBE18022290/Ufb3) on 01.12.2018
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Importance: High

Your ref : VC012112
Our ref : CC4/QBE18022290/Ufb3

Dear Joyce,

ROAD TRAFFIC ACCIDENT INVOLVING VEHICLE NOS. WC 4361T(OI) & FBN 1709K(TP) ON 01/12/2018

We refer to the above matter.

Liability: The accident occurred when our insured driver collided into third party motorcycle while reversing. Liability is down against our insured.

We did clarify with OI(Mr Dong) the nature of the accident and They agree to settle and aware that NCD (if any) would be affected.

We seek your approval to offer Third Party repairer "**Ban Hock Hin Co Pte Ltd**" at **\$385.47(all-in)**.

The summary is as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair (w/GST)	\$ 1,244.95 (\$1,163.50 +7% gst)	\$ 343.47 (\$321.00 + 7% gst)
2. Loss of Use	\$ 40.00 (2days x \$20.00)	\$ 40.00 (2days x \$20.00)
3. GIA search fee	\$ 2.00	\$ 2.00
Total	\$ 1,286.95	<u>\$ 385.47</u>

**02days recommendation for repair.

Enclosed here with all the relevant documents for your perusal.

For your approval please.

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

QBE INSURANCE (SINGAPORE) PTE LTD

Ref : CC4/QBE18022290/Ufb3q2

1 RAFFLES QUAY #29-10 SOUTH
TOWERSINGAPORE 048583

Date : 09-05-2019



Code : QBE

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	WC 4361T	Veh. Inspected	FBN 1709K
Policy No.	8-V0014300-MVA-R001	Coverage (\$)	0.00
Claim No.	VC012112	Excess (\$)	0.00
Assign From	JOYCE	Assign Date	11/12/2018

2. Vehicle Particulars & Condition

Make & Model	YAMAHA NMAX155	c.c	155
Engine No.	HIDDEN	Year of Reg.	2018
Chassis No.	MH3SG431000007374	Colour	WHITE
Odometer	-	Steering	IN ORDER
Brakes	IN ORDER	Modification	SPORTS RIM
General	GOOD		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	110/70 R15	DUNLOP	7 mm
L/H Front Tyre			mm
R/H Rear Tyre	140/70 R15	DUNLOP	7 mm
L/H Rear Tyre			mm

4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE FRONT PORTION. DAMAGES SEE DETAILS.

5. General Information

Accident Date	01/12/2018	Inspection Date	11/12/2018
Survey held at	BAN HOCK HIN CO.PTE LTD NO 6 DEFU LANE 4 SINGAPORE 539410		

5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.

5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR:	2 Working Days
-------------------------------------	-----------------------



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 2

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. FBN 1709K

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
REPLACEMENT OF PARTS				
1	BELLY PAN (SCRATCHED)	NOT CONSISTENT WITH THE IMPACT	32.00	-
1	BOARD FOOTREST LH (SCRATCHED)	NOT CONSISTENT WITH THE IMPACT	50.00	-
1	COVER CLUTCH OUTER	NOT NECESSARY	72.00	-
1	COVER FRONT LOWER (WHITE)	CUT	16.00	16.00
1	COVER REAR CENTRE LH	NOT NECESSARY	6.00	-
1	EMBLEM (YAMAHA) LOGO	NOT NECESSARY	10.00	-
1	LEVER BRAKE LH (SCRATCHED)	NOT CONSISTENT WITH THE IMPACT	18.00	-
1	MUDGUARD FRONT (WHITE)	CUT	49.00	49.00
3	RIVET @\$1.50	NOT NECESSARY	4.50	-
1	SIDE STAND	BENT	25.00	25.00
1	STAND MAIN	NOT NECESSARY	63.00	-
1	STICKER (CISCO) COVER REAR LH	NOT NECESSARY	28.00	-
1	STICKER (CISCO) COWLING FRONT LH	NOT NECESSARY	35.00	-
	LESS 10% DISCOUNT		-	-9.00
			408.50	81.00
SPECIAL NETT ITEMS				
1	STICKER (CISCO) MUDGUARD FRONT (SN)	NECESSARY	35.00	35.00
			35.00	35.00
LABOUR				
	LABOUR -FOR DISMANTLE AND ASSEMBLING OF PARTS QUOTED.		420.00	120.00
	SPRAY PAINT FRONT COWLING CENTRAL LOWER COVER.		30.00	30.00
	SPRAY PAINT FRONT COWLING SIDE COVER LH	NOT NECESSARY	90.00	-
	SPRAY PAINT FRONT COWLING SIDE COVER LH (LACQUER).	NOT NECESSARY	90.00	-
	SPRAY PAINT FRONT PANEL UNDER SIGNAL .		20.00	20.00
	TRANSPORT CHARGES.		70.00	35.00
			720.00	205.00

Report Ref No. CC4/QBE18022290/Ufb3q2



GRAND TOTAL		1,163.50	321.00
RECOMMENDED COST OF REPAIRS			321.00

Report Ref No. CC4/QBE18022290/Ufb3q2

CHUA KANG SENG

Licensed Appraiser

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.