

## Asher Sng (LKKAUTO)

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**From:** Asher Sng (LKKAUTO)  
**Sent:** Wednesday, 12 December 2018 5:21 PM  
**To:** PBSP  
**Cc:** Admin A  
**Subject:** RE: CAR IN WORKSHOP. PLEASE ARRANGE SURVEY ASAP. REQUEST FOR DIRECT SETTLEMENT - SMA1075T & XD4854X ON 09/12/2018

**'WITHOUT PREJUDICE'**  
**SAVE AS TO COSTS**

Hi Sir/Mdm,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will base on the number of days of repair as recommended by our surveyor.

Kindly take note that the case handler in-charge is Asher and she can be contacted at her DID 6841 6051

In order to expedite the claim process, please forward all relevant documents to us (**LKK**) to proceed on negotiate settlement.

Thank You.

Best Regards,

**Asher Sng** | Case Handler

**LKK Auto Consultants Pte Ltd**

phone: 6841-6051 | email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Shu Pei (LKKAUTO)  
**Sent:** Wednesday, 12 December 2018 4:52 PM  
**To:** PBSP <pml-pbsp@simedarby.com.sg>  
**Cc:** Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>  
**Subject:** FW: CAR IN WORKSHOP. PLEASE ARRANGE SURVEY ASAP. REQUEST FOR DIRECT SETTLEMENT - SMA1075T & XD4854X ON 09/12/2018

Dear Caroline,

We refer to the below email.

Kindly note that for liability, claim negotiation and settlement, please contact Asher at 6841 6051.

Our respective case handler will look into the matter and revert to you in due course.

Thank you

***To check availability of the case handler , you may contact the undersigned.***

Best Regards,

**Shu Pei** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366-0055 | email: [shupeilkkauto.com](mailto:shupeilkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Admin-D (LKKAuto)

**Sent:** Tuesday, 11 December 2018 2:36 PM

**To:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** FW: CAR IN WORKSHOP. PLEASE ARRANGE SURVEY ASAP. REQUEST FOR DIRECT SETTLEMENT - SMA1075T & XD4854X ON 09/12/2018

Dear Shu Pei,

Smart Claim case.

Best Regards,

**Catherine Chong** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

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**From:** PBSP [<mailto:pml-pbsp@simedarby.com.sg>]

**Sent:** Tuesday, 11 December, 2018 2:28 PM

**To:** assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Subject:** Fw: CAR IN WORKSHOP. PLEASE ARRANGE SURVEY ASAP. REQUEST FOR DIRECT SETTLEMENT - SMA1075T & XD4854X ON 09/12/2018

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**From:** PBSP

**Sent:** Tuesday, 11 December 2018 11:07 AM

**To:** [motor.survey@axa.com.sg](mailto:motor.survey@axa.com.sg)

**Subject:** CAR IN WORKSHOP. PLEASE ARRANGE SURVEY ASAP. REQUEST FOR DIRECT SETTLEMENT - SMA1075T & XD4854X ON 09/12/2018

Dear Sirs,

We refer to the above matter.

We have instructions from our client to seek repair cost and loss of use/car rental from you through Direct Settlement.

Attached is the estimates and supporting documents for your consideration.

Please let us have your confirmation that you agree that liability is clear and we may proceed with Direct Settlement.

If Direct Settlement is approved, kindly let us have your offer for LOU / rental.

Thank you.

Regards,  
Caroline  
C/o Performance Motors Limited - Body and Paint  
303 Alexandra Road Singapore 159941  
DID: 6319 0174 Fax: 6479 4601