

15/02/10

INS. CASE OWNER:

Deter  
marms

CC 4/AXA1802

2268, 4 P  
KLB32

LKK:  
IDAC:

ASSIGNMENT

Surveyor:

DOI:

Date / Time:

11/12/18

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

SHP 664H

Name of Insured:

TRANS-LAB SER VI KEK BU

Insured Tel No.:

HP:

Excess Sec II :SS

D.O.A.:

5/12/18

Is driver the owner? ( YES / NO )

( YES / NO )

Nature of Accident:

If NO, Driver Name / Age

ADRIAN KAMUW AN KARMAN

Driver Tel No.:

(VI: YES / NO )

Claim No.:

S8MU0509 (storeg)

Policy No.:

VPO (KLB 216 216 W)

Make / Model:

RENNULT

Place of Accident:

BAKSTIEK RD

OI GIA REPORT: YES / NO

YES / NO

TP GIA REPORT: YES / NO

YES / NO

Insured Liability: %

Final ? Yes / No

SMD 4107A



INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:

Yen  
Tel



INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:



INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:



INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:

Date/Time	STAGE	DATE / PIC
18/12/18	Non-Reporting ltr (1st):	
	Non-Reporting ltr (2nd):	
	Non-Reporting ltr (Final):	
	Notification ltr (if non-pickup):	
	Call OI:	
	After call ltr to OI:	24/12/18
	Documentation Check List:	Handler Typist
	Notification ltr (if non-pickup)	<input type="checkbox"/>
	After call ltr to OI	<input type="checkbox"/>
	Authorisation To Act:	<input type="checkbox"/>
	Release Voucher:	<input type="checkbox"/>
	Final Repair Bill:	<input type="checkbox"/>
	Car Rental Invoice:	<input type="checkbox"/>
	Towing Invoice:	<input type="checkbox"/>
	LTA / GIA:	<input type="checkbox"/>
	Medical Bill:	<input type="checkbox"/>
	PIR:	<input type="checkbox"/>
	Mandate/Reject Instruction:	<input type="checkbox"/>
	LOD	<input type="checkbox"/>
	Payment Breakdown Form:	<input type="checkbox"/>
	Post-Repair Photos:	<input type="checkbox"/>
	Others:	<input type="checkbox"/>
<b>PRELIMINARY ADVICE</b> Date/Time: Sent By: Confirm with: Confirm by:		
<b>FINALIZATION</b> Date/Time: Confirm with: Confirm by: Email <input type="checkbox"/> Call <input type="checkbox"/>		
Repair Cost:	\$S	( days) Reduction: %
<b>FINAL SETTLEMENT</b> Date/Time: Confirm with: Email <input type="checkbox"/> Call <input type="checkbox"/>		
Final Liability:	% 50	(Agreed / Assessed) BOLA S/N No. : N/A
Repair Cost:	\$S	
Loss of Rental (LOR):	\$S	( days)
Loss of Use (LOU):	\$S	( \$ x days)
Loss of Income (LOI):	\$S	( \$ x days)
LOR only <input type="checkbox"/> LOU only <input type="checkbox"/> LOR + LOU <input type="checkbox"/> LOR + LOI <input type="checkbox"/>	[Tick only one]	
GIA/LTA Search	\$S	
Medical:	\$S	
Disbursement:	\$S	(e.g. Tow/Independent)
Legal Cost	\$S	
Total:	\$S	Global Sum \$S:
<b>FINAL PAYMENT</b> Date/Time: Confirm with: Email <input type="checkbox"/> Call <input type="checkbox"/>		
Payee 1:	\$S	Name 1:
Payee 2: (Strike if N.A.)	\$S	Name 2:
Payee 3: (Strike if N.A.)	\$S	Name 3:

\* Sum of claim.

24/12/18 - AXA ✓ 50%

24/12/18 - Store (TP WSP). TP did not repair (10/15) close file

24/12/18 - file -> Show Pcs to clw (up)

21/11/19

1) Claim status: Normal/Reject/Private Settle (up)  
2) Report Format: TP  
3) Survey fee: \$250.00

REF: ASM(AxA)

ASSIGNMENT

From: \_\_\_\_\_ Date: 12-12-018

Estimated Cost: \_\_\_\_\_

OD:  TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No: SMD 4107A

at Workshop n/s: Yew Tee Automobile

of: Blk 6 Woodlands Rd 399F

Insured: Yew Tee

Policy No. \_\_\_\_\_

Claims No. \_\_\_\_\_

Sum Insured: \_\_\_\_\_ Excess: \_\_\_\_\_

(Client's Record)

Make of Veh: \_\_\_\_\_

Veh No: SMD 4107A Yr Regn: 8, 12

Type:  Car /  M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or: CAI

Make: Honda civic C.C. 1598

Colour: white A/C: Insured / Std / NI / NA

Sp. Reading: 109699 T/Radio: Insured / Std / NI / NA

Eng/No: \_\_\_\_\_

C/No: JHMFB1630CS20117

Gen. Cond: Good / Fair / Poor / Burnt

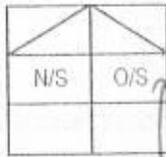
Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

(Policy Condition) 5pm

Remark: The veh had commenced its repair at the time of inspection.



Bal. or Market Value: \$406.

IDAC Accident Rpt: Consistent? : Yes or No

GIA / PR. Seen:  Consistent? : Yes or No

Est. Repairs: 3. days Res.: Yes or No

Lum Sum: 20. % 3 Val.: Yes or No

Tyre Size: F: \_\_\_\_\_ R: 225/45R17

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI / TOYO / YOKO or

Front: 6 mm Rear: 6 mm

R/Bal. \_\_\_\_\_ mm R/Bal. \_\_\_\_\_ mm

L/Bal. 6 mm L/Bal. 6 mm

D.O.A. 12/18 D.O.I. 12/18

Survey held at \_\_\_\_\_

CA / REV / REP. / 24 HRS

Date: \_\_\_\_\_ Person Contacted: \_\_\_\_\_ Vehicle: IN / OUT

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

O/S Rear

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
	LTA 33977
	3 yrs buffer day 8800
	US \$ 15W (Total \$ 3255-14 68%).

Date/Time, File Pass to?  : Preli. Report

1)  : Final Report

Date/Time, File Return to? \_\_\_\_\_

2) \_\_\_\_\_

Report Format: \_\_\_\_\_

Lump Sum / I.B.I: (\$ \_\_\_\_\_)

Days Of Repair: \_\_\_\_\_

Resurvey No. of Trip: \_\_\_\_\_

Survey Fee: \_\_\_\_\_

Transportation: \_\_\_\_\_ \$ + RS. \_\_\_\_\_ \$

Photos: \_\_\_\_\_

Others: \_\_\_\_\_

Add Fee:  : Site Insp (\$ \_\_\_\_\_)

: Interview (\$ \_\_\_\_\_)

: Tech. Invs (\$ \_\_\_\_\_)

: Weekend (\$ \_\_\_\_\_)

TOTAL: \_\_\_\_\_



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile			
AXA INSURANCE PTE LTD		Ref : CC4/ASM18022268/Uhb3	
8 SHENTON WAY #24-01 AXA TOWERSINGAPORE 068811		Date : 11-12-2018	
		Code : ASM	
<b>1. Policy Particulars :- THIRD PARTY CLAIM</b>			
Insured Veh.	SHF 664H	Veh. Inspected	SMD 4107A
Policy No.		Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	11/12/2018
<b>2. Vehicle Particulars &amp; Condition</b>			
Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			
<b>3. Conditions of Tyres</b>			
	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm
<b>4. Description of Damages</b>			
<b>5. General Information</b>			
Accident Date	05/12/2018	Inspection Date	12/12/2018
Survey held at	YEW TEE AUTOMOBILE TECH PL (HQ) BLK 6 WOODLANDS ROAD 399F YEW TEE IND. ESTATE SINGAPORE 678006		
<b>5a. Remarks</b>			
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.			

**Yew Tee Automobile Tech Pte Ltd** (Co.Reg.No.200311009C)

Block 6 Woodlands Road 399F, Yew Tee Industrial Estate  
Singapore 678006

Tel: 67653373 Fax: 67604895 Email: YTHQ

**INSURER : AXA INSURANCE SINGAPORE PTE LTD**

**PARTICULARS OF CLAIM**

Claim Type:	TP	Ref. No:	YTHQ/TP/1812/003
Policy No:	5104565643	Date of Loss:	05/12/2018
Vehicle Reg. No.:	<b>SMD4107A</b>	Driveable?	no
Driver Age:		Third Party Vehicle No.:	SHF664H
Any Injuries?	no	Contact No:	
Insured/Claimant:	IRENE LIM LEH LING	Driver:	PETER KNG WEE HONG

Make/Model:	Honda, Civic - JHMF16	Vehicle Reg. Date:	28/08/2012
Vehicle Colour:	WHITE	Engine Number:	R16B11001673
Chassis No:	JHMF1630CS201171	Odometer:	
Total Loss?	NO	Est. Duration of Repair(Day)	

Description of Accident/loss: COLLISION - CHANGE/CROSS LANE  
Remarks:  
Present Location: Yew Tee Automobile Tech Pte Ltd (HQ)-YTHQ

<b>COST OF CLAIMS</b>	<b>Amount</b>
Parts	3,136.10
Miscellaneous Items	59.00
Labour	810.00
Paintwork Labour	750.00
Towing	0.00
<b>Gross Total(S\$):</b>	<b>4,755.10</b>
<b>GST 7.00%(S\$):</b>	<b>332.86</b>
<b>Nett Amount(S\$):</b>	<b>5,087.96</b>

This claim is handled by: Sky Toh T C

*LJK Auto Consultants* hence notify the Repairer of the following:

- To resurvey before start spray painting
- To display damaged parts during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer  
Signature:  
Date:

*not authorized man*  
*2/3*  
*3 days*  
*12/12/18*  
*take photo after rep.*

**REPAIR DETAILS**

**Estimates On Parts**

No.	Qty	Particulars	Rate	Amount	%Disc	After Disc
1	1	REAR BUMPER <i>Reep cut</i>	0.00	264.00	+10.00	290.40
2	1	REAR BUMPER SIDE RETAINER RH <i>RM</i>	0.00	12.00	+10.00	13.20
3	1	REAR FENDER RH <i>u</i>	0.00	561.00	+10.00	617.10
4	1	REAR DOOR RH <i>u</i>	0.00	0.00	+10.00	0.00
5	1	REAR WHEEL RIM RH <i>cut</i>	0.00	720.00	+10.00	792.00
6	1	REAR WHEEL HUB RH <i>u</i>	0.00	330.00	+10.00	363.00
7	1	REAR WHEEL HUB BEARING RH <i>u</i>	0.00	180.00	+10.00	198.00
8	1	REAR SHOCK ABSORBER RH <i>u</i>	0.00	154.00	+10.00	169.40
9	1	REAR LOWER ARM RH <i>u</i>	0.00	319.00	+10.00	350.90
10	1	REAR KNUCKLE ARM RH <i>u</i>	0.00	231.00	+10.00	254.10
11	1	REAR WINDSCREEN MOULDING <i>u</i>	0.00	80.00	+10.00	88.00
<b>Total Parts (\$\$)</b>						<b>3,136.10</b>

**Estimates of Miscellaneous Items**

No.	Qty	Particulars	Rate	Amount	%Disc	After Disc
1	1	REAR BUMPER CLIPS <i>u</i>	0.00	35.00	0.00	35.00
2	1	REAR WINDSCREEN SEALANT <i>u</i>	0.00	24.00	0.00	24.00
<b>Sub Total (\$\$)</b>						<b>59.00</b>

**Estimates On Labour**

No.	Qty	Particulars	Rate	Amount	%Disc	After Disc
1	1	To Disconnect and Reconnect, Check Electrical wiring Harness Wire, Sockets, Replace Damaged Parts.	30.00	30.00	0.00	30.00
2	1	To Remove and Refit Rear Bumper Sensor.	80.00	80.00	0.00	80.00
3	1	To Conduct Computer Wheel Alignment.	80.00	80.00	0.00	80.00
4	1	To Dismantle and Refit Rear Undercarriage.	220.00	220.00	0.00	220.00
5	1	To Dismantle and Refit Rear Windscreen Glass.	100.00	100.00	0.00	100.00
6	1	To Remove and Replace the above Damaged Parts, Straighten, Knock out, Realign and Repair including Cut and Weld body panels. To Re-adjust to the Original position using power tools.	300.00	300.00	0.00	300.00
<b>Gross Labour Cost (\$\$)</b>						<b>810.00</b>

**Estimates On Paint Work Labour**

No.	Qty	Particulars	Rate	Amount	%Disc	After Disc
1	1	To Carry-Out Body Cavity Preservation.	50.00	50.00	0.00	50.00
2	1	To Spray painting on the Replaced and Repair Parts, Prepare Spray Such as Masking Tape the unaffected areas with paper, Cleaning and Sanding of Surfaces, Final Polishing and Waxing are also available.	700.00	700.00	0.00	700.00
<b>Gross Labour Cost (\$\$)</b>						<b>750.00</b>

> Back to OneMotoring

## Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	1962F
Vehicle Details	
Vehicle No.:	SMD4107A
Vehicle to be Exported:	No
Intended Deregistration Date:	13 Dec 2018
Vehicle Make:	HONDA
Vehicle Model:	CIVIC 1.6 VTIS AT
Primary Colour:	White
Manufacturing Year:	2012
Engine No.:	R16B11001673
Chassis No.:	JHMFB1630CS201171
Maximum Power Output:	92.0 kW (123 bhp)
Open Market Value:	\$20,046.00
Original Registration Date:	28 Aug 2012
First Registration Date:	28 Aug 2012
Transfer Count:	1
Actual ARF Paid:	\$20,046.00 (100%)
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	27 Aug 2022
PARF Rebate Amount:	\$13,029.00
Intended COE Rebate Details	
COE Expiry Date:	27 Aug 2022
COE Category:	A - Car (1600cc & below)
COE Period(Years):	10
QP Paid:	\$56,551.00
COE Rebate Amount:	\$20,948.00
<b>Total Rebate Amount:</b>	<b>\$33,977.00</b>

The information contained herein is correct as at 13 Dec 2018

OK

< END OF ESTIMATES >

## ◀ Service Request Details

Claim

S8M01509

Reference

None ✎

Loss Date

December 5, 2018

Request Date

December 10, 2018

Due Date

December 17, 2018

Vendor Name

LKK AUTO CONSULTANTS PTE LTD (TP)

Type of Loss

Third Party Vehicle Damage

Services

Pending verification - Direct Settlement

*10-12-2018 @ 4:48pm  
Vinnic veh not in.*

### Actions

Next Step

Agree to perform service

Decline Work

Accept Work

### Vehicle Information

Incident Vehicle Registration #

SMD4107A

Make

TPVD HONDA

Model  
CIVIC

Service Address

---

...

Primary Contact/Insured

---

TRANS-CAB SERVICES PTE LTD  
No.2 ANG MO KIO STREET 63, 569111, Singapore

Claim Handler

---

WANG Peter

peter.wang@axa.com.sg

Additional Instructions

Messages

Invoices

History

Documents

Assessment

Metrics

Notes

---

New Message

**Catherine Chong (LKK Auto)**

---

**From:** YT(HQ) <info@yewteegroup.com>  
**Sent:** Friday, 7 December, 2018 4:35 PM  
**To:** SG AXA Insurance SM AXA SGP - Motor Survey  
**Cc:** YT(HQ)  
**Subject:** Accident involving SMD4107A claiming against SHF664H on 05.12.2018  
**Attachments:** SMD4107A\_05122018.pdf

**Categories:** SHEKHAR

Dear Sir/Madam,

Attached the report for your kind attention.

Kindly arrange survey before repair at Yew Tee HQ.

Please lets us have the surveyor list and the officer-in-charge too.

Thank you

Best Regards

**Vinnie Lim**



**Yew Tee Automobile Tech Pte Ltd**

HQ:  
Blk 6 Woodlands Road 399F  
Yew Tee Ind. Est  
Singapore 678006  
DID: 6765 3373 / 6762 2081 / 6764 9042 Fax: 6760 4895  
Email: [utauto@singnet.com.sg](mailto:utauto@singnet.com.sg)

Branch Office:  
Synergy@KB, 25 Kaki Bukit Road  
Unit No #01-60/61  
Singapore 417800  
DID: 6702 3113  
Email: [utauto2@singnet.com.sg](mailto:utauto2@singnet.com.sg)

Branch Office:  
39 Woodlands Close,  
#01-12 Mega@Woodlands  
Singapore 737856  
DID:62562081  
Email: [info@yewteegroup.com](mailto:info@yewteegroup.com)

Notice : This mail (including all attachments) contains confidential information which may be privileged. It is intended solely for the identified recipient(s) to whom it is addressed. If you are not an intended recipient, please reply to us immediately and delete this message from your system. You may not copy or use it for any purpose, or otherwise disclose its contents to any person.

## Hsiao Tong (LKKAuto)

---

**From:** Shu Pei (LKKAuto)  
**Sent:** Thursday, 12 September 2019 12:30 PM  
**To:** Hsiao Tong (LKKAuto)  
**Subject:** RE: New message for service request 87049, vehicle number SMD4107A

		9.33.23 AM
<input type="checkbox"/> 070619 File transferred to Hsiao Tong to handle.-Vic	VAS	7/6/2019 4:54:47 PM
<input type="checkbox"/> <u>***PENDING COR FINALIZATION</u>	VAS	7/6/2019 4:55:00 PM
<input type="checkbox"/> 9/11/19 3:44 PM WANG Peter----- Pls update status	LSP	12/9/2019 12:17:38 PM

Best Regards,  
Shu Pei | Admin  
LKK Auto Consultants Pte Ltd  
Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>  
Sent: Wednesday, 11 September 2019 3:46 PM  
To: Admin A <admin-a@lkkauto.com>  
Subject: FW: New message for service request 87049, vehicle number SMD4107A

Best Regards,  
Summer Lee | Admin  
LKK Auto Consultants Pte Ltd  
Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: peter.wang@axa.com.sg <peter.wang@axa.com.sg>  
Sent: Wednesday, 11 September, 2019 3:45 PM  
To: admin-d@lkkauto.com  
Subject: New message for service request 87049, vehicle number SMD4107A

AXA Insurance has sent you a message for claim number S8M01509.  
Please click here <https://vp.smartclaims.axa.com.sg/claim-portal/> to view the message in Vendor Portal.  
This message is confidential; its contents do not constitute a commitment by AXA except where provided for in a written agreement between you and AXA. Any unauthorized disclosure, use or dissemination, either whole or partial, is prohibited. If you are not the intended recipient of the message, please notify the sender immediately.

 <TP - Mandate IA> - S8M015O9 [ACCIDENT INVOLVING SHF 664H(OI) & SMD 4107A(TP) ON 05/12/2018]

Type

 Question

Message

Liability: 50%. Both parties had given a conflict of version. No video/ concrete evidence from both parties. Inform OI about third party claim. Agreed to settle at best and aware NCD issue. We seek your mandate up to 50% - \$958.95(if claim LOU) - \$ 1,052.95(if claim LOR). TP-Mandate IA had been uploaded in Smartclaims. Kindly let us have your approval/instruction. Hsiao Tong - 21 Sept 2019

[Reply](#)



Auto  
Consultants  
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

## Immediate Advice

To : AXA Insurance Pte Ltd

Date: 21/09/2019

### Survey Details:

Date of loss	5-Dec-18
Date of appointment	11-Dec-18
Date of survey	12-Dec-18
Location of survey	W TEE AUTOMOBILE TECH PL (HQ)

### Vehicle Details:

Claim Type:	Third party
Vehicle number	SMD 4107A
Make and Model	HONDA CIVIC 1.6 VTIS AT
Date of registration	28/8/2012
Excess	
Market Value	\$40,000
Parf Rebate	\$33,977
Nett Loss	\$6,023

### Repair details:

Initial Estimate	\$ 4,755.10
------------------	-------------

### Proposed/Revised repair cost:

Parts	\$ 788.60
Check items (estimate)	\$ -
Labour	\$ 1,050.00
<b>Total</b>	<b>\$ 1,838.60</b>
<b>Lump Sum(if applicable)</b>	<b>\$ 1,500.00</b>

Number of days for repair	3
---------------------------	---



**Remarks:**

*Both parties had given a conflict of version. No video/ concrete evidence from both parties. Propose 50/50.*

**Mandate:**

Liability(TP)	50%	
Proposed repair cost (w/GST)	\$ 1,605.00	\$ 1,605.00
Loss of use (4days x \$60.00)	\$ 240.00	NIL
Loss of rental (4days x \$100)(w/GST)	NIL	\$ 428.00
Loss of income	NIL	NIL
	\$ 1,845.00	\$ 2,033.00
<b>@ 50%</b>	<b>\$ 922.50</b>	<b>\$ 1,016.50</b>
LTA search fees	\$ 7.45	\$ 7.45
Others (GIA rpt fee)	\$ 29.00	\$ 29.00
<b>Proposed Total</b>	<b>\$ 958.95</b>	<b>\$ 1,052.95</b>

## Hsiao Tong (LKKAuto)

---

**From:** Shu Pei (LKKAuto)  
**Sent:** Wednesday, 25 September 2019 9:15 AM  
**To:** Hsiao Tong (LKKAuto)  
**Subject:** RE: New message for service request 87049, vehicle number SMD4107A

] TP REPORTED THAT OID CHANGED LANE	CHT	21/9/2019 11:19:34 AM
] SENT LETTER TO OI (50%)	CHT	21/9/2019 11:19:45 AM
] MessageLiability: 50%. Both parties had given a conflict of version. No video/ concrete evidence from both parties. Inform OI about third party claim. Agreed to settle at best and aware NCD issue. We seek your mandate up to 50% - \$958.95(if claim LOU) - \$ 1,052.95 (if claim LOR). TP-Mandate IA had been uploaded in Smartclaims. Kindly let us have your approval/instruction. Hsiao Tong – 21 Sept 2019	CHT	21/9/2019 11:21:44 AM
] 9/24/19 4:42 PM WANG Peter -----Pls proceed DS with quantum as proposed -----TP Excess: \$5000.	LSP	25/9/2019 9:01:58 AM

Best Regards,  
Shu Pei | Admin  
LKK Auto Consultants Pte Ltd  
Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>  
Sent: Tuesday, 24 September 2019 4:46 PM  
To: Admin A <admin-a@lkkauto.com>  
Subject: FW: New message for service request 87049, vehicle number SMD4107A

Best Regards,  
Summer Lee | Admin  
LKK Auto Consultants Pte Ltd  
Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: peter.wang@axa.com.sg <peter.wang@axa.com.sg>  
Sent: Tuesday, 24 September, 2019 4:43 PM  
To: admin-d@lkkauto.com  
Subject: New message for service request 87049, vehicle number SMD4107A

AXA Insurance has sent you a message for claim number S8M01509.  
Please click here <https://vp.smartclaims.axa.com.sg/claim-portal/> to view the message in Vendor Portal.

## Hsiao Tong (LKKAuto)

---

**From:** Hsiao Tong (LKKAuto)  
**Sent:** Friday, 18 October 2019 9:11 AM  
**To:** info@yewteegroup.com  
**Cc:** Admin A  
**Subject:** Your Ref: SMD4107A \*Our Ref: CC4/ASM18022268/Upb3 [ACCIDENT INVOLVING SHF 664H(AXA) AND SMD 4107A ON 05/12/2018]

Your Ref: **SMD4107A**  
Our Ref: CC4/ASM18022268/Upb3

**Without Prejudice**

Dear Sirs/Mdm,

### **ACCIDENT INVOLVING SHF 664H(AXA) AND SMD 4107A ON 05/12/2018**

We refer to the above matter.

We are of the opinion that this is a case of conflicting versions. There is no concrete evidence (ie: Video footage) yet to support either party's version. Enclosed herewith in this email is a copy of our insured's accident report for your perusal.

<b>Circumstances of Accident</b>	
On 05.12.2018 at about 1915 hours, I was travelling on the extreme right lane along Balestier Road with intention to inch out to the centre lane. Upon checking there's no oncoming vehicle, I slowly inch out to the centre lane with left signal on. Suddenly I felt an impact. Vehicle B (SMD4107A) swerved into my lane and hit onto my taxi left front portion.	
<b>Attachment(s)</b>	
Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO
<b>DETAILS OF OTHER VEHICLE PROPERTY 1</b>	
Vehicle Registration Number	SMD4107A
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	PRIVATE CAR





<Submit WP Report> S8M015O9 [ACCIDENT INVOLVING SHF 664H(OI) AND SMD 4107A(TP) 05/12/2018]

Type

🔍 Question

Message

Hi, we were informed by third party repairer that their client did not repair the vehicle at their workshop as the liability is 50/50. Third party repairer had closed the file at their end. In view of this, we will proceed to close file and submit WP report to your good office. Thank you. Hsiao Tong - 20 Nov 2019

Reply

## Hsiao Tong (LKKAuto)

---

**From:** Hsiao Tong (LKKAuto)  
**Sent:** Saturday, 21 September 2019 11:22 AM  
**To:** claims@transcab.com.sg  
**Cc:** transcab\_avaclaims@ava-ins.com  
**Subject:** ACCIDENT INVOLVING SHF 664H(AXA) AND SMD 4107A ALONG/AT BALESTIER ROAD ON 05/12/2018

21 Sept 2019

Transcab Taxi  
Singapore

Dear Sir,

**OUR REF : CC4/ASM18022268/Upb3 // S8M01509**  
**YOUR REF : P1680520 (SHF664H)**  
**ACCIDENT INVOLVING SHF 664H(AXA) AND SMD 4107A ALONG/AT BALESTIER ROAD ON 05/12/2018**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from YEW TEE AUTOMOBILE TECH PL acting on behalf of the owner of SMD 4107A against your motor insurance policy.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

We also wish to advise that there is an excess of S\$5,000/- is attached with Third Party Claims. Please be informed that you shall be liable for the excess following any settlement of the third party claim. The applicability of the excess is as follows:

- 1) Any settlement equal to or above the excess, you shall be liable to make the payment of \$5000/-; or
- 2) Any settlement below the excess, you shall be liable for the amount settled.

We shall keep you informed of the third party claim settlement and thereafter kindly let us have the excess payment in your cheque payable to "AXA Insurance Pte Ltd". Please indicate your vehicle registration number and the date of accident on the back of the cheque.

Notwithstanding the excess being applied and/or received by us for the above subject matter, we expressly reserve all our rights under the policy to refund the excess payment in the event that there arises any known policy breach and or exclusion material to coverage.

As Insurers, we shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 10 days from the date of this letter. Your intent must be formally expressed to AXA and acknowledged by AXA.

Your full co-operation in the handling of the claim is required and kindly submit the following if not provided at our reporting centre. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)

- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim.

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without our prior knowledge and consent. If you receive any correspondence or legal document such as a Writ of Summons in connection with this accident, please forward it to AXA immediately. You may email it to [cst@axa.com.sg](mailto:cst@axa.com.sg) / [chewht@lkkauto.com](mailto:chewht@lkkauto.com) or deliver it by hand to our Customer Care Centre.

This letter should not be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6742 3197 or email us at [chewht@lkkauto.com](mailto:chewht@lkkauto.com).

Please quote the claim reference when you contact us that we can assist you more effectively.

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AXA INSURANCE PTE LTD

Ref : CC4/ASM18022268/Upb3s2

8 SHENTON WAY #24-01  
AXA TOWERSINGAPORE 068811  
ATTN: PETER WANG

Date : 27-11-2019



Code : ASM

## 1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SHF 664H	Veh. Inspected	SMD 4107A
Policy No.	VPX/P1680520	Coverage (\$)	0.00
Claim No.	S8M01509	Excess (\$)	0.00
Assign From	PETER WANG	Assign Date	11/12/2018

## 2. Vehicle Particulars & Condition

Make & Model	HONDA CIVIC (A)	c.c	1598
Engine No.	HIDDEN	Year of Reg.	2012
Chassis No.	JHMF1630CS201171	Colour	WHITE
Odometer	109699	Steering	IN ORDER
Brakes	IN ORDER	Modification	SPORTS RIM
General	GOOD		

## 3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	225/45 R17	MICHELIN	6 mm
L/H Front Tyre	225/45 R17	MICHELIN	6 mm
R/H Rear Tyre	225/45 R17	MICHELIN	6 mm
L/H Rear Tyre	225/45 R17	MICHELIN	6 mm

## 4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE O/S REAR PORTION.  
DAMAGES SEE DETAILS.

## 5. General Information

Accident Date	05/12/2018	Inspection Date	12/12/2018
Survey held at	YEW TEE AUTOMOBILE TECH PL (HQ) BLK 6 WOODLANDS ROAD 399F YEW TEE IND. ESTATE SINGAPORE 678006		

## 5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS.  
B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.

## 5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR: **3 Working Days**



## LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 2

### ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SMD 4107A

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
<b><u>REPLACEMENT OF PARTS</u></b>				
1	REAR BUMPER (CONSISTENT)	DEEP CUT	290.40	290.40
1	REAR BUMPER SIDE RETAINER RH (CONSISTENT)	NECESSARY	13.20	13.20
1	REAR FENDER RH (CONSISTENT)	TO REPAIR SEE LABOUR	617.10	-
1	REAR DOOR RH (NPA) (CONSISTENT)	TO REPAIR SEE LABOUR	-	-
1	REAR WHEEL RIM RH (CONSISTENT)	CUT	792.00	450.00
1	REAR WHEEL HUB RH (CONSISTENT)	NOT NECESSARY	363.00	-
1	REAR WHEEL HUB BEARING RH (CONSISTENT)	NOT NECESSARY	198.00	-
1	REAR SHOCK ABSORBER RH (CONSISTENT)	NOT NECESSARY	169.40	-
1	REAR LOWER ARM RH (CONSISTENT)	NOT NECESSARY	350.90	-
1	REAR KNUCKLE ARM RH (CONSISTENT)	NOT NECESSARY	254.10	-
1	REAR WINDSCREEN MOULDING (CONSISTENT)	NOT NECESSARY	88.00	-
			3,136.10	753.60
<b><u>SPECIAL NETT ITEMS</u></b>				
1	REAR BUMPER CLIPS (SN) (CONSISTENT)	NECESSARY	35.00	35.00
1	REAR WINDSCREEN SEALANT (SN) (CONSISTENT)	NOT NECESSARY	24.00	-
			59.00	35.00
<b><u>LABOUR</u></b>				
TO DISCONNECT AND RECONNECT, CHECK ELECTRICAL WIRING HARNESS WIRE, SOCKETS, REPLACE DAMAGED PARTS.			30.00	20.00
TO REMOVE AND REFIT REAR BUMPER SENSOR.			80.00	50.00
TO CONDUCT COMPUTER WHEEL ALIGNMENT.			80.00	80.00
TO DISMANTLE AND REFIT REAR UNDERCARRIAGE.			220.00	-
TO DISMANTLE AND REFIT REAR WINDSCREEN GLASS.			100.00	-
TO REMOVE AND REPLACE THE ABOVE DAMAGED PARTS, STRAIGHTEN, KNOCK OUT, REALIGN AND REPAIR INCLUDING CUT AND WELD BODY PANELS. TO RE-ADJUST TO THE ORIGINAL POSITION USING POWER TOOLS. INCLUSIVE OF THE REPAIR OF REAR FENDER RH AND REAR DOOR RH.			300.00	300.00
TO CARRY-OUT BODY CAVITY PRESERVATION.			50.00	-

Report Ref No. CC4/ASM18022268/Upb3s2



## LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:2 of 2

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	TO SPRAY PAINTING ON THE REPLACED AND REPAIR PARTS, PREPARE SPRAY SUCH AS MASKING TAPE THE UNAFFECTED AREAS WITH PAPER, CLEANING AND SANDING OF SURFACES, FINAL POLISHING AND WAXING ARE ALSO AVAILABLE.		700.00	600.00
			1,560.00	1,050.00
<b>GRAND TOTAL</b>			<b>4,755.10</b>	<b>1,838.60</b>
<b>RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)</b>				<b>1,500.00</b>

Report Ref No. CC4/ASM18022268/Upb3s2

CHUA KANG SENG

Licensed Appraiser

**DISCLAIMER OF LIABILITY TO THIRD PARTIES:-** This Report is made solely for the use and benefit of the Client named on the front page of this Report. No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.