## **Shirley Hiew (LKK Auto)**

From: Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>

Sent: Thursday, 13 December 2018 2:01 PM

To: 'Admin @ VAuG'

Cc: SUR

**Subject:** RE: SGN 8785J OD (FWD)

Dear Raymond,

As instructed by our client, please proceed at repair cost not exceeding \$20,000.00 (inclusive supplementary) to repair the insured vehicle **SGN 8785J** (Excess \$ 800/-) on part by part basis.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

\*Our client reserve their right not to pay if there is no valid approval obtained before repair.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: <u>Sur@lkkauto.com</u> | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin @ VAuG [mailto:admin@vinsautogroup.com.sg]

Sent: Wednesday, 12 December 2018 3:58 PM

To: Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>

Subject: Re: SGN 8785J OD (FWD)

## Good afternoon Shirley,

As we just spoken, we will undertake the repair for the vehicle not exceeding \$20,000.00 on part by part basis.

Please confirm

Thanks!

Best Regards

Raymond Teo

On Wed, Dec 12, 2018 at 2:47 PM Shirley Hiew (LKK Auto) < Shirley Hiew@lkkauto.com > wrote:

Hi Raymond,

Kindly check the repair cost limit whether you are able to repair the vehicle not exceeding \$ 18,000.00 on part by part basis.

Thank you.
Best Regards,
Shirley Hiew   Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6256-3561   email: <u>Sur@lkkauto.com</u>   fax: 6256-4315
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Website: www.vinsautogroup.com.sg
Email: <u>admin@vinsautogroup.com.sg</u>
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** w.e.f 15th May 2017, we have shifted location! **
** w.e.f 20th November 2017, we have changed our email address! **