

22/03/2002

ASS. REC. BY:

REF: CS/FWD18022260/Gerber

Special Instruction:

SURVEYOR:

Merriman

ASSIGNMENT (Office)

From (Person):

Josey Loh

of

FWD

Date/Time:

10/12/2018 6:28pm

Estimated Cost:

Bill to:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

SFM 6565H

Insured:

at Workshop m/s

E1102

Tel:

9040 4688

of

22 Tampines St 92

Policy No:

PNPY2018-00009-740

Claim No:

1201800017496

Sum Insured:

Excess:

\$600.00

Make of Veh:

D.O.A.

04.12.2018

(Client's Record)

CA / REV / REP. / REV 24 HRS

14/12/2018 @ 2pm-3pm

H.O.D. Endorsement:

Date/Time:

11.12.2018 9:20am

Person Contacted:

Jimmy

Vehicle IN/OUT

Date/Time	Action/Instruction (✓) Estimate
	SFM 6565H - X
17/12/18	@ 17:12 p.m. revised IA to Josey Loh via meriman
17/12/18	@ 17:17 p.m. meriman requested authorise repair to Josey Loh via meriman.
18/12/18	@ 12:25 p.m. mandate approved by Lionel Tan via meriman

Chrysler

Xkl.

REF: FWD

3929B

(-2026)

ASSIGNMENT

From: Date: 14/12/18

Veh No: SFM6565H Regn: 25 Aug 2006

Estimated Cost:

Type: Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

TP / WS / TP RES / OD RES / EVA / INV / MV

Truck / Trailer or

To inspect Vehicle No: SFM6565H

Make: Toyota Picnic C.C. 1998

at Workshop no: E-thoz

Colour: Blue A/C: Insured / Std / NI / NA

of: 22 Tempines st. 92

Sp. Reading: 314738 T/Radio: Insured / Std / NI / NA

Insured:

Eng/No:

Policy No:

C/No: JTEGH23 B 3000 22358

Claims No:

Gen. Cond: Good / Fair / Poor / Burnt

Sum Insured:

Excess: \$ 600.00

Steering: In order / Jammed / Leaked / Burnt or

(Client's Record)

Brake: In order / Jammed / Leaked / Burnt or

Make of Veh: 2pm-3pm

Modi: Nil / S/Rim / STD / ARim or

(Policy Condition)

Tyre Size: F: 205/60R16
R: "

Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or BF Goodrich

Bal. or Market Value: ~~\$39K~~ \$45K

Front

Rear

IDAC Accident Rpt: Consistent?: Yes or No

R/Bal. 6 mm

R/Bal. 6 mm

GIA / PR Seen: Consistent?: Yes or No

L/Bal. 6 mm

L/Bal. 6 mm

Est. Repairs: 5 days Res.: Yes or No

D.O.A. D.O.I. 14-12-18

Lump Sum: % 3 Val.: Yes or No

Survey held at: w/s 3pm

CA / REV / REP. / 24 HRS

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

Date: Person Contacted:

Vehicle: IN / OUT

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
	Repair limit \$4500
	Jimmy will get back it.
04/01/19 @ 09:00 am.	Confirmed with Jimmy (oh repair), owner withdrawn claim.

RECEIVED 04 JAN 2019

Date/Time, File Pass to?

04/01/19

Preli. Report

Days Of Repair: 5

1) Date/Time, File Return to?

Typ 2

Final Report

Resurvey No. of Trip: /

Survey Fee:

2) Date/Time, File Return to?

Add Fee: Site Insp (\$)

Transportation

Interview (\$)

200

Tech Invs (\$)

50

Weekend (\$)

\$ + RG. \$

Photos

Others

10

Report Format: PRELI

Lump Sum / I.B.I. (\$)

TOTAL

260

...CLAIM SUBFOLDER...(New Assignment)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	10 Dec 2018 Sendback Est	10 Dec 2018 16:41 S\$6,160.00	10 Dec 2018 18:28 Assign				New Assignment Cancel Case

Main	Reference	Claim Details	Documents	Show All
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CLAIM SUBFOLDER DETAILS

Insured:	MANOJ KUMAR CHAUBE S/O KEDAR CHAUBEY, ID: S6873929B, Tel: +6587192377		
Vehicle Reg. No.:	SFM6565H	Date of Loss:	04/12/2018 00:00 - :59 [147 Months and 9 Days From LTA Reg Date (Man Yr)]
Claim Type:	OD / 1201800017496	Policy/Cover Note No.:	PNPV2018-00009790 (Comprehensive)
		Excess:	S\$600.00
Repairer:	ETHOZ Protect Pte Ltd (Bukit Batok) 30 Bukit Batok Crescent, 658075 Bukit Batok - Tel: 66547750/51		
Handling Insurer:	FWD Singapore Pte. Ltd. (HQ) - Tel: 6727 5700 ... [Handled by Josey Loh]		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Final Rpt due 19/12/2018]		
Driver/Custodian:	MUNNI DEVI D/O RAMKAUL PANDE (/ Female), NRIC: S6941530Z, Tel: +6585229560		

ASSOCIATED MAIL RECEIVED View All | Compose Case Mail

There are no mail for this case.

ALL ASSOCIATED TASKS View All | Search Tasks | Create New Task | Complete

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

> [Back to OneMotoring](#)

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	3929B
Vehicle Details	
Vehicle No.:	SFM6565H
Vehicle to be Exported:	No
Intended Deregistration Date:	17 Dec 2018
Vehicle Make:	TOYOTA
Vehicle Model:	PICNIC AUTO W/O ROOF RACK
Primary Colour:	Blue
Manufacturing Year:	2006
Engine No.:	1AZ5470489
Chassis No.:	JTEGH23B300022358
Maximum Power Output:	110.0 kW (147 bhp)
Open Market Value:	\$26,003.00
Original Registration Date:	25 Aug 2006
First Registration Date:	25 Aug 2006
Transfer Count:	1
Actual ARF Paid:	\$28,604.00
Intended PARF Rebate Details	
PARF Eligibility:	Forfeited
PARF Eligibility Expiry Date:	-
PARF Rebate Amount:	\$0.00
Intended COE Rebate Details	
COE Expiry Date:	31 May 2026
COE Category:	B - Car (1601cc & above)
COE Period(Years):	10
PQP Paid:	\$46,048.00
COE Rebate Amount:	\$34,325.00
Total Rebate Amount:	\$34,325.00

The information contained herein is correct as at 17 Dec 2018

OK

Shirley Hiew (LKK Auto)

From: Jimmy Goh <jimmy.gohkl@ethozgroup.com>
Sent: Friday, 4 January 2019 8:23 AM
To: Shirley Hiew (LKK Auto); Guo Qiang (LKKAuto)
Cc: Ng Boon Kai; Jonathan Lim
Subject: RE: SFM 6565H OD (FWD)

Dear Shirley,

Please be inform that the owner of the mention vehicle withdrawn OD claim.

Thanks

Best Regards,
Jimmy Goh
Motor Claims Operations

ETHOZ

ETHOZ GROUP LTD

22 Tampines Street 92 Singpaore 528876

DID:6654 7618 | Fax:6654 7648

Website: www.ethozgroup.com



From: Jimmy Goh
Sent: Tuesday, December 18, 2018 15:48
To: 'Shirley Hiew (LKK Auto)' <ShirleyHiew@lkkauto.com>
Cc: Ng Boon Kai <BoonKai.Ng@ethozgroup.com>; Jonathan Lim <Jonathan.Lim@ethozgroup.com>
Subject: RE: SFM 6565H OD (FWD)

Hi Shirley,

Noted.

Thanks

Best Regards,
Jimmy Goh
Motor Claims Operations

ETHOZ

ETHOZ GROUP LTD

22 Tampines Street 92 Singpaore 528876

DID:6654 7618 | Fax:6654 7648

Website: www.ethozgroup.com



From: Shirley Hiew (LKK Auto) [<mailto:ShirleyHiew@lkkauto.com>]
Sent: Tuesday, December 18, 2018 15:47

Shirley Hiew (LKK Auto)

From: Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>
Sent: Tuesday, 18 December 2018 3:47 PM
To: 'Jimmy Goh'
Cc: Selamatshahh.Zainal@ethozgroup.com; 'Lee Chen Sin'; SUR
Subject: SFM 6565H OD (FWD)

Dear Jimmy,

As instructed by our client, please proceed to repair the insured vehicle **SFM 6565H (Excess \$ 600/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

View Received Message

This mail is associated with :
SFM6565H (1201800017496)
OD
Dec 4 2018 12:00AM
[MANOJ KUMAR CHAUBE S/O KEDAR CHAUBEY]
ETHOZ Protect Pte Ltd

[Reply](#) [Reply All](#) [Mark as Unread](#) [Print Message](#) [Delete Message](#) [Forward](#)

From FWD Singapore Pte. Ltd. (HQ) (FWD_SG), sent on 18/12/2018 12:25 PM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$4625.00) - SFM6565H - Claim Handler: Josey Loh

Approved:4625.00.

DOCUMENTS SUMMARY
There are no documents.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

To: FWD Singapore Pte. Ltd.
6 Temasek Boulevard
#18-01 Suntec Tower 4
Singapore 038986

From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn: Josey Loh

Date: 17 Dec 2018

Preliminary Advice

Vehicle No	: SFM6565H	Accident Date	: 04/12/2018
Make	: TOYOTA PICNIC	Policy No.	: PNPV2018-00009790
Assignment Date	: 10/12/2018	Excess	: S\$600.00
Date of Inspection	: 14/12/2018	Est. Duration of Repair	: 5 days
Inspection At	: ETHOZ Protect Pte Ltd (Bukit Batok) 30 Bukit Batok Crescent Singapore 658075		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages rear portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	6,160.00
Revised Amount	:S\$	3,470.00
Check Items (Estimated)	:S\$	1,155.00
Total	:S\$	4,625.00
Lump Sum Repair	:S\$	

Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	45,000.00
COE / PARF Rebate	:S\$	34,325.00
Salvage Value	:S\$	
Margin for Repair	:S\$	10,675.00

Remarks

- (X) The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.
- () The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
- () Other comments :

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	05/12/2018 16:28
Date Of Accident	04/12/2018 18:00
Exact Location Of Accident	125 PASIR RIS GROVE THE PALETTE
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SFM6565H
Insured/Policyholder	
Name Of Registered Owner	MANOJ KUMAR CHAUBE S/O KEDAR CHAUBEY
NRIC No	S6873929B
Email Address	NOEMAIL
Mobile Phone No	(LOCAL) +65-98797346 ✓ 8719 2377.
Alternative Phone No	OFFICE-98797346

Vehicle Particulars

Manufacturer	TOYOTA
Model	PICNIC AUTO W/O ROOF RACK
Exact Purpose for which vehicle was being used at time of accident	PRIVATE
Are you claiming under your own insurance policy for repair to your vehicle?	YES
If No, Please state action to be taken	
Vehicle Category	PRIVATE CAR

Insurance Company

Name of Insurance Company	FWD SINGAPORE PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	PNPV2018-00009790
Cover Note Number	

Driver

Name of Driver	MUNNI DEVI D/O RAMKAUL PANDE
NRIC No	S6941530Z
Date Of Birth	22/11/1969
Occupation	INDOOR
Date Of Driving Pass	31/01/1992
Driving Experience	26 YEARS AND 10 MONTHS
Gender	FEMALE
Mobile Number	(LOCAL) +65-85229560
Fax Number	
Contact Number	
EMail Address	MCHAUBE30@YAHOO.COM.SG

Address	NIL
Postcode	
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	SPOUSE
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	HIT AND RUN / VANDALISM / DAMAGED WHILST PARKED
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	0

Details of Police Action

Was the accident reported to the police?	YES
If Yes, Please state which Police Station	
POLICE STATION NAME [OTHER]	TAMPINES NORTH NPP
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

REFER TO POLICE REPORT NO:T/20181205/2045 LODGED AT TAMPINES NORTH NPP. ON 4/12/2018 AT ABOUT 1800HRS, UPON ARRIVING AT 125 PASIR RIS GROVE, I DISCOVERED THE SIGNAL LIGHT FOR THE DOOR OPENED IS SWITCHED ON. I THEN MADE A CHECK AND DISCOVERED THERE IS A DENT AT THE REAR PORTION (BOOT) OF MY VEHICLE. ON 4/12/2018 AT ABOUT 1745HRS, I DROVE OFF FROM BLK 331A TAMPINES STREET 32 MSCP DECK 4A AND I DID NOT ENCOUNTER ANY ACCIDENT.

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	UNKNOWN
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	UNKNOWN
NRIC/Passport Number	
Contact Number	UNKNOWN
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	

No. Of Passenger (Including Driver)

SKETCH PLAN

IMPORTANT NOTICE

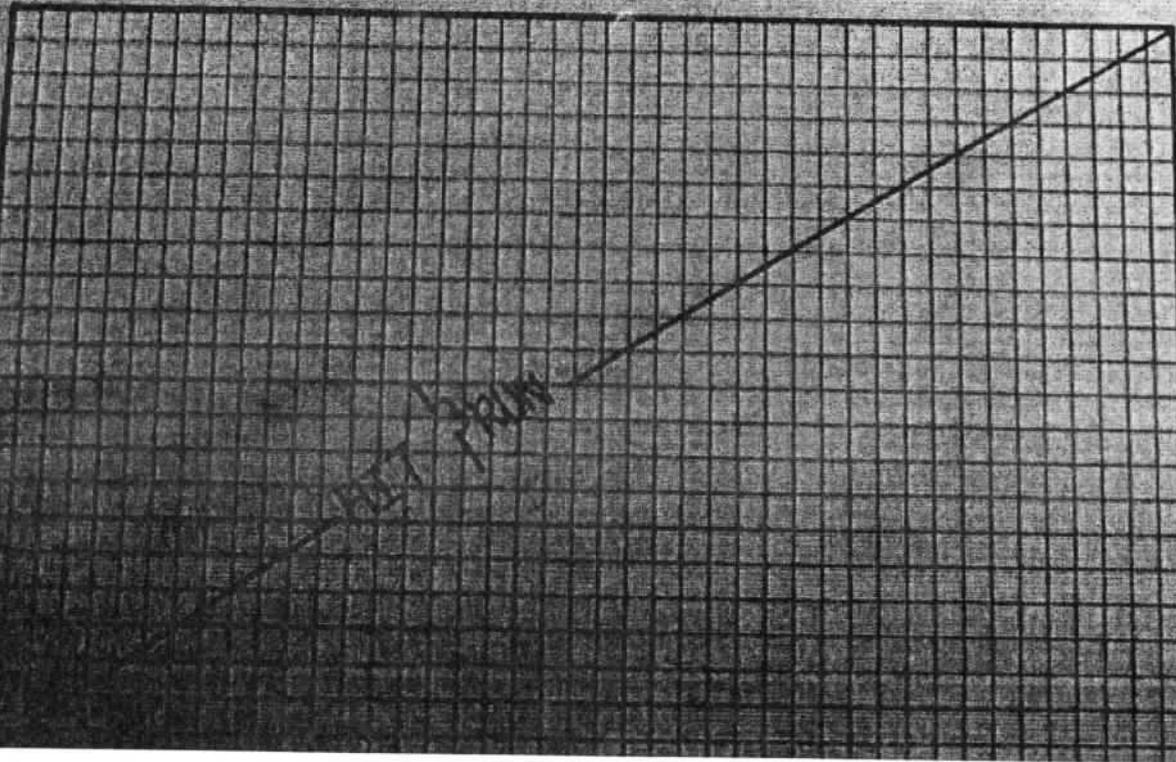
1. Please report correctly the details of the accident to speed up the claims process.
 2. This Form must be completed by the Policyholder and/or the Authorized Driver.
 3. Information provided must be as truthful and accurate as possible. Any willful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
 4. The issue and acceptance of this form by insurance companies is not an admission of policy liability on the part of insurance companies.
 5. Any false reporting may be referred to the Police for investigation.
 6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
 7. By the submission of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
- Consent under the Personal Data Protection Act (PDPA)**
- I understand, acknowledge, agree and consent that:
- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this form and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Mortality Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the same;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelope/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims.
 - (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purpose, and
 - (c) my Personal Information may/are be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purpose.

VERIFIED BY AJAX MARS
REPORTING OFFICER
 Mohamed Saifullah S/O Syed
 Masood
 Witnessed by Reporting Centre
 Personnel

Shaile 5/10/15
 Policyholder's Signature / Date & Time

Munni Pande
 Driver's Signature (if driver is not the policyholder) / Date & Time

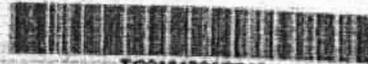
Sketch Plan



POLICE REPORT



**SINGAPORE
POLICE FORCE**



T/20181205/2045

Police Station Of Origin:
Tampines North NPP
461 Tampines Street 44 #01-56 SINGAPORE
520461
Tel No 1800-7818999

1 of 3
Report No. T/20181205/2045

REPORT OF A TRAFFIC ACCIDENT

Date/Time Report Made: 05/12/2018 12:39	Video Report No.:	Station Diary No.: 14
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Name of Informant: MUNNI DEVI D/O RAMKAUL PANDE		Address: APT BLK 324 TAMPINES STREET 32 #04-420 SINGAPORE 520324	
ID Type / ID No. NRIC NO / S7288078F		Contact No. Home/Office: Mobile: 98797346	
Nationality: SINGAPORE CITIZEN		Email:	
Sex: Female	Age: 48	Date of Birth: 04/11/1972	Type of Informant: Driver
Race: Indian		Language:	Institution / School Name:
Occupation: PART TIME TUTOR		Driving Licence Information: Class: 3 Date of Expiry:	

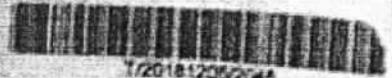
Type of Accident:	Non-Injury Hit and Run	Drink Drive: No	Date/Time of Accident: 04/12/2018 18:00	Type of Location:
Location: Along Road 1 PASIR RIS DRIVE 8 125 PASIR RIS GROVE THE PALETTE				
Weather:		Road Surface:	Road Speed Limit:	
Traffic Flow:		Traffic Control:		Traffic Volume:
Type of Collision: 1				Anyone conveyed by ambulance: No

Damage to Car:		Slightly Damaged:	0
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POLICE REPORT



**SINGAPORE
POLICE FORCE**



T/2018/205/2045

2 of 3

Report No: T/2018/205/2045

Police Station Of Origin
Tampines North NPP
461 Tampines Street 44 #01-58 SINGAPORE
520461
Tel No: 1800-7818999

CONTINUATION OF REPORT

Brief Details.

On 4/12/2018 at about 1800 hrs, upon arriving at 125 Pasir Ris Grove, I discovered the signal light for the door opened is switched on. I then made a check and discovered there is a dent at the rear portion (boot) of my vehicle.

On 4/12/2018 at about 1745 hrs, I drove off from Blk 331A Tampines street 32 MSCP deck 4A and I did not encounter any accident.

POLICE REPORT



SINGAPORE
POLICE FORCE



T/20181205/2045

Police Station Of Origin
Tampines North NPP
461 Tampines Street 44 #01-56 SINGAPORE
520461
Tel No. 1800-7818999

3 of 3
Report No. T/20181205/2045

CONTINUATION OF REPORT

Sketch Plan

Informant is not able to provide sketch plan

IMPORTANT: Please attach a copy of your vehicle's Insurance Certificate to this report. If you don't have the certificate with you now, please fax a copy to 65474885 stating the report number as reference

Signature Of Officer Recording The Report
G/
Staff Sgt WONG JIANYONG

Signature Of Informant
MURRI PAUDE

Signature Of Interpreter
Not applicable

Date/Time
05/12/2018 12:39

Officer In Charge Of Case
TP / HRT /
S/ Staff Sgt TAN JESOK LENG
Control No. 659176144

Classification Of Case

Authorisation Stamp
18/189



Identification Card



DRIVING LICENCE

Identification Card

1043088



57298078F



State of New York
Date of Issue: 01-02-1994

CLASSIFICATION: 32-104-00

Class: 00-00-1090 No: 9028018

CLASSIFIED IN THE FOLLOWING CLASSES:

PASSPORT

06 Sep 1990



CERTIFICATE OF INSURANCE

Please call +65-6322-2072 for FWD Emergency Assistance
if Your Car breaks down or is involved in an accident.

All accidents must be reported within 24 hours of the incident regardless of whether it will lead to a claim.

POLICY NUMBER: PNPV2018-00009790 (Comprehensive - Classic Plan)

Car plate number: SFM6565H

Your name (As the policyholder): MANOJ KUMAR CHAUBE S/O KEDAR CHAUBEY

Coverage start date: 25/08/2018

Coverage end date: 24/08/2019

Covered geographical area: Singapore, West Malaysia and Southern Thailand

Who is insured to drive:

- a) You; and
- b) Anyone with a valid driving license who You give permission to drive Your Car.

Important things to know:

Your Policy comprises this Certificate of Insurance, the Contract, the Car Insurance Summary and any endorsements attached by Us. These documents should be read together as one. You must make sure that any person You give permission to drive Your Car understands Your duties under this Policy and complies with its conditions.

Your Policy is only valid if Your Car is being used for non-commercial activities in accordance with Your contract.

We confirm that this Policy complies with the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189).

Issued on: 27/07/2018



Shishek Bhatia
Chief Executive Officer
FWD Singapore Pte Ltd

Please immediately inform us at +65-6820-8888
or email us at contact.sg@fwd.com if any details
in this Certificate of Insurance need to be changed.



INSURER: FWD Singapore Pte. Ltd. (HQ)

PARTICULARS OF CLAIM

Claim Type:	OD (OWN DAMAGE)	Ref. No:	
Policy No:	PNPV2018-00009790	Date of Loss:	04/12/2018
Vehicle Reg. No.:	SFM6565H	Driveable?	
Driver Age/Info:	/ FEMALE	Party At Fault:	UNKNOWN
TP Injury Involved?	NO	Third Party Involved?	YES
Insured/Claimant:	MANOJ KUMAR CHAUBE S/O KEDAR CHAUBEY	Contact No:	+6587192377
Driver:	MUNNI DEVI D/O RAMKAUL PANDE		
Make/Model:	TOYOTA PICNIC, 2.0 W/O ROOF RACK (A)	Vehicle Reg. Date:	25/08/2006
Vehicle Colour:	BLUE		
Engine No:	1AZ5470489	Chassis No:	JTEGH23B300022358
Odometer:	314231 KM		
Paint Type:			
Total Loss?	NO		
Est. Duration of Repair (day)	6		
Remarks:	VEHICLE WITH OWNER!		
Present Location:	ETHOZ PROTECT PTE LTD (TAMPINES)		

COST OF CLAIMS	Amount
Parts	3,195.00
Miscellaneous Items	755.00
Labour	2,210.00
Paintwork Labour	0.00
Towing	0.00
Calculated Gross Total (S\$)	6,160.00
- Excess (S\$)	600.00
(S\$)	5,560.00
+ GST 7.00% (S\$)	389.20
Nett Amount (S\$)	5,949.20

This claim is handled by: JIMMY GOH - 9040 4688

Generated using Merimen e-Claims Internet Estimation & Adjusting System

REPAIR DETAILS

Reference

Part Source: MRM-SG Version: 1.0 (Last Synchronised: 10 Dec 2018)
Parts: M1-MPV TOYOTA PICNIC 2.0 W/O ROOF RACK (A) (Catalogue:Merimen Singapore 1.0)
Labour: Repairer's (Price-denominated Standard List)
Print Code: (Unsubmitted, no print-code for SFM6565H)
Validity: These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page
Further Info: Items/values not in reference catalogue are prefixed with an asterisk *.

Estimates on Parts

No.	Qty	Part No.	Particulars	%Disc	%Depr	Amount
1	1		*TAILGATE / Blue	0.00	0.00	*690.00 F
2	1		*TAILGATE OUTER HANDLE GARNISH / re	0.00	0.00	*150.00 F
3	1		*TAILGATE LAMP LH ?	0.00	0.00	*170.00 F
4	1		*TAILGATE INNER TRIM BOARD ?	0.00	0.00	*325.00 F
5	1		*TAILGATE WEATHER STRIP / TMC	0.00	0.00	*200.00 F
6	1		*TAILGATE LOCK X NN	0.00	0.00	*190.00 F
7	1		*TAILGATE LOGO	0.00	0.00	*68.00 F
8	1		*TAILGATE EMBLEM TOYOTA	0.00	0.00	*56.00 F
9	1		*TAILGATE EMBLEM PICNIC	0.00	0.00	*56.00 F
10	1		*REAR WINDSCREEN MOULDING / } MC	0.00	0.00	*95.00 F
11	1		*REAR BUMPER / CFA	0.00	0.00	*520.00 F
12	1		*REAR BUMPER SIDE RETAINER LH X } NN	0.00	0.00	*45.00 F
13	1		*REAR BUMPER SIDE RETAINER RH X } NN	0.00	0.00	*45.00 F
14	10		*REAR BUMPER CLIPS / MC	0.00	0.00	*35.00 F
15	1		*REAR END PANEL X Repair	0.00	0.00	*380.00 F
16	1		*REAR END PANEL TOP GARNISH / re	0.00	0.00	*170.00 F
17	1		*SPARE TYRE PANEL REPAIR X NN	0.00	0.00	-
Total Parts (S\$)						3,195.00

F=Franchise part.

Report was unsubmitted during this print-out.
 Generated using Merimen e-Claims IEAS

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer
 Signature:
 Date:

Estimates on Miscellaneous Items

No	Qty	Particulars	Amount
Miscellaneous Items			
1	1	REAR BUMPER LOWER SKIRTING ?	350.00
2	1	REAR END PANEL SEALANT ?	60.00
3	1	REAR NUMBER PLATE & HOLDER X NN	35.00
4	1	REAR WINDSCREEN SEALANT / 16C	60.00
5	1	REVERSE SENSOR (3 EYE) ?	250.00
Sub Total (S\$)			755.00

Estimates on Labour

No	Particulars	Lab.Type	Amount
Labour Items			
1	LABOUR TO FACILITATE REPAIR (220)	New	550 850.00
2	TO REMOVE & INSTALL ALL TAILGATE FITTING	New	60 100.00
3	TO REMOVE & INSTALL REAR WINSCREEN GLASS	New	100 140.00
4	TO DETACH & RENEW REVERSE SENSOR	New	30 40.00
5	TO REMOVE & INSTALL SPARE TYRE BOARD & TRIMS TO FACILITATE REPAIR	New	60 150.00
6	TO CHECK & RECONNECT ALL NECESSARY WIRINGS	New	30.00
7	TO SPRAY PAINT ON AFFECTED AREAS (180)	New	540 900.00
Gross Labour Cost (S\$)			2,210.00

Report was unsubmitted during this print-out.
Generated using Merimen e-Claims IEAS

< END OF ESTIMATES >

ETHOZ PROTECT PTE LTD 30 Bukit Batok Crescent, SINGAPORE 658075 . Website : <http://www.orix.com.sg>
Company Registration No. 199005791M

5 Days.
part by part. 
before paint photos.
Gino Qiang - 82880282
14/12/18.
Not Authorized.
Excess \$ 600

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	10 Dec 2018 Sendback Est	10 Dec 2018 16:41 \$6,160.00	10 Dec 2018 18:28 Edit Adj Rpt	\$3,470.00 Edit Estimates	\$3,470.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All
----------------------	---------------------------	-------------------------------	---------------------------	--------------------------

CLAIM SUBFOLDER DETAILS	
Insured:	MANOJ KUMAR CHAUBE S/O KEDAR CHAUBEY , ID: S6873929B, Tel: +6587192377
Vehicle Reg. No.:	SFM6565H
Claim Type:	OD / 1201800017496
Date of Loss:	04/12/2018 00:00 - :59 [147 Months and 9 Days From LTA Reg Date (Man Yr)]
Policy/Cover Note No.:	PNPV2018-00009790 (Comprehensive)
Excess:	\$600.00
Repairer:	ETHOZ Protect Pte Ltd (Bukit Batok) 30 Bukit Batok Crescent, 658075 Bukit Batok - Tel: 66547750/51
Handling Insurer:	FWD Singapore Pte. Ltd. (HQ) - Tel: 6727 5700 ... [Handled by Josey Loh]
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by XING GUO QIANG] ... [Final Rpt due 19/12/2018]
Driver/Custodian:	MUNNI DEVI D/O RAMKAUL PANDE (/ Female), NRIC: S6941530Z, Tel: +6585229560

ASSOCIATED MAIL RECEIVED	View All	Compose Case Mail
<ul style="list-style-type: none"> • FWD_SG (18/12/2018): Alert - Adj Mandate Approved (\$4625.00) - SFM6565H - Claim Handler: Josey Loh 		

ALL ASSOCIATED TASKS <input type="checkbox"/>										View All	Search Tasks	Create New Task	Complete
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?				
No results.													

Claim Documents

SFM6565H (1201800017496)
 OD
 Dec 4 2018 12:00AM
 [MANOJ KUMAR CHAUBE S/O KEDAR CHAUBEY]
 ETHOZ Protect Pte Ltd

Upload Documents Upload Photos Compose New Letter		View View in Browser		
Assessment Reports				
		1 per page v <input checked="" type="checkbox"/>		
No	Finalized On	ETHOZ Protect Pte Ltd (Bukit Batok)	Thumbnail	Print
1	10/12/18 16:41	Repairer Estimates	Load HTM	<input type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	17/12/18 17:12	Adjuster Immediate Advice	Load HTM	<input type="checkbox"/>
Photos/Images				
			3 per page v <input checked="" type="checkbox"/>	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	18/12/18 11:10	General View	Load JPG	<input checked="" type="checkbox"/>
2	18/12/18 11:10	General View	Load JPG	<input checked="" type="checkbox"/>
3	18/12/18 11:10	General View	Load JPG	<input checked="" type="checkbox"/>
4	18/12/18 11:10	General View	Load JPG	<input checked="" type="checkbox"/>
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18	18/12/18 11:10	General View	Load JPG	<input checked="" type="checkbox"/>
19	18/12/18 11:10	General View	Load JPG	<input checked="" type="checkbox"/>
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21	18/12/18 11:10	General View	Load JPG	<input checked="" type="checkbox"/>
22	18/12/18 11:10	General View	Load JPG	<input checked="" type="checkbox"/>
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32	18/12/18 11:10	General View	Load JPG	<input checked="" type="checkbox"/>
33	18/12/18 11:10	General View	Load JPG	<input checked="" type="checkbox"/>
34	18/12/18 11:10	General View	Load JPG	<input checked="" type="checkbox"/>

Assessment Reports			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	ETHOZ Protect Pte Ltd (Bukit Batok)	Thumbnail	Print
				<input checked="" type="checkbox"/>
35	18/12/18 11:10	General View	Load JPG	<input checked="" type="checkbox"/>
36	18/12/18 11:10	General View	Load JPG	<input checked="" type="checkbox"/>
37	18/12/18 11:10	General View	Load JPG	<input checked="" type="checkbox"/>
38	18/12/18 11:10	General View	Load JPG	<input checked="" type="checkbox"/>
39	18/12/18 11:10	General View	Load JPG	<input checked="" type="checkbox"/>
40	18/12/18 11:10	General View	Load JPG	<input checked="" type="checkbox"/>
41	18/12/18 11:10	General View	Load JPG	<input checked="" type="checkbox"/>
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43	18/12/18 11:10	General View	Load JPG	<input checked="" type="checkbox"/>
44	18/12/18 11:10	General View	Load JPG	<input checked="" type="checkbox"/>
45	18/12/18 11:10	General View	Load JPG	<input checked="" type="checkbox"/>
46	18/12/18 11:10	General View	Load JPG	<input checked="" type="checkbox"/>
47	18/12/18 11:10	General View	Load JPG	<input checked="" type="checkbox"/>
48	18/12/18 11:10	General View	Load JPG	<input checked="" type="checkbox"/>
49	18/12/18 11:10	General View	Load JPG	<input checked="" type="checkbox"/>
50	18/12/18 11:10	Odometer Reading	Load JPG	<input checked="" type="checkbox"/>
51	18/12/18 11:10	Chassis Number	Load JPG	<input checked="" type="checkbox"/>

Documentation			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	ETHOZ Protect Pte Ltd (Bukit Batok)	Thumbnail	Print
1	10/12/18 16:43	E-filed GIA report	Load PDF	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	17/12/18 17:15	ESTIMATE MARKED.pdf	Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)			
Show Remarks To: <input type="checkbox"/> Repairer <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

FWD Singapore Pte. Ltd.
6 Temasek Boulevard, #18-01 Suntec Tower 4
Singapore 038986

Our File No: CS/FWD18022260/GSBE2

Date: 07/01/2019

REFERENCE

Insured/Claimant: MANOJ KUMAR CHAUBE S/O KEDAR
CHAUBEY

Policy No: PNPV2018-
00009790

Date of Loss: 04/12/2018

Nature of
Claim: OD

Claim
No: 1201800017496

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **SFM6565H**

Make & Model: TOYOTA PICNIC, 2.0 W/O ROOF RACK (A)

Engine No: 1AZ5470489

Reg. Date: 25/08/2006 (Man. Year: 2006)

Chassis No: JTEGH23B300022358

Colour: Blue

Odometer: 314738 km

Engine Capacity: 1998 cc

Market Value/New Car Price: S\$45,000.00

Sum Insured (S\$): **Market Value/New Car Price**

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition: Yes

CONDITION OF TYRES

Front Tyre Size: 205/60 R16

Rear Tyre Size: 205/60 R16

Front Left Side: BF-Goodrich 6 mm

Rear Left Side: BF-Goodrich 6 mm

Front Right Side: BF-Goodrich 6 mm

Rear Right Side: BF-Goodrich 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	3,195.00	2,040.00	1,155.00	36.15
Miscellaneous Items	755.00	60.00	695.00	92.05
Labour	2,210.00	1,370.00	840.00	38.01
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	6,160.00	3,470.00	2,690.00	43.67
- Excess (S\$)	600.00	600.00	0.00	0.00
(S\$)	5,560.00	2,870.00	2,690.00	48.38
+ GST 7.00/7.00% (S\$)	389.20	200.90	188.30	48.38
Nett Amount (S\$)	5,949.20	3,070.90	2,878.30	48.38

INSPECTION

Date of Assignment: 10/12/2018 Present Location:

ETHOZ Protect Pte Ltd (Bukit Batok)

Date Inspected: 14/12/2018 Inspected At:

ETHOZ Protect Pte Ltd (Bukit Batok)

22 TAMPINES STREET 92

SINGAPORE 528876

Estimated Period of Repair: 5.0 days

Adjuster: XING GUO QIANG

Manager: Hiew May Fung

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

(REPAIR COST NOT CONCLUDE)
(EXCLUDE CHECK ITEMS S\$1,155.00 NETT)

REPAIR DETAILS

Reference		
Part Source: MRM-SG	Version: 1.0 (Last Synchronised: 07 Jan 2019)	
Parts: M1-MPV	TOYOTA PICNIC 2.0 W/O ROOF RACK (A) (Catalogue:Merimen Singapore 1.0)	
Labour: Repairer's	(Price-denominated Standard List)	
Print Code:	(Unsubmitted, no print-code for SFM6565H)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*TAILGATE	Buckled	690.00 F	*690.00 F
2	1		*TAILGATE OUTER HANDLE GARNISH	Deformed	150.00 F	*150.00 F
3	1		*TAILGATE LAMP LH	* Check	170.00 F	*- F
4	1		*TAILGATE INNER TRIM BOARD	* Check	325.00 F	*- F
5	1		*TAILGATE WEATHER STRIP	Twisted	200.00 F	*200.00 F
6	1		*TAILGATE LOCK	Not Necessary	190.00 F	*- F
7	1		*TAILGATE LOGO	Necessary	68.00 F	*68.00 F
8	1		*TAILGATE EMBLEM TOYOTA	Necessary	56.00 F	*56.00 F
9	1		*TAILGATE EMBLEM PICNIC	Necessary	56.00 F	*56.00 F
10	1		*REAR WINDSCREEN MOULDING	Necessary	95.00 F	*95.00 F
11	1		*REAR BUMPER	Cracked	520.00 F	*520.00 F
12	1		*REAR BUMPER SIDE RETAINER LH	Not Necessary	45.00 F	*- F
13	1		*REAR BUMPER SIDE RETAINER RH	Not Necessary	45.00 F	*- F
14	10		*REAR BUMPER CLIPS	Necessary	35.00 F	*35.00 F
15	1		*REAR END PANEL	Repair	380.00 F	*- F
16	1		*REAR END PANEL TOP GARNISH	Deformed	170.00 F	*170.00 F
17	1		*SPARE TYRE PANEL (NPA)	Not Necessary	-	*- F
Total Parts (\$\$)					3,195.00	2,040.00

F=Franchise part.

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

No	Qty	Particulars	Repairer's	Amount
Miscellaneous Items				
1	1	REAR BUMPER LOWER SKIRTING (* CHECK)	350.00	0.00
2	1	REAR END PANEL SEALANT (* CHECK)	60.00	0.00
3	1	REAR NUMBER PLATE & HOLDER (NOT NECESSARY)	35.00	0.00
4	1	REAR WINDSCREEN SEALANT (NECESSARY)	60.00	60.00
5	1	REVERSE SENSOR (3 EYE) (* CHECK)	250.00	0.00
Sub Total (S\$)			755.00	60.00

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	LABOUR TO FACILITATE REPAIR	New	850.00	550.00
2	TO REMOVE & INSTALL ALL TAILGATE FITTING	New	100.00	60.00
3	TO REMOVE & INSTALL REAR WINDSCREEN GLASS	New	140.00	100.00
4	TO DETACH & RENEW REVERSE SENSOR	New	40.00	30.00
5	TO REMOVE & INSTALL SPARE TYRE BOARD & TRIMS TO FACILITATE REPAIR	New	150.00	60.00
6	TO CHECK & RECONNECT ALL NECESSARY WIRINGS	New	30.00	30.00
7	TO SPRAY PAINT ON AFFECTED AREAS	New	900.00	540.00
Gross Labour Cost (S\$)			2,210.00	1,370.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >