

REF: CC3/AIG/8022257/Atd307

ASSIGNMENT

Menimen

From: _____ Date: _____
 Estimated Cost: _____
 OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No: _____

at Workshop m/s _____

of _____

Insured _____

Policy No _____

Claims No: _____

Sum Insured _____

Excess: _____

\$400

(Client's Record)

Make of Veh _____

(Policy Condition)

Remark: The veh had commenced its
 repair at the time of inspection.

N/S	O/S

Bal. or Market Value: _____

100%

IDAC Accident Report: _____

Consistent? : Yes or No

GIA / FR Seen: _____

Consistent? : Yes or No

Est. Repairs: _____

05 days

Res: _____

Yes or No

Lump Sum: _____

%

3 Val: _____

Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date: _____

Person Contacted: _____

Veh No: SLQ6171T. Yr Regn: 2017, July.
 Type: M/Car / M/Cycle / Bus / Van / Lorry / Taxi / Prime Mover /
 Truck / Trailer or

Make: _____

Audi Qu

EC 999

Colour: _____

Red.

A/C: Insured / Std / NI / NA

Sp Reading: _____

27015.

T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: _____

WAU222GA3HA060023

Gen. Cond: Good / Fair / Poor / BurntSteering: In order / Jammed / Leaked / Burnt orBrake: In order / Jammed / Leaked / Burnt orModi: Nil / S/Rim / STD A/Rim or

Tyre Size: _____

F: 215/60R16

R: 215/60R16.

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front: _____

Rear: _____

R/Bal: _____

06

mm

R/Bal: _____

06

mm

L/Bal: _____

06

mm

L/Bal: _____

06

mm

D.O.A: _____

D.O.I: _____

11/12/18.

Survey held at _____

Premium.

Des. of Damage: Frnt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision

Date / Time

Action / Instruction

OD AIG.

SLQ 6171T-X

RECEIVED 1 JUL 2019

Vlae Revert via menimen

14/12@14:55pm - Authorize repair by Chang Lai Ke

14/12@4:53pm - email to premium authorize repair excess \$400

Part by Part \$13,489.96. (Red: 10134.04, 42%)

Date/Time, File Pass to?



Prel. Report



Final Report

Days Of Repair: _____

5

Resurvey No. of Trip: _____

1

Survey Fee

Transportation

1. S+R= 200

2. Phone

3. Other

TOTAL

Add Fee: ☐

Site Insp (\$



Interview (\$



Tech. Insp (\$



Weekend (\$

Report Format

Lump Sum / L/S

①

OD

13,489.96

200

11

211

Note: This document has not been finalised.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

To: AIG Asia Pacific Insurance Pte. Ltd.
AIG Building
78 Shenton Way #08-16
Singapore 079120

From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn: Loo, Tong Shing

Date: 12 Dec 2018

Preliminary Advice

Vehicle No	: SLQ6171T	Accident Date	: 07/12/2018
Make	: AUDI Q2	Policy No.	: 1700029189
Assignment Date	: 11/12/2018	Excess	: S\$0.00
Date of Inspection	: 11/12/2018	Est. Duration of Repair	: 5.00
Inspection At	: PREMIUM AUTOMOBILES PTE LTD (UBI) 55 UBI ROAD 1 SINGAPORE 408699		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages front portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	20,187.00
Revised Amount	:S\$	10,715.00
Check Items (Estimated)	:S\$	1,667.00
Total	:S\$	12,382.00

Lump Sum Repair	:S\$	
-----------------	------	--

Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	100,000.00
COE / PARF Rebate	:S\$	52,737.00
Salvage Value	:S\$	
Margin for Repair	:S\$	47,263.00

Remarks

- (x) The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.
- () The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
- () Other comments :

View Received Message

This mail is associated with :

***SLQ6171T (6480879683SG)**

OD

Dec 7 2018 1:00PM

[PANG YU WEI]

Premium Automobiles Pte Ltd

[Reply](#) [Reply All](#) [Mark as Unread](#) [Print Message](#) [Delete Message](#) [Forward](#)

From AIG Asia Pacific Insurance Pte. Ltd. (AIG_SG), sent on 14/12/2018 14:55 PM.

To LKK_HQ

Subject Alert - Adj Mandate Approved (S\$10715.00) - SLQ6171T - Claim Handler: Loo, Tong Shing

Approved:10715.00:re-inspection require on hidden parts and supplementary parts

DOCUMENTS SUMMARY

There are no documents.

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	5907J
Vehicle Details	
Vehicle No.:	SLQ6171T
Vehicle to be Exported:	No
Intended Deregistration Date:	12 Dec 2018
Vehicle Make:	AUDI
Vehicle Model:	Q2 1.0 TFSI S TRONIC
Primary Colour:	Red
Manufacturing Year:	2017
Engine No.:	CHZ390372
Chassis No.:	WAUZZZGA3HA060003
Maximum Power Output:	85.0 kW (113 bhp)
Open Market Value:	\$26,087.00
Original Registration Date:	17 Jul 2017
First Registration Date:	17 Jul 2017
Transfer Count:	0
Actual ARF Paid:	\$18,522.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	16 Jul 2027
PARF Rebate Amount:	\$13,891.00
Intended COE Rebate Details	
COE Expiry Date:	16 Jul 2027
COE Category:	A - Car up to 1600cc & 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$45,201.00
COE Rebate Amount:	\$38,846.00
Total Rebate Amount:	\$52,737.00

The information contained herein is correct as at 12 Dec 2018

OK

Denise Tay (LKKAuto)

From: Denise Tay (LKKAuto)
Sent: Friday, 14 December 2018 4:58 PM
To: 'Claims'; SUR
Subject: RE: OD CLAIM FOR SLQ 6171 T

Dear Sir,

As instructed by our client, please proceed to repair the insured vehicle **SLQ 6171T (Excess \$400/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: denisetay@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <claims@premiumauto.com.sg>
Sent: Friday, 14 December 2018 12:16 PM
To: SUR <sur@lkkauto.com>
Cc: claims@premiumauto.com.sg
Subject: RE: OD CLAIM FOR SLQ 6171 T

Dear all,

Any update on repair approval?

Thank you.

Best Regards,

Tony Foong
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 109902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	07/12/2018 16:41
Date Of Accident	07/12/2018 13:30
Exact Location Of Accident	ALONG PAYA LEBAR ROAD
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SLQ6171T
Insured/Policyholder	
Name Of Registered Owner	PANG YU WEI
NRIC No	S8515907J
Email Address	NOEMAIL
Mobile Phone No	(LOCAL) +65-96246648
Alternative Phone No	HOME-62834696

Vehicle Particulars

Manufacturer	AUDI
Model	Q2 1.0 TFSI S-TRONIC
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE
Are you claiming under your own insurance policy for repair to your vehicle?	YES
If No, Please state action to be taken	
Vehicle Category	PRIVATE CAR

Insurance Company

Name of Insurance Company	AIG ASIA PACIFIC INSURANCE PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	1700029189-01
Cover Note Number	

Driver

Name of Driver	PANG YU WEI
NRIC No	S8515907J
Date Of Birth	06/06/1985
Occupation	INDOOR
Date Of Driving Pass	17/05/2004
Driving Experience	14 YEARS AND 6 MONTHS
Gender	FEMALE
Mobile Number	(LOCAL) +65-96246648
Fax Number	
Contact Number	HOME-62834696
EMail Address	NOEMAIL

Address	27C BUNGA RAMPAI PLACE
Postcode	539741
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	COLLISION - HEAD TO REAR
Weather Conditions	RAINING
Road Surface	WET

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles involved in the accident	
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance,	NO
Number of Passengers (Including Driver)	1

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

VEHICLE SGA6666B WAS TRYING TO CHANGE LANE TO THE MIDDLE LANE. THE COMFORT DELGRO TAXI IN FRONT OF ME BRAKED. MY CAR, SLQ6171T, HAD TO DO AN EMERGENCY BRAKE. UNFORTUNATELY, I WASN'T ABLE TO BRAKE IN TIME AND MY FRONT BUMPER CAME INTO CONTACT WITH THE TAXI SHA9956H, IN FRONT OF ME.

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	YES
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SHA9956H
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	
NRIC/Passport Number	
Contact Number	
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

DETAILS OF OTHER VEHICLE PROPERTY 2

Vehicle Registration Number	SGA6666B
-----------------------------	----------



Vehicle Make/Model/Colour

Details Of Properties

Vehicle Category

PRIVATE CAR

Name of Driver

NRIC/Passport Number

Contact Number

Address

Postcode

Insurance Company Name

Nature Of Damage

No. Of Passenger (Including Driver)

Sketch Plan

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.



Policyholder's Signature

Date & Time: 7/12/2018

Driver's Signature
(If driver is not the policyholder)
Date & Time:



Reporting Centre Personnel's Signature

Name: Tay Lay
NRIC/FIN No.: G2040167X

Sketch Plan #2

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

Vehicle SGA 6666B was trying to change lane to the middle lane. The ComfortDelgro taxi in front of me braked. My car, SLG 6171 T had to do an emergency brake. Unfortunately, I wasn't able to ~~brake~~ ^{brake} in time and my front bumper came into contact with the taxi (SHA 9956H) in front of me.

DECLARATION

I/We declare the foregoing particulars are true in every respect.

[Signature]

Policyholder's Signature

Date & Time: 7/12/2018

Driver's Signature

(If driver is not the policyholder)

Date & Time:



Reporting Centre Personnel's Signature

Name: T. F. F. F.

NRIC/FIN No: 620401678

Accident Photo



REPUBLIC OF SINGAPORE
IDENTITY CARD NO. S8515907J



Name

PANG YU WEI
(FENG YUWEI)

馮玉薇

Race

CHINESE

Date of birth

06-06-1985

Country/Place of birth

SINGAPORE

Sex

F

S8515907J

REPUBLIC OF SINGAPORE DRIVING LICENCE

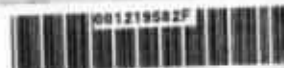
Licence Number: S8515907J

Name

PANG YU WEI
(FENG YUWEI)

Birth Date: 06 Jun 1985

Issue Date: 17 May 2004



5541641



NRIC No. S8515907J



Date of issue

18-12-2015

Address

27C BUNGA RAMPAL PLACE
SINGAPORE 539741

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)

PASS DATE

Class 3 Motor Cars and Motor Tractors the weight of
which unladen does not exceed 2500 kilograms

17 May 2004



NP 428A



CERTIFICATE OF INSURANCE

AUDI AUTO PROTECTOR PRIVATE VEHICLE

Name of Policyholder : Pang Yu Wei (Feng Yuwei)
Period of Insurance : 17 Jul 2018 To 16 Jul 2019
Engine No. : CHZ390372
Chassis No. : WAUZZZGA3HA060003

Vehicle No. : SLQ6171T
Policy No. : 1700029189-01
Endorsement No. :
Issued Date : 27 May 2018

ABOUT THE COVER

Make/Model : AUDI Q2/ Q2 Sport 1.0 TFSI S tronic
Engine Capacity/Tonnage : 999.00 CC
Driver Restriction : NA
Sum Insured : Market Value
Off Peak Car : No
First Year of Registration : 2017
Insuring with COE/PARF : Yes

Person or Classes of Persons Entitled to Drive*

a) The Policyholder
 b) Any other person who is driving on the Policyholder's order or with his/her permission.
 This Policy will indemnify the Policyholder or any authorised driver only if he/she meets the specified age condition.

You have to pay an additional sum of \$3,000 as "Young and/or Inexperienced Driver Excess" ("YIDR") if You are or Your Authorised Driver (named or unnamed) is under the age of 23 and/or has less than 2 years' driving experience.

Age Condition : All Age Condition

Limitation as to use*

Use only for social, domestic and pleasure purposes and for the Policyholder's business.
 This Policy does not cover use for hire or reward, driving tuition, driving test, racing, pace-making, reliability trial or speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

Loss of Use 1800cc - 2000cc Optional

* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

EXCESS

Section 1

Fire - \$0 Own Damage - \$800 Theft - \$0 Flood Cover - \$0

Section 2

Property Damage - \$0

Windscreen : \$100

Named Driver and Excess (where applicable)

PANG YU WEI (FENG YUWEI) - \$800 (Own Damage)

APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

1. Audi Customer Service Center Add: 55 Ubi Road 1 Singapore 408609 63962223

For other Approved Reporting Centres/AIG Authorised Repairers, please contact our 24-hour accident emergency hotline at +65 6338 6200. Alternatively, you may refer to AIG website www.aig.com.sg or AIG SG Mobile App. Simply search and download "AIG SG" from iTunes or Google Play.

IMPORTANT NOTES

Hire Purchase Company/Employer's Loan: United Overseas Bank Limited

I/We hereby certify that the policy to which this Certificate of Insurance relates is issued in accordance with the provisions of the Motor Vehicles (Third Party Risks and Compensation) Act (Cap. 189), Part IV of the Road Transport Act, 1987 (Malaysia) and Motor Vehicles (Third Party Risks) Rules, 1959 (Malaysia).

0504125208

PREMIUM LEASING - SLOH
 281 ALEXANDRA ROAD AUDI CUSTOMER SERVICE CENTRE
 SINGAPORE 159938

Underwritten by AIG Asia Pacific Insurance Pte. Ltd.

Monik

AIG Asia Pacific Insurance Pte. Ltd.
 AUTHORISED REPRESENTATIVE

AIGSGMOBLEAPP

What can the 24-hour AIG Auto Emergency Hotline provide for you?

- Immediate assistance after an accident
- Emergency breakdown service
- Towing service (accident or non-accident related)
- Advice on Motor Claims procedures
- Medical Referral Assistance

If no one is injured in the accident:

- You are not required to make any police report.
- Record vehicle number, name and address, insurance company and policy number of the other driver(s) and vehicle(s).
- Collect details (name, address and contact number) of witnesses and/or try to take photographs of the scene of the accident.
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident.

If the accident involves injuries or damage to government property & vehicles, foreign registered vehicles or non-injury hit & run case:

- Report the accident to the police, providing full details of the circumstances of the accident.
- Record vehicle number, name and address, insurance company and policy number of the other driver(s) and vehicle(s), if applicable.
- Collect details (name, address and contact number) of witnesses and/or try to take photographs of the scene of the accident.
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident.

What should I do in the event of an accident?

- Keep calm and move your car to a safe place.
- Do not admit or discuss fault or blame with the other party(ies).
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident.
- Submit Whi/Summons/Correspondences from third party(ies) to AIG immediately.

LOSS OF USE CAR REPLACEMENT BENEFIT

Applicable only if this benefit is included in your motor insurance. Please refer to your Policy Schedule for details. Policy terms and conditions apply. Please call our customer service hotline number **(65) 6419-3000** for assistance.

The Certificate of Insurance (CI) should be produced without demand when collecting the Rental Car and the Rental Car Company reserves the right to verify the identity of the holder. The CI is the property of AIG and its use is subject to the terms and conditions contained in the Loss of Use Endorsement under the policy issued to the policyholder.

Steps to activate Loss of Use Car Replacement Benefit and Important Information

1. To activate your loss of use car replacement, please contact the Rental Car Company (listed below) after filing/reporting your accident claim.
2. Your rental car will be made available within **5** working hours of activation with the Rental Car Company.
3. At the time of collection of the Rental Car, the **original** insurance policy and schedule issued by AIG, a copy of the Accident Report from **Audi Customer Service Centre** must be produced.
4. The number of days is based on the period your vehicle is in the repair workshop unless the number of days of loss of use entitlement is stated in the Policy.
5. Rental cars are strictly for use in Singapore only.
6. Extension of rental beyond repair period approved by AIG surveyor will be chargeable by the Rental Car Company on per day basis.
7. Upgrade of Rental Car is available upon request subject to additional charges by the Rental Car Company.

Rental Car Company: Popular Rent A Car Pte. Ltd.

Activation Hotline: 67428888

501 Guillemard Road Singapore 399840

Operation Hours: Monday to Friday: 9am to 6pm Saturday (Half Day): 9am to 4pm

*The Rental Car Company's Terms & Conditions apply (i.e., refundable security deposit, excess liability for the Rental Car, Collision Damage Waiver, etc).

IMPORTANT NOTICE

If you sell your motor vehicle, this Notice is **IMPORTANT** and **MUST** be complied with. Policyholders are hereby warned that under the Motor Vehicles (Third Party Risks and Compensation) Act (Cap.99), it shall be unlawful for any person to use or cause or permit any other person to use a motor vehicle without a valid policy of insurance under the Act.

The Policyholder is further warned that on the sale of a motor vehicle, they must surrender the Certificate of Insurance and the Policy to the insurance company. If the Certificate of Insurance has been lost or destroyed, a Statutory Declaration to that effect must be made. Failure to comply with this obligation is an offence under the Motor Vehicles (Third Party Risks and Compensation) Act (Cap.88).

This Policy will cease to be valid once the motor vehicle has been sold to another person unless the transfer of interest has been duly notified to and agreed to by the insurance company concerned. If the insurance company agrees to cover the new owner, they will issue a new Certificate of Insurance in the new owner's name. The premium chargeable may vary according to the new owner's profile.

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate	:	Accident Repairs
Workshop	:	Ubi Road 1
Contact No	:	6366 2323
Fax No	:	6841 1183
Reference	:	PA/OD/1405/2018/GW
Date	:	8-Dec-18

Vehicle NOT IN workshop. Kindly arrange for survey.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name	:	Ms. Pang Yu Wei
Address	:	27C Bunga Rampi Place Singapore 539741
Telephone	:	HP +65 96246648
Type of Claim	:	Own Damage Claim
Policy No.	:	1700029189-01
Vehicle No	:	SLQ 6171 T
Model Code	:	Q2 1.0 TFSI S Tronic
Model / Year	:	Jul-17
Engine No	:	CHZ 390372
Chassis No	:	WAUZZZGA3HA060003
Mileage	:	
Date In	:	
Liability	:	-
Excess Cost	:	-
Estimated By	:	Johnny Boo / Allan Wu
Accident Date	:	7-Dec-18
Place of Accident	:	Along Paya Lebar Road

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SLQ 6171 T

S/N	Nature of Jobs	Estimated Charges
1	To remove, check and reinstall front wire harness for headlight, horns, outside temperature sensor and headlight washer assy.	S/N \$ 360.00 ✓
2	To dismantle and renew front bumper, lhs headlight and bonnet. To repair lhs front fender. Re-organise crash management components. Reinstall all parts removed.	1000 \$ 2,800.00 750 ✓
3	To respray front bumper, lhs front fender, bonnet and hinges.	\$ 2,600.00 1100 H.S. ✓
4	To carry out diagnostic check.	S/N \$ 192.00 ✓
TOTAL LABOUR CHARGES		<u>\$ 5,952.00</u>

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SLQ 6171 T

S/N	Parts Description	Damage Parts & Prices	
		S/NETT	REMARKS
1	FRONT BUMPER <i>Rehnd</i>	\$ 1,620.00	✓ 1295.20
2	FRONT BUMPER FIXING PARTS <i>new</i>	\$ 297.00	+ X
3	FRONT BUMPER GRILLE-CENTER <i>crushed</i>	\$ 172.00	✓ 137.60
4	FRONT BUMPER AIR GUIDIE GRILLE-LH/RH <i>new LH RH</i>	2 \$ 290.00	? 122.80
5	FRONT BUMPER END CAP-LH/RH <i>new</i>	2 \$ 58.00	+ X
6	FRONT BUMPER SPOILER <i>Rehnd</i>	\$ 259.00	✓ 207.20
7	FRONT BUMPER CLOSING ELEEMENT <i>new</i>	\$ 134.00	+ X
8	FRONT WHEEL SPOILER-LH/RH <i>new</i>	2 \$ 60.00	+ X
9	RADIATOR GRILLE <i>crushed</i>	\$ 1,215.00	✓ 972
10	STRIKER PLATE <i>new</i>	\$ 108.00	✓ 91.20
11	FOAM FILLER PIECE <i>crushed</i>	\$ 66.00	✓ 56.08
12	FRONT BUMPER CARRIER <i>Bent</i>	\$ 600.00	✓ 499.60
14	FRONT BUMPER COVER <i>Rehnd</i>	\$ 86.00	✓ 68.32
15	FRONT BUMPER GUIDE SECTION-LH/RH <i>new</i>	2 \$ 62.00	+ }
16	DISTANCE PIECE <i>new</i>	\$ 11.00	+ }
17	BONNET <i>new Repir</i>	\$ 2,378.00	+ }
18	BONNET ATTACHMENT PARTS	\$ 141.00	+ }
19	BONNET LID HINGE-LH/RH	2 \$ 106.00	+ }
20	BONNET STRIKER-LH/RH	2 \$ 192.00	+ }
SUB-TOTAL SPARE PARTS		\$ 7,855.00	

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SLQ 6171 T.

S/N	Parts Description		Damage Pa S/NETT
21	BONNET IMPACT PROTECTION-CENTER	\$	26.00
22	BONNET IMPACT PROTECTION-LH/RH	2 \$	53.00
23	BONNET LID LOD WITH MICRO SWITCH	2 \$	353.00
24	BONNET BOWEN CABLE-CENTER	\$	50.00
25	BONNET LID LOCK CABLE	\$	64.00
26	RELEASE LEVER	\$	12.00
27	BOWDEN CABLE	\$	50.00
28	BONNET LID LOCK CABLE	\$	64.00
29	RELEASE LEVER	\$	12.00
30	BONNET STOP BUFFER	\$	9.00
31	HEALDIGHT MOUNTING	\$	103.00
32	LED HEADLIGHT-LH	\$	4,378.00
33	HEADLIGHT LIFT CYLINDER-LH	\$	123.00
34	FRONT WHEEL COVER-LH/RH	1 \$	558.00
35	FRONT NO. PLATE	S/N \$	25.00
36	SUNDRIES	\$	500.00
TOTAL SPARE PARTS		:	\$ 14,235.00
TOTAL LABOUR CHARGES		:	\$ 5,952.00
GRAND TOTAL		:	\$ 20,187.00

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

20016 36

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Name

:

Adrian Lim
14/12/18

Surveyed Date

:

Authorised Date

:

Excess Cost

:

Liability

:

Remarks

:

Not Authorized, O/S Pays

Consentants hence notify

of the following:

- Resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Please Note

- : This estimate is based on visual inspection of the affected vehicle. Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly. For inspection of vehicle, please refer to Ms Norah Khai at Tel:6768 9828 for appointment.

Yours faithfully,

Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khal@premiumauto.com.sg / claims@premiumauto.com.sg

Supplementary Estimate

GST Reg No. 19-9902271-W

AIG Asia Pacific Insurance Pte Ltd 78 Shenton Way #07-16 AIG Building Singapore 079120 Attn: Mr. Adrian Ling - Motor Claims Dept Tel: 6841 0055 / Fax: 6256 4315		Estimate No. Date Service Advisor Pages Regn No Model No	PA/OD/1405/2018/GW 15-Jan-19 CHANG 1 of 1 SLQ 6171 T Audi Q2 1.0 TFSI
Quantity	Description	Unit Price	Amount
Labours			
1	To remove and transfer air con condenser, radiator, additional radiator electrical fans and control unit. To carry out vacuum / regas and to pressurise cooling system. S/N	\$ 1,000.00	✓
2	To remove and renew front lock carrier, align to position.	\$ 2,400.00	1250 1500
Parts			
1	FRONT LOCK CARRIER <i>changed</i>	\$ 907.00	✓ 725.60
2	LOCK CARRIER AIR GUIDE - LH <i>changed</i>	\$ 27.00	✓ 21.26
3	LOCK CARRIER AIR GUIDE - CENTER UPPER <i>changed</i>	\$ 19.00	✓ 15.20
4	COOLANT <i>new</i>	\$ 84.00	✓ 67.20
GRAND TOTAL :		\$ 4,437.00	

For Premium Automobiles Pte Ltd

Reviewed
 Adrian Ling
 15/01/19
fl

 Authorised Signature

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate : Accident Repairs
Workshop : Ubi Road 1
Contact No : 6366 2323
Fax No : 6841 1183
Reference : PA/OD/1405/2018/GW
Date : 8-Dec-18

Vehicle NOT IN workshop. Kindly arrange for survey.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way
#07-16 AIG Building
Singapore 079120

Hi Adrian

5 days - ok - jb - 13 Mar 19

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name : Ms. Pang Yu Wei
Address : 27C Bunga Rampi Place
Singapore 539741
Telephone : HP +65 96246648
Type of Claim : Own Damage Claim
Policy No. : 1700029189-01
Vehicle No : **SLQ 6171 T**
Model Code : Q2 1.0 TFSI S Tronic
Model / Year : Jul-17
Engine No : CHZ 390372
Chassis No : WAUZZZGA3HA060003
Mileage :
Date In :
Liability : -
Excess Cost : -
Estimated By : Johnny Boo / Allan Wu
Accident Date : 7-Dec-18
Place of Accident : Along Paya Lebar Road

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SLQ 6171 T

S/N	Nature of Jobs	Estimated Charges	
1	To remove, check and reinstall front wire harness for headlight, horns, outside temperature sensor and headlight washer assy.	S/N \$ 360.00	\$ 360.00
2	To dismantle and renew front bumper, lhs headlight and bonnet. To repair lhs front fender. Re-organise crash management components. Reinstall all parts removed. <i>(With checked items add \$250.00)</i>	\$ 2,800.00	\$ 1,000.00
3	To respray front bumper, lhs front fender, bonnet and hinges.	\$ 2,600.00	\$ 1,100.00
4	Added labours - see attached	\$ 2,400.00	\$ 2,500.00
5	To carry out diagnostic check.	S/N \$ 192.00	\$ 192.00
TOTAL LABOUR CHARGES		\$ 8,352.00	\$ 5,152.00

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SLQ 6171 T

S/N	Parts Description	Damage Parts & Prices	
		S/NETT	REMARKS
1	FRONT BUMPER	\$ 1,620.00	\$ 1,295.20
2	FRONT BUMPER FIXING PARTS	\$ 297.00	
3	FRONT BUMPER GRILLE-CENTER	\$ 172.00	\$ 137.60
4	FRONT BUMPER AIR GUDIE GRILLE-LH/RH	2 \$ 290.00	\$ 122.80
5	FRONT BUMPER END CAP-LH/RH	2 \$ 58.00	
6	FRONT BUMPER SPOILER	\$ 259.00	\$ 207.20
7	FRONT BUMPER CLOSING ELEEMENT	\$ 134.00	
8	FRONT WHEEL SPOILER-LH/RH	2 \$ 60.00	
9	RADIATOR GRILLE	\$ 1,215.00	\$ 972.00
10	STRIKER PLATE	\$ 108.00	\$ 91.20
11	FOAM FILLER PIECE	\$ 66.00	\$ 56.08
12	FRONT BUMPER CARRIER	\$ 600.00	\$ 499.60
14	FRONT BUMPER COVER	\$ 86.00	\$ 68.32
15	FRONT BUMPER GUIDE SECTION-LH/RH	2 \$ 62.00	
16	DISTANCE PIECE	\$ 11.00	
17	BONNET	\$ 2,378.00	
18	BONNET ATTACHMENT PARTS	\$ 141.00	
19	BONNET LID HINGE-LH/RH	2 \$ 106.00	
20	BONNET STRIKER-LH/RH	2 \$ 192.00	
SUB-TOTAL SPARE PARTS		\$ 7,855.00	\$ 3,450.00

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SLQ 6171 T .

S/N	Parts Description		Damage Pa	
			S/NETT	
		<i>c/f</i>		
21	BONNET IMPACT PROTECTION-CENTER		\$	26.00
22	BONNET IMPACT PROTECTION-LH/RH	2	\$	53.00
23	BONNET LID LOD WITH MICRO SWITCH	2	\$	353.00
24	BONNET BOWEN CABLE-CENTER		\$	50.00
25	BONNET LID LOCK CABLE		\$	64.00
26	RELEASE LEVER		\$	12.00
27	BOWDEN CABLE		\$	50.00
28	BONNET LID LOCK CABLE		\$	64.00
29	RELEASE LEVER		\$	12.00
30	BONNET STOP BUFFER		\$	9.00
31	HEALDIGHT MOUNTING		\$	103.00
32	LED HEADLIGHT-LH		\$	4,378.00
33	HEADLIGHT LIFT CYLINDER-LH		\$	123.00
34	FRONT WHEEL COVER-LH/RH	1	\$	558.00
35	FRONT NO. PLATE	S/N	\$	25.00
36	<i>Added parts - see attached</i>		\$	1,037.00
38	SUNDRIES		\$	500.00
	TOTAL SPARE PARTS	:	\$	15,272.00
	TOTAL LABOUR CHARGES	:	\$	8,352.00
	GRAND TOTAL	:	\$	23,624.00

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

Parts & Prices

REMARKS

\$ 3,450.00

\$ 85.60

\$ 3,502.40

\$ 445.60

\$ 25.00

\$ 829.36

\$ 8,337.96

\$ 5,152.00

\$ 13,489.96

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Supplementary Estimate

GST Reg No. 19-9902271-W

AIG Asia Pacific Insurance Pte Ltd 78 Shenton Way #07-15 AIG Building Singapore 079120 Attn: Mr. Adrian Ling - Motor Claims Dept Tel: 6841 0055 / Fax: 6256 4315		Estimate No. Date Service Advisor Pages Regn No Model No	PA/OD/1405/2018/GW 15-Jan-19 CHANG 1 of 1 SLQ 6171 T Audi Q2 1.0 TFSI
Quantity	Description	Unit Price	Amount
Labours			
1	To remove and transfer air con condenser,radiator,additional radiator electrical fans and control unit.To carry out vacuum / regas and to pressurise cooling system.	\$ 1,000.00	\$ 1,000.00
2	To remove and renew front lock carrier, align to position. (3 days with repair LHS chassis console)	\$ 2,400.00	\$ 1,500.00
		\$ 3,400.00	\$ 2,500.00
Parts			
1	FRONT LOCK CARRIER	\$ 907.00	\$ 725.60
2	LOCK CARRIER AIR GUIDE - LH	\$ 27.00	\$ 21.36
3	LOCK CARRIER AIR GUIDE - CENTER UPPER	\$ 19.00	\$ 15.20
4	COOLANT	\$ 84.00	\$ 67.20
		\$ 1,037.00	\$ 829.36
GRAND TOTAL :		\$ 4,437.00	\$ 3,329.36

For Premium Automobiles Pte Ltd

 Authorised Signature

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Name :
Surveyed Date :
Authorised Date :
Excess Cost :
Liability :
Remarks :

Please Note : This estimate is based on visual inspection of the affected vehicle.
Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly.
For inspection of vehicle, please refer to Ms Norah Khai at
Tel:6768 9828 for appointment.

Yours faithfully,
Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Premium Automobiles

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Attn: Motor Claims Dept
Yr Ref: SLQ 6171 T

Norah Khai
6768 9911
6841 1183
Nora.khai@premiumauto.com.sg
Body & Paint Dept
PA/OD/1405/2019/KS

25 June 2019

from
Telephone +65-
Telefax +65-
Email
Our department
Our Ref
Your Ref
Date

Dear Sir,

RE: INSURANCE CLAIM FOR SLQ 6171 T, Audi Q2 1.0 TFSI S TRONIC

With reference to the above-mentioned vehicle, no. **SLQ 6171 T**, claimant, **Ms. Pang Yu Wei**, please find the related document per attached.

1. A copy of the Original invoice no. 85013953 – S\$14,006.26
2. A copy of the Discharge Voucher duly signed by client.

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai
Claims Dept

Encl
AIG – SLQ 6171 T

total pages

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Rd 1
Singapore 408699
Telephone (65) 6336 2323
Telefax (65) 684 11183

Premium Automobiles Pte Ltd



Audi Centre Singapore
281 Alexandra Road
Singapore 159938
Main Telephone 6836 2223
Main Telefax 6471 3733

Alexandra Service Centre
281 Alexandra Road
Singapore 159938
Main Telephone 6388 2223
Main Telefax 6475 1023

Ubi Service Centre
55 Ubi Road 1
Singapore 408899
Main Telephone 6388 2323
Main Telefax 6841 1183

Customer Service
Service Appointment 6366 2323
24-hour Breakdown Service 9828 1233
Email customer.care@premiumauto.com.sg

INS TAX INVOICE

Page 1 10:27

Company Reg. No. 199902271W
GST Reg. No. 199902271W

Customer

AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120	Invoice: 85013953 Date : 24/06/2019 Order : SLQ6171T Term : 30	Account: A0006 (T 0) AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120
---	---	--

Regn No: SLQ6171T (V 34404) Regn Date: 17/07/2017 Mileage: 38594 WIP No.: 35276
Model: Q2 1.0 TFSI S tronic GABANG Chassis: WAUZZZGA3HA060003 Engine: CHZ 390372 Dept: U

You have been assisted by :- UB-Tony Foong (33)

		Details	Qty	Unit Price	Amount
S	SUBLET	M: TO SUPPLY VEHICLE NUMBER PLATE	25.00	1.00	25.00
Q	EXC	M: 8888 Insurance Excess/Liability	-400.00	1.00	-400.00
S	BODYWORK	M: TO REMOVE,CHECK AND REINSTALL FRONT WIRE HARNES FOR HEADLIGHT,HORNS,OUTSIDE TEMPERATURE SENSOR AND HEADLIGHT WASHER ASSY	360.00	1.00	360.00
S	BODYWORK	M: TO DISMANTLE AND RENEW FRONT BUMPER AND LHS HEADLIGHT.TO REPAIR BONNET.REORGANISE CRASH MANAGEMENT COMPONENTS.REINSTALL ALL PARTS REMOVED	1000.00	1.00	1,000.00
S	BODYWORK	M: TO RESPRAY FRONT BUMPER AND BONNET	1100.00	1.00	1,100.00
S	BODYWORK	M: TO CARRY OUT DIAGNOSTIC CHECK	192.00	1.00	192.00
S	BODYWORK	M: TO REMOVE AND TRANSFER AIR CON CONDENSER, RADIATOR,ADDITIONAL RADIATOR,ELECTRICAL FANS AND CONTROL UNIT.TO CARRY OUT VACUUM/REGAS AND TO PRESSURISE COOLING SYSTEM	1000.00	1.00	1,000.00
S	BODYWORK	M: TO REMOVE AD RENEW FRONT LOCK CARRIER AND ALIGN TO POSITION	1500.00	1.00	1,500.00
X	A81A853651 MX3	GRILLE	Less 020%	1.00	1215.00
X	A81A941773A	HEADLIGHT	Less 020%	1.00	4378.00
X	A81A807107 GRU	COVER	Less 020%	1.00	746.50
X	A81A807108 GRU	COVER	Less 020%	1.00	746.50
X	A81A853718 4W3	COVER	Less 020%	1.00	278.50
X	A81A805594A	CARRIER	Less 020%	1.00	907.00
X	A81A807550	FOAM INSER	Less 020%	1.00	70.10
X	A81A807109B	BRACKET	Less 020%	1.00	624.50
					499.60

Premium Automobiles Pte Ltd



Audi Centre Singapore
261 Alexandra Road
Singapore 159938
Main Telephone 6386 2223
Main Telefax 6471 3733

Alexandra Service Centre
261 Alexandra Road
Singapore 159938
Main Telephone 6388 2223
Main Telefax 6475 1023

Ubi Service Centre
55 Ubi Road 1
Singapore 408699
Main Telephone 6388 2323
Main Telefax 6841 1183

Customer Service
Service Appointment 6366 2323
24-hour Breakdown Service 9828 1233
Email customer.care@premiumauto.com.sg

INS TAX INVOICE

Page 2 10:27

Company Reg. No. 199902271W
GST Reg. No. 199902271W

Customer

AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120	Invoice: 85013953 Date : 24/06/2019 Order : SLQ6171T Term : 30	Account: A0006 (T 0) AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120
---	---	--

Regn No: SLQ6171T (V 34404) Regn Date: 17/07/2017 Mileage: 38594 WIP No.: 35276

Model: Q2 1.0 TFSI S tronic GABANG Chassis: WAUE22GA3HA060003 Engine: CH2 390372 Dept: U

You have been assisted by :- UB-Tony Poong (33)

		Details		Qty	Unit Price	Amount
X	AG A13040M2	PREMIX-COOLANT	Less 020%	4.00	21.00	67.20
X	A81A807110 4W3	SPOILER	Less 020%	1.00	259.00	207.20
X	A81A805607B	MOUNTING	Less 020%	1.00	107.00	85.60
X	A81A807663 GRU	CONN PIECE	Less 020%	1.00	126.00	100.80
X	A81A853037	PLATE	Less 020%	1.00	114.00	91.20
X	A81A807671 4W3	(SK) GRILL	Less 020%	1.00	153.50	122.80
X	A81A807647 4W3	GRILLE	Less 020%	1.00	172.00	137.60
X	A81A121283K	AIR DUCT	Less 020%	1.00	26.70	21.36
X	A81A121285	AIR DUCT	Less 020%	1.00	19.00	15.20
X	A81A807081	COVER	Less 020%	1.00	85.40	68.32
X	A81A853717 4W3	(A) (SK) COVER (18/12/1	Less 020%	1.00	278.50	222.80

Parts 8,312.96
Labour 0.00
Sublet 5,177.00
Menus 0.00
Lubricant 0.00

Sub-Total 13,089.96

7% GST 916.30

Grand Total 14,006.26



Received by

For & on behalf of
Premium Automobiles Pte Ltd

Premium Automobiles

Telefax

to **AIG Asia Pacific Insurance Pte Ltd**
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Motor Claims Dept
Yr Ref: SLQ 6171 T

Norah Khai
6768 9828
6841 1183

Body Repair

PA/OD/1405/2018/GW
21ST January 2019

from
Telephone +65-
Telefax +65-
Mobile +65-
Our department
Your Claim Ref
Our Ref
Date

RE : CLAIM – OWNER'S SATISFACTION/DISCHARGE VOUCHER

1

total pages

Make & Model : Q2 1.0 TFSI S Tronic
Vehicle Chassis No. : WAUZZZGA3HA060003
Vehicle Regn No. : **SLQ 6171 T**
Vehicle Mileage : 28017 KM
Vehicle Owner : Ms Pang Yu Wei
Certificate No : 1700029189-01
Own Damage Excess : S\$428.00 (Inclusive 7% GST)
Accident Date : 07/12/2018
Place : Along Paya Lebar Road
Repair Cost : \$ 14,006.26
WIP No. : 35276
Repairer's Name : Premium Automobiles Pte Ltd

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Road 1
Singapore 408699
Telephone (65) 6366 2323
Telefax (65) 6841 1183

I/We certify that the vehicle has been fully repaired to my entire satisfaction and that payment of the repairer's charges that are claimable under the policy will be deemed in full and final settlement of my claim.

Owner / Insured Signature :



Time :

Date :

22/1/14

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	10 Dec 2018		11 Dec 2018 12:56 Edit Adj Rpt	\$13,489.96 Edit Estimates	\$13,489.96 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by Insurer]									
Insured:	PANG YU WEI , ID: S8515907J, Tel: +6596246648, Email: NOEMAIL								
Vehicle Reg. No.:	SLQ6171T	Date of Loss:	07/12/2018 13:00 - :59 [16 Months and 20 Days From LTA Reg Date (Man Yr)]						
Claim Type:	OD / 6480879683SG	Policy/Cover Note No.:	1700029189 (Comprehensive)						
		Excess:	\$400.00						
Repairer:	Premium Automobiles Pte Ltd (UBI) 55 Ubi Road 1, 408699 Ubi - Tel: 67689828/9827/9911								
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (SG) - Tel: 65-6419-3000 ... [Handled by Loo, Tong Shing] TongShing.Loo@aig.com								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by ADRIAN LING] ... [Final Rpt due 20/12/2018]								
Driver/Custodian:	PANG YU WEI (33 / Female) , NRIC: S8515907J, Tel: +6596246648 Email: NOEMAIL								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
- AIG_SG (10/06/2019): Alert - Adj Mandate Approved (\$13489.96) - SLQ6171T - Claim Handler: Loo, Tong ... - AIG_SG (17/01/2019): Alert - Adj Mandate Approved (\$14002.00) - SLQ6171T - Claim Handler: Loo, Tong ... - AIG_SG (15/01/2019): Alert - Adj Mandate Maintained - SLQ6171T - Claim Handler: Loo, Tong Shing - AIG_SG (14/12/2018): Alert - Adj Mandate Approved (\$10715.00) - SLQ6171T - Claim Handler: Loo, Tong ... - AIG_SG (14/12/2018): SLQ6171T / OD / 07/12/2018 / Coverage & Excess update									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SLQ6171T (6480879683SG)
 OD
 Dec 7 2018 1:00PM
 [PANG YU WEI]
 Premium Automobiles Pte Ltd

Upload Documents			Upload Photos			Compose New Letter			Upload Video			Upload Audio			View			View in Browser		
Video															1 per page			☒		
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1	07/12/18 17:02		Video - Accident [Linked Accident Report Documents]															Load MP4		
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1	04/07/19 09:17	Police Report	 Load JPG	☒
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
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2	12/12/18 11:54	Driving Licence and NIRC	 Load PDF	
3	12/12/18 11:54	estimate	 Load PDF	
4	12/12/18 11:54	Singapore Accident Statement	 Load PDF	
5	15/01/19 10:15	SUPPLEMENTARY	 Load PDF	
6	15/07/19 16:53	Workshop Invoice	 Load PDF	
7	15/07/19 16:53	Discharge Voucher	 Load PDF	
8	15/07/19 16:53	Supplementary	 Load PDF	

Linked Accident Report Documents

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Video				1 per page	☒
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Assessment Reports				1 per page	☒
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2	07/12/18 17:01	Sketch Plan #2		Load JPG	☒

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)			
Show Remarks To: ☐ Handling Insurer Note: Remarks are private unless you show it to other parties.			

LKK Auto Consultants Pte Ltd

(Co. Reg. No: 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

AIG Asia Pacific Insurance Pte. Ltd.
AIG Building, 78 Shenton Way #08-16
Singapore 079120

Our File No: CC3/AIG18022257/ATD3E2

Date: 15/07/2019

REFERENCE

Insured/Claimant: PANG YU WEI Policy No: 1700029189
Date of Loss: 07/12/2018 Nature of Claim: OD Claim No: 6480879683SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **SLQ6171T**
Make & Model: AUDI Q2, 999cc TFSI S-TRONIC (A) Engine No: CHZ390372
Reg. Date: 17/07/2017 (Man. Year: 2017) Chassis No: WAUZZZGA3HA060003
Colour: Red Odometer: 27015 km
Engine Capacity: 999 cc
Market Value/New Car Price: S\$100,000.00
Sum Insured (S\$): **Market Value/New Car Price**

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 215/60 R16 Rear Tyre Size: 215/60 R16
Front Left Side: Bridgestone 6 mm Rear Left Side: Bridgestone 6 mm
Front Right Side: Bridgestone 6 mm Rear Right Side: Bridgestone 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	15,064.36	8,337.96	6,726.40	44.65
Miscellaneous Items	0.00	0.00	0.00	
Labour	9,352.00	5,152.00	4,200.00	44.91
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	24,416.36	13,489.96	10,926.40	44.75
- Excess (S\$)	400.00	400.00	0.00	0.00
(S\$)	24,016.36	13,089.96	10,926.40	45.50
+ GST 7.00/7.00% (S\$)	1,681.15	916.30	764.85	45.50
Nett Amount (S\$)	25,697.51	14,006.26	11,691.25	45.50

INSPECTION

Date of Assignment: 11/12/2018
Date Inspected: 11/12/2018 Inspected At: Premium Automobiles Pte Ltd (UBI)
55 Ubi Road 1
Singapore 408699
Estimated Period of Repair: 5.0 days

Adjuster: ADRIAN LING

Manager: DENISE TAY KWEE CHENG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT BUMPER	Deformed	1,620.00 FS	*1,295.20 FS
2	1		*FRONT BUMPER FIXING PARTS	Not Necessary	297.00 FS	*- FS
3	1		*FRONT BUMPER GRILLE - CENTER	Cracked	172.00 FS	*137.60 FS
4	1		*FRONT BUMPER AIR GUIDE GRILLE - LH / RH	N/S Damaged	290.00 FS	*122.80 FS
5	2		*FRONT BUMPER END CAP - LH / RH	Not Necessary	58.00 FS	*- FS
6	1		*FRONT BUMPER SPOILER	Deformed	259.00 FS	*207.20 FS
7	1		*FRONT BUMPER CLOSING ELEMENT	Not Necessary	134.00 FS	*- FS
8	2		*FRONT WHEEL SPOILER - LH / RH	Not Necessary	60.00 FS	*- FS
9	1		*RADIATOR GRILLE	Cracked	1,215.00 FS	*972.00 FS
10	1		*STRIKER GRILLE	Damaged	108.00 FS	*91.20 FS
11	1		*FOAM FILLER PIECE	Cracked	66.00 FS	*56.08 FS
12	1		*FRONT BUMPER CARRIER	Bent	600.00 FS	*499.60 FS
13	1		*FRONT BUMPER COVER	Deformed	86.00 FS	*68.32 FS
14	2		*FRONT BUMPER GUIDE SECTION - LH / RH	Not Necessary	62.00 FS	*- FS
15	1		*DISTANCE PIECE	Not Necessary	11.00 FS	*- FS
16	1		*BONNET	Repair	2,378.00 FS	*- FS
17	1		*BONNET ATTACHMENT PARTS	Not Necessary	141.00 FS	*- FS
18	2		*BONNET LID HINGE - LH / RH	Not Necessary	106.00 FS	*- FS
19	2		*BONNET STRIKER - LH / RH	Not Necessary	192.00 FS	*- FS
20	1		*BONNET IMPACT PROTECTION - CENTER	Not Necessary	26.00 FS	*- FS
21	2		*BONNET IMPACT PROTECTION - LH / RH	Not Necessary	53.00 FS	*- FS
22	2		*BONNET LID LOD WITH MICRO SWITCH	Not Necessary	353.00 FS	*- FS
23	1		*BONNET BOWDEN CABLE - CENTER	Not Necessary	50.00 FS	*- FS
24	1		*BONNET LID LOCK CABLE	Not Necessary	64.00 FS	*- FS
25	1		*RELEASE LEVER	Not Necessary	12.00 FS	*- FS
26	1		*BOWDEN CABLE	Not Necessary	50.00 FS	*- FS
27	1		*BONNET LID LOCK CABLE	Not Necessary	64.00 FS	*- FS
28	1		*RELEASE LEVER	Not Necessary	12.00 FS	*- FS
29	1		*BONNET STOP BUFFER	Not Necessary	9.00 FS	*- FS
30	1		*HEADLIGHT MOUNTING	Cracked	103.00 FS	*85.60 FS
31	1		*LED HEADLIGHT - LH	Cracked	4,378.00 FS	*3,502.40 FS
32	1		*HEADLIGHT LIFT CYLINDER - LH	Not Necessary	123.00 FS	*- FS
33	1		*FRONT WHEEL COVER - LH / RH	Necessary	558.00 FS	*445.60 FS
34	1		*FRONT NO. PLATE	Bent	25.00 FS	*25.00 FS
35	1		*SUNDRIES	Not Necessary	500.00 FS	*- FS
36	1		*FRONT LOCK CARRIER	Cracked	725.60 FS	*725.60 FS
37	1		*LOCK CARRIER AIR GUIDE - LH	Cracked	21.36 FS	*21.36 FS
38	1		*LOCK CARRIER AIR GUIDE - CENTER UPPER	Cracked	15.20 FS	*15.20 FS
39	1		*COOLANT	Necessary	67.20 FS	*67.20 FS

F=Franchise part. S=SpcNett.

Total Parts (\$\$)	15,064.36	8,337.96
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Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	TO REMOVE, CHECK AND REINSTALL FRONT WIRE HARNESS FOR HEADLIGHT, HORNS, OUTSIDE TEMPERATURE SENSOR AND HEADLIGHT WASHER ASSY	New	360.00	360.00
2	TO DISMANTLE AND RENEW FRONT BUMPER, LHS HEADLIGHT AND BONNET. TO REPAIR LHS FRONT FENDER. RE-ORGANISE CRASH MANAGEMENT COMPONENTS. REINSTALL ALL PARTS REMOVED	New	2,800.00	1,000.00
3	TO RESPRAY FRONT BUMPER, LHS FRONT FENDER, BONNET AND HINGES	New	2,600.00	1,100.00
4	TO CARRY OUT DIAGNOSTIC CHECK	New	192.00	192.00
5	TO REMOVE AND TRANSFER AIR CON CONDENSER, RADIATOR, ADDITIONAL RADIATOR ELECTRICAL FANS AND CONTROL UNIT. TO CARRY OUT VACUUM / REGAS AND TO PRESSURISE COOLING SYSTEM	New	1,000.00	1,000.00
6	TO REMOVE AND RENEW FRONT LOCK CARRIER, ALIGN TO POSITION	New	2,400.00	1,500.00
Gross Labour Cost (\$\$)			9,352.00	5,152.00

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