

Asher Sng (LKKAUTO)

From: Asher Sng (LKKAUTO)
Sent: Wednesday, 12 December 2018 5:18 PM
To: PBSP
Cc: Admin A; winnie.ho@axa.com.sg
Subject: RE: REQUEST FOR DIRECT SETTLEMENT - SBX95B & SJY9048D ON 06/12/2018 - S8M015SB

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Hi Sir/Mdm,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will base on the number of days of repair as recommended by our surveyor.

Kindly take note that the case handler in-charge is Asher and she can be contacted at her DID 6841 6051

In order to expedite the claim process, please forward all relevant documents to us **(LKK)** to proceed on negotiate settlement.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shu Pei (LKKAUTO)
Sent: Wednesday, 12 December 2018 4:54 PM
To: winnie.ho@axa.com.sg
Cc: Admin A <admin-a@lkkauto.com>; PBSP <pml-pbsp@simedarby.com.sg>; Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>
Subject: FW: REQUEST FOR DIRECT SETTLEMENT - SBX95B & SJY9048D ON 06/12/2018 - S8M015SB

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and revert to you in due course.

Please note that: -

LKK ref	Officer in charge
CC4/ASM18022182/eb3	Asher

To check availability of the case handler, you may contact the undersigned

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeilkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: HO Winnie <winnie.ho@axa.com.sg>

Sent: Wednesday, 12 December 2018 9:33 AM

To: Admin A <admin-a@lkkauto.com>

Cc: PBSP <pml-pbsp@simedarby.com.sg>

Subject: REQUEST FOR DIRECT SETTLEMENT - SBX95B & SJY9048D ON 06/12/2018 - S8M015SB

Dear all,

Please follow up with PML on the matter.

Thanks & Regards

Winnie Ho, Senior Admin Assistant, Motor Claims Department

AXA Insurance Pte Ltd | 8 Shenton Way, #24-01 AXA Tower, Singapore 068811 | www.axa.com.sg

Email: winnie.ho@axa.com.sg

Customer Care No. 1800 8804741 / Fax: (65) 6880 4838



redefining / insurance



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From: PBSP [<mailto:pml-pbsp@simedarby.com.sg>]

Sent: 11 December, 2018 5:23 PM

To: SG AXA Insurance SM AXA SGP - Motor Survey <motor.survey@axa.com.sg>

Subject: Re: REQUEST FOR DIRECT SETTLEMENT - SBX95B & SJY9048D ON 06/12/2018

Dear Sirs,

Kindly reply on liability.

Thank you.

Regards,
Caroline
C/o Performance Motors Limited - Body and Paint
303 Alexandra Road Singapore 159941
DID: 6319 0174 Fax: 6479 4601

From: PBSP

Sent: Friday, 7 December 2018 3:44:45 PM

To: motor.survey@axa.com.sg

Subject: REQUEST FOR DIRECT SETTLEMENT - SBX95B & SJY9048D ON 06/12/2018

Dear Sirs,

We refer to the above matter.

We have instructions from our client to seek repair cost and loss of use/car rental from you through Direct Settlement.

Attached is the estimates and supporting documents for your consideration.

Please let us have your confirmation that you agree that liability is clear and we may proceed with Direct Settlement.

If Direct Settlement is approved, kindly let us have your offer for LOU / rental.

Thank you.

Regards,
Caroline
C/o Performance Motors Limited - Body and Paint
303 Alexandra Road Singapore 159941
DID: 6319 0174 Fax: 6479 4601

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