

15/02/10

INS. CASE OWNER:

CC 4 / AXA1802

LKK:
IDAC:

Surveyor:

DOI:

Date / Time:

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

Name of Insured:

Insured Tel No.:

HP:

Excess Sec II :SS

D.O.A.:

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(VL: YES / NO)

Claim No.:

Policy No.:

Make / Model:

Place of Accident:

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Insured Liability: % Final ? Yes / No

INSRS:
WSP:
Tel:
Liability:
RMKS:INSRS:
WSP:
Tel:
Liability:
RMKS:INSRS:
WSP:
Tel:
Liability:
RMKS:INSRS:
WSP:
Tel:
Liability:
RMKS:

Date/ Time

Date/ Time

Date/ Time

Date/ Time

Date/ Time

Date/ Time

Date/ Time

Date/ Time

Date/ Time

Date/ Time

Date/ Time

Date/ Time

Date/ Time

Date/ Time

Date/ Time

Date/ Time

Date/ Time

Date/ Time

Date/ Time

Date/ Time

Date/ Time

Date/ Time

Date/ Time

Date/ Time

Date/ Time

Date/ Time

Date/ Time

Date/ Time

Date/ Time

Date/ Time

Date/ Time

Date/ Time

Date/ Time

Date/ Time

Date/ Time

Date/ Time

Date/ Time

Date/ Time

Date/ Time

Date/ Time

Date/ Time

Date/ Time

Date/ Time

Date/ Time

Date/ Time

Date/ Time

Date/ Time

Date/ Time

Date/ Time

Date/ Time

Date/ Time

Date/ Time

Date/ Time

Date/ Time

Date/ Time

Date/ Time

STAGE

DATE/ PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE

Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by: Tautim

Repair Cost:

SS 8486.72

6

days) Reduction:

SS 7784.56

%

39

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email

Call

Final Liability:

%

100

(Agreed / Assessed)

BOLA S/N No.:

28

If NO or B 28, Ass. Lia:

Repair Cost:

SS 9080.79

Loss of Rental (LOR):

SS 355.10

(3

days) x

SS 117.70

(w/ass)

Loss of Use (LOU):

SS -

(S

x

days)

Loss of Income (LOI):

SS -

(S

x

days)

LOR only

LOU only

LOR + LOU

LOR + LOU

[Tick only one]

GIA/LTA Search

SS 2.00

Medical:

SS -

Disbursement:

SS -

(e.g. Tow/ Independent)

Legal Cost

SS -

Total:

SS 9435.89

Global Sum SS:

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

SS 9435.89

Name 1:

Moto Image Enterprises Pte Ltd

Payee 2: (Strike if N.A.)

SS

Name 2:

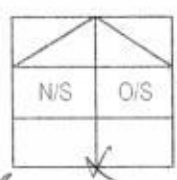
Payee 3: (Strike if N.A.)

SS

Name 3:

✓ GMA.

From: _____ Date: _____
 Estimated Cost: _____
 OD ☒ TP / WS / TP RES / OD RES / EVA / INV / MV
 To Inspect Vehicle No: _____
 at Workshop m/s: **Motor Image**
 of _____
 Insured: _____
 Policy No: _____
 Claims No: _____
 Sum Insured: _____ Excess: _____
 (Client's Record)
 Make of Veh: _____



(Policy Condition)
 Remark: The veh had commenced its repair at the time of inspection.
 Bal. or Market Value: **\$105K**
 IDAC Accident Rpt: _____ Consistent?: Yes or No
 GIA / PR Seen: _____ Consistent?: Yes or No
 Est. Repairs: **6** days Res.: Yes or No
 Lum Sum: **1-1-1** % 3 Val.: Yes or No
 CA / REV / REP. / 24 HRS
 Date: _____ Person Contacted: **4pm**
 Vehicle: **IN / OUT**

Veh No: **SMC 8811D** Yr Regn: **2018 July**
 Type: ☒ M. Car / M. Cycle / Bus / Van / Lorry / Taxi / Prime Mover /
 Truck / Trailer or _____
 Make: **Subaru Forester 2.0** C.C. **1995**
 Colour: **Bronze** A/C: _____ Insured / Std / NI / NA
 Sp. Reading: **009653** T/Radio: Insured / Std / NI / NA
 Eng/No: _____
 C/No: **JF1SJSKC536110809**
 Gen. Cond: **Good** / Fair / Poor / Burnt
 Steering: **In order** / Jammed / Leaked / Burnt or
 Brake: **In order** / Jammed / Leaked / Burnt or
 Modi: **Nil** / S/Rim / STD A/Rim or
 Tyre Size: F: **275/60R17**
 R: **275/60R17**
 BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
 TOYO YOKO or
 Front: _____ Rear: _____
 R/Bal: **6** mm R/Bal: **6** mm
 L/Bal: **6** mm L/Bal: **6** mm
 D.O.A.: _____ D.O.I.: **17/12/18**
 Survey held at: **Motor Image**
 Des. of Damages: Frt / **Rear** / O/S / N/S / UIC / Rooftop or
 The UIC / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
	Rebate: \$42,450
	P/P = \$8486.72 / - (Red = \$5384.56 / 39.1.)

Date/Time, File Pass to?

1) ☐ Prel. Report

2) ☐ Final Report

Date/Time, File Return to?

3) _____

Days Of Repair: _____

Resurvey No. of Trip: _____

Add Fee: ☐ Site Insp (\$)

☐ Interview (\$)

☐ Tech. Invs (\$)

☐ Weekend (\$)

Survey Fee: _____

Transportation: _____

☐ S+RS: \$

☐ Photos

☐ Others

TOTAL

Report Format: _____

Lump Sum / I.B.I: (\$ _____)



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile			
AXA INSURANCE PTE LTD		Ref : CC4/ASM18022180/jb3	
8 SHENTON WAY #24-01 AXA TOWERS SINGAPORE 068811		Date : 10-12-2018	
		Code : ASM	
1. Policy Particulars :- THIRD PARTY CLAIM			
Insured Veh.	SJS 4971C	Veh. Inspected	SMC 8811D
Policy No.		Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	10/12/2018
2. Vehicle Particulars & Condition			
Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			
3. Conditions of Tyres			
	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm
4. Description of Damages			
5. General Information			
Accident Date	04/12/2018	Inspection Date	
Survey held at	MOTOR IMAGE ENTERPRISES PTE LTD 19 TOA PAYOH LORONG 8 SINGAPORE 319255		
5a. Remarks			
A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.			

MOTORIMAGE ENTERPRISES PTE. LTD.
25 LENG KEE ROAD
SINGAPORE 159097

FINALIZED : ACCIDENT/BODY REPAIRS
WORKSHOP : LENG KEE
CONTACT NO :
REFERENCE : INS/IC/LHI/087/2018
DATE : 07-DEC-2018

DIRECT ASIA INSURANCE (SINGAPORE) PTE LTD
88 SOUTH BRIDGE ROAD

S(058716)
TEL : 6532 2888
FAX :

OWNER'S NAME : WONG ZHUANG WEN (HUANG ZHUANGWEN)
ADDRESS : APT BLK 240 BUKIT PANJANG RING ROAD
#08-127
S(670240)
TELEPHONE NO : 9060 7630

TYPE OF CLAIM : THIRD PARTY CLAIM
POLICY NO : MT/00502746
VEHICLE NO : SMC8811D
MODEL CODE : SJ5EK7C
MODEL/YEAR : FORESTER 2.0I-L AWD CVT
ENGINE NO : FB20YE11816
CHASSIS NO : JF1SJ5KC5JG110B09
MILEAGE : 1 KM
DATE IN : 07/12/2018
LIABILITY : 0.00
EXCESS CLAUSE : 0.00
ESTIMATE BY : JEFF TEH TENG CHUEN
ACCIDENT DATE : 07/12/2018

Print Date : 29/07/2019
Print Time : 11:55:54

MOTORIMAGE ENTERPRISES PTE. LTD.
25 LENG'KEE ROAD
SINGAPORE 159097

LABOUR CHARGES FOR ACCIDENT VEHICLE REGN NO SMC8811D

S/NO JOB CODE	NATURE OF JOB	ESTIMATED CHARGES	SURVEYOR'S RECOMMENDATION
1 ANTI	TO CONDUCT ANTI-RUST PROTECTION FOR REAR UNDERCARRIAGE WITH ANTI-RUST COATING	350.00	290.00
2 UNDERPANEL	TO CONDUCT PANEL PROTECTION FOR REAR UNDERCARRIAGE	350.00	250.00
3 ZZ/001	TO SUPPLY AND REPLACE REAR BUMPER, REAR TAILGATE, BUMPER BEAM AND EXHAUST MUFFLER	3360.00	1680.00
4 ZZ/002	TO RESPRAY REAR BUMPER, TAILGATE, BUMPER BEAM AND END PANEL	2640.00	880.00
5 ZZ/003	REMOVE & REFIX EXHAUST FOR FACILITATE REPAIR AND CHECKING	540.00	280.00
6 ZZ/004	TRANSFER TAILGATE MECHANISM	350.00	300.00
7 ZZ/005	REMOVE & REFIX REAR BOOT GARNISH & TRIM TO FACILITATE REPAIR	350.00	250.00
8 ZZ/006	REMOVE & INSTALL REAR WINDSCREEN	350.00	350.00
9 ZZ/007	TO SUPPLY & INSTALL REVERSE SENSOR - 2 EYES	450.00	300.00
10 ZZ/008	TO SUPPLY & INSTALL REAR WINDSCREEN TINT FILM	180.00	150.00
11 ZZ/009	SUNDRIES	100.00	20.00
12 ZZ/011	TO RESPRAY REAR END PANEL AND SPARE TYRE WELL (SUPP)	440.00	440.00 ✓
13 ZZ/10	TO REPAIR REAR END PANEL (SUPP)	560.00	560.00 ✓
TOTAL LABOUR CHARGES		10020.00	5750.00

\$13871.28*

MOTORIMAGE ENTERPRISES PTE. LTD.
25 LENG KEE ROAD
SINGAPORE 159097

MATERIAL LIST FOR ACCIDENT VEHICLE REGN NO SMC88110

S/NO	PARTS DESCRIPTION	PARTS NUMBER	DAMAGED PARTS & PRICES			REMARKS
			NETT	LIST	S/NETT	
1	MUFFLER ASSY RH NA	44300SG010	601.20			X
2	R EXH CUTTER RH/LH GE3/SH	44370FG002	72.00			X
3	FLOOR PAN R R CP	52129SG0019P	432.00			X
4	SKIRT COMPL R	52401SG0109P	288.00			X
5	BUMPER FACE REAR FORESTER IL	57704SG012	540.00			OK
6	BEAM COMPL R EU	57711SG0219P	288.00			OK
7	COVER HOOK R	57731SG010NN	12.60			OK
8	COVER BMPR R (EXHAUST)(SUPP)	57731SG060	14.40			OK
9	PANEL CPL R/G NA	60809SG0109P	1072.80			OK
10	GLASS R/G	63019SG000	799.20			OK
11	RUBBER DAM GLS *2	63232SG000	14.40			OK
12	RUBBER R/G 63232SC010 LONGER	63232SG010	12.60			OK
13	LETTER MARK FORESTOR R	93079SG000	39.60			OK
14	LETTER MK R SUB	93079SG030	64.80			OK
15	CARGO STEP PANEL S/S	E7710SG000			450.00	OK

SUB TOTAL	2858.40	0.00	450.00	0.00
LESS DISCOUNT (NETT-20 %)	571.68	0.00	0.00	0.00
GRAND TOTAL	2286.72	0.00	450.00	0.00
OVERALL TOTAL	2736.72			

LEGEND: REMARKS(OK) = APPROVED, REMARKS(X) = NOT APPROVED

MOTORIMAGE ENTERPRISES PTE. LTD.
25 LENG KEE ROAD
SINGAPORE 159097

SUMMARY OF OVERALL CHARGES FOR VEHICLE REGN NO SMC8B110

NETT ITEM 2858.40
LESS 20 % -571.68
NETT AMOUNT 2286.72

LIST ITEM 0.00
LESS 50 % 0.00
LIST AMOUNT 0.00

SPECIAL NETT AMOUNT 450.00

S/LIST ITEM 0.00
LESS 30 % 0.00
S/LIST AMOUNT 0.00

TOTAL LABOUR CHARGES 5750.00
TOTAL SPARE PARTS CHARGES 2736.72

TOTAL CHARGES 8486.72
ADD 7 % GST 594.07

GRAND TOTAL 9080.79

MOTORIMAGE ENTERPRISES PTE. LTD.
25 LENG KEE ROAD
SINGAPORE 159097

ESTIMATE : ACCIDENT/BODY REPAIRS
WORKSHOP : LENG KEE
CONTACT NO :
REFERENCE : INS/IC/LHI/087/2018
DATE : 07-DEC-2018

DIRECT ASIA INSURANCE (SINGAPORE) PTE LTD
88 SOUTH BRIDGE ROAD

S(058716)
TEL : 6532 2888
FAX :

OWNER'S NAME : WONG ZHUANG WEN (HUANG ZHUANGWEN)
ADDRESS : APT BLK 240 BUKIT PANJANG RING ROAD
#08-127
S(670240)
TELEPHONE NO : 9060 7630

TYPE OF CLAIM : THIRD PARTY CLAIM
POLICY NO : MT/00502746
VEHICLE NO : SMC8811D
MODEL CODE : SJ5EK7C
MODEL/YEAR : FORESTER 2.0I-L AWD CVT
ENGINE NO : FB20YE11816
CHASSIS NO : JF1SJ5KCSJG110809
MILEAGE : 1 KM
DATE IN : 07/12/2018
LIABILITY : 0.00
EXCESS CLAUSE : 0.00
ESTIMATE BY : JEFF TEH TENG CHUEN
ACCIDENT DATE : 07/12/2018

Print Date : 07/12/2018
Print Time : 19:25:50

LKK Auto Consultants hence notify
the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and
is subject to final approval from Insurance Company

Acknowledged by Repairer
Signature:
Date:

Tanpin 97493749
WP
17/12/18 @ 16:15
Resurvey before paint
6 days
sure@lkkauto.com

ESTIMATED LABOUR CHARGES FOR ACCIDENT VEHICLE REGN NO SMC8811D

S/NO	JOB CODE	NATURE OF JOB	ESTIMATED CHARGES	SURVEYOR'S RECOMMENDATION
1	ANTI	TO CONDUCT ANTI-RUST PROTECTION FOR REAR UNDERCARRIAGE WITH ANTI-RUST COATING	350.00	290 ✓
2	UNDERPANEL	TO CONDUCT PANEL PROTECTION FOR REAR UNDERCARRIAGE	350.00	250 ✓
3	ZZ/001	TO SUPPLY AND REPLACE REAR BUMPER, REAR TAILGATE, BUMPER BEAM AND EXHAUST MUFFLER 500	3360.00	1680 ✓
4	ZZ/002	TO RESPRAY REAR BUMPER, TAILGATE, BUMPER BEAM AND END PANEL 440	2640.00	880 ✓
5	ZZ/003	REMOVE & REFIX EXHAUST FOR FACILITATE REPAIR AND CHECKING	540.00	280 ✓ plus
6	ZZ/004	TRANSFER TAILGATE MECHANISM	350.00	300 ✓
7	ZZ/005	REMOVE & REFIX REAR BOOT GARNISH & TRIM TO FACILITATE REPAIR	350.00	250 ✓
8	ZZ/006	REMOVE & INSTALL REAR WINDSCREEN	350.00	✓ /
9	ZZ/007	TO SUPPLY & INSTALL REVERSE SENSOR - 2 EYES	450.00	300 mm ✓ /
10	ZZ/008	TO SUPPLY & INSTALL REAR WINDSCREEN TINT FILM	180.00	150 ✓
11	ZZ/009	SUNDRIES	100.00	20 ✓
TOTAL LABOUR CHARGES			9020.00	

MATERIAL LIST FOR ACCIDENT VEHICLE REGN NO SMC8811D

S/NO	PARTS DESCRIPTION	PARTS NUMBER	DAMAGED PARTS & PRICES			
			NETT	LIST	S/NETT	S/LIST REMARKS
1	MUFFLER ASSY RH NA	44300SG010	601.20	X		
2	R EXH CUTTER RH/LH GE3/SH	44370FG002	72.00	X		
3	FLOOR PAN R R CP	52129SG0019P	432.00	X		
4	SKIRT COMPL R	52401SG0109P	288.00	X		
5	BUMPER FACE REAR FORESTER IL	57704SG012	540.00	de		
6	BEAM COMPL R EU	57711SG0219P	288.00	? plus to h		
7	COVER HOOK R	57731SG010NN	12.60	cul		
8	COVER BMPR R (EXHAUST)(SUPP)	57731SG060	14.40	fr		
9	PANEL CPL R/G NA	60809SG0109P	1072.80	del		
10	GLASS R/G	63019SG000	799.20	net		
11	RUBBER DAM GLS *2	63232SG000	14.40	net		
12	RUBBER R/G 63232SC010 LONGER	63232SG010	12.60	net		
13	LETTER MARK FORESTOR R	93079SG000	39.60	net		
14	LETTER MK R SUB	93079SG030	64.80	net		
SUB TOTAL			4251.60	0.00	0.00	0.00
LESS DISCOUNT (NETT-20 %)			850.32	0.00	0.00	0.00
GRAND TOTAL			3401.28	0.00	0.00	0.00
OVERALL TOTAL			3401.28			

LEGEND: REMARKS(OK) = APPROVED, REMARKS(X) = NOT APPROVED

MOTORIMAGE ENTERPRISES PTE. LTD.

25 LENG KEE ROAD

SINGAPORE 159097

SUMMARY OF ESTIMATE FOR VEHICLE REGN NO SMC8811D

TOTAL LABOUR CHARGES	9020.00
TOTAL SPARE PARTS CHARGES	3401.28

GRAND TOTAL	12421.28 *

* All charges do2 not include GST.

SURVEYOR'S PARTICULARS

NAME	:	
SURVEYED DATE	:	
AUTHORIZED DATE	:	
EXCESS CLAUSE	:	0.00
LIABILITY	:	0.00
REMARKS	:	

PLS NOTE : This estimate is based on visual inspection of the affected vehicle. Should we require further labour charges & spare parts in the process of repairs, we shall inform you accordingly.



Motor Image Enterprises Pte Ltd
19 Lorong 8 Toa Payoh Singapore 319255
T (65) 6417 0333 F (65) 6252 5655
W www.motorimage.net
Co Reg No: 198702032R

DISCHARGE VOUCHER

Name of Insured: WONG ZHUANG WEN
Address of Insured: BLK 240 BUKIT PANJANG RING ROAD #08-127 SINGAPORE 670240
Name of Repairs: MOTOR IMAGE ENTERPRISES PTE LTD / WORKSHOP
Address of Repairs: NO.25 LENG KEE ROAD SINGAPORE 159097
Place of Accident: AYE TOWARDS TUAS FTER HENDERSON ROAD FLYOVER
Date of Accident: 04-12-2018 Vehicle No: SMC8811D
Policy No: MT/00502746 Claim No: _____

I/We hereby declare that I/We have received from the aforesaid repairers my/our aforesaid Motor Vehicle in good running order and repaired to my/our entire satisfaction and in consideration of AXA INSURANCE PTE LTD settling the repair costs stated above with the said repairers, I/We hereby release and discharge the said insurers from all further obligations and liabilities under the aforesaid policy in respect on and accident involving my/our said motor vehicle on or about the abovementioned date and place.

I/We agree that by virtue of such payment, all my/our rights and remedies in respect of the damages to the said Motor Vehicle are subrogated to the said Insurers in accordance with the laws governing such matters.

I/We hereby grant the said insurers the authority to use my/our name to the extent necessary to effectively exercise all or any of such rights and remedies including the right to give discharge and receipts therefore.
I/We further agree to furnish the said Insurers with any assistance that they may reasonably require of me/us when exercising such rights and remedies whilst on their parts they agree to indemnify me/us against liability for costs charges and expenses arising in connection with any proceedings which they may take in my/our name in the exercise of such rights and remedies.

REPAIRERS:

INSURED:



Company's Chop & Signature

S8401044H
IC No. & Signature/Company's Chop

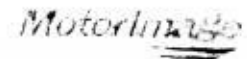
JEFF TEH
Name

WONG ZHUANG WEN
Name

24/01/2019
Date

24/01/2019
Date

MotorImage



Motor Image Enterprises Pte Ltd
25 Leng Kee Road
Singapore 159097
Tel : (65) 6417 0333
Fax : (65) 6479 3811
BRN 198702032R

BREAKDOWN OF PAYMENT

VEHICLE NO : SMC8811D

ACCIDENT ON 04-12-2018 AT AYE towards Tuas
after henderson Road flyover

INVOLVING VEHICLE / S SJS4971C

- 1) Repair cost \$ 9,080.79 Payable to Motor Image Enterprises Pte Ltd
- 2) GIA or ~~LTA~~
Search fees \$ 2.00 Payable to Motor Image Enterprises Pte Ltd
- 3) Medical fees \$ — Payable to —
- 4) Loss Of Use or
Rental Car \$ 353.10 Payable to Motor Image Enterprises Pte Ltd
- 5) Total Claim Amount \$ 9,435.89

***KINDLY SEPARATE THE PAYMENT IN 2 CHEQUES**

*Contact Person :



www.tanchong.com



Service Request Details

Claim

S8M015BY

Reference

None 

Loss Date

December 4, 2018

Request Date

December 10, 2018

Due Date

December 17, 2018

Vendor Name

LKK AUTO CONSULTANTS PTE LTD (TP)

Type of Loss

Third Party Vehicle Damage

Services

Pending verification - Direct Settlement

10-12-2018 @ 959am

Jeff veh not in

Actions

Next Step

Agree to perform service

Decline Work

Accept Work

Vehicle Information

Incident Vehicle Registration #

SMC8811D

Make

TPVD SUBARU

Model

FORESTER-2.0 I-L CVT AWD SR (A)

Service Address

...

Primary Contact/Insured

CHUA CHOON PIN

BLK 4B BOON TIONG ROAD, #10-31, 165004, Singapore
98774740

Claim Handler

CHAN Kian Chuan

6568804269

kianchuan.chan@axa.com.sg

Additional Instructions

Messages

Invoices

History

Documents

Assessment

Metrics

Notes

[New Message](#)

Catherine Chong (LKK Auto)

From: Jeff Teh /MIE-LK Svc <t00335s@tanchong.org>
Sent: Friday, 7 December, 2018 8:26 PM
To: SG AXA Insurance SM AXA SGP - Motor Survey
Subject: SMC8811D Claim against SJS4971C
Attachments: Estimate of repair.pdf; GIA Report.PDF

Categories: Shailendra

Dear Officer,

Kindly refer above attachment and arrange for survey .

Thanks

Best Regards,

Jeff Teh

Service Advisor

Motor Image Enterprises Pte Ltd

25 Leng Kee Road

Singapore 159097

DID:(65)6703 8631

HP:(65)9073 2232

FAX:(65)6479 1137

Email:tengchuen@motorimage.net





Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Immediate Advice

To : AXA Insurance Pte Ltd

Date: 03/12/2019

Survey Details:

Date of loss	4-Dec-18
Date of appointment	10-Dec-18
Date of survey	17-Dec-18
Location of survey	MOTOR IMAGE ENTERPRISES PTE LTD

Vehicle Details:

Claim Type:	Third party
Vehicle number	SMC 8811D
Make and Model	SUBARU FORESTER 2.0I-L CVT AWD SR
Date of registration	5/7/2018
Excess	
Market Value	\$105,000
Parf Rebate	\$42,441
Nett Loss	\$62,559

Repair details:

Initial Estimate	\$ 12,421.28
------------------	--------------

Proposed/Revised repair cost:

Parts	\$ 2,736.72
Check items (estimate)	\$ -
Labour	\$ 5,750.00
Total	\$ 8,486.72
Lump Sum(if applicable)	\$ -

Number of days for repair	6
---------------------------	---



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Remarks:

--

Mandate:

Liability(TP)		100%	
Proposed repair cost	\$	9,080.79	W/GST
Loss of use	\$	-	
Loss of rental (W/GST)	\$	353.10	3days x \$117.70
Loss of income	\$	-	
LTA search fees	\$	2.00	
Others	\$	-	
Proposed Total	\$	9,435.89	



**Re:<MANDATE IA> - S8M015BY {ACCIDENT INVOLVING
SJS 4971C & SMC 8811D ON 04/12/2018}**

Type

🔗 Question

Message

hi, please proceed.

Reply



<MANDATE IA> - S8M015BY {ACCIDENT INVOLVING SJS 4971C & SMC 8811D ON 04/12/2018}

Type

🔔 Question

Message

LIABILITY: 100% BOLA S28 (CC-OI 2ND) - INFORMED OI ABOUT TP CLAIM AND NCD ISSUE. AGREED TO SETTLE AT BEST. WE SEEK YOUR MANDATE AT \$9435.89 (CLAIMING LOR). MANDATE IA HAS BEEN UPLOADED IN SMARTCLAIM. KINDLY LET US HAVE YOUR APPROVAL/INSTRUCTION. THANKS - CCL

Reply

Date:

M/s:

Singapore

Attn: Motor Claims Department

Dear Sir/ Madam,

Accident involving vehicle SML8811D and SJS4971C on 04-12-2018

I am the owner of vehicle no SML8811D which was involved in an accident with your insured vehicle no SJS4971C

The accident was caused solely by your insured's negligence. I am therefore, seeking compensation from you for my financial loss as itemised below:

a)	Repair Cost/ Excess	S\$ 9,080.79
b)	Loss of Use/ Rental of vehicles for <u>03</u> day(s) @ S\$ <u>110</u> per day	S\$ 353.10
c)	LTA/ GIA Search Fees	S\$ 2.00
d)	Administrative Charges	S\$
e)	Others	S\$
TOTAL		S\$ 9,435.89

I enclose herewith copy of the following: (please tick the appropriate boxes)

☒	Repair Invoice
☐	Policy Excess Invoice
☒	Rental Invoice
☒	Certificate of Insurance

☒	LTA/ GIA Search Receipt
☒	NRIC/ Driving License
☒	GIA Report
☐	Survey Report

All payment should be made in my favour and the said payment as full and final settlement of my claim.

Please acknowledge receipt and let me have your favourable reply soon.

My Contact Details are as follow;

Tel: _____

HP No: _____

Address: _____

E-mail Address: _____

Sincerely

**Motor Image Enterprises Pte Ltd**

19 Lorong 8 Toa Payoh Singapore 319255

Service Centre Tel: (65) 6703 8101 / 102 Fax: (65) 6253 5535

25 Leng Kee Road Singapore 159097

Service Centre Tel: (65) 6703 8163 Fax : (65) 6479 1137

Website: www.motorimage.net

**TAX INVOICE**

GST Reg No. M2-0076975-9

Co. Reg No. 198702032R

Sales: INSURANCE CUSTOMER**Invoice No: M192289****For cash sales, payment will be
endorsed on this invoice and no
separate receipt will be issued.****DATE REC'D: 21-Jan-2019****SERVICE ADVISOR: JEFF TEH****JOB No.: M182893****MILEAGE: 11485****ID:**

NAME: AXA INSURANCE PTE LTD
ADDRESS: 8 SHENTON WAY
#27-01 AXA TOWER, S(068811)
TELEPHONE: 63387288
MODEL: FORESTER 2.0I-L AWD CVT
ENGINE No.: FB20YE11816
CHASSIS No.: JF1SJ5KCSJG110809
REGISTRATION No.: SMC8811D

ITEMS	CODE	DESCRIPTION OF REPAIRS	AMOUNT
1	ANTI	TO CONDUCT ANTI-RUST PROTECTION FOR REAR UNDERCARRIAGE WITH ANTI-RUST COATING	290.00
2	UNDERP	TO CONDUCT PANEL PROTECTION FOR REAR UNDERCARRIAGE	250.00
3	REMARK	TO SUPPLY AND REPLACE REAR BUMPER, REAR TAILGATE, BUMPER BEAM AND EXHAUST MUFFLER	1,680.00
4	REMARK	TO RESPRAY REAR BUMPER, TAILGATE, BUMPER BEAM AND END PANEL	880.00
5	REMARK	REMOVE & REFIX EXHAUST FOR FACILITATE REPAIR AND CHECKING	280.00
6	REMARK	TRANSFER TAILGATE MECHANISM	300.00
7	REMARK	REMOVE & REFIX REAR BOOT GARNISH & TRIM TO FACILITATE REPAIR	250.00
8	REMARK	REMOVE & INSTALL REAR WINDSCREEN	350.00
9	REMARK	TO SUPPLY & INSTALL REVERSE SENSOR - 2 EYES	300.00
10	REMARK	TO SUPPLY & INSTALL REAR WINDSCREEN TINT FILM	150.00
11	REMARK	SUNDRIES	20.00
12	TPCLAI	CONDUCT BODYWORK REPAIR (THIRD PARTY CLAIM)	
13	INS01	FOR ACCIDENT CAR OR REPAIR JOB QUOTATION, AN ADMINISTRATIVE CHARGE WILL BE IMPOSED IF VEHICLE	
14	INS02	IS WITHDRAW AND TOWED OUT FOR REPAIR. REFER TO STANDARD RATE CHART (REF. 0338).	
15	INS03	STORAGE CHARGES OF \$30/DAY WILL BE IMPOSED FROM THE DATE OF CONFIRMATION OF AUTHORISATION BY THE	
16	INS04	SURVEYOR SHOULD THE OWNER DECIDE NOT TO CARRY OUT THE REPAIR IN MOTORIMAGE ENTERPRISES PTE LTD.	
17	INS05	INSTRUCTIONS WILL BE TAKEN FROM THE OWNER ONLY. IF IT IS NOT POSSIBLE, AN AUTHORISATION LETTER FROM	
18	INS06	THE OWNER IS REQUIRED.	
19	INS07	CUSTOMER ARE INFORMED AND ACCEPT THAT NUMBER OF	



Motor Image Enterprises Pte Ltd
 19 Lorong 8 Toa Payoh Singapore 319255
 Service Centre Tel (65) 64170100/101 Fax (65) 62535535
 25 Leng Kee Road Singapore 159097
 Service Centre Tel (65) 64764776 Fax (65) 64791137
 Website: www.motorimage.net



TAX INVOICE

GST Reg No. M2-0076975-9
 Co. Reg No. 198702032R

Sales: INSURANCE CUSTOMER

Invoice No: M192289

**For cash sales, payment will be
 endorsed on this invoice and no
 separate receipt will be issued.**

DATE REC'D: 21-Jan-2019

SERVICE ADVISOR: JEFF TEH

JOB No.: M182893

MILEAGE: 11485

ID:

NAME: AXA INSURANCE PTE LTD
ADDRESS: 8 SHENTON WAY
 #27-01 AXA TOWER, S(068811)
TELEPHONE: 63387288
MODEL: FORESTER 2.0I-L AWD CVT
ENGINE No.: FB20YE11816
CHASSIS No.: JF1S35KC5JG110809
REGISTRATION No.: SMC8811D

ITEMS CODE	DESCRIPTION OF REPAIRS	AMOUNT
	DAYS FOR LOSS OF USE IS BASE ON THE FOLLOWING:	
20	INS08 NO.OF DAYS FOR LOSS OF USE RECOMMENDED BY INS.CO.	
	APPOINTED SURVEYOR NO FURTHER CLAIM CAN BE ALLOWED	
21	REMARK TO CONDUCT THIRD PARTY CLAIM - AXA	
	ACCIDET DATE: 04/12/2018 TIME:0830HRS	
22	REMARK LOCATION : AYE TOWARDS TUAS AFTER HENDERSON ROAD	
	FLYOVER	
23	REMARK * VEHICLE B : SJS4971C *	
24	REMARK TO RESPRAY REAR END PANEL AND SPARE TYRE WELL	440.00
	(SUPP)	
25	REMARK TO REPAIR REAR END PANEL (SUPP)	560.00
	TOTAL(LABOUR)	5,750.00
1	BUMPER FACE REAR FORESTER IL	432.00
	57704SG012(Qty : 1 @ 540.00 each(Discount 20.00%))	
2	BEAM COMPL R EU	230.40
	57711SG0219P(Qty : 1 @ 288.00 each(Discount 20.00%))	
3	COVER HOOK R	10.08
	57731SG010NN(Qty : 1 @ 12.60 each(Discount 20.00%))	
4	COVER BMPR R (EXHAUST)	11.52
	57731SG060(Qty : 1 @ 14.40 each(Discount 20.00%))	
5	PANEL CPL R/G NA	858.24
	60809SG0109P(Qty : 1 @ 1072.80 each(Discount 20.00%))	
6	GLASS R/G	639.36
	63019SG000(Qty : 1 @ 799.20 each(Discount 20.00%))	
7	RUBBER DAM GLS -1 CAN USE SC000X2	11.52
	63232SG000(Qty : 2 @ 7.20 each(Discount 20.00%))	
8	RUBBER R/G 63232SC010 LONGER	10.08
	63232SG010(Qty : 1 @ 12.60 each(Discount 20.00%))	

**Motor Image Enterprises Pte Ltd**

19 Lorong 8 Toa Payoh Singapore 319255
Service Centre Tel (65) 64170100/101 Fax (65) 62535535
25 Leng Kee Road Singapore 159097
Service Centre Tel (65) 64764776 Fax (65) 64791137
Website: www.motorimage.net

**TAX INVOICE**

GST Reg No. M2-0076975-9
Co. Reg No. 198702032R

Sales: INSURANCE CUSTOMER

Invoice No: M192289

**For cash sales, payment will be
endorsed on this invoice and no
separate receipt will be issued.**

DATE REC'D: 21-Jan-2019

SERVICE ADVISOR: JEFF TEH

JOB No.: M182893

MILEAGE: 11485

ID:

NAME: AXA INSURANCE PTE LTD
ADDRESS: 8 SHENTON WAY
#27-01 AXA TOWER. S(068811)
TELEPHONE: 63387288
MODEL: FORESTER 2.0I-L AWD CVT
ENGINE No.: FB20YE11816
CHASSIS No.: JF1SJ5KC5JG110809
REGISTRATION No.: SMC8811D

ITEMS CODE	DESCRIPTION OF REPAIRS	AMOUNT
9	LETTER MARK FORESTOR R 93079SG000(Qty : 1 @ 39.60 each(Discount 20.00%))	31.68
10	LETTER MK R SUB 93079SG030(Qty : 1 @ 64.80 each(Discount 20.00%))	51.84
11	CARGO STEP PANEL SILVER E7710SG000(Qty : 1 @ 450.00 each)	450.00
TOTAL(SPARE PARTS)		2,736.72

Subtotal 8,486.72
GST(7%) 594.07
TOTAL \$9,080.79

DATE : 18-Nov-2019

CUSTOMER

MANAGER

The customer acknowledges and confirms by taking delivery of the vehicle and/or upon receipt of this invoice, either personally or by an agent that his/her complaints relating to the vehicle have been rectified to his/her satisfaction and that the Company's liability for defective work and/or materials will be limited to rectification works and/or replacement of parts without charge or at discounted charge, at the Company's option. The customer further acknowledges that any discrepancy in this invoice (with the exception of errors and omissions) must be brought to the Company's attention in writing within three(3) days from the date of this invoice failing which it will be deemed correct.

CUSTOMER

Not yet a DUO Member? Join us now at www.DUO.com.sg and start accumulating your points for your invoice today!

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AXA INSURANCE PTE LTD

Ref : CC4/ASM18022180/T1gb3s2

8 SHENTON WAY #24-01
AXA TOWERSINGAPORE 068811

Date : 11-12-2019



ATTN: KIAN CHUAN

Code : ASM

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SJS 4971C	Veh. Inspected	SMC 8811D
Policy No.	GA409710/1	Coverage (\$)	0.00
Claim No.	S8M015BY	Excess (\$)	0.00
Assign From	KIAN CHUAN	Assign Date	10/12/2018

2. Vehicle Particulars & Condition

Make & Model	SUBARU FORESTER 2.0	c.c	1995
Engine No.	HIDDEN	Year of Reg.	2018
Chassis No.	JF1SJ5KC5JG110809	Colour	BRONZE
Odometer	009653	Steering	IN ORDER
Brakes	IN ORDER	Modification	SPORTS RIM
General	GOOD		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	225/60 R17	YOKOHAMA	6 mm
L/H Front Tyre	225/60 R17	YOKOHAMA	6 mm
R/H Rear Tyre	225/60 R17	YOKOHAMA	6 mm
L/H Rear Tyre	225/60 R17	YOKOHAMA	6 mm

4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE REAR PORTION. DAMAGES SEE DETAILS.
--

5. General Information

Accident Date	04/12/2018	Inspection Date	17/12/2018
Survey held at	MOTOR IMAGE ENTERPRISES PTE LTD 19 TOA PAYOH LORONG 8 SINGAPORE 319255		

5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
--

5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR:	6 Working Days
-------------------------------------	----------------



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.: 1 of 2

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SMC 8811D

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
REPLACEMENT OF PARTS				
1	MUFFLER ASSY RH NA (N) (CONSISTENT)	NOT NECESSARY	601.20	-
2	R EXH CUTTER RH/LH GE3/SH (N) (CONSISTENT)	NOT NECESSARY	72.00	-
1	FLOOR PAN R R CP (N) (CONSISTENT)	NOT NECESSARY	432.00	-
1	SKIRT COMPL R (N) (CONSISTENT)	NOT NECESSARY	288.00	-
1	BUMPER FACE REAR FORESTER IL (N) (CONSISTENT)	DEFORMED	540.00	540.00
1	BEAM COMPL R EU (N) (CONSISTENT)	BENT	288.00	288.00
1	COVER HOOK R (N) (CONSISTENT)	CUT	12.60	12.60
1	COVER BMPR R (EXHAUST) (N) (CONSISTENT)	TORN	14.40	14.40
1	PANEL CPL R/G NA (N) (CONSISTENT)	DENTED	1,072.80	1,072.80
1	GLASS R/G (N) (CONSISTENT)	NECESSARY	799.20	799.20
2	RUBBER DAM GLS (N) (CONSISTENT)	NECESSARY	14.40	14.40
1	RUBBER R/G (N) (CONSISTENT)	NECESSARY	12.60	12.60
1	LETTER MARK FORESTER R (N) (CONSISTENT)	NECESSARY	39.60	39.60
1	LETTER MK R SUB (N) (CONSISTENT)	NECESSARY	64.80	64.80
	LESS 20% DISCOUNT		-850.32	-571.68
			3,401.28	2,286.72
SPECIAL NETT ITEMS				
1	REVERSE SENSOR - 2 EYES (SN) (CONSISTENT)	NOT WORKING	450.00	300.00
1	SUNDRIES (SN) (CONSISTENT)	NECESSARY	100.00	20.00
1	CARGO STEP PANEL S/S (SN) (CONSISTENT) (ADDITIONAL)	BENT	450.00	450.00
			1,000.00	770.00
LABOUR				
	TO CONDUCT ANTI-RUST PROTECTION FOR REAR UNDERCARRIAGE WITH ANTI-RUST COATING.		350.00	290.00
	TO CONDUCT PANEL PROTECTION FOR REAR UNDERCARRIAGE.		350.00	250.00
	TO SUPPLY AND REPLACE REAR BUMPER, REAR TAILGATE, BUMPER BEAM AND EXHAUST MUFFLER.		3,360.00	1,680.00
	TO RESPRAY REAR BUMPER, TAILGATE, BUMPER BEAM AND END PANEL.		2,640.00	880.00

Report Ref No. CC4/ASM18022180/T1gb3s2



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:2 of 2

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	REMOVE & REFIX EXHAUST FOR FACILITATE REPAIR AND CHECKING.		540.00	280.00
	TRANSFER TAILGATE MCHANISM.		350.00	300.00
	REMOVE & REFIX REAR BOOT GARNISH & TRIM TO FACILITATE REPAIR.		350.00	250.00
	REMOVE & INSTALL REAR WINDSCREEN.		350.00	350.00
	TO SUPPLY & INSTALL REAR WINDSCREEN TINT FILM.		180.00	150.00
	TO RESPRAY REAR END PANEL AND SPARE TYRE WELL. (ADDITIONAL)		440.00	440.00
	TO REPAIR REAR END PANEL. (ADDITIONAL)		560.00	560.00
			9,470.00	5,430.00
GRAND TOTAL			13,871.28	8,486.72

RECOMMENDED COST OF REPAIRS			8,486.72
-----------------------------	--	--	----------

Report Ref No. CC4/ASM18022180/T1gb3s2

MOHAMAD TAUFIKH

M.MATAI, AMSAE-A

Automotive Assessor

HO LEONG CHUAN

Automotive Assessor

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or replying on this Report, in whole or in part, does so at his or her own risk.