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Surveyor;		BOL	4000	ate / Time : 1 0	W/06 -
Pre-assign / CCU	/FTE		(TU) *	rginiates in mornion	1
Insured Vehicle No	SHP	4785C	Claim No.		
***	Clar			MIONDO	05
Name of Insured	-1	Classes'	Policy No.	HIMMON	
Insured Tel No.	-	D.O.A: 01 17 18	Make / Model :	1 144	- 6 SUP 40
Excess Sec II :SS	100	_	Place of Accident		BEMOOTH KI
Is driver the owner	7027	Nature of Accident :	201 200 A MATERIAL STATE	VES NO : TP GIA REPOR	
If NO. Driver Nat Driver Tel	The state of the s	(V/L: YES (NO)	Insured Liability:	요즘 그는 그들은 아이는 것은 것은 모양을 하는 것이 하셨다.	
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LOR only LOU only	1.OR + 1.OU	LOR + LO Tick only	one]	Consum.	
GIA/LTA Search Medical	ss –			Claim status: Normar Reject/	Decuate Santa
Medical Disbursement	55 -	(e.g. Tow/ Independent		Report Format: 10	10
Legal Coo	35 -			Survey fee: \$35	U-W
Total:	ss 4541.00	Global Sum SS: Confirm with:		muil Cal	
FINAL PAYMENT Payer 1:	SS 45 41.00		Camage &	a Pte utal	
Payer 2: (5trike if N.A.)	55	Name 2:	Control C	15.00	
Payee 3: (Strike if N.A.)	SS	Name 3:			



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No. 199607198R GST Reg. No. 19-9607198-R

		Allimated to redefation inter-	nationale Des Experts En Auton				
INDI	A INTERNATIONA	L INSURANCE PL	Ref : CC4/III180221	56/hb3			
	ECIL STREET 02 IOB BUILDING	SINGAPORE 049711	Date: 10-12-2018 Code: III2				
1.		Policy Particul	ars :- THIRD PARTY CLA	IM			
	Insured Veh.	SHD 4285C	Veh. Inspected	SLW 1887M			
	Policy No.		Coverage (\$)	0.00			
	Claim No.		Excess (\$)	0.00			
	Assign From		Assign Date	10/12/2018			
2.		Vehicle P	articulars & Condition				
	Make & Model		c.c	0			
	Engine No.	HIDDEN	Year of Reg.				
	Chassis No.		Colour				
	Odometer	5	Steering				
	Brakes		Modification				
	General						
3.		Cor	nditions of Tyres				
		Size	Make	Balance			
	R/H Front Tyre			mm			
	L/H Front Tyre			mm			
	R/H Rear Tyre			mm			
	L/H Rear Tyre			mm			
4.		Descr	ription of Damages				
5.		Ger	neral Information				
	Accident Date	01/12/2018	Inspection Date				
	Survey held at	CYCLE & CARRIAGE KIA F	PTE LTD				
		209 PANDAN GARDENS SINGAPORE 609339					
			Remarks				



CYCLE & CARRIAGE KIA PTE LTD PANDAN GARDENS CUSTOMER SERVICE CENTRE



209 Pandan Gardens Singapore 609339 Tel: 65684567 Fax: 65651240

Co Reg No : 199405410K

ESTIMATE

GST Reg No : MR-8500111-X

Invoice Name & Address		Owner Name & Vehicle Info
Mr Chia Shih Sheung	Cust No/Name	/Mr Chia Shih Sheung
III Cara Siriii Sheang	Reg No/Reg Date	SLW1887M / 31/01/201
14 Jalan Tarum	Date In/Mileage	/ 0
Singapore 576733	Chassis No	KNAFX411MJ5761160
	Engine No	G4FGHH691081
Contact No Mobile: 81810167	Make/Model	KIA/CERATO K3 1.6 A EX CAP
	Colour/Trim	MST METAL STREAM / WK SATURN BLACK

Account No	Terms	Date/Time Pr	inted	CSE	Operator		WIP No			
CSM00081	Cash	07/12/2018/	14:59	TLC	442 / CocoLu		40085			
		Description	of Good	s / Service	5	Qty	Unit Price	Disc%	Amoun	t,
E PNT88000				THE CHANGE	13-101952-7-1117				1100 1656	.0
	AR BUMPE	R, REPAIR REA	R FENDER	RH, REA	R END PANEL					0.0
E PNTB8000 REMOVE &	INSTALL	PARKING SENS	OR						00	1.0
E PNT98000	INDINEE	T PARTITION SERIO	uiv.						1200 1258	1.0
	INT FOR	REAR BUMPER.	REAR FE	NDER RH A	ND REAR END PANEL				-	
M SUNDRY Sundry	1200								20	0-0
M COVER-RR	BUMPER	DE-				1.00	688.00	00.00	688	3.0
M COVER-RR	BUMPER.	CIR VE				1.00	347.00		2000	
M BEAM-RR	BUMPER 7	CIR DE				1.00	318.00		318	3.0
M STAY-RR	BUMPER R	H 7- 1	400	34	11100 5	1.00	120.00			
M BRACKET-	KK ROWNE	K SIUE MIG.KH	ru /	5) IL	ima	1.00	29.00	00.00	29	9.0
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T. 11.								1000	1118.90%	
Authorized	signatory	y and company	stamp							

Validity of this estimate is 14 days from date of quote. This is a computer generated document, no signature is required. Estimated costs quoted are excluding GST. We would mention that the above estimate is based on our initial inspection and does not include any additional parts or labour which may be required after repair work has commenced. Occasionally worn or damaged parts are discovered after work has started and needed for repairs or replacement. However, should this occur, we would advise you. Please be informed that a deposit of 50% of the above estimate is payable before commencement of the work. Payment for this may be made in cash, credit card or cheque. You must also agree to pay full amount for renewal of the windscreen in the event of inadvertent breakage in the course of renewing the rubber seal or other repair requiring the removal of the windscreen.



Exceptional Journeys

Surveyor : Company :

RASUL LKK

Emailed :

TP INDIA 16/04/19, 2.50pm

Date survey :

18.12.2018

	VEHICLE NO	: SLW 1887 N	Л		
	MODEL	: KIA CERAT	O K3 1.6 A EX		
	WIP	: 40085			
				7	
	Material	: \$	1,064.00		
	Labour	:_\$	2,380.00		
	Sub-Total	:_\$	3,444.00		
		1	*		
	Less Excess	: \$	*		
	Total	:_\$	3,444.00		
	GST 7%	:_\$	241.08		
	Grand Total	:_\$	3,685.08		
	Finalise By/Date	:LOI/16	3/04/2019		1
				J	
V	REVERT BACK V		S, WITH INVOICING		
	SURVEYOR'S RE	EPORT REQUIR	RED		
1	REPAIR TOOK	5WORK	+ 1 Davs	(<u>1</u>) (<u>1</u>)	Weekends Public Holiday
1	TP claim SI	HD4285C			
	Claim GIA / LTA f	ee			
1	Claim Loss of	Use / 🗸 F	Rental		
	Claim Medical Fe	e / Others			
	Third Party Repor	t <u>-</u>			



CYCLE & CARRIAGE KIA PTE LTD PANDAN GARDENS CUSTOMER SERVICE CENTRE



209 Pandan Gardens Singapore 609339 Tel: 65684567 Fax: 65651240

PRO-FORMA INVOICE

Co Reg No : 199405410K

THIS IS NOT AN OFFICIAL TAX INVOICE

GST Reg No : MR-8500111-X

Invoice Name & Address	THE RESERVE AND ADDRESS.	Owner Name & Vehicle Info
INDIA INTERNATIONAL INSURANCE P/L	Cust No/Name	/Mr Chia Shih Sheung
The state of the s	Reg No/Reg Date	SLW1887M / 31/01/2018
64 CECIL STREET	Date In/Mileage	28/12/2018/ 21021
#04/05 IOB BUILDING SINGAPORE 049711	Chassis/Package	KNAFX411MJ576116C /KC17(F)
SINGAPORE 049/II	Engine No	G4FGHH691081
Contact No	Make/Model	KIA/CERATO K3 1.6 A EX CAP
18/12/	Colour/Trim	MST METAL STREAM / WK SATURN BLACK

Account No	Terms	Date/Time Pri	inted	CSE	Operator	DIMESON LIN	WIPN	0	I Harriston
CTP000B0	Cash	16/04/2019/		TLC	260 / AiTing		40085		
E PNT88000		Description	of Goods	s / Service	5	Qty	Unit Pri	ce Disc%	Amount
REPLACE REAR END GAPS ALI E PNT8B000 REMOVE & E PNT9B000 RESPRAY AFFECTED M SUNDRY SUNDRIES X COVER-RR X COVER-RR X BRACKET- Z TEXT	INSTALL ON REAR E AREAS TO BUMPER, 6	ND ALL OTHER THE SAME PARKING SENSO UMPER, RH REA THE SAME	AFFECTE	D AREAS.	EPAIR RH REAR FE ADJUST AND ALIG REPAIR END PANEL, AND A	LL OTHER		00.00	/ 60.0 / 1200.0 / 20.0 688.0
DOA : 0	RASUL	LKK 18.12.18	& Carri	iage cele arriage.c	brates 120 year om/120 for more	1.00	29.0	00.00	347.0

This is not an official tax invoice.
This is a computer generated document, no signature is required.

Nivitha (LKK Auto)

From:

Motor Claim - III <motorclaim@iii.com.sg>

Sent:

Friday, 7 December 2018 4:19 PM

To:

Coco Lu Ting; 'sur@lkkauto.com'; Catherine Chong (LKK Auto)

Cc:

Manivel Priyadarshini

Subject:

RE: OUR VEH SLW1887M, YOUR VEH SHD4285C ON 01/12/2018

Attachments:

[Untitled].pdf; SAS2514975 (1).pdf; scan2.jpg; scan3.jpg; scan4.jpg

Dear Sir / Mdm,

5.02pm@ 7/12/18 coco tu vunicle.

Please conduct a survey on TP vehicle SLW1887M and let us have your report urgently.

This claim will be handled by Ms Priya.

Kindly upload this survey request email to merimen.

Thank You.

Best Regards. Gabriel Wee

64 Cecil Street; #05 - IOB Building Singapore 049711 Tel: 6347 6100, Ext - 248

----Original Message-----

From: Coco Lu Ting [mailto:coco.lu@cyclecarriage.com.sg]

Sent: 07 December, 2018 4:02 PM

To: Motor Claim - III <motorclaim@iii.com.sg>

Cc: Andre Chow En De <andre.chow@cyclecarriage.com.sg>; Don Bong Kiong Hua

<kionghua.bong@cyclecarriage.com.sg>; Edwin Abcede Caina <edwin.caina@cyclecarriage.com.sg>; Tay Jian Ye

<jianye.tay@cyclecarriage.com.sg>

Subject: RE: OUR VEH SLW1887M, YOUR VEH SHD4285C ON 01/12/2018

Dear Gabriel.

We choose LKK. Thank you

Regards

Coco

----Original Message-----

From: Motor Claim - III [mailto:motorclaim@iii.com.sg]

Sent: Friday, 7 December, 2018 4:00 PM

To: Coco Lu Ting

Cc: Andre Chow En De; Don Bong Kiong Hua; Edwin Abcede Caina; Tay Jian Ye Subject: RE: OUR VEH SLW1887M, YOUR VEH SHD4285C ON 01/12/2018

Dear Sir / Mdm,

We acknowledge receipt of your email.

We proprose using one of the following motor surveyors:

- * LKK Auto Consultants Pte Ltd
- * Vicom Assessment Centre Pte Ltd.

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above list.

Best Regards, Gabriel Wee

64 Cecil Street; #05 - IOB Building Singapore 049711 Tel: 6347 6100, Ext - 248

----Original Message-----

From: Coco Lu Ting [mailto:coco.lu@cyclecarriage.com.sg]

Sent: 07 December, 2018 3:07 PM

To: Motor Claim - III < motorclaim@iii.com.sg>

Cc: Andre Chow En De <andre.chow@cyclecarriage.com.sg>; Don Bong Kiong Hua

<kionghua.bong@cyclecarriage.com.sg>; Edwin Abcede Caina <edwin.caina@cyclecarriage.com.sg>; Tay Jian Ye

<jianye.tay@cyclecarriage.com.sg>

Subject: OUR VEH SLW1887M, YOUR VEH SHD4285C ON 01/12/2018

Dear officer in charge,

Please advise us the liability for this case, we attached the related documents for your reference.

Please arrange survey for our customer car next week, thank you

Best regards

Coco Lu Ting

----Original Message----

From: PGMFP06@cyclecarriage.com.sg [mailto:PGMFP06@cyclecarriage.com.sg]

Sent: Friday, 7 December, 2018 3:00 PM

To: Coco Lu Ting

Subject:

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Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

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India International Insurance Pte Ltd.

Registration No. 198703792-K

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Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

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India International Insurance Pte Ltd.

Registration No. 198703792-K

Claim Audit

No.	On	Audit	Remarks	By
1	10 Dec 2018 15:43	Clm Veh Model Changed	(205056) KIA FORTE K3 1.6 EX (A).	[A] La Shu P
	10 Dec 2018 15:43	Clm Created	Reg No: SLW1887M. Acct Date: 2018/12/01. Claim Type: TP. Insurer: India Internation al Insurance Pte Ltd (HQ), TP Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). Workshop: Cycle & Carriage KIA Pte Ltd (Pandan Gardens)	(A) La
3	10 Dec 2018 15:43	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] La Shu Pe
4	10 Dec 2018 15:43	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2018/12/19	[A] La Shu Pe
5	10 Dec 2018 15:43	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] Lan
6	10 Dec 2018 15:43	Label Added	(30653): Direct Settlement.	[A] Lai
	10 Dec 2018 15:43	Adj Adjuster Assigned	[None] -> MOHD TAUFIKH BIN HAMID	[A] Lau Shu Pe
	12 Dec 2018 19:57	Clm Dtl Modified	Insured Name: -> COMFORT TRANSPORTATION PTE LTD.	[A] Lau Shu Pe
	12 Dec 2018 19:57	Clm Dtl Modified	Claimant's Name: -> COMFORT TRANSPORTATION PTE LTD.	[A] Lai
	13 Dec 2018 17:57	Adj Mandate Request	Cur.Req:0.00:PODS LIABILITY: 100% REMARKS: BOLA 27 - OID rear-ended TP	[A] VIO
	14 Dec 2018 10:49	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2018/12/19	[I] Priya
	14 Dec 2018 10:49	Adj Mandate Set	Approved:0,00,	[I] Priya
	19 Dec 2018 14:23	Adj Adjuster Assigned	MOHD TAUFIKH BIN HAMID -> MOHD RASUL	[A] Lau Shu Pe
14	17 Jan 2019 13:15	Adj Rpt Initiated		[A] Las Shu Pe
15	17 Jan 2019 13:15	Clm Dtl Modified	Claimaint's 1D; ->	[A] Lac Shu Pe
16	17 Jan 2019 13:15	Clm Dtl Modified	JPJ Reg. Date: -> 2000/01/01.	[A] Lau Shu Pe
17	17 Jan 2019 13:15	Cim Details Notified		[A] Lau Shu Pe
	25 Jun 2019 11:56	Clm Dtl Modified	JPJ Reg. Date: 2000/01/01 -> 2018/01/31.	[A] JOANNE LEE KHANG MIN
	29 Jun 2019 09:09	Adj Mandate Request	Cur.Req: 4541.08 :PODS Liability: 100% Quantum: (a)CORw/GST: \$3,685.08 + (b)LOR w/GST(8days \times \$100.00): \$856.00 = Total: \$4,541.08 Vehicle Model: Kia Cerato (1591 cc) 5 recommendation repair days + 1PH + 1Sunday + 1PRS = 8days For your approval plea	[A] CHEW HSIAO TONG

ACTIVITY

[14/12/2018 11:37] VIC ALPEH: Alert - Adj Mandate Approved (S\$0.00) - SLW1887M - Claim Handler: Priya

Approved:0.00.

[13/12/2018 17:57] VIC ALPEH: Adj Mandate Request Cur.Req:0.00:PODS LIABILITY: 100% REMARKS: BOLA 27 - OID rear-ended TP

[13/12/2018 17:56] VIC ALPEH:
FILE REVIEWED. OID Mr Tan Lee Boon reported that he rear-ended TP. Seek liability mandate approval to III by merimen.

Merimen Billin	g for this case -	Transaction H	istory				
Bill Ref No	Bill Date	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2032494	17/01/2019 13:15	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SLW1887M	SHD4285C	10.70

Print Received Message

This mail is associated with:

*SLW1887M (MCT18120088) [SHD4285C] TP CHIA SHIH SHEUNG Dec 1 2018 5:00PM [COMFORT TRANSPORTATION PTE LTD] Cycle & Carriage KIA Pte Ltd

India International Insurance Pte Ltd (HQ) (III_SG), sent on 01/07/2019 10:46 AM. From To LKK HQ

Alert - Adj Mandate Approved (S\$4541.08) - SLW1887M - Claim Handler: Priya Subject

Approved:4541.08.				

Hsiao Tong (LKKAuto)

From:

Hsiao Tong (LKKAuto)

Sent:

Thursday, 11 July 2019 11:56 AM

To:

Loi Ai Ting

Cc: Subject: Admin A; Cheng Jo Jo; Songcuan JR Lauro Araos; Andre Chow En De RE: SLW1887M, claim TP India SHD1285C, DOA: 01.12.2018) LKK REF

CC4/III18022156/R1pb3

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

We propose settlement as follows: -

1. Cost of Repair (w/GST)	\$ 3,685.08
2. Loss of Rental (7days x \$100.00) (w/GST)	\$ 749.00
Total	<u>\$ 4,434.08</u>

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Vic (LKKAuto)

Sent: Thursday, 20 June 2019 8:49 AM

To: Loi Ai Ting <aiting.loi@cyclecarriage.com.sg>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>; Cheng Jo Jo

<jojo.cheng@cyclecarriage.com.sg>; Songcuan JR Lauro Araos <lauro.songcuan@cyclecarriage.com.sg>; Andre Chow

En De <andre.chow@cyclecarriage.com.sg>; Vic (LKKAuto) <vicalpeh@lkkauto.com>

Subject: RE: SLW1887M, claim TP India SHD1285C, DOA: 01.12.2018) LKK REF CC4/III18022156/R1pb3

Without Prejudice

Dear Ai Ting,

Hsiao Tong (LKKAuto)

From:

Loi Ai Ting <aiting.loi@cyclecarriage.com.sg>

Sent:

Saturday, 7 September 2019 1:34 PM

To:

Hsiao Tong (LKKAuto)

Cc: Subject: Admin A; Cheng Jo Jo; Songcuan JR Lauro Araos; Andre Chow En De RE: SLW1887M, claim TP India SHD1285C, DOA: 01.12.2018) LKK REF

CC4/III18022156/R1pb3

Dear Hsiao Tong,

Thank you for your offer. However, we are disagree on the offer for LOR at 7 days \$749.

Surveyor recommended 5 days repair, which crossed over a weekend of 2 days, and a public holiday of 1 day, total up to 8 days.

Therefore, we are claiming for:

1. Cost of Repair (w/GST)	\$ 3,685.08
2. Loss of Rental (8days x \$100.00) (w/GST)	\$ 856.00
	\$ 4,541.08
Kindly re-offer for amicable settlement.	21/2/19

Best Regards,

Loi Ai Ting Senior Officer - Admin



Exceptional Journeys

Cycle & Carriage Singapore • 209 Pandan Gardens, Singapore 609339 T: +65 6568 4556 • F: +65 6565 1240 • www.cyclecarriage.com.sg

A member of the Jardine Cycle & Carriage Group

From: Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]

Sent: Saturday, 20 July, 2019 9:53 AM

To: Loi Ai Ting

Cc: Admin A; Cheng Jo Jo; Songcuan JR Lauro Araos; Andre Chow En De

Subject: RE: SLW1887M, claim TP India SHD1285C, DOA: 01.12.2018) LKK REF CC4/III18022156/R1pb3

This email was sent from outside of your organisation

Massa of Policyholder

: Chill Shift Shuting

Partied of Immurance

: 31 Jun 2018 To 30 Jan 2020

Emilne No.

: G4FGHH691081 Chrombs No.

: KNAFX411MJ5761160

Vehicle No.

: SLW1887M

Policy No.

: 1800009238

Endorsament No.

: 12 Feb 2018 issued Date

Misso/Wodel

KIA Cemto K3 1.6 EX

Engine Capacity/Tennage : 1,591.00 CC

Sum Insured : Market Value

First Year of Registration 2018

Driver Restriction : NA

Off Presix Car : No

Insuring with COE/PARE Yes

harmon or Classes of Persons Entitled to Drive":

y) Div Policyletter h) free oline persons allow pursuan who is mixing on the Philipphologic border or with Nepher par

the Policy will achieverly the Philosylettics or any authorized stavor only If healths meets the epoched age constant.

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Auto Contillion

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Limitation as to use"

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WITT THOUSE M.

THE RESIDENCE STATE

Varied Driver and Expans www.common

Citin Hinto Streengy - \$600 (Claro Elemente):

APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

1 Carlo & Cormon Bridg & Print Demo. 2462 276 Familia Garden Biographic 600000 estimated.

If Could S Carriage Common femilia Control (Fix Whitelemons shifts entiry) Acts 281 Nomentia News Singapore 1 Estat 642740000, In Part & Carriage Common Service Control (Fix of Amount shifts entry) Acts 284 (In the Fix 2 Suppleme 400000 67481000)

yes cours Appears Reporting Control (Add Authors of Reporting Boson control on 25 from manhot correspond feating of 465 5000 6000. Attended to 460 on 600 on

IMPORTANT NOTES

Hiro Purchasa Company/Employar's Loan: NA

Continuing costs; that the purpose which this Continue, of Insurance enhances in contracts with the providing of the Masse Standard Book Planty Plante and Computations for Cosp. Standard Continued for Cosp. Standard Continued Cosp. Standard Cosp.

Common to All Alice Page 1

22 ouge

AND ASSESSMENT OF



Body & Paint Centre 209 Pandan Gardens, Singapore 609339 Tel +65 6568 4501 Fax +65 6565 1240 Company No. 199405410K

25th September 2019

LKK Ref: CC4/III18022156/R1pb3

Ms Suwanna Te-Uttaruang (Motor Claims Department) LKK Auto Consultants Pte Ltd Blk 51 Pava Ubi Industrial Park #02-25 Ubi Avenue 1 Singapore 408933

Dear Madam,

Discharge Voucher for Accident Involving Vehicles SLW1887M and SHD1285C on 01/12/2018

Attached is the signed Discharge Voucher.

Kindly process for payment to, Cycle & Carriage Kia Pte Ltd, the soonest possible.

Appreciate your assistance.

Yours Sincerely,

Loi Ai Ting

Senior Officer-Admin



CYCLE & CARRIAGE KIA PTE LTD

Body & Paint Centre 209 Pandan Gardens, Singapore 609339 Tel +65 6568 4501 - Fax +65 6565 1240 Company No. 199405410K

Date: 3rd May 2019

Our Ref: SLW1887M

Your Ref: CC4/III18022156/hb3

Mr Vic Alpeh (Motor Claims Department) LKK Auto Consultants Pte Ltd Blk 51 Pava Ubi Industrial Park #02-25 Ubi Avenue I Singapore 408933

Dear Sir/Madam.

RE: SUBMISSION OF DOCUMENTS FOR SLW1887M (DOA: 01.12.18)

Kindly be informed that our customer, Mr Chia Shih Sheung, owner of vehicle registration no. SLW1887M (insured with AIG) holds vehicle registration no. JHD 4185A which is insured with you at the time of an accident liable and hereby submitting a claim against your insured for the cost incurred.

On behalf of our customer, we provide the following claim for your settlement as below:

Repair cost

\$ 3,685.08

Loss of Rental

\$ 1,070.00 (\$107 x 10 days)

Total

3HD 4785 C

\$4,755.08

We are pleased to enclose the documents as set out in the attached checklist.

Please contact Mr. Andre Chow En De at 91449137 or email him at andre.chow@cyclecarriage.com.sg within 7 working days from the date of this letter should there be any missing documents or any other additional documents required. If we do not hear from you during these 7 days, we would take it that all documents submitted to you are complete and in order.

Cheque should be make payable to Cycle & Carriage Kia Pte. Ltd.

We look forward to receiving your early settlement of the invoice(s). Thank you.

Yours laithfully

CYCLE & CARRIAGE KIA PTE LTD

MANAGER

SERVICE OPERATIONS - PG

AUTHORIZATION TO ACT

din Thil Sheung	("the third party claimant")
of 14 Talan Tarum Superors	("the third party claimant") \$\frac{46733}{}\$ (address), owner of o.) hereby authorize
SLW 1887M (vehicle n	o.) hereby authorize
Codo & Courzus Kin	Pto Ltd
("the workshop") to act for me with reand/or rental and/or loss of use("claim that was damaged pursuant to the acc	spect to my claim for repair costs n") for my vehicle no. <u>SLW (887 M</u> ident which occurred on <u>ol. 12</u> ~ (8
(date) along Rodian flywer	
(location) Involving vehicle no/s _ 5H	D4285C
(*the accident*).	
manner that they deem fit and the wo payment further to settlement of my o made in favour of the workshop.	rkshop is further authorized to receive claim with payment cheque/s being
I further acknowledge that any settler behalf is on a without prejudice and w as the driver/owner/insurers of the ot	ithout admission of liability basis insofar
Dated this day of (_ (month) 20(year)
eh Siil &	KSC PG S
Signed by "the third party claimant"	Signed by "the workshop"



INDIA INTERNATIONAL INSURANCE PTE LTD

Co. Reg. No. 198703792k | GST. Reg. No. M2-0078806-X 64 | Cecil Street | #04 | #05 | #06-02 | IDB Building | Singapore 049711

Office (65) 63476100 Email insure@tli.com.sg Fax (65) 62244174 Website www.fit.com.sg

EXPRESS SETTLEMENT

DISCHARGE VOUCHER III-Direct Settlement (PODS)

India Ref: TP / MCT18120088 Claimant Ref : SLW1887M

We/l, CYCLE & CARRIAGE KIA PTE LTD ("the wor	kshop") hereby confirm that we/l have reached an agreement
with the appointed Surveyor of India International Insurance P	
of Surveyor) with respect to the amount claimed for S\$_	3,685.08 (repair cost), S\$ 856.00 (loss of
rental), S\$ (search fee), vehicle no. SLW1887M	that was damaged pursuant to the accident which occurred
on 01/12/2018 (date) at BISHAN FLYOVER IN FRONT OF	MUIS (location) involving vehicle no. SHD4285C (insured
vehicle). This is pursuant to the inspection conducted on18/12/20	(date) at "the workshop".
We/l confirm that we/l are/am authorized by the owner	CHIA SHIH SHEUNG ("the third party
claimant") of vehicle no.SLW1887M to make the claim as set	out in the above paragraph and we/I have full authority to settle
the matter on his/her behalf in a manner that we/l deem fit.	We/I enclose herein the letter of authority given by "the third
party claimant*.	
	al Insurance Pte Ltd for all damages, loss and/or expense that
	rd party claimant" after the above said agreement lodges a
of use pursuant to the damage to SLW1887M (vehicle no.) as	suffered pertaining to cost of repairs and/or rental and/or loss
or use pursuant to the damage to distribution (vehicle htt.) as	a result of the accident.
We/I confirm that the agreement reached above is in full a	and final settlement of all claims of "the third party claimant"
	ached on a without prejudice and without admission of liability
basis.	es (Mittel Mittel Marier Comment et de Marier de Marier de Marier Mittel Mittel Mittel Mittel Mittel Mittel Ma Mittel Mittel Mitte
This agreement is subject to the application of Singapore law	and the Singapore Courts have exclusive jurisdiction over any
dispute arising out of the same.	
We/I authorize you to pay the total amount of Ss 4,541,08	to CYCLE & CARRIAGE KIA PTE LTD
anth (1) 120/ 19	
Dated this 20th day of September 20 19	
' /	(((1111))
CLAIMANT: JASIAN	WITNESS: ((LKK))
Signature: KS	Signature: MRB
Signed by "the workshop" (with chap)	Signed by appointed Surveyor
Name: los At Try	Name: LKK Auto Consultants Pte Ltd
NRIC: 57579676 E	NRIC: 199607198R
Address: 70% Penda Garde	Address: 51 Ubi Avenue 1
Singapore 60922	#01-25 Paya Ubi Ind. Park S(408933
Nationality: Malaystan	Nationality:
Occupation:	Occupation:



CYCLE & CARRIAGE KIA PTE LTD PANDAN GARDENS CUSTOMER SERVICE CENTRE



209 Pandan Gardens Singapore 609339 Tel: 65684567 Fax: 65651240

TAX INVOICE

Co Reg No : 199405410K

GST Reg No : MR-8500111-X

Invoice Name & Address	Owner Name & Vehicle Info
INDIA INTERNATIONAL INSURANCE P/L	Cust No/Name /Mr Chia Shih Sheung
INDIA INTERNATIONAL INSURANCE P/C	Reg No/Reg Date SLW1887M / 31/01/2018
64 CECIL STREET	Date In/Mileage 28/12/2018/ 21021
#04/05 IOB BUILDING	Chassis/Package KNAFX411MJ576116C /KC17(F)
SINGAPORE 049711	Engine No G4FGHH691081
Contact No	Make/Model KIA/CERATO K3 1.6 A EX CAP
18/12/	Colour/Trim MST METAL STREAM / WK SATURN BLACK

Account No	Terms	Date/Time Pri	nted (SE O	perator	A DECEMBER	WIP No	Invoice/C	redit Note N
CTP00080	Cash	29/04/2019/	12:47	LC 26	0 / AiTing		40085	81399646	N
		Description of		Services		Qty	Unit Price	Disc%	Amount
REAR END	PANEL.	PARTS, REPLACE	REAR BUM	PER, REPAIR	RH REAR FENDER, ST AND ALIGN BOD				1100.0
E PNT88000		THE SAME PARKING SENSO	D TO EACT	TTATE DEDAT	TD.				60.0
E PNT98000 RESPRAY	ON REAR I	BUMPER, RH REA			NEL, AND ALL O	THER			1200.0
AFFECTED M SUNDRY SUNDRIES		O THE SAME							20.0
X COVER-RR						1.00	688.00	00.00	688.0
X COVER-RR		CTR				1.00	347.00	COC 10 TO 10	347.0
		R SIDE MTG,RH				1.00	29.00	00.00	29.0
					es 120 years. 20 for more info	01			
Parts Labour Standard				riage.com/12	20 for more infe	<i>o!</i> 7% GST on	Net 3444.0		3,444.0 241.0

CHAN'S & SONS ENTERPRISE

363 Sembawang Road Singapore 758379 Tet 67532536 Fax:67567565 GST Reg No: 51-936900-M



:

TAX INVOICE

CHIA SHIH SHEUNG

INVOICE

AR1812-0386

DATE

28/12/2018

TERMS STAFF ID C.O.D

AGREEMENT NO. :

ELAINE HA201812-0134

ATTN: ACCOUNTS PAYABLE

DESCRIPTION

AMOUNT (SGD)

Vehicle Reg No

: SLG3519Y

1,000.00

Make / Model

: KIA FORTE K3 1.6A EX

Rental Dates

: Rental Billing From 17/12/2018 To 26/12/2018 (incl)

Period

: 10 days

Rental Rate

: S\$ 107.00 Per Day

(Including GST)

Reference No

: SLW1887M

AMOUNT: S\$
ONE THOUSAND SEVENTY DOLLARS ONLY

NON-TAXABLE VALUE:

0.00

TAXABLE VALUE:

1,000.00

GST 7%:

70.00

TOTAL SS :

1,070.00

Please make your cheques payable to : CHAN'S & SONS ENTERPRISE



For Official USe Only

Payment Date	i.	F / Amt
CS / CC /CH	į.	
CS / CC /CH	1	



CHAN'S & SONS ENTERPRISE

for CHAN'S & SONS ENTERPRISE

363 Sembawang Road, Goodlink Park, Singapore 758379. Tel: 6753 2536 Fax: 6756 7565 Breakdown Recovery: 9742 9446

Hirer's Signature

						01912-	_	
PIN PARAMENTAL	SHIH SHE	DAU	Fl. S. G2	Sassport S	2174	-ZA Matic	6 bi	or e
Address	ne aes bu	100.	Occupation	Driving Li	icence No	Date	of Expiry	
		Postal Code	Contact No	Mobile Pi	hone No.	67		
Joint Hirer's / Guaranton	CHIA JIN	GXIAN	Dute of Birth	5 Passport	Nnie No.	050 D	onality Q	los
Address \	XT MAJAT	RUM	Occupation	Driving L	icence No	Date	of Expiry	
		GROSTAL CODE	Contact No	OMobile P	hone No.	151		
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CHECK IN	26 12 · 18	4 - 20pm -	Mileage	Hemarks M				
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	INGAPORE use. See clause to en for vepicle that returns early		RATE	16	е	100 +	95+ 10	AL (\$)
If Own Damage Liabil earnings while dama	ity - First \$1500 for damage ged vehicle II ander repair.	to vehicle plus loss of	DISCOUNT					
M Additional Excess of	First \$2000 for any Third Part \$3000 for drivers under 24		GST @ 7%				+	t - 07
and/or less than 2yrs E Hirer is responsible to	or all parking fines & traffic sur	nmons.	TOTAL				1071	0.0
Extension: One day will be allowed.	's advance notice is required	otherwise no extension	EXTENSION					
Saturday where retu	returned at the same time a m time is before 10am.		Co Co Tel	Jan -	TP	-IND	IA In	15
	r office hour will be charged to charged at 1/5 of the daily rate.	the next working day.						
2 As preventive mainte	enance, please check water &							
N Please check that you vehicle. Our compa belongings after the	to have not left any of your pe ny and staff will not be resp vehicle is returned.	rsonal belongings in the onsible for any loss of	STM18	M 78				
	other users, please refrain fr ne car. A cleaning charge of S y vehicle		DEPOSIT (refunda	ble) S\$				
	NGERS in commercial vehic covered under hirer's workn		CHANGED OVER	FROM VEH.		DAT	E	
	ree to the terms and conditions ormation given on this form is t		ove and as set overleat		a l	\$		

VEHICLE NO. SIG 3519 Y	MODEL
FROM 17-12 2018	RETURN See CHECK IV

Joint Hirer's/ Guarantor's Signature

...CLAIM SUBFOLDER...(Pending for Survey Report) Direct Settlement

LAIM SUBI	OLDER TRA	CKING								
Case	Notified	Est Submitted	Ad) Assigned	Adj Rpt	A	dj Submitted	Ins Auth'ed	Status		
Main	10 Dec 2018 Edit Reg		07 Dec 2018 00:00 Edit Adj Rpt	S\$3,444.0 Edit Estim	Comment II	\$3,444.00 View Rpt		Repo	ing for Su rt cel Case	irvey
	Main	R	eference	Cla	m Detail	•	Documents		57	IIA wor
CLAIM SU	BFOLDER DE	TAILS				[Created	by adjuster]			
Insured:	COMFORT	TRANSPORTAT	ION PTE LTD, Co.	Reg. No.: -						
Main Claimant:	CHIA SHI	H SHEUNG, 1D	: S1521742A							
Vehicle Reg No.:	SLW1887M Date of Loss: 01/12/2018 17:00 - :59 [10 Months and 1 Days From LTA Reg Date (Man						(Yr)]			
Claim Type:	TP / MC	TP / MCT18120088			olicy/Covi	MCOM0015	5			
Vehicle Reg No. (Insured):	SHD4285C Policy No. (Claimant): 1800009239									
					xcess:					
Repairer:	Cycle & C	arriage KIA Pte	Ltd (Pandan Garde	ns) 209 Pan	dan Garde	ns, 609339 We	est Coast - Tel:			
Handling Insurer:	India Int	ernational Insur	ance Pte Ltd (HQ)	- Tel: 63476	00 [H	indled by Priya	1			
Claimant's Insurer:	2000-000-000-000		ce Pte. Ltd. (SG) - T			or consensual to				
Adjuster:	LKK Auto	Consultants Pte	Ltd (HQ) - Tel: 625	6-3561 [landled b	MOHD RASU	L] [Final Rpt	t due 19	/12/2018	8]
ASSOCIAT	ED MAIL RE	CEIVED					Vie	w All	Compose (Case Mail
• III_SG (01/07/2019): 14/12/2018):	Alert - Adj Mano Alert - Adj Mano	date Approved (S\$4 date Approved (S\$6	541.08) - 5 0.00) - SLW	LW1887 L887M -	M - Claim Han Claim Handler	dler: Priya : Priya			
ALL ASSO	CIATED TAS	KS=				View All	Search Tasks C	reate New	Task	Complete
Due Date No results.	e Priority	Type Tasi	Group Subject	t Handle	Ass	igned By	Completed On	Crea	ited On	Done?

Claim Documents

*SLW1887M (MCT18120088) [SHD4285C] TP CHIA SHIH SHEUNG Dec 1 2018 5:00PM [COMFORT TRANSPORTATION PTE LTD] Cycle & Carriage KIA Pte Ltd

Pho	tos/Images		3 per p	age V	80
Va	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
	29/06/19 09:07	Odometer Reading	0	Load JPG	M
2	29/06/19 09:07	Chassis Number	0	Load JPG	N
3	29/06/19 09:07	General View	0	Load JPG	M
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12	29/06/19 09:07	General View	0	Load JPG	80
13	29/06/19 09:07	General View	0	Load IPG	N
14	29/06/19 09:07	General View	0	Load 3PG	8
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23	29/06/19 09:07	General View	0	Load JPG	M
24	29/06/19 09:07	General View	0	Load JPG	2
25	29/06/19 09:07	General View	0	Load JPG	82
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Nα	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	10/12/18 15:44	EMAIL FROM III DD 07122018	9	Load PDF	-
2_	10/12/18 15:44	TP ESTIMATE	0	Load PDF	-
3	10/12/18 15:44	TP GIA REPORT	-	Load PDF	
4	20/12/18 09:30	TP ESTIMATE- MARKED	0	Load PDF	
5	25/06/19 11:58	WORKSHOP INVOICE	0	Load PDF	_
6	25/06/19 11:58	RENTAL RECEIPT		Load PDF	_
7_	25/06/19 11:58	LOD	0		
8_	17/10/19 14:19	AUTHORISATION TO ACT FORM		Load PDF	-
9	17/10/19 14:19	DISCHARGE VOUCHER	0	Thumbnail	Print
No	Finalized On 11/12/18 10:28	India International Insurance Pte Ltd (HQ) Singapore Accident Statement	0	Load PDF	1.1111

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print	
				7.1

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)	
Our Granding Committee of the Committee	,

LKK Auto Consultants Pte Ltd (Co.Reg. No. 199607 198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No:

CC4/III18022156/R1PB3Q2

Date:

17/10/2019

REFERENCE

Handling Insurer: India International Insurance Pte Ltd

Policy No:

MCOM0015

Claimant Vehicle No:

SLW1887M

Insured Vehicle No: SHD4285C

Date of Loss:

01/12/2018

Nature of Claim:

TP

Claim No: MCT18120088

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:

SLW1887M

Make & Model:

KIA FORTE K3, 1.6 EX (A)

Engine No:

G4FGHH691081

Reg. Date: Colour:

31/01/2018 (Man. Year: 2017)

Chassis No: Odometer:

KNAFX411MJ5761160 25940 km

Engine Capacity:

Grey

Market Value/New Car

1591 cc

Price:

N/A

Sum Insured (S\$):

Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:

Steering (Serviceable):

Yes Footbrake (Serviceable):

Yes

Handbrake (Serviceable):

Yes Engine Modification:

Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size:

205/55 R16

Rear Tyre Size:

205/55 R16

Front Left Side:

Nexen 6 mm Nexen 6 mm Rear Left Side: Rear Right Side: Nexen 6 mm Nexen 6 mm

Front Right Side: The above values represent the remaining tyre treads depth

COST OF CLAIMS		Repairer's	Adjuster's	Difference	Diff %
Parts		1,522.00	1,084.00	438.00	28.78
Miscellaneous Items		0.00	0.00	0.00	
Labour		2,970.00	2,360.00	610.00	20.54
Paintwork Labour		0.00	0.00	0.00	
Towing		0.00	0.00	0.00	
	Gross Total (S\$)	4,492.00	3,444.00	1,048.00	23.33
	+ GST 7.00/7.00% (S\$)	314.44	241.08	73.36	23.33
	Nett Amount (S\$)	4,806.44	3,685.08	1,121.36	23.33
	+ Car Rental (8.0 x S\$100.00/day	+ 7.00% GST) (S\$)	856.00		
		Nett Liability (S\$)	4,541.08		

INSPECTION

Date of Assignment:

07/12/2018

Date Inspected:

18/12/2018 Inspected At:

Cycle & Carriage KIA Pte Ltd (Pandan

Gardens)

209 Pandan Gardens Singapore 609339

Estimated Period of Repair:

5.0 days

Manager: CHEW HSIAO TONG Adjuster: MOHD RASUL

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Referen	ce			
Part Source: MRM-SG		Version: 1.0 (Last Synchronised: 25 Jun 2019)		
Parts:	143	KIA FORTE K3 1.6 EX (A) (Catalogue:Merimen Singapore 1.0)		
Labour:	Repairer's	(Price-denominated Standard List)		
Print Code:	(Unsubmitted, no print-code for SLW1887M)			
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running pa numbers with the END OF ESTIMATES marker on the last estimate page			
Further Info	: Items/values n	ot in reference catalogue are prefixed with an asterisk *.		

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*SUNDRY	Necessary	20.00 FS	*20.00 FS
2	1		*COVER-RR BUMPER	Deformed	688.00 FS	*688.00 FS
3	1		*COVER-RR BUMPER CTR	Deformed	347.00 FS	*347.00 FS
4	1		*BEAM -RR BUMPER	Serviceable	318.00 FS	*-FS
5	1		STAY -RR BUMPER RH	Serviceable	120.00 FS	*-FS
6	1		*BRACKET -RR BUMPER SIDE MTG ,RH	Necessary	29.00 FS	*29.00 FS
F=Fn	nchise ;	part. S=Spch	lett.	Total Parts (S\$)	1,522.00	1,084.00

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labo	ur Items			
	RENEW REAR BUMPER, REPAIR REAR FENDER RH, REAR END PANEL	New	1,650.00	1,100.00
2	REMOVE & INSTALL PARKING SENSOR	New	60.00	60.00
	SPRAY PAINT FOR REAR BUMPER,REAR FENDER RH AND REAR END PANEL	New	1,260.00	1,200.00
	Gross Labour Cost (S\$)		2,970.00	2,360.00

< END OF ESTIMATES >