

IS CASE OWNER

Aldo

CC 4, 111 180 27151, 11 f03 7/

LKK:

IDAC:

Surveyor:

Rajm

DOI:

ASSIGNMENT

10/1/19

Date / Time:

7/12/2018

Registered in Merimen:

9/12/2018

Pre-assign / CCU / FTE



Insured Vehicle No.:

540 3071J

Claim No.:

Name of Insured:

CPK

Policy No.:

Insured Tel No.:

HP:

Make / Model:

Excess Sec II :SS

D.O.A.:

12/11/2018

Place of Accident:

Ave

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability: %

Final ? Yes / No

SLU 7870 G



INSRS:

WSP:

Tel:

Liability:

RMKS:

Tridente
Automobile

INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date / Time

20/1
CPK

SLU 7870 G - X;

540 3071J. cell/m/18006796/fm/bipr : 009: 10/04/18

96379582 - Mr. Divyesh.

3 vehicle involved, TP and 2 Taxi
 TP - assumed Wrong Taxi, collided into him at first claim party
 related further party taxi driver, footage, spoke to Mr. Ali
 who does not show how the accident but show OI is
 somewhere nearby TP and both party should be changing
 lane, reason to offer 50% as both party should conflict
 Statement and OI mention both party changing lane
 NO TP GIA report found in record
 spoke to Mr. Divyesh, report done by his wife and want
 recall which workshop, have to talk with his wife and get
 back us.

* Wrong D.O.A *

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI: 21/1/2019

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice

LTA / GIA :

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE

Date/Time:

22/2/2019

Sent By:

CPK

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

S\$ 1,910.00

(5 days)

Reduction:

47.96

%

Email ☐ Call ☐

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email ☐ Call ☐

Final Liability:

%

(Agreed / Assessed) BOLA S/N No.:

If NO or B 28, Ass. Lia:

Repair Cost:

S\$

Loss of Rental (LOR):

S\$

(days)

Loss of Use (LOU):

S\$

(5 x days)

Loss of Income (LOI):

S\$

(5 x days)

LOR only ☐ LOU only ☐LOR + LOU ☐LOR + LOI ☐

[Tick only one]

GIA/LTA Search

S\$

Medical:

S\$

Disbursement:

S\$

(e.g. Tow/ Independent)

Legal Cost

S\$

Total:

S\$

Global Sum S\$:

FINAL PAYMENT

Date/Time:

Confirm with:

Email ☐ Call ☐

Payee 1:

S\$

Name 1:

Payee 2: (Strike if N.A.)

S\$

Name 2:

Payee 3: (Strike if N.A.)

S\$

Name 3:

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

WP

3) Survey fee:

\$250.00

29/3/19

IV is charges for report.

To close

with hand

gold seal

REF: III

Pls call before going

ASSIGNMENT

From: Date: 10/12/18

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: SLU 78709

at Workshop no/s

of 280 ocean drive, 06-02

insured: carpark lobby A

Policy No.

Claims No.

Sum Insured:

Excess:

(Client's Record)

After 2pm

Make of Veh:

9012 8547 Ms. Neelha

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S

Bal. or Market Value:

IDAC Accident Rpt: Consistent? Yes or No

GIA / PR Seen: Consistent? Yes or No

Est. Repairs: 5 days Res.: Yes or No

Lump Sum: 21012 % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS ^{up}

Vehicle: IN / OUT

Date: Person Contacted:

Veh No: SLU 78709 Yr Regn: 12 / 2017

Type: M/Car / M/Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: MASERATI

Colour: Green

A/C: Insured / Std / NI / NA

Sp. Reading: 23060

T/Radio: Insured / Std / NI / NA

Eng/No:

C/Nr: 2N6TU61C00X269666

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 255/60R18

R:

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal: 6 mm R/Bal: 6 mm

L/Bal: 6 mm L/Bal: 6 mm

D.O.A: 12/10/18 D.O.I: 10/12/18

Survey held at 280, OCEAN DRIVE

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision

Date / Time Action / Instruction

plf: \$1,910.00 (Red \$1,710.00 / 47.96%)

Date/Time: File Pass In?

☐ : Prel. Report
☐ : Final Report

Days Of Repair:

Resurvey No. of Trip:

Survey Fee:

Transportation:

Add Fee: ☐ Site Insp (\$

☐ Interview (\$

☐ Tech. Trvs (\$

☐ Weekend (\$

☐ S + PS \$

☐ Photos

☐ Other

Report Format :

Lump Sum / I.B.I: (\$

TOTAL

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT	
Date Of Report	25/01/2019 13:53
Date Of Accident	13/11/2018 19:40
Exact Location Of Accident	CENTRAL BLVD
Country/State of Loss	SINGAPORE
DETAILS OF OWN VEHICLE	
Vehicle Registration Number	SLU7870G
Insured/Policyholder	
Name Of Registered Owner	DIVYESH MANILAL VITHLANI
NRIC No	S2729287I
Email Address	DIVYESH1001@GMAIL.COM
Mobile Phone No	(LOCAL) +65-96379382
Alternative Phone No	OTHERS-96379382
Vehicle Particulars	
Manufacturer	MASERATI
Model	LEVANTE DIESEL 3.0 V6
Exact Purpose for which vehicle was being used at time of accident	
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	REPORTING ONLY
Vehicle Category	PRIVATE CAR
Insurance Company	
Name of Insurance Company	AXA INSURANCE PTE LTD
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	VPX/P2077585
Cover Note Number	
Driver	
Name of Driver	DIVYESH MANILAL VITHLANI
NRIC No	S2729287I
Date Of Birth	12/09/1965
Occupation	INDOOR
Date Of Driving Pass	18/08/1998
Driving Experience	20 YEARS AND 2 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-96379382
Fax Number	
Contact Number	OTHERS-96379382
EMail Address	DIVYESH1001@GMAIL.COM

NRIC/Passport Number

Contact Number

Address

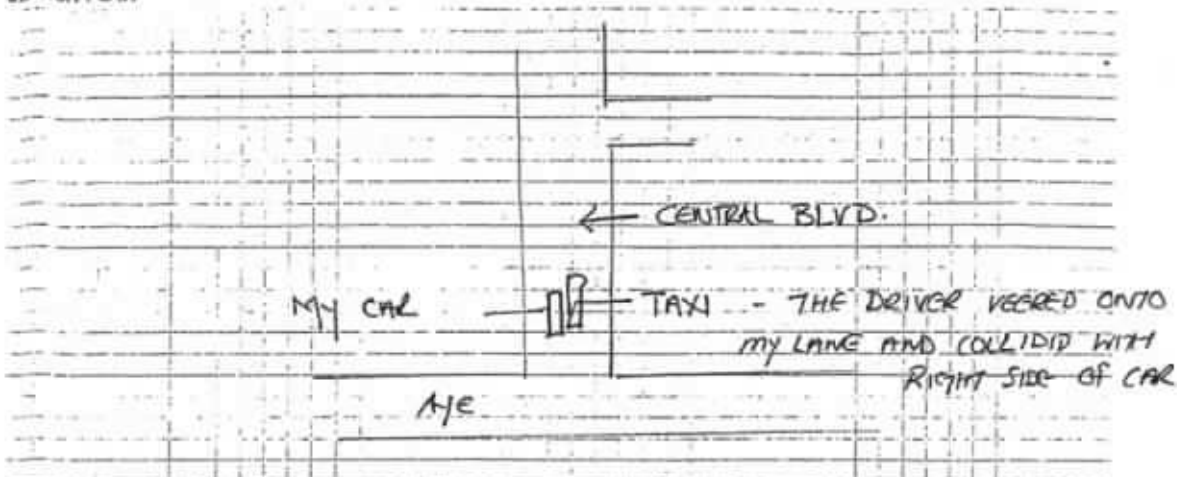
Postcode

Insurance Company Name

Nature Of Damage

No. Of Passenger (Including Driver)

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

THE TAXI DRIVER AS HE TURNED INTO CENTRAL BOULEVARD - HE VEERED ONTO MY LANE AND LIGHTLY COLLIDED WITH THE RIGHT SIDE.

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature
Date & Time:

Driver's Signature
(If driver is not the policyholder)
Date & Time:

Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:

25/1/19.

SINGAPORE ACCIDENT STATEMENT

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7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT	
Date Of Report	29/11/2018 15:22
Date Of Accident	12/11/2018 07:40 18
Exact Location Of Accident	AYE TURN TO CENTRAL BLVD
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE	
Vehicle Registration Number	SHD3071J
Insured/Policyholder	
Name Of Registered Owner	COMFORT TRANSPORTATION PTE LTD
Co Reg No	199303821R
Email Address	FLEETSAFETY@CDGTAXI.COM.SG
Mobile Phone No	
Alternative Phone No	OFFICE-65508768
Vehicle Particulars	
Manufacturer	HYUNDAI
Model	I40
Exact Purpose for which vehicle was being used at time of accident	
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	REPORTING ONLY
Vehicle Category	TAXI
Insurance Company	
Name of Insurance Company	INDIA INTERNATIONAL INSURANCE PTE LTD
Type Of Coverage	THIRD PARTY FIRE AND/OR THEFT
Fleet Policy	YES
Policy Number	MCOM0015
Cover Note Number	
Driver	
Name of Driver	NG BERNG
NRIC No	S0024865G
Date Of Birth	04/07/1950
Occupation	OUTDOOR
Date Of Driving Pass	05/08/1971
Driving Experience	47 YEARS AND 3 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-98326632
Fax Number	
Contact Number	
Email Address	NGCHEONGMENG@GMAIL.COM

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
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7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this (form) and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims.(collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents(including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

COMFORT TRANSPORTATION PTE LTD
22-01-2018

Policyholder's Signature
Date & Time:

Nabe
Driver's Signature
(If driver is not the policyholder)
Date & Time:

29/11/18
Jackson Hwee
CSO
Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:

GIA/IMC SketchPlanForm_V3



Accident Photo



Accident Photo



Accident Photo



Accident Photo



Accident Photo





Status of Driving Licence

Qualified Driving Licence

Qualified Driving Licence Number

S0024865G

Status of Qualified Driving Licence

Valid

Class(es) of Qualified Driving Licence

2,2A,2B,3

Expiry Date

Valid for life unless revoked,suspended or disqualified

Provisional Driving Licence

You are not a valid Provisional Driving Licence Holder.

HOME (<https://www.police.gov.sg/>)

ABOUT US (<https://www.police.gov.sg/about-us>)

SGSECURE (<https://www.police.gov.sg/sgsecure>)

I-WITNESS (<https://www.police.gov.sg/iwitness>)

COMMUNITY PROGRAMMES (<https://www.police.gov.sg/community-programme>)

RESOURCES (<https://www.police.gov.sg/resources>)

NEWS & PUBLICATIONS (<https://www.police.gov.sg/news-and-publications>)

JOIN US (<https://www.police.gov.sg/join-us>)

FAQS (<https://va.ecitizen.gov.sg/cfp/CustomerPages/SPF/explorefaq.aspx>)

CONTACT US (<https://www.police.gov.sg/content/contact-us>)

E-FEEDBACK (/content/policehubfeedback/efeedback.html)

SITEMAP (<https://www.police.gov.sg/sitemap>)

Invoice Name & Address:
 Mr Divyesh Manilal Vithlani
 280
 Ocean Drive Sentosa #06-02
 Singapore
 098451
 Contact:

Customer Name & Address:
 Mr Divyesh Manilal Vithlani
 280
 Ocean Drive Sentosa #06-02
 Singapore
 098451
 Tel:
 Mobile:
 Email: divyesh1001@gmail.com

Service advisor: Jurell Tan Shi Ting

Contact	Document Number	Date & Tax Point	Order Number	W.I.P. No.	Job No.
C0000002	0	05/12/2018		W 12298	0
Model	Chassis No.	Reg No.	Mileage	Page	
Levante Diesel MY17 3.0 MD V6	ZN6TU61C00X269666	SLU7870G	0	1	

	Description of Goods / Services	Qty.	Unit Price	Unit	Discount	Net Total	V
SUB	TO REPAIR AND SPRAY PAINT RIGHT REAR DOOR, FRONT RIGHT DOOR, FRONT RIGHT FENDER AND FRONT BUMPER	1.00	3,560.00		0.00%	3,560.00	S
	RH REAR WHEEL HOUSING ARCH M see /	1.00	110.00	EACH	0.00%	110.00	S

Rasul
 Rp 900,000.68

5 days
 10/12/18 @ 1520hrs



Tridente Automobili Pte Ltd
Official Importer

Tridente Automobili Pte Ltd
30 Leng Kee Road, Unit 01-02, Singapore 159100
Tel: +65 6472 2236 Fax: +65 6472 2928
Company Reg No: 201631819D
GST Reg. No. MR-8500364-4

Quotation

Invoice Name & Address:

Mr Divyesh Manilal Vithlani
280
Ocean Drive Sentosa #06-02
Singapore

098451
Contact:

Customer Name & Address:

Mr Divyesh Manilal Vithlani
280
Ocean Drive Sentosa #06-02
Singapore

098451
Tel:
Mobile:
Email: divyesh1001@gmail.com

Service advisor: Juneil Tan Shi Ting

Contact	Document Number	Date & Tax Point	Order Number	W.I.P. No.	Job No.
C0000002	0	05/12/2018		W 12298	0
Model	Chassis No.	Reg No.	Mileage	Page	
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RH REAR WHEEL HOUSING ARCH M	1.00	110.00	EACH	0.00%	110.00	S

The estimate is only valid for 7 days from the date indicated

V	Rate	Service/Goods	GST	Net	
S	7.00	3670.00	256.90	GST	3,670.00
				Total	256.90
				Paid	3,926.90
				Owing	0.00
					3,926.90

Poh Kin (LKKAUTO)

From: Zuhaidah Samsuri <aida@iii.com.sg>
Sent: Friday, 29 March 2019 10:29 AM
To: Poh Kin (LKKAUTO); Rasul (LKKAUTO)
Cc: Olivia Lau (LKKAUTO); Hsiao Tong (LKKAUTO); Admin A; Lalitha Krishnan - III;
Mekavathanan Sarangapani
Subject: RE: MCT18110393
Importance: High

Hi Poh Kin,

Please upload the survey report in Merimen urgently.

Best Regards

Aida Samsuri

Motor Claims Dept

India International Insurance Pte Ltd

64 Cecil Street #04/#05 IOB Building

Singapore 049711

Tel: 6347 6100 Ext 257 Fax: 6224 4174

Email: aida@iii.com.sg

Co. Reg Number: 198703792K

From: Poh Kin (LKKAUTO) [mailto:pohkin@lkkauto.com]
Sent: Friday, 22 February, 2019 12:13 PM
To: Mekavathanan Sarangapani <mekavathanan@iii.com.sg>; Rasul (LKKAUTO) <Rasul@lkkauto.com>
Cc: Zuhaidah Samsuri <aida@iii.com.sg>; Olivia Lau (LKKAUTO) <olivialau@lkkauto.com>; Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: MCT18110393
Importance: High

Our Ref: CC4/III18022151/R1fa3

Your Ref: TP / MCT18110393

Dear Mr Meka,

We refer to the above matter.

Please be informed that Liability still unclear on this matter. We are in a course of investigating into the circumstances of the accident.

Summary to offer to third party is as follows: -

	50%	100%
1. Cost of Repair(w/gst)	\$ 1,021.85 (\$2,043.70/50%)	\$ 2,043.70 (\$1,910.00 + 7%g
2. Loss of Use (Estimate)	\$ 250.00 [(\$100.00 x 5 days)50%]	\$ 500.00 (\$100.00 x 5 days
Total	\$ 1,271.85	\$ 2,543.70

Poh Kin (LKKAuto)

From: Zuhaidah Samsuri <aida@iii.com.sg>
Sent: Tuesday, 26 February 2019 3:05 PM
To: Divyesh Vithlani
Cc: Mekavathanan Sarangapani
Subject: Our Ref: MCT18110903/ZS - SHD3071J & SLU7870G (ACCIDENT ON 12/11/2018)

Categories: clear

WITHOUT PREJUDICE

Dear Mr Vithlani,

Thank you for coming to our office last Thursday, 21 Feb 19.

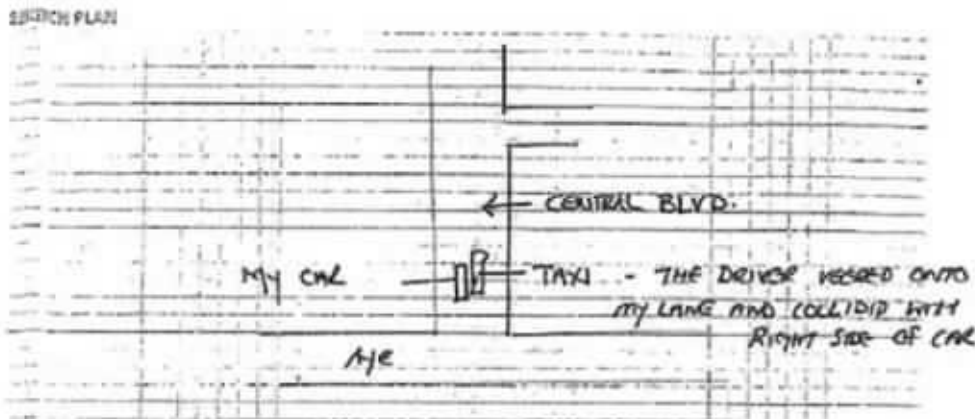
We have carried out an in depth investigation into this accident and we would like to provide you with our findings and our offer in full and final settlement of your claim submitted to us.

We have extracted and appended herewith the following Sketch submitted by the respective drivers:-

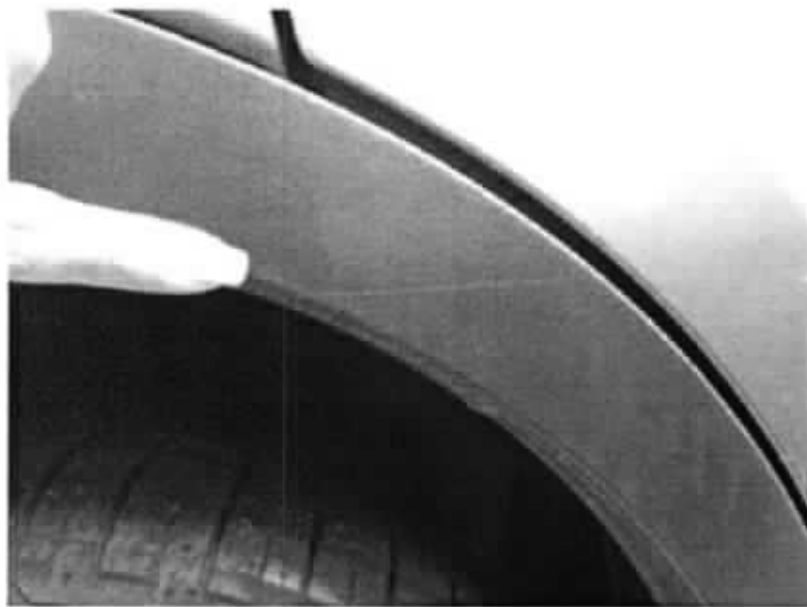
Your version:-

The taxi driver as he turned into Central Boulevard, he veered onto my lane and lightly collided with the right side.

Your sketch drawing submitted by you in your SAS Report:-



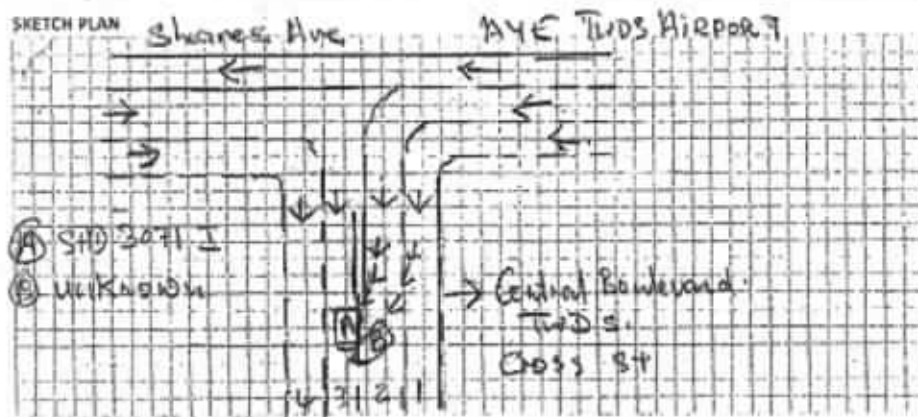
Damages to your vehicle (right side portion):-



Our Insured driver's version:-

On 12/11/2018 at about 0740 hrs, I vehicle A was driving my taxi from AYE to Central Boulevard on lane 2. After I passed the double white line, then I switch to lane 3, vehicle B came from Lane 1 cut across the lane 3, brush against vehicle A left wing mirror. At that, it was too fast I did not take down registration number.

The sketch drawing submitted by our insured driver submitted via his SAS Report:-



Damages to our insured driver's vehicle (left side portion):-



Facts of this case that are agreed by both parties (you and our insured driver of SHD3071J) :

1. You were travelling on the left hand side of our insured's taxi (SHD3071J).
2. The damages sustained to your vehicle and our insured's taxi (SHD3071J):-

Your vehicle - SLU 7870G :

Long superficial scratch marks on the right passenger door of the vehicle and the fender portion

Our insured's taxi : Short Longitudinal scratch marks on the front left portion of your vehicle;
Short longitudinal scratch marks on the left rear view mirror of your vehicle;

Facts that are disputed :

- 1. Our Insured driver's version that you had filtered into our Insured driver's lane ;
- 2. Your version that our insured driver had filtered into your lane.

The damages sustained to respective vehicles tend to support both versions (as stated above).

In view of this finding which is likely to be the verdict in the Court of Law, if the matter is litigated , we are taking the position that a fair and reasonable sum in full and final settlement will be as follows :

	50%
1. Cost of Repair(w/GST)	\$ 1,021.85 (\$2,043.70/50%)
2. Loss of Use	\$ 250.00 [(\$100.00 x 5 days/50%)]
Total	\$ 1,271.85

Please confirm acceptance.

Thank you.

Best Regards

Aida Samsuri

Motor Claims Dept

India International Insurance Pte Ltd

64 Cecil Street #04/#05 IOB Building

Singapore 049711

Tel: 6347 6100 Ext 257 Fax: 6224 4174

Email: aida@iji.com.sg

Co. Reg Number: 198703792K

Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

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Print this email only if it is absolutely necessary and help in preservation of environment.

India International Insurance Pte Ltd.

Registration No. 198703792-K

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Cc: Zuhaidah Samsuri; Olivia Lau (LKKAuto); Hsiao Tong (LKKAuto); Admin A
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Summary to offer to third party is as follows: -

	50%	100%
1. Cost of Repair(w/gst)	\$ 1,021.85 (\$2,043.70/50%)	\$ 2,043.70 (\$1,910.00 + 7%g
2. Loss of Use (Estimate)	\$ 250.00 [(\$100.00 x 5 days)50%]	\$ 500.00 (\$100.00 x 5 days
Total	\$ 1,271.85	\$ 2,543.70

****05** days recommendation for repair

Vehicle Model: Maserati-Levante Diesel 3.0 V6 (2987cc)

Propose settlement amount is between **\$ 1,271.85** to **\$2,543.70**.

Hope above information clarify.

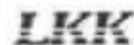
Best Regards,

Poh Kin, Chong (Mr) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2132 | email: pohkin@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



LKK
Auto
Consultants
Pte Ltd

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From: Mekavathanan Sarangapani [mailto:mekavathanan@iii.com.sg]
Sent: Friday, 22 February 2019 11:29 AM
To: Poh Kin (LKKAuto) <pohkin@lkkauto.com>; Rasul (LKKAuto) <Rasul@lkkauto.com>
Cc: Zuhaidah Samsuri <aida@iii.com.sg>; Olivia Lau (LKKAuto) <olivialau@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: MCT18110393

What is the total offer for settlement for this case please. Appreciate a break own please

Best Regards,

Mekavathanan
HOD
Motor Claims Department
India International Insurance Pte Ltd
64 Cecil Street, #04/#05 IOB Building, Singapore 049711
DID: 6347 6105 Fax: 6224 4174



From: Poh Kin (LKKAuto) [mailto:pohkin@lkkauto.com]
Sent: Friday, February 22, 2019 11:27 AM
To: Mekavathanan Sarangapani <mekavathanan@iii.com.sg>; Rasul (LKKAuto) <Rasul@lkkauto.com>
Cc: Zuhaidah Samsuri <aida@iii.com.sg>; Olivia Lau (LKKAuto) <olivialau@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: MCT18110393
Importance: High

Our Ref: CC4/III18022151/R1fa3
Your Ref: TP / MCT18110393

Dear Mr Meka,

We refer to the above matter and below e-mail.

Please be informed that our surveyor had recommended amount **P/P at \$1,910.00 with 5 repair days.**

In the meantime, our surveyor justify labour charges on the following:

Labour: **\$ 1,800.00**

Spray painting over the Right Rear Door, Front Right Door, Front Right Fender and Front Bumper.(4 panel)

5 repair days = 1 day dismantle and install damaged parts
= 4 days spray painting

Hope above information clarify.

Poh Kin (LKKAUTO)

From: Poh Kin (LKKAUTO)
Sent: Friday, 22 February 2019 11:27 AM
To: 'Mekavathanan Sarangapani'; Rasul (LKKAUTO)
Cc: Zuhaidah Samsuri; Olivia Lau (LKKAUTO); Hsiao Tong (LKKAUTO); Admin A
Subject: RE: MCT18110393
Attachments: TP Estimate-Marked.pdf

Importance: High

Our Ref: CC4/III18022151/R1fa3
Your Ref: TP / MCT18110393

Dear Mr Meka,

We refer to the above matter and below e-mail.

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In the meantime, our surveyor justify labour charges on the following:

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= 4 days spray painting**

Hope above information clarify.

Best Regards,

Poh Kin, Chong (Mr) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2132 | email: pohkin@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: Mekavathanan Sarangapani [mailto:mekavathanan@iii.com.sg]
Sent: Thursday, 21 February 2019 5:55 PM
To: Poh Kin (LKKAUTO) <pohkin@lkkauto.com>; Rasul (LKKAUTO) <Rasul@lkkauto.com>; Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>; Olivia Lau (LKKAUTO) <olivialau@lkkauto.com>
Cc: Zuhaidah Samsuri <aida@iii.com.sg>
Subject: MCT18110393

Very urgent

Dear Rasul,

Please advise on an urgent basis , the adjustment for this TP vehicle please

Meka

Invoice Name & Address:
Mr Divyesh Manilal Vithlani
280
Ocean Drive Sentosa #06-02
Singapore

098451
Contact:

Customer Name & Address:
Mr Divyesh Manilal Vithlani
280
Ocean Drive Sentosa #06-02
Singapore

098451
Tel:
Mobile:
Email: divyesh1001@gmail.com

Service advisor: Juneil Tan Shi Ting

Contact	Document Number	Date & Tax Point	Order Number	W.I.P. No.
C0000002	0	05/12/2018		W 12298
Model	Chassis No.	Reg No.	Mileage	
Levante Diesel MY17 3.0 MD V6	ZN6TU61C00X269666	SLU7870G		

	Description of Goods / Services	Qty.	Unit Price	Unit	Discor
SUB	TO REPAIR AND SPRAY PAINT RIGHT REAR DOOR, FRONT RIGHT DOOR, FRONT RIGHT FENDER AND FRONT BUMPER	1.00	3,560.00		0.00
	RH REAR WHEEL HOUSING ARCH M	1.00	110.00	EACH	0.00



...CLAIM SUBFOLDER...(Pending for Survey Report)

WP

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	11 Dec 2018 Edit Reg		07 Dec 2018 00:00 Edit Adj Rpt	S\$1,910.00 Edit Estimates	S\$1,910.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured: COMFORT TRANSPORTATION PTE LTD , Co. Reg. No.: 199303821R									
Main Claimant: Divyesh Manilal Vithlani , ID: S27292871									
Vehicle Reg. No.: SLU7870G		Date of Loss: 12/11/2018 00:00 - :59 [10 Months and 29 Days From LTA Reg Date (Man Yr)]							
Claim Type: TP / MCT18110903		Policy/Cover Note No.: MCOM0015							
Vehicle Reg. No. (Insured): SHD30713		Policy No. (Claimant): VPX/P2077585							
		Excess:							
Repairer: Tridente Automobili Pte Ltd (HQ) 30 Leng Kee Road #01-02, 159100 Leng Kee - Tel: 64752168									
Handling Insurer: India International Insurance Pte Ltd (HQ) - Tel: 63476100 ... [Handled by Zuhaidah Bte Samsuri - 6347 6070]									
Claimant's Insurer: AXA Insurance Pte Ltd (HQ) - Tel: 6338 7288									
Adjuster: LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MOHD RASUL] ... [Final Rpt due 20/12/2018]									
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
There are no mail for this case.									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SLU7870G (MCT18110903)
[SHD3071J]

TP

Divyesh Manilal Vithlani

Nov 12 2018 12:00AM

[COMFORT TRANSPORTATION PTE LTD]

Tridente Automobili Pte Ltd

Upload Documents			Upload Photos			Compose New Letter			View View in Browser		
Video									1 per page		<input checked="" type="checkbox"/>
No	Finalized On	India International Insurance Pte Ltd (HQ)							Thumbnail	Print	
1	21/01/19 15:39	Video footage of SHA4984J							1 Load MP4		
Photos/Images									3 per page <input checked="" type="checkbox"/>		
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)							Thumbnail	Print	
1	22/01/19 16:19	Odometer Reading							1 Load JPG	<input checked="" type="checkbox"/>	
2	22/01/19 16:19	Chassis Number							1 Load JPG	<input checked="" type="checkbox"/>	
3	22/01/19 16:19	General View							1 Load JPG	<input checked="" type="checkbox"/>	
4	22/01/19 16:19	General View							1 Load JPG	<input checked="" type="checkbox"/>	
5	22/01/19 16:19	General View							1 Load JPG	<input checked="" type="checkbox"/>	
6	22/01/19 16:19	General View							1 Load JPG	<input checked="" type="checkbox"/>	
7	22/01/19 16:19	General View							1 Load JPG	<input checked="" type="checkbox"/>	
8	22/01/19 16:19	General View							1 Load JPG	<input checked="" type="checkbox"/>	
9	22/01/19 16:19	General View							1 Load JPG	<input checked="" type="checkbox"/>	
10	22/01/19 16:19	General View							1 Load JPG	<input checked="" type="checkbox"/>	
11	22/01/19 16:19	General View							1 Load JPG	<input checked="" type="checkbox"/>	
12	22/01/19 16:19	General View							1 Load JPG	<input checked="" type="checkbox"/>	
13	22/01/19 16:19	General View							1 Load JPG	<input checked="" type="checkbox"/>	
14	22/01/19 16:19	General View							1 Load JPG	<input checked="" type="checkbox"/>	
15	22/01/19 16:19	General View							1 Load JPG	<input checked="" type="checkbox"/>	
16	22/01/19 16:19	General View							1 Load JPG	<input checked="" type="checkbox"/>	
17	22/01/19 16:19	General View							1 Load JPG	<input checked="" type="checkbox"/>	
18	22/01/19 16:19	General View							1 Load JPG	<input checked="" type="checkbox"/>	
19	22/01/19 16:19	General View							1 Load JPG	<input checked="" type="checkbox"/>	
20	22/01/19 16:19	General View							1 Load JPG	<input checked="" type="checkbox"/>	
21	22/01/19 16:19	General View							1 Load JPG	<input checked="" type="checkbox"/>	
22	22/01/19 16:19	General View							1 Load JPG	<input checked="" type="checkbox"/>	
23	22/01/19 16:19	General View							1 Load JPG	<input checked="" type="checkbox"/>	
24	22/01/19 16:19	General View							1 Load JPG	<input checked="" type="checkbox"/>	
25	22/01/19 16:19	General View							1 Load JPG	<input checked="" type="checkbox"/>	
26	22/01/19 16:19	General View							1 Load JPG	<input checked="" type="checkbox"/>	
27	22/01/19 16:19	General View							1 Load JPG	<input checked="" type="checkbox"/>	
28	22/01/19 16:19	General View							1 Load JPG	<input checked="" type="checkbox"/>	
29	22/01/19 16:19	General View							1 Load JPG	<input checked="" type="checkbox"/>	
30	22/01/19 16:19	General View							1 Load JPG	<input checked="" type="checkbox"/>	
Documentation									1 per page <input checked="" type="checkbox"/>		
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)							Thumbnail	Print	
1	11/12/18 20:08	TP ESTIMATE							1 Load PDF		

Video			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	India International Insurance Pte Ltd (HQ)	Thumbnail	Print
2	11/12/18 20:08	ACKNOWLEDGEMENT EMAIL TO III DD 07.12.2018	 Load PDF	
3	22/02/19 11:23	TP Estimate-Marked	 Load PDF	
No	Finalized On	India International Insurance Pte Ltd (HQ)	Thumbnail	Print
1	12/12/18 09:04	Singapore Accident Statement	 Load PDF	
2	28/01/19 15:25	E-filed GIA Report - SLU7870G	 Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ) <div style="border: 1px solid black; height: 40px; margin-top: 5px;"></div>
Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>

LKK Auto Consultants Pte Ltd (Co. Reg. No: 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/III18022151/R1FA3Q2

Date: 29/03/2019

REFERENCE

Handling Insurer: India International Insurance Pte Ltd Policy No: MCOM0015
Claimant Vehicle No : SLU7870G **Insured Vehicle No :** SHD3071J
 Date of Loss: 12/11/2018 Nature of Claim: TP Claim No: MCT18110903

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **SLU7870G**
 Make & Model: MASERATI LEVANTE DIESEL, 3.0 V6 (A) Engine No: 009831
 Reg. Date: 14/12/2017 (Man. Year: 2017) Chassis No: ZN8TU61C00X269666
 Colour: Grey Odometer: 23060 km
 Engine Capacity: 2987 cc
 Market Value/New Car Price: N/A
 Sum Insured (S\$): **Market Value/New Car Price**

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 255/60 R18 Rear Tyre Size: 255/60 R18
 Front Left Side: Bridgestone 6 mm Rear Left Side: Bridgestone 6 mm
 Front Right Side: Bridgestone 6 mm Rear Right Side: Bridgestone 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	110.00	110.00	0.00	0.00
Miscellaneous Items	0.00	0.00	0.00	
Labour	3,560.00	1,800.00	1,760.00	49.44
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Nett Amount (S\$)	3,670.00	1,910.00	1,760.00	47.96
Global Sum Settlement (S\$)		0.00		

INSPECTION

Date of Assignment: 07/12/2018
 Date Inspected: 10/12/2018 Inspected At: 280 OCEAN DRIVE ,06-02 CARPARK LOBBY A
 Repairer: Tridente Automobili Pte Ltd (HQ)
 Estimated Period of Repair: 5.0 days

Adjuster: MOHD RASUL**Manager:** Chong Poh Kin

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference

Part Source:	MRM-SG	Version: 1.0 (Last Synchronised: 29 Mar 2019)
Parts:	M1-COUPE	MASERATI LEVANTE DIESEL 3.0 V6 (A) (Catalogue:Merimen Singapore 1.0)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for SLU7870G)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *	

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*RH REAR WHEEL HOUSING ARCH M	Scratched	110.00 F	*110.00 F
F=Franchise part.						
Total Parts (S\$)					110.00	110.00

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	TO REPAIR AND SPRAY PAINT RIGHT REAR DOOR ,FRONT RIGHT DOOR ,FRONT RIGHT FENDER AND FROM BUMPER	New	3,560.00	1,800.00
Gross Labour Cost (S\$)			3,560.00	1,800.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >