Shirley Hiew (LKK Auto)

From: Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>

Sent: Thursday, 13 December 2018 4:51 PM

To: 'Yee Pei Li'; 'Survey Report (ERGO Insurance Pte. Ltd.)'

Cc: assignments; SUR

Subject: RE: GBH2851G / TP : SFY9225G/LKK / DOA : 04/12/2018

Attachments: SFY 9225G - Preli Advise.pdf

Dear Pei Li,

Enclosed preliminary revised of vehicle SFY 9225G.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: <u>Sur@lkkauto.com</u> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) [mailto:admin-d@lkkauto.com]

Sent: Monday, 10 December, 2018 11:49 AM

To: 'Survey Report (ERGO Insurance Pte. Ltd.)' <Survey.Report@ergo.com.sg>; assignments

<assignments@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; 'Yee Pei Li' <peili.yee@ergo.com.sg>

Subject: RE: GBH2851G / TP: SFY9225G/LKK / DOA: 04/12/2018

Dear Sir/Mdm,

Thank you for the assignment.

Please be informed vehicle not in the workshop, repairer will arrange.

BEST REGARDS,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Survey Report (ERGO Insurance Pte. Ltd.) [mailto:Survey.Report@ergo.com.sg]

Sent: Monday, 10 December 2018 11:36 AM

To: 'admin-d@lkkauto.com' <admin-d@lkkauto.com>

Cc: 'ASSIGNMENTS@LKKAUTO.COM' < <u>ASSIGNMENTS@LKKAUTO.COM</u>>
Subject: OI: GBH2851G / TP: SFY9225G/LKK / DOA: 04/12/2018

Dear Catherine/Nivitha,

In compliance with "State Courts Practice Directions Amendment No.1 of 2016" in regards to the Pre Repair Survey, both TP repairer and ERGO Insurance Pte Ltd have agreed on your company **LKK AUTO CONSULTANTS PTE LTD** to be the "Single Joint Expert".

Please assist to conduct this survey from TC AUTOCLINIC PTE LTD,

ADDRESS : 25 LENG KEE ROAD

SINGAPORE 159097

PERSON TO CONTACT : SHAWN CHUA @ 6703 8515 / 9645 0023

ERGO OFFICER-IN-CHARGE : ROHAINI

Note: To survey on DIRECT SETTLEMENT basis. Please advise the consistency of damages to third party vehicle and inform the repairer <u>in writing</u>, that you are require to conduct a re-survey before vehicle is returned to claimant. They are to contact your office directly. Please do keep us in the loop.

Please fill up the necessary on ERGO PRS Form from workshop and return to us together on your update of the survey status via Survey.Report@ergo.com.sg.

Attached are estimates, insured and TP's SAS (note: reports not to be released to any Third Party).

Kindly acknowledge receipt of this email.

Regards, <u>Yee</u> Pei Li Claims Assistant (Motor)

ERGO Insurance Pte. Ltd.

5 Temasek Boulevard, #04-01 Suntec Tower Five

Singapore 038985 DID.: +65 6829 9194 Tel.: +65 6829 9199 Fax: +65 6829 9247

ERGO

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