

Surveyor:

OFFY

DOI:

ASSIGNMENT

12/12/18

Date / Tr:

11/12/2018

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

SJV 1355 K

Claim No.:

18/18/18/VP05/02193

Name of Insured:

Henry Lee

Policy No.:

Insured Tel No.:

HP:

86689658

Make / Model:

Excess Sec II : S5

D.O.A.:

6-12-18

Place of Accident:

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Driver Tel No.:

(V/L: YES / NO)

Insured Liability: %

Final ? Yes / No

PH 2846 G



INSRS:

WSP:

Tel:

Liability:

RMKS:

Connect 3



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date / Time

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

Date / Time

PH 2846 G - C4/AA1 FD11040 (Ayo 192 : 00A: 316/19)

SJV 1355 K - X

FILE REVISOR. OI RPT - BMDP TP.

BMDP CUREST CUREST.

RECEIVED

TYPE REPORT WHILE PENDING TP LOD

TP LOD IN BY BMDP

FILE PPD TO HMK TO CLOSE

PRELIMINARY ADVICE

Date/Time: 14/12/18

Sent By: a3

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

SS 3100.00 (3 days) Reduction: 57 %

Email ☐ Call ☐

FINAL SETTLEMENT

Date/Time:

Confirm with: Normal.

Email ☒ Call ☐

Final Liability:

% 100 (Agreed / Assessed) BOLA S/N No.:

If NO or B 28, Ass. Lia:

Repair Cost:

(v/gst) SS 3317.00

COI (RPT - BMDP TP)

Loss of Rental (LOR):

SS - (days)

Loss of Use (LOU):

SS 450.00 (5 150 x 3 days)

Loss of Income (LOI):

SS - (\$ x days)

LOR only ☐ LOU only ☐LOR + LOU ☐ LOR + LOI ☐ [Tick only one]

GIA/LTA Search

SS -

Medical:

SS -

Disbursement:

SS -

(e.g. Tow/ Independent)

Legal Cost

SS -

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

Total:

SS 3767.00

Global Sum SS:

FINAL PAYMENT

Date/Time:

Confirm with:

Email ☐ Call ☐

Payee 1:

SS 3767.00

Name 1:

CONNECT 3

Payee 2: (Strike if N.A.)

SS -

Name 2:

Payee 3: (Strike if N.A.)

SS -

Name 3:

Current House Jie

REF: Wc

2016 (12/13)

ASSIGNMENT

From: Date: 12/12/2018

Estimated Cost:

OD ☒ TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No:

PH 2846G

at Workshop m/s

Connect 3

of

566 Woodlands Rd

Insured:

Policy No.

Claims No.

Sum Insured:

Excess:

(Client's Record)

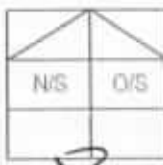
Make of Veh:

Winnix

(Policy Condition)

10:30am

Remark: The veh had commenced its repair at the time of inspection.



Bal. or Market Value:

IDAC Accident Rpt:

Consistent? : Yes or No

GIA / FR Seen:

Consistent? : Yes or No

Est. Repairs:

3

days

Res:

Yes or No

Lum Sum:

20

%

3 Val:

Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date:

Person Contacted:

Veh No: PH2846G

Yr Regn: 27 Jun 2016

Type: M.Car / M.Cycle ☒ Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

ISUZU

C.C. 7790

Colour:

white

A/C

Insured / Std / NI / NA

Sp Reading:

182889

T/Radio:

Insured / Std / NI / NA

Eng/No:

CtNo:

JALLT434PG7000009

Gen. Cond: ☒ Good / Fair / Poor / Burnt

Steering: ☒ Good / Jammed / Leaked / Burnt or

Brake: ☒ Good / Jammed / Leaked / Burnt or

Mod:

Nil / S/Rim / STD A/Rim or

Tyre Size:

F: 11R22.5

R: 11R22.5

BS / ☒ DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal:

7

mm

R/Bal:

7

mm

L/Bal:

7

mm

L/Bal:

7

mm

D.O.A:

6/12/18

D.O.I:

12/12/18

Survey held at

Connect 3

Des. of Damages: Frt / ☒ Rear / O/S / N/S / UIC / Rooftop or

The UIC / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

L/S 23,100.00

CRAP: \$ 4,250.00 (52%)

Date/Time, File Pass to?

☐

: Preli. Report

1)

☐

: Final Report

Date/Time, File Return to?

2)

Days Of Repair:

Resurvey No. of Trip:

Survey Fee:

Transportation:

Add Fee:

☐

Site Insp (\$

☐

Interview (\$

☐

Tech Invs (\$

☐

Weekend (\$

1) \$ + RS 12

1) Pre-Ins

1) Other

Report Format :

Lump Sum / I.B.I: (\$

2014



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your ref: 18/18/18/VP05/021193
Our ref: CC4/LPC18022136/Jha3

Date: 14/12/2018

The Motor Claims Department
M/s LONPAC INSURANCE BHD

Dear Sir/Madam,

PRELIMINARY ADVICE OF VEHICLE NO.

PH 2846G

We refer to the above matter.

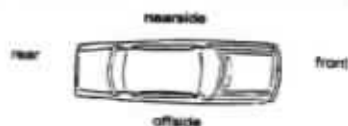
Please be informed that we had conducted the inspection of the above mentioned vehicle on 10/12/2018 at the premises of M/s Connect 3 and have the following to report:-

Workshop Estimate Amount	: S\$	7,350.00
Revised Estimate Amount	: S\$	4,200.00
"Check" Items Amount	: S\$	700.00
Total (Including Check Items)	: S\$	4,900.00

Market Value	: S\$	-	(est.)
LTA Reimbursement Value	: S\$	-	(est.)
Nett Value	: S\$	-	(est.)

Description of Damage:

The vehicle sustained damages at the
Rear Portion



Comments/Present Status:

Damages Consistent

Estimated normal period for repairs: 3.0 days

Yours faithfully,

ONG HWEE JIE
Licensed Appraiser

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Company
Owner ID:	6061K
Vehicle Details	
Vehicle No.:	PH2846G
Vehicle to be Exported:	No
Intended Deregistration Date:	12 Dec 2018
Vehicle Make:	ISUZU
Vehicle Model:	LT434P 7.8 SMT
Primary Colour:	Multi-Colour
Manufacturing Year:	2016
Engine No.:	6HK1681563
Chassis No.:	JALLT434PG7000009
Maximum Power Output:	-
Open Market Value:	\$100,304.00
Original Registration Date:	27 Jun 2016
First Registration Date:	27 Jun 2016
Transfer Count:	0
Actual ARF Paid:	\$5,016.00
Intended PARF Rebate Details	
PARF Eligibility:	No
PARF Eligibility Expiry Date:	-
PARF Rebate Amount:	\$0.00
Intended COE Rebate Details	
COE Expiry Date:	26 Jun 2026
COE Category:	C - Goods Vehicle & Bus
COE Period(Years):	10
PQP Paid:	\$23,608.00
COE Rebate Amount:	\$17,797.00
Total Rebate Amount:	\$17,797.00

The information contained herein is correct as at 12 Dec 2018

OK

CONNECT 3

566 Woodlands Road (Mandai Estate) Singapore 728697

Tel: (65) 9850-9666 Email: Connect3winnie@gmail.com

ROC:53360061L

GST:53360061L

QT18/PH2846G/TPC-370

Lonpac Insurance Bhd

100 Beach Road

#19-00 Shaw Tower

Singapore 189702

QUOTATION

Dear Sir,

Cost of Repair to Vehicle PH2846G

With reference to the above-mentioned, we are pleased to quote as follows:-


No.	DESCRIPTION	QTY	U/PRICE (S\$)	AMOUNT (S\$)
①	Rear bumper <i>DI</i>	1	3,550.00	3,550.00 1,900
②	Rear bumper inner structure <i>DD</i>	1	1,600.00	1,600.00
3.	Rear bumper LH & RH bracket <i>nn</i>	2	350.00	700.00
4.	Labour charges	1	1,000.00	450 1,000.00
5.	Spray painting	1	500.00	250 500.00
SUB-TOTAL				S\$7,350.00

- Price before 7% gst

Total - \$3100

Thank you.

Yours faithfully,


Winnie Chai
HP: 9850-9666



Auto C
the Repair

- To reserves the right to
- To display the vehicle
- Parts must be of the same
- Third party dispute settled on "without Prejudice" basis
- No liability for any accident
- Suppliers must be approved and
- is subject to the terms and conditions of the Insurance Company

Acknowledged by Recipient
Signature
Date


12/12/18

Hwa Jia (Lkk)

12/12/18

L/S 3 days



Nivitha (LKK Auto)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Friday, 7 December 2018 3:55 PM
To: Admin-D (LKKAuto)
Cc: MT_Claim_SG; connect3winnie@gmail.com
Subject: ACCIDENT INVOLVING PH2846G & SJV1355K ON 6/12/2018
Attachments: 07122018155136.pdf

Our Ref : 18/18/18/VP05/021193

4.23pm @ 7/12/18
winnie
VNI

Dear Catherine,

Please see attached and proceed to survey accordingly.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

Mei Kwan (LKKAUTO)

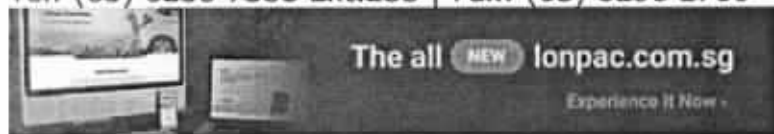
From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Monday, 10 December, 2018 3:44 PM
To: Mei Kwan (LKKAUTO)
Cc: MT_Claim_SG
Subject: RE: ACCIDENT INVOLVING PH2846G & SJV1355K ON 6/12/2018
Attachments: 10122018154039.pdf

Categories: HMK

Dear Mei Kwan,

Attached copy of insured's GIA report for your attention.

Best Regards
Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



From: Mei Kwan (LKKAUTO) [mailto:MeiKwan@lkkauto.com]
Sent: Monday, 10 December, 2018 3:24 PM
To: GERALD POH WEE BIN
Cc: MT_Claim_SG; Admin A; Vic (LKKAUTO); CS A Team
Subject: RE: ACCIDENT INVOLVING PH2846G & SJV1355K ON 6/12/2018

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

LPC ref: 18/18/18/VP05/021193
LKK REF: CC4/LPC18022136/ha3

Dear Sir / Madam,

We refer to the above matter.

Kindly let us have a copy of insured's accident report for our necessary action.

Please take note that the case handler in-charge is Vic and he can be contacted at DID: 6841 2096.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Jia Le (LKK Auto)

From: Jia Le (LKK Auto)
Sent: Friday, 28 June 2019 10:07 AM
To: Winnie Chai
Cc: Admin A; Vic (LKKAuto)
Subject: RE: ACCIDENT INVOLVING PH2846G & SJV1355K ON 6/12/2018 [External Confidential]
Attachments: DV.pdf

Without Prejudice

Dear Winnie,

We re-attached the DV for your client to sign.

Thank you.

Best Regards,

Carlton Chan | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Winnie Chai [mailto:connect3winnie@gmail.com]
Sent: Thursday, 30 May 2019 1:27 PM
To: Jia Le (LKK Auto)
Cc: Admin A; Vic (LKKAuto)
Subject: Re: ACCIDENT INVOLVING PH2846G & SJV1355K ON 6/12/2018 [External Confidential]

Hi Jia Le

Attached is the signed DV.

We will mail the original DV to yr office tdy via post.

Thanks

On Wed, May 15, 2019 at 5:56 PM Jia Le (LKK Auto) <JiaLe@lkkauto.com> wrote:

Without Prejudice

Dear Jane,

Please duly sign the DV enclosed and return all original documents to us.

Thank you.

Best Regards,

Carlton Chan | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Winnie Chai [mailto:connect3winnie@gmail.com]

Sent: Wednesday, 15 May 2019 4:55 PM

To: Jia Le (LKK Auto)

Cc: Admin A; Vic (LKKAuto)

Subject: Re: ACCIDENT INVOLVING PH2846G & SJV1355K ON 6/12/2018 [External Confidential]

Hi

We accept the proposed offer.

Pls let us have the DV.

Thanks

On Wed, May 15, 2019 at 3:34 PM Jia Le (LKK Auto) <JiaLe@lkkauto.com> wrote:

Without Prejudice

Dear Sirs/Madam,

We refer to the above matter.

We propose settlement as follows: -

1. Cost of Repair (w/GST)	\$ 3,317.00
2. Loss of Use (3days x \$150.00)	\$ 450.00
TOTAL	\$ 3,767.00

Kindly confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Carlton Chan | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Vic (LKKAuto)

Sent: Friday, 10 May 2019 2:14 PM

To: Winnie Chai

Cc: Admin A; Vic (LKKAuto); Jia Le (LKK Auto)

Subject: RE: ACCIDENT INVOLVING PH2846G & SJV1355K ON 6/12/2018 [External Confidential]

Without Prejudice

Dear Winnie,

Receive with thanks.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

Save the Earth. Print only when necessary.

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From: Winnie Chai [<mailto:connect3winnie@gmail.com>]
Sent: Friday, 10 May, 2019 2:12 PM
To: Vic (LKKAuto)
Subject: Fwd: ACCIDENT INVOLVING PH2846G & SJV1355K ON 6/12/2018 [External Confidential]

----- Forwarded message -----

From: Winnie Chai <connect3winnie@gmail.com>
Date: Fri, Mar 15, 2019 at 10:06 AM
Subject: Re: ACCIDENT INVOLVING PH2846G & SJV1355K ON 6/12/2018 [External Confidential]
To: GERALD POH WEE BIN <geraldpoh@lonpac.com>, <admin-d@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>

Hi Catherine

I have attached the LOD, LOA & Tax inv for yr ref.

Pls kindly revert on the offer for this case.

Thanks

On Thu, Feb 21, 2019 at 11:47 AM GERALD POH WEE BIN <geraldpoh@lonpac.com> wrote:

Lonpac External - Confidential

WITHOUT PREJUDICE

Dear Winnie,

Please liaise with our surveyor on liability.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

Lonpac External - Confidential data is for use by authorised external parties only.

From: Winnie Chai [mailto:connect3winnie@gmail.com]

Sent: Thursday, 21 February, 2019 11:44 AM

To: GERALD POH WEE BIN

Subject: Re: ACCIDENT INVOLVING PH2846G & SJV1355K ON 6/12/2018

Hi Gerald

We ref to the mentioned accident.

Pls kindly advise on the liability for this case.

Thanks

On Mon, Dec 10, 2018 at 9:44 AM Admin-D (LKKAuto) <admin-d@lkkauto.com> wrote:

Dear Winnie,

Appointment confirmed.

Best Regards,

Catherine Chong | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Winnie Chai [mailto:connect3winnie@gmail.com]

Sent: Saturday, 8 December, 2018 10:19 AM

To: admin-d@lkkauto.com

Cc: GERALD BIN POH WEE <geraldpoh@lonpac.com>

Subject: Re: ACCIDENT INVOLVING PH2846G & SJV1355K ON 6/12/2018

Hi

We would like to arrange the survey on 12 Dec 2018 10:30am.

Pls kindly confirmed on survey appt.

Thanks

On Fri, Dec 7, 2018 at 3:55 PM GERALD BIN POH WEE BIN <geraldpoh@lonpac.com> wrote:

Our Ref : 18/18/18/VP05/021193

Dear Catherine,

Please see attached and proceed to survey accordingly.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

--

Winnie Chai

Connect3

HP:9850-9666

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Winnie Chai

Connect3

HP:9850-9666

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Winnie Chai

Connect3

HP:9850-9666

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Winnie Chai

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HP:9850-9666

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Winnie Chai

Connect3

HP:9850-9666



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile			
LONPAC INSURANCE BHD		Ref : CC4/LPC18022136/Jda3n2	
300 BEACH ROAD #17-04/07 THE CONCOURSESINGAPORE 199555		Date : 12-07-2019	
		Code : LPC2	
1. Policy Particulars :- THIRD PARTY CLAIM			
Insured Veh.	SJV 1355K	Veh. Inspected	PH 2846G
Policy No.	Z18VP05019736	Coverage (\$)	0.00
Claim No.	18/18/18/VP05/021193	Excess (\$)	0.00
Assign From	GERALD	Assign Date	07/12/2018
2. Vehicle Particulars & Condition			
Make & Model	ISUZU	c.c	7790
Engine No.	HIDDEN	Year of Reg.	2016
Chassis No.	JALLT434PG7000009	Colour	WHITE
Odometer	182889	Steering	IN ORDER
Brakes	IN ORDER	Modification	SPORTS RIM
General	GOOD		
3. Conditions of Tyres			
	Size	Make	Balance
R/H Front Tyre	11 R22.5	DUNLOP	7 mm
L/H Front Tyre	11 R22.5	DUNLOP	7 mm
R/H Rear Tyre	11 R22.5	DUNLOP	7 mm
L/H Rear Tyre	11 R22.5	DUNLOP	7 mm
4. Description of Damages			
THE VEHICLE SUSTAINED DAMAGES AT THE REAR PORTION. DAMAGES SEE DETAILS.			
5. General Information			
Accident Date	06/12/2018	Inspection Date	12/12/2018
Survey held at	CONNECT3 7 OLD TOH TUCK ROAD SINGAPORE 597648		
5a. Remarks			
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.			
5b. Estimate Days of Repair			
ESTIMATED NORMAL PERIOD FOR REPAIR:		3 Working Days	



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 1

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. PH 2846G

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
REPLACEMENT OF PARTS				
1	REAR BUMPER	DENTED	3,550.00	1,900.00
1	REAR BUMPER INNER STRUCTURE	DENTED	1,600.00	1,600.00
2	REAR BUMPER LH & RH BRACKET @\$350.00	NOT NECESSARY	700.00	-
	LESS 10% DISCOUNT		-	-350.00
			5,850.00	3,150.00
LABOUR				
	LABOUR CHARGES.		1,000.00	450.00
	SPRAY PAINTING.		500.00	250.00
			1,500.00	700.00
GRAND TOTAL			7,350.00	3,850.00
RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)				3,100.00

Report Ref No. CC4/LPC18022136/Jda3n2

ONG HWEE JIE

Automotive Assessor

HO LEONG CHUAN

Automotive Assessor

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