

Vic (LKKAUTO)

From: Vic (LKKAUTO)
Sent: Wednesday, 17 April, 2019 9:20 AM
To: Eileen Bay Yee Ling (Auto Svcs/Claims & IA/Claims & IA/Buses)
Cc: Admin A; Vic (LKKAUTO)
Subject: RE: LOD - ACCIDENT INVOLVING SMB8036E AND SLE9842J ON 05/12/2018 ALONG TAMPINES AVE 9 *** LKK REF: CC3/AIG18022086/R1ha3
Attachments: SMB8036E.PDF; img-131095219-0001.pdf; STATEMENT.pdf

WITHOUT PREJUDICE

Dear Eileen,

We refer to the above matter.

Our Insured reported that she was rear-ended by your client. There is no conclusive evidence yet to substantiate either party's version. Enclosed herewith in this email is a copy of our insured's accident report for your perusal.

We are in a course of investigating into the circumstances of the accident. After verifying further with our OI we will revert with our opinion on the cause of the accident. Kindly do not refer to any party for legal assistance until you heard further from us.

Meanwhile, kindly forward to us **with any evidence** (if any) your client have to support your claim.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

Save the Earth. Print only when necessary.

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From: Mei Kwan (LKKAUTO)
Sent: Tuesday, 9 April, 2019 3:59 PM
To: Eileen Bay Yee Ling (Auto Svcs/Claims & IA/Claims & IA/Buses); Vic (LKKAUTO)
Cc: CS A Team; Admin A
Subject: RE: LOD - ACCIDENT INVOLVING SMB8036E AND SLE9842J ON 05/12/2018 ALONG TAMPINES AVE 9 *** LKK REF: CC3/AIG18022086/R1ha3

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Sir / Madam,

Thank you for your email.

Please note that: -

LKK ref	Officer in charge
CC3/AIG18022086/R1ha3	Vic – 6841 2096

Our respective case handler will look into the matter and revert to you in due course.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Eileen Bay Yee Ling (Auto Svcs/Claims & IA/Claims & IA/Buses) <eileenbay@smrt.com.sg>

Sent: Tuesday, 9 April, 2019 3:34 PM

To: CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: LOD - ACCIDENT INVOLVING SMB8036E AND SLE9842J ON 05/12/2018 ALONG TAMPINES AVE 9

WITHOUT PREJUDICE

Reminder

Dear Sir / Madam,

Refer to our LOD dated on 31/1/19.

Please acknowledge and revert with offer asap.

Thanks and regards,

Eileen Bay

Claims and Insurance Agency

DID: +65 6556 3549 | E: eileenbay@smrt.com.sg

6 Ang Mo Kio Street 62

Singapore 569140



From: Eileen Bay Yee Ling (Auto Svcs/Ext Biz Svcs/Claims & IA/Buses)

Sent: 31 January 2019 09:57

To: CS A Team (cs-a@lkkauto.com) <cs-a@lkkauto.com>; 'admin-a@lkkauto.com' <admin-a@lkkauto.com>

Subject: LOD - ACCIDENT INVOLVING SMB8036E AND SLE9842J ON 05/12/2018 ALONG TAMPINES AVE 9

Our Ref: **BUS/12/18/1008/EB**

Dear Sir / Madam,

We claim on behalf of **SMRT BUSES LTD**, owner of the vehicle Reg. No.: **SMB8036E**.

Your driver's negligent driving has caused the above accident. As a result, my client has suffered the following losses:-

Cost of Repair	\$2,000.00
Loss of Use	\$550.00 (2 days x \$275.00)
LTA Search Fee	\$7.00
Total	\$2,557.00

We enclose the following documents:

- 1) Repair Invoice
- 2) LTA Search
- 3) SAS report

We look forward to your confirmation to settle our claims within 15 days from the date of this email.
Kindly issue payment in favour to **SMRT BUSES LTD.**

Thanks and regards,

Eileen Bay

Claims and Insurance Agency

DID: +65 6556 3549 | E: eileenbay@smrt.com.sg

6 Ang Mo Kio Street 62

Singapore 569140

