

INS. CASE OWNER:

CC 4, MG 180 2084, Kjasg

LKK:
IDAC:

Surveyor:

KSL

DOI:

ASSIGNMENT

27.12.18

Date / Time:

6.12.18

Registered in Merimen:

7.12.18

Pre-assign / CCU / FTE



Insured Vehicle No. : SJR 7191Y

Claim No. : _____

Name of Insured : _____

Policy No. : _____

Insured Tel No. : _____ HP: _____

Make / Model : _____

Excess Sec II : SS D.O.A : 6.12.18

Place of Accident : _____

Is driver the owner? (YES / NO) Nature of Accident : _____

If NO, Driver Name / Age : _____

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Driver Tel No. : _____

(V/L: YES / NO)

Insured Liability : % Final ? Yes / No

GR4632Y

INSRS: Man's checked.
WSP:
Tel:
Liability:
RMKS:INSRS:
WSP:
Tel:
Liability:
RMKS:INSRS:
WSP:
Tel:
Liability:
RMKS:INSRS:
WSP:
Tel:
Liability:
RMKS:

Date/ Time

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice

LTA / GIA :

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost: S\$ (days) Reduction: % Email ☐ Call ☐

FINAL SETTLEMENT

Date/Time:

Confirm with

Email ☐ Call ☐

Final Liability: % (Agreed / Assessed) BOLA S/N No. :

If NO or B 28, Ass. Lia :

Repair Cost: S\$ -

Loss of Rental (LOR): S\$ - (days)

Loss of Use (LOU): S\$ - (\$ x days)

Loss of Income (LOI): S\$ - (\$ x days)

LOR only ☐ LOU only ☐ LOR + LOU ☐ LOR + LOI ☐ [Tick only one]

GIA/LTA Search: S\$ -

Medical: S\$ -

Disbursement: S\$ - (e.g. Tow/ Independent)

Legal Cost: S\$ -

Total: S\$ Global Sum S\$:

1) Claim status: Normal/Reject/Private Settle

2) Report Format: 750

3) Survey fee:

FINAL PAYMENT

Date/Time:

Confirm with:

Email ☐ Call ☐

Payee 1: S\$ - Name 1:

Payee 2: (Strike if N.A.) S\$ - Name 2:

Payee 3: (Strike if N.A.) S\$ - Name 3:

RECEIVED 12 DEC 2018

ASS. REC. BY:

REF:

AIG/

Kenneth

ASSIGNMENT

Front:

Date:

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No:

at Workshop n/s

of

Insured:

Policy No.

Claims No.

Sum Insured:

Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

Bal. or Market Value:

IDAC Accident Report:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

06 days

Res.: Yes or No

Lum Sum:

20 %

3 Val: Yes or No

CA / REV / REP. / 24 HRS

Date:

Person Contacted:

Vehicle: IN / OUT

Veh No:

GR 46324

Yr Regn: 021 90

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Isuzu NHR

c.c 3059

Colour:

Blue

A/C: Insured / Std / NI / NA

Sp. Reading

334622

T/Radio: Insured / Std / NI / NA

Eng/No:

C/No:

JAA NHR 6PEX F100199

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modl: NI / S/Rim / STD A/Rim or

Tyre Size:

F:

M/R

185 R14X8

R:

Yoko

175 R14X8

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI / TOYO / YOKO or

Front

Rear

R/Bal.

4 mm

R/Bal.

3 3 mm

L/Bal.

4 mm

L/Bal.

3 3 mm

D.O.A.

6/12/18

D.O.I.

7/12/18

Survey held at

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

FR N/S

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

10/12

File pass to Customer

Date/Time, File Pass to?

☐

: Prell. Report

1)

Date/Time, File Return to?

☐

: Final Report

2)

Report Format :

Lump Sum / I.B.I: (\$

Days Of Repair:

Resurvey No. of Trlp:

Add Fee:

☐

: Site Insp (\$

☐

: Interview (\$

☐

Tech Invs (\$

☐

Weekend (\$

Survey Fee:

Transportation:

\$ - RS \$

Parking

Others

TOTAL

ALAN'S UNITED AUTO PTE. LTD.

Block 7, Sin Ming Industrial Estate, #01-76, Singapore 575642.

Tel: 6453 8686 (3 Lines) Fax: 6459 6550

Company Reg. No.: 201113667N

GST Reg. No.: 201113667N

No. : 05896

Date : 06-Dec-2018

PAGE : 1

Vehicle Insured : SJR7191Y
Accident Date : 06-Dec-2018

Our Ref : 218201 (AIG) / CHAN

SOON SENG VEHICLE RECOVERY SVCS
756 UPP SERANGOON ROAD
#04-13 UPP SERANGOON CENTRE
Singapore 534626

*Not Authored
L/Sing 87
Resurvey After Paint
6 days*

ESTIMATED COST OF REPAIR FOR ISUZU NHR69 3.1 GR4632Y

1 pc Front n/s corner panel
1 pc Front n/s signal lamp
1 pc N/s headlamp
1 pc N/s headlamp lower trim
1 pc N/s headlamp lower rubber
1 pc Radiator grille
1 pc Front body panel
1 pc Front bumper
1 pc Front n/s bumper bracket
1 pc Front n/s door
1 pc Front n/s door lower hinge
1 pc Front n/s step panel

R 377.10 ✓
CM 191.40 ✓
425.35 ?
CM 89.40 ✓
CM 37.10 ✓
413.70 ?
R 1,405.10 ✓
CM 854.20 ✓
R 185.40 ✓
R 1,711.40 ✓
R 131.20 X
CM 224.10 ✓

6,045.45

Less 15% : 906.82

5,138.63

100.00 *801*

1,000.00 *800*

1,200.00 *900*

Total : S\$ 7,438.63

Singapore Dollars Seven Thousand Four Hundred
and Thirty Eight and Cents Sixty Three Only

U.S. Auto Consultants hence notify
the Repairer of the following:

- To resurvey before spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and
is subject to final approval from Insurance Company

- Pre repair inspection request - GR4632Y VS SJR7191Y (OI) DOA: 06/12/2018

From: Azlan, Syazairdina

To: admin-a@lkkauto.com, assignments@lkkauto.com

Cc: Fong, Andy-SY, Chin, Lee-Ying, Abu Kassim, Noor Mariesa, Md Ishak, Mohd Imran, Lim, Sheng Yang, Mithoosingh, Aashweenjeetkaur, Hor, Yinnul, Chan, Yoke Shi, Kaur, Baljit

Sent: Thursday, 6 December, 2018 3:57:10 PM

Attachments: SEM_294e1e720031110.pdf

Hi,

Please refer to the enclosed request from Alan's United Auto Pte Ltd.

Kindly carry out Policy coverage verification first before conducting the pre-repair inspection within 48 hours.

If you have any queries/concerns, please let us know.

Kindly assist to assign Kenneth Kong as Single Joint Expert as requested.

Thanks and regards,

Syaza Irdina Azlan

AIG

Express Claims Adjuster II

SG Claims Operations | AIG Shared Services

06/12/2018 @ 4:13pm
Kenny weh not in

From: kennychan@alanutd.com [mailto:kennychan@alanutd.com]

Sent: Thursday, December 06, 2018 3:51 PM

To: Azlan, Syazairdina

Subject: RE: - PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SJR7191Y AND GR4632Y ON 06/12/2018

Dear Syazairdina

Thank you for sending us SJE and we have decided to let LKK Auto Consultants Pte Ltd Mr Kenneth Kong to conduct pre repair survey.

Regards

kenny

Alan's United Auto Pte Ltd

64538686

From: Azlan, Syazairdina

Sent: Thu, 6 Dec 2018 07:45:07 +0000

To: kennychan@alanutd.com

Cc: Fong, Andy-SY, Chin, Lee-Ying, Abu Kassim, Noor Mariesa, Md Ishak, Mohd Imran, Lim, Sheng Yang, Mithoosingh, Aashweenjeetkaur, Hor, Yinnul, Chan, Yoke Shi, Kaur, Baljit

Subject: - PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SJR7191Y AND GR4632Y ON 06/12/2018

Without Prejudice

Your Reference : GR4632Y

Our Reference : SJR7191Y

Dear Sir/Madam,

We refer to your Notice of Accident of even date.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert.

Name of Surveyor	Company Name
AIG In House Surveyor	AIG Asia Pacific Insurance Pte Ltd
Lawrence Ng Chun Kee	Priority Services
Jeffrey Ong Leng Kiat	Priority Services
Jimmy Lee	Priority Services
EC Looi	Automobile Inspection Services Pte Ltd
Pang Kiah Keen (Frankie)	Formteam Adjusters Pte Ltd
Ng You Han	Formteam Adjusters Pte Ltd
Soon Han Xin (Gary)	Formteam Adjusters Pte Ltd
Chow Bo Xiong	Formteam Adjusters Pte Ltd
Chua Soo Teck (Benjamin)	Formteam Adjusters Pte Ltd
Kalvin Ang	LKK Auto Consultants Pte Ltd
Xing Guo Qiang	LKK Auto Consultants Pte Ltd
Marcus Chua	LKK Auto Consultants Pte Ltd
Mohamad Taufikh	LKK Auto Consultants Pte Ltd
Adrian Ling	LKK Auto Consultants Pte Ltd
Mohammed Rasul	LKK Auto Consultants Pte Ltd
Kenneth Kong	LKK Auto Consultants Pte Ltd

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Thanks and regards,

Syaza Indira Azlan
AIG
Express Claims Adjuster II
SG Claims Operations | AIG Shared Services

From: AIG SGP, Claims-Survey
Sent: Thursday, December 06, 2018 3:20 PM
To: Azlan, Syazairdina
Subject: FW: ATTACHED GR4632Y REPAIR ESTIMATE , GIA REPORT FOR REQUEST JOINT EXPERT SURVEYOR LIST TO CONDUCT PRE SURVEY

From: kennychan@alanutd.com [mailto:kennychan@alanutd.com]
Sent: Thursday, December 06, 2018 3:11 PM
To: AIG SGP, Claims-Survey
Subject: ATTACHED GR4632Y REPAIR ESTIMATE , GIA REPORT FOR REQUEST JOINT EXPERT SURVEYOR LIST TO CONDUCT PRE SURVEY

Dear Motor Claims Dept.

Attached our client vehicle GR4632Y repair estimate , GIA report for request joint expert surveyor list for us to choose surveyor to conduct pre survey , claiming your insured vehicle SJR7191Y accident on 06-12-2018 thank you .

Regards
Kenny
Alan's United Auto pte Ltd
64538686

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The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by American International Group, Inc. or its subsidiaries or affiliates either jointly or severally, for any loss or damage arising in any way from its use.

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...CLAIM SUBFOLDER...(Pending for Survey Report)

Revoked / No settlement

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	07 Dec 2018 Edit Reg		06 Dec 2018 00:00 Edit Adj Rpt	S\$4,900.00 Edit Estimates	S\$4,900.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured: APOH TRADING PTE LTD , Co. Reg. No.: NA, Tel: +6590990920									
Main Claimant: SOON SENG VEHICLE RECOVERY SERVICES , Co. Reg. No.: 50807700A									
Vehicle Reg. No.: GR4632Y		Date of Loss: 06/12/2018 09:00 - :59 [225 Months and 14 Days From LTA Reg Date (Man Yr)]							
Claim Type: TP / 0544567912SG		Policy/Cover Note No.: 0999994378 (Comprehensive)							
Vehicle Reg. No. (Insured): SJR7191Y		Policy No. (Claimant): 18-MU001421-R01							
		Excess:							
Reparer: Alan's United Auto Pte Ltd (HQ) Blk 7 Sin Ming Industrial Estate, #01-76, 575642 Sin Ming - Tel: 6453 8586									
Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Kesaval, Jaclyn-M] Jaclyn-M.Kesaval@aig.com									
Claimant's Insurer: Tokio Marine Insurance Singapore Ltd (HQ) - Tel: 6221 6111									
Adjuster: LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by KENNETH KONG] ... [Final Rpt due 18/12/2018]									
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
There are no mail for this case.									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*GR4632Y (0544567912SG)
[SJR7191Y]

TP

SOON SENG VEHICLE RECOVERY SERVICES

Dec 6 2018 9:00AM

[APOH TRADING PTE LTD]

Alan's United Auto Pte Ltd

Upload Documents Upload Photos Compose New Letter Upload Video Upload Audio			View View in Browser	
Photos/Images			3 per page	☒
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	12/12/18 10:38	General View	 Load JPG	☒
2	12/12/18 10:38	General View	 Load JPG	☒
3	12/12/18 10:38	General View	 Load JPG	☒
4	12/12/18 10:38	General View	 Load JPG	☒
5	12/12/18 10:38	General View	 Load JPG	☒
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19	12/12/18 10:38	General View	 Load JPG	☒
20	12/12/18 10:38	General View	 Load JPG	☒
Documentation			1 per page	☒
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	07/12/18 18:49	ACKNOWLEDGEMENT EMAIL TO AIG DD 06.12.2018	 Load PDF	
2	07/12/18 18:49	EMAIL FROM AIG DD 06.12.2018	 Load PDF	
3	07/12/18 18:49	TP ESTIMATE + TP GIA REPORT	 Load PDF	
4	10/12/18 13:45	MUTUAL AGREEMENT	 Load PDF	
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)	Thumbnail	Print
1	10/12/18 10:51	OI GIA REPORT	 Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)**Show Remarks To:** ☐ Handling InsurerNote: Remarks are private unless you show it to other parties.

LKK Auto Consultants Pte Ltd (Co. Reg. No. 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/AIG18022084/KJA3Q2

Date: 17/12/2018

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No: 0999994378
Claimant Vehicle No : GR4632Y **Insured Vehicle No :** SJR7191Y
 Date of Loss: 06/12/2018 Nature of Claim: TP Claim No: 0544567912SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **GR4632Y**
 Make & Model: ISUZU NHR69E, 3.1 D (M) Engine No: 4JG2623065
 Reg. Date: 22/02/2000 (Man. Year: 1999) Chassis No: JAANHR69EX7100199
 Colour: Blue Odometer: 334622 km
 Engine Capacity: 3059 cc
 Market Value/New Car Price: N/A
 Sum Insured (S\$): **Market Value/New Car Price**

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 185 R14X18 Rear Tyre Size: 175 R14X8 (D)
 Front Left Side: Michelin 4 mm Rear Left Side: Yokohama 3/3 mm
 Front Right Side: Michelin 4 mm Rear Right Side: Yokohama 3/3 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	5,138.63	4,313.92	824.71	16.05
Miscellaneous Items	0.00	0.00	0.00	
Labour	2,300.00	1,780.00	520.00	22.61
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	7,438.63	6,093.92	1,344.71	18.08
Approved Total (Overridden) (S\$)		4,900.00		
(S\$)	7,438.63	4,900.00	2,538.63	34.13
+ GST 7.00/7.00% (S\$)	520.70	343.00	177.70	34.13
Nett Amount (S\$)	7,959.33	5,243.00	2,716.33	34.13
Global Sum Settlement (S\$)		0.00		

INSPECTION

Date of Assignment: 06/12/2018
 Date Inspected: 07/12/2018 Inspected At: Alan's United Auto Pte Ltd (HQ)
 Blk 7 Sin Ming Industrial Estate, #01-76
 Singapore 575642
 Estimated Period of Repair: 6.0 days

Adjuster: KENNETH KONG**Manager:** Joy Irene Bascao

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT N/S CORNER PANEL	Bent	377.10 FL	*377.10 FL
2	1		*FRONT N/S SIGNAL LAMP	Cracked	191.40 FL	*191.40 FL
3	1		*N/S HEADLAMP	*Check	425.35 FL	*- FL
4	1		*N/S HEADLAMP LOWER RIM	Cracked	89.40 FL	*89.40 FL
5	1		*N/S HEADLAMP LOWER RUBBER	Cracked	37.10 FL	*37.10 FL
6	1		*RADIATOR GRILLE	*Check	413.70 FL	*- FL
7	1		*FRONT BODY PANEL	Bent	1,405.10 FL	*1,405.10 FL
8	1		*FRONT BUMPER	Cracked	854.20 FL	*854.20 FL
9	1		*FRONT N/S BUMPER BRACKET	Bent	185.40 FL	*185.40 FL
10	1		*FRONT N/S DOOR	Bent	1,711.40 FL	*1,711.40 FL
11	1		*FRONT N/S DOOR LOWER HINGE	Repair	131.20 FL	*- FL
12	1		*FRONT N/S STEP PANEL	Cracked	224.10 FL	*224.10 FL

F=Franchise part. L=ListItemDisc.

Sub Total (\$\$)	6,045.45	5,075.20
- List Item Discount on L Items 15.00/15.00% (\$\$)	906.82	761.28
Total Parts (\$\$)	5,138.63	4,313.92

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	TO APPLY UNDERSEALING	New	100.00	80.00
2	TO PUTTY AND SPRAY REPLACED PARTS	New	1,000.00	800.00
3	TO REMOVE,CUT-OUT DAMAGED PARTS,PANEL BEATING ,WELDING ,ALIGN ,REFIX AND TO RENEW ABOVE PARTS	New	1,200.00	900.00
Gross Labour Cost (S\$)			2,300.00	1,780.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >