

INS. CASE OWNER:

CC 3, ALG 180 22081, RI Kabo

LKK:

IDAC:

Surveyor:

MRB

ASSIGNMENT

DOI:

6-12-18

Date / Time:

6-12-18

Registered in Merimen:

8/12/18

Pre-assign / CCU / FTE



Insured Vehicle No.:

SJP8026X

Name of Insured:

MARU SPARTANES PL

Insured Tel No.:

HP:

Excess Sec II :SS

D.O.A.:

4/12/2018

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

My Mr. Xuan Ngai

Driver Tel No.:

(V/L: YES / NO)

Claim No.:

Policy No.:

Make / Model:

Place of Accident:

SLE CTR

OI GIA REPORT: YES / NO; TP GIA REPORT: YES / NO

Insured Liability: % Final ? Yes / No

SG1180 U



INSRS:

WSP:

Tel:

Liability:

RMKS:

SMP, WL



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date / Time

11/12/18

SG1180 U

SJP8026X

MARU SPARTANES PL

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

17/11/18 @ 12:15pm

Spoke to OI (Nguyen Xuan - 901057227)

He claimed that he has signed a letter with TP that both would claim against each other.

OI will e-mail us a copy.

Received copy of the letter from OI.

3/7/19

TP CONFIRMED WITHDRAW THE CLAIM

SUBMIT WP REPORT

FILE PAS TO HALL TO CLOSE

PRELIMINARY ADVICE

Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

S\$

(

days) Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with

Email

Call

Final Liability:

%

(Agreed / Assessed) BOLA S/N No.:

NL

If NO or B 28, Ass. Lia:

Repair Cost:

S\$

Loss of Rental (LOR):

S\$

(

days)

Loss of Use (LOU):

S\$

(\$

x

days)

Loss of Income (LOI):

S\$

(\$

x

days)

LOR only

LOU only

LOR + LOU

LOR + LOI

[Tick only one]

GIA/LTA Search

S\$

Medical:

S\$

Disbursement:

S\$

(e.g. Tow/ Independent)

Legal Cost

S\$

1) Claim status: Normal/Reject/Private Settle

2) Report Format: WP

3) Survey fee: 5255 \$200.00

Total:

S\$

Global Sum S\$:

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

S\$

Name 1:

Payee 2: (Strike if N.A.)

S\$

Name 2:

Payee 3: (Strike if N.A.)

S\$

Name 3:

3/7/19

James

REF:

22920

ASSIGNMENT

From: _____ Date: _____
Estimated Cost: _____
OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No: _____
at Workshop n/s: _____
of: _____
Insured: _____
Policy No: _____
Claims No: _____
Sum Insured: _____ Excess: _____
(Client's Record)
Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.



Bal. or Market Value: _____
IDAC Accident Report: _____ Consistent? : Yes or No
GIA / PR Seen: _____ Consistent? : Yes or No
Est. Repairs: 1 days Res: Yes or No
Lump Sum: _____ % 3 Val: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____

Vehicle: IN / OUT

Van No: SH 1180 U Yr Regn: 2016 July
Type: M/Car / M/Cycle / Bus / Van / Lorry / Taxi / Prime Mover /
Truck / Trailer or

Make: MERCEDES Benz C126W CC: 6374
Colour: Multi A/C: _____ Insured / Std / NI / NA
Sp. Reading: 22418 T/Radio: Insured / Std / NI / NA

Eng No: _____
Ch No: WEB 62808323130015

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Mod: NA / S/Rim / STD A/Rim or

Tyre Size: F: 275/70R22.5
R: 10

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
TOYO / YOKO or Fireenza

Front

Rear

R/Bal: 8 mm R/Bal: 8/8 mm

L/Bal: 8 mm L/Bal: 8/8 mm

D.O.A: 04/12/18 D.O.I: 06/12/18

Survey held at: SMART

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

P/P - \$1384.75 (Red \$618 / 31%)

Date/Time: File Pass to:

☐

Prel. Report

Y:

☐

Final Report

Date/Time: File Return to:

U:

Days Of Repair:

Resurvey No. of Trip:

Survey Fee:

Transporter:

1 - 3 - 4 - 5 - 6 - 7 - 8 - 9 - 10 - 11 - 12 - 13 - 14 - 15 - 16 - 17 - 18 - 19 - 20 - 21 - 22 - 23 - 24 - 25 - 26 - 27 - 28 - 29 - 30 - 31 - 32 - 33 - 34 - 35 - 36 - 37 - 38 - 39 - 40 - 41 - 42 - 43 - 44 - 45 - 46 - 47 - 48 - 49 - 50 - 51 - 52 - 53 - 54 - 55 - 56 - 57 - 58 - 59 - 60 - 61 - 62 - 63 - 64 - 65 - 66 - 67 - 68 - 69 - 70 - 71 - 72 - 73 - 74 - 75 - 76 - 77 - 78 - 79 - 80 - 81 - 82 - 83 - 84 - 85 - 86 - 87 - 88 - 89 - 90 - 91 - 92 - 93 - 94 - 95 - 96 - 97 - 98 - 99 - 100 - 101 - 102 - 103 - 104 - 105 - 106 - 107 - 108 - 109 - 110 - 111 - 112 - 113 - 114 - 115 - 116 - 117 - 118 - 119 - 120 - 121 - 122 - 123 - 124 - 125 - 126 - 127 - 128 - 129 - 130 - 131 - 132 - 133 - 134 - 135 - 136 - 137 - 138 - 139 - 140 - 141 - 142 - 143 - 144 - 145 - 146 - 147 - 148 - 149 - 150 - 151 - 152 - 153 - 154 - 155 - 156 - 157 - 158 - 159 - 160 - 161 - 162 - 163 - 164 - 165 - 166 - 167 - 168 - 169 - 170 - 171 - 172 - 173 - 174 - 175 - 176 - 177 - 178 - 179 - 180 - 181 - 182 - 183 - 184 - 185 - 186 - 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Report Format:

Lump Sum / t.B.b (S)

Add Fee: ☐ Site Insp IS

☐ Interview IS

☐ Tech Insp IS

☐ Weekend IS

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SMRT Accident Vehicle Repair Estimates

SMRT Automotive Services Pte Ltd
60 Woodlands Industrial Park E4, Singapore 757705
FAX Number : 63685592
Estimator Telephone Number : 68662623
Accident Reporting Number : 68662672

Date Generated : 15/01/2018

User ID : CatherineLee

Section A - Accident Details	
Registration Number	SG1180U
Case Reference Number	BU5/12/18/1004
Registration Date	14/11/2016
Company Type	SMRT Buses Ltd
Make	MERCEDES
Model	CITARO O530
Name of Driver	Shankaran Madhavan
Type of Accident	Head to Rear
Accident Date and Time	04/12/2018 9:15 AM
Accident Reported Date and Time	04/12/2018 12:18 PM
Is Surveyor Required?	Yes
Survey by	
Vehicle is Towed Back?	No
Towed Back Date and Time	
Replacement Vehicle issued?	No
Job Card Number	24099161
Special Instruction to ARC, if any	SG1180U - RIGHT CENTRE PORTION SJP9026X (TP) - INSURED WITH AIG
Prepared Date and Time	06/12/2018 10:57 AM
Chassis Number	WEB62808323130015
Mileage	
Work Shop	
Repair Completion Date and Time	

Section B - Summary of Repair Estimates		
Summary of Repair Estimates		
	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Labour Cost	\$1,325.00	\$795.00
Total Spray Cost	\$616.00	\$628.00
Total Spare Part Cost	\$61.75	\$61.75
Total Other Cost	\$0.00	\$0.00
TOTAL COST	\$2,602.75	\$1,384.75
Lump Sum Total	\$0.00	\$0.00
Number of Repair Days	3.5	2.0
Prepared / Adjusted By	Kok Khuan Goh	Rasul
ARC / Surveyor Sign Off Date	06/12/2018 11:03 AM	06/12/2018 1:04 PM
Signature		
Remarks	resurvey after repair / lump sum	

Section C - Quotation and Accident Invoice Details

Quotation Number		Invoice Number	
Quotation Date		Invoice Date	
Invoice Amount		Prepared Date	



SMRT Accident Vehicle Repair Estimates

SMRT Automotive Services Pte Ltd
60 Woodlands Industrial Park E4, Singapore 757705
FAX Number : 63685582
Estimator Telephone Number : 68662623
Accident Reporting Number : 88662672

Date Generated : 15/01/2019

User ID : CatherineLee

Section D - Details of Repair Estimates									
Part 1 - Labour Works									
Job Scope		Quotation from AR				Adjusted by Surveyor, if applicable			
TO REMOVE & INSTALL ALL ABOVE ITEMS AND REPAIR OTHERS DAMAGED AFFECTED AREAS.		\$1,325.00				\$795.00			
Total Labour		\$1,325.00				\$795.00			
Part 2 - Spray Painting & Panel Beating Related Works									
Job Scope		Quotation from ARC				Adjusted by Surveyor, if applicable			
PROVIDE LABOUR AND MATERIAL TO PUTTY AND RESPRAY ABOVE REPAIR ITEMS		\$616.00				\$528.00			
Total Spray Painting & Panel Beating		\$616.00				\$528.00			
Part 3 - Other Costs - Accident and Accident Repair Related Expense									
Job Scope		Quotation from ARC				Adjusted by Surveyor, if applicable			
Total Other Costs									
Part 4 - Spare Parts / Material Usage									
Part Number	Portion	Stock Number	Part Name	Quantity	List Price (\$)	Discount (%)	Final Price (\$)	Estimator Approved	Surveyor Approved
6019013	VE		LAMP, BLINKER, RH, FOR MB CITARO D630 BUS	1.00	\$68.81	10.00	\$61.75	Replace	Replace <i>see</i>
Total					\$68.81		\$61.75		
Added Spare Parts / Material Usage After Surveyor Signed off									
Part Number	Portion	Stock Number	Part Name	Quantity	List Price \$	Discount (%)	Final Price (\$)	ARC Check	Surveyor Check
Total									

1323

61.75

61.75
1323.00
1384.75

LTA Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Authorised by Repairer

Signature:

Date:



Case Details

Case Reference Number : BUS/12/18/1004
Type of Repair : Accident Repair
Vehicle Registration Number : SG1180U

Company Type : SMRT Buses Ltd
Estimation ID : EST-4842-ID
Assigned By : Audrey Woo Yee Shin

Insurance Company Name : AIG Asia Pacific Insurance Pte Ltd
Accident Date and Time : 04/12/2018 01:15 AM
Vehicle Age(In Months) : -

Documents / Photographs

[View Documents / Photographs](#)

Total Documents: 1

Estimation Details

Spare Part's Cost Detail

BOM Type	Costing Type	Portion	Material Number	Part Name	Qty	SMRT Recommendation					Repair/ Replace	Surveyor Approval		
						List Price Per Unit(\$)	List Price(\$)	Dis(%)	Final Price(\$)			Surveyor Quantity	Surveyor Final Price(\$)	Repair/Replace
Standard	Main	VE	6010013	LAMP,BLINKER:RH,FOR MB CITARO O530 BUS	1	68.61	68.61	0.00	68.61		Replace	1	68.61	Replace *
									Total Spare Part Cost	68.61				
									Lump Sum Discount (%)	0.00				
									Final Spare Part Cost	68.61				
												Surveyor Total	68.61	
												Lump Sum Dis (%)	0	
												Final Sur Total	68.61	

Labour's Cost Detail

S.No.	Job Scope	SMRT Recommendation(\$)	Surveyor Adjustment(\$)	Remarks
1	TO REMOVE & INSTALL ALL ABOVE ITEMS AND REPAIR OTHERS DAMAGED AFFECTED AREAS.	1,325.00	795	
Total:		1,325.00	795.00	

Spray Cost Detail

S.No.	Job Scope	SMRT Recommendation(\$)	Surveyor Adjustment(\$)	Remarks
1	PROVIDE LABOUR AND MATERIAL TO PUTTY AND RESPRAY ABOVE REPAIR ITEMS	616.00	528	
Total:		616.00	528.00	

Other Cost Detail

S.No.	Job Scope	SMRT Recommendation(\$)	Surveyor Adjustment(\$)	Remarks
Total:		0.00	0.00	

Summary

 Estimator Assessment(\$)
 0.00

 Surveyor Assessment(\$)
 0.00



img-Z12141924-0...



Case No.: BUS/12/18/1004/KC

AGREEMENT

ACCIDENT INVOLVING SG1180U(S858) AND SJP8026X ON 04.12.2018
ALONG JALAN KAYU TOWARDS TPE

In consideration of the following mutual covenants, the sufficiency and existence of which is hereby acknowledged, we the undersigned, refer to the abovementioned accident and hereby confirm and agree that neither of us shall claim against the other in respect of any losses, costs, expenses, liabilities, damages or action incurred or to be incurred whatsoever, including but not limited to property damages, loss of use of property, personal injuries or any other claims that had arisen or may in any way arise out of or in connection with or be incidental to the abovementioned accident.

IN WITNESS WHEREOF, the Parties hereto have caused this Agreement to be executed and delivered by its duly authorised representative and/or owner of the vehicle involved in the above accident on this 12 Dec 2018.

Signed by

for and behalf of

SMRT Buses Ltd

Name : Karen Chan

Designation : Senior Supervisor



12.12.2018

Signed by :

Name :

NRIC :

Address :





Karen Chan Siau Ch... 12/12/2018

to me ▾



Without Prejudice

Dear Mr Ng,

As spoken, we agreed to drop claims and no claim will be submitted on either party for this side swipe accident.

A copy of mutual settlement letter as attached for your information & necessary action.

Please fill up your name & NRIC number and to return the duly-signed letter to us for our record purposes.

Thanks & Regards,

Karen Chan

Claims Department

Tel: 6556 3523



As spoken, we agreed to drop claims and no claim will be submitted on either party for this side swipe accident.

A copy of mutual settlement letter as attached for your information & necessary action.

Please fill up your name & NRIC number and to return the duly-signed letter to us for our record purposes.

Thanks & Regards,

Karen Chan

Claims Department

Tel: 6556 3523

From: Nigel Ng [mailto:nigel.95sg@gmail.com]

Sent: 04/12/2018 16:49

To: Karen Chan Siau Chin (Auto Svcs/Ext Biz Svcs/Claims & IA)

Subject: Re: Accident involving SMRT bus., SG1180U(S858) on 04.12.2018

Jia Le (LKK Auto)

From: Jia Le (LKK Auto)
Sent: Wednesday, 3 July 2019 3:28 PM
To: Tan, Bennie-WZ
Subject: Your ref: 0222107164SG [ACCIDENT INVOLVING SJP8026X AND SG1180U ON 4/12/2018]
Attachments: mutual settlement letter.pdf

Dear Bennie,

We have checked with third party and they confirmed withdraw the claim.

Attached herewith the mutual settlement letter and we will proceed to submit WP report.

Thank you.

Best Regards,

Carlor Chan | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

...CLAIM SUBFOLDER...(Pending for Survey Report)

Revoked / No settlement

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	04 Dec 2018 Edit Reg		06 Dec 2018 00:00 Edit Adj Rpt	S\$1,384.75 Edit Estimates	S\$1,384.75 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured:	MARIC & PARTNERS PTE LTD , Co. Reg. No.: 201620701N								
Main Claimant:	SMRT BUSES LTD , Co. Reg. No.: 198202292D								
Vehicle Reg. No.:	SG1180U	Date of Loss:	04/12/2018 09:00 - :59 [28 Months and 27 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / 0222107164SG	Policy/Cover Note No.:	(Comprehensive)						
Vehicle Reg. No. (Insured):	SJP8026X	Policy No. (Claimant):	D-18090224MFBP						
		Excess:							
Repairer:	SMRT Automotive Services Pte Ltd (Woodlands) 60 Woodlands Industrial Park E4, 757705 Woodlands - Tel: 68662628								
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Tan, Bennie-WZ - 6419 1718] Bennie-WZ.Tan@aig.com								
Claimant's Insurer:	MS First Capital Insurance Ltd (HQ) - Tel: 62222311								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MOHD RASUL] ... [Final Rpt due 18/12/2018]								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
There are no mail for this case.									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SG1180U (0222107164SG)
[SJP8026X]
TP
SMRT BUSES LTD
Dec 4 2018 9:00AM
[MARIC & PARTNERS PTE LTD]
SMRT Automotive Services Pte Ltd

Upload Documents

Upload Photos

Compose New Letter

Upload Video

Upload Audio

View

View in Browser

Documentation

1 per page

No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	07/12/18 19:10	TP ESTIMATE - MARKED		Load PDF	
2	07/12/18 19:10	TP GIA REPORT		Load PDF	
3	17/04/19 14:09	OI DOCS		Load PDF	
4	03/07/19 15:47	ACKNOWLEDGE EMAIL TO AIG DD 03.07.2019		Load PDF	
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd, (SG)		Thumbnail	Print
1	10/12/18 10:43	OI GIA REPORT.		Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)			
Show Remarks To: ☐ Handling Insurer Note: Remarks are private unless you show it to other parties.			

LKK Auto Consultants Pte Ltd (Co. Reg. No: 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC3/AIG18022081/R1DA3Q2
Date: 12/07/2019

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No:
Claimant Vehicle No: SG1180U Insured Vehicle No: SJP8026X
Date of Loss: 04/12/2018 Nature of Claim: TP Claim No: 0222107164SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **SG1180U**
Make & Model: MERCEDES-BENZ CITARO O530, 6.4 L AT TURBO Engine No: 902926C1100893
ABS (A)
Reg. Date: 07/07/2016 (Man. Year: 2015) Chassis No: WEB62808323130015
Colour: Multi-colour Odometer: 224118 km
Engine Capacity: 6374 cc
Market Value/New Car Price: N/A
Sum Insured (S\$): **Market Value/New Car Price**

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 275/70 R22.5 Rear Tyre Size: 275/70 R22.5 (D)
Front Left Side: Firenza 8 mm Rear Left Side: Firenza 8/8 mm
Front Right Side: Firenza 8 mm Rear Right Side: Firenza 8/8 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	68.61	61.75	6.86	10.00
Miscellaneous Items	0.00	0.00	0.00	
Labour	1,941.00	1,323.00	618.00	31.84
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Nett Amount (S\$)	2,009.61	1,384.75	624.86	31.09
Global Sum Settlement (S\$)		0.00		

INSPECTION

Date of Assignment: 06/12/2018
Date Inspected: 06/12/2018 Inspected At: SMRT Automotive Services Pte Ltd
(Woodlands)
60 Woodlands Industrial Park E4
Singapore 757705
Estimated Period of Repair: 0.0 days

Adjuster: MOHD RASUL

Manager: CHAN JIA LE

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*LAMP ,BLINKER :RH ,FOR MB CITARO O530 BUS	Scratched	68.61 F	*68.61 FL
					Sub Total (\$\$)	68.61
					- List Item Discount on L Items 0.00/10.00% (\$\$)	0.00
					Total Parts (\$\$)	61.75

F=Franchise part. L=ListItemDisc.

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	TO REMOVE & INSTALL ABOVE ITEMS AND REPAIR OTHERS DAMAGED AFFECTED AREAS	New	1,325.00	795.00
2	PROVIDE LABOUR AND MATERIAL TO PUTTY AND RESPRAY ABOVE REPAIR ITEMS	New	616.00	528.00
Gross Labour Cost (S\$)			1,941.00	1,323.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >