

AXA Insurance S'pore Pte Ltd
8 Shenton Way
#27-01
Singapore 068811
Attention: Motor Claims

"Without Prejudice"

Your Ref:

Our Ref:

Date: 12 July 2019

Subject: **ACCIDENT INVOLVING VEHICLES SMD7511X & YP9559R ON 21.11.2018**

Dear Sirs

We refer to the above matter.

The accident was caused solely by the negligence on the part of your insured. As a result of the said accident, our client has suffered losses which are set out hereunder as follows:

Cost of repair	:	S\$	2107.90
Loss of use	:	S\$	642.00 (S\$ 321.00 x 2 days)
LTA search fee	:	S\$	7.45
Total	:	S\$	2757.35

A copy of each of the following supporting documents is enclosed:

1. Copy of Accident Report
2. Copy of Final Repair bill & LTA search slip
3. Copy of Certificate of Insurance
4. Copy of Identification Card & Driving License
5. Copy of Letter of Authorisation

Please note that you or your insured should send us an acknowledgement of receipt of this letter within fourteen (14) days from the date of this letter, failing which our client will have no alternative but to commence legal proceedings against you without any further notice to you or your insured.

For any correspondence, please contact Ms Caroline Tan at 6319-0174 / Fax. 6479-4601 or email to pml-pbsp@simeдарby.com.sg.

Yours sincerely



Katherine Chong
Senior Admin

VANTAGE AUTOMOTIVE LIMITED
COMPANY REGN NO 19290042M

205 Alexandra Road Singapore 159942
Tel: 65-6272 8828 Fax: 65-6477 7300

 A member of
Sime Darby Motors



SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	23/11/2018 09:17
Date Of Accident	21/11/2018 14:10
Exact Location Of Accident	HARBOUR FRONT PLACE
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SMD7511X
Insured/Policyholder	
Name Of Registered Owner	SIME DARBY SERVICES
Co Reg No	197501065W
Email Address	FLEXI-RENT.HERTZ@SIMEDARBY.COM.SG
Mobile Phone No	
Alternative Phone No	OFFICE-67344646
Vehicle Particulars	
Manufacturer	TOYOTA
Model	VELLFIRE ELEGANCE MOONROOF (AUTO)
Exact Purpose for which vehicle was being used at time of accident	
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	PRIVATE HIRE
Insurance Company	
Name of Insurance Company	MSIG INSURANCE (SINGAPORE) PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	YES
Policy Number	
Cover Note Number	
Driver	
Name of Driver	CHUA KOON KIEAW
NRIC No	S1378339Z
Date Of Birth	21/04/1959
Occupation	OUTDOOR
Date Of Driving Pass	06/06/1977
Driving Experience	41 YEARS AND 5 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-91143566
Fax Number	
Contact Number	
E-Mail Address	CHUAKK59@GMAIL.COM

Address BLK 225, CHOA CHU KANG CENTRAL #09-205
 Postcode 680225
 Was driver an employee of the Insured's Company NO
 If No, Relationship of the Driver with the Insured PAID DRIVER
 Vehicle Registration Number of Driver's Own Vehicle SJE1190H
 -
 -
 Insurance Company of Driver's Own Vehicle DIRECT ASIA INSURANCE (SINGAPORE) PTE LTD
 -
 -

General Information of the Accident

Type Of Accident COLLISION - HEAD TO REAR
 Weather Conditions CLEAR
 Road Surface DRY

Other Information

Was any foreign vehicle involved in this accident? NO
 Number of vehicles involved in the accident
 Was any body injured in the Accident? NO
 Was any injured conveyed to hospital by ambulance?
 Was any other material or property damaged? YES
 I have been approached by unknown person(s) soliciting/offering accident claims assistance. NO
 Number of Passengers (Including Driver) 1

Details of Police Action

Was the accident reported to the police? NO
 If Yes, Please state which Police Station
 Was notice of intended Prosecution given? NO
 If Yes, against whom?

Circumstances of Accident

REFER TO SKETCH PLAN

Attachment(s)

Are accident photos available for attachment? YES
 Was there any video captured by Car Camera? NO
 Was there any audio recorded? NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number YP9559R
 Vehicle Make/Model/Colour HINO 300/ WHITE
 Details Of Properties
 Vehicle Category COMMERCIAL VEHICLE
 Name of Driver YONG BOON KIAT
 NRIC/Passport Number S8800391H
 Contact Number 92390741
 Address
 Postcode
 Insurance Company Name
 Nature Of Damage
 No. Of Passenger (Including Driver)

VANTAGE AUTOMOTIVE LIMITED

(A Sime Darby Motors Company)

Co. Regs. No. 192600045M GST Regs. No. M2-0000551-1

305 Alexandra Road

Vantage Automotive Centre
Singapore 159942

Service Booking: 6477 7368

Vantage 24-Hour Assist: 6473 8588

Fax: 6477 7300



SERVICE TAX INVOICE

REPAIR ORDER NO. b9 45399	Date IN 12/12/2018 Payment Term 30 Days From Invoice Customer Service Advisor Anthony Tan Chet Ching	Invoice Number 5383234 / WSH Invoice Date 09/07/2019 Invoice By Katherine Chong Fui Poh	Page No. 1 of 1
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CUSTOMER INFORMATION	INVOICE TO 77
Sime Darby Services Private Limited 305 Alexandra Road #02-01 Vantage Automotive Centre Singapore 159942	Axa Insurance Pte Ltd No. 8 Shenton Way #24-01 Axa Tower Singapore 068811

REGISTRATION No. SMD7511X	CHASSIS No. JTNGF3DH708017955	STOCK No. 800883	REGISTRATION DATE 31/08/2018	MODEL TOYOTA	MILEAGE 12052
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CODE	DESCRIPTION	UNITS	DISC %	NETT
	SUNDRIES	1	0.00	30.00
	LABOUR TO REMOVE AND REPLACE REAR WINDSCREEN, REAR RH TAILLAMP AND ALL AFFECTED AREA	1	0.00	450.00
	ELECTRICAL WIRING CHECK FOR PROPER FUNCTIONING	1	0.00	50.00
	SEALANT FOR REAR WINDSCREEN	1	0.00	60.00
	REAR WINDSCREEN INNER SEAL	1	0.00	60.00
	CONDUCT TP CLAIM - AXA AGAINST YP9559R, DOA.21/11/2018	0	0.00	0.00
	LABOUR TO REMOVE AND REFIX UPHOLSTERY, TRIMS, GARNISHES TO FACILITATE REPAIR WORK	1	0.00	150.00
Sub-Total :				800.00

CODE	DESCRIPTION	UNITS	DISC %	NETT
N T68105-58120	REAR WINDSCREEN GLASS	1	10.00	702.00
N T81550-58220	TAILLAMP RH	1	10.00	468.00
Sub-Total :				1,170.00

Attending CSO : Anthony Tan
Should you require further explanation, please reach me at 92782701

Service Packages	0.00	Total Labour/Parts/Service Package Charges	S\$	1,970.00
Labour Charges	800.00	Less Insurance Excess	S\$	0.00
Parts Charges	1,170.00	GST @ 7%	S\$	137.90
Lubricant/Misc	0.00	Invoice Total Amounts	S\$	2,107.90
		Less Deposit/Voucher	S\$	0.00

Computer generated invoice. No signature is required.	Amount Payable	S\$	2,107.90
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All amounts are in Singapore Dollars.
Work was carried out subject to the Company's Terms and Conditions of Service.
No complaints will be entertained unless reported within seven (7) days of the date of this invoice.
For credit purchases, interest @1% per month will be debited on overdue amounts.





日美汽車私人有限公司

JAE AUTO PTE LTD

Bik 3018 UBI ROAD 1 #01-121 SINGAPORE 408710
TEL: 67453833 FAX: 67454442, 67450616 (Account)

WAREHOUSE:
48A SUNGEI KADUT AVE SINGAPORE 729672
TEL: 6365 1255 FAX: 6365 2580

Email: jaeauto@pacific.net.sg

GST REG. NO.: M2-0119201-3 CO. REG. NO.: 199307741M

VANTAGE AUTOMOTIVE LIMITED
305 ALEXANDRA ROAD

SINGAPORE 159942
TEL : 62728828 FAX : 64777300
ATTN : TEO



Wiper blade: NWB (Nippon Wiper blade), Silper (Made in Korea),
Forch (Made in Germany)

Spark plug: Nippon Denso, NGK (Made in Japan)

TAX INVOICE : AR201812-05535
DATE : 12/12/2018
CUSTOMER ID : VAN001
VEH REG. NO. : SMD7511X
TERMS : 30 days
PO NO. :
PAGE NO. : Page 1 of 1
CURR. : S\$

SQ STOCKID	DESCRIPTION	StkLoc	QTY	U/PRICE	AMOUNT
1. T81550-58220 VELL-AGH30	TAIL LAMP RH Z-18	CC CC12-K-04E	1	400.00	400.00

SUB-TOTAL : 400.00
ADD GST 7.00 % 28.00

TOTAL AMOUNT S\$: 428.00

[P] 12/07/2019 10:04:45AM
Goods Sold are not refundable for Cash.
Interest Rate of 1.5% per month will be imposed on OverDue Account(s).

[E] 12/12/2018 9:57:10AM

JAE Auto Pte. Ltd.
Sales Executive : STEVEN



This is computer generated document.
No signature is required.

Goods Received in Good Order

Signature / Co Stamp / Date

ORIGINAL



合興汽車零件私人有限公司

HE XING AUTO PARTS PTE LTD

MAIN OFFICE: No. 76 DUNLOP STREET, SINGAPORE 209403
 TOYOTA / LEXUS / MITSUBISHI / FORD / WINDSCREEN / CHEVROLET /
 DAIHATSU / KIA / SUZUKI / HONDA
 TEL: 6291 2827 FAX: 6296 4390
 A/C: 6291 1886 FAX: 6291 7717

Co. Reg. No: 200310923R GST Reg. No: 20-0310923-R

TAX INVOICE

M/S: VANTAGE AUTOMOTIVE LIMITED

305 ALEXANDRA ROAD

SINGAPORE 159942

TOYOTA ALPHARD / VELLFIRE (SMD 7511X)

MR. TEO ORDER

NO: CLI9006857

PAGE: 1

DATE: 12/12/2018

A/C CODE: LDRM388

TERMS: CR

P/O NO: SMD 7511X

Part No	Description	Location	Qty	Unit Price	Amount
1	T68105-58120	REAR WS GLASS	1	SIN 600.00	SIN 600.00
TOTAL QUANTITY:			1	TOTAL	SIN 600.00
				ADD GST @ 7%	42.00
				GRAND TOTAL	<u>SIN 642.00</u>

SEND WAREHOUSE / PARTS COUNTER

Reprint: 1 / KEE / 11/07/2019 4:09:52 PM

SALESMAN: KEE

This document is computer generated. No signature required.

GOODS SOLD ARE NOT RETURNABLE



E. & O. E.
CHEVROLET
PARTS



GOODS RECEIVED BY
KIA MOTORS



Land Transport Authority
10 Sin Ming Drive
Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 30 Nov 2018 / 15:19:59

Receipt Date/Time : 30 Nov 2018 / 15:19:47

Tax Invoice/Receipt

Receipt No. : ITNET-00000-181130-001914

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
	Result of Insurance Enquiry - YP9559R As at 21 Nov 2018/14:10:00 Insurance Co: AXA INSURANCE PTE LTD			
1	Insurance Enquiry - YP9559R Enquiry Fee 20181130151815967277	7.00	0.49	7.49
	Sub-Total	7.00	0.49	7.49
	Total Before Rounding	7.00	0.49	7.49
	Rounding Difference			0.04
	Total Amount Payable			7.45
	Paid By			
	xxxxxxxxxxxx0301		Credit Card: Visa /MasterCard	7.45
	Total			7.45
	Cash Change			0.00
	Tendered Amount			7.45
	Excess Refundable Amount			0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

S13783392 X

REPUBLIC OF SINGAPORE
IDENTITY CARD NO. S13783392



CHUA KOON KIEW
蔡坤德
Race: CHINESE
Date of Birth: 21-04-1988 Sex: M
Country of Birth: SINGAPORE



001344



IDENTITY CARD NO. S13783392

Block: A1 Date of Issue: 08-08-1992

APT BLK 225 CHOA CHU KANG CENTRAL
#09-203
SINGAPORE 2268



SMD F511 X

REPUBLIC OF SINGAPORE DRIVING LICENCE

Identification No. S1378339Z

CHIA YOUN KEAW

Issue Date: 21 Apr 1999
Valid Until: 21 Apr 2000

138888880



YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASSES

	PASS DATE
Class 3 Motor Cars and Motor Tractors the weight of which (including load) does not exceed 2000 kilograms	26 Jun 1977

Nº 4284

License No. S1378339Z



SATISFACTION CUM DISCHARGE VOUCHER

Date: 14/12/2019

To: AXA INSURANCE

MOTOR VEHICLE CLAIM

Vehicle Owner's Name: SIME DARBY SERVICES PTD LTD

Vehicle Registration No: SMD7511X

Make / Model: TOYOTA VELLFIRE

Motor Policy Number: B 29300055 MLY

Date of Accident: 21/11/2018

Owner's Excess: -

Repairs Cost: -

I/We certify that the repairs to my/our vehicle number SMD7511X have been completed by Regent Motors, a division of Vantage Automotive Limited, of 305 Alexandra Road, Singapore 159942, to my/our entire satisfaction. Payment of the repair charges that are claimable under the policy will be deemed and settled by me/us.

Please note that it is a condition of any settlement that it shall be without prejudice to any personal injury claim (if any) of the owner/claimant.

Owner /Insured Signature: 

Date: 14/12/18

Job No: B9 45399



LETTER OF AUTHORIZATION- MOTOR INSURANCE 3RD PARTY CLAIMS

I, SIME DARBY SERVICES PTE LTD the Owner of the vehicle number: SMD7511X hereby do authorize Vantage Automotive Ltd to proceed with the repairs of my vehicle as per 3rd party insurer and the surveyor's recommendation which I file against the 3rd party insurer and shall pay the amount of car rental (if any including GST) to Vantage Automotive Ltd upon collection of my vehicle and duly complete and sign the discharge voucher.

I further aware that Vantage Automotive is assisting me in the claim against the third-party insurer. I shall release Vantage Automotive Limited against the liability.

Regardless of all circumstances or reasons causing the delay or unsuccessful claim(s), I agreed that Vantage Automotive will not be held responsible or liable in any event if the claim is either partially successful and or unsuccessful.

Dated the _____ days of _____ 201____



Salem

Owner name /signature

Sab

Katherine

Witness (name / signature)

NRIC No.

68288470Q

NRIC No.

INSURANCE CERT



MSIG Insurance (Singapore) Pte. Ltd
 4 Shenton Way # 21-01, 22-01, Singapore 068817
 Tel: +65 6827 7900 Fax: +65 6827 7000
 Co. Reg. No. 200417219G, GST Reg. No. 20-0417219G

Certificate of Insurance

ROAD TRANSPORT ACT 1987 (MALAYSIA)
 THE MOTOR VEHICLES (THIRD PARTY RISKS) RULES, 1969 (FEDERATION OF MALAYSIA)
 THE MOTOR VEHICLES (THIRD-PARTY RISKS AND COMPENSATION) ACT (CAP. 189 OF THE REVISED EDITION)
 (REPUBLIC OF SINGAPORE)
 THE MOTOR VEHICLES (THIRD-PARTY RISK AND COMPENSATION) RULES, 1960 EDITION (REPUBLIC OF SINGAPORE)
 OR ANY AMENDMENT, ACT OR ACTS PASSED IN SUBSTITUTION THEREOF.

Form: W 2 ADD Title: Car & Van	MOTORMAX PLUS-COMMERCIAL Comprehensive	Excess: 5001,000 Windscreen Excess: 5001,000
Certificate No. N 201809050-RCV		
1. Index Mark and Registration Number of Vehicle	EMD7411X	
2. Name of Policyholder	Same Carby Services Pte Ltd	
3. Effective Date of the Commencement of Insurance for the purposes of the Act	01/10/2018	
4. Date of Expiry of Insurance	30/09/2019	
5. Persons or Classes of Persons entitled to drive*	Any other person provided he is driving on the policyholder's order or with the policyholder's permission. * Provided that the person driving is permitted in accordance with the Licensing or other laws or laws or regulations to drive the Motor Vehicle or has been so permitted and is not disqualified by order of a Court of Law or by reason of any enactment or regulation in that behalf from driving the Motor Vehicle.	
6. Limitations as to use*	Use for the carriage of passengers or goods in connection with the policyholder's business. Use for social domestic and pleasure purposes. The policy does not cover: (1) Use for racing pace-making reliability trial or speed testing. (2) Use whilst towing a trailer except the towing (other than for reward) of any one disabled mechanically propelled vehicle. * Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.	
PLEASE NOTE ALL CLAIMS RELATED REPAIR CAN BE CARRIED OUT AT ANY WORKSHOP OF YOUR CHOICE OR AT ANY MSIG AUTHORIZED WORKSHOP LISTED IN THE ATTACHED.		
This Certificate is not transferable to a new owner of the vehicle. If for any reason the Policy is terminated during its currency, the Certificate must be returned to the Insurer within 7 days of the termination or if the Certificate has been lost or destroyed, a Statutory Declaration to that effect must be made. Failure to comply with this obligation is an offence under the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189).		

I/WE, HEREBY CERTIFY that the Policy to which this Certificate relates is issued in accordance with the provisions of the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189) and Part IV of the Road Transport Act, 1987 (Malaysia) or any Amendment, Act or Acts passed in substitution thereof.

MSIG Insurance (Singapore) Pte. Ltd.
 Approved Insurers

for Chief Executive Officer

KNOCK OUT RATES 2018-2019

Car Group	Type	Make & Model	Singapore Use S\$	Malaysia Surcharge
C Auto	Compact	Ford Fiesta or similar	100	50
F Auto	Intermediate	Toyota Corolla Altis or similar	100	50
H Auto	Standard	Ford Mondeo or similar	180	50
J Auto	Luxury	BMW 5 Series (E60) or similar	330	100
M Auto	Full-size Passenger	Honda Odyssey or similar	200	50
O Auto	Oversize Passenger	Toyota Previa or similar	300	50
Q Auto	Premium	BMW 3 Series (E90) or similar	280	100
S Auto	Intermediate SUV	Honda CRV or similar	200	50

RATES INCLUDES

- Loss Damage Waiver
- Unlimited Mileage

RATES EXCLUDE

- Petrol
- Electronic Road Pricing
- Windscreen Coverage
- Personal Accident Insurance
- Insurance Savers (optional)
- Other Optional Charges
- Prevailing Goods & Services Tax

TERMS & CONDITION

- Rates are quoted in Singapore dollars
 - Rates are non-discountable and may not be used with any coupons, other promotions or offers.
 - Minimum rental age is 21 years with exception of Group J & Q (BMW vehicles) with a minimum of 25 years.
 - A valid driving license must be held for minimum of 1 year.
 - Proof of identification must be presented.
 - Vehicles must be returned to Hertz location in Singapore.
 - Vehicles cannot be driven to Thailand.
 - Vehicles are subject to availability at the time of reservation and Hertz reserve the right to replace vehicles with similar models.
 - Hertz reserves the right to modify and/or cancel the offer without prior of notice
- Black-Out dates and Hertz standard Terms & Conditions apply.

Acknowledgement

Accident Involving SMD7511X and YP9559R on 21/11/2018

I, SIME DARBY SERVICES PTE LTD the owner of Vehicle Registration Number SMD 7511X, have been advised by Customer Service Adviser and understand the content of my motor claim as specify herein:

1. Type of claim: Claiming own-policy only.
 Claiming own-policy and uninsured losses.
 Direct settlement with 3rd-Party Insurer [Any reversion to own-policy claim shall be submitted to my insurer within 14 days from date of accident as required by my Policy].
2. Vantage Automotive Limited being an appointed Approved Reporting Centre is bound by GIA not to induce, instigate, encourage or procure any owner or driver of any motor vehicle to engage the services of any solicitors to make any third party claims.
3. The estimated repair costs shall be subjected to insurer surveyors' finalisation on completion of job and after considering additional parts and/or labours discovered in the course of repair.
4. A compulsory policy excess _____, stated in the Motor Policy taken up by you, is applicable for own-damage claim.
5. Loss of Use and Cost of Rental shall be computed in accordance to the number of days as recommended by the surveyor and the Benchmark Rates published in State Courts Practice Directions for Non-injury Motor Accident (NIMA) Claims.
6. I am fully aware that Vantage Automotive Limited is assisting me in my claim against the third-party insurer. I shall release Vantage Automotive Limited against any liability, loss claim or proceedings which may arise out of or in the course of or by reasons of execution of the services.
7. In the event that my insurer or third party insurer is not prepared to settle the claim due to breach of policy or other reasons, I shall pay Vantage Automotive Limited the full repair bill.
8. A towing charge of \$120.00, administration fee of \$300.00 and storage fee \$50.00 per day is chargeable to me if my vehicle is not repaired by Vantage Automotive Limited.
9. The average time span to settle a claim is 6 months or longer for complex cases. Any correspondence or status enquiry of the mentioned claim shall be directed to the under-mentioned personnel:

Name: Ms Caroline Tan
Tel.: 6319 0174
email: pml-pbsp@sime-darby.com.sg

10. Special Instructions:

COR: \$ 2107.90
LOR: 2 days x \$ 321.00 (w/gst)
= \$ 642.00

LTA SEARCH FEES: \$ 7.45

Signed by:



Salem

Name:
NRIC No.:
Date: