

LKK
IDAC

Date / Time: _____

Registered in Meriminen

Pre-assign / CCU / FTE



Insured Vehicle No. _____

Name of Insured

Insured Tel No. _____

Excess Sec II :SS

Is driver the owner?

(YES / NO)

Nature of Accident :

If NO, Driver Name / Age:

Driver Tel No. _____

(V/L/STEN/NO)

Claim No.

Policy No.

Make / Model

Place of Accident

OIGIA REPORT

Insured Liability

DATE: 15/07/2015

GLAT AVG

OI GLA REPORT: YES/NO : TP GLA REPORT: YES/NO

Insured Liability:	Final ? Yes / No
--------------------	------------------



INRS
WSP
Tel :
Liabil
RMS



INRS:
WSP:
Tel :
Liability :
RMKS:



INRS:
WSP:
Tel :
Liability :
RMKS:



INSRS:
WSP:
Tel :
Liability
RMKS:

Date/Time	STAGE	DATE/PIC
11/12/18	Non-Reporting In (1st)	
	Non-Reporting In (2nd)	
	Non-Reporting In (Final)	
	Notification In of non-pickup	
	Call Of:	NO ANSWER
	After call In to Of:	12/11/19 Maria Vico
	Documentation Check List:	Handler Typist
	Notification In (if non-pickup)	☐
	After call In to Of:	☒
	Authorization To Act:	☒
	Release Voucher:	NO PV
	Final Repair Bill:	☒
	Car Rental Invoice:	☒
	Towing Invoice:	☒
	LTA / GLA:	☒
	Medical Bill:	☐
	PIR:	☐
	Mandate/Reject Instruction:	☐
	LOD:	☒
	Payment Breakdown Form:	☐
	Post-Repair Photos:	☐
	Others:	☐

FINALIZATION	Date/Time:	Confirm with:	Confirm by:
Repair Cost: <u>L15</u>	\$S <u>3,550.00</u> (<u>5</u> days) Reduction: <u>60</u> %		Email ☐ Call ☐
FINAL SETTLEMENT	Date/Time: <u>06/11/19</u> Confirm with: <u>Michael</u>	Email ☒ Call ☐	
Final Liability:	% <u>100</u> (Agreed / Assessed) BOLA S/N No.: <u>22</u>	If ND or B 25, Ass. Lia:	
Repair Cost: <u>(with car)</u>	\$S <u>3,798.50</u>	<u>COLD the market to go</u>	
Loss of Rental (LOR <u>(with car)</u>)	\$S <u>856.00</u> (<u>8</u> days) x <u>\$100.00</u>	COPI SENT <u>11/11/19</u>	
Loss of Use (LOU):	\$S <u>-</u> (<u>5</u> x days)		
Loss of Income (LOI):	\$S <u>-</u> (<u>5</u> x days)		
LOR only ☒ LOU only ☐ LOR + LOU ☐ LOR + LO ☐ [Tick only one]			
GIA/LTA Search	\$S <u>29.00</u>		
Medical:	\$S <u>-</u>	1) Claim status: <u>Normal</u> /Reject/Private Settle	
Disbursement:	\$S <u>-</u> (e.g. Tow/Independent)	2) Report Format:	
Legal Cost	\$S <u>-</u>	3) Survey fee: <u>\$400.00</u>	
Total:	\$S <u>4,683.50</u> Global Sum \$S: <u>4,680.00</u>		
FINAL PAYMENT	Date/Time:	Confirm with:	Email ☐ Call ☐
Payee 1:	\$S <u>4,680.00</u>	Name 1: <u>CHENG AUTO BODYWORKS</u>	
Payee 2 (Strike if N.A.)	\$S <u>-</u>	Name 2: <u>-</u>	
Payee 3 (Strike if N.A.)	\$S <u>-</u>	Name 3: <u>-</u>	



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564313

Your ref: To Be Advised
Our ref: CC6/EQ118022048/T1pb3

Date: 07.12.2018

The Motor Claims Department
M/s EQ INSURANCE COMPANY LTD

Dear Sir/Madam,

PRELIMINARY ADVICE OF VEHICLE NO.

GBG9773H

We refer to the above matter.

Please be informed that we had conducted the inspection of the above mentioned vehicle on 06.12.2018 at the premises of M/s Cheng Auto Bodyworks and have the following to report:-

Workshop Estimate Amount	: S\$	8,986.21
Revised Estimate Amount	: S\$	4,826.92
"Check" Items Amount	: S\$	-
Market Value	: S\$	-
LTA Reimbursement Value	: S\$	-
Nett Value	: S\$	-

Description of Damage:

The vehicle sustained damages at the
Front O/S Portion



Comments/Present Status:

Damages Consistent

Estimated normal period for repairs: 5 days

Yours faithfully,

MOHD. TAUFIKH
Licensed Appraiser



Reporting Centre
Workshop
Spray-painting
5 Soon Lee Street, #01-60 Pioneer Point, Singapore 627607
5 Soon Lee Street, #01-62 Pioneer Point, Singapore 627607
1 Soon Lee Street, #06-41 Pioneer Centre, Singapore 627605
Office: 6643 0017 Fax: 6366 2433 Email: cab@chengauto.com © Cheng Auto Bodyworks Singapore



DATE: 4/12/2018

REPAIR DETAILS		
REFERENCE		
Vehicle Reg No.	GBG9773H	
Make & Model	TOYOTA HIACE VAN TURBO SDR MT	
Chassis No.	JTFHT02P200234443	
Engine No.	1KD2741514	
Manufactured Year	2017	
Labour	REPAIRER'S	
TP Vehicle Reg No.	YP4204Y	
DOA & Location	30/11/2018 ALONG 150 SILAT AVENUE CARPARK	
Our Ref	GBG9773H / DOTS TECHNOLOGY & TRADING	

ESTIMATES OF PARTS (*PRICE TO BE ADVISED)

No.	Qty	Description	Part No.	Price
1	1	DOOR RH		\$ 1,442.36
2	1	DOOR HINGE UPPER		\$ 71.69
3	1	DOOR HINGE LOWER		\$ 71.69
4	1	DOOR RUBBER		\$ 253.59
5	1	DOOR LOCK ASSY		\$ 584.22
6	1	DOOR CATCH		\$ 37.45
7	1	WINDOW REGULATOR RH		\$ 253.59
8	1	SIDE MIRROR ASSY RH		\$ 691.22
9	1	HEADLAMP RH		\$ 753.28
10	1	FRT RH PANEL COVER		\$ 135.89
11	1	CENRR GRILLE		\$ 1,255.11
12	1	HEADLAMP BRACKET RH		\$ 39.59
13	1	FRT BUMPER		\$ 486.85
14	1	BUMPER RETAINER RH		\$ 135.89
15	1	BUMPER RETAINER LH		\$ 135.89
16	1	A PILLAR RH		\$ 460.10
17	1	CENTRE PANEL		\$ 813.20

Sub-Total (S\$) \$ 7,621.61

SAAA List Item Discount 25% (S\$) \$ 1,905.40

Sub-Total (S\$) \$ 5,716.21

LABOUR

No.	Description	Price
1	LABOUR	\$ 1,200.00
2	SPRAYPAINTING	\$ 1,200.00
3	DISCONNECT & CHECK ELECTRICAL WIRING, HARNESS, WIRE SOCKETS, ETC., REMOVE & REINSTALL DAMAGED PARTS, TEST & RECTIFY FOR PROPER FUNCTIONING	\$ 100.00
4	REMOVE AND REPLACE FRONT/REAR WINDSCREEN	\$ 150.00
5	REMOVE AND REPLACE DOOR MECHANISAM	\$ 200.00
Total Labour (S\$)		\$ 2,850.00

MISCELLANEOUS ITEMS

No.	Description	Price
1	BUMPER CLIPS 1 SET	\$ 100.00 30 only ✓
2	GRILLE CLIPS 1 SET	\$ 100.00 10 only ✓
3	DOOR INNER BOARD CLIPS 1 SET	\$ 100.00 20 only ✓
4	FRONT WINDSCREEN SEALANT	\$ 120.00 X 60 ✓
Total Miscellaneous Items (S\$)		\$ 420.00

Total Parts (S\$)	\$ 5,716.21
Total Labour (S\$)	\$ 2,850.00
Total Miscellaneous (S\$)	\$ 420.00
Total (S\$)	\$ 8,986.21
GST 7% (S\$)	\$ 629.03
Grand Total (S\$)	\$ 9,615.24

3020.60
1390
62
4470.60
L/S 3550

Tanpin 97495749
WP
1 6/12/18 @ 430pm
Reony after repair
sure lkkauto.com
5 days

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer
Signature:
Date:

Shu Pei (LKKAuto)

From: Justin Wong <justin.wong@eqinsurance.com.sg>
Sent: Monday, 10 December 2018 10:06 AM
To: Shu Pei (LKKAuto)
Cc: Admin A; Hsiao Tong (LKKAuto)
Subject: RE: Direct Settlement - Accident Involving YP4204Y (OI : EQI - TBA) AND GBG9773H (TP : LKK REF - CC6/EQI18022048/T1pb3) on 30.11.2018
Attachments: OI GIA - YP4204Y.PDF

Dear Shu Pei,

Please find our insured GIA report as attached.

Liability is clear hence kindly proceed with direct settlement.

Thank you.

Regards,
Justin Wong
Executive | Claims



EQ Insurance Company Limited
5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110
did 65 6496 9115 | tel 65 6223 9433 ext 115 | fax 65 6223 4190
www.eqinsurance.com.sg



Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender.

From: Shu Pei (LKKAuto) [mailto:shupe@lkkauto.com]
Sent: Friday, December 7, 2018 6:55 PM
To: Justin Wong <justin.wong@eqinsurance.com.sg>
Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: Direct Settlement - Accident Involving YP4204Y (OI : EQI - TBA) AND GBG9773H (TP : LKK REF - CC6/EQI18022048/T1pb3) on 30.11.2018

WITHOUT PREJUDICE

Dear Justin,

We refer to the above matter.

We have inspected TP vehicle GBG 9773H at M/s Cheng Auto Bodyworks on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP's GIA report
- Estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong and she can be contacted at DID: 6742 3197.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Report Remarks Entry - CC6/EQ118022048/T1wb3

Remarks

Remarks

Add

Remarks 1	By	On
☐ GBG 9773H ; YP 4204Y	LSP	7/12/2018 3:22:58 PM
☐ EST : \$ --- SUR ; MTH --- WKSP : CHENG AUTO BODYWORKS	LSP	7/12/2018 3:23:08 PM
☐ Dear Shu Pei, Please find our insured GIA report as attached. Liability is clear hence kindly proceed with direct settlement. Thank you. Regards, Justin Wong Executive Claims EQ Insurance Company Limited	LSP	11/12/2018 9:29:26 AM
☐ FILE PASS TO CHT	LSP	11/12/2018 9:29:33 AM
☐ CALL OI IN CHARGE (JASON) NOT IN OFFICE. HIS STAFF WILL NOTIFY HIM AND GET HIM TO CALL BACK	CPL	13/3/2019 3:19:30 PM
☐ IN CHARGE(JASON) NOT AVAILABLE - TO SEND OUT LETTER	CPL	14/3/2019 10:32:46 AM
☐ SEND LETTER TO OI - FILE PASS TO VIC TO CHECK	CPL	15/3/2019 10:42:55 AM
☐ FILE WITH TAUFIKH FOR FINALISE	CHT	6/5/2019 10:00:03 AM
☐ ** TRANSFER TO VIVIAN	CHT	8/6/2019 9:18:41 AM
☐ Rec'd email from TP: Dear Mr Taufikh, We accept the offer of S\$3,550.00 & 05 days. Please advise if the Letter of Demand is to be submitted to LKK or directly to EQ. Thanks & Best Regards, Claims Department	CHT	29/8/2019 7:47:24 AM
☐ **TP LOD IN VIA EMAIL	CHT	31/8/2019 1:20:23 PM



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

To : M/s EQ INSURANCE COMPANY LTD

Date: 19/11/2019

THIRD PARTY DIRECT SETTLEMENT

Vehicle No.	YP 4204Y	(Insd Veh)	Your Ref. No. : DMCFHQ18-000034
	GBG 9773H	(TP Veh)	Our Ref. No. : CC6/EQI18022048/T1hb3q2
Date of Accident	30/11/2018		

Liability	100%	
Final Repair Cost	: \$ 3,798.50	
Loss of Use	: \$	days
Rental (If any)	: \$ 856.00	8 days
Others:	: \$ 29.00	
	: \$	
	4,683.50	
Final Settlement Sum	: \$ 4,680.00	GLOBAL SUM
Remarks	:	

Payment Instruction: Payee's Breakdown		
1)	CHENG AUTO BODYWORKS	: \$ 4,680.00
		: \$

JOANNE LEE

LKK Auto Consultants Pte Ltd

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

EQ INSURANCE COMPANY LTD

Ref : CC6/EQI18022048/T1hb3q2

5 MAXWELL ROAD
#17-00 TOWER BLOCK
MND COMPLEXSINGAPORE 069110

Date : 19-11-2019



Code : EQI

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	YP 4204Y	Veh. Inspected	GBG 9773H
Policy No.	DMCFHQ18-000034	Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	06/12/2018

2. Vehicle Particulars & Condition

Make & Model	TOYOTA HIACE VAN	c.c	2982
Engine No.	HIDDEN	Year of Reg.	2017
Chassis No.	JTFHT02P200234443	Colour	WHITE
Odometer	42364	Steering	IN ORDER
Brakes	IN ORDER	Modification	NIL
General	GOOD		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	195 R15	YOKOHAMA	6 mm
L/H Front Tyre	195 R15	YOKOHAMA	6 mm
R/H Rear Tyre	195 R15	YOKOHAMA	6 mm
L/H Rear Tyre	195 R15	YOKOHAMA	6 mm

4. Description of DamagesTHE VEHICLE SUSTAINED DAMAGES AT THE FRONT O/S PORTION.
DAMAGES SEE DETAILS.**5. General Information**

Accident Date	30/11/2018	Inspection Date	06/12/2018
Survey held at	CHENG AUTO BODYWORKS 1 SOON LEE STREET #06-41 PIONEER CENTRE SINGAPORE 627605		

5a. RemarksA)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS.
B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.**5b. Estimate Days of Repair**

ESTIMATED NORMAL PERIOD FOR REPAIR:	5 Working Days
-------------------------------------	-----------------------



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No. 1 of 2

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. GBG 9773H

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
REPLACEMENT OF PARTS				
1	DOOR RH	BENT	1,442.36	1,442.36
1	DOOR HINGE UPPER	TO REPAIR SEE LABOUR	71.69	-
1	DOOR HINGE LOWER	TO REPAIR SEE LABOUR	71.69	-
1	DOOR RUBBER	NECESSARY	253.59	253.59
1	DOOR LOCK ASSY	NOT NECESSARY	584.22	-
1	DOOR CATCH	NOT NECESSARY	37.45	-
1	WINDOW REGULATOR RH	NOT NECESSARY	253.59	-
1	SIDE MIRROR ASSY RH	TO REPAIR SEE LABOUR	691.22	-
1	HEADLAMP RH	CRACKED	753.28	753.28
1	FRT RH PANEL COVER	BENT	135.89	135.89
1	CENTRE GRILLE	CRACKED	1,255.11	780.00
1	HEADLAMP BRACKET RH	NECESSARY	39.59	39.59
1	FRT BUMPER	DEFORMED	486.85	486.85
1	BUMPER RETAINER RH	CRACKED	135.89	135.89
1	BUMPER RETAINER LH	NOT NECESSARY	135.89	-
1	A PILLAR RH	TO REPAIR SEE LABOUR	460.10	-
1	CENTRE PANEL	TO REPAIR SEE LABOUR	813.20	-
	LESS 25% DISCOUNT		-1,905.40	-1,006.86
			5,716.21	3,020.59
SPECIAL NETT ITEMS				
1	SET BUMPER CLIPS (SN)	NECESSARY	100.00	30.00
1	SET GRILLE CLIPS (SN)	NECESSARY	100.00	10.00
1	SET DOOR INNER BOARD CLIPS (SN)	NECESSARY	100.00	20.00
1	FRONT WINDSCREEN SEALANT (SN)	NOT NECESSARY	120.00	-
			420.00	60.00

Report Ref No. CC6/EQI18022048/T1hb3q2

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:2 of 2

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	LABOUR			
	LABOUR INCLUSIVE OF THE REPAIR OF DOOR HINGE UPPER ,DOOR HINGE LOWER,SIDE MIRROR ASSY RH,A PILLAR RH AND CENTRE PANEL.		1,200.00	600.00
	SPRAYPAINTING.		1,200.00	700.00
	DISCONNECT & CHECK ELECTRICAL WIRING ,HARNESS ,WIRE SOCKETS ,ETC,REMOVE & REINSTALL DAMAGED PARTS , TEST & RECTIFY FOR PROPER FUNCTIONING.		100.00	30.00
	REMOVE AND REPLACE FRONT WINDSCREEN.	NOT NECESSARY	150.00	-
	REMOVE & REPLACE DOOR MECHANISM .		200.00	60.00
			2,850.00	1,390.00
	GRAND TOTAL		8,986.21	4,470.59
RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)				3,550.00

Report Ref No. CC6/EQ118022048/T1hb3q2

MOHAMAD TAUFIKH

M.MATAI, AMSAE-A

Automotive Assessor

HO LEONG CHUAN

Automotive Assessor

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.