

## Vic (LKKAUTO)

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**From:** CLAIMS@CHENG AUTO.COM  
**Sent:** Friday, 8 November, 2019 12:05 PM  
**To:** Vic (LKKAUTO)  
**Cc:** Admin A  
**Subject:** RE: GBG 9773H - DOTS TECHNOLOGY & TRADING | DOA : 30/11/2018 | POLICY NO. : DMCVSN1770891700 | REF. NO. : NEW - LKK REF CC6/EQI18022048/T1hb3

Dear Vic,

We accept the offer of S\$4,680.00.

Thanks & Best Regards,  
Claims Department

*Rachel Lai*



**CHENG AUTO BODYWORKS**

**HP: 8666 7775 | Office-Tel: 6631 0707 | Fax: 6316 2431**

### **Reporting Centre**

**Address:** 5 Soon Lee Street #01-60 Pioneer Point, Singapore 627607

**Email:** [claims@chengauto.com](mailto:claims@chengauto.com)

### **Workshop**

**Address:** 5 Soon Lee Street #01-62 Pioneer Point, Singapore 627607

**Email:** [cab@chengauto.com](mailto:cab@chengauto.com)

### **Spraypainting**

**Address:** 1 Soon Lee Street #06-41 Pioneer Centre, Singapore 627605

**Email:** [cab@chengauto.com](mailto:cab@chengauto.com)

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**From:** Vic (LKKAUTO) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>  
**Sent:** Friday, 8 November, 2019 10:21 AM  
**To:** CLAIMS@CHENG AUTO.COM  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Vic (LKKAUTO) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>  
**Subject:** RE: GBG 9773H - DOTS TECHNOLOGY & TRADING | DOA : 30/11/2018 | POLICY NO. : DMCVSN1770891700 | REF. NO. : NEW - LKK REF CC6/EQI18022048/T1hb3

Without Prejudice

Dear Rachel,

We refer further to your below email.

Purely for an amicable settlement on a without prejudice basis and without admission of any liability, we offer a global sum of **\$4,680.00 (all in)** to settle your client's claim.

For your acceptance please.

Kindly note that NO DV is required.

Thank you.

*"Please note that our above offer and any settlement arising from the above offer are made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our Insured Driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters.*

*Settlement and payment are subject to production of original documents on demand at any time and execution of Discharge Voucher (for settlement sum above \$20,000/-) by the Plaintiff/Claimant. Further all original documents shall be retained by us after we have made payment on the settlement sum.*

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



*Save the Earth. Print only when necessary.*

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**From:** [CLAIMS@CHENGAUTO.COM](mailto:CLAIMS@CHENGAUTO.COM) <[CLAIMS@CHENGAUTO.COM](mailto:CLAIMS@CHENGAUTO.COM)>

**Sent:** Friday, 30 August 2019 12:19 PM

**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Cc:** Taufikh (LKKAuto) <[Taufikh@lkkauto.com](mailto:Taufikh@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: GBG 9773H - DOTS TECHNOLOGY & TRADING | DOA : 30/11/2018 | POLICY NO. : DMCVSN1770891700  
| REF. NO. : NEW

Dear Hsiao Tong,

Attached are the Letter of Demand and other relevant documents.

Kindly offer us as soon as possible.

We look forward to your prompt reply.

Thanks & Best Regards,

Claims Department

*Rachel Lai*



**CHENG AUTO BODYWORKS**

**HP: 8666 7775 | Office-Tel: 6631 0707 | Fax: 6316 2431**

**Reporting Centre**

**Address: 5 Soon Lee Street #01-60 Pioneer Point, Singapore 627607**

**Email:** [claims@chengauto.com](mailto:claims@chengauto.com)

**Workshop**

**Address:** 5 Soon Lee Street #01-62 Pioneer Point, Singapore 627607

**Email:** [cab@chengauto.com](mailto:cab@chengauto.com)

**Spraypainting**

**Address:** 1 Soon Lee Street #06-41 Pioneer Centre, Singapore 627605

**Email:** [cab@chengauto.com](mailto:cab@chengauto.com)

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**From:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Sent:** Thursday, 29 August, 2019 8:01 AM

**To:** [CLAIMS@CHENGAUTO.COM](mailto:CLAIMS@CHENGAUTO.COM)

**Cc:** Taufikh (LKKAuto) <[Taufikh@lkkauto.com](mailto:Taufikh@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: GBG 9773H - DOTS TECHNOLOGY & TRADING | DOA : 30/11/2018 | POLICY NO. : DMCVSN1770891700  
| REF. NO. : NEW

Without Prejudice

Dear Sirs/Mdm,

Please submit your LOD & docs to us (LKK).

Thank you.

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** [CLAIMS@CHENGAUTO.COM](mailto:CLAIMS@CHENGAUTO.COM) <[CLAIMS@CHENGAUTO.COM](mailto:CLAIMS@CHENGAUTO.COM)>

**Sent:** Wednesday, 28 August 2019 12:14 PM

**To:** Taufikh (LKKAuto) <[Taufikh@lkkauto.com](mailto:Taufikh@lkkauto.com)>

**Cc:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Subject:** RE: GBG 9773H - DOTS TECHNOLOGY & TRADING | DOA : 30/11/2018 | POLICY NO. : DMCVSN1770891700  
| REF. NO. : NEW

Dear Mr Taufikh,

We accept the offer of S\$3,550.00 & 05 days.

Please advise if the Letter of Demand is to be submitted to LKK or directly to EQ.

Thanks & Best Regards,

Claims Department

*Rachel Lai*



## CHENG AUTO BODYWORKS

HP: 8666 7775 | Office-Tel: 6631 0707 | Fax: 6316 2431

### Reporting Centre

Address: 5 Soon Lee Street #01-60 Pioneer Point, Singapore 627607

Email: [claims@chengauto.com](mailto:claims@chengauto.com)

### Workshop

Address: 5 Soon Lee Street #01-62 Pioneer Point, Singapore 627607

Email: [cab@chengauto.com](mailto:cab@chengauto.com)

### Spraypainting

Address: 1 Soon Lee Street #06-41 Pioneer Centre, Singapore 627605

Email: [cab@chengauto.com](mailto:cab@chengauto.com)

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**From:** Taufikh (LKKAUTO) <[Taufikh@lkkauto.com](mailto:Taufikh@lkkauto.com)>

**Sent:** Thursday, 16 May, 2019 1:06 PM

**To:** [CLAIMS@CHENGAUTO.COM](mailto:CLAIMS@CHENGAUTO.COM)

**Cc:** Hsiao Tong (LKKAUTO) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Subject:** RE: GBG 9773H - DOTS TECHNOLOGY & TRADING | DOA : 30/11/2018 | POLICY NO. : DMCVSN1770891700  
| REF. NO. : NEW

Hi,

Refer attached.

COR I/s \$3550 , 5 days.

Regards

Taufikh

Lkk Auto

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**From:** [CLAIMS@CHENGAUTO.COM](mailto:CLAIMS@CHENGAUTO.COM) [<mailto:CLAIMS@CHENGAUTO.COM>]

**Sent:** Tuesday, 8 January 2019 11:05 AM

**To:** 'Taufikh (LKKAUTO)'

**Cc:** 'SUR'; 'CS A Team'; 'Shirley Hiew (LKK AUTO)'; 'Hsiao Tong (LKKAUTO)'

**Subject:** RE: GBG 9773H - DOTS TECHNOLOGY & TRADING | DOA : 30/11/2018 | POLICY NO. :  
DMCVSN1770891700 | REF. NO. : NEW

Dear Taufikh,

Your Claim Ref. No.	:	NEW
CHENG AUTO Ref. No.	:	GBG9773H / DOTS TECHNOLOGY & TRADING
Insured Name	:	DOTS TECHNOLOGY & TRADING
Policy Number	:	DMCVSN1770891700
Insurer/Policy Type	:	CHINA TAIPING INSURANCE / COMPREHENSIVE
Date of Loss	:	30/11/2018
Our Vehicle No.	:	GBG9773H
TP Vehicle No.	:	YP4204Y / EQ INSURANCE COMPANY LIMITED

We refer to the above-mentioned vehicle.

Attached is our finalization report of the repair cost after survey.

Please let us know the final cost of repair.

We look forward to your prompt reply.

Thanks & Best Regards,  
Claims Department

*rachel lai*



**CHENG AUTO BODYWORKS**

**HP: 8666 7775 | Office-Tel: 6631 0707 | Fax: 6316 2431**

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**Workshop**

**Address:** 5 Soon Lee Street #01-62 Pioneer Point, Singapore 627607

**Email:** [cab@chengauto.com](mailto:cab@chengauto.com)

**Spraypainting**

**Address:** 1 Soon Lee Street #06-41 Pioneer Centre, Singapore 627605

**Email:** [cab@chengauto.com](mailto:cab@chengauto.com)

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**From:** Shirley Hiew (LKK Auto) <[ShirleyHiew@lkkauto.com](mailto:ShirleyHiew@lkkauto.com)>

**Sent:** Monday, 10 December 2018 11:31 AM

**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Cc:** [CLAIMS@CHENGAUTO.COM](mailto:CLAIMS@CHENGAUTO.COM); Taufikh (LKKAuto) <[Taufikh@lkkauto.com](mailto:Taufikh@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; CS A Team <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>

**Subject:** FW: GBG 9773H - DOTS TECHNOLOGY & TRADING | DOA : 30/11/2018 | POLICY NO. : DMCVSN1770891700  
| REF. NO. : NEW

Hi Hsiao Tong,

[CC6/EQ18022048/T1pb3](#)

Thank you.

Best Regards,

Shirley Hiew | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [Sur@lkkauto.com](mailto:Sur@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** [CLAIMS@CHENGAUTO.COM](mailto:CLAIMS@CHENGAUTO.COM) [<mailto:CLAIMS@CHENGAUTO.COM>]

**Sent:** Monday, 10 December 2018 11:06 AM

To: [Taufikh@lkkauto.com](mailto:Taufikh@lkkauto.com)

Cc: 'SUR' <[sur@lkkauto.com](mailto:sur@lkkauto.com)>

Subject: GBG 9773H - DOTS TECHNOLOGY & TRADING | DOA : 30/11/2018 | POLICY NO. : DMCVSN1770891700 |  
REF. NO. : NEW

Dear Mr. Taufikh,

Attached are the after-repair pictures for your reference.

Thanks & Best Regards,

*Murugesan*



**CHENG AUTO BODYWORKS**

**HP: 8666 7775 | Office-Tel: 6631 0707 | Fax: 6316 2431**

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**Email:** [cab@chengauto.com](mailto:cab@chengauto.com)

**Spraypainting**

**Address:** 1 Soon Lee Street #06-41 Pioneer Centre, Singapore 627605

**Email:** [cab@chengauto.com](mailto:cab@chengauto.com)