

REF: CS/UOI/8022035/RISD31⁴² Special Instruction:

REC. BY:

ASSIGNMENT (Office)

Date/Time: 7/12/18 @ 1:02pm

Report:

UOI

a (Person):

Felis

of

Bill to:

Estimated Cost:

Insured:

① TP/WS/TP RES / OD RES / EVA / INV / MV / CS

Tel: 91165200

To Inspect Vehicle No:

SDQ 3003K
Performance Motor
303 Alexander Road

at Workshop m/s

Claim No:

M12D09321812

of

Excess:

\$3000.00

Policy No:

D.O.A. 29/11/18

Sum Insured:

10/12/2018

Make of Veh:
(Client's Record)

H.O.D. Endorsement:

CA / REV REP. / REV 24 HRS

Vehicle IN/OUT

Date/Time: 1:14pm @ 7/12/18

Person Contacted:

chua

Date/Time

Action/Instruction (✓) Estimate

SDQ 3003K - X

11/12/18

Revert to Jenny by email

11/12/18

ent @ 12:16 p.m. authorize repair approved by Jenny Lee
via email.

11/12/18

@ 16:52 p.m. revert authorize repair to Kee sin Crepaner? via

Passau

REF: 401

49786

ASSIGNMENT

From:

Date: 10/12/18

Estimated Cost:

OD TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: SDQ 3003K
at Workshop n/s Performance Motor
of 303 Alexandra Road

Insured:

Policy No.

Claims No.

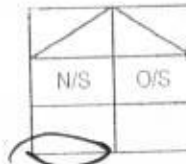
Sum Insured: Excess: \$3000.00

(Client's Record)

Make of Veh: After 11 am
Chua

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.



Bal. or Market Value: 99k

IDAC Accident Rpt: Consistent? : Yes or No

GIA / PR Seen: Consistent? : Yes or No

Est. Repairs: days Res.: Yes or No

Lum Sum: % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date: Person Contacted:

Veh No: SDQ 3003K Yr Regr: 2016 / APR

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: B.M.W 2160 Gran Tourer 1496

Colour: WHITE A/C: Insured / Std / NI / NA

Sp Reading: 54679 T/Radio: Insured / Std / NI / NA

Eng/No:

C/No: WBA2AE320305 B4 4928

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 205/55R7
R:

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
TOYO / YOKO or

Front	Rear
R/Bal. 6 mm	R/Bal. 6 mm
L/Bal. 6 mm	L/Bal. 6 mm
D.O.A. 29/11/18	D.O.I. 10/12/18

Survey held at PERFORMANCE

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or
ABAR N/S

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
28/03/19	Confirmed P/P \$ 16,717.80 @ 5 days with Resul. (\$ 12,206.70 Red. 42%)

RECEIVED 29 MAR 2019

Date/Time: File Pass to? 29/03/19
1) Typist
Date/Time: File Return to?

☐ : Preli. Report
☒ : Final Report

Days Of Repair: 5

Resurvey No. of Trip: 1

Add Fee: ☐ Site Insp (\$)
☐ Interview (\$)
☐ Tech. Invs (\$)
☐ Weekend (\$)

Survey Fee:
Transportation:
\$ + BS SI
Photos: 580
Other: 500

700
60
80
123
963

Report Format :

Lump Sum / I.B.I: (\$) 16,717.80

31/4/19

18X25=450
450+250=700

Shirley Hiew (LKK Auto)

From: Rasul (LKKAUTO) <Rasul@lkkauto.com>
Sent: Thursday, 28 March 2019 3:46 PM
To: PBSP
Cc: Shirley Hiew (LKK Auto)
Subject: RE: REVISED FINAL REPORT / SDQ3003K

Hi Caroline,

Finalised amount confirmed

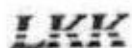
Best Regards,

Rasul | Assessor

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Rasul@lkkauto.com | fax: 6841-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

Save the Earth. Print only when necessary.

From: PBSP [mailto:pml-pbsp@sime-darby.com.sg]
Sent: Thursday, 28 March, 2019 3:22 PM
To: Rasul (LKKAUTO); Shirley Hiew (LKK Auto); SUR
Subject: REVISED FINAL REPORT / SDQ3003K

Dear Sirs

We refer to the above and attached revised Final Report.

Please confirm COR as follows:

Total Labour : 7,631.00

Total Parts : 9,086.80

Total Labour & Parts : 16,717.80

Thank you.

Regards,

Caroline

C/o Performance Motors Limited - Body and Paint

303 Alexandra Road Singapore 159941

DID: 6319 0174 Fax: 6479 4601

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expressed in the Message are solely those of the author's and do not necessarily represent those of Sime Darby's."

Shirley Hiew (LKK Auto)

From: Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>
Sent: Tuesday, 11 December 2018 4:52 PM
To: chua.kee.sin@simedarby.com.sg
Cc: 'Han Kwan Yong'; SUR
Subject: SDQ 3003K OD (UOI)
Attachments: OD Template.zip

Dear Kee Sin,

As instructed by our client, please proceed to repair the insured vehicle **SDQ 3003K (Excess \$ 3,000/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

Enclose the discharge voucher for client's due execution.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Shirley Hiew (LKK Auto)

From: LEW JENNY <jennylew@uoi.com.sg>
Sent: Tuesday, 12 March 2019 10:08 AM
To: Shirley Hiew (LKK Auto)
Cc: SUR
Subject: RE: PRELIMINARY REVISED OF SDQ 3003K

Dear Shirley,

Please proceed with the repair authorisation up to S\$22,635.60
Excess: S\$3,000.00

Thank You.

Warmest Regards

Jenny Lew

Claims Department

United Overseas Insurance Limited

3 Anson Road, #28-01 Springleaf Tower, Singapore 079909

Main • (65) 6222 7733 | DID • (65) 6490 9329 | Fax • (65) 6327 3869 | Email • jennylew@uoi.com.sg

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From: Shirley Hiew (LKK Auto) [mailto:ShirleyHiew@lkkauto.com]
Sent: Friday, 8 March, 2019 5:15 PM
To: LEW JENNY <jennylew@uoi.com.sg>
Cc: SUR <sur@lkkauto.com>
Subject: RE: PRELIMINARY REVISED OF SDQ 3003K

Dear Jenny,

Enclosed preliminary revised of vehicle SDQ 3003K
Date of survey: 10/12/2018
Number of days : 5 days

We have authorise repair.

Kindly let us have your approval of supplementary.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Shirley Hiew (LKK Auto)

From: LEW JENNY <jennylew@uoi.com.sg>
Sent: Tuesday, 11 December 2018 12:16 PM
To: Veron Chen (LKKAuto); SUR
Subject: RE: PRELIMINARY REVISED OF SDQ 3003K
Attachments: OD Template.zip

Dear Veron,

Please proceed with the repair authorisation up to S\$18,309.75.
Excess: S\$3,000.00

Enclose the discharge voucher for client's due execution.

Thank You.

Warmest Regards

Jenny Lew

Claims Department

United Overseas Insurance Limited

3 Anson Road, #28-01 Springleaf Tower, Singapore 079909
Main • (65) 6222 7733 | DID • (65) 6490 9329 | Fax • (65) 6327 3869 | Email • jennylew@uoi.com.sg

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From: Veron Chen (LKKAuto) [mailto:veronchen@lkkauto.com]
Sent: Tuesday, 11 December, 2018 11:52 AM
To: SUR <sur@lkkauto.com>; LEW JENNY <jennylew@uoi.com.sg>
Subject: PRELIMINARY REVISED OF SDQ 3003K

Dear Jenny,

Enclosed preliminary revised of vehicle SDQ 3003K
Date of survey: 10/12/2018
Number of days : 5 days

We have Not authorise repair.

Kindly let us have your approval please.

Best Regards,

Veron Chen | Case Handler on behalf of Shirley

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Veron Chen (LKKAuto)

From: Veron Chen (LKKAuto)
Sent: Tuesday, 11 December 2018 11:52 AM
To: SUR; 'LEW JENNY'
Subject: PRELIMINARY REVISED OF SDQ 3003K
Attachments: SDQ 3003K (PRELI REVISED).pdf

Dear Jenny,

Enclosed preliminary revised of vehicle SDQ 3003K
Date of survey: 10/12/2018
Number of days : 5 days

We have Not authorise repair.

Kindly let us have your approval please.

Best Regards,

Veron Chen | Case Handler on behalf of Shirley

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your Ref: M12D09321812

Date: 08 March 2019

Our Ref: CS/UOI18022035/R1sd3

The Motor Claims Department
UNITED OVERSEAS INSURANCE LTD

Dear Sir/Madam,

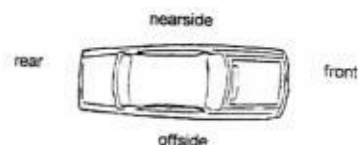
INITIAL INSPECTION REPORT OF VEHICLE NO. SDQ 3003K

Please be informed that we had conducted the inspection of the abovementioned vehicle on 10/12/2018 at the premises of M/s Performance Motors Limited and have the following to report:-

Workshop Estimate Amount	: S\$ 28,924.50	(Inclusive supplementary)
Revised Estimate Amount	: S\$ 15,411.25	(Inclusive supplementary)
"Check" Items Amount	: S\$ 7,224.35	
Total	: S\$ 22,635.60	
Market Value	: S\$ 99,000.00	
LTA Reimbursement Value	: S\$ 52,682.00	
Nett Value	: S\$ 46,318.00	

Description of Damage:

The vehicle sustained damages at the rear n/s portion



Comments/ Present Status:

Damages Consistent.

Repair cost economical, we have authorise repair.

Kindly inform the supplementary amount is \$ 4,325.85

Repair days: 5 Days

Yours faithfully,
Mohammed Rasul
Automotive Assessor



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your ref: M12D09321812

Our ref: CS/UOI18022035/R1sd3

Date: 11/12/2018

The Motor Claims Department
M/s UNITED OVERSEAS INSURANCE LTD

Dear Sir/Madam,

PRELIMINARY ADVICE OF VEHICLE NO. SDQ 3003K

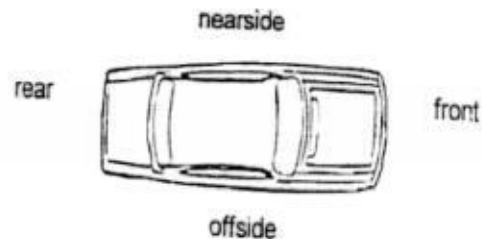
We thank you for your instruction on 7/12/2018

Please be informed that we had conducted the inspection of the above mentioned vehicle on 10/12/2018 at the premises of M/s PERFORMANCE MOTORS LIMITED and have the following to report:-

Workshop Estimate Amount	: S\$24,598.65
Revised Estimate Amount	: S\$11,085.40
"Check" Items Amount	: S\$7,224.35
Total	: S\$18,309.75
Market Value	: S\$99,000.00
LTA Reimbursement Value	: S\$52,682.00
Nett Value	: S\$46,318.00

Description of Damage:

The vehicle sustained damages at the rear n/s portion



Comments/Present Status:

Damages Consistent
Repair Cost Economical

Yours faithfully,

MOHAMMED RASUL
Automotive Assessor

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	30/11/2018 16:49
Date Of Accident	29/11/2018 21:00
Exact Location Of Accident	NEAR JUNCTION BEDOK NORTH ROAD X BEDOK NORTH AVE 3
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SDQ3003K
Insured/Policyholder	
Name Of Registered Owner	CHIA KAY HUA ROBIN
NRIC No	S1484978E
Email Address	ROBINCKH@SINGNET.COM.SG
Mobile Phone No	(LOCAL) +65-96722368
Alternative Phone No	OTHERS-97551389

Vehicle Particulars

Manufacturer	BMW
Model	216D GRAN TOURER 7 SEATER
Exact Purpose for which vehicle was being used at time of accident	NORMAL USAGE
Are you claiming under your own insurance policy for repair to your vehicle?	YES
If No, Please state action to be taken	
Vehicle Category	PRIVATE CAR

Insurance Company

Name of Insurance Company	UNITED OVERSEAS INSURANCE LTD
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	
Cover Note Number	

Driver

Name of Driver	CHIA PEI YIN JOANNA
NRIC No	S9320663J
Date Of Birth	24/05/1993
Occupation	INDOOR
Date Of Driving Pass	08/03/2017
Driving Experience	1 YEAR AND 8 MONTHS
Gender	FEMALE
Mobile Number	(LOCAL) +65-97551389
Fax Number	
Contact Number	OTHERS-90093868
EMail Address	JOANNA.QARAH.ROZA@GMAIL.COM

Address	702 UPPER CHANGI RD EAST #08-09
Postcode	486832
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	CHILDREN
Vehicle Registration Number of Driver's Own Vehicle	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	COLLISION - HEAD TO REAR
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles involved in the accident	2
Was any body injured in the Accident?	YES
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	YES
Number of Passengers (Including Driver)	1

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

REFER TO ATTACH.

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	YES
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SJR5659D
Vehicle Make/Model/Colour	KIA CERATO FORTE 2WD4DR
Details Of Properties	
Vehicle Category	PRIVATE HIRE
Name of Driver	QUEK WENG SENG VINCENT
NRIC/Passport Number	S7826962F
Contact Number	97952389
Address	BLK 801B KEAT HONG CLOSE #11-17
Postcode	682801
Insurance Company Name	TOKIO MARINE INSURANCE SINGAPORE LTD
Nature Of Damage	FRONT
No. Of Passenger (Including Driver)	1

DETAILS OF INJURED PERSON 1

Name	CHIA PEI YIN JOANNA
Approximate Age	25

Injuries Sustain

BACK & NECK

Injured person in which vehicle?

SDQ3003K

Were seat belts worn?

YES

Was this injured conveyed to hospital by ambulance?

YES

Address

702 UPPER CHANGI RD EAST #08-09

Postcode

486832

SKETCH PLANIMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

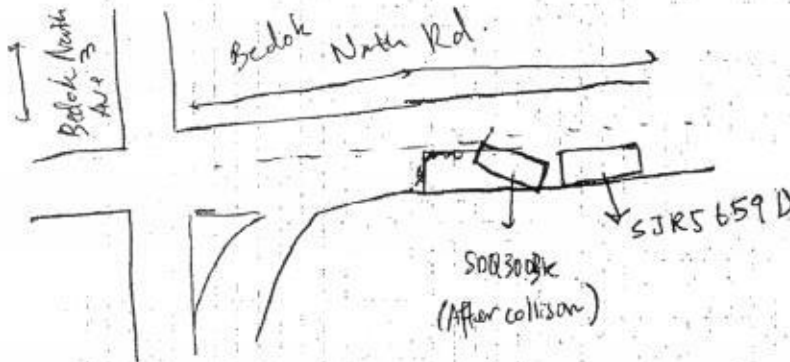
- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature
Date & Time:

Driver's Signature
(If driver is not the policyholder)
Date & Time:

Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

On the mentioned date and time - I was along Bedok North Road.
~~As the traffic light turned red, I was about to move off when~~
one vehicle SJ85659D collided into the rear of my car.
Due to the impact of the collision, my car was steered to the right.

Refer to attached Police Report.

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature
Date & Time:

Driver's Signature
(If driver is not the policyholder)
Date & Time:

Reporting Centre Personnel's Signature
Name: @ (L)
NRIC/FIN No.:

Addendum Sheet Pg. 1



GENERAL INSURANCE ASSOCIATION OF SINGAPORE RECORDS MANAGEMENT CENTRE
6 Raffles Quay #18-00 Singapore 048580
Tel (65) 6224 0010 Fax (65) 6224 0030
Operating Hours : Monday to Friday, 09:00 - 17:00
UEN: S66550020G / GST Reg. No.: M4P0017735

IMPORTANT NOTE: Please submit the completed Addendum form to the same Authorised Reporting Centre with whom you submitted the Original Report.

ADDENDUM

(A) PARTICULARS OF PERSON MAKING THE AMENDMENTS:

Original Report No: MDM1 18155279 Vehicle Registration No: SDG 30031C
Name (as shown in NRIC): Chia Kay Hue Robin NRIC/FIN/Passport No: 514649786
(* Vehicle Driver / Vehicle Owner) (*) Please delete as appropriate
Address: _____ Singapore ()
Contact (Tel): _____ Mobile No.: 96722368
Email Address: _____
Date of Accident: 29.11.2018 Time of Accident: 21:00 hrs
Place of Accident: Bedok North road & Bedok North Ave 3
Insurance Company: United Overseas Insurance Ltd

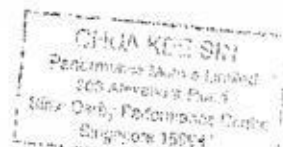
(B) ADDITIONAL INFORMATION / AMENDMENTS:

I have made a report on the above mentioned accident and would like to include additional information or make the following amendments:

I wish to claim under my own insurance and thereafter revert against 3rd party claim.

[Signature]
Policyholder / Driver's Signature
Date: 5/12/18

[Signature] 5/12/2018
Reporting Centre Personnel's Signature
Name: @ 6224
NRIC/FIN No.:
Date:



> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	4978E
Vehicle Details	
Vehicle No.:	SDQ3003K
Vehicle to be Exported:	No
Intended Deregistration Date:	11 Dec 2018
Vehicle Make:	B.M.W.
Vehicle Model:	216D GRAN TOURER LED NAV 7 SEATER
Primary Colour:	White
Manufacturing Year:	2016
Engine No.:	37239520B37C15A
Chassis No.:	WBA2E320305B44928
Maximum Power Output:	85.0 kW (113 bhp)
Open Market Value:	\$30,861.00
Original Registration Date:	15 Apr 2016
First Registration Date:	15 Apr 2016
Transfer Count:	0
Actual ARF Paid:	\$25,206.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	14 Apr 2026
PARF Rebate Amount:	\$18,904.00
Intended COE Rebate Details	
COE Expiry Date:	14 Apr 2026
COE Category:	A - Car up to 1600cc & 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$46,009.00
COE Rebate Amount:	\$33,778.00
Total Rebate Amount:	\$52,682.00

The information contained herein is correct as at 11 Dec 2018

OK

99,000
52,682
46,318

Certificate of Insurance

 Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189)
 Motor Vehicles (Third-Party Risks and Compensation) Rules, 1960
 Road Transport Act, 1987 (Malaysia)
 Motor Vehicles (Third-Party Risks) Rules, 1959 (Malaysia)

ORIGINAL

CERTIFICATE NO.	DH0M120027991700	Excess:	\$1500/- OTHERS \$3000/- APPL TO <25 YRS & OR <3YRS EXP \$100/- WINDSCREEN DAMAGE CLAIM \$750/- NAMED DRIVERS - OPTION 2
Type of Cover	COMPREHENSIVE		
Vehicle Number	SDQ3003K		
Name of Insured	ROBIN CHIA KAY HUA		
Restricted Driver(s)	NOT APPLICABLE		

Period of Insurance 15 April 2017 to 14 April 2019
Hire Purchase UNITED OVERSEAS BANK LIMITED

Engine# 37239520B37C15A
Chassis# WBA2E320305B44928

PRIVATE CAR - INDIVIDUAL OWNERSHIP [MX 1]
 AUTHORISED DRIVER

- (1) The Insured
- (2) Any other person who is driving on the Insured's order or with his permission
- (3) In the event of the death of the Insured
 - (a) any member of the Insured's family or a paid driver who has been driving the car during the lifetime of the Insured and permission to drive had not been withdrawn prior to the death of Insured and
 - (b) any other person who has been given permission to drive the vehicle prior to the death and such permission had not been withdrawn by the Insured

LIMITATIONS AS TO USE

Use only for social domestic and pleasure purposes and for the Insured's business

THE POLICY DOES NOT COVER

Use for hire or reward or racing pace-making reliability trial or speed-testing or the carriage of goods (other than samples) in connection with any trade or business or use for any purposes in connection with the Motor Trade

The carriage of passengers pursuant to car pooling arrangements and payments or any of them made by the passengers thereunder towards the running expenses of any vehicle described in the Schedule shall not be deemed to constitute use for hire or reward

Provided that the person is permitted in accordance with the licensing or other laws or regulations to drive the Motor Vehicle or has been so permitted and is not disqualified by order of a Court of Law or by reason of any enactment or regulation in that behalf from driving the Motor Vehicle.

*Limitation rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

I/WE HEREBY CERTIFY that the Policy to which this Certificate relates is issued in accordance with the provisions of the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189) and part IV of the Road Transport Act, 1987 (Malaysia).

UNITED OVERSEAS INSURANCE LTD


For the Company

FCLSQ Date : 20/03/2017

REPUBLIC OF SINGAPORE **DRIVING LICENCE**

Licence Number: **S9320663J**
Name: **CHIA PEI YIN, JOANNA**

Birth Date: **24 May 1993**
Issue Date: **08 Mar 2017**



YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS/ES

EFFECTIVE DATE

Class 3A Motor cars without clutch pedals (Auto) with unladen weight $\leq 3000\text{kg}$ with ≤ 7 passengers, exclusive of driver; and other motor vehicles without clutch pedals with unladen weight $\leq 2500\text{kg}$ **08 Mar 2017**

NP 428A



YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)

		EFFECTIVE DATE
Class 2B	Motorcycles ≤ 200 cc	14 Apr 1979
Class 2A	Motorcycles between 201 cc and 400 cc	14 Apr 1979
Class 2	Motorcycles > 400 cc	14 Apr 1979
Class 3	Motor cars with unladen weight ≤ 3000kg with ≤ 7 passengers, exclusive of driver; and other motor vehicles with unladen weight ≤ 2500kg	08 Sep 1983

NP 428A



REPUBLIC OF SINGAPORE DRIVING LICENCE



Licence Number: **S1484978E**

Name:

ROBIN CHIA KAY HUA

Birth Date: 24 Jul 1961

Issue Date: 28 Nov 2016



5311717



NRIC No. S1484978E



Date of issue
12-05-2014

Address
702 UPPER CHANGI ROAD EAST
#08-09
SINGAPORE 486832

REPUBLIC OF SINGAPORE
IDENTITY CARD NO. S1484978E



Name
ROBIN CHIA KAY HUA

謝家華

Race
CHINESE

Date of birth
24-07-1961

Country/Place of birth
SINGAPORE

Sex
M



Performance Motors Limited

A member of the Sime Darby Group
Co. Reg. No. 197401559W GST Reg. No M2-0020081-X

303, Alexandra Road
Sime Darby Performance Centre
Singapore 159941
Tel. 63190100 (Sales & Admin)
63190111 (AfterSales)
Fax. 64747770

280, Kampong Arang Road
East Coast Centre
Singapore 438180
Tel. 63190888 (AfterSales)
Fax. 63449773

315, Alexandra Road
Sime Darby Business Centre
Singapore 159944
Tel. 63190528 (AfterSales)
63190533/530 (Motorrad)
Fax. 64796601 (AfterSales)
64796624 (Motorrad)



GST REG. NO : M2 - 0020081 - X

01 DEC 2018

ESTIMATE

Estimate No. : b1 49307
Date Estimated : 30/11/2018
Prepared By : Chua Kee Sin

Page No. : 1 of 6

- ESTIMATE REPAIR FOR -
Robin Chia Kay Hua
702 Upper Changi Road East
#08-09

Singapore 486832

- ACCOUNT - 40000
Cash Sales - Service
Singapore

REGN. NO.	CHASSIS NO.	REGN. DATE	MODEL	MILEAGE
SDQ3003K	5B44928	15/04/2016	216d G TOURER	0

DESCRIPTION

Replace rear tail end panel, boot lid, rear bumper and remove attachment etc include repair on accident damage area

2550 4,250.00

Spray painting rear boot lid, rear bumper, both rear side fender and tail end panel

2399 4,436.00

To remove and install boot compartment carpet and garnish to facilitate repairs.

230 271.00

To check electrical wiring systems and lightings at the rear section for proper function.

150 177.00

To replace exhaust manifold and gasket including conduct checks for leak.

952 1,121.00

To replace rear windscreen glass.

574.00

To conduct water leak tests.

75.00

To supply and install rear windscreen solar film.

531.00

To carry out body cavity preservation.
(For cut panel).

531.00

To carry out body cavity preservation.
(Per panel).

100 116.00

Sundries.

150.00

To supply rear emboss number plate.

83.00

Total Labour 1: 12,317.00

DESCRIPTION
FRONT SILENCER

QTY PRIC
1 1,016.25

VALUE
1,016.25

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GST REG. NO : M2 - 0020081 - X

ESTIMATE

Estimate No. : b1 49307
Date Estimated : 30/11/2018
Prepared By : Chua Kee Sin

Page No. : 2 of 6

REGN. NO.	CHASSIS NO.	REGN. DATE	MODEL	MILEAGE
SDQ3003K	5B44928	15/04/2016	216d G TOURER	0

DESCRIPTION	QTY	PRIC	VALUE
REAR SILENCER ?	1	1,167.45	1,167.45
TAILPIPE TRIM CHROME ?	1	107.85	107.85
BOOTLID ?	1	1,204.35	1,204.35
TAIL PANEL repair X	1	355.20	355.20
RR BUMPER LH SIDE GUIDE ? x suc	1	61.50	61.50
RR BUMPER RH SIDE GUIDE ? x suc	1	61.50	61.50
REAR BUMPER CARRIER ? ?	1	434.40	434.40
SUPPORT ?	1	48.45	48.45
RR BUMPER LH INNER SIDE GUIDE ?	1	67.55	67.55
RR BUMPER RH INNER SIDE GUIDE ?	1	67.55	67.55
REAR BUMPER TRIM STRIP (CHROM) ?	1	105.65	105.65
LEFT PROTECT ? x nn	1	2.10	2.10
RIGHT PROTECT ? x nn	1	2.10	2.10
REAR BUMPER PANEL PRIMED (LINES PDC ?)	1	990.40	990.40
SET MOUNTS PDC SENSOR REAR ? x nn	1	62.95	62.95
REAR BUMPER TOWING FLAP EYE PRIMED ? x nn	1	42.85	42.85
LETTERING 216 D ? x nn	1	64.10	64.10
GROMMET ?	2	0.75	1.50
PLAQUE 74MM ?	1	71.25	71.25
STRIKER BOOT LID ? x suc	1	57.15	57.15
LOCK TRUNK LID ? x suc	1	193.80	193.80
ACTUATION UNIT ? x suc	1	601.30	601.30
SPINDLE DRIVE ? x suc	2	333.90	667.80
BOOT LID/TAILGATE PUSH BOTTON ICAM ? x suc	1	48.40	48.40
BUMP STOP ? x nn	10	3.35	33.50
REAR WINDOW ? (photo?) x nn	1	654.35	654.35
HOOK AND LOOP FASTENER ? x nn	4	2.85	11.40
LOADING SILL COVER (ANTHRAZIT) ? x nn	1	79.15	79.15
TRIM PANEL TAILGATE BOTTOM INNER (S ? x nn	1	298.35	298.35
BOOTLID SEALING ? x nn	1	143.00	143.00
REAR LH REFLECTOR ? x nn	1	37.15	37.15
REAR RH REFLECTOR ? x nn	1	37.15	37.15
GUTTER STRIP LH ? x nn	1	49.45	49.45
GUTTER STRIP RH ? x nn	1	49.45	49.45
REAR LH LIGHT IN THE TRUNK LID ? x nn	1	245.80	245.80
REAR RH LIGHT IN THE TRUNK LID ? x nn	1	245.80	245.80
REAR LH LIGHT IN THE SIDE PANEL ? x nn	1	351.20	351.20
REAR RH LIGHT IN THE SIDE PANEL ? x nn	1	351.20	351.20
DECOUPING RING PDC TORQUE CONVERTER ? x nn	4	5.05	20.20
ULTRASONIC SENSOR MINERALWEISS(WA96 ? x nn	1	368.80	368.80
BLIND RIVET AVIBVLB ? x nn	23	0.55	12.65
SCREW (SF PLUS M5X15) ? x nn	5	0.55	2.75
(DG/SL) BODY ADHESIVE K5B (195ML) ? x nn	1	326.80	326.80
(DG) CLEANER R1 (100ML) ? x nn	1	26.15	26.15
(DG) CLEANER R1 (100ML) ? x nn	1	26.15	26.15
(DG/SL) W/SCREEN SEALANT (COLD 1 HOUR) ? x nn	2	131.55	263.10
PUNCH RIVET N4 ? x nn	19	0.55	10.45
(DG/SL) GLASS PRIMER 30ML (VP206) ? x nn	1	27.85	27.85

inconsistent *

137.60

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GST REG. NO : M2 - 0020081 - X

ESTIMATE

Estimate No. : b1 49307
Date Estimated : 30/11/2018
Prepared By : Chua Kee Sin

Page No. : 3 of 6

REGN. NO.	CHASSIS NO.	REGN. DATE	MODEL	MILEAGE
SDQ3003K	5B44928	15/04/2016	216d G TOURER	0

Total Parts : 12,281.65

LKK Auto Consultants hence notify
the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

[Signature]
12/12/18

Claims: 3rd Party / Uninsured losses / Direct Settlement

Regn No. _____ Claim No. _____

Date & Time: 10/12/18 (After) Excess S\$ 3000

Surveyor's Name: RANU Sign: _____

Surveyor's Tel: 90010068 Authorised Yes / No: Yes ☒ No ☐

Authorised Date: _____ Time: _____

RESURVEY PARTS PHOTO BY SURVEYOR Yes / No: Yes ☒ No ☐ PML Yes / No: _____

Surveyor's E-mail: _____

Working Days Recommend: 5 days

RANU

Resurvey by paint

28924.50

Labour 1	:	12,317.00
Parts	:	12,281.65
Labour 2	:	24548.65
Excess	:	0.00
Total GST @ 7%	:	1,721.91
Grand Total	:	26,320.56

** THIS ESTIMATE IS VALID FOR A PERIOD OF 30 DAYS ONLY**

** PRICE FOR PARTS ARE SUBJECTED TO CHANGE WITHOUT PRIOR NOTICE **

Performance Motors Limited

A member of the Sime Darby Group
Co. Reg. No. 197401559W, GST Reg. No. M2-0020081-X



SUPPLEMENTARY

Estimate No. : b1 49307
Date Estimated : 30/11/2018
Prepared By : Chua Kee Sin

Page No. :

REPAIR FOR -
Robin Chia Kay Hua
702 Upper Changi Road East
#08-09

- ACCOUNT - 115
United Overseas Insurance Ltd
3 Anson Road #28-01 Springleaf Tower
Singapore 079909

Singapore 486832

REGN NO	CHASSI S NO	REGN DATE	MODEL	M LEAGE
SDQ3003K	5B44928	15/04/2016	216d G TOURER	0

DESCRIPTION	ORIGINAL PRICE	DISC. %	NETT
# To transfer lock mechanism from old to new boot lid include conducting checks on new boot lid central locking system for proper function	451.00		451.00

DESCRIPTION	UNIT PRICE	QTY	DISC. %	NETT
# CLAMPING BUSH *	54.30	1.00		54.30
# V BAND CLAMP *	42.85	1.00		42.85
# GASKET *	8.25	1.00		8.25
# EXCH DIESEL PARTICULATE FILTER EU5 *	3,727.75	1.00		3,727.75
# HOLDER EXHAUST SYSTEM *	27.90	1.00		27.90
# COMBINATION NUT M14X1.5 *	5.55	2.00		11.10
# RIVET *	0.45	6.00		2.70

Total Labour : 451.00
Total Parts : 3,874.85
Total Labour & Parts : 4,325.85

Auto Consultants hence notify
the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and
is subject to final approval from Insurance Company

Acknowledged by Repairer
Signature:
Date:



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GST REG. NO : M2 - 0020081 - X

E S T I M A T E

Estimate No. : b1 49307
Date Estimated : 30/11/2018
Prepared By : Chua Kee Sin

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REGN. NO.	CHASSIS NO.	REGN. DATE	MODEL	MILEAGE
SDQ3003K	5B44928	15/04/2016	216d G TOURER	0

Terms & Conditions of Service

- All requests for servicing, repairs, replacements or installations to the Vehicle (collectively, "Repairs") are subject to acceptance by Performance Motors Limited ("PML") and PML shall have the absolute discretion to reject or deny any request for the Repairs.
- The list of the Repairs or quantum of charges for the Repairs printed overleaf are estimates only and PML shall be entitled to carry out additional repairs or replacements ("Additional Works") if, in its absolute discretion, Additional Works are necessary provided that, where the cost of additional Works exceed S\$250, PML shall obtain the customer's prior consent (whether given orally or otherwise) before carrying out the additional Works.
- Subject to clause 2 above and save in the case of manifest error or gross negligence, in the event where PML's estimation of the Repairs recommended for the Vehicle differs from the Customer's own estimation of repairs needed, PML's estimate shall prevail.
- The Vehicle accepted by PML for the Repairs shall remain, at all times, at the Customer's own risk while the Vehicle undergoes the Repairs at PML's premises. PML's visual inspection and record of the physical condition of the Vehicle made prior to the commencement of the Repairs shall be binding and conclusive as between PML and the Customer. The Customer shall ensure that all valuables are removed from the Vehicle prior to delivering it to PML for the Repairs. PML shall not be liable, in any way, for theft, fire, accident, loss of or damage to the Vehicle, its contents or accessories whatsoever.
- The Vehicle may be driven on the road if and when PML, in its absolute discretion, decides that it is necessary for the purposes of carrying out tests in connection with the Repairs. Should any damage occur to the Vehicle in such an instance, PML's liability will be limited to the rectification of damage, free of charge.
- PML's entire liability whether, in respect of faulty workmanship or otherwise, shall be limited to the rectification of any faulty workmanship or other faults, free of charge, such faults being reasonably determined by PML to have been caused by PML in the course of the Repairs. The Customer shall, nevertheless, be responsible for all costs for the disassembly, diagnosis, inspection of the Vehicle etc., at PML's current labour charge-out rate, necessarily incurred for the purpose of determining the cause of the fault(s) if it is found that the fault(s) is or are not caused by PML.
- Except as provided in clause 6 above, PML makes no warranty (whether expressed or implied) in respect of the Repairs and shall not, to the fullest extent permitted by law, be liable under any circumstances for special, consequential or incidental damages including but not limited to the loss of use of or depreciation in value of the Vehicle.
- Unless otherwise agreed by PML in writing, the Customer shall pay the costs of the Repairs owing to PML, in cash, upon the completion of the Repairs and before the Customer collects the Vehicle. In the event any credit is granted by PML at its absolute discretion, and the Customer fails to make payment of the costs of the Repairs (or any part thereof) by the agreed payment date, interest shall be imposed on the sum remaining unpaid at the rate of 1% per month (or part thereof) from the due date of payment until the date all payments are actually received by PML. PML reserves the right, at any time, to suspend or withdraw any credit facility granted to the Customer without assigning any reason whatsoever.
- The Customer shall collect the Vehicle within 48 hours from the date PML notifies the Customer, (whether orally or otherwise), that the Vehicle is ready for collection. In the event that the Customer fails to collect the Vehicle within 48 hours, the Customer shall, in addition to the costs of the Repairs owing to PML, pay all storage charges, at a rate to be determined by PML provided always that the Customer shall not, under any circumstances, hold PML liable for any loss of or damage to the Vehicle, its contents or accessories or for any deterioration in the quality of or damage to the Vehicle arising from such storage. In the event that the Customer fails to collect the Vehicle for more than 14 days, PML shall be entitled, at its absolute discretion, to dispose of the Vehicle & deduct, from the proceeds of disposal, PML's costs in connection with the disposal as well as all other monies owing to PML.
- If PML does not receive any notification of faulty workmanship from the Customer within 7 days from the date the Customer collects the Vehicle from PML, the Customer shall be deemed to have accepted the Repairs as satisfactory.
- If the Vehicle is sent to PML for the Repairs by any person other than the Customer, PML shall be entitled, without need to make any inquiry, to treat such third party as acting for and on the Customer's behalf. PML shall be entitled to rely on this ostensible authority to carry out the repairs in compliance with such third party's instructions and the Customer shall not hold PML liable for any loss or damage suffered by the Customer as a result and shall pay for the costs of the Repairs owing to PML and further indemnify PML against all claims, losses, expenses, damages suffered or incurred by PML arising from PML's reliance on such authority and/or compliance with such instructions.
- PML may, in its absolute discretion and upon the Customer's request, provide a driver to deliver the Vehicle from the Customer to PML's premises or vice versa provided always that the driver shall, during the time of such conveyance of the Vehicle, be deemed to be the servant of the Customer and not that of PML's and the Customer shall not hold PML liable for any accident, loss of or damage to the Vehicle or its contents or accessories while the same is under the custody of the driver.
- These Terms & Conditions of Service including all annexes and attachments hereto contains the entire agreement between PML and the Customer with respect to the Services described in the Repair Order and supersedes all previous agreements and understandings between PML and the Customer relating to the subject matter herein. No amendments or changes to these Terms & Conditions of Service shall be effective unless made in writing and signed by authorized representatives of both PML and the Customer.
- If any term or provision of these Terms & Conditions of Service shall be held to be invalid, illegal or unenforceable, the remaining terms and provisions of these Terms & Conditions of Service not affected by such invalidity, illegality or unenforceability shall remain in force and effect.

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Sime Darby Business Centre
Singapore 159944
Tel. 63190528 (AfterSales)
63190533/530 (Motorrad)
Fax. 64796601 (AfterSales)
64796624 (Motorrad)**GST REG. NO : M2 - 0020081 - X****E S T I M A T E**

Estimate No. : **b1 49307**
 Date Estimated : **30/11/2018**
 Prepared By : **Chua Kee Sin**

Page No. : **5 of 6**

REGN. NO.	CHASSIS NO.	REGN. DATE	MODEL	MILEAGE
SDQ3003K	5B44928	15/04/2016	216d G TOURER	0

15. A person not party to these Terms & Conditions of Service shall have no right under any legislation for the enforcement of contractual terms by a third party (whether in force now or to be enacted in the future and as the same may be modified, adapted or supplemented from time to time) to enforce any term in these Terms & Conditions of Service.
16. The laws of the Republic of Singapore shall govern the validity and interpretation of these Terms & Conditions of Service and the Parties submit to the exclusive jurisdiction of the Courts of the Republic of Singapore.
17. The Sime Darby Motors Group companies in Singapore are committed to ensuring that your personal data is protected. The purpose of this document is to explain how we collect information about you, the procedures that we have in place to safeguard your privacy and how you can instruct us if you prefer to limit the use of that information.
- 17.1 The Vendor shall collect and use the Customer's personal data for any of the following purposes, including but not limited to:
- (a) the registration of the Vehicle with the relevant transportation authorities, including but not limited to Land Transport Authority;
 - (b) sharing of the Customer's personal data with the Vendor's principal, its related corporations and contractors, whether within Singapore or overseas, and/or insurance companies, so as to provide the necessary warranties and/or extended warranties for the Vehicle to the Customer;
 - (c) sharing of the Customer's personal data with financial institutions and motor vehicle insurers, on the Customer's behalf, in order for the Customer to obtain financing for the purchase of the Vehicle and the motor insurance on the Vehicle and when necessary, to obtain the loan amounts outstanding from financial institutions, on the Customer's behalf so as to assist the Customer in effecting the Vehicle loan redemptions;
 - (d) servicing of Vehicle and to update the Vendor's after-sales service records. The relevant personal data shall be used by the Vendor, its appointed after-sales service dealers, agents and sub-contractors and/or the Vendor's principal and/or its related corporations whether within or outside Singapore to provide the relevant after-sales service and/or to repair the Vehicle and to communicate with the Customer on any matter relating to the provision of the services in general including to notify the Customer by any means, including by short message services ("SMS") of the next/ subsequent date/mileage for routine service for the Vehicle;
 - (e) administrative, research and analysis purposes to enable it to monitor and improve the services it provides; and
 - (f) organizing events for the Customer, to inform the Customer of such events by any means (including through SMS, multi-media services ("MMS"), phone call, fax, magazines, or brochures) any new products, promotions or services provided by the Vendor in Singapore.
- 17.2 The Vendor shall also disclose the Customer's personal data:
- (a) to its service providers, for example, providers of web hosting or maintenance services, for the purpose of supplying itself with the inter connected servers and/or web site links with the relevant authorities;
 - (b) to its customer service agencies whether within or outside Singapore for administrative, research and analysis purposes to enable it to monitor and improve the services it provides;
 - (c) to the Vendor's service providers and/or the Vendor's principal, its related corporations and contractors whether within or outside Singapore for the purpose of organizing events for the Customer, to inform the Customer of and send to the Customer by any means (including through SMS, MMS, phone call, fax, magazine or brochures) any new products or promotions or services that are provided by the Vendor and/or the Vendor's principal whether within or outside Singapore;
 - (d) to the Vendor's business partners for the purpose of carrying out product promotions;
 - (e) to the Vendor's stakeholders and the Vendor's principal and its/their related corporations and contractors for the purpose of carrying out audits;
 - (f) to the Vendor's principal and/or the Vendor's stakeholders and their respective related corporations and contractors whether within or outside Singapore for the purposes of carrying out audits; and
 - (g) to the Vendor's principal and its related corporations whether located within or outside Singapore for the purpose of responding to any of the Customer's enquiries.
- 17.3 The Vendor shall retain the Customer's personal data either for the period of the business relationship or, for the requisite retention periods as stipulated in any contractual arrangements or under any applicable law, whichever is later.
- 17.4 If the Vendor amends any provision in this clause 17, it will notify the Customer via e-mail and may place notices on the Vendor's web site. The Vendor's email to the Customer shall require the Customer's consent to its change of use of the Customer's personal data. Continued use of the Vendor's services shall signify the Customer's agreement to any such changes.
- 17.5 The personal data the Customer provides may be transferred to the Vendor's principal within or outside Singapore for surveys and research purposes conducted with the objective of enhancing the Customer's satisfaction.
- 17.6 The Customer shall have a right to request a copy of the personal data the Vendor holds about the Customer and information about the ways in which the Customer's personal data has been or may have been used or disclosed within a year before the date the Customer's request. If the Customer wishes to exercise this right, the Customer shall complete the Vendor's prescribed form and/or:
- (a) put his request in writing and indicate whether he would like to have a copy of his personal data or he wishes to have information about the ways in which his personal data is used or disclosed during the past year or both;
 - (b) include proof of his identity and address (e.g. a copy of the Customer's driving licence and a recent credit card bill); and
 - (c) specify the personal data he wants access to, including any account or reference numbers where applicable.

The Vendor shall reply to the Customer as soon as reasonably possible upon its receipt of the Customer's request.

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63190533/530 (Motorrad)
Fax. 64796601 (AfterSales)
64796624 (Motorrad)**GST REG. NO : M2 - 0020081 - X****E S T I M A T E**Estimate No. : **b1 49307**
Date Estimated : **30/11/2018**
Prepared By : **Chua Kee Sin**Page No. : **6 of 6**

REGN. NO.	CHASSIS NO.	REGN. DATE	MODEL	MILEAGE
SDQ3003K	5B44928	15/04/2016	216d G TOURER	0

- 17.7 The Customer shall pay an amount to access his personal data in the manner stated in Clause 17.6(a) above.
- 17.8 The Customer shall have the right to correct any inaccuracies in his personal data free of charge. If the Customer wishes to exercise this right, the Customer shall:
- (a) put his request in writing;
 - (b) provide the Vendor with enough information to identify himself (e.g. the Customer's account number, username, registration details); and
 - (c) specify the information that is incorrect and what it should be replaced with.
- The Vendor shall reply to the Customer as soon as practicable upon its receipt of the Customer's request.
- 17.9 The Customer's access or correction request will not be granted as of right; the Vendor's ability to accede to the Customer's access or correction request is subjected to the prohibitions and exceptions set out or which may be set out in the Singapore Personal Data Protection Act ("PDPA") and its accompanying regulations.
- 17.10 The Customer shall have the right to ask the Vendor to stop collecting, using or disclosing his personal data for any of the abovementioned purposes set out in Clauses 17.1 and 17.2. If the Customer wishes to exercise this right, the Customer shall complete the Vendor's prescribed form and/or:
- (a) put his request in writing by way of an email sent to the Vendor;
 - (b) provide the Vendor with his name, NRIC number, mobile number, email and Vehicle registration number to identify the Customer; and
 - (c) if the Customer's objection is not to direct marketing in general, but to direct marketing by a particular channel (e.g. voice call, SMS, MMS, fax, mailers or email), the Customer has to specify the channel he is withdrawing his consent to.
- 17.11 In the event that the Customer withdraws consent to the collection, use or disclosure of his personal data such that it materially affects this Agreement and it renders the Vendor unable to, or such that it becomes difficult for the Vendor to perform or properly perform or discharge its obligations under this Agreement, at law, under the warranty undertakings, or its role as a responsible dealer of BMW vehicles, the Vendor may at its discretion, be entitled to terminate this Agreement with the Customer.
- 17.12 The obtaining the Customer's consent for the collection, use or disclosure of his personal data under this clause 17 is subject to the exceptions set out or which may be set out in the PDPA.
- 17.13 The Customer shall address all communications pertaining to this Clause 17 to:

The Data Protection Officer
Performance Motors LimitedAddress:
Sime Darby Performance Centre
303 Alexandra Road
Singapore 159941Email address:
dataprotection@pml.com.sg

Performance Motors Limited

A member of the Sime Darby Group
Co. Reg. No. 197401559W. GST Reg. No. M2-0020081-X



FINAL REPORT

Estimate No. : b1 49307
Date Estimated : 30/11/2018
Prepared By : Chua Kee Sin

Page No. :

REPAIR FOR -
Robin Chia Kay Hua
702 Upper Changi Road East
#08-09

- ACCOUNT - 115
United Overseas Insurance Ltd
3 Anson Road #28-01 Springleaf Tower

Singapore 079909

Singapore 486832

REGN NO	CHASSIS NO	REGN DATE	MODEL	M LEAGE	
SDQ3003K	5B44928	15/04/2016	216d G TOURER	0	
DESCRIPTION	ORIGINAL PRICE	DISC. %	NETT		
To replace rear bumper and attachments, boot lid, rear RH light in side panel include making good the tail end panel and knocking out dents caused by the accident	2550.00		2,550.00		
To spray paint boot lid, rear bumper and tail end panel	2399.00		2,399.00		
To remove and install boot compartment carpet and garnish to facilitate repairs	230.00		230.00		
To check electrical wiring systems and lightings at the rear section for proper function	150.00		150.00		
To replace exhaust manifold and gasket include conducting checks for leak	952.00		952.00		
* To remove and install rear windscreen glass to facilitate repairs	574.00		574.00		
To conduct water leak tests	75.00		75.00		
To carry out body cavity preservation (Per panel)	100.00		100.00		
# To transfer lock mechanism from old to new boot lid include conducting checks on new boot lid central locking system for proper function	451.00		451.00		
Sundries	150.00		150.00		

DESCRIPTION	UNIT PRICE	QTY	DISC. %	NETT
# CLAMPING BUSH *	54.30	1.00		54.30
# V BAND CLAMP *	42.85	1.00		42.85
# GASKET *	8.25	1.00		8.25
FRONT SILENCER	1,016.25	1.00		1,016.25
REAR SILENCER	1,167.45	1.00		1,167.45
# EXCH DIESEL PARTICULATE FILTER EU5 *	3,727.75	1.00		3,727.75
# HOLDER EXHAUST SYSTEM *	27.90	1.00		27.90

Performance Motors Limited

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Co. Reg. No. 107401559W, GST Reg. No. M2-C020081-X



FINAL REPORT

# COMBINATION NUT M14X1.5 *	5.55	2.00	11.10
BOOTLID	1,204.35	1.00	1,204.35
REAR BUMPER CARRIER	434.40	1.00	434.40
SUPPORT	48.45	1.00	48.45
RR BUMPER LH INNER SIDE GUIDE	67.55	1.00	67.55
RR BUMPER RH INNER SIDE GUIDE	67.55	1.00	67.55
REAR BUMPER TRIM STRIP (CHROM)	105.65	1.00	105.65
REAR BUMPER PANEL PRIMED (LINES PDC	990.40	1.00	990.40
GROMMET	0.75	2.00	1.50
PLAQUE 74MM	71.25	1.00	71.25
# RIVET *	0.45	6.00	2.70
REAR LH REFLECTOR	37.15	1.00	37.15

SUPPLEMENTARY ITEMS

Total Labour :	7,631.00
Total Parts :	9,086.80
Total Labour & Parts :	16,717.80
Deduction for Excess :	3,000.00
Total Repair Costs less Excess:	13,717.80
GST @7%:	960.25
Grand Total :	14,678.05




LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile			
UNITED OVERSEAS INSURANCE LTD		Ref : CS/UOI18022035/R1sd3s2	
3 ANSON ROAD #28-01 SPRINGLEAF TOWER SINGAPORE 079909		Date : 03-04-2019	
		Code : UOI2	
1. Policy Particulars :- OWN DAMAGE			
Insured Veh.		Veh. Inspected	SDQ 3003K
Policy No.		Coverage (\$)	0.00
Claim No.	M12D09321812	Excess (\$)	3,000.00
Assign From	FELIS	Assign Date	07/12/2018
2. Vehicle Particulars & Condition			
Make & Model	B.M.W. 216D GRAN TOURER	c.c	1496
Engine No.	HIDDEN	Year of Reg.	2016
Chassis No.	WBA2E320305B44928	Colour	WHITE
Odometer	54679	Steering	IN ORDER
Brakes	IN ORDER	Modification	SPORTS RIM
General	FAIR		
3. Conditions of Tyres			
	Size	Make	Balance
R/H Front Tyre	205/55R17	GOODYEAR	6 mm
L/H Front Tyre	205/55R17	GOODYEAR	6 mm
R/H Rear Tyre	205/55R17	GOODYEAR	6 mm
L/H Rear Tyre	205/55R17	GOODYEAR	6 mm
4. Description of Damages			
THE VEHICLE SUSTAINED DAMAGES AT THE REAR N/S PORTION. DAMAGES SEE DETAILS.			
5. General Information			
Accident Date	29/11/2018	Inspection Date	10/12/2018
Survey held at	PERFORMANCE MOTORS LTD 303 ALEXANDRA ROAD SINGAPORE 159941		
5a. Remarks			
A)THE MARKET VALUE IS S\$99,000.00(EST. AVERAGE) B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE AUTHORISED REPAIRS.			
5b. Estimate Days of Repair			
ESTIMATED NORMAL PERIOD FOR REPAIR:		5 Working Days	



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ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SDQ 3003K

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	<u>REPLACEMENT OF PARTS</u>			
1	FRONT SILENCER (SN)	BENT	1,016.25	1,016.25
1	REAR SILENCER (SN)	BENT	1,167.45	1,167.45
1	TAILPIPE TRIM CHROME (SN)	SERVICEABLE	107.85	-
1	BOOTLID (SN)	BENT	1,204.35	1,204.35
1	TAIL PANEL (SN)	TO REPAIR SEE LABOUR	355.20	-
1	RR BUMPER LH SIDE GUIDE (SN)	SERVICEABLE	61.50	-
1	RR BUMPER RH SIDE GUIDE (SN)	SERVICEABLE	61.50	-
1	REAR BUMPER CARRIER (SN)	BENT	434.40	434.40
1	SUPPORT (SN)	CRACKED	48.45	48.45
1	RR BUMPER LH INNER SIDE GUIDE (SN)	CRACKED	67.55	67.55
1	RR BUMPER RH INNER SIDE GUIDE (SN)	CRACKED	67.55	67.55
1	REAR BUMPER TRIM STRIP (CHROM) (SN)	CRACKED	105.65	105.65
1	LEFT PROTECT (SN)	NOT NECESSARY	2.10	-
1	RIGHT PROTEC (SN)	NOT NECESSARY	2.10	-
1	REAR BUMPER PANEL PRIMED (LINES PDC) (SN)	DEFORMED	990.40	990.40
1	SET MOUNTS PDC SENSOR REAR (SN)	NOT NECESSARY	62.95	-
1	REAR BUMPER TOWING FLAP EYE PRIMED (SN)	NOT NECESSARY	42.85	-
1	LETTERING 216 D (SN)	NOT NECESSARY	64.10	-
2	GROMMET (SN)	NECESSARY	1.50	1.50
1	PLAQUE 74MM (SN)	NECESSARY	71.25	71.25
1	STRIKER BOOT LID (SN)	SERVICEABLE	57.15	-
1	LOCK TRUNK LID (SN)	SERVICEABLE	193.80	-
1	ACTUATION UNIT (SN)	SERVICEABLE	601.30	-
2	SPINDLE DRIVE (SN)	SERVICEABLE	667.80	-
1	BOOT LID / TAILGATE PUSH BOTTON ICAM (SN)	SERVICEABLE	48.40	-
10	BUMP STOP (SN)	NOT NECESSARY	33.50	-
1	REAR WINDOW (SN)	NOT NECESSARY	654.35	-
4	HOOK AND LOOP FASTENER (SN)	NOT NECESSARY	11.40	-
1	LOADING SILL COVER (ANTHRAZIT) (SN)	NOT NECESSARY	79.15	-
1	TRIM PANEL TAILGATE BOTTOM INNER (S (SN)	NOT NECESSARY	298.35	-
1	BOOTLID SEALING (SN)	NOT NECESSARY	143.00	-
1	REAR LH REFLECTOR (SN)	CRACKED	37.15	37.15
1	REAR RH REFLECTOR (SN)	NOT NECESSARY	37.15	-

Report Ref No. CS/UOI18022035/R1sd3s2



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Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
1	GUTTER STRIP LH (SN)	NOT NECESSARY	49.45	-
1	GUTTER STRIP RH (SN)	NOT NECESSARY	49.45	-
1	REAR LH LIGHT IN THE TRUNK LID (SN)	NOT NECESSARY	245.80	-
1	REAR RH LIGHT IN THE TRUNK LID (SN)	NOT NECESSARY	245.80	-
1	REAR LH LIGHT IN THE SIDE PANEL (SN)	NOT NECESSARY	351.20	-
1	REAR RH LIGHT IN THE SIDE PANEL (SN)	NOT NECESSARY	351.20	-
4	DECOUPING RING PDC TORQUE COVERTER (SN)	NOT NECESSARY	20.20	-
4	ULTRASONIC SENSOR MINERALWEISS(WA96 (SN)	NOT NECESSARY	1,475.20	-
23	BLIND RIVET AVIBVLB (SN)	NOT NECESSARY	12.65	-
5	SCREW (SF PLUS M5X15) (SN)	NOT NECESSARY	2.75	-
1	(DG/SL) BODY ADHESIVE K5B (195ML) (SN)	NOT NECESSARY	326.80	-
1	(DG) CLEANER R1 (100ML) (SN)	NOT NECESSARY	26.15	-
1	(DG) CLEANER R1 (100ML) (SN)	NOT NECESSARY	26.15	-
2	(DG/SL) W/SCREEN SEALANT (COLD 1 HOUR) (SN)	NOT NECESSARY	263.10	-
19	PUNCH RIVET N4 (SN)	NOT NECESSARY	10.45	-
1	(DG/SL) GLASS PRIMER 30ML (VP206) (SN)	NOT NECESSARY	27.85	-
1	SUNDRIES (SN)	NECESSARY	150.00	150.00
1	REAR EMBOSS NUMBER PLATE (SN)	NOT NECESSARY	83.00	-
1	CLAMPING BUSH (SN) (ADDITIONAL)	NECESSARY	54.30	54.30
1	V BAND CLAMP (SN) (ADDITIONAL)	NECESSARY	42.85	42.85
1	GASKET (SN) (ADDITIONAL)	NECESSARY	8.25	8.25
1	EXCH DIESEL PARTICULATE FILTER EU5 (SN) (ADDITIONAL)	BENT	3,727.75	3,727.75
1	HOLDER EXHAUST SYSTEM (SN) (ADDITIONAL)	NECESSARY	27.90	27.90
2	COMBINATION NUT M14X1.5 (SN) (ADDITIONAL)	NECESSARY	11.10	11.10
6	RIVET (SN) (ADDITIONAL)	NECESSARY	2.70	2.70
			16,389.50	9,236.80
LABOUR				
REPLACE REAR TAIL END PANEL, BOOT LID, REAR BUMPER AND REMOVE ATTACHMENT ETC INCLUDE REPAIR ON ACCIDENT DAMAGE AREA. INCLUSIVE OF THE REPAIR OF TAIL PANEL.			4,250.00	2,550.00
SPRAY PAINTING REAR BOOT LID, REAR BUMPER, BOTH REAR SIDE FENDER AND TAIL END PANEL.			4,436.00	2,399.00
TO REMOVE AND INSTALL BOOT COMPARTMENT CARPET AND GARNISH TO FACILITATE REPAIRS.			271.00	230.00



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Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	TO CHECK ELECTRICAL WIRING SYSTEMS AND LIGHTINGS AT THE REAR SECTION FOR PROPER FUNCTION.		177.00	150.00
	TO REPLACE EXHAUST MANIFOLD AND GASKET INCLUDING CONDUCT CHECKS FOR LEAK.		1,121.00	952.00
	TO REPLACE REAR WINDSCREEN GLASS.		574.00	574.00
	TO CONDUCT WATER LEAK TESTS.		75.00	75.00
	TO SUPPLY AND INSTALL REAR WINDSCREEN SOLAR FILM.	NOT NECESSARY	531.00	-
	TO CARRY OUT BODY CAVITY PRESERVATION. (FOR CUT PANEL)	NOT NECESSARY	531.00	-
	TO CARRY OUT BODY CAVITY PRESERVATION. (PER PANEL)		118.00	100.00
	TO TRANSFER LOCK MECHANISM FROM OLD TO NEW BOO LID INCLUDE CONDUCTING CHECKS ON NEW BOOT LID CENTRAL LOCKING SYSTEM FOR PROPER FUNCTION. (ADDITIONAL)		451.00	451.00
			12,535.00	7,481.00
GRAND TOTAL			28,924.50	16,717.80
RECOMMENDED COST OF REPAIRS				16,717.80

Report Ref No. CS/UOI18022035/R1sd3s2

MOHAMMED RASUL BIN MOHD YUNUS

Automotive Assessor

ADRIAN LING WAI PING

B.Eng,AMSOE,AMIRTE,AMSAE-A,M.MATAI

Licensed Appraiser

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