

Shiau Chan (LKKAUTO)

From: Shiau Chan (LKKAUTO)
Sent: Thursday, 9 May 2019 11:38 AM
To: Boo seng yak; SUR; Carrine Leong; jiayee.yap@premiumauto.com.sg; Chang Chee Sing
Subject: RE: FINAL REVISION - SLV2512T - OD AIG - SURVEYED 14 NOV 18 - TAUFIKH

Dear Mr Boo,

WITHOUT PREJUDICE

Confirm final fig \$34,731.96 before excess \$1,500.00 & GST and 14 repair days.

Kindly expedite the discharge voucher and tax invoice to us for close case.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Boo seng yak <boojohnny@gmail.com>

Sent: Saturday, 6 April 2019 5:16 PM

To: Adrian Ling (LKKAUTO) <adrianling@lkkauto.com>; Denise Tay (LKKAUTO) <denisetay@lkkauto.com>; SUR <sur@lkkauto.com>; Carrine Leong <carrine.leong@premiumauto.com.sg>; jiayee.yap@premiumauto.com.sg; Chang Chee Sing <claims@premiumauto.com.sg>

Subject: FINAL REVISION - SLV2512T - OD AIG - SURVEYED 14 NOV 18 - TAUFIKH

Hi Adrian, Taufikh and all,

Revised estimate is attached.

Please confirm repair cost of \$34,731.96 @ 14 days of repairs.

Your early closure is well appreciated.

Best regards - jb

Claim Audit

AUDIT TRAIL

No.	On	Audit	Remarks	By
1	12 Nov 2018 15:14	Clim Veh Model Changed		[I] Merimen Administrator
2	12 Nov 2018 15:14	Clim Created	Reg No: SLV2512T. Policy No: 999994635/100834116. Acct Date: 2018/11/09. Claim Type: SC. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). Ins.Status => Notification. Created from SAS:MPA118145888	[I] Merimen Administrator
3	19 Nov 2018 11:16	Clim Registration Modified	Init.Est.->5,000 - 6,000.	[I] Dally Amri, Mimi Zarina
4	07 Dec 2018 13:12	Clim Registration Modified	Setl.Type:3->0. Claim Type:SC->OD.	[I] CATHERINE CHONG KAI LING
5	07 Dec 2018 13:12	Adj Clim Retrieved	Adj: LKK Auto Consultants Pte Ltd (HQ)	[I] CATHERINE CHONG KAI LING
6	07 Dec 2018 13:12	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] CATHERINE CHONG KAI LING
7	07 Dec 2018 13:12	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2018/12/18	[A] CATHERINE CHONG KAI LING
8	07 Dec 2018 13:12	Adj Mandate Set	Approved:8000.00.Reinsp:Adj decides.	[A] CATHERINE CHONG KAI LING
9	07 Dec 2018 13:12	Clim Registration Modified	Rep:1137->204491.	[A] CATHERINE CHONG KAI LING
10	07 Dec 2018 13:12	Clim Veh Model Changed	(204806) AUDI A6 1.8 TFSI S-tronic (A).	[A] CATHERINE CHONG KAI LING
11	07 Dec 2018 13:12	Adj Adjuster Assigned	[None] -> MOHD TAUFIKH BIN HAMID	[A] CATHERINE CHONG KAI LING
12	07 Dec 2018 14:48	Clim Registration Modified	2F Remarks: -> Not Applicable. GST: -> 7.00.	[I] Loo, Tong Shing
13	07 Dec 2018 15:53	Adj Rpt Initiated		[A] SHIAU CHAN
14	07 Dec 2018 15:53	Clim Dtl Modified	JPJ Reg. Date: -> 2017/12/26.	[A] SHIAU CHAN
15	07 Dec 2018 15:53	Clim Details Notified		[A] SHIAU CHAN
16	07 Dec 2018 16:03	Adj Im. Advice Submitted	Next Rpt:Final Rpt.Due Date:2018/12/18	[A] SHIAU CHAN
17	07 Dec 2018 16:03	Adj Mandate Request	Cur.Req:30166.00:DAMAGES CONSISTENT. REPAIR COST ECONOMICAL. WE HAVE NOT AUTHORISE REPAIR.	[A] SHIAU CHAN
18	02 Jan 2019 12:23	Clim Registration Modified	Excess: -> 1500.00.	[I] Loo, Tong Shing
19	02 Jan 2019 12:23	Label Added	(20226):Coverage Confirmed.	[A] Merimen Administrator
20	02 Jan 2019 14:29	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2018/12/18. Mandate Remarks: Re-inspection require on Hidden parts and supplementary parts BEFORE PAINTING photo REQUIRE on REAR QUARTER PANEL RH Interior trim after remove photo REQUIRE. NOTE: UPLOAD MARKING ESTIMATE	[I] Chang, Lois-KL
21	02 Jan 2019 14:29	Adj Mandate Set	Approved:22779.00:Re-inspection require on Hidden parts and supplementary parts BEFORE PAINTING photo REQUIRE on REAR QUARTER PANEL RH Interior trim after remove photo REQUIRE. NOTE: UPLOAD MARKING ESTIMATEReinsp:Yes.	[I] Chang, Lois-KL
22	11 Apr 2019 09:35	Adj Im. Advice Submitted	Next Rpt:Final Rpt.Due Date:2018/12/18	[A] SHIAU CHAN
23	11 Apr 2019 09:36	Adj Mandate Request	Cur.Req:34731.96:DAMAGES CONSISTENT. REPAIR COST ECONOMICAL. KINDLY APPROVE ON SUPPLEMENTARY & CHECK ITEMS.	[A] SHIAU CHAN
24	08 May 2019 13:22	Adj Mandate Set	Approved:34731.96.	[I] Fong, Andy-SY

Date From



Date To



Audit Type None

Go

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Acc Type	Acc Name	Co Name	Ref 1	Ref 2	Amount
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Note: This document has not been finalised.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: AIG Asia Pacific Insurance Pte. Ltd.
AIG Building
78 Shenton Way #08-16
Singapore 079120

From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn: Loo, Tong Shing

Date: 10 Apr 2019

Preliminary Advice

Vehicle No	: SLV2512T	Accident Date	: 09/11/2018
Make	: AUDI A6	Policy No.	: 999994635/100834116
Assignment Date	: 07/12/2018	Excess	: S\$1,500.00
Date of Inspection	: 30/11/2018	Est. Duration of Repair	: 14.00
Inspection At	: PREMIUM AUTOMOBILES PTE LTD (BENOI) 24 BENOI SECTOR SINGAPORE 629857		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages front n/s, o/s portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	68,158.52	(ESTIMATE \$64,932.00 + SUPPLEMENTARY \$3,226.52)
Revised Amount	:S\$	34,731.96	(INCLUSIVE SUPPLEMENTARY & CHECK ITEMS)
Check Items (Estimated)	:S\$	0.00	
Total	:S\$	34,731.96	
Lump Sum Repair	:S\$		

Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	160,000.00
COE / PARF Rebate	:S\$	79,377.00
Salvage Value	:S\$	
Margin for Repair	:S\$	80,623.00

Remarks

- (X) The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.
- () The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
- (X) Other comments : KINDLY APPROVE ON SUPPLEMENTARY & CHECK ITEMS.

Denise Tay (LKKAUTO)

From: Denise Tay (LKKAUTO)
Sent: Thursday, 3 January 2019 3:00 PM
To: 'Claims'; Shiao Chan (LKKAUTO); SUR; assignments
Subject: RE: OD CLAIMS FOR SLV 2512 T

Dear Sir,

As instructed by our client, please proceed to repair the insured vehicle **SLV 2512T (Excess \$1,500/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

Note: Re-inspection require on Hidden parts and supplementary parts BEFORE PAINTING photo REQUIRE on REAR QUARTER PANEL RH Interior trim after remove photo REQUIRE

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: denisetay@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <claims@premiumauto.com.sg>
Sent: Thursday, 3 January 2019 2:53 PM
To: Shiao Chan (LKKAUTO) <siewsc@lkkauto.com>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>
Cc: Claims <claims@premiumauto.com.sg>
Subject: RE: OD CLAIMS FOR SLV 2512 T

Hi Shiao Chan,

Any update on repair approval ?

Best Regards,
Kee Siang
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223

View Received Message

This mail is associated with :

***SLV2512T (8940283354SG)**

OD

Nov 9 2018 5:30PM

[PREMIUM AUTOMOBILES PTE LTD]
Premium Automobiles Pte Ltd

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From AIG Asia Pacific Insurance Pte. Ltd. (AIG_SG), sent on 02/01/2019 14:29 PM.

To LKK_HQ

Subject Alert - Adj Mandate Approved (S\$22779.00) - SLV2512T - Claim Handler: Loo, Tong Shing

Approved:22779.00:Re-inspection require on Hidden parts and supplementary parts BEFORE PAINTING photo REQUIRE on REAR QUARTER PANEL RH Interior trim after remove photo REQUIRE, NOTE: UPLOAD MARKING ESTIMATE

DOCUMENTS SUMMARY

There are no documents.

Note: This document has not been finalised.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: AIG Asia Pacific Insurance Pte. Ltd.
AIG Building
78 Shenton Way #07-16
Singapore 079120

From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn: Loo, Tong Shing

Date: 07 Dec 2018

Preliminary Advice

Vehicle No	: SLV2512T	Accident Date	: 09/11/2018
Make	: AUDI A6	Policy No.	: 999994635/100834116
Assignment Date	: 07/12/2018	Excess	: S\$0.00
Date of Inspection	: 30/11/2018	Est. Duration of Repair	: 14.00
Inspection At	: PREMIUM AUTOMOBILES PTE LTD (BENOI) 24 BENOI SECTOR SINGAPORE 629857		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages front n/s, o/s portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	64,932.00
Revised Amount	:S\$	22,779.00
Check Items (Estimated)	:S\$	7,387.00
Total	:S\$	30,166.00
Lump Sum Repair	:S\$	

Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	160,000.00
COE / PARF Rebate	:S\$	79,377.00
Salvage Value	:S\$	
Margin for Repair	:S\$	80,623.00

Remarks

- (X) The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.
- () The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
- () Other comments :

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	12/11/2018 10:40
Date Of Accident	09/11/2018 17:30
Exact Location Of Accident	FAR EAST PLAZA CAR PARK
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SLV2512T
Insured/Policyholder	
Name Of Registered Owner	PREMIUM AUTOMOBILES PTE LTD
Co Reg No	199902271W
Email Address	NOEMAIL
Mobile Phone No	
Alternative Phone No	OFFICE-66900280

Vehicle Particulars

Manufacturer	AUDI
Model	A6 1.8 TFSI S TRONIC
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE
Are you claiming under your own insurance policy for repair to your vehicle?	YES
If No, Please state action to be taken	
Vehicle Category	COMMERCIAL VEHICLE

Insurance Company

Name of Insurance Company	AIG ASIA PACIFIC INSURANCE PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	999994635/100834116
Cover Note Number	

Driver

Name of Driver	JEN YI CHAN
NRIC No	S9373898E
Date Of Birth	21/06/1993
Occupation	INDOOR
Date Of Driving Pass	15/03/2017
Driving Experience	1 YEAR AND 7 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-93820994
Fax Number	
Contact Number	
EMail Address	NOEMAIL

Sketch Plan

SKETCH PLAN

IMPORTANT NOTICE

1. Please report **correctly** the details of the accident to speed up the claims process.
2. This form must be **completed by the Policyholder and/or the Authorised Driver**.
3. Information provided must be as **truthful and accurate as possible**. Any wilful misrepresentation or withholding of material facts may allow insurance companies to **repudiate policy liability**.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.



Policyholder's Signature
Date & Time:

12/11/18 @ 1000

Driver's Signature
(If driver is not the policyholder)
Date & Time:

12/11/18 @ 1000



Reporting Centre Personnel's Signature
Name: JIN JIN SENG, Heng
NRIC/FIN No.: 92717143X

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Company
Owner ID:	2271W
Vehicle Details	
Vehicle No.:	SLV2512T
Vehicle to be Exported:	No
Intended Deregistration Date:	07 Dec 2018
Vehicle Make:	AUDI
Vehicle Model:	A6 1.8 TFSI ULTRA (PI) (NAV)
Primary Colour:	White
Manufacturing Year:	2017
Engine No.:	CYG023395
Chassis No.:	WAUZZZ4G9JN039390
Maximum Power Output:	140.0 kW (187 bhp)
Open Market Value:	\$41,799.00
Original Registration Date:	26 Dec 2017
First Registration Date:	26 Dec 2017
Transfer Count:	0
Actual ARF Paid:	\$45,519.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	25 Dec 2027
PARF Rebate Amount:	\$34,139.00
Intended COE Rebate Details	
COE Expiry Date:	25 Dec 2027
COE Category:	E - Open - all except motorcycle
COE Period(Years):	10
QP Paid:	\$52,000.00
COE Rebate Amount:	\$45,238.00
Total Rebate Amount:	\$79,377.00

The information contained herein is correct as at 07 Dec 2018

OK

Accident Photo



Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel: 6366 2323 Fax: 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate : Accident Repairs
Workshop : Ubi Road 1
Contact No : 6366 2323
Fax No : 6841 1183
Reference : PA/OD/1291/2018/GW
Date : 13-Nov-18

Vehicle IN workshop. Kindly arrange for survey.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name : Premium Automobiles Pte Ltd
Address : 55 Ubi Road 1
Singapore 408699
Telephone : HP +65 66900280
Type of Claim : Own Damage Claims
Policy No. : 999994635/100834116
Vehicle No : **SLV 2512 T**
Model Code : Audi A6 Sedan 1.8 TFSI
Model / Year : Dec-17
Engine No : CYG 023395
Chassis No : WAUZZZ4G9JN039390
Mileage :
Date In :
Liability :
Excess Cost :
Estimated By : Johnny Boo / Allan Wu
Accident Date : 9-Nov-18
Place of Accident : Far East Plaza Car Park


7/12/18

Tan Jiah 97495749
Revert, Not Authorise.

30/11/18 @ 5pm.

Ex : to be advise.

14 days

Resurvey before paint.

sur@lkkauto.com

To check consistency of
damage.

LKK Auto Consultants hence notify
the Repairer of the following:

- To resurvey before repairer spray painting
- To display damaged parts during resurvey
- Parts prices are subject to confirmation
- Third party survey on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplemental terms, must be resurveyed and
is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SLV 2512 T

S/n	Nature of Jobs	Estimated Charges	Surveyor's Recommendation
1	To remove and transfer wire harness for headlights, horns, fog lamps, outside temperature sensor. Headlight washer assy and front parking aid.	S/N \$ 480.00 ✓	
2	To remove and reinstall rear parking aid. Check function.	S/N \$ 280.00 ✓	
3	To remove and transfer both rhs front and rear door's ,multi-lock system and power window devices.	S/N \$ 560.00	280 ✓ Rear RH door
4	To remove and reinstall rear seats, back rest, ABCD pilalr trims, roof liner, hat trays , carpets , cutain airbag and sill trims.	S/N \$ 1,400.00 ✓	
5	To remove and renew rhs quarter glass and rear windscreen for fender renewal.	S/N \$ 600.00 ✓	
6	To dislodge and reinstall rear wire harness for tailights, fuse units. Battery manager, fuse and relay trays, and electrical components.	S/N \$ 1,400.00 X ✓	
SUB- LABOUR CHARGES		: \$ 4,720.00	

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SLV 2512 T

S/n	Nature of Jobs	Estimated Charges	Surveyor's Recommendation
7	To dismantle front bumper, rhs front and rear doors, rhs side member trim and rear bumper. Cut out and reweld lhs rear fender. Renew front bumper, both front headlights, rhs front and rear doors, rhs wing mirror assy and rhs side member trim. Re-organise front crash management components. reinstall all parts removed.	\$ 8,400.00	4400 ✓
8	To respray front bumper, both front fender, rhs front and rear doors, rhs wing mirror cover, door 1/2 handles, drain panel and end panelling. To carry out joint sealer works and stone chip treatment. <i>Ren R/L fender</i>	\$ 8,300.00	2500 ✓
9	To carry out diagnostic check.	S/N \$ 192.00	✓
TOTAL LABOUR CHARGES		: \$ 21,612.00	

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel: 6366 2323 Fax: 6841 1183

Telefax

Material List for Accident Vehicle Regn No SLV 2512 T

S/N	Parts Description		Damaged Parts & Prices	
			S/Nett	Remark
1	FRONT BUMPER	\$	2,650.00	de ✓ 2170
2	FRONT BUMPER GRILLE	\$	112.00	? x nn
3	FRONT BUMPER LOCKING CLIP	14 \$	48.00	? rec ✓ 38.08
4	RADIATOR GRILLE	\$	1,697.00	? 1357.60 ✓
5	FRONT BUMPER FIXING PARTS	\$	43.00	? x nn
6	FRONT ADAPTER-LH/RH	2 \$	64.00	? x nn
7	FRONT BUMPER CLOSING ELEMENT	\$	188.00	? de 150 ✓
8	FRONT BUMPER SPOILER	\$	817.00	int ✓ 657.60
9	FOAM FILLER PIECE	\$	203.00	? de 162.40 ✓
10	FRONT BUMPER SIDE REINFORCEMENT	\$	702.00	? x }
11	FRONT BUMPER SUPPORT	2 \$	21.00	? x }
12	FRONT BUMPER BRACE-LH/RH	2 \$	50.00	? x }
13	FRONT BUMPER GUIDE PIECE-LH/RH	2 \$	64.00	? x }
14	FRONT BUMPER COVER CAP-LH/RH	2 \$	98.00	x de 77.74 ✓
15	FRONT BUMPER AIR GUIDE GRILLE-LH	\$	496.00	? de 396.80 ✓
16	FRONT BUMPER AIR GUIDE GRILLE-RH	\$	496.00	? de 396.80 ✓
17	FRONT BUMPER COVER -LH/RH	2 \$	88.00	? x nn
18	FRONT STONE CHIP GUARD FILM-LH/RH	2 \$	210.00	X nn LH-ann, RH-X nn
19	LED HEADLIGHT-LH/RH	2 \$	16,772.00	X 6707.80 ✓
20	LED HEADLIGHT MOUNTING-LH/RH	2 \$	206.00	x nn
SUB - TOTAL SPARE PARTS CHARGES :			\$ 25,025.00	

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No SLV 2512 T

S/N	Parts Description	Damaged Parts & Prices	
		S/Nett	Remark
21	FRONT DOOR-RH	\$ 3,211.00	Rp
21	FRONT DOOR ATTACHMENT PARTS-RH	\$ 164.00	X
22	FRONT DOOR OUTER DOOR SEAL-RH	\$ 202.00	x
23	BONDING AGENT	\$ 43.00	x
24	CLEANING SOLUTION	\$ 64.00	x
25	APPLICATOR	\$ 7.00	x
26	FRONT DOOR CATCH-RH	\$ 105.00	x
27	FRONT DOOR HANDLE-RH	\$ 516.00	Rp
28	FRONT DOOR CAP-RH	\$ 97.00	Rp
29	DATA PLATE FOR TYRE PRESSURE	\$ 33.00	X
30	FRONT EXTERIOR MIRROR MOUNTING-RH	\$ 1,237.00	? x Rp
31	FRONT EXTERIOR MIRROR HOUSING-RH	\$ 185.00	Rp 148 ✓
32	FRONT TURN SIGNAL INDICATOR-RH	\$ 111.00	Cna 88.80
33	REAR DOOR-RH	\$ 3,211.00	bt 2568.80
34	REAR DOOR ATTACHMENT PART-RH	\$ 72.00	net x Rp
35	REAR OUTER DOOR SEAL-RH	\$ 202.00	net 161.60
36	BONDING AGENT	\$ 43.00	net 34.16
37	CLENING SOLUTION	\$ 64.00	net x Rp
38	APPLICATOR	\$ 7.00	net x Rp
39	ADHESIVE TAPE ATTACHMENT PARTS	\$ 14.00	net 10.96
40	REAR DOOR CATCH-RH	\$ 105.00	bt 83.60 ✓
SUB - TOTAL PARTS CHARGES		\$ 9,693.00	

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No SLV 2512 T

S/N	Parts Description	Damaged Parts & Prices	
		S/Nett	Remark
41	REAR DOOR SEAL OUTER-RH	\$ 162.00	net ✓ 129.70
42	REAR DOOR HANDLE EXTERIOR-RH	\$ 516.00	KX
43	WINDOW REGULATOR WITHOUT MOTOR-RH	\$ 309.00	? X n n
44	SIDE MEMBER TRIM-RH	\$ 752.00	X n n
45	1 SET CLIP ATTACHMENT PARTS	\$ 77.00	net ✓ 60.88
46	1 SET ADHESIVE TAPE ATTACHMENT PARTS	\$ 14.00	? X n n
47	SIDE MEMBER TRIM END CAP-RH	\$ 78.00	? X n n
48	DOUBLE SIDED ADHESIVE TAPE	\$ 53.00	? net 41.76 net ✓
49	REAR SIDE PANEL-RH	\$ 2,739.00	bt ✓ 2191.20
50	REAR WHEEL HOUSING LINER-RH	\$ 246.00	? X n n
51	WHEEL HOUSING LINER ATTACHMENT PARTS	\$ 62.00	? X n n
52	REAR SIDE WONDOW-RH	\$ 344.00	net ✓ 275.20
53	REAR HEATED REAR WINDOW	\$ 1,017.00	net ✓ 873.60
54	PRIMER	2 \$ 37.00	net ✓ 29.12
55	SOUND ABSORBER	2 \$ 216.00	no ? 172.80 net ✓
56	1/4 GLASS SEALANT	\$ 100.00	net ✓
57	REAR WINDSCREEN SEALANT	\$ 200.00	net ✓
59	ACRYLIC SEALER	\$ 180.00	net ✓
60	CAVITY WAX	\$ 140.00	net ✓
SUB - TOTAL SPARE PARTS CHARGES		\$ 7,242.00	

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No SLV 2512 T.

S/N	Parts Description	Damaged Parts & Prices	
		S/Nett	Remark
61	STONE CHIP	S/N \$ 180.00	ndc //
62	METAL FILLER POWDER	S/N \$ 280.00	ndc //
63	SUNDRIES	\$ 900.00	? 21.44 ✓ ndc //
TOTAL SPARE PARTS CHARGES		: \$ 43,320.00	
TOTAL LABOUR CHARGES		: \$ 21,612.00	
GRAND TOTAL		: \$ 64,932.00	

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

68158.52



Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Name :
Surveyed Date :
Authorised Date :
Excess Cost :
Liability :
Remarks :

Please Note : This estimate is based on visual inspection of the affected vehicle.
Should we require further labour charges and spare parts in the
progress of repair, we shall inform you accordingly.
For inspection of vehicle, please refer to Ms Norah Khai at
Tel:6768 9828 for appointment.

Yours faithfully,
Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate	:	Accident Repairs
Workshop	:	Ubi Road 1
Contact No	:	6366 2323
Fax No	:	6841 1183
Reference	:	PA/OD/1291/2018/GW
Date	:	13-Nov-18

Vehicle IN workshop. Kindly arrange for survey.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way
#07-16 AIG Building
Singapore 079120

Hi Adrian, Taufikh

14 days - ok - jb - 6 Apr 19

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name	:	Premium Automobiles Pte Ltd
Address	:	55 Ubi Road 1 Singapore 408699
Telephone	:	HP +65 66900280
Type of Claim	:	Own Damage Claims
Policy No.	:	999994635/100834116
Vehicle No	:	SLV 2512 T
Model Code	:	
Model / Year	:	Dec-17
Engine No	:	CYG 023395
Chassis No	:	WAUZZZ4G9JN039390
Mileage	:	
Date In	:	
Liability	:	-
Excess Cost	:	-
Estimated By	:	Johnny Boo / Allan Wu
Accident Date	:	9-Nov-18
Place of Accident	:	Far East Plaza Car Park

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SLV 2512 T

S/n	Nature of Jobs		Estimated Charges	Surveyor's Recommendation
1	To remove and transfer wire harness for headlights, horns, fog lamps, outside temperature sensor. Headlight washer assy and front parking aid.	S/N \$	480.00	\$ 480.00
2	To remove and reinstall rear parking aid. Check function.	S/N \$	280.00	\$ 280.00
3	To remove and transfer both rhs front and rear door's ,multi-lock system and power window devices.	S/N \$	560.00	\$ 280.00
4	To remove and reinstall rear seats, back rest, ABCD pillar trims, roof liner, hat trays , carpets , curtain airbag and sill trims.	S/N \$	1,400.00	\$ 1,400.00
5	To remove and renew rhs quarter glass and rear windscreen for fender renewal.	S/N \$	600.00	\$ 600.00
6	To dislodge and reinstall rear wire harness for taillights, fuse units. Battery manager, fuse and relay trays, and electrical components.	S/N \$	1,400.00	\$ 1,400.00
SUB- LABOUR CHARGES		:	<u>\$ 4,720.00</u>	<u>\$ 4,440.00</u>

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SLV 2512 T

S/n	Nature of Jobs	Estimated Charges	Surveyor's Recommendation
	c/f		\$ 4,440.00
7	To dismantle front bumper, rhs front and rear doors, rhs side member trim and rear bumper. Cut out and reweld lhs rear fender. Renew front bumper, both front headlights., rhs front and rear doors, rhs wing mirror assy and rhs side member trim. Re-organise front crash management components. reinstall all parts removed.	\$ 8,400.00	\$ 4,400.00
8	To respray front bumper, both front fender, rhs front and rear doors, rhs wing mirror cover, door handles, drain panel and end panelling. To carry out joint sealer works and stone chip treatment.	\$ 8,300.00	\$ 2,500.00
9	<i>Added labour charges - see attached</i>	\$ 3,500.00	\$ 2,000.00
10	To carry out diagnostic check.	S/N \$ 192.00	\$ 192.00
TOTAL LABOUR CHARGES		\$ 25,112.00	\$ 13,532.00

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No SLV 2512 T

S/N	Parts Description	Damaged Parts & Prices	
		S/Nett	Remark
1	FRONT BUMPER	\$ 2,650.00	\$ 2,120.00
2	FRONT BUMPER GRILLE	\$ 112.00	
3	FRONT BUMPER LOCKING CLIP	14 \$ 48.00	\$ 38.08
4	RADIATOR GRILLE	\$ 1,697.00	\$ 1,357.60
5	FRONT BUMPER FIXING PARTS	\$ 43.00	
6	FRONT ADAPTER-LH/RH	2 \$ 64.00	
7	FRONT BUMPER CLOSING ELEMENT	\$ 188.00	\$ 150.00
8	FRONT BUMPER SPOILER	\$ 817.00	\$ 653.60
9	FOAM FILLER PIECE	\$ 203.00	\$ 162.40
10	FRONT BUMPER SIDE REINFORCEMENT	\$ 702.00	
11	FRONT BUMPER SUPPORT	2 \$ 21.00	
12	FRONT BUMPER BRACE-LH/RH	2 \$ 50.00	
13	FRONT BUMPER GUIDE PIECE-LH/RH	2 \$ 64.00	
14	FRONT BUMPER COVER CAP-LH/RH	2 \$ 98.00	\$ 78.24
15	FRONT BUMPER AIR GUIDE GRILLE-LH	\$ 496.00	\$ 396.80
16	FRONT BUMPER AIR GUIDE GRILLE-RH	\$ 496.00	\$ 396.80
17	FRONT BUMPER COVER -LH/RH	2 \$ 88.00	
18	FRONT STONE CHIP GUARD FILM-LH/RH	2 \$ 210.00	
19	LED HEADLIGHT-LH/RH	2 \$ 16,772.00	\$ 6,708.80
20	LED HEADLIGHT MOUNTING-LH/RH	2 \$ 206.00	
SUB - TOTAL SPARE PARTS CHARGES :		\$ 25,025.00	\$ 12,062.32

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No SLV 2512 T

S/N	Parts Description	Damaged Parts & Prices	
		S/Nett	Remark
	c/f		\$ 12,062.32
21	FRONT DOOR-RH	\$ 3,211.00	
21	FRONT DOOR ATTACHMENT PARTS-RH	\$ 164.00	
22	FRONT DOOR OUTER DOOR SEAL-RH	\$ 202.00	
23	BONDING AGENT	\$ 43.00	
24	CLEANING SOLUTION	\$ 64.00	
25	APPLICATOR	\$ 7.00	
26	FRONT DOOR CATCH-RH	\$ 105.00	
27	FRONT DOOR HANDLE-RH	\$ 516.00	
28	FRONT DOOR CAP-RH	\$ 97.00	
29	DATA PLATE FOR TYRE PRESSURE	\$ 33.00	
30	FRONT EXTERIOR MIRROR MOUNTING-RH	\$ 1,237.00	
31	FRONT EXTERIOR MIRROR HOUSING-RH	\$ 185.00	\$ 148.00
32	FRONT TURN SIGNAL INDICATOR-RH	\$ 111.00	\$ 88.80
33	REAR DOOR-RH	\$ 3,211.00	\$ 2,568.80
34	REAR DOOR ATTACHMENT PART-RH	\$ 72.00	
35	REAR OUTER DOOR SEAL-RH	\$ 202.00	\$ 161.60
36	BONDING AGENT	\$ 43.00	\$ 34.16
37	CLENING SOLUTION	\$ 64.00	
38	APPLICATOR	\$ 7.00	
39	ADHESIVE TAPE ATTACHMENT PARTS	\$ 14.00	\$ 10.96
40	REAR DOOR CATCH-RH	\$ 105.00	\$ 83.60
SUB - TOTAL PARTS CHARGES		\$ 9,693.00	\$ 15,158.24

All charges are not inclusive of GST.

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Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No SLV 2512 T

S/N	Parts Description	Damaged Parts & Prices	
		S/Nett	Remark
	<i>c/f</i>		\$ 15,158.24
41	REAR DOOR SEAL OUTER-RH	\$ 162.00	\$ 129.20
42	REAR DOOR HANDLE EXTERIOR-RH	\$ 516.00	
43	WINDOW REGULATOR WITHOUT MOTOR-RH	\$ 309.00	
44	SIDE MEMBER TRIM-RH	\$ 752.00	
45	1 SET CLIP ATTACHMENT PARTS	\$ 77.00	\$ 60.88
46	1 SET ADHESIVE TAPE ATTACHMENT PARTS	\$ 14.00	
47	SIDE MEMBER TRIM END CAP-RH	\$ 78.00	
48	DOUBLE SIDED ADHESIVE TAPE	\$ 53.00	\$ 41.76
49	REAR SIDE PANEL-RH	\$ 2,739.00	\$ 2,191.20
50	REAR WHEEL HOUSING LINER-RH	\$ 246.00	
51	WHEEL HOUSING LINER ATTACHMENT PARTS	\$ 62.00	
52	REAR SIDE WONDOW-RH	\$ 344.00	\$ 275.20
53	REAR HEATED REAR WINDOW	\$ 1,017.00	\$ 813.60
54	PRIMER	2 \$ 37.00	\$ 29.12
55	SOUND ABSORBER	2 \$ 216.00	\$ 172.80
56	1/4 GLASS SEALANT	\$ 100.00	\$ 100.00
57	REAR WINDSCREEN SEALANT	\$ 200.00	\$ 200.00
59	ACRYLIC SEALER	\$ 180.00	\$ 180.00
60	CAVITY WAX	\$ 140.00	\$ 140.00
SUB - TOTAL SPARE PARTS CHARGES		\$ 7,242.00	\$ 19,492.00

All charges are not inclusive of GST.

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Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No SLV 2512 T.

S/N	Parts Description	c/f	Damaged Parts & Prices	
			S/Nett	Remark
				\$ 19,492.00
61	STONE CHIP	S/N	\$ 180.00	\$ 180.00
62	METAL FILLER POWDER	S/N	\$ 280.00	\$ 280.00
63	Added parts - see attached		\$ 1,542.00	\$ 1,226.52
64	SUNDRIES		\$ 900.00	\$ 21.44
	TOTAL SPARE PARTS CHARGES	:	\$ 44,862.00	\$ 21,199.96
	TOTAL LABOUR CHARGES	:	\$ 25,112.00	\$ 13,532.00
	GRAND TOTAL	:	\$ 69,974.00	\$ 34,731.96

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

Premium Automobiles Pte Ltd

55 Ubi Road 1, Singapore 408699

Tel : (65) 6366 2323 Fax : (65) 6841 1183

Supplementary Estimate 1

GST Reg No. 19-9902271-W

AIG Asia Pacific Insurance Pte Ltd 78 Shenton Way #07-16 AIG Building Singapore 079120 Attn: Mr. Adrian Ling - Motor Claims Dept Tel: 6841 0055 - Fax: 6256 4315		Estimate No. Date Service Advisor Pages Regn No Model No	PA/OD/1291/2018/GW 5-Jan-19 GW 1 SLV 2512 T Audi A6 Sedan 1.8 TFSI
Quantity	Description	Unit Price	Amount
LABOUR			
1	To respray rhs rear fender rhs, rhs side member trim, rhs sill panel, rhs rear door entrance and rhs roof channel.	\$ 3,500.00	\$ 2,000.00
Parts			
1	RADIATOR GRILLE SENSOR SUPPORT - LH/RH	2 \$ 122.00	\$ 244.00
2	HEADLIGHT WASHER CYLINDER - LH/RH	2 \$ 432.00	\$ 864.00
3	FRONT BUMPER TOP COVER	\$ 112.00	\$ 112.00
4	SIGN ' CAUTION ' STICKER	\$ 13.00	\$ 13.00
5	FRONT WHEEL SPOILER - LH/RH	2 \$ 484.00	\$ 968.00
6	LOCK CARRIER AIR GUIDE - RH	\$ 25.00	\$ 25.00
7	FRONT FENDER STONE GUARD FILM - LH	\$ 110.00	\$ 110.00
8	FRONT DOOR STONE GUARD FILM - RH	\$ 110.00	\$ 110.00
9	REAR ENTRANCE TRIM - RH	\$ 109.00	\$ 109.00
10	FRONT NO. PLATE	S/N \$ 25.00	\$ 25.00
Parts		\$ 1,542.00	\$ 1,542.00
Labour		\$ 3,500.00	\$ 3,500.00
GRAND TOTAL :		\$ 5,042.00	\$ 5,042.00

For Premium Automobiles Pte Ltd

Authorised Signature

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Name :
Surveyed Date :
Authorised Date :
Excess Cost :
Liability :
Remarks :

Please Note : This estimate is based on visual inspection of the affected vehicle.
Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly.
For inspection of vehicle, please refer to Ms Norah Khai at
Tel:6768 9828 for appointment.

Yours faithfully,
Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Premium Automobiles

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Attn: Motor Claims Dept
Yr Ref: SLV 2512 T

Norah Khai
6768 9911
6841 1183
Nora.khai@premiumauto.com.sg
Body & Paint Dept
PA/OD/1291/2018/MAS

31 May 2019

from
Telephone +65-
Telefax +65-
EMail
Our department
Our Ref
Your Ref
Date

Dear Sir,

total pages

RE: INSURANCE CLAIM FOR SLV 2512 T, Audi A6 1.8 TFSI S-Tro

With reference to the above-mentioned vehicle, no. **SLV 2512 T**, claimant, **Premium Automobiles Pte Ltd**, please find the related document per attached.

1. A copy of the Original invoice no. 85013806 – S\$35,558.20
2. A copy of the Discharge Voucher duly signed by client.

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai
Claims Dept

Encls

AIG – SLV 2512 T

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Rd 1
Singapore 408699
Telephone (65) 6336 2323
Telefax (65) 684 11183



HOTLINE TEL: (65) 6419-3000
FAX: (65) 6415-3723

CERTIFICATE OF INSURANCE

MOTOR VEHICLES (THIRD-PARTY RISKS AND COMPENSATION) ACT (CHAPTER 189)
MOTOR VEHICLES (THIRD-PARTY RISKS AND COMPENSATION) RULES, 1960
ROAD TRANSPORT ACT, 1987 (MALAYSIA)
MOTOR VEHICLES (THIRD-PARTY RISKS) RULES, 1959 (MALAYSIA)

M 2.301

COMPREHENSIVE COMMERCIAL MOTOR

CERTIFICATE NO. 999994635/100834116

OWN DAMAGE EXCESS S\$1,500.00 (1)
WINDSCREEN EXCESS S\$100.00

(for policies with effect from 1st November 2002)

SUM INSURED S\$1.00

INSURING WITH COE/PARF Yes

SLV2512T

Premium Automobiles Pte Ltd

1) VEHICLE REGISTRATION NO.

2) NAME OF INSURED

3) EFFECTIVE DATE OF THE COMMENCEMENT
OF INSURANCE FOR THE PURPOSES OF THE ACT

26 Dec 2017

4) DATE OF EXPIRY OF INSURANCE

25 Dec 2018

5) PERSON OR CLASSES OF PERSONS ENTITLED TO DRIVE *

Any person who is driving on the Insured's order or with their permission.

An additional Young and Inexperienced Driver (YIDR) Excess of S\$3,000 (unless otherwise stated) applies to any drivers (named and unnamed) who is below age 23 or has less than 2 years driving experience.

Please refer to policy terms and conditions

Provided that the person driving is permitted in accordance with the licensing or other laws or regulations to drive the Motor Vehicle or has been so permitted and is not disqualified by order of a Court of Law or by reason of any enactment or regulation in that behalf from driving the Motor Vehicle.

6) LIMITATION AS TO USE *

Use for the carriage of passengers or goods in connection with the Insured's business.

Use for social, domestic, pleasure purposes and business purposes of any person whom the vehicle is hired.

The Policy does not cover:

1) Use for racing, pace-making, reliability trial or speed-testing

2) Use whilst drawing a trailer except the towing (other than for reward) of any one disabled mechanically propelled vehicle.

3) Use for the carriage of passengers for hire or reward by any person to whom the vehicle is hired

LOSS OF USE NOT INCLUDED

* NAMED DRIVER N/A

HIRE PURCHASE COMPANY DBS BANK LTD

* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings

I / We hereby Certify that the policy to which this Certificate relates is issued in accordance with the provisions of the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189) and Part IV of the Road Transport Act, 1987 (Malaysia).

Issued In Singapore 19 Jul 2018

AIG ASIA PACIFIC INSURANCE PTE. LTD

504106-222

PREMIUM AUTOMOBILES PTE LTD

55 UBI ROAD | AUDI CUSTOMER SERVICE CENTRE SINGAPORE 408699

Authorised Representative

ORIGINAL

SSCDSK

Premium Automobiles

Telefax

to **AIG Asia Pacific Insurance Pte Ltd**
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Motor Claims Dept
Yr Ref: SLV 2512 T

Norah Khai
6768 9828
6841 1183

Body Repair

PA/OD/1291/2018/KS
23 January 2019

from
Telephone +65-
Telefax +65-
Mobile +65-
Our department
Your Claim Ref
Our Ref
Date

1 total pages

RE : CLAIM – OWNER'S SATISFACTION/DISCHARGE VOUCHER

Make & Model : Audi A6 SEDAN 1.8 TFSI
Vehicle Chassis No. : WAUZZZ4G9JN039390
Vehicle Regn No. : SLV 2512 T
Vehicle Mileage : 12788 KM
Vehicle Owner : Premium Automobiles Pte Ltd
Certificate No : 999994635/100834116
Own Damage Excess : S\$1,605.00 (inclusive of 7% GST)
Accident Date : 9/11/2018
Place : Far East Plaza Car Park
Repair Cost : \$ 35,558.20
WIP No. : 31787
Repairer's Name : Premium Automobiles Pte Ltd

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Road 1
Singapore 408699
Telephone (65) 6366 2323
Telefax (65) 6841 1183

I/We certify that the vehicle has been fully repaired to my entire satisfaction and that payment of the repairer's charges that are claimable under the policy will be deemed in full and final settlement of my claim.



Owner / Insured Signature : _____
Time : _____
Date : 23/1/19

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	17 Nov 2018		07 Dec 2018 13:12 Edit Adj Rpt	S\$34,731.96 Edit Estimates	S\$34,731.96 View Rpt		Pending for Survey Report Cancel Case

Main

Reference

Claim Details

Documents

[Show All](#)

CLAIM SUBFOLDER DETAILS

[Created by insurer]

Insured:	PREMIUM AUTOMOBILES PTE LTD, Co. Reg. No.: 199902271W		
Vehicle Reg. No.:	SLV2512T	Date of Loss:	09/11/2018 17:00 - :59 [10 Months and 14 Days From LTA Reg Date (Man Yr)]
Claim Type:	OD / 8940283354SG	Policy/Cover Note No.:	999994635/100834116 (Comprehensive)
		Excess:	S\$1,500.00
Repairer:	Premium Automobiles Pte Ltd (Benoi) 24 Benoi Sector, 629857 Pioneer - Tel: 67689911 / 63882323		
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (SG) - Tel: 65-6419-3000 ... [Handled by Loo, Tong Shing] TongShing.Loo@aig.com		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MOHD TAUFIKH BIN HAMID] ... [Final Rpt due 18/12/2018]		
Driver/Custodian:	JEN YI CHAN (25 / Male) , NRIC: S9373898E, Tel: +6593820994 Email: NOEMAIL		

ASSOCIATED MAIL RECEIVED

[View All](#)[Compose Case Mail](#)

- AIG_SG (08/05/2019): Alert - Adj Mandate Approved (S\$34731.96) - SLV2512T - Claim Handler: Loo, Tong ...
- AIG_SG (02/01/2019): Alert - Adj Mandate Approved (S\$22779.00) - SLV2512T - Claim Handler: Loo, Tong ...

ALL ASSOCIATED TASKS

[View All](#)[Search Tasks](#)[Create New Task](#)[Complete](#)

Due Date Priority Type Task Group Subject Handler Assigned By Completed On Created On Done?

No results.

Claim Documents

***SLV2512T (8940283354SG)**
OD
Nov 9 2018 5:30PM
[PREMIUM AUTOMOBILES PTE LTD]
Premium Automobiles Pte Ltd

[Upload Documents](#)
[Upload Photos](#)
[Compose New Letter](#)
[Upload Video](#)
[Upload Audio](#)

View [View in Browser](#)

Assessment Reports			1 per page	☒
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	07/12/18 16:03	Adjuster Immediate Advice	 Load HTM	☒
2	11/04/19 09:35	Adjuster Immediate Advice	 Load HTM	☒

Photos/Images			3 per page	☒
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	07/12/18 15:50	Odometer Reading	 Load JPG	☒
2	07/12/18 15:50	Chassis Number	 Load JPG	☒
3	07/12/18 15:50	General View	 Load JPG	☒
4	07/12/18 15:50	General View	 Load JPG	☒
5	07/12/18 15:50	General View	 Load JPG	☒
6	07/12/18 15:50	General View	 Load JPG	☒
7	07/12/18 15:50	General View	 Load JPG	☒
8	07/12/18 15:50	General View	 Load JPG	☒
9	07/12/18 15:50	General View	 Load JPG	☒
10	07/12/18 15:50	General View	 Load JPG	☒
11	07/12/18 15:50	General View	 Load JPG	☒
12	07/12/18 15:50	General View	 Load JPG	☒
13	07/12/18 15:50	General View	 Load JPG	☒
14	07/12/18 15:50	General View	 Load JPG	☒
15	07/12/18 15:50	General View	 Load JPG	☒
16	07/12/18 15:50	General View	 Load JPG	☒
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4	12/12/18 10:52	Certificate of Insurance	Load PDF	
5	31/12/18 09:15	INTERVIEW & UNDERTAKING FORM	Load PDF	
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8	18/06/19 17:08	DISCHARGE VOUCHER	Load PDF	
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Linked Accident Report Documents

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LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

AIG Asia Pacific Insurance Pte. Ltd.
AIG Building, 78 Shenton Way #08-16
Singapore 079120

Our File No: CC3/AIG18022032/T1QBS2

Date: 18/06/2019

REFERENCE

Insured/Claimant: PREMIUM AUTOMOBILES PTE LTD

Policy No: 999994635/100834116

Date of Loss: 09/11/2018

Nature of Claim: OD

Claim No: 8940283354SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SLV2512T

Make & Model: AUDI A6, 1.8 TFSI S-tronic (A)

Engine No: CYG023395

Reg. Date: 26/12/2017 (Man. Year: 2017)

Chassis No: WAUZZZ4G9JN039390

Colour: White

Odometer: 12721 km

Engine Capacity: 1798 cc

Market Value/New Car Price: S\$160,000.00

Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Good Steering (Serviceable): Yes Footbrake (Serviceable): Yes
Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 225/55 R17

Rear Tyre Size: 225/55 R17

Front Left Side: Michelin 6 mm

Rear Left Side: Michelin 6 mm

Front Right Side: Michelin 6 mm

Rear Right Side: Michelin 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	44,546.52	21,199.96	23,346.56	52.41
Miscellaneous Items	0.00	0.00	0.00	
Labour	23,612.00	13,532.00	10,080.00	42.69
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	68,158.52	34,731.96	33,426.56	49.04
- Excess (S\$)	1,500.00	1,500.00	0.00	0.00
(S\$)	66,658.52	33,231.96	33,426.56	50.15
+ GST 7.00/7.00% (S\$)	4,666.10	2,326.24	2,339.86	50.15
Nett Amount (S\$)	71,324.62	35,558.20	35,766.42	50.15

INSPECTION

Date of Assignment: 07/12/2018

Date Inspected: 30/11/2018 Inspected At:

24 BENOI SECTOR

Repairer: Premium Automobiles Pte Ltd

Estimated Period of Repair: 14.0 days

Adjuster: MOHD TAUFIKH BIN HAMID

Manager: SHIAU CHAN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No. Particulars	Condition	Repairer's	Amount
1	1	*FRONT BUMPER	Deformed	2,650.00 FS	*2,120.00 FS
2	1	*FRONT BUMPER GRILLE	Not Necessary	112.00 FS	*- FS
3	14	*FRONT BUMPER LOCKING CLIP	Necessary	48.00 FS	*38.08 FS
4	1	*RADIATOR GRILLE	Cracked	1,697.00 FS	*1,357.60 FS
5	1	*FRONT BUMPER FIXING PARTS	Not Necessary	43.00 FS	*- FS
6	2	*FRONT ADAPTER - LH/RH	Not Necessary	64.00 FS	*- FS
7	1	*FRONT BUMPER CLOSING ELEMENT	Deformed	188.00 FS	*150.00 FS
8	1	*FRONT BUMPER SPOILER	Cut	817.00 FS	*653.60 FS
9	1	*FOAM FILLER PIECE	Deformed	203.00 FS	*162.40 FS
10	1	*FRONT BUMPER SIDE REINFORCEMENT	Not Necessary	702.00 FS	*- FS
11	2	*FRONT BUMPER SUPPORT	Not Necessary	21.00 FS	*- FS
12	2	*FRONT BUMPER BRACE - LH/RH	Not Necessary	50.00 FS	*- FS
13	2	*FRONT BUMPER GUIDE PIECE - LH/RH	Not Necessary	64.00 FS	*- FS
14	2	*FRONT BUMPER COVER CAP - LH/RH	Deformed	98.00 FS	*78.24 FS
15	1	*FRONT BUMPER AIR GUIDE GRILLE - LH	Deformed	496.00 FS	*396.80 FS
16	1	*FRONT BUMPER AIR GUIDE GRILLE - RH	Deformed	496.00 FS	*396.80 FS
17	2	*FRONT BUMPER COVER - LH/RH	Not Necessary	88.00 FS	*- FS
18	2	*FRONT STONE CHIP GUARD FILM - LH/RH	Not Necessary	210.00 FS	*- FS
19	2	*LED HEADLIGHT - LH/RH	N/S Cracked /N/S Not Necessary	16,772.00 FS	*6,708.80 FS
20	2	*LED HEADLIGHT MOUNTING - LH/RH	Not Necessary	206.00 FS	*- FS
21	1	*FRONT DOOR - RH	Repair	3,211.00 FS	*- FS
22	1	*FRONT DOOR ATTACHMENT PARTS - RH	Not Necessary	164.00 FS	*- FS
23	1	*FRONT DOOR OUTER DOOR SEAL - RH	Not Necessary	202.00 FS	*- FS
24	1	*BONDING AGENT	Not Necessary	43.00 FS	*- FS
25	1	*CLEANING SOLUTION	Not Necessary	64.00 FS	*- FS
26	1	*APPLICATOR	Not Necessary	7.00 FS	*- FS
27	1	*FRONT DOOR CATCH - RH	Not Necessary	105.00 FS	*- FS
28	1	*FRONT DOOR HANDLE - RH	Repair	516.00 FS	*- FS
29	1	*FRONT DOOR CAP - RH	Repair	97.00 FS	*- FS
30	1	*DATA PLATE FOR TYRE PRESSURE	Not Necessary	33.00 FS	*- FS
31	1	*FRONT EXTERIOR MIRROR MOUNTING - RH	Not Necessary	1,237.00 FS	*- FS
32	1	*FRONT EXTERIOR MIRROR HOUSING - RH	Distorted	185.00 FS	*148.00 FS
33	1	*FRONT TURN SIGNAL INDICATOR - RH	Cracked	111.00 FS	*88.80 FS
34	1	*REAR DOOR - RH	Bent	3,211.00 FS	*2,568.80 FS
35	1	*REAR DOOR ATTACHMENT PART - RH	Not Necessary	72.00 FS	*- FS
36	1	*REAR OUTER DOOR SEAL - RH	Necessary	202.00 FS	*161.60 FS
37	1	*BONDING AGENT	Necessary	43.00 FS	*34.16 FS
38	1	*CLEANING SOLUTION	Not Necessary	64.00 FS	*- FS
39	1	*APPLICATOR	Not Necessary	7.00 FS	*- FS
40	1	*ADHESIVE TAPE ATTACHMENT PARTS	Necessary	14.00 FS	*10.96 FS
41	1	*REAR DOOR CATCH - RH	Bent	105.00 FS	*83.60 FS
42	1	*REAR DOOR SEAL OUTER - RH	Necessary	162.00 FS	*129.20 FS
43	1	*REAR DOOR HANDLE EXTERIOR - RH	Repair	516.00 FS	*- FS
44	1	*WINDOW REGULATOR WITHOUT MOTOR - RH	Not Necessary	309.00 FS	*- FS
45	1	*SIDE MEMBER TRIM - RH	Not Necessary	752.00 FS	*- FS
46	1	*SET CLIP ATTACHMENT PARTS	Necessary	77.00 FS	*60.88 FS
47	1	*SET ADHESIVE TAPE ATTACHMENT PARTS	Not Necessary	14.00 FS	*- FS
48	1	*SIDE MEMBER TRIM END CAP - RH	Not Necessary	78.00 FS	*- FS
49	1	*DOUBLE SIDED ADHESIVE TAPE	Necessary	53.00 FS	*41.76 FS
50	1	*REAR SIDE PANEL - RH	Bent	2,739.00 FS	*2,191.20 FS
51	1	*REAR WHEEL HOUSING LINER - RH	Not Necessary	246.00 FS	*- FS

Report was unsubmitted during this print-out.

No.	Qty	Part No. Particulars	Condition	Repairer's	Amount
52	1	*WHEEL HOUSING LINER ATTACHMENT PARTS	Not Necessary	62.00 FS	*- FS
53	1	*REAR SIDE WINDOW - RH	Necessary	344.00 FS	*275.20 FS
54	1	*REAR HEATED REAR WINDOW	Necessary	1,017.00 FS	*813.60 FS
55	2	*PRIMER	Necessary	37.00 FS	*29.12 FS
56	2	*SOUND ABSORBER	Necessary	216.00 FS	*172.80 FS
57	1	*1/4 GLASS SEALANT	Necessary	100.00 FS	*100.00 FS
58	1	*REAR WINDSCREEN SEALANT	Necessary	200.00 FS	*200.00 FS
59	1	*ACRYLIC SEALER	Necessary	180.00 FS	*180.00 FS
60	1	*CAVITY WAX	Necessary	140.00 FS	*140.00 FS
61	1	*STONE CHIP	Necessary	180.00 FS	*180.00 FS
62	1	*METAL FILLER POWDER	Necessary	280.00 FS	*280.00 FS
63	1	*SUNDRIES	Necessary	900.00 FS	*21.44 FS
64	2	*RADIATOR GRILLE SENSOR SUPPORT - LH/RH	Distorted	96.96 FS	*96.96 FS
65	2	*HEADLIGHT WASHER CYLINDER - LH/RH	Deformed	344.80 FS	*344.80 FS
66	1	*FRONT BUMPER TOP COVER	Deformed	89.20 FS	*89.20 FS
67	1	*SIGN CAUTION STICKER	Necessary	9.76 FS	*9.76 FS
68	2	*FRONT WHEEL SPOILER - LH/RH	Deformed	386.40 FS	*386.40 FS
69	1	*LOCK CARRIER AIR GUIDE - RH	Distorted	20.00 FS	*20.00 FS
70	1	*FRONT FENDER STONE GUARD FILM - LH	Necessary	83.60 FS	*83.60 FS
71	1	*FRONT DOOR STONE GUARD FILM - RH	Necessary	83.60 FS	*83.60 FS
72	1	*REAR ENTRANCE TRIM - RH	Deformed	87.20 FS	*87.20 FS
73	1	*FRONT NO. PLATE	Necessary	25.00 FS	*25.00 FS

F=Franchise part. S=SpcNett.

Total Parts (S\$) 44,546.52 21,199.96

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	TO REMOVE AND TRANSFER WIRE HARNESS FOR HEADLIGHTS, HORNS, FOG LAMPS, OUTSIDE TEMPERATURE SENSOR, HEADLIGHT WASHER ASSY AND FRONT PARKING AID.	New	480.00	480.00
2	TO REMOVE AND REINSTALL REAR PARKING AID. CHECK FUNCTION.	New	280.00	280.00
3	TO REMOVE AND TRANSFER BOTH RHS FRONT AND REAR DOORS MULTI-LOCK SYSTEM AND POWER WINDOW DEVICES.	New	560.00	280.00
4	TO REMOVE AND REINSTALL REAR SEATS, BACK REST, ABCD PILLAR TRIMS, ROOF LINER, HAT TRAYS, CARPETS, CURTAIN AIRBAG AND SILL TRIMS.	New	1,400.00	1,400.00
5	TO REMOVE AND RENEW RHS QUARTER GLASS AND REAR WINDSCREEN FOR FENDER RENEWAL.	New	600.00	600.00
6	TO DISLODGE AND REINSTALL REAR WIRE HARNESS FOR TAILLIGHTS, FUSE UNITS, BATTERY MANAGER, FUSE AND RELAY TRAYS, AND ELECTRICAL COMPONENTS.	New	1,400.00	1,400.00
7	TO DISMANTLE FRONT BUMPER, RHS FRONT AND REAR DOORS, RHS SIDE MEMBER TRIM AND REAR BUMPER. CUT OUT AND REWELD LHS REAR FENDER. RENEW FRONT BUMPER, BOTH FRONT HEADLIGHTS, RHS FRONT AND REAR DOORS, RHS WIRING MIRROR ASSY AND RHS SIDE MEMBER TRIM. RE-ORGANISE FRONT CRASH MANAGEMENT COMPONENTS. REINSTALL ALL PARTS REMOVED.	New	8,400.00	4,400.00
8	TO RESPRAY FRONT BUMPER, BOTH FRONT FENDER, RHS FRONT AND REAR DOORS, RHS WING MIRROR COVER, DOOR HANDLES, DRAIN PANEL AND END PANELLING. TO CARRY OUT JOINT SEALER WORKS AND STONE CHIP TREATMENT.	New	8,300.00	2,500.00
9	TO CARRY OUT DIAGNOSTIC CHECK.	New	192.00	192.00
10	TO RESPRAY RHS REAR FENDER RHS, RHS SIDE MEMBER TRIM, RHS SILL PANEL, RHS REAR DOOR ENTRANCE AND RHS ROOF CHANNEL.	New	2,000.00	2,000.00
Gross Labour Cost (\$\$)			23,612.00	13,532.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >