

## Asher Sng (LKKAUTO)

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**From:** Asher Sng (LKKAUTO)  
**Sent:** Wednesday, 12 December 2018 9:46 AM  
**To:** 'Karen Tan'  
**Subject:** RE: ACCIDENT INVOLVING PC 5745X & SHB 9994S ON 01/12/2018

**'WITHOUT PREJUDICE'**  
**SAVE AS TO COSTS**

Hi Sir/Mdm,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will base on the number of days of repair as recommended by our surveyor.

Kindly take note that the case handler in-charge is Asher and she can be contacted at her DID 6841 6051

In order to expedite the claim process, please forward all relevant documents to us **(LKK)** to proceed on negotiate settlement.

Thank You.

Best Regards,

**Asher Sng** | Case Handler

**LKK Auto Consultants Pte Ltd**

phone: 6841-6051 | email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Karen Tan <karentan@thinkone.com.sg>  
**Sent:** Tuesday, 11 December 2018 4:04 PM  
**To:** Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>  
**Subject:** RE: ACCIDENT INVOLVING PC 5745X & SHB 9994S ON 01/12/2018  
**Importance:** High

Hi Asher,

Please take note that your insured state he could not break in time and skidded forward. Which means that he been following too closely which causes this accident.

Your insured also admit that he collide at my client's rear "My vehicle front right light and bonnet hit onto the van's left rear tail light".

Please advise on the liability to your soonest.

Thank you.

**Karen Tan**

Claim Advisor

Think One Autocare Pte Ltd

No.18 Defu Avenue 2

Singapore 539522

HP : 9128 8488

DID : 6844 3300 FAX : 6842 4988

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**From:** Asher Sng (LKKAUTO) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>

**Sent:** Tuesday, 11 December, 2018 2:29 PM

**To:** Karen Tan <[karentan@thinkone.com.sg](mailto:karentan@thinkone.com.sg)>

**Subject:** ACCIDENT INVOLVING PC 5745X & SHB 9994S ON 01/12/2018

**'WITHOUT PREJUDICE'**

**SAVE AS TO COSTS**

Your Ref: PC 5745X

Our Ref: CC4/ASM18021995/Ueb3

Dear Sirs,

ACCIDENT INVOLVING PC 5745X & SHB 9994S ON 01/12/2018

We refer to the above matter.

Please be informed that liability is unclear for this matter. Enclosed herewith in this email is a copy of our insured's accident report for your perusal.

We are in a course of investigating into the circumstances of the accident. After verifying further with our OI we will revert with our opinion on the cause of the accident. Kindly do not refer to any party for legal assistance until you heard further from us.

Meanwhile, we would like to request a copy of **video footage/witness statement/scene photos**(if any) in order for us to look into the matter.

We shall revert upon hearing from you.

Thank You.

Best Regards,

**Asher Sng** | Case Handler

**LKK Auto Consultants Pte Ltd**

phone: 6841-6051 | email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108

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