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	CHB	a1145	a	G8mvi	556 86Wh
Insured Vehicle		+ 12-4 10 1 FT 10 11	Claim No.	Si	- 1
Name of Insured	: TRANS-UK	to stenlespli	Policy No.	: VP	
Insured Tel No.	1	HP:	Make / Model		
Excess Sec II :S	s \$ 5000	D.O.A :	Place of Accid	ent: 1- MML	of YISKINN LEW (M
Is driver the own	er? (YES (NO))	Nature of Accident		30	
If NO. Driver N	ame / Age : Mile TM	AN THEND VITO	✓ OI GIA REPO	RT: YES / NO : TP GL	A REPORT: YES / NO
Driver Te		(V/L:(YES / NO)	Insured Liabili		nal? Yes/No
Dr CZW	-V				
10378			<u> </u>		
INSRS:	k INS	2073/ VALUE VA	INSRS:		INSRS:
WSP: The	WSI Tel	T /	WSP: Tel:	15 7	WSP: Tel:
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1 10/	Drahrax -	f Chranda	1-4	STAGE	DATE/PIC
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t il				Non-Reporting ltr (Final)	(C.
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ululla -	FTCe-) SU	tosend b Hon		Notification ltr (if non-pi	
				After call ltr to OI:	
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				Car Rental Invoice:	
				Towing Invoice	
				LTA/GIA:	
				Medical Bill:	
				PIR:	
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	-			LOD Payment Breakdown I	
PRELIMINARY ADVIC	E Date/Time:	Sent By:		Post-Repair Photos:	Oin.
				Others:	
FINALIZATION	Date/Time;	Confirm with:		Confirm by:	
Repair Cost:	S\$	days) Reduction:	%		nail Call
FINAL SETTLEMENT	Date/Time: (1) (Agree	d / Assessed) BOLA S/N No. :		Email Cal	
Final Liability: Repair Cost: WG17	ss 3905.50		ROME EMORD TO		20/15
Loss of Rental (LOR):	SS — (,	— days)	11	OBOV/	RAGE
Loss of Use (LOU):	SS FW.W (S W	x  days)		10	111 91
Loss of Income (LOI):	SS (S	x days)	- 1		
LOR only LOU on GIA/LTA Search	IV LOR + LOU SS 7.45	LOR + LO Tick only	one]		
Medical:	ss -			1) Claim status: North	al/Reject/Private Settle
Disbursement:	ss -	(e.g. Tow/ Independ	ent)	2) Report Format:	II .
Legal Cost	ss —	N TO POLICE HOLD SHOWN		3) Survey fee: 1	350.W
Fotal:	ss 4412.95	Global Sum SS: 44 00.	UU		
FINAL PAYMENT	SS 44W.00	Confirm with:	C)00 1 11	Email Cal	
Payee 1:		Name 1: Think	One Auto	are He utel	
Payee 2: (Strike if N.A.) Payee 3: (Strike if N.A.)	SS SS	Name 2: Name 3:			
my we are total time if a total [	144	A THEORY OF THE PARTY OF THE PA			



51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

A 3/ A	INCURANCE DE	LID	D-4	1005/-12	
AXA INSURANCE PTE LTD		LID	Ref : CC4/ASM18021995/eb3		
	HENTON WAY #24 TOWERSINGAPO		Date: 06-12-2018  Code: ASM		
1.		Policy Particula	rs :- THIRD PARTY CLA	IM	
	Insured Veh.	SHB 9994S	Veh. Inspected	PC 5745X	
	Policy No		Coverage (\$)	0.00	
	Claim No.		Excess (\$)	0.00	
	Assign From		Assign Date	06/12/2018	
2.		Vehicle Pa	rticulars & Condition		
	Make & Model		c.c	0	
	Engine No.	HIDDEN	Year of Reg.		
	Chassis No.		Colour Steering		
	Odometer	-			
	Brakes		Modification		
	General				
3.		Cond	ditions of Tyres		
		Size	Make	Balance	
	R/H Front Tyre			mm	
	L/H Front Tyre			mm	
	R/H Rear Tyre			mm	
	L/H Rear Tyre			mm	
4.		Descri	ption of Damages		
5.		Gene	eral Information		
	Accident Date	01/12/2018	Inspection Date		
	Survey held at	THINK ONE AUTOCARE PT	ELTD		
		NO.18 DEFU AVENUE 2 SINGAPORE 539522			
5a.			Remarks		

AFA Athr

Think One Autocare Pte Ltd No.18 Defu Avenue 2 Singapore 539522 Not Albertal 2/5 = 3650 | 2 101.418 Shy

#### PC5745X Toyota Hiace

	ITASA	Toyota Hiace	F-stowner d
No	Qty	Parts Description	Estimated Parts Price
1	1	Rear bumper assy 73.1 432-80	\$ 1,660.00
2	1	Rear bumper left bracket Lef	\$ 86.00
3	1	Rear bumper inner beam	\$ 287.00 ≯
4 5	1	Rear tailgate assy 4.400	\$ 1,862.00
	1	Rear tailgate centre logo 16	s · 68.00
6	1	Rear tailgate hiace emblem	\$ 74.00
7	1	Rear tailgate lock mechanism A A	\$ 266.00
8	1	Rear tailgate inner board 19	\$ 191.00 X
9	1	Rear tailgate lock actuator	\$ 289.00 A
10	1	Rear tailgate outer garnish	S 176.00 a
11	1	Rear left taillamp CM 386.70	s 785.00 E
12	1	Rear taillamp left lower panel \( \tau \text{\w/} \)	\$ 120.00-2
13	1	Rear left fender panel assy	\$ 11,800.00 X
14	1	Rear left air duct	\$ 96.00
15	1	Rear left lower side panel	\$ 580.00 %
16	1	Rear end lower panel Body # 866-01	\$ 1,275.00
17	1	Rear left sliding door assy 11	\$ 1,612.00 X
8	1	Rear left sliding door lower hinge	\$ 218.00 ×
		/	\$ 21,445.00
		Less 25% (())	\$ 5,361.25
		/ 30 W	\$ 16,083.75
			1947
		Special Nett Items Rear bumper clips	
1	10		\$ 50.00
2	12	Rear tailgate inner board clips	\$ 30.00 10 S. N
3	1	Rear tailgate 70km/h sticker	\$ 50.00
4	4	Rear tailgate outer garnish clips 11	\$ 20.00 A
5	1	Rear left fender panel sealant	\$ 80.00 9
	1	Rear left lower side panel sealant	\$ 80.00 9
7	1	Rear end lower panel sealant	\$ 120.00 ×
8	1	Rear windscreen glass sealant	\$ 80.00 ED
9	1	Rear windscreen glass inner seal	\$ 100.00 30
0	1	Rear left sliding door glass sealant 1	s 80.00 X
1	1	Rear left wheel rim	\$ 650.00 <i>⋈</i>
2	1	Rear left wheel rim cover 19	S 180.00 A
3	1	Rear left quarter glass sealant	s 100.00 °C
4	1	Rear left tyre	\$ 350.00 °<
5	1	Rear view camera 11	\$ 300.00 ×
6	1	Rear no plate 11	s 80.00 ×
		I set Rea revise susor om 200 VS.N	0 0 0 0 0 0 0
		Total Parts	\$ 18,433.75

#### Think One Autocare Pte Ltd No.18 Defu Avenue 2 Singapore 539522

#### PC5745X Toyota Hiace

No	Description		Labour Charges
1	Labour for panel beating, cut, weld, straighten rear left, rear affected area and replace rear left and rear damaged parts.	S	
2	To putty and spray painting rear left and rear portion.	S	2,000.00 600
3	To check rear lighting and wiring.	S	7 -
4	To remove and install rear tailgate lock mechanism.	S	80.00 60
5	To remove and install rear inner trim to facilitate the repair.	S	150.00 ≪
5	To apply anti rust proofing to rear left and rear affected area.	S	120.00 60
7	To balance rear left wheel.	S	50.00 ₺
3	To conduct wheel alignment.		80.00 🛇
)	To remove and install rear windscreen glass to facilitate the repair.	S	140.00 120
0	T	S	80.00 0
1	To check centre locking for function.	1 8	80.00 0
2	To remove and install rear left sliding door lock mechanism.	5	80.00 ≪
3	To remove and install rear left quarter glass.		100.00
4	To remove and install rear view camera.	140	80.00 0
5	Towing service.	-	00.000
	Total labour :	s	5,190.00

Total parts: \$ 18,433.75

Total labour: \$ 5,190.00

Total repair cost: \$ 23,623.75

23823.75

- Subject of the following:
- The following:
- The following and the following:
- The following resurvey
- The following

P-1947.75' 5.N-360.00 10lan-1360.00 3667.75'

#### Think One Autocare Pte Ltd No.18 Defu Avenue 2 Singapore 539522

Not Albert

PC5745	X Toyota Hiace	
		Estimated
-	y Parts Description	Parts Price
1 1	1 70.71	\$ 1,660.00
2 1 3 1	Rear bumper left bracket	\$ 86.00
	· · · · · · · · · · · · · · · · · · ·	\$ 287.00
4 1 5 1		\$ 1,862.00
	8	\$ 68.00
6 1	8	\$ 74.00
7 1	8	\$ 266.00
3 1	Rear tailgate inner board	\$ 191.00 <i>X</i>
9 1	Rear tailgate lock actuator 17	\$ 289.00 🖋
0 1	Rear tailgate outer garnish	\$ 176.00 ×
1 1	C/ C/	\$ 785.00
2 1	Rear taillamp left lower panel	\$ 120.00 ?
3 1	Rear left fender panel assy	\$ 11,800.00 ×
4 1	Rear left air duct	\$ 96.00
5 1	Rear left lower side panel	\$ 580.00 %
6 1	Rear end lower panel	\$ 1,275.00
7 1	Rear left sliding door assy	S 1,612.00 ≺
8 1	Rear left sliding door lower hinge	\$ 218.00 ×
		\$ 21,445.00
	Less 25%	\$ 5,361.25
		\$ 16,083.75
	Special Nett Items	
10	111	\$ 50.00 U
12	는 ( ) ( ) ( ) ( ) ( ) ( ) ( ) ( )	and the state of t
1	Rear tailgate 70km/h sticker	\$ 30.00 50.00
4	Rear tailgate outer garnish clips	3 50.00
1	Rear left fender panel sealant	\$ 20.00 9
1	Rear left lower side panel sealant	\$ 80.00 9 \$ 80.00 9
1	Rear end lower panel sealant	
1	Rear windscreen glass sealant	\$ 120.00 × \$ 80.00 €
1	Rear windscreen glass inner seal	
) 1	Rear left sliding door glass sealant	
1	1.5737	\$ 80.00 X
1		\$ 650.00 🗸
	Rear left wheel rim cover	\$ 180.00 \$
3 1 4 1	Rear left tyre	\$ 100.00 ℃
		\$ 350.00 °√
5 1	Rear view camera Rear no plate	\$ 300.00
5 1	Fanta Panta	\$ 80.00
	1 set Rear revise sensor 200 VS.N	\$ 2,350.00

**Total Parts** 

\$ 18,433.75

#### Think One Autocare Pte Ltd No.18 Defu Avenue 2 Singapore 539522

#### PC5745X Toyota Hiace

No	Description		Labour Charges
1	Labour for panel beating, cut, weld, straighten rear left, rear affected area and replace rear left and rear damaged parts.	\$	2,000.00
2	To putty and spray painting rear left and rear portion.	S	2,000.00
3	To check rear lighting and wiring.	\$	50.00
4	To remove and install rear tailgate lock mechanism.	\$	80.00
5	To remove and install rear inner trim to facilitate the repair.	\$	150.00
6	To apply anti rust proofing to rear left and rear affected area.	S	120.00
7	To balance rear left wheel.	S	50.00
8	To conduct wheel alignment.	S	80.00
9	To remove and install rear windscreen glass to facilitate the repair.	\$	140.00
0	To remove and install rear left sliding door glass.	\$	80.00
11	To check centre locking for function.	\$	80.00
12	To remove and install rear left sliding door lock mechanism.	\$	80.00
	To remove and install rear left quarter glass.		100.00 ()
	To remove and install rear view camera.	100	80.00 0
15	Towing service.	\$	100.00
	Total labour :	\$	5,190.00

Total parts: \$ 18,433.75

Total labour : \$ 5,190.00

Total repair cost : \$ 23,623.75

or the Consultants hence notify the Repeat of the following:

· Learn the delater spray painting

Throughout tenunged partis) during resurvey

s Part of the see subject to confirmation

\* Third contry survey is on a "Without Prejudice" basis

No design modification(s) is allowed.

 Supplementary (tem(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signatura:

Date:

# > Back to OneMotoring

**Enquire PARF/COE Rebate for Registered Vehicle** 

Vehicle Owner Particulars	
Owner ID Type:	Company
Owner ID:	5609M
Vehicle Details	
/ehicle No.:	PC5745X
/ehicle to be Exported:	No
ntended Deregistration Date:	10 Dec 2018
/ehicle Make:	TOYOTA
/ehicle Model:	HIACE COMMUTER GL 3.0 AUTO
Primary Colour:	White
Vanufacturing Year:	2017
ngine No.:	1KD2674311
Chassis No.:	KDH2230030458
Aaximum Power Output:	27
Open Market Value:	\$43,338.00
Original Registration Date:	07 Apr 2017
irst Registration Date:	07 Apr 2017
ransfer Count:	0
actual ARF Paid:	\$2,167.00
ntended PARF Rebate Details	
ARF Eligibility:	No
ARF Eligibility Expiry Date:	
ARF Rebate Amount: ntended COE Rebate Details	\$0.00
OE Expiry Date:	06 Apr 2027
OE Category:	C - Goods Vehicle & Bus
OE Period(Years):	10
P Paid:	\$47,036.00
OE Rebate Amount:	\$39,148.00
otal Rebate Amount:	\$39,148.00

The information contained herein is correct as at 10 Dec 2018

ОК

06172018 C 936am Karen veh nutin. Menu



# Service Request Details

Claim

S8M01556

Reference

None 🔊

Loss Date

December 1, 2018

Request Date

December 6, 2018

Due Date

December 13, 2018

Vendor Name

LKK AUTO CONSULTANTS PTE LTD (TP)

Type of Loss

Third Party Vehicle Damage

Services

Pending verification - Direct Settlement

# Actions Next Step Agree to perform service Decline Work Accept Work

#### Vehicle Information

Incident Vehicle Registration #

PC5745X

Make

TPVD TOYOTA

Model

HIACE-3.0 D GL (A)

Service Address

Primary Contact/Insured

TRANS-CAB SERVICES PTE LTD No.2 ANG MO KIO STREET 63, 569111, Singapore

Claim Handler

CHAN Kian Chuan 6568804269 kianchuan.chan@axa.com.sg

Additional Instructions

Messages

Invoices

History

Documents

Assessment

Metrics

Notes

New Message

# Catherine Chong (LKK Auto)

From:

Karen Tan <karentan@thinkone.com.sg>

Sent:

Wednesday, 5 December, 2018 5:08 PM

To:

SG AXA Insurance SM AXA SGP - Motor Survey

Subject:

RE: PC5745X & SHB9994S ACCIDENT DATED ON 01.12.2018

Attachments:

SAS2514330.PDF

Importance:

High

Categories:

Mateen

Dear Sir/Mdm,

I would like to arrange for a surveyor for PC5745X. As my client is claiming against your insured SHB9994S for the above mention accident.

Thank you.

#### Karen Tan

Claim Advisor Think One Autocare Pte Ltd No.18 Defu Avenue 2 Singapore 539522

HP: 9128 8488

DID: 6844 3300 FAX: 6842 4988

#### Asher Sng (LKKAuto)

From:

Asher Sng (LKKAuto)

Sent:

Wednesday, 12 December 2018 9:46 AM

To:

'Karen Tan

Subject:

RE: ACCIDENT INVOLVING PC 5745X & SHB 9994S ON 01/12/2018

# 'WITHOUT PREJUDICE' SAVE AS TO COSTS

Hi Sir/Mdm,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will base on the number of days of repair as recommended by our surveyor.

Kindly take note that the case handler in-charge is Asher and she can be contacted at her DID 6841 6051

In order to expedite the claim process, please forward all relevant documents to us (LKK) to proceed on negotiate settlement.

Thank You.

Best Regards,

Asher Sng | Case Handler LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: <u>ashersng@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Karen Tan <karentan@thinkone.com.sg>
Sent: Tuesday, 11 December 2018 4:04 PM
To: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Subject: RE: ACCIDENT INVOLVING PC 5745X & SHB 9994S ON 01/12/2018

Importance: High

Hi Asher,

Please take note that your insured state he could not break in time and skidded forward. Which means that he been following

too closely which causes this accident.

Your insured also admit that he collide at my client's rear "My vehicle front right light and bonnet hit onto the van's left rear tail light".

Please advise on the liability to your soonest.

Thank you.

#### Karen Tan

Claim Advisor Think One Autocare Pte Ltd No.18 Defu Avenue 2 Singapore 539522

HP: 9128 8488

DID: 6844 3300 FAX: 6842 4988

From: Asher Sng (LKKAuto) < Asher Sng@lkkauto.com>

Sent: Tuesday, 11 December, 2018 2:29 PM To: Karen Tan < karentan@thinkone.com.sg>

Subject: ACCIDENT INVOLVING PC 5745X & SHB 9994S ON 01/12/2018

# WITHOUT PREJUDICE' SAVE AS TO COSTS

Your Ref: PC 5745X

Our Ref: CC4/ASM18021995/Ueb3

Dear Sirs.

ACCIDENT INVOLVING PC 5745X & SHB 9994S ON 01/12/2018

We refer to the above matter.

Please be informed that liability is unclear for this matter. Enclosed herewith in this email is a copy of our insured's accident report for your perusal.

We are in a course of investigating into the circumstances of the accident. After verifying further with our OI we will revert with our opinion on the cause of the accident. Kindly do not refer to any party for legal assistance until you heard further from us.

Meanwhile, we would like to request a copy of video footage/witness statement/scene photos(if any) in order for us to look into the matter.

We shall revert upon hearing from you.

Thank You.

Best Regards,

Asher Sng | Case Handler

phone: 6841-6051 | email: <u>ashersna@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | \$(408933)



# <TP - Mandate IA> - S8M01556 [ACCIDENT INVOLVING SHB 9994S(OI) & PC 5745X(TP) ON 01/12/2018]

Type

Question

#### Message

Liability: 100%. Insured driver rear-ended third party. Inform OI about third party claim. Agreed to settle at best. We seek your mandate at \$4,448.95(all-in). TP-Mandate IA had been uploaded in Smartclaims. Kindly let us have your approval/instruction. Hsiao Tong - 26-Oct-19

Reply



51 UBLAVE 1, #02-25 PAYA UBLINDUSTRIAL PARK, SINGAPORE 408933 TEL: (065) 62563561 FAX: (065) 62564315

# **Immediate Advice**

To: AXA Insurance Pte Ltd

Date: 26/10/2019

# **Survey Details:**

Date of loss	1-Dec-18
Date of appointment	6-Dec-18
Date of survey	10-Dec-18
Location of survey	THINK ONE AUTOCARE PTE LTD

#### Vehicle Details:

Claim Type:	Third party	
Vehicle number	PC 5745X	
Make and Model	TOYOTA HIACE COMMETER GL 3.0 A	
Date of registration	7/4/201	
Excess		
Market Value	\$70,000	
Parf Rebate	\$39,148	
Nett Loss	\$30,852	

#### Repair details:

Initial Estimate	Ś	23,623.75
		20,020.70

# Proposed/Revised repair cost:

Parts	\$	2,307.76 (	(Par
Check items (estimate)		NIL	
Labour	\$	1,360.00	
Total	\$	3,667.76	
Lump Sum(if applicable)	\$	3,650.00	

Number of days for repair 5

(Parts less 50%)



51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL ; (065) 62563561 FAX ; (065) 62564315

# Remarks:

OID rear-ended third party.	

# Mandate:

Liability(TP)	100%	
Proposed repair cost (w/GST)	\$ 3,691.50	
Loss of use	\$ 750.00	(5days x \$150.00)
Loss of rental	NIL	no. of days
Loss of income	NIL	no. of days
LTA search fees	\$ 7.45	
Others	NIL	
Proposed Total	\$ 4,448.95	

#### Hsiao Tong (LKKAuto)

From:

Shu Pei (LKKAuto)

Sent:

Tuesday, 29 October 2019 9:20 AM

To:

Hsiao Tong (LKKAuto)

Subject:

RE: New message for service request 86143, vehicle number PC5745X

-			
]	REC'D TP SIGNED LOD & DV***PASS TO VIVIAN	STU	13/9/2019 3:26:27 PM
]	Case Tranfer To Hsiao Tong***File Pass To Hsiao Tong	STU	24/10/2019 3:18:06 PM
]	Message AXA: Liability: 100%. Insured driver rear-ended third party. Inform OI about third party claim. Agreed to settle at best. We seek your mandate at \$4,448.95(all-in). TP-Mandate IA had been uploaded in Smartclaims. Kindly let us have your approval/instruction. Hsiao Tong — 26-Oct-19	СНТ	26/10/2019 2:02:55 PM
]	29/10/19 8:51 AM CHAN Kian Chuan PLS PROCEED AS PROPOSED	LSP	29/10/2019 9:06:29 AM

Best Regards, Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupei@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

----Original Message----

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Sent: Tuesday, 29 October 2019 8:54 AM To: Admin A <admin-a@lkkauto.com>

Subject: FW: New message for service request 86143, vehicle number PC5745X

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

----Original Message----

From: kianchuan.chan@axa.com.sg <kianchuan.chan@axa.com.sg>

Sent: Tuesday, 29 October, 2019 8:52 AM

To: admin-d@lkkauto.com

Subject: New message for service request 86143, vehicle number PC5745X

AXA Insurance has sent you a message for claim number S8M01556.

Please click here https://vp.smartclaims.axa.com.sg/claim-portal/ to view the message in Vendor Portal.

This message is confidential; its contents do not constitute a commitment by AXA except where provided for in a written agreement between you and AXA. Any unauthorized disclosure, use or dissemination, either whole or partial, is prohibited. If you are not the intended recipient of the message, please notify the sender immediately.

# **DISCHARGE \ SATISFACTION VOUCHER**

Claim no:  I / We Think DD	e hasing Ple Ho	NBIC/ DOC	20111560	aM
hereby state that the repai	DATE	have been carrount of <b>Think One Auto</b>	ried out to my/o	,
with regards to the damag	e of all claims under policy no			05=20 hv
	Vehicle Owner			
	Name	Think one le	lasing Pla	e ud
	NRIC	201115609	M	
	Address	20 Uti Road.	4 #02-08	
		Think one Bu	-	
		dingapore		
	Signature	LEASING LEASING		
	F. M. 17 - 17 - 17 - 17 - 17 - 17 - 17 - 17	( with company st	amp if applica	ble)

#### Hsiao Tong (LKKAuto)

From:

michaelng@thinkone.com.sg

Sent:

Thursday, 7 November 2019 12:38 PM

To:

Hsiao Tong (LKKAuto)

Subject:

RE: PC5745X DOA.1.12.2018 //LKK REF: CC4/ASM18021995/Upb3

Importance:

High

HI HSIAO TONG,

We accept your offer kindly send us the DV

Thank you

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Thursday, 7 November, 2019 9:00 AM

To: michaelng@thinkone.com.sg

Subject: RE: PC5745X DOA.1.12.2018 //LKK REF: CC4/ASM18021995/Upb3

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

We propose settlement at a global sum of \$4,400.00(all-in).

Please confirm acceptance.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: <u>chewht@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Suwanna (LKK Auto) < Suwanna@lkkauto.com>

Sent: Thursday, 5 September 2019 9:02 AM

To: michaelng@thinkone.com.sg

Cc: Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>

Subject: FW: PC5745X DOA.1.12.2018

Importance: High

Without Prejudice

Dear Sir / Madam,

Thank you for your email.

Please be informed that this matter is now handled by my colleague, Ms Vivian Lau.

Hi Vivian,

FYNA, our ref CC4/ASM18021995/Uwb3

Thank you.

Best Regards,

Suwanna Te-Uttaruang | Admin support

LKK Auto Consultants Pte Ltd

Email Suwanna@lkkauto.com fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: michaelng@thinkone.com.sg <michaelng@thinkone.com.sg>

Sent: Wednesday, 4 September 2019 4:22 PM

To: CS A Team < cs-a@lkkauto.com > Subject: PC5745X DOA.1.12.2018

Importance: High

Dear Staffs,

Attach as per request

Thank you Michael Ng 97938472

#### Hsiao Tong (LKKAuto)

From:

Jason < Jason@fastechauto.com.sg>

Sent:

Thursday, 7 November 2019 12:32 PM

To:

Hsiao Tong (LKKAuto)

Subject:

RE: YOUR REF:SLV57D MY REF:YP3878J DOA:26/12/2017 //LKK REF:

CC4/ASM17024438/Upb3

Without Prejudice

Dear Hsiao Tong,

We are pleased to accept your offer of global sum of \$2,440.00(all-in) for my client's vehicle claim.

Thank you.

Best Regards

Jason Tang Kim Chwee Auto Pte Ltd 1 Kaki Bukit Ave 6 #01-46/48/50 AutoBay Singapore 417883

Tel: 67465405 Hp: 98218445

jason@fastechauto.com.sg

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/claimant.

From: Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]

Sent: Thursday, November 7, 2019 9:02 AM To: Jason < Jason@fastechauto.com.sg>

Subject: RE: YOUR REF:SLV57D MY REF:YP3878J DOA:26/12/2017 //LKK REF: CC4/ASM17024438/Upb3

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

We propose settlement at a global sum of \$2,440.00(all-in).

Please confirm acceptance.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice

engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: <a href="mailto:chewht@lkkauto.com">chewht@lkkauto.com</a> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jason Fastech Auto < jason@fastechauto.com.sg>

Sent: Friday, 26 July 2019 3:21 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: YOUR REF:SLV57D MY REF:YP3878J DOA:26/12/2017

Without Prejudice

Dear Hsiao Tong,

Please refer to our Letter of Demand dated 09/07/2019.

We await your offer.

Thank you.

Best Regards

Jason Tang Kim Chwee Auto Pte Ltd 1 Kaki Bukit Ave 6 #01-46/48/50 AutoBay Singapore 417883

Tel: 67465405 Hp: 98218445

jason@fastechauto.com.sg

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/claimant.



### THINK ONE AUTOCARE PTE LTD

RCB: 201322501G GST: 201322501G

No 18 Defu Avenue 2, Singapore 539522 Tel: (65)6844 3300 Fax: (65)6842 4988 Email: enquiry\_autocare@thinkone.com.sg

Our Ref

: PC5745X

Your Ref

: CC4/ASM18021995/Ueb3

Date

: 06.03.2019

AXA INSURANCE SINGAPORE PTE LTD 8 SHENTON WAY #24-01 AXA TOWER SINGAPORE 068811

Dear Sirs,

Accident Involving PC5745X & SHB9994S along 60 YISHUN CENTRAL on 01/12/2018 at 05:20HR.

We are authorized by **THINK ONE LEASING PTE LTD** the owner of vehicle **PC5745X** to claim damages and loses against your insured in connection with the above road traffic accident.

Our client's vehicle was damaged and our client has been put to loss and expenses, particular of which are as follows:

Cost of Repair (inc 7%gst)

\$3,905.50

Loss of Rental (\$180 x 2.00 days)

\$963.00

LTA Search Fee

\$7.45

:

Total

\$4,875.95

We enclose herewith the supporting documents for your perusal.

Please let us have your cheque payment made in favour of 'Think One Autocare Pte Ltd'

Yours Faithfully

Think One Autocare Pte Ltd 18 Dety Lane Avenue 2

Singaphre 539522 Tel: 8844 3900 Fax: 6842 4988

Tel: 8844 3900 Fax: 8842 4988

Karen Tan Claim Advisor HP: 91288488 DID: 68443300

karentan@thinkone.com.sg



# THINK ONE AUTOCARE PTE LTD

RCB: 201322501G GST: 201322501G No 18 Defu Avenue 2, Singapore 539522 Tel: (65)6844 3300 Fax: (65)6842 4988 Email: enquiry\_autocare@thinkone.com.sg

Bill To : AXA INSURANCE SINGAPORE PTE LTD

Address: 8 SHENTON WAY #24-01 AXA TOWER

SINGAPORE 068811

Attn : 6338 7288

Tel

HP :

Fax:

Invoice Ref : JO201903-0009

Date

: 04/03/2019

Vehicle Num

: PC5745X

Make/Model : TOYOTA HIACE COMMUTER (

Mileage(km) : 0.00

Staff ID

: KARENT

Remarks/Ref :

S/N Description

FINAL REPAIR BILL

Qty

Unit Price Disc %

Amount SS

3,650.00

0.00

3,650.00

E & O.E.

SUB TOTAL

3,650.00

255.50

GST 7% TOTAL SGD 255.50

3,905.50

Think One Autocare Pte Ltd 18 Defy Lane Avenue 2 Singapore 539522 Tel: 6844 \$300 /Fax/ 6842 4988

for Think One Autocare Pte Ltd.

Customer's Signature / Co.Stamp



51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

ΔΥΔ ΙΙ	NSURANCE PTE	LTD	Ref : CC4/ASM1802	1995/Upb3s2
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8 SHENTON WAY #24-01 AXA TOWERSINGAPORE 068811		Date: 15-11-2019		
ATTN	KIAN CHUAN		Code: ASM	
1.		Policy Particulars	:- THIRD PARTY CLAI	M
	Insured Veh.	SHB 9994S	Veh. Inspected	PC 5745X
	Policy No.	VPX/P1680520	Coverage (\$)	0.00
	Claim No.	S8M01556	Excess (\$)	0.00
	Assign From	KIAN CHUAN	Assign Date	06/12/2018
2.		Vehicle Parti	culars & Condition	
	Make & Model	TOYOTA HIACE COMMUTER GL (A)	c.c	2982
	Engine No.	HIDDEN	Year of Reg.	2017
	Chassis No.	KDH2230030458	Colour	WHITE
= 19	Odometer	158811	Steering	IN ORDER
	Brakes	IN ORDER	Modification	NIL
	General	GOOD		
3.		Condit	ions of Tyres	
	0	Size	Make	Balance
	R/H Front Tyre	195 R15	BRIDGESTONE	6 mm
	L/H Front Tyre	195 R15	BRIDGESTONE	6 mm
	R/H Rear Tyre	195 R15	BRIDGESTONE	6 mm
	L/H Rear Tyre	195 R15	BRIDGESTONE	6 mm
4.		Descript	on of Damages	
	THE VEHICLE SU	STAINED DAMAGES AT THE RE	AR N/S PORTION.	
	DAMAGES SEE D	ETAILS.		
5.		Genera	al Information	
	Accident Date	01/12/2018	Inspection Date	10/12/2018

Remarks

Estimate Days of Repair

5 Working Days

THINK ONE AUTOCARE PTE LTD

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS.

B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.

NO.18 DEFU AVENUE 2 SINGAPORE 539522

ESTIMATED NORMAL PERIOD FOR REPAIR:

Survey held at

5a.

5b.



51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

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# ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. PC 5745X

Qty	Description of Parts	Condition	Estimate By Workshop (\$))	Our Adjusted
	REPLACEMENT OF PARTS			
1	REAR BUMPER ASSY (CONSISTENT)	TORN	1,660,00	432.80
1	REAR BUMPER LEFT BRACKET (CONSISTENT)	BENT	86.00	86.00
1	REAR BUMPER INNER BEAM (CONSISTENT)	TO REPAIR SEE LABOUR	287.00	
1	REAR TAILGATE ASSY (CONSISTENT)	BADLY DENTED	1,862.00	1.862.00
1	REAR TAILGATE CENTRE LOGO (CONSISTENT)	NECESSARY	68.00	68.00
1	REAR TAILGATE HIACE EMBLEM (CONSISTENT)	NECESSARY	74.00	74.00
1	REAR TAILGATE LOCK MECHANISM (CONSISTENT)	NOT NECESSARY	266.00	
1	REAR TAILGATE INNER BOARD (CONSISTENT)	NOT NECESSARY	191.00	
1	REAR TAILGATE LOCK ACTUATOR (CONSISTENT)	NOT NECESSARY	289.00	
1	REAR TAILGATE OUTER GARNISH (CONSISTENT)	NOT NECESSARY	176.00	
1	REAR LEFT TAILLAMP (CONSISTENT)	CRACKED	785.00	386.70
1	REAR TAILLAMP LEFT LOWER PANEL (CONSISTENT)	TWISTED	120.00	120.00
1	REAR LEFT FENDER PANEL ASSY (CONSISTENT)	TO REPAIR SEE LABOUR	11,800.00	
1	REAR LEFT AIR DUCT (CONSISTENT)	NOT NECESSARY	96.00	
1	REAR LEFT LOWER SIDE PANEL (CONSISTENT)	NOT NECESSARY	580.00	
1	REAR END LOWER PANEL (CONSISTENT)	BADLY DENTED	1,275.00	866.01
1	REAR LEFT SLIDING DOOR ASSY (CONSISTENT)	NOT NECESSARY	1,612.00	DESTRUCTION R.
1	REAR LEFT SLIDING DOOR LOWER HINGE (CONSISTENT)	NOT NECESSARY	218.00	
	LESS 25% DISCOUNT		-5,361.25	-
	LESS 50% DISCOUNT		-	-1,947.75
			16,083.75	1,947.76
	SPECIAL NETT ITEMS			
10	REAR BUMPER CLIPS (SN) (CONSISTENT)	NECESSARY	50.00	50.00
12	REAR TAILGATE INNER BOARD CLIPS (SN) (CONSISTENT)	NECESSARY	30.00	30.00
1	REAR TAILGATE 70KM/H STICKER (SN) (CONSISTENT)	NECESSARY	50.00	10.00
4	REAR TAILGATE OUTER GARNISH CLIPS (SN) (CONSISTENT)	NOT NECESSARY	20.00	-
	REAR LEFT FENDER PANEL SEALANT (SN) (CONSISTENT)	NOT NECESSARY	80.00	Ø

Report Ref No. CC4/ASM18021995/Upb3s2



51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

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101	Reg. No: 199607198R GST	140, 140, 13-3007 180-N		Page No.:2 of 3
Qty	Description of Parts	Condition	Estimate By Workshop (\$))	Our Adjusted (\$)
1	REAR LEFT LOWER SIDE PANEL SEALANT (SN) (CONSISTENT)	NOT NECESSARY	80.00	120
1	REAR END LOWER PANEL SEALANT (SN) (CONSISTENT)	NOT NECESSARY	120.00	1
1	REAR WINDSCREEN GLASS SEALANT (SN) (CONSISTENT)	NECESSARY	80.00	40.00
1	REAR WINDSCREEN GLASS INNER SEAL (SN) (CONSISTENT)	NECESSARY	100.00	30.00
1	REAR LEFT SLIDING DOOR GLASS SEALANT (SN) (CONSISTENT)	NOT NECESSARY	80.00	85
1	REAR LEFT WHEEL RIM (SN) (CONSISTENT)	NOT NECESSARY	650.00	1
1	REAR LEFT WHEEL RIM COVER (SN) (CONSISTENT)	NOT NECESSARY	180.00	
1	REAR LEFT QUARTER GLASS SEALANT(SN) (CONSISTENT)	NOT NECESSARY	100.00	84
1	REAR LEFT TYRE (SN) (CONSISTENT)	NOT NECESSARY	350.00	6
1	REAR VIEW CAMERA (SN) (CONSISTENT)	NOT NECESSARY	300.00	29
1	REAR NO PLATE (SN) (CONSISTENT)	NOT NECESSARY	80.00	
1	SET REAR REVERSE SENSOR (SN) (CONSISTENT)	DAMAGED	200.00	200.00
	00A 9690 G1	Service CA	2,550.00	360.00
	LABOUR			
	LABOUT FOR PANEL BEATING, CUT, WELD, STRAIGHTENING REAR LEFT, REAR AFFECTED AREA AND REPLACE REAR LEFT AND REAR DAMAGED PARTS. INCLUSIVE OF THE REPAIR OF REAR BUMPER INNER BEAM AND REAR LEFT FENDER PANEL ASSY.		2,000.00	500.00
	TO PUTTY AND SPRAY PAINTING REAR LEFT AND REAR PORTION.		2,000.00	600.00
	TO CHECK REAR LIGHTING AND WIRING.		50.00	20.00
	TO REMOVE AND INSTALL REAR TAILGATE LOCK MECHANISM.		80.00	60.00
	TO REMOVE AND INSTALL REAR INNER TRIM TO FACILITATE THE REPAIR.	NOT NECESSARY	150.00	6-
	TO APPLY ANTI RUST PROOFING TO REAR LEFT AND REAR AFFECTED AREA.		120.00	60.00
- 1	TO BALANCE REAR LEFT WHEEL.	NOT NECESSARY	50.00	
- 1	TO CONDUCT WHEEL ALIGNMENT.	NOT NECESSARY	80.00	-
	TO REMOVE AND INSTALL REAR WINDSCREEN GLASS TO FACILITATE THE REPAIR.		140.00	120.00

Report Ref No. CC4/ASM18021995/Upb3s2



51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

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Qty	Description of Parts	Condition	Estimate By Workshop (\$))	Our Adjusted (\$)
	TO REMOVE AND INSTALL REAR LEFT SLIDING DOOR GLASS.	NOT NECESSARY	80.00	
	TO CHECK CENTRE LOCKING FOR FUNCTION.	NOT NECESSARY	80.00	
	TO REMOVE AND INSTALL REAR LEFT SLIDING DOOR LOCK MECHANISM.	NOT NECESSARY	80.00	14
	TO REMOVE AND INSTALL REAR LEFT QUARTER GLASS.	NOT NECESSARY	100.00	92
	TO REMOVE AND INSTALL REAR VIEW CAMERA.	NOT NECESSARY	80.00	84
	TOWING SERVICE.	NOT NECESSARY	100.00	8.7
			5,190.00	1,360.00
	GRAND TOTAL		23,823.75	3,667.76

RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)	3,650.00
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Report Ref No. CC4/ASM18021995/Upb3s2

CHUA KANG SENG

Licensed Appraiser