

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMPCSN3038911800

Claim No : SNM18D05644/C02/tkl

Claimant : SMRT TAXIS PTE LTD

Amount : S\$5,150.00

SINGAPORE DOLLARS FIVE THOUSAND ONE HUNDRED FIFTY ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SHB 1621X

Insured Vehicle No. : SJT 8467K

Date of Loss : 04/12/2018

Place of Accident : JALAN EUNOS

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : ONG SOO BOON

Driver Name : DION NICOLE SEOW (XIAO JING YING)

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) Global Sum (all in)

S\$ 5,150.00

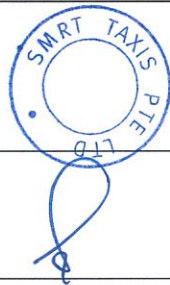
TOTAL . . . . . S\$ 5,150.00

Claimant Name : \_\_\_\_\_

NRIC No : \_\_\_\_\_

Signature : \_\_\_\_\_

Date : \_\_\_\_\_



\*\*\* This Discharge Voucher applies only to the claimant's claim or his property damage and will not affect his personal injuries claim and/or uninsured losses claim in a later date. Further, the settlement terms herein should not be used as an evidence to prejudice to the claimant's personal injuries claim and/or other uninsured losses claim arising of the subject matter in this action.

## AUTHORIZATION TO ACT

I, SMRT TAXIS PTE LTD (the third party claimant") of 60 WOODLANDS INDUSTRIAL PARK E4 (S)757705 (address), owner of SHB 1621X (vehicle no.) hereby authorize SMRT AUTOMOTIVE SERVICES PTE LTD ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no SHB 1621X that was damaged pursuant to the accident which occurred on 04/12/2018 (date) along JALAN EUNOS (location) involving vehicle no/s SJT 8467K ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of SMRT TAXIS PTE LTD.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 28 (day) of April (month) 2020 (year)



Signed by "the third party claimant"  
(with chop if applicable)



Signed by "the workshop"  
(with chop)





**SMRT Taxis Pte Ltd**

**MEMORANDUM**

To: Claims Dept

Our Ref: TAX/12/18/2016

From: SMRT Taxis Pte Ltd

Date: 11/12/2018

**ACCIDENT INVOLVING SHB 1621X & SJT 8467K ON 04/12/2018 ALONG JALAN EUNOS TOWARDS MARINE PARADE**

This is to confirm that the daily rental rate for SHB 1621X is \$105.93 per day.

Please proceed to recover any rental loss from the third party as a result of the above accident.

Thank you.

Yours sincerely  
SMRT TAXIS PTE LTD



for Manager

**Tax Invoice**

GST Reg No. : MR-8500001-7  
CRN : 199004280Z  
Invoice No. : IV190700231  
Date : 09.07.2019  
Vehicle No. : SHB1621X  
Your Ref No. : TAX/12/18/2016  
Our Ref No. : 24099095  
Terms : 30 Days

Customer Code: 3000063

SMRT TAXIS PTE LTD

Block Unit

60 WOODLANDS INDUSTRIAL PARK E4  
SINGAPORE 757705

Description	Qty	Unit Cost	Add / (Discount) Amount	Amount
LUMP SUM AMOUNT FOR REPAIR AS PER SURVEYOR'S RECOMMENDATION	1.00		\$	4,350.00
GRAND TOTAL				\$ 4,350.00

Remark :

Make/Model : TOYOTA PRIUS  
Accident Date : 04.12.2018

N.B. Payment by cheque should be crossed and  
made payable to 'SMRT Automotive Services Pte Ltd'.  
No receipt will be issued unless requested.

Authorised Signature  
for SMRT Automotive Services Pte Ltd



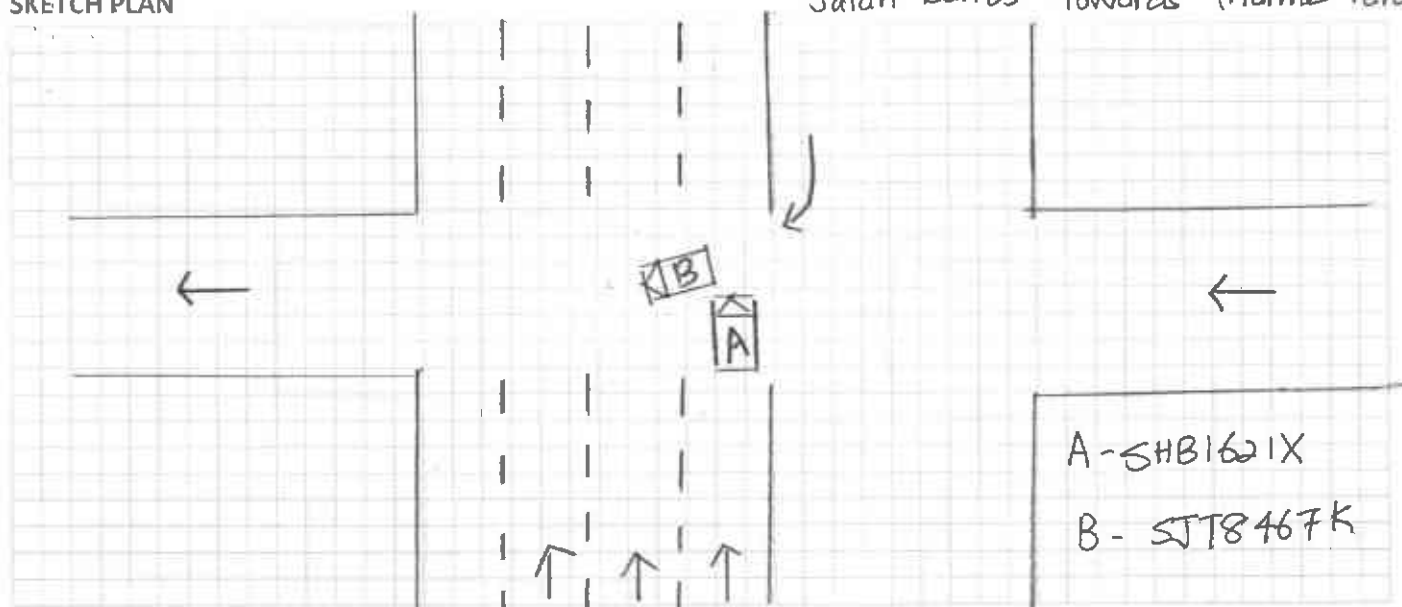
## Laid Up Report

Accident Start Date : 02/12/2018  
Accident End Date : 01/01/2019

Date Generated : 02/01/2019  
User Name : LeeGek

Case Reference Number	Vehicle Registration Number	Company Type	Vehicle Make	Vehicle Model	Job Card Number	Date and Time (Accident Repair)	Date and Time (Repair Completed)
TAX/12/18/2016	SHB1621X	SMRT Taxis Pte Ltd	TOYOTA	PRIUS	24099095	04/12/2018 2:16 AM	11/12/2018 3:49 PM

Jalan Eunus towards Marine Parade.

[illegible]

I/We declare the foregoing particulars are true in every respect.



Driver's Signature  
(If driver is not the policyholder)  
Date & Time:

4 | 12 | 18

Reporting Centre Personnel's Signature  
Name:  
NRIC/FIN No.:

## SKETCH PLAN

### IMPORTANT NOTICE

1. Please report **correctly** the details of the accident to speed up the claims process.
2. This Form must be **completed by the Policyholder and/or the Authorised Driver**.
3. Information provided must be as **truthful and accurate as possible**. Any wilful misrepresentation or withholding of material facts may allow insurance companies to **repudiate policy liability**.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
  - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims. (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
  - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
  - (ii) for complying with requirements under any regulations, laws or court orders.



Policyholder's Signature  
Date & Time:

Driver's Signature  
(If driver is not the policyholder)  
Date & Time:

Reporting Centre Personnel's Signature  
Name:  
NRIC/FIN No.:

## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This form must be completed by the Policyholder and/or the Authorized Driver.
3. Information provided must be as truthful and accurate as possible. Any willful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

### ACCIDENT STATEMENT

Date Of Report	04/12/2018 12:47
Date Of Accident	04/12/2018 02:00
Exact Location Of Accident	JALAN EUNOS TOWARDS MARINE PARADE
Country/State of Loss	SINGAPORE

### DETAILS OF OWN VEHICLE

Vehicle Registration Number	SHB1621X
<b>Insured/Policyholder</b>	
Name Of Registered Owner	SMRT TAXIS PTE LTD
Co Reg No	198905369K
E-mail Address	NOEMAIL
Mobile Phone No	
Alternative Phone No	OFFICE-800000000

### Vehicle Particulars

Manufacturer	TOYOTA
Model	PRIUS TAXI-1.8 (A)
Exact Purpose for which vehicle was being used at time of accident	HIRE AND REWARD

Are you claiming under your own insurance policy for repair to your vehicle? NO

If No, Please state action to be taken THIRD PARTY

Vehicle Category TAXI

### Insurance Company

Name of Insurance Company	MS FIRST CAPITAL INSURANCE LTD
Type Of Coverage	THIRD PARTY FIRE AND/OR THEFT
Fleet Policy	YES
Policy Number	D-18090213MFSH
Cover Note Number	

### Driver

Name of Driver	SOH CHEE HOE (SU ZHIHAO)
NRIC No	S8101583Z
Date Of Birth	18/01/1981
Occupation	OUTDOOR
Date Of Driving Pass	13/09/2007
Driving Experience	11 YEARS AND 2 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-80000000
Fax Number	
Contact Number	
E-Mail Address	NOEMAIL



Address 11  
 Postcode  
 Was driver an employee of the Insured's Company NO  
 If No, Relationship of the Driver with the Insured OTHER - HIRER  
 Vehicle Registration Number of Driver's Own Vehicle  
 Insurance Company of Driver's Own Vehicle

#### General Information of the Accident

Type Of Accident SIDE SWIPE  
 Weather Conditions CLEAR  
 Road Surface DRY

#### Other Information

Was any foreign vehicle involved in this accident? NO  
 Number of vehicles involved in the accident  
 Was any body injured in the Accident? NO  
 Was any injured conveyed to hospital by ambulance? NO  
 Was any other material or property damaged? YES  
 I have been approached by unknown person(s) soliciting/offering accident claims assistance. NO  
 Number of Passengers (Including Driver) 1

#### Details of Police Action

Was the accident reported to the police? NO  
 If Yes, Please state which Police Station  
 Was notice of intended Prosecution given? NO  
 If Yes, against whom?

#### Circumstances of Accident

I WAS TRAVELLING ALONG JALAN EUNOS TOWARDS MARINE PARADE. TRAFFIC WAS IN MY FAVOUR, AS SUCH I WAS PROCEEDING STRAIGHT. SUDDENLY A VEHICLE SJT8467K MADE A RIGHT TURN ABRUPTLY FROM THE OPPOSITE DIRECTION. I APPLIED E - BRAKE TO STOP BUT MY TAXI STILL COLLIDED ONTO THE LEFT REAR PORTION OF THE VEHICLE.

#### Attachment(s)

Are accident photos available for attachment? YES  
 Was there any video captured by Car Camera? YES  
 Remarks/ Reasons: FILE TOO BIG  
 Was there any audio recorded? NO

#### DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number SJT8467K  
 Vehicle Make/Model/Colour  
 Details Of Properties  
 Vehicle Category PRIVATE CAR  
 Name of Driver DION NICOLE SEOW  
 NRIC/Passport Number S98153791  
 Contact Number  
 Address  
 Postcode  
 Insurance Company Name  
 Nature Of Damage  
 No. Of Passenger (Including Driver)



Date: 4/12/2018

Our Ref. No.:

### Letter of Authorisation

I, Name SON CHEE HOE (NRIC No.: S 8101583Z) the registered hirer / relief driver / taxi share driver of SMRT taxi registration number SHB1621X hereby authorise **SMRT Automotive Services Pte Ltd ("AutoSvs")** to deal with all matters arising out of the accident between my taxi and Third party vehicle SJT 8467K happened on Date 4/12/18 along Place JALAN BUNOS (the "Accident") on my behalf, including but not limited to instituting and any claims or proceedings against such party or parties (as AutoSvs deems fit in its absolute discretion) in respect of any claim, demand, loss, cost, expense, liability, damages or action made against us or incurred or suffered by us.

Without prejudice to the foregoing, I further authorise AutoSvs to negotiate, resolve and settle any proceeding or claim arising out of the accidents, including but not limited to doing any act or executing any document or signing the Discharge Voucher on my behalf as may be required.

Name

SON CHEE HOE

Signature:

NRIC No.

S 8101583Z

Tel No.

9423 5128

Address

CHIA CHU KANG AVE 5 B1K490A

#13-249 S(681470)



Enquire Transaction History

Log Date/Time:	05 Dec 2018 / 08:54:32	Transaction Amount:	\$7.49
Asset Type:	Vehicle		
Asset ID:	SJT8467K		
Transaction Type:	18.32 Insurance Enquiry (GIRO Payment)	Channel:	External Agency
User ID:	ESASBAHO - BAI QISHI BINTE ABDUL HAI II	Business Transaction Reference No.:	20181205085432582159
Search Date / Time:	04 Dec 2018 02:01:00		
Insurance Company:	CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD		
Information displayed is correct as at the log date and time.			

Enquire Related Logs OK



Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC3/CTI18021974/T1fb3

21<sup>st</sup> February 2019

**ONG SOO BOON**

18 Ipoh Lane,  
#09-03,  
Singapore 438622.

Dear Sir/Madam,

**ROAD TRAFFIC ACCIDENT INVOLVING VEHICLE NOS. SJT 8467K AND SHB 1621X ALONG JUNCTION OF JALAN EUNOS AND SIMS AVENUE EAST ON 04.12.2018.**

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Yours faithfully,

Poh Kin, Chong  
*Case Handler*  
DID: 6841 2132  
FAX: 6741 4108  
Email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)

c.c. *China Taiping Insurance (Singapore) Pte Ltd  
(Motor Claims Dept)*

## Vic (LKKAUTO)

---

**From:** Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>  
**Sent:** Thursday, 12 March, 2020 10:04 AM  
**To:** Vic (LKKAUTO)  
**Cc:** Admin A  
**Subject:** Re: <SEEK MANDATE> RE: Direct Settlement - Accident Involving SJT8467K (OI : CTI - SNM18D05644/C02/tkl) and SHB1621X (TP : LKK REF - CC3/CTI18021974/T1hb3) on 04.12.2018

### Without Prejudice

Dear Vic,

We refer to the above matter.

Please proceed to settle the third party property claim at \$5,158.51.

Please keep us posted on your payment advice for us to act accordingly.

Thank you.

Regards

**Tan Kah Leong**  
Assistant Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6193 | F: (65) 6222 1033

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/)

*Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.*

---

**From:** Vic (LKKAUTO) <vicalpeh@lkkauto.com>  
**Sent:** Wednesday, October 23, 2019 2:48 PM  
**To:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>  
**Cc:** Admin A <admin-a@lkkauto.com>; Vic (LKKAUTO) <vicalpeh@lkkauto.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>; Chong Boon Sen <boonsen.chong@sg.cntaiping.com>; Irene Tay <irene.tay@sg.cntaiping.com>  
**Subject:** <SEEK MANDATE> RE: Direct Settlement - Accident Involving SJT8467K (OI : CTI - SNM18D05644C02) and SHB1621X (TP : LKK REF - CC3/CTI18021974/T1hb3) on 04.12.2018

**CTI REF – SNM18D05644C02**  
**LKK REF – CC3/CTI18021974/T1hb3**

Dear Sir/Madam,

ACCIDENT INVOLVING VEHICLES SJT 8467K (OI) AND SHB 1621X (TP) ON 04/12/2018

We refer to the above matter.

It was reported that Insured vehicle was making a right turn at the junction and TP was travelling straight when the collision occurred. A copy of TP video footage was attached for your reference.

We had spoken to the Insured Driver and she confirmed accident details and was informed of the TP claim and NCD issues. A letter was sent out to the Insured to notify TP claim and NCD issues.

As such, in view of BOLA 5, liability may not be to our Insured's favour and we have to settle the claim from the TP repairer and the damages sustained to TP vehicle were consistent to the nature of the accident.

Summary to offer to repairer **SMRT AUTOMOTIVE SERVICES PTE LTD** is as follows:

TP CLAIMED		REVISED - TO OFFER
Cost of Repair	\$ 12,914.24	\$ 4,350.00
Loss of Rental (\$105.93 x 7.75 days)	\$ 820.96	\$ 741.51 (\$105.93 x 7 days)
Loss of Income (\$60 x 1.75 days)	\$ 105.00	\$ 60.00 (\$60.00 x 1 day)
LTA Search Fee	\$ 7.00	\$ 7.00
<b>TOTAL</b>	<b>\$ 13,847.20</b>	<b>\$ 5,158.51</b>

Breakdown of days is as follows:

Recommended Days	4 days
Weekends / Downtime	3 days
<b>TOTAL</b>	<b>7 days</b>

Relevant supporting claim documents are attached herewith for your perusal and reference.

For your approval and/or further instructions please.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto  
Consultants  
Pte Ltd

*Save the Earth. Print only when necessary.*

This e-mail contain confidential and privileged material, and are for the sole use of the intended recipient. Use or distribution by an unintended recipient is prohibited, and may be a violation of law. If you believe that you received this e-mail in error, please do not read this e-mail or any attached items. Please delete the e-mail and all attachments, including any copies thereof, and inform the sender that you have deleted the e-mail, all attachments and any copies thereof. Thank you.

---

**From:** Shu Pei (LKKAuto)

**Sent:** Friday, 7 December, 2018 10:30 AM



**To:** Claims Dept of CTI

**Cc:** Lucas Lee; 'Irene Tay'; Poh Kin (LKKAuto); Admin A

**Subject:** Direct Settlement - Accident Involving SJT8467K (OI : CTI - TBA) and SHB1621X (TP : LKK  
REF - CC3/CTI18021974/T1fb3) on 04.12.2018

**WITHOUT PREJUDICE**

Dear Irene,

We refer to the above matter.

We have inspected TP vehicle SHB 1621X at M/s SMRT Automotive Services Pte Ltd on a WP basis and TP repairer proposed for a direct settlement.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Enclosed for your perusal is:

- TP's GIA report
- Estimated cost of repair
- Preliminary advice

Our case handler in-charge is Poh Kin and he can be contacted at DID: 6841-2132.

Thank You.

Best Regards,

**Shu Pei** Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366-0055 | email: [shupeil@lkkauto.com](mailto:shupeil@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

This email has been scanned by the Symantec Email Security.cloud service.  
For more information please visit <http://www.symanteccloud.com>

---

## Vic (LKKAuto)

---

**From:** Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis) <LeeGek@smrt.com.sg>  
**Sent:** Thursday, 23 April, 2020 10:44 AM  
**To:** Vic (LKKAuto)  
**Cc:** Admin A; Jasper Chua (LKK Auto)  
**Subject:** Returned DV Re: Accident on 4/12/2018 involving SHB 1621X & SJT 8467K (China Taiping's insured) Our Ref: TAX/12/18/2016/lg - LKK REF CC3/CTI18021974/T1hb3  
**Attachments:** img-422142912-0001.pdf

Dear Vic,

We attach the duly signed DV and ATA for your necessary action. Please let us have China Taiping's cheque for \$5,150.00 made in favour of **SMRT TAXIS PTE LTD**.

Please rely this message to the OIC from China Taiping - **please take note of the mode of payment as we have received 2 of their cheques recently and both were wrongly issued in favour of SMRT Automotive. Please issue cheque in compliance with our instructions to avoid unnecessary work and delay at our end.**

Thanks.

Regards

Tan Lee Gek (DID: 6556 3548)  
Claims Department  
SMRT Automotive Services Pte Ltd



---

**From:** Vic (LKKAuto) [mailto:vicalpeh@lkkauto.com]  
**Sent:** Wednesday, 22 April 2020 1:19 PM  
**To:** Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis)  
**Cc:** Admin A; Vic (LKKAuto); Jasper Chua (LKK Auto)  
**Subject:** RE: LOD Re: Accident on 4/12/2018 involving SHB 1621X & SJT 8467K (China Taiping's insured) Our Ref: TAX/12/18/2016/lg - LKK REF CC3/CTI18021974/T1hb3

Without Prejudice

Dear Lee Gek,

We refer to our below email.

For your acceptance please.

Thank you.

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

*"Please note that our above offer and any settlement arising from the above offer are made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our Insured Driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters.*

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



*Save the Earth. Print only when necessary.*

This e-mail contain confidential and privileged material, and are for the sole use of the intended recipient. Use or distribution by an unintended recipient is prohibited, and may be a violation of law. If you believe that you received this e-mail in error, please do not read this e-mail or any attached items. Please delete the e-mail and all attachments, including any copies thereof, and inform the sender that you have deleted the e-mail, all attachments and any copies thereof. Thank you.

---

**From:** Vic (LKKAuto)

**Sent:** Thursday, 12 March, 2020 5:54 PM

**To:** Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis)

**Cc:** Admin A; Vic (LKKAuto)

**Subject:** RE: LOD Re: Accident on 4/12/2018 involving SHB 1621X & SJT 8467K (China Taiping's insured) Our Ref: TAX/12/18/2016/lg - LKK REF CC3/CTI18021974/T1hb3

WITHOUT PREJUDICE

Dear Lee Gek,

We refer further to your below email.

On a without prejudice basis and purely for an amicable settlement on a without admission of liability to our Insured's part, we have our principal's mandate and we offer a global sum of **\$5,150.00** (all in) to settle your client's claim.

If agreeable, kindly chop and sign the attached DV and ATA an **forward back the original signed hard copy to us (LKK)** for payment processing.

The above amount is to be made payable to **SMRT TAXIS PTE LTD.**

Thank you.

*"Please note that our above offer and any settlement arising from the above offer are made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our Insured Driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters.*

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto  
Consultants  
Pte Ltd

*Save the Earth. Print only when necessary.*

This e-mail contain confidential and privileged material, and are for the sole use of the intended recipient. Use or distribution by an unintended recipient is prohibited, and may be a violation of law. If you believe that you received this e-mail in error, please do not read this e-mail or any attached items. Please delete the e-mail and all attachments, including any copies thereof, and inform the sender that you have deleted the e-mail, all attachments and any copies thereof. Thank you.

---

**From:** Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis) [<mailto:LeeGek@smrt.com.sg>]

**Sent:** Wednesday, 17 July, 2019 11:27 AM

**To:** CS A Team; Admin A

**Subject:** LOD Re: Accident on 4/12/2018 involving SHB 1621X & SJT 8467K (China Taiping's insured)

Our Ref: TAX/12/18/2016/lg

Dear All,

We quantify our claim as follows:-

Cost of Repair	\$4350.00
Loss of Rental	\$820.96 ( 7.75 days x \$105.93 )
Loss of Income	\$105.00 ( **1.75 day x \$60.00 )
LTA Search Fee	\$7.00
<b>Total</b>	<b>\$5282.96</b>

We enclose the following documents:

- 1) Repair invoice
- 2) Proof of rental rate
- 3) GIA report
- 4) Accident vehicle laid-up report
- 5) LTA search
- 6) Hirer's letter of authorization
- 7) Vehicle attachment history
- 8) Video footage

Please let us have your offer soon. Thanks.

\*\* our hirer has taken a replacement taxi on 5/12/2018 at 3.05pm. Please refer to the vehicle attachment history.

Regards

Tan Lee Gek (DID: 6866 2647)

Claims Department

SMRT Automotive Services Pte Ltd



## Vic (LKKAUTO)

---

**From:** Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis) <LeeGek@smrt.com.sg>  
**Sent:** Thursday, 23 April, 2020 10:44 AM  
**To:** Vic (LKKAUTO)  
**Cc:** Admin A; Jasper Chua (LKK Auto)  
**Subject:** Returned DV Re: Accident on 4/12/2018 involving SHB 1621X & SJT 8467K (China Taiping's insured) Our Ref: TAX/12/18/2016/lg - LKK REF CC3/CTI18021974/T1hb3  
**Attachments:** img-422142912-0001.pdf

Dear Vic,

We attach the duly signed DV and ATA for your necessary action. Please let us have China Taiping's cheque for \$5,150.00 made in favour of **SMRT TAXIS PTE LTD**.

Please rely this message to the OIC from China Taiping - **please take note of the mode of payment as we have received 2 of their cheques recently and both were wrongly issued in favour of SMRT Automotive. Please issue cheque in compliance with our instructions to avoid unnecessary work and delay at our end.**

Thanks.

Regards

Tan Lee Gek (DID: 6556 3548)  
Claims Department  
SMRT Automotive Services Pte Ltd



---

**From:** Vic (LKKAUTO) [mailto:vicalpeh@lkkauto.com]  
**Sent:** Wednesday, 22 April 2020 1:19 PM  
**To:** Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis)  
**Cc:** Admin A; Vic (LKKAUTO); Jasper Chua (LKK Auto)  
**Subject:** RE: LOD Re: Accident on 4/12/2018 involving SHB 1621X & SJT 8467K (China Taiping's insured) Our Ref: TAX/12/18/2016/lg - LKK REF CC3/CTI18021974/T1hb3

Without Prejudice

Dear Lee Gek,

We refer to our below email.

For your acceptance please.

Thank you.

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**



*"Please note that our above offer and any settlement arising from the above offer are made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our Insured Driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters.*

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



*Save the Earth. Print only when necessary.*

This e-mail contain confidential and privileged material, and are for the sole use of the intended recipient. Use or distribution by an unintended recipient is prohibited, and may be a violation of law. If you believe that you received this e-mail in error, please do not read this e-mail or any attached items. Please delete the e-mail and all attachments, including any copies thereof, and inform the sender that you have deleted the e-mail, all attachments and any copies thereof. Thank you.

---

**From:** Vic (LKKAuto)

**Sent:** Thursday, 12 March, 2020 5:54 PM

**To:** Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis)

**Cc:** Admin A; Vic (LKKAuto)

**Subject:** RE: LOD Re: Accident on 4/12/2018 involving SHB 1621X & SJT 8467K (China Taiping's insured) Our Ref: TAX/12/18/2016/lg - LKK REF CC3/CTI18021974/T1hb3

WITHOUT PREJUDICE

Dear Lee Gek,

We refer further to your below email.

On a without prejudice basis and purely for an amicable settlement on a without admission of liability to our Insured's part, we have our principal's mandate and we offer a global sum of **\$5,150.00** (all in) to settle your client's claim.

If agreeable, kindly chop and sign the attached DV and ATA an **forward back the original signed hard copy to us (LKK)** for payment processing.

The above amount is to be made payable to **SMRT TAXIS PTE LTD.**

Thank you.

*"Please note that our above offer and any settlement arising from the above offer are made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our Insured Driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters.*

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto  
Consultants  
Pte Ltd

*Save the Earth. Print only when necessary.*

This e-mail contain confidential and privileged material, and are for the sole use of the intended recipient. Use or distribution by an unintended recipient is prohibited, and may be a violation of law. If you believe that you received this e-mail in error, please do not read this e-mail or any attached items. Please delete the e-mail and all attachments, including any copies thereof, and inform the sender that you have deleted the e-mail, all attachments and any copies thereof. Thank you.

---

**From:** Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis) [<mailto:LeeGek@smrt.com.sg>]

**Sent:** Wednesday, 17 July, 2019 11:27 AM

**To:** CS A Team; Admin A

**Subject:** LOD Re: Accident on 4/12/2018 involving SHB 1621X & SJT 8467K (China Taiping's insured)

Our Ref: TAX/12/18/2016/lg

Dear All,

We quantify our claim as follows:-

Cost of Repair	\$4350.00
Loss of Rental	\$820.96 ( 7.75 days x \$105.93 )
Loss of Income	\$105.00 ( **1.75 day x \$60.00 )
LTA Search Fee	\$7.00
<b>Total</b>	<b>\$5282.96</b>

We enclose the following documents:

- 1) Repair invoice
- 2) Proof of rental rate
- 3) GIA report
- 4) Accident vehicle laid-up report
- 5) LTA search
- 6) Hirer's letter of authorization
- 7) Vehicle attachment history
- 8) Video footage

Please let us have your offer soon. Thanks.

\*\* our hirer has taken a replacement taxi on 5/12/2018 at 3.05pm. Please refer to the vehicle attachment history.

Regards

Tan Lee Gek (DID: 6866 2647)

Claims Department

SMRT Automotive Services Pte Ltd

