

Vic (LKKAUTO)

From: Vic (LKKAUTO)
Sent: Wednesday, 23 October, 2019 2:48 PM
To: Claims Dept of CTI
Cc: Admin A; Vic (LKKAUTO); Alfred Toh; 'Chong Boon Sen'; Irene Tay
Subject: <SEEK MANDATE> RE: Direct Settlement - Accident Involving SJT8467K (OI : CTI - SNM18D05644C02) and SHB1621X (TP : LKK REF - CC3/CTI18021974/T1hb3) on 04.12.2018
Attachments: LKK INSPECTION REPORT.pdf; LKK ADJUSTMENT REPORT.pdf; LKK INSPECTION PHOTOS.pdf; LKK REINSPECTION PHOTOS.pdf; Email from TP LOD dd 170719.pdf; TP LOD.pdf; Letter to OI.pdf; VIDEO-2019-07-17-11-22-57.mp4

CTI REF – SNM18D05644C02
LKK REF – CC3/CTI18021974/T1hb3

Dear Sir/Madam,

ACCIDENT INVOLVING VEHICLES SJT 8467K (OI) AND SHB 1621X (TP) ON 04/12/2018

We refer to the above matter.

It was reported that Insured vehicle was making a right turn at the junction and TP was travelling straight when the collision occurred. A copy of TP video footage was attached for your reference.

We had spoken to the Insured Driver and she confirmed accident details and was informed of the TP claim and NCD issues. A letter was sent out to the Insured to notify TP claim and NCD issues.

As such, in view of BOLA 5, liability may not be to our Insured's favour and we have to settle the claim from the TP repairer and the damages sustained to TP vehicle were consistent to the nature of the accident.

Summary to offer to repairer **SMRT AUTOMOTIVE SERVICES PTE LTD** is as follows:

TP CLAIMED		REVISED - TO OFFER
Cost of Repair	\$ 12,914.24	\$ 4,350.00
Loss of Rental (\$105.93 x 7.75 days)	\$ 820.96	\$ 741.51 (\$105.93 x 7 days)
Loss of Income (\$60 x 1.75 days)	\$ 105.00	\$ 60.00 (\$60.00 x 1 day)
LTA Search Fee	\$ 7.00	\$ 7.00
TOTAL	\$ 13,847.20	\$ 5,158.51

Breakdown of days is as follows:

Recommended Days	4 days
Weekends / Downtime	3 days
TOTAL	7 days

Relevant supporting claim documents are attached herewith for your perusal and reference.

For your approval and/or further instructions please.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Shu Pei (LKKAuto)

Sent: Friday, 7 December, 2018 10:30 AM

To: Claims Dept of CTI

Cc: Lucas Lee; 'Irene Tay'; Poh Kin (LKKAuto); Admin A

Subject: Direct Settlement - Accident Involving SJT8467K (OI : CTI - TBA) and SHB1621X (TP : LKK REF - CC3/CTI18021974/T1fb3) on 04.12.2018

WITHOUT PREJUDICE

Dear Irene,

We refer to the above matter.

We have inspected TP vehicle SHB 1621X at M/s SMRT Automotive Services Pte Ltd on a WP basis and TP repairer proposed for a direct settlement.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Enclosed for your perusal is:

- TP's GIA report
- Estimated cost of repair
- Preliminary advice

Our case handler in-charge is Poh Kin and he can be contacted at DID: 6841-2132.

Thank You.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupe@lkkauto.com | fax: 6741-4108

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