

ASS. REC. BY:

REF: CS/EGU18021977 / USB02 | Special Instruction:

Surveyor: Meirius ASSIGNMENT (Office)From (Person): Yee Pei Li of Ekl Date/Time: 06/12/2018 11:02am

Estimated Cost: _____ Bill to: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No: SJD 7573J Insured: SJC 46783at Workshop m/s Soc Leon Motor Tel: 6747 7858of Blk 1 Kaki Bukit Ave 6 #01-91Policy No: _____ Claim No: CPMPG18001028

Sum Insured: _____ Excess: _____

Make of Veh: _____ D.O.A. 28-11-2018
(Client's Record)CA / REV / REP. / REV 24 HRS 'Wp' 07.12.2018 @ morning H.O.D. Endorsement: _____Date/Time: 06/12/2018 11:35am Person Contacted: Trene Vehicle IN/OUT

| Date/Time | Action/Instruction (✓) Estimate |
|------------|--|
| 06/12/2018 | According to Trene, vehicle already send to repair & spray painting. will arrange us survey after repair (Informed Yee Pei Li) |
| | SJD 7573J - X |
| | SJC 46783 - X |
| 10/12/18 | @ 09:47 a.m. revised PA to Pei Li via email. |

Surveys

REF: E61

ASSIGNMENT

From: Date: 07-12-2018

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: SJQ 7573J

at Workshop m/s

of Soc Leon Blk 1 Kaki Bukit Ave 6 #01-91

Insured:

Policy No.

Claims No.

Sum Insured:

Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

| | |
|-----|-----|
| N/S | O/S |
| | |

Bal. or Market Value:

IDAC Accident Rpt: Consistent? : Yes or No

GIA / PR Seen: Consistent? : Yes or No

Est. Repairs: 4 days Res.: Yes or No

Lum Sum: 20 % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

LTA 14690

Vehicle: IN / OUT

Date:

Person Contacted:

Veh No: SJQ 7573J Yr Regn: 5-109

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Colour:

Sp. Reading:

Eng/No:

C/No:

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size:

F:

R:

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal.

R/Bal.

L/Bal.

L/Bal.

D.O.A.

D.O.I.

Survey held at

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

4/12/18 vehicle in study.

vehicle already repaired during survey

7/12/18 confirmed L/S @ 1400 with AH Xcong

10/12/18 Confirmed L/S \$ 1,400/- @ 4 days with marars.
(\$ 826.90 red. 37%)

RECEIVED 10 DEC 2018

Date/Time, File Pass to?

10/12/18

1) Typist

Date/Time, File Return to?

2)

☐

: Preli. Report

☒

: Final Report

Days Of Repair: 4

Resurvey No. of Trip: 1

Survey Fee:

Transportation:

) S + RS SI

) Photos

) Others

Add Fee:

☐

Site Insp (\$

☐

Interview (\$

☐

Tech. Invs (\$

☐

Weekend (\$

Report Format :

Lump Sum / I.B.I: (\$ 1,400/- HS)

TOTAL

250

Shirley Hiew (LKK Auto)

From: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>
Sent: Monday, 10 December 2018 10:38 AM
To: Shirley Hiew (LKK Auto)
Cc: SUR; assignments; Admin-D (LKKAuto)
Subject: RE: SJC4675S / TP : SJQ7573J/LKK / DOA : 28/11/2018

Dear Shirley,

Claim no. CDMPG18001028

Rgds
Pei Li

From: Shirley Hiew (LKK Auto) [mailto:ShirleyHiew@lkkauto.com]
Sent: Monday, December 10, 2018 9:47 AM
To: ERGO Insurance Pte. Ltd. (Claims Department)
Cc: SUR; assignments; Admin-D (LKKAuto)
Subject: RE: SJC4675S / TP : SJQ7573J/LKK / DOA : 28/11/2018

Dear Pei Li,

Enclosed preliminary revised of vehicle SJQ 7573J.

Kindly provide us the claim no.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) [mailto:admin-d@lkkauto.com]
Sent: Thursday, 6 December 2018 11:55 AM
To: 'ERGO Insurance Pte. Ltd. (Claims Department)' <claims@ergo.com.sg>
Cc: SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>
Subject: RE: SJC4675S / TP : SJQ7573J/LKK / DOA : 28/11/2018

Dear Pei Li,

Thank you for the assignment.

As spoken, repairer will arrange us to take after repair when repair job done.

Best Regards,

Catherine Chong | Admin

LKK Auto Consultants Pte Ltd

Catherine Chong (LKK Auto)

From: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>
Sent: Thursday, 6 December, 2018 11:02 AM
To: admin-d@lkkauto.com
Cc: SUR (sur@lkkauto.com)
Subject: OI : SJC4675S / TP : SJQ7573J/LKK / DOA : 28/11/2018
Attachments: SJC4675S - SAS.pdf; SJQ7573J - SAS.pdf; P1130406.jpg; P1130407.jpg; P1130408.jpg; P1130409.jpg; P1130410.jpg; P1130411.jpg; P1130412.jpg; P1130413.jpg; P1130414.jpg; P1130415.jpg; P1130416.jpg; P1130417.jpg; P1130418.jpg; P1130419.jpg; P1130420.jpg; P1130421.jpg; P1130422.jpg; P1130423.jpg; P1130424.jpg; P1130427.jpg; P1130428.jpg; P1130429.jpg; P1130430.jpg; P1130431.jpg; P1130432.jpg; P1130433.jpg; P1130434.jpg; P1130435.jpg; P1130437.jpg; P1130438.jpg; P1130439.jpg; P1130440.jpg; P1130441.jpg; P1130442.jpg; P1130443.jpg; P1130444.jpg; P1130445.jpg; SJQ7573J - estimate.pdf

Dear Catherine/Nivitha,

In compliance with "State Courts Practice Directions Amendment No.1 of 2016" in regards to the Pre Repair Survey, both TP repairer and ERGO Insurance Pte Ltd have agreed on your company **LKK AUTO CONSULTANTS PTE LTD** to be the "Single Joint Expert".

Please assist to conduct this survey from **SOC LEONG MOTOR WORKS (**TP WS WENT TO DISMANTLE THEIR CLIENT VEHICLE AS ERGO REQUIRED PHOTOS TO CONDUCT PAPER SURVEY- refer to below trailing email)**,

ADDRESS : 1 KAKI BUKIT AVE 6
BLK D #01-91
SINGAPORE 417883

PERSON TO CONTACT : IRENE @ 6747 7858

ERGO OFFICER-IN-CHARGE : STEVE LIM

Note: To survey on WITHOUT PREJUDICE basis. Please advise the consistency of damages to third party vehicle and inform the repairer in writing, that you are require to conduct a re-survey before vehicle is returned to claimant. They are to contact your office directly. Please do keep us in the loop.

Please fill up the necessary on ERGO PRS Form from workshop and return to us together on your update of the survey status via Survey.Report@ergo.com.sg.

Attached are estimates, insured third party's SAS & photos (note: reports not to be released to any Third Party).

Kindly acknowledge receipt of this email.

Regards,
Yee Pei Li
Claims Assistant (Motor)

ERGO Insurance Pte. Ltd.

5 Temasek Boulevard, #04-01 Suntec Tower Five
Singapore 038985
DID: +65 6829 9194
Tel: +65 6829 9199
Fax: +65 6829 9247

ERGO is one of the major insurance groups in Germany and Europe. Worldwide, ERGO is represented in more than 30 countries and concentrates on Europe and Asia. ERGO is part of Munich Re (Group), one of the world's leading risk carriers

From: slmoi [mailto:slmoi@singnet.com.sg]
Sent: Thursday, December 06, 2018 10:47 AM
To: ERGO Insurance Pte. Ltd. (Claims Department)
Subject: RE: Automated Acknowledgement Message

Hi,

As there was some miscommunication at our end, please be informed that the vehicle is in the process of repairing. We agreed to call LKK Auto Consultants to conduct after repair survey of this vehicle.

Thanks & Regards,
Irene Leong
SOC LEON MOTOR WORKS
Tel : 67477858

From: slmoi [mailto:slmoi@singnet.com.sg]
Sent: Thursday, December 06, 2018 10:27 AM
To: ERGO Insurance Pte. Ltd. (Claims Department)
Subject: RE: Accident involving SJQ 7573J & SJC 4675S on 28/11/2018

Hi Pei Li,

Please refer to your email on 4/12/2018 informing us that your officer-in-charge will conduct paper survey for this vehicle.
We have already attached 37 photos by email to you on 5/12/2018 and we have proceed with the repair of this vehicle.

Regards,
Irene Leong
SOC LEON MOTOR WORKS
Tel : 67477858

From: ERGO Insurance Pte. Ltd. (Claims Department) [mailto:claims@ergo.com.sg]
Sent: Thursday, 6 December 2018 10:07 AM
To: slmoi <slmoi@singnet.com.sg>
Subject: RE: Accident involving SJQ 7573J & SJC 4675S on 28/11/2018

WITHOUT PREJUDICE

Dear Irene,

Please find enclosed surveyor list for your action. Kindly indicate your selection in the box * upon completion, please email back for our action.

Await reply within 2 working days.

For PRS request, kindly reply via claims@ergo.com.sg.

Appreciated your co-operation.

Regards,
Yee Pei Li
Claims Assistant (Motor)

ERGO Insurance Pte. Ltd.

5 Temasek Boulevard, #04-01 Suntec Tower Five
Singapore 038985
DID.: +65 6829 9194
Tel.: +65 6829 9199
Fax: +65 6829 9247

ERGO

www.ergo.com.sg

ERGO is one of the major insurance groups in Germany and Europe. Worldwide, ERGO is represented in more than 30 countries and concentrates on Europe and Asia. ERGO is part of Munich Re (Group), one of the world's leading risk carriers.

From: slmoi [<mailto:slmoi@singnet.com.sg>]
Sent: Wednesday, December 05, 2018 10:32 AM
To: ERGO Insurance Pte. Ltd. (Claims Department)
Subject: RE: Accident involving SJQ 7573J & SJC 4675S on 28/11/2018

Hi,

As requested, please find attached damage photos of SJQ 7573J for your paper survey.

Kindly revert soonest possible.

Thanks & Regards,
Irene Leong
SOC LEON MOTOR WORKS
Tel : 67477858

From: ERGO Insurance Pte. Ltd. (Claims Department) [<mailto:claims@ergo.com.sg>]
Sent: Tuesday, 4 December 2018 5:16 PM
To: slmoi <slmoi@singnet.com.sg>
Subject: RE: Accident involving SJQ 7573J & SJC 4675S on 28/11/2018

WITHOUT PREJUDICE

Dear Sir,

Acknowledge receipt of your pre-repair survey request below.

As the estimate is minimal, we will not be arranging for any assessor to survey the vehicle.

Kindly provide us with SJC4675S damages photos for officer-in-charge to conduct paper survey and offer based on quantum.

Regards,
ERGO Insurance Pte. Ltd.

5 Temasek Boulevard, #04-01 Suntec Tower Five
Singapore 038985
Tel.: +65 6829 9199
Fax: +65 6829 9247

ERGO is one of the major insurance groups in Germany and Europe. Worldwide, ERGO is represented in more than 30 countries and concentrates on Europe and Asia. ERGO is part of Munich Re (Group), one of the world's leading risk carriers.

From: slmoi [<mailto:slmoi@singnet.com.sg>]
Sent: Tuesday, December 04, 2018 3:48 PM
To: ERGO Insurance Pte. Ltd. (Claims Department)
Subject: Accident involving SJQ 7573J & SJC 4675S on 28/11/2018

Hi,

Please find attached repair estimate and accident report and arrange for survey soonest possible as our client's vehicle is now lying in our workshop premises.

Thanks & Regards,
Irene Leong
SOC LEON MOTOR WORKS
Tel : 67477858



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2009 ▾

Vehicle Type ▾



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88 汽车贸易
MOTOR TRADING



Add to Shortlist

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Add a Note

Report Error

More Actions

Share

Car Details

| | | |
|---------------|--|---|
| Price | \$19,500 | |
| Depreciation | \$9,280 /yr | ? |
| | View models with similar depreciation | |
| Reg Date | 29-Jun-2009 | |
| | (6mths 21days COE left) | |
| Manufactured | 2009 | ? |
| Mileage | 125,000 km (13.2k /yr) | |
| Transmission | Auto | |
| Engine Cap | 2,362 cc | |
| Road Tax | \$1,638 /yr | ? |
| Power | 123.0 kW (164 bhp) | |
| | View specs of the Toyota Camry (2006-2012) | |
| Curb Weight | 1,540 kg | ? |
| Features | - | |
| Accessories | - | |
| Description | \$0 Down Payment Available! S Pass, EP Or LTV Pass Welcome To Loan! In-House Loan Or Bank Loan Available! Balloon Scheme Available! Easy And Flexible Loan Approval! We Are sgCarMart Premium Dealer! Viewing And Test Drive Available Daily From 10.30 A.M. To 6.30 P.M.! All Our Vehicles Has Undergone A 120 Points Check By Our In-House Workshop! | |
| COE | \$11,889 | ? |
| OMV | \$28,679 | ? |
| ARF | \$28,679 | ? |
| Dereg Value | \$15,001 as of today (change) | ? |
| No. of Owners | 4 | ? |



Seller Information

| | |
|-------------------|---|
| Company | 88 Motor » dealer's pr » 146 vehs : |
| Address | 200 Jalan St Carpark Search cars |
| Location | Textile Cent |
| Office No | 62911187 |
| Contact Person(s) | Mr Ho |

Car Tyres



Compare

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

| | |
|-------------------------------------|---------------------------|
| Vehicle Owner Particulars | |
| Owner ID Type: | Singapore NRIC |
| Owner ID: | 5321D |
| Vehicle Details | |
| Vehicle No.: | SJQ7573J |
| Vehicle to be Exported: | No |
| Intended Deregistration Date: | 07 Dec 2018 |
| Vehicle Make: | TOYOTA |
| Vehicle Model: | CAMRY 2.4 AUTO ABS AIRBAG |
| Primary Colour: | Silver |
| Manufacturing Year: | 2009 |
| Engine No.: | 2AZE136042 |
| Chassis No.: | MR053BK4007034258 |
| Maximum Power Output: | 123.0 kW (164 bhp) |
| Open Market Value: | \$28,679.00 |
| Original Registration Date: | 26 May 2009 |
| First Registration Date: | 26 May 2009 |
| Transfer Count: | 0 |
| Actual ARF Paid: | \$28,679.00 |
| Intended PARF Rebate Details | |
| PARF Eligibility: | Yes |
| PARF Eligibility Expiry Date: | 25 May 2019 |
| PARF Rebate Amount: | \$14,339.00 |
| Intended COE Rebate Details | |
| COE Expiry Date: | 25 May 2019 |
| COE Category: | B - Car (1601cc & above) |
| COE Period(Years): | 10 |
| QP Paid: | \$7,552.00 |
| COE Rebate Amount: | \$351.00 |
| Total Rebate Amount: | \$14,690.00 |

The information contained herein is correct as at 07 Dec 2018

OK

REPAIRING OF
MOTOR VEHICLES
PANEL BEATING
WELDING SPRAYING
INSURANCE AGENT
CLAIMS
DEALING IN 2ND
HAND VEHICLE

速良摩哆 SOC LEON MOTOR WORKS

AUTOBAY @ KAKI BUKIT
1 Kaki Bukit Ave 6, Blk D, #01-91, Singapore 417883
Tel: 6747 7858, 6747 2343 Fax: 6742 0012
E-mail: slmoi@singnet.com.sg
Reg No. 206639/00K

修理汽車貨車兼
打嗎甲燒好噴漆
代理保險：車禍
賠償及買賣汽車

MR NG WA CHAI

DATE: 04/12/2018

DOA: 28/11/2018

ESTIMATE REPAIR FOR VEHICLE NO. SJQ 7573 J (TOYOTA CAMRY)

| | Description | List Price |
|-------|---|-------------|
| 1 pc | Rear bumper <i>20/12</i> | \$ 620.00 |
| 1 pc | Bumper reinforcement <i>22</i> | \$ 391.60 |
| 2 pcs | Bumper side retainer @S\$122.00 <i>11</i> | \$ 244.00 |
| 8 pcs | Bumper clips @S\$4.20 <i>11</i> | \$ 33.60 |
| | | \$ 1,289.20 |
| | Less : 25% | \$ (322.30) |
| | | \$ 966.90 |

| | Special Nett Items | |
|-------|--|-------------|
| 1 set | Reverse sensor <i>shotted</i> | \$ 280.00 |
| | To remove & fix sensor | \$ 80.00 |
| | Labour charges for knocking & replacing parts. | \$ 400.00 |
| | Spraypainting | \$ 500.00 |
| | TOTAL : | \$ 2,226.90 |

5/12/18 *included by*
paper survey *(Zsgo)*

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer
Signature:
Date:

9-1045.2
783.9
1753.9




LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

| Affiliated to Federation Internationale Des Experts En Automobile | | | | |
|--|---|----------------------------|------------|---|
| ERGO INSURANCE PTE LTD | | Ref : CS/EGI18021972/Usbn2 | | |
| 5 TEMASEK BOULEVARD #04-01 SUNTEC TOWER FIVE SINGAPORE 038985 | | Date : 12-12-2018 | |  |
| | | Code : EGI | | |
| 1. Policy Particulars :- THIRD PARTY CLAIM | | | | |
| Insured Veh. | SJC 4675S | Veh. Inspected | SJQ 7573J | |
| Policy No. | | Coverage (\$) | 0.00 | |
| Claim No. | CDMPG18001028 | Excess (\$) | 0.00 | |
| Assign From | YEE PEI LI | Assign Date | 06/12/2018 | |
| 2. Vehicle Particulars & Condition | | | | |
| Make & Model | TOYOTA CAMRY (A) | c.c | 2362 | |
| Engine No. | HIDDEN | Year of Reg. | 2009 | |
| Chassis No. | MR053BK4007034258 | Colour | GREY | |
| Odometer | 141009 | Steering | IN ORDER | |
| Brakes | IN ORDER | Modification | SPORTS RIM | |
| General | GOOD | | | |
| 3. Conditions of Tyres | | | | |
| | Size | Make | Balance | |
| R/H Front Tyre | 215/55 R17 | MICHELIN | 6 mm | |
| L/H Front Tyre | 215/55 R17 | MICHELIN | 6 mm | |
| R/H Rear Tyre | 215/55 R17 | MICHELIN | 6 mm | |
| L/H Rear Tyre | 215/55 R17 | MICHELIN | 6 mm | |
| 4. Description of Damages | | | | |
| THE VEHICLE SUSTAINED DAMAGES AT THE REAR PORTION. DAMAGES SEE DETAILS. | | | | |
| 5. General Information | | | | |
| Accident Date | 28/11/2018 | Inspection Date | 07/12/2018 | |
| Survey held at | SOC LEON MOTOR WORKS 1 KAKI BUKIT AVE 6 BLK D #01-91 AUTOBAY @ KAKI BUKIT SINGAPORE 417883 | | | |
| 5a. Remarks | | | | |
| A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS. | | | | |
| 5b. Estimate Days of Repair | | | | |
| ESTIMATED NORMAL PERIOD FOR REPAIR: | | 4 Working Days | | |



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 1

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SJQ 7573J

| Qty | Description of Parts | Condition | Estimate By Workshop (\$) | Our Adjusted (\$) |
|---|--|-------------------|---------------------------|-------------------|
| REPLACEMENT OF PARTS | | | | |
| 1 | REAR BUMPER | DENTED / DEFORMED | 620.00 | 620.00 |
| 1 | BUMPER REINFORCEMENT | DENTED | 391.60 | 391.60 |
| 2 | BUMPER SIDE RETAINER @\$122.00 | NOT NECESSARY | 244.00 | - |
| 8 | BUMPER CLIPS @\$4.20 | NECESSARY | 33.60 | 33.60 |
| | LESS 25% DISCOUNT | | -322.30 | -261.30 |
| | | | 966.90 | 783.90 |
| SPECIAL NETT ITEMS | | | | |
| 1 | SET REVERSE SENSOR (SN) | SHORTED | 280.00 | 200.00 |
| | | | 280.00 | 200.00 |
| LABOUR | | | | |
| | TO REMOVE & FIX SENSOR. | | 80.00 | 50.00 |
| | LABOUR CHARGES FOR KNOCKING & REPLACING PARTS. | | 400.00 | 320.00 |
| | SPRAYPAINTING. | | 500.00 | 400.00 |
| | | | 980.00 | 770.00 |
| GRAND TOTAL | | | 2,226.90 | 1,753.90 |
| RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION) | | | | 1,400.00 |

Report Ref No. CS/EG18021972/Usbn2

CHUA KANG SENG

Licensed Appraiser

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