

mk392-1

POLY CASE OWNER

Chen Meng

CC3 / AIG17019890

191K31

12AC

ASSIGNMENT

Subtype

MA CHEN FOCK

DOI

16/10/17

Date / Time

17/10/17

Registered in Merit

17/10/17

Pre-assign / CCU / FTE

Insured Vehicle No

SKS 4613A

Claim No

5130971396SG

Name of Insured

FRANCIS DING YIN KIAT

Policy No

2100409017

Insured Tel No

HP

Make / Model

KIA SORENTO - 2.4 (A)

Excess Sec II :SS

D.O.A

14/10/17

Place of Accident

JUNCTION OF MARINA BLVD & SHEARES AVE.

Is driver the owner?

(YES ☒)

Nature of Accident

II NO, Driver Name / Age: IUY LIM FAYE YIK

OI GIA REPORT ☒ YES / NO : TP GIA REPORT ☒ YES / NO

Driver Tel No 9003 7823

(VI. ☒ YES / NO)

Insured Liability

%

Final ? Yes / No

SH 620T

INSRS:
WSP
Tel
Liability
RMKS

CDEG (Loyng)



INSRS:
WSP
Tel
Liability
RMKS



INSRS:
WSP
Tel
Liability
RMKS



INSRS:
WSP
Tel
Liability
RMKS

Date / Time

SH 620T - 26/04/2009
RES: CS/EQ10909516/EG
SKS 4613A - X
19/10/17 FILE PASS TO ZAFRI
OI reported with vehicle turning left. TP reported
OI intend to travel straight based on google map.
lane 1/2 (turning left lane only)
24/10/17 spoke to OI (Mr Francis) confirmed accident details
OI mentioned that TP involved in a 2 way upon
collision. OI was sent the CCTV footage and did not
photocopy email. Informed that TP Alim, owner of AXI
bikes and agree to settle. Sent letter/email to OI
24/10/17 Based on OI CCTV footage, TP vehicle entered into
OI lane while turning left. TP seems to turn left too early
and email report was approved to Alim.
29/10/17 Sent email to TP to report. 18/10/17. File to close.

STAGE	DATE / PIC
Non-Reporting Itr (1st)	
Non-Reporting Itr (2nd)	
Non-Reporting Itr (Final)	
Notification Itr (if non-pickup)	
Call OI	22/10/17
After call Itr to OI	
Documentation Check List	Handler Typist
Notification Itr (if non-pickup)	
After call Itr to OI	
Authorisation To Act	
Release Voucher	
Final Repair Bill	
Car Rental Invoice	
Towing Invoice	
LTA/GIA	
Medical Bill	
PIR	
Mandate/Reject Instruction	
LOD	
Payment Breakdown Form	
Post-Repair Photos	
Others	

ESTIMARY ADVICE	Date/Time	Sent By	29/11/17
ACTIVATION	Date/Time	Confirm with	Yes
at Cost	46	SS 3,700.00 (3 days) Reduction	40 % 05-11-17
A1. SETTLEMENT	Date/Time	Confirm with	alibon
Liability	%	150 (Agreed / Assessed) BOLA S/N No	N/A
at Cost	(w/600)	SS 3,989.00	(conflicting version)
of Rental (LOR)	SS	576.07 (3.5 days) X 164.59	
of Use (LOU)	SS	— (5 x days)	
of Income (LOI)	SS	115.50 (50 x 3.5 days)	
only	☐ LOU only	☐ LOR + LOU ☐ LOR + LOI	☒ (Tick only one)
TA search	SS	5.35	
cost	SS	—	
amount	SS	— (e.g. Tow/Independent)	
cost	SS	—	
at	SS	4,715.12	Global Sum SS: 4,700.00
A1. PAYMENT	Date/Time	Confirm with	
at	SS	4,700.00	Name 1: COMPTON POLERO ENGINEERING PTE LTD
at (Strike if N/A)	SS	—	Name 2: —
at (Strike if N/A)	SS	—	Name 3: —

COPY SENT

8/1/19

DATE/TIME: Wed
ASS. REC. BY:

REF:

ASSIGNMENT

From: _____ Date: _____
Estimated Cost: _____
QD / TP / WS / TP RES / QD RES / EVA / INV / MV

To inspect Vehicle No:

at Workshop m/s

of

Insured:

Policy No:

Claims No:

Sum Insured:

Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.

Est. or Market Value:

IDAC Accident Rpt: Consistent? : Yes or No

GIA / PR Seen: Consistent? : Yes or No

Est. Repairs: 03 days Res: Yes or No

Lum Sum: 20 % 3 Val: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____

Vehicle: IN / OUT

Veh No: 5M6220T Yr Regr: 03 / 2014

Type: M.Car / M.Cycle / Bus / Van / Lorry (Taxi) / Prime Mover /

Truck / Trailer or

Make: MERC.

C.C. 243

Colour: White

A/C: Insured / Std / NI / NA

Sp. Reading: 622509

T/Radio: Insured / Std / NI / NA

Eng/No:

C/No: WDD2120022A76294

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Mod: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 205/60/R16

R: ✓

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or BS

Front

Rear

R/Bal: 8 mm

R/Bal: 8 mm

L/Bal: 8 mm

L/Bal: 8 mm

D.O.A. 14/16/20A

D.O.I. 14/16/20A

Survey held at ✓

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

HS Body

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

(4500: \$3,700.00, Red: \$3,688.80 / 48%.)

Date/Time, File Pass to?

☐ : Prel. Report

1)

☐ : Final Report

Date/Time, File Return to?

2)

Days Of Repair: _____

Resurvey No. of Trip: _____

Survey Fee:

Transportation:

) \$ + RS. \$

) Police

) Others

TOTAL

Report Format :

Lump Sum / I.B.I: (\$ _____)

Add Fee: ☐ : Site Insp (\$ _____)

☐ : Interview (\$ _____)

☐ : Tech. Invs (\$ _____)

☐ : Weekend (\$ _____)

INS. CASE OWNER: Chee Heng | CC3 / AIG17019890 | MIKAZ | IDAC

Surveyor: MA CHAN FOOK DOI: 16/10/17 Date / Time: 17/10/17

Registered in Meritum: 17/10/17

Pre-assign / CCU / FTE

Insured Vehicle No: SKS 4613A Claim No: 513097196SG

Name of Insured: FRANKS DING YEH KIAT Policy No: 210040A017

Insured Tel No: HP Make / Model: KIA SORENTO - 2.4 (A)

Excess Sec II :SS D.O.A: 14/10/17 Place of Accident: JUNCTION OF MARGIA BLVD. & SHEARES AVE.

Is driver the owner? (YES ☒ NO ☐ Nature of Accident: TP

If NO, Driver Name / Age: IUY LIN FAYE YIK OI GIA REPORT ☒ YES / NO: TP GIA REPORT ☒ YES / NO

Driver Tel No: 9003 7828 (V/L: YES / NO) Insured Liability: % Final ? Yes / No

SH 620T → → → →

INSRS: WSP: COB (Loyus) Tel: Liability: RMKS:

INSRS: WSP: Tel: Liability: RMKS:

INSRS: WSP: Tel: Liability: RMKS:

INSRS: WSP: Tel: Liability: RMKS:

Date/Time	STAGE	DATE / PIC
SH 620T - 26/04/2009	Non-Reporting 1st	
SKS 4613A - X	Non-Reporting 1st (2nd)	
19/10/17	Non-Reporting 1st (Final)	
FILE PASS TO ZAFNI	Notification 1st (if non-pickup)	
02 reported both vehicle turning left. TP reported	Call OI: 7 2210/1017	
01 intend to travel straight based on google map	After call 1st to OI	
page 1/2 - (turning left lane only)	Documentation Check List: Handler Type	
22/10/17	Notification 1st (if non-pickup)	
9:32am. OI informed that TP contacted 1-800-01 and upon	After call 1st to OI	
collisions. OI was sent the car footage and additional	Authorisation To Act	
photos and email. Informed that TP was aware of the	Release Voucher	
claim and agree to settle. Sent letter/email to OI	Final Repair Bill	
24/10/17	Car Rental Invoice	
Based on OI car footage, TP vehicle entered into	Towing Invoice	
01 lane when turning left. TP seems to turn left faster	LTA / CIA	
and email report in. Reported to OI for	Medical Bill	
09/11/17	PIR	
Send email to TP to report. 18/11/17. For to OI	Mandate/Reject Instruction	
	LOD	
	Payment Breakdown Form	
	Post-Repair Photos	
	Others	

INITIAL ADVISE	Date/Time	Sent By:	Product Code
			29/NI
UTILIZATION	Date/Time	Confirm with:	Confirm by:
Cost	SS	(days) Reduction:	% 05-11-17 Email ☐ Call ☐
SETTLEMENT	Date/Time	Confirm with:	Email ☐ Call ☐
Liability	%	(Agreed / Assessed) BCLA S/N No: Nil	IF NO or B 28, Ass. Lia:
Cost	SS	(Conflicting version)	(No compensation photo)
Rental (LOR)	SS	(days)	
Line (LOU)	SS	(\$ x days)	
Income (LOI)	SS	(\$ x days)	
LOU only	☐ LOR + LOU ☐ LOR + LOI ☐	[Tick only one]	
Search	SS		
SS			
SS			
SS			
SS			
Global Sum SS:			
PAYMENT	Date/Time	Confirm with:	Email ☐ Call ☐
1	SS	Name 1:	
2 (Strike if N.A.)	SS	Name 2:	
3 (Strike if N.A.)	SS	Name 3:	

COPY SENT

(S&T1113) wef

ASS. REC. BY:

REF:

ASSIGNMENT

From: _____ Date: _____
 Estimated Cost: _____
OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No:

at Workshop m/s

of

Insured:

Policy No

Claims No.

Sum Insured:

Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its
 repair at the time of inspection.

☒	☐
N/S	O/S
☐	☐

Bal. or Market Value:

IDAC Accident Rpt:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repair:

03 days

Res.: Yes or No

Lump Sum:

20 %

3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date:

Person Contacted:

Date / Time

Action / Instruction

Date/Time, File Pass to?

☐

: Prel. Report

1)

☐

: Final Report

Date/Time, File Return to?

2)

Days Of Repair: _____

Resurvey No. of Trip: _____

Survey Fee:

Transportation:

S + RS, \$

Photos

Others

TOTAL

Report Format :

Lump Sum / I.B.I: (\$ _____)

Add Fee:

☐

: Site Insp (\$ _____)

☐

: Interview (\$ _____)

☐

: Tech. Invs (\$ _____)

☐

: Weekend (\$ _____)

Veh No:

SM 6220T

Yr Regn:

03 / 2014

Type: M.Car / M.Cycle / Bus / Van / Lorry (Taxi) / Prime Mover /

Truck / Trailer or

Make:

MERC.

c.c 2113

Colour:

White

A/C: Insured / Std / Nil / NA

Sp. Reading:

622589

T/Radio: Insured / Std / Nil / NA

Eng/No:

C/No:

WDD2120022A76294

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size:

F:

205/60/R16

R:

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal.

8

mm

R/Bal.

8

mm

L/Bal.

8

mm

L/Bal.

8

mm

D.O.A.

14/16/20A

D.O.I.

14/16/20A

Survey held at

Des. of Damages: Fnt / Rear / O/S / N/S / UIC / Rooftop or

HS Body

The UIC / Chassis frame / Body Structure affected due to collision.

(4500: \$3,700.00, Red: \$3468.80 / 48%)

COMFORTDELGRO ENGINEERING

ComfortDelGro Engineering Pte Ltd
58 Laying Drive Singapore 508969
Fax: 6545 8158

Our Job Ref No : 305080449

Date : 17/10/2017

FINALIZATION FORM

To : LKK

Fax :

Attn : MA CF

Vehicle Reg No. : SH 6820T

Date of Accident : 14/10/2017

The survey and estimates of the repairs of the above-mentioned vehicle are as follows:-

- The repair job shall bill to: AIG — SKS4813A
- The finalized amount shall be:
 - Spare Parts after List discount
 - Labour Charges
 - Total for Part-By-Part Repair Cost
 - Lumpsum Repair (if applicable)
Total for Lumpsum repair cost after Less: 20% \$3,700.00
Final Lumpsum Repair cost

3. Estimated normal period for repairs: 3 working days

4. We shall treat the above amount as Correct and Confirmed if there is no reply from you within 7 working days

5. Thank you for your assistance.

We confirm the estimates and finalized amount

Signature :
Name : JUMANI
Tel : 6214 8315
Fax : 65468158

Signature :
Name :
Date : 23/10/2017

For Official Use Only

Item	Amount	Document Attached Yes or No	Confirm By (Signature)	Remarks
1. Rental Rate P/Day		YES		
2. Loss of Income Paid		N		
3. Survey Fees				
4. LTA Search Fee				
5. Medical Fees (on behalf of driver, if applicable)				
6. Overrun				

Remarks:

COMFORTDELGRO ENGINEERING

ComfortDelGro Engineering Pte Ltd
58 Luyang Drive Singapore 508969
Fax: 6548 8158

Our Job Ref No : 305080449
Date : 17/10/2017

FINALIZATION FORM

To : LKK Fax :
Attn : MA CF
Vehicle Reg No. : SH 6820T Date of Accident : 14/10/2017

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1. The repair job shall bill to: AIG — SKS4813A
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 - (a) Spare Parts after List discount
 - (b) Labour Charges
 - Total for Part-By-Part Repair Cost
 - (c) Lumpsum Repair (if applicable)
 - Total for Lumpsum repair cost after Less: 20% \$3,760.00
 - Final Lumpsum Repair cost

3. Estimated normal period for repairs: 3 working days
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For Official Use Only

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1. Rental Rate P/Day		YES		
2. Loss of Income Paid		N		
3. Survey Fees				
4. LTA Search Fee				
5. Medical Fees (on behalf of driver, if applicable)				
6. Overrun				

Remarks:

COMFORTDELGRO ENGINEERING PTE LTD
REPAIR ESTIMATE*

VEHICLE NO : SH 6820T

MAKE :

MODEL : MERCEDES

DATE 16/10/2017 10:53

JU-ALG CHIC
48

Qty	Parts Description/ Labour	Type	Unit Price	Amount
	Bumper Assy, Frt		del	\$ 1,890.50
	Bumper Bracket, Frt/LH		dis	\$ 95.00
	Bumper Inner Clip, Frt		4x	\$ 22.00
	Head Lamp Assy (LH)		2x X	\$ 2,380.00
	Fender, Frt/LH		2x	\$ 966.00
	Fender Splashshield, Frt/LH(Front)		dis	\$ 257.00
	Fender Splashshield, Frt/LH (Rear)		2x X	\$ 263.00
	Wheel Rim		aut	\$ 1,250.00
	SUB TOTAL			\$ 7,123.50
	LESS 20%			\$ 1,424.70
	DISCOUNTED TOTAL			\$ 5,698.80
	Labour Charge			
	Panel Beating		400	\$ 600.00
	Spray Painting Charge		400	\$ 500.00
	Wiring Charge		30	\$ 50.00
	Towing Charges		120	\$ 450.00
	Tuff Kote		20	\$ 50.00
	Frt Wheel Alignment		80	\$ 120.00
	TOTAL LABOUR			\$ 1,470.00
	ESTIMATE TOTAL			\$ 7,168.80
Not Authorised HS Repair AFA 2 paint jobs Kkk Auto 16/10/2017 @ 12 hrs 3 wdays 3700/2				
This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.				

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

COMFORTDELGRO ENGINEERING

A member of COMFORTDELGRO

ComfortDelGro Engineering Pte Ltd

200 Selegie Road, Singapore 118171

Telephone: +65 6355 6282 Fax: +65 6355 6275

Website:

31 Selegie Road, Singapore 118171

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31 Selegie Road, Singapore 118171

Date/Time: 16.10.2017 09:09

Page : 1

Team: ARC Repair TP(CLSO)1

JOB CARD

Sales Order: 3776602

JG NO 30508044

CUSTOMER		REG NO:	SH 6820T	MILEAGE
NAME		MAKE:	MERCEDES BENZ	FUEL
CUSTOMER NO.		MODEL	E220CDI (E5)	DATE/TIME IN
ADDRESS		YR OF MANU.	20.03.2014	TARGET DATE
TEL (R)		CHASSIS CODE	WDD2120022A762674	COMPLETION DATE
TEL (M)				
DISCOUNT CARD NO.				

JOB DESCRIPTION

Accident Date: 14.10.2017

NATURE: 3P 14.10.17/B

S/NO
000010

LABOR CODE
23-01

DESCRIPTION
TOWING FEE - KING DOLLY

CHECKED & PASSED OUT BY:

SERVICE ADVISOR

CUSTOMER'S SIGNATURE

Exit Pass

Vehicle No.

Vehicle No.

Vehicle No.

SH 6820T

JU AIG LKK

Vehicle No.

SH 6820T

Name of Service Advisor

Signature/Date

Name of Service Advisor

Date

Do not return to Repair Department unless authorized

Do not return to Repair Department unless authorized

JOB REQUISITION FOR BREAKDOWN / TOWING SERVICE

Job Requisition			
1. Date: 14/10/17	Time Received:	3. Vehicle Type:	4. Type of Towing:
☐ New Name of Customer: AD TAN Contact No.: 98809278 Vehicle No.: SH6820T Make / Model / Colour: MERZ Email:	☐ SPARK Kakis ☐ Private ☒ Taxi (CTPL/CCPL) ☐ Fleet ☐ STK (Boon Lay)	☐ Normal Tow ☒ King Dolly ☐ Flat Bed ☐ Crane-up	
7. Location: Bishan		5. Nature of Service:	6. Parts Replaced/Remarks:
8. Preferred Workshop: ☐ Braddell ☒ Loyang ☐ Pandan ☐ Sin Ming ☐ Sungai Kadut ☐ Ubi ☐ Senoko ☐ Komoco (UBI / Leng Kee) ☐ Cycle & Carriage (PD) ☐ Others:		☐ Jumpstart ☒ Recovery ☐ Change Tyre / Battery	
10. Odometer Reading: _____		11. Radio / CD Player	
Fuel Level: F 1/4 1/2 3/4 E		☐ OK ☐ Faulty ☐ Not tested	
Job Attended			
12. Tow Truck / Recovery Van: ☐ VRS ☒ QA ☐ STD ☐ TZ ☐ IRS ☐ OTHERS Name of Driver: Siu Vehicle No.: YP266K Time Dispatch: 2030 Time of Arrival: _____ Time Completed: _____		 #: Cracked X: Dented /: Scatched O: Missing Signature of Customer: [Signature]	
Cash Invoice Details (if applicable)			
13. Cash Invoice No.:			
Customer Acknowledgement			
a. I have been advised to remove all valuable items in my vehicle, including Global Positioning System (GPS), audio compact disk, thumbdrive, carpark coupons, cash cards, spectacles, pen, etc. b. I understand that any items left behind are at my own risk and SPARK Car Care™ will not be held liable for such losses. c. Surcharge: Towing fee will be levied if the customer decides neither to tow nor proceed with the repairs in SPARK Car Care™.			
Date: 14/10/17		Time: 2030	
		Signature of Customer: [Signature]	
14. WORKSHOP			
Name of Attending Staff/Guard		Date & Time of Arrival	
		Signature of Attending Staff/Guard	

COMFORTDELGRO ENGINEERING PTE LTD

REPAIR ESTIMATE*

VEHICLE NO : SH 6820T

DATE 16/10/2017 10:53

MAKE :

MODEL : MERCEDES

Qty	Parts Description/ Labour	Type	Unit Price	Amount
	Bumper Assy, Frt		del -	\$ 1,890.50
	Bumper Bracket, Frt/LH		dis -	\$ 95.00
	Bumper Inner Clip, Frt		4x -	\$ 22.00
	Head Lamp Assy (LH)		9 -	\$ 2,380.00
	Fender, Frt/LH		del -	\$ 966.00
	Fender Splashshield, Frt/LH(Front)		dis -	\$ 257.00
	Fender Splashshield, Frt/LH (Rear)		2 -	\$ 263.00
	Wheel Rim		ant -	\$ 1,250.00
	SUB TOTAL			\$ 7,123.50
	LESS 20%			\$ 1,424.70
	DISCOUNTED TOTAL			\$ 5,698.80
	Labour Charge			
	Panel Beating		400	\$ 600.00
	Spray Painting Charge		400	\$ 500.00
	Wiring Charge		30	\$ 50.00
	Towing Charges		120	\$ 150.00
	Tuff Kote		20	\$ 50.00
	Frt Wheel Alignment		80	\$ 120.00
	TOTAL LABOUR			\$ 1,470.00
	ESTIMATE TOTAL			\$ 7,168.80
<i>Not Authorised</i> <i>HS Repair</i> <i>AA & paint shop</i> <i>Not Authorised</i> <i>16/10/2017 @ 12 hrs</i> <i>3 w days</i>				
This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.				

JU-ALG CHIC

48

LKK Auto Consultants hence notify
 the Repairer of the following
 • To survey vehicle after spray painting
 • To supply damaged parts during survey
 • Parts prices - subject to confirmation
 • Third party - survey is on a "Without Prejudice" basis
 • No legal modification is allowed
 • Supplementary items must be surveyed and
 is subject to final approval from insurance Company
 Acknowledged by Repairer
 Signature:
 Date:

Zaini (LKK Auto)

From: Zaini (LKK Auto)
Sent: Tuesday, 7 November, 2017 12:16 PM
To: Jasmine Cai Yuyan; Cecilia Lee Peng Geok
Cc: Hsiao Tong (LKKAuto)
Subject: SH 6820T SKS 4613A CC3/AIG17019890/M1ka3 14/10/2017
Zaini
Attachments: SKS4613A (FRONT VIDEO).mp4; SKS4613A (REAR VIDEO).MP4.mp4

Your Ref: T 1017 / SH 6820T / CL(st)
Our Ref: CC3/AIG17019890/M1ka3

Without Prejudice

Dear Cecilia,

ACCIDENT INVOLVING VEHICLES SKS 4613A AND SH 6820T ON 14/10/2017

We refer to the above matter.

Please be informed that our principal had further reviewed the matter and based on the available information and evidence at hand, our principal is in the view that our Insured is not liable of the accident.

Based on our screenshot of video shown as below, after review, we observed that the your client's vehicle did encroached into our Insured's lane upon turning left.



In view of the above and with our principal's instruction, we regret to inform you that we are unable to further look into your claim.

As such, we will close file in our end.

Thank you.

Best Regards,

Zaini Kusaini | Case Handler

LKK Auto Consultants Pte Ltd

DiD: 6841-2132 | email: Zaini@lkkauto.com | fax: 6741-4108

S&: 51, PayaUbi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 488933 TEL : (065) 62563561 FAX : (065) 67414108

Our Ref: CC3/AIG17019890/M1ka3

24 OCTOBER 2017

FRANCIS DING YIN KIAT
BLOCK 806 THOMPSON ROAD
#05-11
SINGAPORE 298189

Dear Sir/Madam,

ACCIDENT INVOLVING SKS 4613A AND SH 6820T ON 14.10.2017

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

If you have evidence/information to prove that we should not settle the third party claim, kindly let us have them in writing within the next 10 days i.e. by 04/11/2017, after we shall proceed with negotiation with Third Party claimant on the **without prejudice** basis and any settlement should not bind any claims whatsoever by you/your driver against the other party's insurer arising from this particular accident.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

Zaini
Case Handler
DID: 6841 2132
FAX: 6741 4108
Email: Zaini@lkkauto.com

c.c. AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)

LETTER OF AUTHORISATION
(NAF / PAF)**ACCIDENT INVOLVING
ALONG****MERCEDES E220 SH6820T , SKS 4613A
MARINA BLVD X SHEARES AVENUE****ON 14-Oct-17 19:35**

I / We

CHUANG TI HENG(Hirer) NRIC No.: **S1366140E**

and/or

TAN SAY CHENG(Relief) NRIC No.: **S7005619D**

Taxi Number

SH6820T

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of income, loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of "ComfortDelGro Engineering Pte Ltd".

Date

15-Oct-2017

Name of Hirer

CHUANG TI HENG

Hirer NRIC

S1366140E

Signature :



Address

**173B PUNGGOL FIELD #12-607
822173**

Contact No.

96899180

Name of Relief

TAN SAY CHENG

Relief NRIC

S7005619D

Signature :



Address

**291 BISHAN STREET 24 21-39
570291**

Contact No.

98809278

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, **COMFORTDELGRO ENGINEERING PTE LTD** ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$4,700.00** (Global Sum – all in) for vehicle no. **SH 6820T** that was damaged pursuant to the accident which occurred on **14/10/2017** (date) along **MARINA BOULEVARD** (location) involving vehicle no/s **SKS 4613A**. This is pursuant to the inspection conducted on **16/10/2017** (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner **COMFORT TRANSPORTATION PTE LTD** ("the third party claimant") of vehicle no. **SH 6820T** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SH 6820T** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

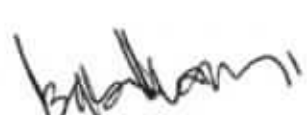
This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 08/08/2019


MCF

Signed by appointed surveyor

Please forward your cheque made payable to:
COMFORTDELGRO ENGINEERING PTE LTD


AILEEN TAN
Manager, Claims

Signed by "the workshop" (with chop)

CLAIMS DEPARTMENT
COMFORTDELGRO ENGINEERING PTE LTD
59 LOYANG DRIVE
SINGAPORE 508988

"The contents of this document apply to vehicle damages only.
All personal injuries and damages arising therefrom are excluded
from the ambit and application of this document"

TAX INVOICE

8010004

AIG ASIA PACIFIC INSURANCE PTE LTD

#08-16 78 EDGEMONT WAY, CHARTER BUILD
SINGAPORE 079120

CONTACT NO: 64193000 3225094

VEHICLE NO
SF 68707

MAKE
MERCEDES BENZ

MODEL
S220CDI (K5)

DATE OF REG
20.03.2014

CHASSIS CODE
WDD2120022A762674

INV. NO/DATE
91336709 24.10.2017

JOB NO.
305080449

COMPUTER READING

JOB TYPE

Description : 3P 14.10.17

Invoice for Lump Sum Repair

Total Lump Sum Repair Amt	3,700.00
Add GST @ 7.000 %	259.00
Total Invoice amount	3,959.00

Issued by : KATHERINEYAN 24.10.2017 10:05:53
Repair Type : C180/57/57
Payment Type/Term : /Credit 30 days

ComfortDelGro Engineering Pte Ltd
A member of COMFORTDELGRO

Head Office:
200 Braddell Road
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHO No

Our Ref: CT17100506

Date: 24 October 2017



TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON 14/10/2017 @ 19:35 hrs
ALONG MARINA BLVD X SHEARES AVENUE
INVOLVING SKS 4613A

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SH6820T** (the "Taxi"). The Taxi was hired to **CHUANG TI HENG IC NO S1366140E** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$164.59** per day (inclusive of GST).

Please be advised that the Taxi was insured with **First Capital Insurance Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay
Executive, Fleet Safety

This is a computer generated letter. No signature is required.

MILEAGE READING	MILEAGE TRAVELLED (KM)	HOURS OPERATED (TIME)	
		FROM	TO
30057	271	1630	0430
30412	355	0430	1630
30638	225	1630	0430
31019	381	0430	1555
31248	229	1600	0300
31477	229	0430	1555
31679	151	1615	0430
31913	284	0430	1555
32163	250	1600	0430
32496	232	0420	1550
32670	124	1615	0430

SH 6820T

DATE	NAME OF DRIVER	MILEAGE READING		HOURS OPERATED (TIME)	
		FROM	TO	FROM	TO
13/10/17	RAN	6331	19	0500	2340
14/10/17	ALAN	6333	74	0745	1630
14/10/17	TAN	6334	89	1630	2022
14/10/17	Accident	6334	90	1635	-
14/10/17	Repair	6334	90	1530	-

Enquire Vehicle Insurer

Vehicle No.	Incident Date/Time	Search Status	Insurance Company Code	Insurance Company Name
SKS4613A	14 Oct 2017 / 19:35:00	Successful	A04	AIG ASIA PACIFIC INSURANCE PTE. LTD.

[Previous](#)[OK](#)

...CLAIM SUBFOLDER...(Pending for Survey Report)

Fastlane

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	17 Oct 2017 Edit Reg		16 Oct 2017 00:00 Edit Adj Rpt	S\$3,700.00 Edit Estimates	S\$3,700.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All
------	-----------	---------------	-----------	----------

CLAIM SUBFOLDER DETAILS [Created by adjuster]

Insured:	Francis Ding Yin Kiat, ID: S7085619J		
Main Claimant:	COMFORT TRANSPORTATION PTE LTD, Co. Reg. No.: 199303821R		
Vehicle Reg. No.:	SH6820T	Date of Loss:	14/10/2017 19:00 - :59 [42 Months and 24 Days From LTA Reg Date (Man Yr)]
Claim Type:	TP / 5130971596SG	Policy/Cover Note No.:	2100409017 (Comprehensive) Coverage: 17/04/2017 - 16/04/2018
Vehicle Reg. No. (Insured):	SKS4613A	Policy No. (Claimant):	D-1572701MFSH
		Excess:	
Repairer:	ComfortDelGro Engineering Pte Ltd (Loyang) 59 Loyang Drive, 508969 Loyang - Tel: 6214 8300		
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Loh, Chee-Heng] Chee-Heng.Loh@aig.com		
Claimant's Insurer:	MS First Capital Insurance Ltd (HQ) - Tel: 62222311		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MA CHIN FOOK] ... [Final Rpt due 10/12/2018]		

ASSOCIATED MAIL RECEIVED [View All](#) [Compose Case Mail](#)

- AIG_SG_EXPRESS (06/12/2018): Report Send Back Alerts - SH6820T (TP)
- AIG_SG (23/10/2017): Re: Fw: Request To Upload TP GIA Report
- AIG_SG (19/10/2017): Request To Upload TP GIA Report

ALL ASSOCIATED TASKS [View All](#) [Search Tasks](#) [Create New Task](#) [Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SH6820T (5130971596SG)
 [SKS4613A]
 TP
 COMFORT TRANSPORTATION PTE LTD
 Oct 14 2017 7:00PM
 [Francis Ding Yin Kiat]
 ComfortDelGro Engineering Pte Ltd

Upload Documents

Upload Photos

Compose New Letter

Upload Video

Upload Audio

View

View in Browser

Video

1 per page

No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)	Thumbnail	Print
1	23/10/17 14:36	Video - Accident From:OD - Reg. No: SKS4613A, Claimant: FRANCIS DING VIN KIAT	Load MP4	
2	23/10/17 14:36	Video - Accident From:OD - Reg. No: SKS4613A, Claimant: FRANCIS DING VIN KIAT	Load MP4	

Letters/Correspondences

1 per page

No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	(Draft)	Third Party Express Settlement - Payment Breakdown	Edit	
2	29/11/17 08:11	Insurer Offer Letter/DV [Offer superseded on 2018/12/06]	Load HTM	

Assessment Reports

1 per page

No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)	Thumbnail	Print
1	19/10/17 10:31	Accident Statement From:OD - Reg. No: SKS4613A, Claimant: FRANCIS DING VIN KIAT	Load HTM	

Photos/Images

3 per page

No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	19/10/17 10:03	General View	Load JPG	☒
2	19/10/17 10:03	General View	Load JPG	☒
3	19/10/17 10:03	General View	Load JPG	☒
4	19/10/17 10:03	General View	Load JPG	☒
5	19/10/17 10:03	General View	Load JPG	☒
6	19/10/17 10:03	General View	Load JPG	☒
7	19/10/17 10:03	General View	Load JPG	☒
8	19/10/17 10:03	General View	Load JPG	☒
9	19/10/17 10:03	General View	Load JPG	☒
10	19/10/17 10:03	General View	Load JPG	☒
11	19/10/17 10:03	General View	Load JPG	☒
12	19/10/17 10:03	General View	Load JPG	☒
13	19/10/17 10:03	General View	Load JPG	☒
14	19/10/17 10:03	General View	Load JPG	☒
15	19/10/17 10:03	General View	Load JPG	☒

Documentation

1 per page

No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	19/10/17 16:13	TP GIA REPORT	Load PDF	
2	19/10/17 16:13	TP ESTIMATE- MARKED	Load PDF	
3	09/11/17 15:39	EMAIL FROM AIG REJECTION	Load PDF	
4	09/11/17 15:39	EMAIL TO TP REJECT	Load PDF	
5	15/08/19 16:03	WORKSHOP INVOICE	Load PDF	
6	15/08/19 16:03	AUTHORISATION TO ACT FORM	Load PDF	
7	15/08/19 16:03	Release Voucher	Load PDF	

Video			1 per page	☒
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)		
8	15/08/19 16:03	RENTAL RECEIPT		Thumbnail Print
9	15/08/19 16:03	RENTAL MILEAGE		Load PDF
10	15/08/19 16:03	LTA SEARCH		Load PDF
11	15/08/19 16:03	LETTER TO OI		Load PDF

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)			
Show Remarks To: ☐ Handling Insurer Note: Remarks are private unless you show it to other parties.			

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SKS4613A (Insd veh)	Model:	MERCEDES-BENZ E220 2.1 D
	SH6820T (TP veh)		CDI BLUEEFFICIENCY (A)
Date of Accident:	14/10/2017		

Global Sum Settlement	:	☒ [X]	Yes	☐ []	No
Repair Estimate	:	\$	7,168.80		
Final Repair Cost	:	\$	4,700.00		
Loss of Use	:	\$	3.50 days at \$50.00 per day		
Rental (if any)	:	\$	3.50 days		
LTA / GIA Search Fee	:	\$			
Others:	:	\$			
	:	\$			
Final Settlement Sum (Global Sum)	:	\$	4,700.00		
Is Third Party Workshop GIA Registered? ☒ [X] YES ☐ [] NO (Kindly indicate below)					
A) For <u>Non GIA Registered Workshop</u> : Agreed Liability _____(%)					
B) For <u>GIA Registered Workshop</u> : BOLA Applicable: Yes / No BOLA Scenario No: _____					
BOLA Liability: _____100_____(%) Assessed Liability (*): _____(%)					
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.					
Remarks _____					

Payment Instruction: Payee's Breakdown			
1)	ComfortDelGro Engineering Pte Ltd	: \$	4,700.00
2)		: \$	
3)		: \$	
4)		: \$	

JOANNE LEE KHANG MIN

15 Aug
2019

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.

(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

LKK Auto Consultants Pte Ltd

(Co Reg.No:199807198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC3/AIG17019890/M1HA3Q2-1
Date: 15/08/2019

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No: 2100409017
Claimant Vehicle No : SH6820T **Insured Vehicle No :** SKS4613A
 Date of Loss: 14/10/2017 Nature of Claim: TP Claim No: 5130971596SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **SH6820T**
 Make & Model: MERCEDES-BENZ E220, 2.1 D CDI Engine No: 65192431515689
 BlueEFFICIENCY (A)
 Reg. Date: 20/03/2014 (Man. Year: 2013) Chassis No: WDD2120022A762674
 Colour: White Odometer: 633489 km
 Engine Capacity: 2143 cc
 Market Value/New Car Price: N/A
 Sum Insured (S\$): **Market Value/New Car Price**

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 205/60 R16 Rear Tyre Size: 205/60 R16
 Front Left Side: Bridgestone 8 mm Rear Left Side: Bridgestone 8 mm
 Front Right Side: Bridgestone 8 mm Rear Right Side: Bridgestone 8 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	5,698.80	3,584.40	2,114.40	37.10
Miscellaneous Items	0.00	0.00	0.00	
Labour	1,470.00	1,050.00	420.00	28.57
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	7,168.80	4,634.40	2,534.40	35.35
Approved Total (Overridden) (S\$)		3,700.00		
(S\$)	7,168.80	3,700.00	3,468.80	48.39
+ GST 7.00/7.00% (S\$)	501.82	259.00	242.82	48.39
Nett Amount (S\$)	7,670.62	3,959.00	3,711.62	48.39
+ Loss of Use (3.5 x S\$50.00/day) (S\$)		175.00		
+ Car Rental (3.5 x S\$164.59/day) (S\$)		576.07		
+ Doc/Search Fee (S\$)		5.35		
Nett Liability (S\$)		4,715.42		
Global Sum Settlement (S\$)		4,700.00		

INSPECTION

Date of Assignment: 16/10/2017
Date Inspected: 16/10/2017 Inspected At: ComfortDelGro Engineering Pte Ltd
(Loyang)
59 Loyang Drive
Singapore 508969
Estimated Period of Repair: 3.0 days

Adjuster: MA CHIN FOOK

Manager: VIC ALPEH

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*BUMPER ASSY ,FRT	Deformed	1,890.50 FL	*1,890.50 FL
2	1		*BUMPER BRACKET ,FRT/LH	Distorted	95.00 FL	*95.00 FL
3	1		*BUMPER INNER CLIP ,FRT	Necessary	22.00 FL	*22.00 FL
4	1		*HEAD LAMP ASSY (LH)	Serviceable	2,380.00 FL	*- FL
5	1		*FENDER ,FRT/LH	Dented	966.00 FL	*966.00 FL
6	1		*FENDER SPLASHSHIELD ,FRT /LH (FRONT)	Distorted	257.00 FL	*257.00 FL
7	1		*FENDER SPLASHSHIELD ,FRT /LH (REAR)	Serviceable	263.00 FL	*- FL
8	1		*WHEEL RIM	Cut	1,250.00 FL	*1,250.00 FL

F=Franchise part. L=ListItemDisc.

Sub Total (\$\$)	7,123.50	4,480.50
- List Item Discount on L Items 20.00/20.00% (\$\$)	1,424.70	896.10
Total Parts (\$\$)	5,698.80	3,584.40

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	PANEL BEATING	New	600.00	400.00
2	SPRAY PAINTING CHARGE	New	500.00	400.00
3	WIRING CHARGE	New	50.00	30.00
4	TOWING CHARGES	New	150.00	120.00
5	TUFF KOTE	New	50.00	20.00
6	FRT WHEEL ALIGNMENT	New	120.00	80.00
Gross Labour Cost (S\$)			1,470.00	1,050.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >