

Mei Kwan (LKKAuto)

From: Cecilia Lee Peng Geok <cecilialee@sparkcarcare.com>
Sent: Tuesday, 24 July, 2018 5:04 PM
To: Mei Kwan (LKKAuto); CS A Team <cs-a
Cc: Admin A; Olivia Lau (LKKAuto)
Subject: Re: SH 6820T SKS 4613A CC3/AIG17019890/M1ka3 14/10/2017
Zaini *** LKK REF: CC3/AIG17019890/M1ka3q2

Importance: High

Follow Up Flag: Follow up
Flag Status: Flagged

Without Prejudice

Dear Sir/Madam

We have received no response after your last email of 30.05.2018.

Should your principal maintain rejection, please revert with their consent to escalate the matter to GIA DRM.

Thank you.

Best Regards

Cecilia Lee

Claims Department | ComfortDelGro Engineering Pte Ltd

Off: 6214 8354 | Fax: 6214 1843

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Wednesday, 30 May 2018 12:02 PM
To: Cecilia Lee Peng Geok; CS A Team <cs-a
Cc: Admin A; Olivia Lau (LKKAuto) <olivialau
Subject: RE: SH 6820T SKS 4613A CC3/AIG17019890/M1ka3 14/10/2017 Zaini *** LKK REF:
CC3/AIG17019890/M1ka3q2

Dear Cecilia,

Thank you for your email.

By copy to CS team.

Kindly assist.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Cecilia Lee Peng Geok [mailto:cecilialee@sparkcarcare.com]
Sent: Wednesday, 30 May, 2018 11:26 AM
To: Admin A <admin-a@lkkauto.com>
Subject: Fw: SH 6820T SKS 4613A CC3/AIG17019890/M1ka3 14/10/2017 Zaini
Importance: High

Without Prejudice

To NEW OIC

Please review the matter and revert.

Thank you.

Best Regards
Cecilia Lee
Claims Department | ComfortDelGro Engineering Pte Ltd
Off: 6214 8354 | Fax:6214 1843

----- Forwarded by Cecilia Lee Peng Geok/sparkcarcare/cdge/delgronotes on 30/05/2018 11:25 AM -----

From: Cecilia Lee Peng Geok/sparkcarcare/cdge/delgronotes
To: "Zaini (LKK Auto)" <Zaini@lkkauto.com>
Date: 13/02/2018 10:14 AM
Subject: Re: SH 6820T SKS 4613A CC3/AIG17019890/M1ka3 14/10/2017 Zaini

Without Prejudice

Dear Zaini

Your rejection is not acceptable. Video clips show your insured driver was driving straight on the left-turn lane thus collided with taxi.

Please review your position and revert.

Thank you.

Best Regards
Cecilia Lee
Claims Department | ComfortDelGro Engineering Pte Ltd
Off: 6214 8354 | Fax:6214 1843

From: "Zaini (LKK Auto)" <Zaini@lkkauto.com>
To: Jasmine Cai Yuyan <jasminecai@cdge.com.sg>, Cecilia Lee Peng Geok <cecilialee@sparkcarcare.com>
Cc: "Hsiao Tong (LKKAuto)" <chewht@lkkauto.com>
Date: 08/11/2017 06:10 AM
Subject: SH 6820T SKS 4613A CC3/AIG17019890/M1ka3 14/10/2017 Zaini

Your Ref: T 1017 / SH 6820T / CL(st)
Our Ref: CC3/AIG17019890/M1ka3

Without Prejudice

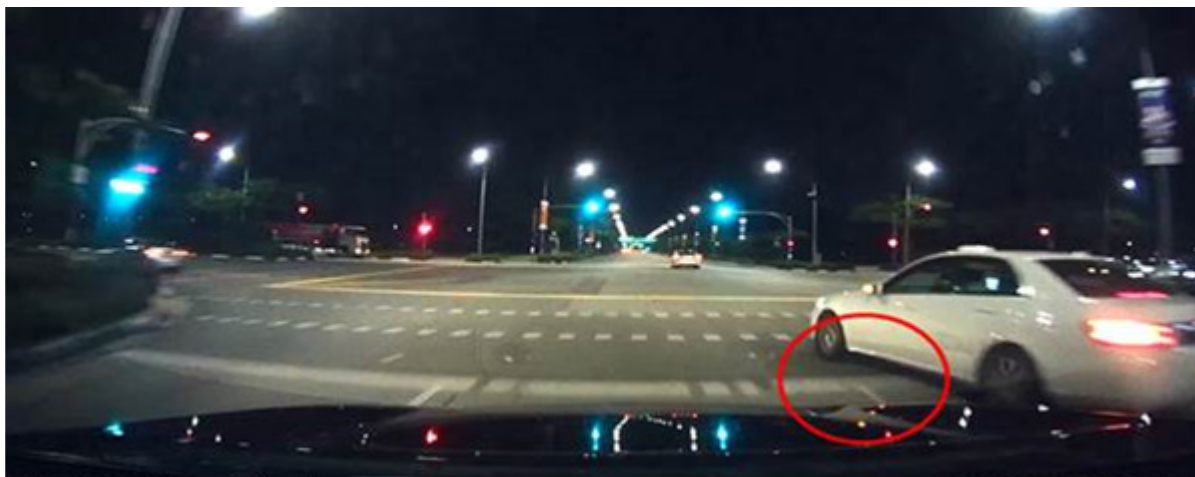
Dear Cecilia,

ACCIDENT INVOLVING VEHICLES SKS 4613A AND SH 6820T ON 14/10/2017

We refer to the above matter.

Please be informed that our principal had further reviewed the matter and based on the available information and evidence at hand, our principal is in the view that our Insured is not liable of the accident.

Based on our screenshot of video shown as below, after review, we observed that the your client's vehicle did encroached into our insured's lane upon turning left.



In view of the above and with our principal's instruction, we regret to inform you that we are unable to further look into your claim.

As such, we will close file in our end.

Thank you.

Best Regards,
Zaini Kusaini | Case Handler
LKK Auto Consultants Pte Ltd
DID: 6841-2132 | email: Zaini@lkkauto.com | fax: 6741-4108
Blk 51, PayaUbi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto)
Sent: Friday, 3 November, 2017 11:31 AM
To: Jasmine Cai Yuyan; Cecilia Lee Peng Geok
Cc: KKLau; Vic (LKKAuto); Asher Sng (LKKAuto); Thin Thin (LKKAuto); Jas Khine (LKKAuto); Zayyer (LKKAuto); Vivian Lau (LKKAuto); Zaini (LKK Auto); Hsiao Tong (LKKAuto); Admin A
Subject: RE: Acknowledgement of LOD's - TP claiming against AIG

WITHOUT PREJUDICE

Dear Cecilia / Jasmine,

We acknowledge receipt of your LOD's for the following cases.

NO	TAXI NO.	OI's NO.	Our reference	DOA	Case Handler / Investigator
1	SH 6820T	SKS 4613A	CC3/AIG17019890/M1ka3	14/10/2017	Zaini

Our respective case handler / investigator will look into the matter and revert to you in due course.

Thank you.

To check availability of the case handler , you may contact the undersigned.

Thank you.
Best Regards,
Mei Kwan | Admin
LKK Auto Consultants Pte Ltd
Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto)
Sent: Monday, 30 October, 2017 2:04 PM

To: Jasmine Cai Yuyan <jasminecai@cdge.com.sg>; Cecilia Lee Peng Geok <cecilialee@sparkcarcare.com>
Cc: KKLau <kklau@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Zaini (LKK Auto) <Zaini@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: Acknowledgement of LOD's - TP claiming against AIG

WITHOUT PREJUDICE

Dear Cecilia / Jasmine,

We acknowledge receipt of your LOD's for the following cases.

NO	TAXI NO.	OI's NO.	Our reference	DOA	Case Handler / Investigator
1	SH 9282B	SJP 841L	CC3/AIG17019796/M1ka3	13/10/2017	Zaini
2	SHC 1836M	SGN 2739H	CC3/AIG17019652/K1hb3	10/10/2017	Vic

Our respective case handler / investigator will look into the matter and revert to you in due course.

Thank you.

To check availability of the case handler , you may contact the undersigned.

Thank you.
 Best Regards,
Mei Kwan | Admin
LKK Auto Consultants Pte Ltd
 Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108
 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto)

Sent: Friday, 20 October, 2017 2:57 PM

To: Jasmine Cai Yuyan <jasminecai@cdge.com.sg>; Cecilia Lee Peng Geok <cecilialee@sparkcarcare.com>
Cc: KKLau <kklau@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>; Thin Thin (LKKAuto) <thinthin@lkkauto.com>; Jas Khine (LKKAuto) <jaskhine@lkkauto.com>; Zayyer (LKKAuto) <zayyer@lkkauto.com>; Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>; Zaini (LKK Auto) <Zaini@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: Acknowledgement of LOD's - TP claiming against AIG

WITHOUT PREJUDICE

Dear Cecilia / Jasmine,

We acknowledge receipt of your LOD's for the following cases.

NO	TAXI NO.	OI's NO.	Our reference	DOA	Case Handler / Investigator
1	SH 6827A	SLR 4195H	CC3/AIG17019045/K1ub3	2/10/2017	Thin Thin
2	SHD 4439B	SCR 8128H	CC3/AIG17019538/K1pb3	6/10/2017	Hsiao Tong
3	SHA 3919E	SDD 198U	CC3/AIG17019436/K1zb3	7/10/2017	Zayyer
4	SHB 6617B	SGY 189A	CC3/AIG17019555/K1ub3	8/10/2017	Thin Thin
5	SHC 989L	SJQ 4985Z	CC3/AIG17019541/K1wb3	9/10/2017	Vivian
6	SH 6866L	SLA 9603D	CC3/AIG17017934/K1hb3	13/9/2017	Vic
7	SHC 8509L	SJZ 4291U	CC3/LCR17017625/K1wb3	8/9/2017	Vivian
8	SHA 4399Z	SLK 5633R	CC3/LCR17016263/K1wb3	19/8/2017	Vivian
9	SHC 303R	SJB 5286E	CC3/AIG1701919/K1pa3	3/10/2017	Hsiao Tong
10	SHC 8122T	SLJ 870K	CC3/LCR17019534/K1pa3	9/10/2017	Hsiao Tong
11	SHD 4254S	SJM 7557C	CC3/AIG/17019406/K1ya3	7/10/2017	Jas

12	SH 7434T	SLF 5028P	CC3/LCR17019405/K1za3	6/10/2017	Zayyer
13	SHD 4883B	SLG 5662C	CC3/LCR17019192/K1wa3	4/10/2017	Vivian
14	SH 7381L	SLH 1842X	CC3/LCR17019193/K1wa3	3/10/2017	Vivian
15	SHC 8151J	SLM 9654T	CC3/LCR17018914/K1wa3	1/10/2017	Vivian
16	SHD 3902K	SJG 5111A	CC3/AIG17018239/K1ka3	14/9/2017	Zaini
17	SH 6222U	SFY 5838P	CC3/AIG17017366/K1ka3	4/9/2017	Zaini
18	SHD 4593M	SGA 3688H	CC3/AIG17018151/K1pa3	17/9/2017	Hsiao Tong
19	SHA 1914G	SLK 1482K	CC3/LCR17018916/K1wa3	29/9/2017	Vivian
20	SHC 833C	SLF 3759B	CC3/LCR17018917/K1pa3	29/9/2017	Hsiao Tong
21	SHA 5992D	SFD 1993K	CC3/AIG17018669/K1ka3	26/9/2017	Zaini

Our respective case handler / investigator will look into the matter and revert to you in due course.

Thank you.

To check availability of the case handler , you may contact the undersigned.

Thank you.
 Best Regards,
Mei Kwan | Admin
LKK Auto Consultants Pte Ltd
 Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108
 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shu Pei (LKKAuto)

Sent: Thursday, 5 October, 2017 10:33 AM

To: Jasmine Cai Yuyan <jasminecai@cde.com.sg>; Cecilia Lee Peng Geok <cecilialee@sparkcarcare.com>

Cc: KKLau <kklau@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>; Thin Thin (LKKAuto) <thinthin@lkkauto.com>

Subject: Acknowledgement of LOD's - TP claiming against AIG

WITHOUT PREJUDICE

Dear Cecilia / Jasmine,

We acknowledge receipt of your LOD's for the following cases.

NO	TAXI NO.	OI's NO.	Our reference	DOA	Case Handler / Investigator
1	SHD 4556X	SGF 341B	CC3/AIG17018702/K1hb3	27/9/2017	Vic
2	SHA 9565C	SLR 8519G	CC3/LCR17018677/K1pb3	25/9/2017	Hsiao Tong
3	SHA 3566P	SFL 6498Z	CC3/AIG17018573/K1hb3	25/9/2017	Vic
4	SHA 4624Z	SLP 6291K	CC3/LCR17018523/K1wa3	23/9/2017	Vivian
5	SHA 4030L	SLK 8443C	CC3/AIG17018230/K1pa3	16/9/2017	Hsiao Tong
6	SH 9597T	SGZ 9939M	CC3/AIG17018265/K1ub3	21/9/2017	Thin Thin
7	SHC 8744Z	SLG 9099C	CC3/LCR17018150/K1pa3	19/9/2017	Hsiao Tong

Our respective case handler / investigator will look into the matter and revert to you in due course.

Thank you.

To check availability of the case handler , you may contact the undersigned.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

[attachment "SKS4613A (FRONT VIDEO).mp4" deleted by Cecilia Lee Peng Geok/sparkcarcare/cdge/delgronotes]

[attachment "SKS4613A (REAR VIDEO).MP4.mp4" deleted by Cecilia Lee Peng Geok/sparkcarcare/cdge/delgronotes]