

INS. CASE OWNER:

CC 61 CTI 180 21955, TIKAZU

LKK: IDAC:

Surveyor: MTH

DOI: 4/12/18

ASSIGNMENT

Date / Time: 4/12/18

Registered in Merimen: -

Pre-assign / CCU / FTE: GB61033M



Insured Vehicle No. : _____ Claim No. : _____
 Name of Insured : Dry Lim Yeng Building Contractor Pte Policy No. : _____
 Insured Tel No. : _____ HP: _____ Make / Model : _____
 Excess Sec II : SS D.O.A: 21/12/2018 Place of Accident : PIC
 Is driver the owner? (YES / NO) Nature of Accident : _____
 If NO, Driver Name / Age : _____ OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO
 Driver Tel No. : _____ (VL: YES / NO) Insured Liability: % Final ? Yes / No

STB 1366H



INSRS: _____
 WSP: SMRT
 Tel: _____
 Liability: _____
 RMKS: _____



INSRS: _____
 WSP: _____
 Tel: _____
 Liability: _____
 RMKS: _____



INSRS: _____
 WSP: _____
 Tel: _____
 Liability: _____
 RMKS: _____



INSRS: _____
 WSP: _____
 Tel: _____
 Liability: _____
 RMKS: _____

| Date / Time | STAGE | DATE / PIC |
|--------------------|--|-------------------------------------|
| 13/12 | Non-Reporting Itr (1st): | |
| | Non-Reporting Itr (2nd): | |
| | Non-Reporting Itr (Final): | |
| | Notification Itr (if non-pickup): | |
| 03/04/19 @ 11:25AM | Call OI: | |
| | After call Itr to OI: | 03/04/19 - UE |
| | Documentation Check List: Handler Typist | |
| | Notification Itr (if non-pickup) | <input type="checkbox"/> |
| | After call Itr to OI: | <input checked="" type="checkbox"/> |
| | Authorisation To Act: | <input checked="" type="checkbox"/> |
| | Release Voucher: | <input checked="" type="checkbox"/> |
| | Final Repair Bill: | <input checked="" type="checkbox"/> |
| | Car Rental Invoice: | <input type="checkbox"/> |
| | Towing Invoice: | <input type="checkbox"/> |
| | LTA / GIA : | <input checked="" type="checkbox"/> |
| | Medical Bill: | <input type="checkbox"/> |
| | PIR: | <input type="checkbox"/> |
| | Mandate/Reject Instruction: | <input type="checkbox"/> |
| | LOD: | <input checked="" type="checkbox"/> |
| | Payment Breakdown Form: | <input type="checkbox"/> |
| | Post-Repair Photos: | <input checked="" type="checkbox"/> |
| | Others: | <input type="checkbox"/> |

PRELIMINARY ADVICE Date/Time: 6/12 Sent By: [Signature]

FINALIZATION Date/Time: _____ Confirm with: _____ Confirm by: _____

Repair Cost: 45 S\$ 1,250 (2 days) Reduction: 66 % Email Call

FINAL SETTLEMENT Date/Time: 26/9/19 Confirm with Tan Lee Email Call

Final Liability: % 100 (Agreed / Assessed) BOLA S/N No. : 27 If NO or B 28, Ass. Lia: CORR RATE ENDED TP

Repair Cost: S\$ 1,250
 Loss of Rental (LOR): S\$ 401.25 (3 days) X \$133.75
 Loss of Use (LOU): S\$ - (5 - x - days)
 Loss of Income (LOI): S\$ - (5 - x - days)

LOR only LOU only LOR + LOU LOR + LOI [Tick only one]
 GIA/LTA Search: S\$ 7.00
 Medical: S\$ -
 Disbursement: S\$ - (e.g. Tow/ Independent)
 Legal Cost: S\$ -

Total: S\$ 1,658.25 Global Sum SS: _____
 1) Claim status: Normal/Reject/Private Settle
 2) Report Format: TP
 3) Survey fee: \$400

FINAL PAYMENT Date/Time: _____ Confirm with: _____ Email Call

Payee 1: S\$ 1,658.25 Name 1: SMRT AUTOMOTIVE PTELTD
 Payee 2 (Strike if N.A.): S\$ Name 2: _____
 Payee 3 (Strike if N.A.): S\$ Name 3: _____

COPY SENT 15/12/19

DATE

Taufik

REF: CTI

ASSIGNMENT

From: Date: 4/12/2018

Veh No: SHB 1366H Yr Began: 2013, Nov
Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Estimated Cost:
OD / TP / WS / TP RES / OD RES / EVA / INV / MV

Truck / Trailer or

To inspect Vehicle No: SHB 1366H
at Workshop m/s: SMRT
of: (Woodlands Depot)

Make: Toyota Prius c.c. 1798

Colour: Maroon A/C: Insured / Std / NI / NA

Spl. Reading: 611322 T/Radio: Insured / Std / NI / NA

Insured

Eng/No:

Policy No:

C/No: JTDKN 364205707884

Claims No:

Gen. Cond: Good / Fair / Poor / Burnt

Sum Insured: Excess:

Steering: Inorder / Jammed / Leaked / Burnt or

(Client's Record)

Brake: Inorder / Jammed / Leaked / Burnt or

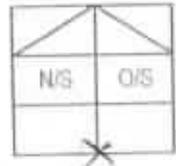
Make of Veh:

Modi: Nil / SRM / STD A/Rim or

(Policy Condition)

Tyre Size: F: 195/65R15
R: -

Remark: The veh had commenced its repair at the time of inspection.



BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or Falkon.

Bal. or Market Value:

Front Rear
R/Bal. 6 mm R/Bal. 6 mm

IDAC Accident Rpt: Consistent? Yes or No

L/Bal. 6 mm L/Bal. 6 mm

GIA / PR Seen: Consistent? Yes or No

D.O.A. D.O.I. 4/12/18

Est. Repairs: 2 days Res: Yes or No

Survey held at: SMRT

Lum Sum: 20 % 3 Val: Yes or No

Des. of Damages: Frt / Rear / O/S / N/S / UIC / Rooftop or

CA / REV / REP. / 24 HRS ^{kup}

The UIC / Chassis frame / Body Structure affected due to collision.

Date: Person Contacted: Vehicle: IN / OUT

| Date / Time | Action / Instruction |
|-------------|---------------------------------------|
| | CLIS \$ 1,250 Red \$ 2,492.94 66% |
| | 2 days + 1 PPS = 3 days |

17* 12/18/2002
GBG 1033M

Date/Time, File Pass to? : Preli. Report

Days Of Repair:

1) : Final Report

Resurvey No. of Trip:

Date/Time, File Return to?

Add Fee: Site Insp (\$

2)

Interview (\$

Report Format :

Tech Invs (\$

Lump Sum / I.B.T: (\$

Weekend (\$

Survey Fee:

Interpretation:

3 + 10 = 13

Photo:

Other:

TOTAL:



Case Details

Case Reference Number :

TAX/12/18/2002

Type of Repair : Accident Repair

Vehicle Registration Number :

SHB1366H

Company Type : SMRT Taxis Pte Ltd

Estimation ID : EST-4811-ID

Assigned By : Taxi Claims Manager Team

Insurance Company Name : China Taiping Insurance (Singapore) Pte Ltd

Accident Date and Time : 02/12/2018 09:25 AM

Vehicle Age(In Months) : 61

Documents / Photographs

[View Documents / Photographs](#)

Total Documents: 1

Estimation Details

Spare Part's Cost Detail

| BOM Type | Costing Type | Portion | Material Number | SMRT Recommendation | | | | | | | | Surveyor Approval | | |
|------------------------------|--------------|---------|-----------------|--------------------------------|-----|-------------------------|----------------|--------|-----------------|-----------------|-------------------|--------------------------|----------------|----------|
| | | | | Part Name | Qty | List Price Per Unit(\$) | List Price(\$) | Dis(%) | Final Price(\$) | Repair/ Replace | Surveyor Quantity | Surveyor Final Price(\$) | Repair/Replace | |
| One Time Key In | Main | | | BUMPER REAR | 1 | 458.60 | 458.60 | 25.00 | 343.95 | Replace | 1 | 343.95 | de | Replace |
| One Time Key In | Main | | | BUMPER CLIPS | 10 | 1.61 | 16.10 | 25.00 | 12.08 | Replace | 10 | 12.08 | WH | Replace |
| One Time Key In | Main | | | BUMPER REINFORCEMENT REAR | 1 | 205.70 | 205.70 | 25.00 | 154.27 | Replace | 0 | 0 | ? | Check |
| One Time Key In | Main | | | ARM SUB-ASSY, RR BUMPER LH | 1 | 139.60 | 139.60 | 25.00 | 104.70 | Replace | 0 | 0 | 2X | Check |
| One Time Key In | Main | | | ARM SUB-ASSY, RR BUMPER RH | 1 | 139.60 | 139.60 | 25.00 | 104.70 | Replace | 0 | 0 | 2X | Check |
| One Time Key In | Main | | | ANTENNA, ELECTRICAL LOWER REAR | 1 | 157.40 | 157.40 | 25.00 | 118.05 | Replace | 0 | 0 | X | Not Give |
| One Time Key In | Main | | | SENSOR REVERSE | 1 | 180.00 | 180.00 | 0.00 | 180.00 | Replace | 1 | 180.00 | AW | Replace |
| One Time Key In | Main | | | PIXEL STICKER | 2 | 60.00 | 120.00 | 0.00 | 120.00 | Replace | 2 | 120.00 | WH | Replace |
| One Time Key In | Main | | | BUMPER LIP COVER RR/LH | 1 | 72.20 | 72.20 | 25.00 | 54.15 | Replace | 0 | 0 | ? | Check |
| Total Spare Part Cost | | | | | | | | | 2,903.68 | | | Surveyor Total | 798.23 | |
| Lump Sum Discount (%) | | | | | | | | | 20.00 | | | Lump Sum Dis (%) | 20 | |
| Final Spare Part Cost | | | | | | | | | 2,322.94 | | | Final Sur Total | 638.58 | |

| SMRT Recommendation | | | | | | | | | | | Surveyor Approval | | |
|-----------------------|--------------|---------|-----------------|-------------------------------|-----|-------------------------|----------------|--------|-----------------|-----------------|-------------------|--------------------------|----------------|
| BOM Type | Costing Type | Portion | Material Number | Part Name | Qty | List Price Per Unit(\$) | List Price(\$) | Dis(%) | Final Price(\$) | Repair/ Replace | Surveyor Quantity | Surveyor Final Price(\$) | Repair/Replace |
| One Time Key In | Main | | | BUMPER LIP COVER RR/RH | 1 | 118.10 | 118.10 | 25.00 | 88.57 | Replace | 0 | 0 | ? Check |
| One Time Key In | Main | | | BUMPER LIP REAR | 1 | 228.90 | 228.90 | 25.00 | 171.68 | Replace | 0 | 0 | ? Check |
| One Time Key In | Main | | | BUMPER SIDE RETAINER RRLH | 1 | 94.80 | 94.80 | 25.00 | 71.10 | Replace | 1 | 71.10 | Replace |
| One Time Key In | Main | | | BUMPER SIDE RETAINER RR/RH | 1 | 94.80 | 94.80 | 25.00 | 71.10 | Replace | 1 | 71.10 | Replace |
| One Time Key In | Main | | | UNDER COVER SUBASSY, RR FLOOR | 1 | 514.50 | 514.50 | 25.00 | 385.88 | Replace | 0 | 0 | X Not Give |
| One Time Key In | Main | | | SPOILER REAR | 1 | 953.70 | 953.70 | 25.00 | 715.28 | Replace | 1 | 0 | Ry Repair |
| One Time Key In | Main | | | 3RD BRAKE LAMP | 1 | 231.30 | 231.30 | 10.00 | 208.17 | Replace | 0 | 0 | X Not Give |
| Total Spare Part Cost | | | | | | | | | 2,903.68 | | Surveyor Total | 798.23 | |
| Lump Sum Discount (%) | | | | | | | | | 20.00 | | Lump Sum Dis (%) | 20 | |
| Final Spare Part Cost | | | | | | | | | 2,322.94 | | Final Sur Total | 638.58 | |

Labour's Cost Detail

| S.No. | Job Scope | SMRT Recommendation(\$) | Surveyor Adjustment(\$) | Remarks |
|--------|------------------------|-------------------------|-------------------------|---------|
| 1 | TO REPAIR REAR PORTION | 338.00 | 200 | |
| Total: | | 338.00 | 200.00 | |

Spray Cost Detail

| S.No. | Job Scope | SMRT Recommendation(\$) | Surveyor Adjustment(\$) | Remarks |
|--------|-------------------------|-------------------------|-------------------------|---------|
| 1 | TO REPSRAY REAR BUMPER | 378.00 | 300 | |
| 2 | TO RESPRAY BUMPER BEAM | 180.00 | 0 | |
| 3 | TO RESPRAY REAR SPOILER | 180.00 | 100 | |
| Total: | | 738.00 | 300.00 | |

Other Cost Detail

| S.No. | Job Scope | SMRT Recommendation(\$) | Surveyor Adjustment(\$) | Remarks |
|---------------|---|-------------------------|-------------------------|---------|
| 1 | TO CHECK WIRING AND SYSTEM FUNCTION | 60.00 | 30 | |
| 2 | TO TEST AND REFIX REVERSE SENSOR SYSTEM | 120.00 | 30 | |
| 3 | TO WASH AND VACUUM | 60.00 | 0 | |
| 4 | TOWING CHARGE | 84.00 | 60 | |
| Total: | | 344.00 | 120.00 | |

Summary

| | Estimator Assessment(\$) | Surveyor Assessment(\$) |
|--------------------------|---|---|
| Total Spare Part Detail | 2,322.94 | 638.58 |
| Total Labour Cost | 338.00 | 200.00 |
| Total Spray Painting | 738.00 | 300.00 |
| Other | 344.00 | 120.00 |
| Overall Total | 3,742.94 | 1,258.58 |
| Lump Sum Repair Option | - | - |
| Lump Sum Total | 3,750.00 | 1,250.00 |
| Surveyor Approved Amount | | 1,250.00 |
| No of Repair Days* | 3 | 2 |
| Remarks | - | Resurvey after repair |
| Surveyor Name | | Taufik |
| Signature |  |  |
| Survey Date | 04/12/2018 | |

Save Clear

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Mei Kwan (LKKAuto)

From: Ong Chin Kiat <chinkiat.ong@sg.cntaiping.com>
Sent: Tuesday, 11 December, 2018 1:16 PM
To: Mei Kwan (LKKAuto)
Cc: Poh Kin (LKKAuto); Vic (LKKAuto); Admin A
Subject: RE: Direct Settlement - Accident Involving GBG1033M (OI : CTI - TBA) and SHB1366H (TP : LKK REF - CC6/CTI18021955/T1ha3) on 02/12/2018
Attachments: GBG1033M.PDF
Categories: HMK

Dear Mei Kwan,

Attached our insured's GIA report.

Thank you.

Regards,

Ong Chin Kiat

Assistant Claims Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #16-00 Springleaf Tower Singapore 079909
Direct (65) 6389 6174
Fax (65) 6224 7174 / 6224 7478
www.sg.cntaiping.com



Disclaimer :

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From: Mei Kwan (LKKAuto) [mailto:Meikwan@lkkauto.com]
Sent: Friday, 7 December, 2018 10:30 AM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Ong Chin Kiat <chinkiat.ong@sg.cntaiping.com>; Lucas Lee <lucas.lee@sg.cntaiping.com>; Poh Kin (LKKAuto) <pohkin@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: Direct Settlement - Accident Involving GBG1033M (OI : CTI - TBA) and SHB1366H (TP : LKK REF - CC6/CTI18021955/T1ha3) on 02/12/2018

WITHOUT PREJUDICE



Date: 3/11/2018

X

Our Ref. No.:

Letter of Authorisation

I, Ng Wei Chung Kenny (NRIC No.: S1745216J) the registered hirer / relief driver / taxi share driver of SMRT taxi registration number

● SHB1386H hereby authorise **SMRT Automotive Services Pte Ltd**

("AutoSvs") to deal with all matters arising out of the accident between my taxi

and GBG 1033M happened on 2/12/2018 17:25 along Tanjong Pagar Ave

(the "Accident") on my behalf, including but not limited to instituting and any claims or proceedings against such party or parties (as AutoSvs deems fit in its absolute discretion) in respect of any claim, demand, loss, cost, expense, liability, damages or action made against us or incurred or suffered by us.

Without prejudice to the foregoing, I further authorise AutoSvs to negotiate, resolve and settle any proceeding or claim arising out of the accidents, including but not limited to doing any act or executing any document or signing the Discharge Voucher on my behalf as may be required.

Name : Ng Wei Chung Kenny Signature: [Signature] 2/12/18
NRIC No. : S1745216J
Tel No. : 83336286
Address : Blk 551 Hovgang St 51 # 13-164
S530551

Khanchna (LKK Auto)

From: Khanchna (LKK Auto)
Sent: Friday, 6 September 2019 5:39 PM
To: Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis)
Cc: Admin A
Subject: RE: URGENT / REMINDER Re: Accident on 2/12/2018 involving SHB 1366H & GBG 1033M (China Taiping's insured) Our Ref: TAX/12/18/2002/lg *** LKK REF: CC6/CTI18021955/T1ka3

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

We propose settlement as follows:

| | |
|---------------------------------------|--------------------|
| 1. Cost of Repair | \$ 1,250.00 |
| 2. Loss of Rental (3 days x \$133.75) | \$ 401.25 |
| 3.LTA Search Fee | \$ 7.00 |
| Total | \$ 1,658.25 |

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: **6841 2360** | email: Khanchna@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Vic (LKKAuto) <vicalpeh@lkkauto.com>

Sent: Monday, 5 August 2019 3:02 PM

To: Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis) <LeeGek@smrt.com.sg>; Khanchna (LKK Auto) <khanchna@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>

Subject: RE: URGENT / REMINDER Re: Accident on 2/12/2018 involving SHB 1366H & GBG 1033M (China Taiping's insured) Our Ref: TAX/12/18/2002/lg *** LKK REF: CC6/CTI18021955/T1ka3

Without Prejudice



SMRT AUTOMOTIVE SERVICES PTE LTD
 60 Woodlands Industrial Park E4
 Singapore 757705
 Tel : 65 6866 2647
 Fax : 65 6368 7421
 www.smrt.com.sg

China Taiping Insurance (S) Pte Ltd
 c/o LKK Auto Consultants Pte Ltd
 No. 51 Ubi Ave 1 #01-25
 Paya Ubi Industrial Park
 Singapore 408933

Date: 21 May 2019

Our Ref.: TAX/12/18/2002/LG

Dear Sirs,

ACCIDENT ON 2/12/2018 INVOLVING SHB 1366H & GBG 1033M ALONG TOH TUCK AVENUE

LETTER OF CLAIM

We claim on behalf of SMRT Taxis Pte Ltd, the owner and the hirer of taxi no.: SHB 1366H. Your insured's negligent driving has caused the above accident. As a result, our clients have suffered the following losses:-

| | | |
|--|---|------------------|
| 1. Cost of Repair | : | \$1250.00 |
| 2. Loss of Rental for 4 days @ S\$133.75/day | : | \$ 535.00 |
| 3. Loss of Income for __ days @ S\$____/day | : | \$ _ |
| 4. Police Report/ SAS Report/ LTA Search Fee | : | \$ 7.00 |
| 5. Survey Fee | : | _____ |
| Total Claims : | | <u>\$1792.00</u> |

We enclose the following documents:

- | | |
|---|---|
| <input checked="" type="checkbox"/> Repair Invoice | <input type="checkbox"/> Letter of Authorisation |
| <input type="checkbox"/> Survey Report | <input checked="" type="checkbox"/> LTA Search result |
| <input type="checkbox"/> Photographs _____ pcs | <input checked="" type="checkbox"/> Others : |
| <input type="checkbox"/> Investigation results | 1. <u>vehicle laid-up report</u> |
| <input checked="" type="checkbox"/> Proof of Loss of Use/Rental/Income | 2. _____ |
| <input checked="" type="checkbox"/> Police / SAS report of <u>SHB 1366H</u> | 3. _____ |

We look forward to your confirmation to settle our claims within 15 days from the date of this letter. Payment by cheque shall be crossed and made payable to **SMRT TAXIS PTE LTD**.

Yours sincerely,
SMRT AUTOMOTIVE SERVICES PTE LTD

Tan Lee Gek
 For Manager, Claims
 Claims Department
 DID: 6866 2647
 Email: leegek@smrt.com.sg

Khanchna (LKK Auto)

From: Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis) <LeeGek@smrt.com.sg>
Sent: Tuesday, 21 May 2019 9:20 AM
To: CS A Team; Admin A
Subject: LOD Re: Accident on 2/12/2018 involving SHB 1366H & GBG 1033M (China Taiping's insured) Our Ref: TAX/12/18/2002/lg
Attachments: TAX 12 18 2002.pdf

Dear All,

We quantify our own losses as follows:-

| | |
|----------------|--------------------------------|
| Cost of Repair | \$1,250.00 |
| Loss of Rental | \$535.00 (4 days x \$133.75) |
| LTA Search Fee | \$7.00 |
| Total | \$1,792.00 |

We enclose the following documents:

- 1) Repair invoice
- 2) Proof of rental rate
- 3) GIA report
- 4) Letter of Authorisation
- 5) Accident vehicle laid-up report
- 6) LTA search

Please let us have your offer soon. Thanks.

Regards

Tan Lee Gek (DID: 6866 2647)
Claims Department
SMRT Automotive Services Pte Ltd





Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC6/CTI18021955/T1ha3

03 APRIL 2019

ONG GIM YONG BUILDING CONTRACTOR PTE LTD By Post and By Email
48 TOH GUAN ROAD EAST
#08-123 ENTERPRISE HUB
SINGAPORE 608586
ATTN: THE MANAGEMENT

Dear Sir/Madam,

ACCIDENT INVOLVING GBG 1033M AND SHB 1366H ON 02/12/2018

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Yours faithfully,


Vic Alpeh
DID: 6841 2096
FAX: 6741 4108
Email: vicalpeh@lkkauto.com

c.c. *China Taiping Insurance (Singapore) Pte Ltd*
(Motor Claims Dept)
Onggimyong.b.c@gmail.com
(Email)

Vic (LKKAuto)

From: Vic (LKKAuto)
Sent: Wednesday, 3 April, 2019 11:32 AM
To: Onggimyong.b.c@gmail.com
Cc: Admin A; Vic (LKKAuto)
Subject: Your Ref: GBG 1033M_ACCIDENT INVOLVING GBG 1033M AND SHB 1366H ON 02/12/2018



51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC6/CTI18021955/T1ha3

03 APRIL 2019

ONG GIM YONG BUILDING CONTRACTOR PTE LTD By Post and By Email
48 TOH GUAN ROAD EAST
#08-123 ENTERPRISE HUB
SINGAPORE 608586
ATTN: THE MANAGEMENT

Dear Sir/Madam,

ACCIDENT INVOLVING GBG 1033M AND SHB 1366H ON 02/12/2018

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

 *Save the Earth. Print only when necessary.*

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AUTHORISATION TO ACT

We, SMRT TAXIS PTE LTD ("the third party claimant") of No. 60 Woodlands Industrial Park E4, Singapore 757705 (address), owner of SHB 1366H (vehicle no.) hereby authorize SMRT Automotive Services Pte Ltd ("the workshop") to act for us with respect to our claim for repair costs and/or rental and/or loss of use ("claim") for our vehicle no. SHB 1366H was damaged pursuant to the accident which occurred on 2/12/2018 (date) along Toh Tuck Avenue (location) involving vehicle no/s. GBG 1033M ("the accident").

I further authorize the workshop to settle the above mentioned claim in a manner as they deem fit and the cheque is to be made in favour of **SMRT TAXIS PTE LTD**.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 26 (day) of Sept (month) 2019 (year)



Signed by "the third party claimant"
(with company stamp if applicable)



Signed by "the workshop"
(with company stamp)

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMCVSN1752531801 Claim No : SMM18D05627
Claimant : SMRT TAXIS PTE LTD
Amount : S\$1,658.25
 : DOLLARS ONE THOUSAND SIX HUNDRED FIFTY-EIGHT AND TWENTY-FIVE CENTS ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SHB 1366H
Insured Vehicle No. : GBG 1033M
Date of Loss : 02/12/2018
Place of Accident : PIE EXIT 27 TOWARDS TOH TUCK AVE

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : ONG GIM YONG BUILDING CONTRACTOR PTE LTD
Driver Name : DURAISAMY PILLAI VENGADACHALAM

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

| | | |
|--|-----|----------|
| (1) General Damages | S\$ | |
| (2) Cost of Repair/Expense | S\$ | 1,250.00 |
| (3) Loss of Use/Rental/Earning | S\$ | 401.25 |
| (4) GIA/Police Reports/ Investigation Results/Search Fees | S\$ | 7.00 |
| (5) Medical Reports/Expenses | S\$ | |
| (6) Survey Fees/P.T. Fees | S\$ | |
| (7) Cost including Disbursement | S\$ | |
| TOTAL | S\$ | 1,658.25 |

Claimant Name :  _____ NRIC No : SXXXX706F
Signature :  _____ Date : 26 SEP 2019

*** This Discharge Voucher applies only to the claimant's claim or his property damage and will not affect his personal injuries claim and/or uninsured losses claim in a later date. Further, the settlement terms herein should not be used as an evidence to prejudice to the claimant's personal injuries claim and/or other uninsured losses claim arising of the matter in this action.



Customer Code: 3000063

SMRT TAXIS PTE LTD

Block Unit

60 WOODLANDS INDUSTRIAL PARK E4
SINGAPORE 757705



SMRT Automotive Services Pte Ltd
251 North Bridge Road Singapore 179102
Tel: 65 63311000 Fax: 65 63340247

Tax Invoice

GST Reg No. : MR-8500001-7
CRN : 199004280Z
Invoice No. : IV190500030
Date : 06.05.2019
Vehicle No. : SHB1366H
Your Ref No. : TAX/12/18/2002
Our Ref No. : 24099075
Terms : 30 Days

| Description | Qty | Unit Cost | Add / (Discount) Amount | Amount |
|--|------|-----------|-------------------------|--------------------|
| LUMP SUM AMOUNT FOR REPAIR AS PER SURVEYOR'S RECOMMENDATION | 1.00 | | | \$ 1,250.00 |
| GRAND TOTAL | | | | \$ 1,250.00 |

Remark :

Make/Model : TOYOTA PRIUS
Accident Date : 02.12.2018

N.B. Payment by cheque should be crossed and made payable to 'SMRT Automotive Services Pte Ltd'.
No receipt will be issued unless requested.



Authorized Signature
for SMRT Automotive Services Pte Ltd



SMRT Taxis Pte Ltd

MEMORANDUM

To: Claims Dept

Our Ref: TAX/12/18/2002

From: SMRT Taxis Pte Ltd

Date: 11/12/2018

ACCIDENT INVOLVING SHB 1366H & GBG 1033M ON 02/12/2018 ALONG TOH TUCK AVENUE

This is to confirm that the daily rental rate for SHB 1366H is \$133.75 per day.

Please proceed to recover any rental loss from the third party as a result of the above accident.

Thank you.

Yours sincerely
SMRT TAXIS PTE LTD



for Manager



Laid Up Report

Accident Start Date : 02/12/2018
Accident End Date : 01/01/2019

Date Generated : 02/01/2019
User Name : LeoGek

| Case Reference Number | Vehicle Registration Number | Company Type | Vehicle Make | Vehicle Model | Job Card Number | Date and Time (Accident Repair) | Date and Time (Repair Completed) |
|-----------------------|-----------------------------|---------------------|--------------|---------------|-----------------|---------------------------------|----------------------------------|
| TAX/13/18/2002 | SHB1366H | SMART Taxis Pte Ltd | TOYOTA | PRIUS | 24099075 | 03/12/2018 9:36 AM | 07/12/2018 8:46 AM |

Enquire Transaction History

| | | | |
|-------------------|--|-------------------------------------|----------------------|
| Log Date/Time: | 04 Dec 2018 / 09:27:13 | | |
| Asset Type: | Vehicle | Transaction Amount: | \$7.49 |
| Asset ID: | GBG1033M | | |
| Transaction Type: | 1B.32 Insurance Enquiry (GIRO Payment) | Channel: | External Agency |
| User ID: | ESASBAHD - BALQISH BINTE ABDUL HALIL | Business Transaction Reference No.: | 20181204092713756332 |

Search Date / Time: 02 Dec 2018 17:25:00
 Insurance Company: CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD
 Information displayed is correct as at the log date and time.

[Enquire Related Logs](#)

[Back to List](#)



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

CHINA TAIPING INSURANCE (S) PTE LTD

Ref : CC6/CTI18021955/T1ka3q2

3 ANSON ROAD #16-00
SPRINGLEAF TOWERSINGAPORE 079909

Date : 30-10-2019



Code : CTI

1. Policy Particulars :- THIRD PARTY CLAIM

| | | | |
|--------------|------------------|----------------|------------|
| Insured Veh. | GBG 1033M | Veh. Inspected | SHB 1366H |
| Policy No. | DMCVSN1752531801 | Coverage (\$) | 0.00 |
| Claim No. | SNM18D05627 | Excess (\$) | 0.00 |
| Assign From | | Assign Date | 04/12/2018 |

2. Vehicle Particulars & Condition

| | | | |
|--------------|-------------------|--------------|------------|
| Make & Model | TOYOTA PRIUS | c.c | 1798 |
| Engine No. | HIDDEN | Year of Reg. | 2013 |
| Chassis No. | JTDKN36U205707884 | Colour | MAROON |
| Odometer | 611322 | Steering | IN ORDER |
| Brakes | IN ORDER | Modification | SPORTS RIM |
| General | GOOD | | |

3. Conditions of Tyres

| | Size | Make | Balance |
|----------------|------------|--------|---------|
| R/H Front Tyre | 195/65 R15 | FALKEN | 6 mm |
| L/H Front Tyre | 195/65 R15 | FALKEN | 6 mm |
| R/H Rear Tyre | 195/65 R15 | FALKEN | 6 mm |
| L/H Rear Tyre | 195/65 R15 | FALKEN | 6 mm |

4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE REAR PORTION.
DAMAGES SEE DETAILS.

5. General Information

| | | | |
|----------------|--|-----------------|------------|
| Accident Date | 02/12/2018 | Inspection Date | 04/12/2018 |
| Survey held at | SMRT AUTOMOTIVE SERVICES PTE LTD 60 WOODLANDS INDUSTRIAL PARK E4 SINGAPORE 757705 | | |

5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS.
B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.

5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR: **2 Working Days**



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 2

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SHB 1366H

| Qty | Description of Parts | Condition | Estimate By Workshop (\$) | Our Adjusted (\$) |
|---|---------------------------------------|----------------------|---------------------------|-------------------|
| REPLACEMENT OF PARTS | | | | |
| 1 | BUMPER REAR (DISC 25%) | DEFORMED | 458.60 | 343.95 |
| 10 | BUMPER CLIPS @\$1.61 (DISC 25%) | NECESSARY | 16.10 | 12.08 |
| 1 | BUMPER SIDE RETAINER RR/LH (DISC 25%) | NECESSARY | 94.80 | 71.10 |
| 1 | BUMPER SIDE RETAINER RR/RH (DISC 25%) | NECESSARY | 94.80 | 71.10 |
| 1 | SENSOR REVERSE (SN) | NOT WORKING | 180.00 | 180.00 |
| 2 | PIXEL STICKER @\$60.00 (SN) | NECESSARY | 120.00 | 120.00 |
| 1 | BUMPER REINFORCEMENT REAR | NOT NECESSARY | 205.70 | - |
| 1 | ARM SUB-ASSY ,RR BUMPER LH | NOT NECESSARY | 139.60 | - |
| 1 | ARM SUB-ASSY ,RR BUMPER RH | NOT NECESSARY | 139.60 | - |
| 1 | ANTENNA ,ELECTRICAL LOWER REAR | NOT NECESSARY | 157.40 | - |
| 1 | BUMPER LIP COVER RR/LH | NOT NECESSARY | 72.20 | - |
| 1 | BUMPER LIP COVER RR/RH | NOT NECESSARY | 118.10 | - |
| 1 | BUMPER LIP REAR | NOT NECESSARY | 228.90 | - |
| 1 | UNDER COVER ,SUBASSY ,RR FLOOR | NOT NECESSARY | 514.50 | - |
| 1 | 3RD BRAKE LAMP | NOT NECESSARY | 231.30 | - |
| 1 | SPOILER REAR | TO REPAIR SEE LABOUR | 953.70 | - |
| | | | 3,725.30 | 798.23 |
| LABOUR | | | | |
| PANEL BEATING & BODY WORK.INCLUSIVE OF THE REPAIR OF SPOILER REAR . | | | 338.00 | 200.00 |
| SPRAY PAINT. | | | 738.00 | 300.00 |
| TO CHECK WIRING AND SYSTEM FUNCTION. | | | 80.00 | 30.00 |
| TO TEST AND REFIX REVERSE SENSOR SYSTEM. | | | 120.00 | 30.00 |
| TO WASH AND VACUUM. | | NOT NECESSARY | 60.00 | - |
| TOWING CHARGE. | | | 84.00 | 60.00 |
| | | | 1,420.00 | 620.00 |
| GRAND TOTAL | | | 5,145.30 | 1,418.23 |
| RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION) | | | | 1,250.00 |

Report Ref No. CC6/CTI18021955/T1ka3q2



Report Ref No. CC6/CTI18021955/T1ka3q2

A handwritten signature in black ink, appearing to read 'Taufikh'.

MOHAMAD TAUFIKH
M.MATAI, AMSAE-A
Automotive Assessor

A handwritten signature in black ink, appearing to read 'Ho Leong Chuan'.

HO LEONG CHUAN
Automotive Assessor

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