# Jia Le (LKK Auto)

Claims Dept of CTI <claimsdept@sg.cntaiping.com> From:

Friday, 26 July 2019 11:06 AM Sent:

To: Jia Le (LKK Auto); Admin A

Alfred Toh; Chee So Chow; Hsiao Tong (LKKAuto); KKLau Cc:

OUR REF:SNM18D05612C02/7(thp) - [CHINA] Direct Settlement - Accident Subject:

Involving GBH6827B AND SLK2888S (TP: LKK REF - CC6/CTI18021950/Ada3) on

01/12/2018

Attachments: LKKInspection.pdf; LKKAdjustment1.pdf; SURVEY PHOTO.pdf; RESURVEY

PHOTO.pdf; LOD.pdf

LKK REF - CC6/CTI18021950/Ada3 CTI REF - SNM18D05612C02/7(thp)

Dear Jia Le

You may proceed to resolve the property damage claim at \$5,720.00.

We await your payment advice to enable Irene to act accordingly.

p.s Irene currently Outstation

## **Best Regards**

Alfred Toh Senior Executive Claims Department China Taiping Insurance (Singapore) Pte. Ltd. 3 Anson Road #XX-00 Springleaf Tower Singapore 079909 DID: (65) 6389 6183

FAX: (65) 6224 7478

FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG W: www.sg.cntaiping.com

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From: Jia Le (LKK Auto) [mailto:JiaLe@lkkauto.com]

Sent: Friday, 26 July, 2019 10:44 AM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Alfred Toh <alfred.toh@sg.cntaiping.com>; Chee So Chow <sochow.chee@sg.cntaiping.com>; Hsiao Tong

(LKKAuto) <chewht@lkkauto.com>

Subject: RE: OUR REF:SNM18D05612C02/7(thp) - FW: [CHINA] FW: Direct Settlement - Accident Involving

GBH6827B AND SLK2888S (TP: LKK REF - CC6/CTI18021950/Ada3) on 01/12/2018

Your ref: TBA

Our ref: CC6/CTI18021950/Ada3

Dear Sirs/Madam,

## ACCIDENT INVOLVING GBH6827B (OI) & SLK2888S (TP) ON 01/12/2018

We refer to the above matter.

Insured driver collided onto parked third party. Liability is not in our driver's favour.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer Third Party repairer "U2 SPRAY PAINTING PTE LTD" at \$5,720.00(all-in).

The summary is as follows: -

Amount Claimed

1. Cost of Repair \$18,674.00 \$5,000.00

2. Loss of Rental (10days x \$130.00) \$1,300.00 \$720.00 (6days x \$120.00)

Total \$19,974.00 \$5,720.00

Enclosed here with all the relevant documents for your perusal.

For your approval/instruction please.

Best Regards,

Carlor Chan | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: <u>Jiale@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept of CTI [mailto:claimsdept@sg.cntaiping.com]

Sent: Thursday, 25 July 2019 7:05 PM

To: Jia Le (LKK Auto); Admin A

Cc: Alfred Toh; Chee So Chow; Hsiao Tong (LKKAuto)

Subject: RE: OUR REF:SNM18D05612C02/7(thp) - FW: [CHINA] FW: Direct Settlement - Accident Involving GBH6827B

(OI: CTI - TBA) AND SLK2888S (TP: LKK REF - CC6/CTI18021950/Ada3) on 01/12/2018

LKK REF - CC6/CTI18021950/Ada3 CTI REF - SNM18D05612C02/7(thp)

Dear Jia Le

We refer to your emails pertaining to the above matter.

Please be advised that we do not seem to have received the documents on the claim.

We await your favourable reply.

#### **Best Regards**

Alfred Toh
Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #XX-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6183

FAX: (65) 6224 7478

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

<sup>\*\*04</sup> days recommendation for repair + 1Sun +1PRS = 6 days

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From: Jia Le (LKK Auto) [mailto:JiaLe@lkkauto.com]

Sent: Thursday, 25 July, 2019 3:46 PM

To: Claims Dept of CTI < claimsdept@sg.cntaiping.com >; Irene Tay < irene.tay@sg.cntaiping.com >; Alfred Toh

<alfred.toh@sg.cntaiping.com>

Subject: RE: OUR REF:SNM18D05612C02/7(thp) - FW: [CHINA] FW: Direct Settlement - Accident Involving GBH6827B

(OI: CTI-TBA) AND SLK2888S (TP: LKK REF-CC6/CTI18021950/Ada3) on 01/12/2018

Dear Irene,

We refer to the email dated 07/06/2019.

Third party chasing for offer / settlement.

Please kindly let us have your approval / instruction if any.

Thank You.

Best Regards,

Carlor Chan | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: <u>Jiale@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept of CTI [mailto:claimsdept@sg.cntaiping.com]

Sent: Friday, 5 July 2019 1:41 PM

To: Irene Tay; Alfred Toh; Jia Le (LKK Auto)

Subject: OUR REF:SNM18D05612 - FW: [CHINA] FW: Direct Settlement - Accident Involving GBH6827B (OI : CTI -

TBA) AND SLK2888S (TP: LKK REF - CC6/CTI18021950/Ada3) on 01/12/2018

Dear Irene,

FYA.

Thank, shumin

From: Jia Le (LKK Auto) [mailto:JiaLe@lkkauto.com]

Sent: Friday, July 05, 2019 11:17 AM

To: Claims Dept of CTI

Cc: Admin A

Subject: RE: [CHINA] FW: Direct Settlement - Accident Involving GBH6827B (OI: CTI - TBA) AND SLK2888S (TP: LKK

REF - CC6/CTI18021950/Ada3) on 01/12/2018

Hi Sir,

We refer to the email dated 07/06/2019.

Third party chasing for offer / settlement.

Please kindly let us have your approval / instruction if any.

Thank You.

Best Regards,

Carlor Chan | Case Handler

#### LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: <u>Jiale@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jia Le (LKK Auto)

Sent: Friday, 7 June 2019 10:41 AM To: Claims Dept of CTI; Irene Tay

Cc: Admin A

Subject: RE: [CHINA] FW: Direct Settlement - Accident Involving GBH6827B (OI: CTI - TBA) AND SLK2888S (TP: LKK

REF - CC6/CTI18021950/Ada3) on 01/12/2018

Your ref: TBA

Our ref: CC6/CTI18021950/Ada3

Dear Sirs/Madam,

# ACCIDENT INVOLVING GBH6827B (OI) & SLK2888S (TP) ON 01/12/2018

We refer to the above matter.

Insured driver collided onto parked third party. Liability is not in our driver's favour.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer Third Party repairer "U2 SPRAY PAINTING PTE LTD" at \$5,720.00(all-in).

The summary is as follows: -

	Amount	Amount Revised
	Claimed	
1. Cost of Repair	\$18,674.00	\$ 5,000.00
2. Loss of Rental (10days x \$130.00)	\$ 1,300.00	\$ 720.00 (6days x \$120.00)
Total	\$19,974.00	\$ 5,720.00

<sup>\*\*04</sup> days recommendation for repair + 1Sun +1PRS = 6 days

Enclosed here with all the relevant documents for your perusal.

For your approval/instruction please.

Best Regards,

Carlor Chan | Case Handler

#### LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: <u>Jiale@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto)

Sent: Monday, 11 March 2019 10:26 AM

To: claimsdept@sg.cntaiping.com

Cc: irene.tay@sg.cntaiping.com; Asher Sng (LKKAuto) < AsherSng@lkkauto.com >; CS A Team < cs-a@lkkauto.com >;

Admin A <admin-a@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving GBH6827B (OI: CTI - TBA) AND SLK2888S (TP: LKK REF -

CC6/CTI18021950/Aea3) on 01/12/2018

# 'WITHOUT PREJUDICE' SAVE AS TO COSTS

Dear Sir / Madam,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

#### LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto)

Sent: Monday, 4 March, 2019 10:13 AM

To: claimsdept@sg.cntaiping.com

Cc: irene.tay@sg.cntaiping.com; Asher Sng (LKKAuto) < AsherSng@lkkauto.com >; CS A Team < cs-a@lkkauto.com >;

Admin A <admin-a@lkkauto.com>

Subject: Direct Settlement - Accident Involving GBH6827B (OI: CTI - TBA) AND SLK2888S (TP: LKK REF -

CC6/CTI18021950/Aea3) on 01/12/2018

# 'WITHOUT PREJUDICE' SAVE AS TO COSTS

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SLK 2888S at M/s U2 Spray Painting Pte Ltd - Kaki Bukit on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

TP GIA report

Please be informed that the estimated cost of repair is not ready yet.

We will revert to you on preliminary advice in due course.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.
Kindly take note that the case handler in-charge Asher and she can be contacted at DID: 6841 6051
To check availability of the case handler, you may contact the undersigned.
Thank you.
Best Regards,
Mei Kwan   Admin
LKK Auto Consultants Pte Ltd
Phone: 6366 0055   email: MeiKwan@lkkauto.com   fax: 67414108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25   S(408933)
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# Asher Sng (LKKAuto)

From:

chan pick yuen <chris\_chanbebe@hotmail.com>

Sent:

Monday, 4 March 2019 9:44 AM

To:

Admin A

Cc:

Hsiao Tong (LKKAuto); Joy Irene (LKKAuto)

Subject:

Fw: SLK2888S DOA 01.12.2018

Attachments:

GIA 1.png; GIA 2.png; GIA 3.png; GIA 4.png; LOA INVOICE.pdf; RENTAL.pdf

Dear Sir / Mdm,

Enclosed is our client's GIA , rental bill with agreement , LOA & invoice . As request following :

1. RC

\$5000 ( AS AGREED )

2. LOSS OF RENTAL\$1300 (\$130 X 10 DAYS)

@100% ( car park case )

Total \$ 6300/-.

Regards, Chris Chan Pick Yuen U2 SPRAY PAINTING PTE LTD

HP: 92712214

From: chan pick yuen

Sent: Tuesday, December 4, 2018 11:54 PM

To: assignments@lkkauto.com Subject: SLK2888S DOA 01.12.2018

Dear Catharine,

claim CHINA TAIPING Enclosed is our client's GIA report & estimate . Mr Adrian already survey .

Regards, Chris Chan Pick Yuen U2 SPRAY PAINTING PTE LTD



51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL: (065) 62563561 FAX: (065) 67414108

Our Ref: CC6/CTI18021950/Aea3

09 APRIL 2019

VELU GARDENING & TREE CUTTING SERVICES 343 BUKIT BATOK STREET 34 #08-98 SINGAPORE 650343

Dear Sir/Madam,

### ACCIDENT INVOLVING GBH 6827B AND SLK 2888S ON 01/12/2018

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Yours faithfully,

Asher

Case Handler DID: 6841 6051 FAX: 6741 4108

Email: ashersng@lkkauto.com

c.c. China Taiping Insurance (Singapore) Pte Ltd (Motor Claims Dept)

# LETTER OF AUTHORISATION

U2 SPRAY PAINTING PTE LTD BLK 25 KAKI BUKIUT ROAD 4 a 06-43 SYNERGY @KB Singapore 417800

Singapore 417890	
Dear Sir.    1   12   18 @ 21 00 hr S  Accident on   1   12   18 @ 21 00 hr S  Involving Vehicle Nos   5   12   18   10   12   12   12   12   12   12   12	
Along In funt of BIK 110 515 ROUT SLK2888 S	
1 We the registered owner driver of vehicle registration to have involved in the above accident.  1/We hereby authorize M/S U2 SPRAY PAINTING PTE LTD to commence repairs of the sale vehicle forthwith.  1/We agree to assign the whole proceeds of my/our comprehensive/third party claim to you and our solicitors to act on my/our behalf in respect of the above to act on my/our behalf in respect of the above matter. And if applicable, my/our solicitors shall accept this as my our irrevocable authority to pay matter. And if applicable, my/our solicitors shall accept this as my our irrevocable authority to pay the amount as deemed compensated direct to you after deduction of their costs on a Solicitor and client basis.	
to size you to sign all discharge vouchers indemnity forms and an	.55
relation with the above Claim in my	
Your kind co-operation in this matter will be much appreciated.	
Thank you.	
Yours truly.	

Owner's Signature

(Company's stamp if applicable)

Name: NICLOZ CHEW HOCKHAI

NRIC No: 5 70338192

Date: 15-02-19



# MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMCVSN1826371800

Claim No : SNM18D05612C02/7(thp)

Claimant : NICLOZ CHEW HOCK HAI

Amount : \$\$5,600.00

DOLLARS FIVE THOUSAND SIX HUNDRED ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SLK 2888S Insured Vehicle No. : GBH 6827B

Date of Loss

: 01/12/2018

Place of Accident

: IN FRONT OF BLK 119 BISHAN ST 12

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE, LTD. and/or

Insured Name

: VELU GARDENING & TREET CUTTING SERVICES

Driver Name

: SINGRAVELU S/O THARMMALINGAM

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1)	General Damages	S\$		
(2)	Cost of Repair/Excess	SS	5,000.00	
(3)	Loss of Use/Rental/Earning	s\$	600.00	
(4)	GIA/Police Reports/ Investigation Results/Search Fees	S\$		
(5)	Medical Reports/Expenses	5.5		
(6)	Survey Fees/P.T. Fees	S\$		
	Cost including Disbursement	S\$		
	TOTAL	 S\$	5,600.00	

NRIC No : 570338192

Signature

# U2 SPRAY PAINTING PTE LTD

Block 25 Kaki Bukit Road 4, #06-43 Synergy @ KB Singapore 417800 HP: 96583371

# INVOICE

NICLOZ CHEW HOCK HAI 25 KAKI BUKIT ROAD 4 #06-43 SYNERGY @KB Singapore 417800 Date: 22nd FEB 19

Accident date:01st DECEMBER 2018

Final Bill For Vehicle No: SLK2888S BMW 523I

Descriptions	AMOUNT
Lump Sum repair cost as recommended by	\$5,000.00
LKK AUTO CONSULTANTS PTE LTD	
Surveyor : Mr Adrian Ling	
Tota	\$5,000.00

S/DLRS FIVE THOUSAND ONLY



# Invoice

**SLK2888S** 

NICLOZ CHEW HOCK HAI

BLK 119 BISHAN ST 12

#03-61 S(570119) Invoice No : WPLIN0002603

Invoice Date : 27/12/2018

Due Date :27/12/2018 VHA No :3023

VHA No :3023 Referral ID :U002

Description:

Amount

Rental for

10

Day/s @

\$130

per Day \$

1,300.00

Vehicle No

SLC4683U

Vehicle Description

Mazda 3 1.5A

Rental Period

03/12/2018

to 13/12/2018

Total Amount Payable

1,300.00

# WIN WIN RENT-A-CAR PTE LTD

8 Kaki Bukit Ave 4 #06-04 Premier@Kaki Bukit Singapore 415875

Tel: 6315 8479 H/P: 9833 0807

VHA No: 3023

Invoice No: WPLIN 2603

UEN: 201505115E

# VEHICLE RENTAL AGREEMENT

Hirer's Vehicle No : SLK 2888 S

HIRER'S PARTICULARS	Vehicle No: SLC 4683U Replace Veh No:			
Name: (as in I/C) NICLOZ CHEW HOCK HAL NBIC / FIN No: 37033819 Z .	Mileage Out: 49523 Mileage Out:  Make & Model: MAZOA 3 Auto / Manual  Out: Date 3/12/2018 Time: 11 = 10 am			
Address (Res): BLK N9 BISHAN ST 12				
# 03-61 S (570119)				
Name & Address of Employer:	HIRE / PERIOD EXPIRY Time:			
Occupation: Driving Exp:	NON-WAIVER EXCESS=\$ 20 00/2			
Singapore Driving Licence No:	CHARGES			
Issue Date: [2/4/1993 <sub>Date of Birth:</sub> 20/9/197	Obaily 10 es 130 perday \$1300 -			
Tel: (O) HP: 9073332	-Weekly @\$ per week			
ADDITIONAL DRIVER'S PARTICULARS	Monthly @\$ per month			
Name: (as in I/C)	Hours @\$ per hour			
NRIC / FIN No:	Extension @\$			
Address (Nes).	Delivery/Collection Service			
Occupation:Driving Exp:	SUB-TOTAL \$			
Singapore Driving Licence No:				
Issue Date: Date of Birth:	PETROL LEVEL			
Tel: (O)(R):H/P:	Out E 1/8 1/4 3/8 1/2 5/8 3/4 7/8 F			
VEHICLE CHECK LIST	In E 1/8 1/4 3/8 1/2 5/8 3/4 7/8 F			
T TO THE RESERVE OF THE PARTY O	Fuel and an an an and an			
SCHATCHES SCHATCHES SCHATCHES	Traffic / Parking Fines			
S. S. GRAND	TOTAL CHARGES \$			
Accidents .	an And			
The same of the street are able to the sound of the sound	Hirer's Signature			
MISSING / FAULTY ACCESSORIES / PARTS	doe might he entered As looks and discrete sharely provided and to be added on a contract of the analysis of the contract of t			
REMARKS:	Additional Driver's Signature			
	Peement. If I have presented a charge/credit card for payment. I agree the			

considered to have been made on the charge/credit card voucher. All information I have given WIN WIN RENT-A-CAR PTE LTD in connection with this agreement is true.

## \*IMPORTANT

- 1. VEHICLE IS STRICTLY PROHIBITED FOR "HIRE FOR REWARDS" USAGE SUCH AS UBER / GRABCAR / GRABSHARE ETC.
- 2. ONLY PERSON ABOVE 23 YEARS OF AGE WITH MORE THAN 2 YEARS DRIVING EXPERIENCE, AUTHORISED, LICENSED AND SIGNING THIS AGREEMENT MAY DRIVE THE VEHICLE.
- 3. ALL PARKING AND TRAFFIC VIOLATIONS ARE THE RESPONSIBILITY OF THE HIRER. AN ADMINISTRATIVE CHARGE WILL BE LEVIED ON ANY TRAFFIC VIOLATIONS REDIRECTED. 4. THE HIRER SHALL BE LIABLE FOR EXCESS CHARGES FOR ANY LATE RETURN AT THE RATE SHOWN PER HOUR OR PER DAY, INCLUSIVE OF COW AND/OR PAI WHERE APPLICABLE.
- 5. IN CASE OF ACCIDENT, THE HIRER SHALL REPORT TO RENTAL OFFICE IMMEDIATELY. IF THERE IS BOOILY INJURIES. A POLICE REPORT MUST BE MADE WITHIN 24 HOURS. 6. VEHICLE IS STRICTLY FOR SINGAPORE USE ONLY, AND MAY NOT BE DRIVEN OUT OF SINGAPORE WITHOUT PRIOR CONSENT OF THE COMPANY WIN WIN RENT-A-CAR PTE LTD.

RETURN OF VEHICLE. THE HIRER / DRIVER IS REQUIRED TO SIGN IN THE COLUMN "SIGNATURE OF HIRER / DRIVER." FAILING WHICH THE DAY AND TIME INSERTED BELOW SHALL DEEMED. TO BE THE DAY AND TIME THE VEHICLE IS RETURNED TO WIN WIN RENT A-CAR PTE LTD AND THE SAME SHALL BE ACCEPTED AS CONCLUSIVE EVIDENCE OF THE SAME AND SHALL

NOT BE CHALLENGED OR QUESTIONED ON ANY ACCOUNT WHATSOEVER,

DATE IN	TIME IN	MILEAGE	CHECKED BY	REMARKS	M. M.
13/12	1300	CALLED TO	es graphie - topic profess bond and softwark to	所謂 阿斯尔 76. 1887 (1.	July a
11.					SIGNATURE OF HIRER/DRIVER