

12/1/2018

REF:

CC/FCI18021932/ 43

Special Instruction:

ASS. REC. BY:

ASSIGNMENT (Office)

SURVEYOR

Date/Time:

5/12/2018

From (Person):

Sithra (C028)

of

FCI

Bill to:

Estimated Cost:

OD/TP/WS/TP RES / OD RES / EVA / INV / MY / CS

To Inspect Vehicle No:

PC1661E

Insured:

SHC7992E

at Workshop m/s

Teamwork Garage

Tel:

68442475

of

53 Ubi Ave 1 #01-24

Policy No:

Claim No:

D18008274MESH

Sum Insured:

Excess:

D.O.A.

15/11/2018

Make of Veh:

(Client's Record)

H.O.D. Endorsement:

CA / REV / REP. / REV 24 HRS

Date/Time:

5/12

Person Contacted:

Vehicle IN/OUT

Date/Time

Action/Instruction () Estimate

PC1661E - NA/INC18021932/43 DDA: 15/11/2018

SHC7992E - X.

11/4/2020

Talk to SHU SHAN, waty own car to Survey.

24/7/2020

Talk to SHU SHAN, own withdraw claim.

24/7/2020

Celine Fong (LKKAuto)

From: Sithara <Sithara@msfirstcapital.com.sg>
Sent: Friday, 24 July 2020 12:18 PM
To: Admin-D (LKKAuto); CWS Motor Claims; assignments
Cc: SUR
Subject: RE: SURVEY ASSESSMENT - D18008274MFSH/1

Dear Summer,

Ok, we shall close at our end.

Dear CWS,

Please cancel assignment in CWS.

Thanks and regards,

Sithara G S
Motor Claims



Change of email address

Sithara@msfirstcapital.com.sg

MS First Capital Insurance Ltd | 36 Robinson Rd #16-01 City House Singapore 068877 | TEL : 6507 3848 | Fax No. : 6507 3849 |
Company Regn. No. 195000106C

A Member of **MS&AD** INSURANCE GROUP

Personal Data Protection Act 2012 ("PDPA"):

Under the PDPA, there are various requirements that regulate the processing of your personal data.
Please refer to www.msfirstcapital.com.sg for details of PDPA Personal Data Collection Statement.

Confidentiality Notice: This e-mail is confidential. It may also be legally privileged.

If you are not the addressee or to whom it is intended, you may not copy, forward, disclose or use any part of it.

If you have received this message in error, please delete the message and all copies from your system and notify the sender immediately by return e-mail.

As a response to the COVID19 outbreak, we are observing staggered working hours and some of us are on Work From Home arrangement. However, we are actively working to support our clients and partners. We have access to e-mails and will work to respond in a timely manner.

We appreciate your kind understanding. Stay safe.

From: Summer Lee (LKK Auto) <admin-d@lkkauto.com>
Sent: Friday, 24 July 2020 11:21 am
To: CWS Motor Claims <cwsmotorclaims@msfirstcapital.com.sg>; 'assignments' <assignments@lkkauto.com>
Cc: Sithara <Sithara@msfirstcapital.com.sg>; 'SUR' <sur@lkkauto.com>
Subject: RE: SURVEY ASSESSMENT - D18008274MFSH/1

Dear Sir/Madam,

Thank you for the assignment.

As spoken with the repairer, Owner withdraw claim.

Best Regards,
Summer Lee | Admin
LKK Auto Consultants Pte Ltd
Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>
Sent: Wednesday, 5 December, 2018 3:57 PM
To: 'CWS Motor Claims' <cwsmotorclaims@msfirstcapital.com.sg>; assignments <assignments@lkkauto.com>
Cc: 'Sithara' <Sithara@msfirstcapital.com.sg>; SUR <sur@lkkauto.com>
Subject: RE: SURVEY ASSESSMENT - D18008274MFSH/1

Dear Sir / Madam,

Thank you for the assignment.

Please be informed that vehicle currently not in the workshop, repairer will arrange.

Best Regards,
Catherine Chong | Admin
LKK Auto Consultants Pte Ltd
Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: CWS Motor Claims [<mailto:cwsmotorclaims@msfirstcapital.com.sg>]
Sent: Wednesday, 5 December, 2018 3:15 PM
To: ASSIGNMENTS@LKKAUTO.COM
Cc: CWS Motor Claims <cwsmotorclaims@msfirstcapital.com.sg>; Sithara <Sithara@msfirstcapital.com.sg>
Subject: PRI: SURVEY ASSESSMENT - D18008274MFSH/1

Dear Sir/Mdm,

We refer to the above reference.

Please find attached the necessary documents for survey.

Kindly submit your report via CWS within the next 14 days.

Note: All the accident reports are uploaded into CWS for your perusal.

Best Regards,
Admin Team
Claim Workflow System
Motor Claims Department
MS First Capital Insurance Limited
Tel : 6507 3848
Fax : 6507 3849

PS: This is a system generated mail. Please do not reply to this mail.

Summer Lee (LKK Auto)

From: Summer Lee (LKK Auto) <admin-d@lkkauto.com>
Sent: Friday, 24 July, 2020 11:21 AM
To: 'CWS Motor Claims'; 'assignments'
Cc: 'Sithara'; 'SUR'
Subject: RE: SURVEY ASSESSMENT - D18008274MFSH/1

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Best Regards,
Admin Team
Claim Workflow System
Motor Claims Department
MS First Capital Insurance Limited
Tel : 6507 3848
Fax : 6507 3849

PS: This is a system generated mail. Please do not reply to this mail.

Summer Lee (LKK Auto)

From: TEAMWORK <claims@teamworkgarage.com>
Sent: Friday, 24 July, 2020 11:21 AM
To: Summer Lee (LKK Auto)
Cc: assignments@lkkauto.com; TEAMWORK
Subject: RE: Survey Vehicle

Dear Summer,

Please proceed to close the case PC1661E at your end.

Thank you and have a nice day.

Regards,

Shu Shan

Teamwork Garage Pte Ltd
Blk 53 Ubi Avenue 1
#01-24
Paya Ubi Industrial Park
Singapore 408934
Tel: 6844 2475
Fax: 6844 2474

From: Summer Lee (LKK Auto)
Sent: Friday, 5 June 2020 1:34 PM
To: 'Desmond'
Cc: assignments@lkkauto.com
Subject: Survey Vehicle

Dear Shu Shan,

Kindly assist to make arrangement for this below vehicle for survey :

1. PC1661E DOA : 15-11-2018
2. YM9293Y DOA : 8-9-2019
3. GV 8395J DOA : 30-12-2019

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

MOTOR SURVEY ASSIGNMENT

Date	21-11-2018	Our Ref No. D18008274MFSH
Accident Date	15-11-2018	Claim Type. Third Party
Insured Vehicle	SHC7992E	Third Party Vehicle. PC1661E
Survey Location	BLK 53 UBI AVE 1 #01-24 PAYA UBI INDUSTRIAL PARK	
Contact Person.	LETITIA	
Contact No.	68442475/ 0	Fax No. 68442474
Survey Type	WITHOUT PREJUDICE: LIABILITY UNCLEAR:	
Appointed Surveyor	LKK AUTO CONSULTANTS PTE LTD	
Contact Person	NA	Fax No. 68416315
Contact Number.	NA	

FOR DIRECT SETTLEMENT

Please submit to us the Tax Invoice together with letter of claim for Rental OR Loss of use (based on NIMA Benchmark rates) together with your survey report.

THIRD PARTY SURVEY REQUEST

Cc : Workshop	TEAMWORK GARAGE PTE LTD	Attention. NIL
Cc : TP Solicitor	NA	TP Solicitor Fax No. NA
Officer Incharge	SITHARA	

IMPORTANT NOTE

Kindly submit the survey report via CWS within 14 days for survey assignment and 7 days for re-inspection.
This is a computer generated letter, no signature required.