

INSURANCE

INS. CASE OWNER:

HC.

CC3 / AIG1802

19/06/18, 12/06/18

LKK

IDAC

Surveyor:

Rahm

DOI:

ASSIGNMENT

2/10/18

Date / Time:

5/10/18

Registered in Merimen:

5/10/18

Pre-assign / CCU / FTE



Insured Vehicle No.:

SUE 5277R

Claim No.:

3919777777

Name of Insured:

UP

Policy No.:

Insured Tel No.:

HP:

Make / Model:

Excess Sec II :S\$

D.O.A.:

7/10/18

Place of Accident:

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Insured Liability:

%

Final ? Yes / No

SUE 5277R



INSRS:
WSP:
Tel:
Liability:
RMKS:

WIKEMAN



INSRS:
WSP:
Tel:
Liability:
RMKS:



INSRS:
WSP:
Tel:
Liability:
RMKS:



INSRS:
WSP:
Tel:
Liability:
RMKS:

Date/ Time

12/10/18

SUE 5277R - X

SUE 5277R - X

STAGE

DATE / PIC

Non-Reporting 1st (1st):

Non-Reporting 1st (2nd):

Non-Reporting 1st (Final):

Notification 1st (if non-pickup):

Call Of:

13/10/18

After call 1st to OI:

Documentation Check List: Handler / Typist

10/6/18

- confirmed settlement with TP w/s.

Notification 1st (if non-pickup):

After call 1st to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PDR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

13/6/19

- File pass to Shu Pei to close

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost: P/P

S\$ 4,756.51 | 3 days Reduction: 45 %

Email ☐ Call ☐

FINAL SETTLEMENT

Date/Time: 10/6/19 Confirm with Mei Y

Email ☒ Call ☐

Final Liability:

% 100 (Agreed / Assessed) BOLA S/N No.: 77

If NO or B 28, Ass. Lia:

Repair Cost: (w/ GST)

S\$ 5,089.47

Loss of Rental (LOR) (w/ GST)

S\$ 385.20 (120 x 3 days)

Loss of Use (LOU):

S\$ - (5 - 8 - days)

Loss of Income (LOI):

S\$ - (5 - 8 - days)

LOR only ☒ LOU only ☐

LOR + LOU ☐ LOR + LO ☐ [Tick only one]

GIA/LTA Search

S\$ 7.45

Medical:

S\$ -

1) Claim status: Normal/Reject/Private Settle

Disbursement:

S\$ -

(e.g. Tow/ Independent)

2) Report Format:

TP

Legal Cost:

S\$ -

3) Survey fee:

\$320

Total:

S\$ 5,482.12

Global Sum S\$:

LEGAL PAYMENT

Date/Time:

Confirm with:

Email ☐ Call ☐

Payee 1:

S\$ 5,096.92

Name 1:

VOLKSWAGEN CENTRE SINGAPORE

Payee 2: (Strike if N.A.)

S\$ 385.20

Name 2:

BKW RENT A CAR PTE LTD

Payee 3: (Strike if N.A.)

S\$

Name 3:

13/6/19

Garrett

REF:

NLI

C
13/12

ASSIGNMENT

From: Date: 07/22/18

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No: SMC 7505U

at Workshop with

Volkswagen

of

247 Alexandra Rd

Insured

Policy No

Claims No.

Sum Insured

Excess:

(Client's Record)

Make of Veh:

10-30um

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.

Bal. or Market Value:

IDAC Accident Rpt: Consistent? : Yes or No

GIA / PR Seen: Consistent? : Yes or No

Est. Repairs: 3 days Res.: Yes or No

Lump Sum: % 3 Val: Yes or No

CA / REV / REP. / 24 HRS

Date: Person Contacted:

Vehicle: IN / OUT

Veh No: SMC 7505U Yr Regn: 2018 July

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Volkswagen PASSAT 1-8 cc 1718

Colour: Grey A/C: Insured / Std / NI / NA

Sp. Reading: 14518 T/Radio: Insured / Std / NI / NA

Eng/No:

C/No: NV W222 3C2 88 221045

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Disorder / Jammed / Leaked / Burnt or

Brake: Disorder / Jammed / Leaked / Burnt or

Modl: Nil / STD A/Rim / STD A/Rim or

Tyre Size: F: 215/55R17

R:

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal. 6 mm R/Bal. 6 mm

L/Bal. 6 mm L/Bal. 6 mm

D.O.A. 03/11/18 D.O.I. 07/12/18

Survey held at: ALEXMORA

Des. of Damages: Frt Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

C/P \$ 4,756.51 / Red \$ 3,885.28 / 45%.

Date/Time, File Pass to?

☐ : Prel. Report

1)

☐ : Final Report

Date/Time, File Return to?

2)

Days Of Repair:

Resurvey No. of Trip:

Survey Fee:

Transportation:

) \$ + RS \$

) Price

) Others

TOTAL

Report Format :

Lump Sum / I.B.I: (\$

Add Fee: ☐ Site Insp (\$☐ Interview (\$☐ Tech Invs (\$☐ Weekend (\$

VGS Singapore
247
Alexandra Road
159934 Singapore

Phone No. +65 6305 7299
Fax No. +65 6474 3643
E-Mail service@vw.com.sg

VGS Singapore, 247, 159934 Singapore

FUTAR ENTERPRISES PRIVATE
LIMITED
19 CHANGI NORTH WAY
Singapore, 498786
Singapore

VAT Registration No. M20098505-2
Tax No. 199101494Z

Service Quote

Customer No. CV041115
Quote No. SER/QUO/1802072
QuoteDate 05/12/18
Salesperson Lawrence Tan Say Ch
Page 1

THIS IS NOT AN OFFICIAL TAX INVOICE

Make	Model Description	Mileage	Service Advisor
Volkswagen Passeng	Passat 1.8 TSi Comfortline	0	Kong Charmaine
License No.	VIN	Initial Registration	Sales Advisor
SMC7505U	WVWZZZ3CZJE221045	19/07/18	Lawrence Tan Say Chuan
Engine Code	Labor Type	Engine No.	Model Code
	1P	CJS 287937	3G24JZ

No.	Description	Qty.	UoM	Unit Price	Amount
P B&P ALEX LABOUR	LABOUR	3	Labor		2,520.00
P B&P ALEX PAINT	SPRAY PAINT	3	Labor		2,480.00
P B&P DIAG	PROGRAMMING & CALIBRATION COMPULSORY TO DO AFTER AC	1	Time Un		480.00
P B&P MECH	CHECK WIRE HARNESS, ECU, S Nett	1	Time Un		280.00
	Sum Labor				5,680.00
P 3G0807305T	BUMPER REINFORCEMENT Predecessor 3G0807305N	1	Pieces		540.99
P 3G0807521B GRU	SPOILER	1	Pieces		179.28
P 3G0853835 ZZZ	CHROME MOLDING CENTER	1	Pieces		226.98
P 3G0853841 ZZZ	CHROME MOLDING LH Use Predecessor 3G0807367 9B9	1	Pieces		174.79
P 3G0853842 ZZZ	CHROME MOLDING RH	1	Pieces		174.79
P 3G0998491	SENSOR BRACKET	1	Pieces		55.39
P 3G5807375	BUPER BRACKET LH	1	Pieces		40.17
P 3G5807376	BUMPER BRACKET RH	1	Pieces		40.17
P 3G5807417 GRU	REAR BUMPER COVER	1	Pieces		1,260.75
P 3G5807483A	BUMPER GUIDE LH	1	Pieces		25.89
P 3G5807484A	BUMPER GUIDE RH	1	Pieces		25.93
P 3G5807863	STRIP	1	Pieces		62.55
P D 180KU2A1	2KADHESIVE	1	Pieces		89.84
P D 822150A1	BONDAGENT	1	Pieces		64.27
	Sum carried forward				8,641.79

Payments to: - BBN: - Acc.-No...

Service Order Confirmation

SERVICE ORDER NO: 18IP3228
 CUSTOMER NO.: CVD41115
 CUSTOMER NAME: FLITAR ENTERPRISES PRIVATE
 TELEPHONE NO.:
 ADDRESS: 19 CHANGI NORTH WAY
 Singapore

VEH No.: SMC7505U

Order Date: 13/12/18
 Reg Date: 19/07/18 KM: 17,882
 VIN NO.: WVGZZZ9CZJE221045 ENGINE NO:
 MODEL: Passat 1.8 TSi Comfortline MODEL NO.: 3G24JZ

SA: Kong Charmaine

No.	DESCRIPTION	QTY	UOM	UNIT PRICE	DISC %	AMOUNT
Labor						
1	B&P DIAG PROGRAMMING & CALIBRATION- NETT	1	TU	480		480 ✓
2	B&P MECH CHECK WIRE HARNESS, ECU, SENSOR, SOCKET	1	TU	280		280 ✓
3	B&P ALEX LABOUR LABOUR	1	LAB	840		840 ✓
4	B&P ALEX PAINT SPRAY PAINT + 0.5 panel spoiler	1.5	LAB	800		1,200 ✓
5	B&P NUMBER PLATE B&P NUMBER PLATE -NETT	1	ST	80		80 ✓
6	EXT00037 Tow SVC- Quality Recovery Services	1	UNIT	0		0
7	EXT00037 Tow SVC- Quality Recovery Services	1	UNIT	0		0
Item						
8	3G5807417 GRU REAR BUMPER COVER	1	PCS	1,260.75		1,260.75 ✓
9	3G0807521B GRU SPOILER	1	PCS	179.28		179.28 ✓
10	3G0853835 2ZZ CHROME MOLDING CENTER	1	PCS	226.98		226.98 ✓
11	3G0998491 SENSOR BRACKET	1	PCS	55.39		55.39 ✓
12	D 822150A1 BONDAGENT	1	PCS	64.27		64.27 ✓
13	D 180KU2A1 2KADHESIVE	1	PCS	89.84		89.84 ✓

Remarks : AIG DIRECT SETTLEMENT

DOA 3.12.2018

TP VEHICLE SLE5332R

SURVEYOR LKK RASUL

Service Order Confirmation

SERVICE ORDER NO: 18IP3228

CUSTOMER NO.: CV041115

CUSTOMER NAME: FUTAR ENTERPRISES PRIVATE

TELEPHONE NO.:

ADDRESS: 19 CHANGI NORTH WAY
Singapore

VEH No.: SMC7505U

Order Date: 13/12/18

Reg Date: 19/07/18 KM: 17,882

VIN NO.: WVVZZZ3CZJE221045 ENGINE NO:

SA: Kong Charmaine

MODEL: Passat 1.8 TSI Comfortline MODEL NO.: 3G24JZ

No.	DESCRIPTION	QTY	UOM	UNIT PRICE	DISC %	AMOUNT
-----	-------------	-----	-----	------------	--------	--------

TOTAL	4,756.51
GST AMOUNT	332.96
TOTAL AMOUNT	5,089.47

On Behalf Of "COMPANY"

Certified Goods/Service received:

Authorized Signature

Customer

NOTE: THIS IS NOT AN OFFICIAL RECEIPT

Hsiao Tong (LKKAuto)

From: Shu Pei (LKKAuto)
Sent: Thursday, 31 January 2019 5:16 PM
To: Cheong, Pearlyn (VWG Singapore; Rasul (LKKAuto); Hsiao Tong (LKKAuto)
Cc: Kong, Charmaine (VWG Singapore; Wong, MeiY (VWG Singapore; Foo, John (VWG Singapore; Admin A
Subject: FW: SMC7505U - FINALISE
Attachments: SMC7505U - AIG DS LKK.pdf

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and revert to you in due course.

Please note that: -

LKK ref	Officer in charge
CC3/LCR18021928/R1pb3	Rasul /Hsiao Tong

To check availability of the case handler, you may contact the undersigned

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Cheong, Pearlyn (VWG Singapore) <Pearlyn.cheong@vw.com.sg>
Sent: Thursday, 31 January 2019 1:46 PM
To: Rasul (LKKAuto) <Rasul@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Cc: Kong, Charmaine (VWG Singapore) <charmaine.kong@vw.com.sg>; Wong, MeiY (VWG Singapore) <meiy.wong@vw.com.sg>; Foo, John (VWG Singapore) <John.Foo@vw.com.sg>
Subject: SMC7505U - FINALISE

Dear Rasul,

Please confirmed

COR \$4756.51 before GST

Total 3 working days

Best regards,

Pearlyn Cheong
Service Advisor
Aftersales Body & Paint Department

Volkswagen Group Singapore (Alexandra)
247 Alexandra Road

Singapore 159934

Direct line: +65 6305 7288
Mobile : +65 9236 1336
Main line: +65 6305 7299
Main Fax: +65 6474 3643
pearlyn.cheong@vw.com.sg
<http://www.vw.com.sg>



Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Thursday, 13 December 2018 8:46 AM
To: Shu Pei (LKKAuto); charmaine.kong@vw.com.sg
Cc: Wong, Mei (VWG Singapore; Cheong, Pearlyn (VWG Singapore; Goh, Edmund (VWG Singapore; Admin A; Asher Sng (LKKAuto)
Subject: RE: REQUEST FOR DIRECT SETTLEMENT FOR ACCDT INVOLVING SMC7505U & SLE5332R ON 3.12.18 *LKK REF: CC3/LCR18021928/R1pb3

Without Prejudice

Dear Sirs/ Mdm,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident.

And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor.

Please note that all finalisation subject insurer's approval.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shu Pei (LKKAuto)
Sent: Wednesday, 12 December 2018 9:49 AM
To: charmaine.kong@vw.com.sg
Cc: Wong, Mei (VWG Singapore <meiy.wong@vw.com.sg>; Cheong, Pearlyn (VWG Singapore <Pearlyn.cheong@vw.com.sg>; Goh, Edmund (VWG Singapore <edmund.goh@vw.com.sg>; Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: RE: REQUEST FOR DIRECT SETTLEMENT FOR ACCDT INVOLVING SMC7505U & SLE5332R ON 3.12.18

Dear Sir / Madam,

We refer to the above matter.

Please be informed that Hsiao Tong is taking over this matter.

Thank you.

To check availability of the case handler, you may contact the undersigned.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shu Pei (LKKAuto)

Sent: Wednesday, 5 December 2018 4:57 PM

To: charmaine.kong@vw.com.sg

Cc: Wong, Mei (VWG Singapore) <meiy.wong@vw.com.sg>; Cheong, Pearlyn (VWG Singapore) <Pearlyn.cheong@vw.com.sg>; Goh, Edmund (VWG Singapore) <edmund.goh@vw.com.sg>; assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Subject: RE: REQUEST FOR DIRECT SETTLEMENT FOR ACCDT INVOLVING SMC7505U & SLE5332R ON 3.12.18 ***LKK REF:CC3/AIG18021928/eb3

Dear Charmaine,

We refer to the below email.

Please be informed that we are currently pending for our insured's report.

Kindly note that for liability, claim negotiation and settlement, please contact Asher at 6841 6051.

Our respective case handler will look into the matter and revert to you in due course.

Thank you

To check availability of the case handler , you may contact the undersigned.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)

Sent: Wednesday, 5 December 2018 10:04 AM

To: 'Kong, Charmaine (VWG Singapore)' <charmaine.kong@vw.com.sg>; assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Shu Pei (LKKAuto) <shupeil@lkkauto.com>

Cc: 'Wong, Mei (VWG Singapore)' <meiy.wong@vw.com.sg>; 'Cheong, Pearlyn (VWG Singapore)' <Pearlyn.cheong@vw.com.sg>; 'Goh, Edmund (VWG Singapore)' <edmund.goh@vw.com.sg>

Subject: RE: REQUEST FOR DIRECT SETTLEMENT FOR ACCDT INVOLVING SMC7505U & SLE5332R ON 3.12.18

Dear Charmaine,

Noted with thanks.

Best Regards,

Catherine Chong | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Kong, Charmaine (VWG Singapore) [<mailto:charmaine.kong@vw.com.sg>]

Sent: Wednesday, 5 December, 2018 10:00 AM

To: assignments (assignments@lkkauto.com) <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>; Mei Kwan (LKK Auto) (Meikwan@lkkauto.com) <Meikwan@lkkauto.com>; Shu Pei (LKKAuto) <shupe@lkkauto.com>

Cc: Wong, Mei (VWG Singapore) <meiy.wong@vw.com.sg>; Cheong, Pearlyn (VWG Singapore) <Pearlyn.cheong@vw.com.sg>; Goh, Edmund (VWG Singapore) <edmund.goh@vw.com.sg>

Subject: RE: REQUEST FOR DIRECT SETTLEMENT FOR ACCDT INVOLVING SMC7505U & SLE5332R ON 3.12.18

Dear Catherine,

As spoken, survey is confirmed to be on Friday 10.30am. Please inform surveyor to be here on time as customer only has maximum 40minutes here.

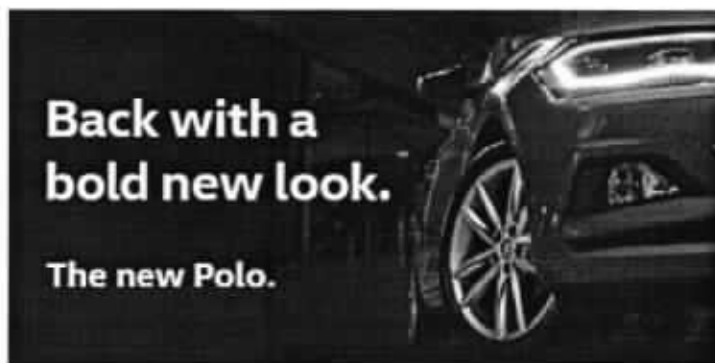
Thanks.

Best Regards,

Charmaine Kong
Insurance Service Advisor
Aftersales

Volkswagen Group Singapore Pte Ltd
247 Alexandra Road
Singapore 159934

Direct line: +65 6305 7176
Main Line: +65 6305 7299
Main Fax: +65 6474 3643
charmaine.kong@vw.com.sg
<http://www.vw.com.sg>



From: Kong, Charmaine (VWG Singapore)

Sent: Wednesday, 5 December, 2018 9:34 AM

To: assignments (assignments@lkkauto.com); Admin A; Admin-D (LKKAuto); Mei Kwan (LKK Auto) (Meikwan@lkkauto.com); Shu Pei (LKKAuto)

Cc: Wong, Mely (VWG Singapore) (mely.wong@vw.com.sg); Cheong, Pearlyn (VWG Singapore); Goh, Edmund (VWG Singapore)

Subject: REQUEST FOR DIRECT SETTLEMENT FOR ACCDT INVOLVING SMC7505U & SLE5332R ON 3.12.18

Dear LKK,

Please revert on liability. Will arrange for survey once customer confirms on her schedule.

Thanks.

Best Regards,

Charmaine Kong
Insurance Service Advisor
Aftersales

Volkswagen Group Singapore Pte Ltd
247 Alexandra Road
Singapore 159934

Direct line: +65 6305 7176
Main Line: +65 6305 7299
Main Fax: +65 6474 3643
charmaine.kong@vw.com.sg
<http://www.vw.com.sg>



From: charmaine.kong@vw.com.sg [<mailto:charmaine.kong@vw.com.sg>]

Sent: Wednesday, 5 December, 2018 9:29 AM

To: Kong, Charmaine (VWG Singapore)

Subject: Scan von MyMFP

Scan from MyMFP

Khanchna (LKK Auto)

From: Khanchna (LKK Auto)
Sent: Monday, 10 June 2019 3:24 PM
To: meiy.wong@vw.com.sg
Cc: Admin A; Hsiao Tong (LKKAuto); John.Foo@vw.com.sg; Pearlyn.cheong@vw.com.sg
Subject: RE: **URGENT** SMC7505U - FINALISE

Our Ref: CC3/LCR18021928/R1kb3
Your Ref: SMC 7505U

Without Prejudice
(save as to costs)

Dear Sirs/Mdm,

We refer to the above matter.

We confirm settlement as follows: -

1. Cost of Repair (w/GST)	\$ 5,089.47
2. Loss of Rental (3days x \$120.00)(w/GST)	\$ 385.20 [PAYABLE TO BKW]
3. LTA/GIA Search Fee	\$ 7.45
TOTAL	\$ 5,482.12

We will proceed to close file accordingly.

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,
Khanchna | Case Handler
LKK Auto Consultants Pte Ltd
DID: 6841 2360 | email: Khanchna@lkkauto.com | Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Wong MeiY (VGS - SG/Singapore) <meiy.wong@vw.com.sg>
Sent: Thursday, 6 June 2019 8:24 AM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Cheong Pearlyn (VGS - SG/Singapore) <Pearlyn.cheong@vw.com.sg>
Cc: Foo John (VGS - SG/Singapore) <John.Foo@vw.com.sg>; Admin A <admin-a@lkkauto.com>; Rasul (LKKAuto) <Rasul@lkkauto.com>
Subject: RE: **URGENT** SMC7505U - FINALISE

PAYMENT ADVICE

Your ref: AIG Insurance Vehicle No. SLE 5332R

Claimant's Vehicle No. MC75054

Accident on 3.12.88 involving vehicle/s No. _____

_____ along/at AYE-

BREAKDOWN OF PAYMENT/S

1. Repair Cost S\$ 5089.47 Payable to Volkswagen Centre Singapore

2. Loss-of-Use/
Car Rental S\$ _____ Payable to BKW

3. ~~Medical~~ and 7.45 Payable to Volkswagen Centre Singapore
Search Fees S\$ _____

Remarks : _____

Service Adviser _____

Contact No.H/P. _____

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Thursday, 13 December 2018 8:45 AM
To: insurance@lioncityrentals.com.sg; 'Eileen, May Hwee Yap'
Subject: ACCIDENT INVOLVING SLE 5332R(AIG) & SMC 7505U ALONG/AT AYE ROAD TWDS TUAS BESIDE NUH HOSPITAL ON 03/12/2018

Your Ref: **SLE 5332R**
Our Ref: CC3/LCR18021928/R1pb3

Dear Sirs/Madam,

ACCIDENT INVOLVING SLE 5332R(AIG) & SMC 7505U ALONG/AT AYE ROAD TWDS TUAS BESIDE NUH HOSPITAL ON 03/12/2018

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

We have received a claim from SMC 7505U against your insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your driver's favour. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Provide always that this discharge of my claim for damages relating to the damage to my vehicle shall not prejudice or affect or preclude me from making a further claim for general and special damages for my personal injuries sustained in the same accident

AUTHORIZATION TO ACT

(AIG Asia Pacific - Express Third Party Claim)

I, FUTAR ENTERPRISES PRIVATE (the third party claimant) of 37 JURONG EAST AVE 1 #07-02 (address), owner of SMC 7505U (vehicle no.) hereby authorize Volkswagen Centre Singapore ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no SMC 7505U that was damaged pursuant to the accident which occurred on 03/12/2018 (date) along AYE (location) involving vehicle no/s SLE5332R ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 10th (day) of JAN (month) 2019 (year)

Signed by "the third party claimant"
(with chop if applicable)

Signed by "the workshop"
(with chop)

Date : 05.12.2018

Dear Sir or Madam :

To whom it may concern,

RE: Authorization to act on behalf

Vehicle No.: SMC7505U

I, Tan Sing Phong, bearing NRIC Number S1356010B,
would like to authorize Eng Luan Ing, bearing NRIC
Number S1557414C, to act on my behalf for all documents
and repair for the above said vehicle.

Thank You.

Yours Sincerely,


.....
Signature





Provide always that this discharge of my claim for damages relating to the damage to my vehicle shall not prejudice or affect or preclude me from making a further claim for general and special damages for my personal injuries sustained in the same accident

RELEASE VOUCHER
(AIG Asia Pacific - EXPRESS THIRD PARTY CLAIM)

"We/I, VOLKSWAGEN CENTRE SINGAPORE ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte. Ltd. LKK AUTO CONSULTANTS PTE LTD ("name of surveyor") with respect to the amount claimed for S\$ 5,089.47 (repair costs), S\$ 385.20 (loss of use/rental) S\$ 7.45 (search fees) for vehicle no. SMC 75054 that was damaged pursuant to the accident which occurred on 31/12/2018 (date) along AVE ROAD TOWARDS THAS (location) involving vehicle no/s SLE 5332R

This is pursuant to the inspection conducted on 7/12/2018 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner FUTAR ENTERPRISES PTE LTD ("third party claimant") of vehicle no. SMC 75054 to make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte. Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SMC 75054 (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 10 day of JUNE (month) 20 19 (year)



MRB

Signed by AIG appointed surveyor



Chopped & Signed by "the workshop"

Volkswagen Centre Singapore



Service Tax Invoice No. SV19P05066

Six Reg. No. 53103069E
GST No. M20098505-2

SERVICE ORDER NO: 18IP3228

SERVICE CUSTOMER NO.: F01088R

SERVICE CUSTOMER NAME: AIG ASIA PACIFIC INSURANCE P/L

TELEPHONE NO.:

ADDRESS: 78 Shenton Way
#07-18 AIG Building
Singapore

Post Code: 079120

VEH NO.: SMC7505U

DATE: 31/01/19 Pickup:

VIN NO.: WVVZZZ3CZJE221045 KM: 17,882

GEARBOX CODE: Engine No.:

MODEL: Passat 1.8 TSi Comfortline

SA: Kong Charmaine

Next Appointment Date :

Next Appointment Mileage : 0

No.	DESCRIPTION	QTY	UOM	UNIT PRICE	AMOUNT
AIG DIRECT SETTLEMENT					
DOA 3.12.2018					
TP VEHICLE SLE5332R					
SURVEYOR LKK RASUL					
Labor					
1	LABOUR	1.00	LAB	840.00	840.00
2	SPRAY PAINT + 0.5 panel spoiler	1.50	LAB	800.00	1,200.00
3	B&P NUMBER PLATE -NETT	1.00	ST	80.00	80.00
4	Tow SVC- Quality Recovery Services	1.00	UNIT		
5	Tow SVC- Quality Recovery Services	1.00	UNIT		
6	PROGRAMMING & CALIBRATION- NETT	1.00	TU	480.00	480.00
7	CHECK WIRE HARNESS, ECU, SENSOR, SOCKET	1.00	TU	280.00	280.00
Item					
8	SPOILER	1.00	PCS	179.28	179.28
9	CHROME MOLDING CENTER	1.00	PCS	226.98	226.98
10	SENSOR BRACKET	1.00	PCS	55.39	55.39
11	REAR BUMPER COVER	1.00	PCS	1,260.75	1,260.75
12	2KADHESIVE	1.00	PCS	89.84	89.84
13	BONDAGENT	1.00	PCS	64.27	64.27

Volkswagen Centre Singapore



Service Tax Invoice No. SV19P05066

Blz Reg. No. S3103069E
GST No. M20098505-2

SERVICE ORDER NO.: 18IP3228

SERVICE CUSTOMER NO.: F01089R

SERVICE CUSTOMER NAME: AIG ASIA PACIFIC INSURANCE P/L

TELEPHONE NO.:

ADDRESS: 78 Shenton Way
#07-16 AIG Building
Singapore

Post Code: 079120

VEH NO.: SMC7505U

DATE: 31/01/19

Pickup:

VIN NO.: WVGZZZ3CZJE221043

KM : 17,882

GEARBOX CODE:

Engine No.:

MODEL: Passat 1.8 TSI Comfortline

SA : Kong Charmaine

Next Appointment Date :

Next Appointment Mileage : 0

No.	DESCRIPTION	QTY	UOM	UNIT PRICE	AMOUNT
-----	-------------	-----	-----	------------	--------

GST (7%) AMOUNT: 332.96

TOTAL AMOUNT: 5,089.47

For Volkswagen Group Singapore Pte Ltd



Authorised Signatory

Customer

NOTICE

1. All fund transfer payments should be made payable to Volkswagen Group Singapore Pte Ltd Bank Account: 2528214062 Swift Code: DEUTSG33 Please indicate Customer Name and Invoice Number in the payment



TAX INVOICE

GST REG. NO.: 200106276D

INVOICE TO
AIG ASIA PACIFIC INSURANCE PTE. LTD. 78 SHENTON WAY #07-16 SINGAPORE 079120 ATTN: CLAIMS DEPARTMENT C/O: LKK AUTO CONSULTANT PTE LTD

DATE	INVOICE NO.
24-Jan-2019	P 1544

DESCRIPTION	VHA NO.	DUE DATE	VEH. NO.
	P 1544	24-Jan-2019	SKL 1197 R
DESCRIPTION	NO. OF DAYS	RATE	AMOUNT
RENTAL FROM 07 JANUARY 2019 TO 10 JANUARY 2019 YOUR REF: SMC7505U & SLE5332R (VOLKSWAGEN)	3	120.00	360.00
GST @ 7%			\$25.20
TOTAL			\$385.20

All cheques must be made payable to BKW Rent A Car Pte Ltd.
Please write the vehicle and invoice number on the reserve.



HIRER'S PARTICULARS

Name (as in IC): **ENG LUAN ING**
NRIC/Passport No: **S1557414C** Date of Birth: **25.02.1962**
Address: **37 JURONG EAST AVENUE 1** Age: **56**
#07-02 S: **609775**
Name & Address of Employer: _____
Occupation: _____ Driving Exp: **35**
Driving Licence No: **S1557414C** Passed Date: **12.09.1983**
D/L Type: Local/Int'l/Other: _____
Tel(O) _____ (R) _____ HP: **97573828**
DRIVER'S PARTICULARS

Name (as in IC): **FUTAR ENTERPRISES PRIVATE LIMITED**
NRIC/Passport No: **197101311Z** Date of Birth: _____
Address: **19 CHANGI NORTH WAY** Age: _____
S: **498786**
Occupation: _____ Driving Exp: _____ Yrs
Driving Licence No: _____ Passed / Expiry Date: _____
D/L Type: Local/Int'l/Other: _____ Contact No: **65433016**

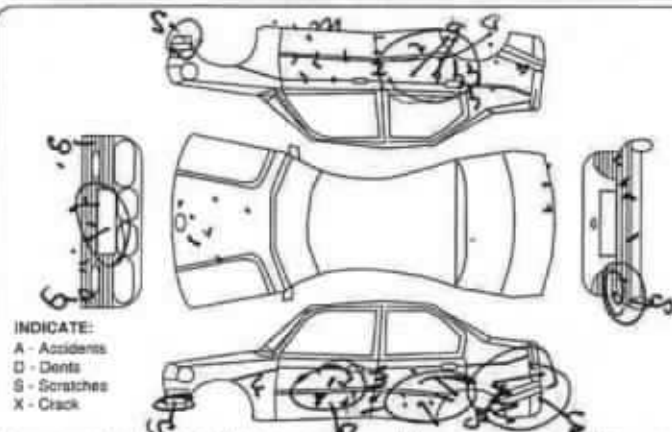
Hirer's Own Vehicle No: **SMC75054** Replace Veh No: _____
Loan Vehicle No: **SKL 1197R** VR No: _____
Make & Model: **TOYOTA CAMRY** Auto/Manual Group: _____

CHARGES		:	\$	cts
Daily	3 day @ \$ 120	Per day	360	00
Weekly/Monthly	week @ \$ _____	Per week/Monthly		
Others				
CDW/PAI	@ \$ _____	Per day/Monthly		
Delivery/Collection Svc				
			GST	
OR No: _____			(A) SUB-TOTAL	
Excess mileage is chargeable at _____ cents per km	First _____ km FREE per day	GST 7%	25	20
			TOTAL CHARGES	385 20

Security Deposit : \$ _____ Bank: _____
CASH/NETS/MC/AMC/AMEX/CHQ No: **4556 2104 4001 1091**
Expiry Date: **11.25** Card ID No: **576**
Name as in Card: **APELINE ENG**

NON WAIVER EXCESS (Subject to GST): \$ **3,000/-**
ACCESSORIES CHECK
☐ Data Cards ☐ Camera Systems ☐ Hub Cap ☐ Radio / CD Cartridge
☐ Jack ☐ Tyre Opener ☐ Petrol Cap ☐ Spare Tyre

Hirer's Signature : _____ Additional Driver's Signature : _____

SINGAPORE Use Only


I have read and agree to the terms and condition on both sides of this agreement. If I have presented a charge/credit card for payment, I agree that all amounts payable under this agreement and for parking and traffic infringements may be billed to that account and my signature above will be considered to have been made on the charge/credit card voucher. All information I have been given by BKW Rent A Car Pte Ltd in connection with this agreement is true.

IMPORTANT

- The Hirer and the authorized driver must be over 23 years of age and under 65 years and be holding valid driving licenses and have a minimum of 2 years regular and qualified driving experience. Failure to observe stipulation may return all damages costs to be borne by the Hirer/the Authorized Driver.
- All vehicles are supplied with petrol and should returned with petrol level likewise. A service charge of \$5 on top of a petrol surcharge is payable by the hirer should he fail to return the vehicle at the appropriate petrol level.
- No refund for early return of vehicle. The hirer shall be liable for additional charges for any late return at the rate shown per hour per day, inclusive of CDW and/or PAI where applicable. Any returns after our operation hours will be charged as a full day rental.
- Use of the vehicle for illegal purpose (For instance: in connection with theft, drug peddling or trafficking, smuggling), is strictly prohibited.
- Vehicle strictly for Singapore use only and may not be driven out of Singapore without prior written consent of BKW Rent A Car Pte Ltd. The hirer is liable for a penalty fee of \$200 in addition to the appropriate insurance top up in the case of non-disclosure of Malaysia usage.
- The hirer and/or driver shall be responsible for all damages or losses howsoever caused, all traffic violations, fines and penalties incurred on the vehicle for whatsoever reason in respect of or in connection with its use or operation.
- The hirer and/or driver shall be responsible for all claims, damages, losses, increased insurance premiums, non-waiver excess and cost expense (including

- legal costs on a full indemnity basis), whatsoever and howsoever brought against, suffered or incurred by you in respect of the vehicle or the use or the operation of the vehicle. Full excess amount have to be paid immediately in the event of an accident. The owner reserve the right not to replace a replacement vehicle if an accident occurred. Any damage to the car will be repair at BKW authorized workshop.
- Smoke or permit smoking and transport of pets in the vehicle are not allowed. Any offensive smell e.g. cigarette, durian or pet's smell, the hirer and/or driver shall bear the cost of removing the offensive smell or pet's hair between \$200 - \$400.
- The Hirer agrees that a punctured tyre, empty petrol tank, loss of vehicle's key or locked keys inside of vehicle, by itself, does not constitute a breakdown and that in the event the owner's 24-Hours Emergency Service is called upon to respond to such occurrence, the Hirer shall bear the cost of such response at \$50.00 per trip.
- In case of accident, the hirer shall report to rental office immediately. An accident report must be made within 24 hours. Failure to comply, the hirer will have to borne all liability from all parties claim. Full excess amount have to be paid immediately in the event of an accident.
- The hirer/Driver also have the responsibility to ensure that the radiator water level in the car is sufficient and do not drive when the vehicle is still and does not have sufficient water. Any damage to the engine will be bear by the hirer/Driver.
- All customers' data will be kept strictly confidential and is solely used for the purpose of completing the sales transactions and other relating matters.
- I understand and agree to the personal data collection statement stated on the Terms and Conditions Page.

Date Out	Time Out	Mileage	Check By	Remarks
07.01.19	1130	94287	EMWIN	

Return Of Vehicle: The Hirer Driver Is Required To Sign In The Column "Signature Of Hirer Driver Failing Which The Day And Time Inserted Below Shall Be Deemed To Be The Day And Time The Vehicle Is Returned To BKW Rent A Car Pte Ltd And The Same Shall Be Accepted As Conclusive Evidence Of The Same And Shall Not Be Challenged Or Questioned On Any Account Whatsoever. And I had cleared my belonging items from the rental vehicle (cashcard, parking coupons, etc)"

Date In	Time In	Mileage	Check By	Remarks
10.01.19	1645	94683	Andy	

Hirer's/Driver Signature

> Back to OneMotoring

Land Transport Authority

Land Transport Authority

10 Sin Ming Drive

Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 05 Dec 2018 / 09:03:15

Receipt Date/Time : 05 Dec 2018 / 09:03:15

Tax Invoice/Receipt

Receipt No. : ITNET-00000-181205-000314

Previous Receipt No. :

S/N Item Description/

Business Transaction Reference

No.

Amount

GST

Amount

Before

Amount

After GST

GST (S\$)

(S\$)

(S\$)

Result of Insurance Enquiry - SLE5332R

As at 03 Dec 2018/19:30:00

Insurance Co: AIG ASIA PACIFIC INSURANCE PTE. LTD.

1 Insurance Enquiry - SLE5332R

Enquiry Fee

20181205090110762889

7.00

0.49

7.49

Sub-Total

7.00

0.49

7.49

Total Before Rounding

7.00

0.49

7.49

Rounding Difference

0.04

Total Amount Payable

7.45

Paid By

xxxxxxxxxxxx8482

Credit Card:

Visa/MasterCard

7.45

Total

7.45

Cash Change

0.00

Tendered Amount

7.45

Excess Refundable Amount

0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

...CLAIM SUBFOLDER...(Pending for Survey Report)

Express

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	05 Dec 2018 Edit Reg		07 Dec 2018 00:00 Edit Adj Rpt	S\$4,756.51 Edit Estimates	S\$4,756.51 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured:	LCRF PTE LTD, Co. Reg. No.: -								
Main Claimant:	FUTAR ENTERPRISES PRIVATE, Co. Reg. No.: 197101311Z								
Vehicle Reg. No.:	SMC7505U	Date of Loss:	03/12/2018 19:00 - :59 [4 Months and 14 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / 3919732122SG	Policy/Cover Note No.:	0999994767 (Comprehensive)						
Vehicle Reg. No. (Insured):	SLE5332R	Policy No. (Claimant):	A29090335AVW						
		Excess:							
Repairer:	Volkswagen Centre Singapore (HQ) 247 Alexandra Road, 159934 Alexandra - Tel: 63057288								
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Ng, Hai-Chuan] Hai-Chuan.Ng@aig.com								
Claimant's Insurer:	MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MOHD RASUL] ... [Final Rpt due 14/12/2018]								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
• AIG_SG (06/12/2018): No OI GIA Report									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

***SMC7505U (3919732122SG)**
[SLE5332R]
TP
FUTAR ENTERPRISES PRIVATE
Dec 3 2018 7:00PM
[LCRF PTE LTD]
Volkswagen Centre Singapore

Upload Documents		Upload Photos		Compose New Letter		Upload Video		Upload Audio		View View in Browser	
Letters/Correspondences										1 per page 1	
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)						Thumbnail		Print	
1	(Draft)	Third Party Express Settlement - Payment Breakdown						1 Edit			
Photos/Images										3 per page 3	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)						Thumbnail		Print	
1	13/12/18 08:41	Odometer Reading						1 Load JPG		<input checked="" type="checkbox"/>	
2	13/12/18 08:41	Chassis Number						1 Load JPG		<input checked="" type="checkbox"/>	
3	13/12/18 08:41	General View						1 Load JPG		<input checked="" type="checkbox"/>	
4	13/12/18 08:41	General View						1 Load JPG		<input checked="" type="checkbox"/>	
5	13/12/18 08:41	General View						1 Load JPG		<input checked="" type="checkbox"/>	
6	13/12/18 08:41	General View						1 Load JPG		<input checked="" type="checkbox"/>	
7	13/12/18 08:41	General View						1 Load JPG		<input checked="" type="checkbox"/>	
8	13/12/18 08:41	General View						1 Load JPG		<input checked="" type="checkbox"/>	
9	13/12/18 08:41	General View						1 Load JPG		<input checked="" type="checkbox"/>	
10	13/12/18 08:41	General View						1 Load JPG		<input checked="" type="checkbox"/>	
11	13/12/18 08:41	General View						1 Load JPG		<input checked="" type="checkbox"/>	
12	13/12/18 08:41	General View						1 Load JPG		<input checked="" type="checkbox"/>	
13	13/12/18 08:41	General View						1 Load JPG		<input checked="" type="checkbox"/>	
14	13/12/18 08:41	General View						1 Load JPG		<input checked="" type="checkbox"/>	
15	13/12/18 08:41	General View						1 Load JPG		<input checked="" type="checkbox"/>	
16	13/12/18 08:41	General View						1 Load JPG		<input checked="" type="checkbox"/>	
17	13/12/18 08:41	General View						1 Load JPG		<input checked="" type="checkbox"/>	
18	13/12/18 08:41	General View						1 Load JPG		<input checked="" type="checkbox"/>	
19	13/12/18 08:41	General View						1 Load JPG		<input checked="" type="checkbox"/>	
20	13/12/18 08:41	General View						1 Load JPG		<input checked="" type="checkbox"/>	
21	13/12/18 08:41	General View						1 Load JPG		<input checked="" type="checkbox"/>	
22	13/12/18 08:41	General View						1 Load JPG		<input checked="" type="checkbox"/>	
23	13/12/18 08:41	General View						1 Load JPG		<input checked="" type="checkbox"/>	
24	13/12/18 08:41	General View						1 Load JPG		<input checked="" type="checkbox"/>	
25	13/12/18 08:41	General View						1 Load JPG		<input checked="" type="checkbox"/>	
26	13/12/18 08:41	General View						1 Load JPG		<input checked="" type="checkbox"/>	
27	13/12/18 08:41	General View						1 Load JPG		<input checked="" type="checkbox"/>	
28	13/12/18 08:41	General View						1 Load JPG		<input checked="" type="checkbox"/>	
29	13/12/18 08:41	General View						1 Load JPG		<input checked="" type="checkbox"/>	
Documentation										1 per page 1	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)						Thumbnail		Print	
1	05/12/18 16:52	TP ESTIMATE						1 Load PDF			
2	05/12/18 16:52	TP GIA REPORT						1 Load PDF			
3	10/12/18 19:13	TP ESTIMATE- MARKED						Load PDF			

Letters/Correspondences			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail Print
4	25/01/19 16:38	RENTAL RECEIPT		Load PDF
5	26/06/19 09:08	WORKSHOP INVOICE		Load PDF
6	26/06/19 09:08	AUTHORISATION TO ACT FORM		Load PDF
7	26/06/19 09:08	Release Voucher		Load PDF
8	26/06/19 09:08	LTA SEARCH		Load PDF
9	26/06/19 09:08	LETTER TO OI		Load PDF
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)		Thumbnail Print
1	12/12/18 15:59	OI GIA REPORT		Load PDF

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ) <div style="border: 1px solid black; height: 40px; margin-top: 5px;"></div>			
Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SLE5332R (Insd veh)	Model:	VOLKSWAGEN PASSAT 1.8
	SMC7505U (TP veh)		TSI (B6) (A)
Date of Accident:	03/12/2018		

Global Sum Settlement	:	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No	
Repair Estimate	: \$	9,332.32		
Final Repair Cost	: \$	5,089.47		
Loss of Use	: \$	days at \$0.00 per day		
Rental (if any)	: \$	385.20	3	days
LTA / GIA Search Fee	: \$	7.45		
Others:	: \$	0.00		
	: \$			
Final Settlement Sum	: \$	5,482.12		

Is Third Party Workshop GIA Registered? ☐ YES ☒ NO (Kindly indicate below)

A) For Non GIA Registered Workshop: Agreed Liability _____100_____(%)

B) For GIA Registered Workshop: BOLA Applicable: Yes/ No BOLA Scenario No: _____

BOLA Liability: _____(%) Assessed Liability (*): _____(%)

** Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.*

Remarks _____

Payment Instruction: Payee's Breakdown			
1)	Volkswagen Centre Singapore	: \$	5,096.92
2)	BKW Rent -A-Car Pte Ltd	: \$	385.20
3)		: \$	

JOANNE LEE KHANG MIN

26 Jun
2019

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

LKK Auto Consultants Pte Ltd

(Co. Reg. No: 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC3/LCR18021928/R1KB3Q2

Date: 26/06/2019

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd.

Policy No:

0999994767

Claimant Vehicle No: SMC7505U

Insured Vehicle No: SLE5332R

Date of Loss: 03/12/2018

Nature of Claim:

TP

Claim No: 3919732122SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SMC7505U

Make & Model: VOLKSWAGEN PASSAT, 1.8 TSI (B6) (A)

Engine No: CJS287937

Reg. Date: 19/07/2018 (Man. Year: 2018)

Chassis No:

WWWZZZ3CZJE221045

Colour: Grey

Odometer: 14518 km

Engine Capacity: 1798 cc

Market Value/New Car Price: N/A

Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:

Steering (Serviceable):

Yes

Footbrake (Serviceable):

Yes

Handbrake (Serviceable):

Yes

Engine Modification:

No

Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 215/55 R17

Rear Tyre Size:

215/55 R17

Front Left Side: Pirelli 6 mm

Rear Left Side:

Pirelli 6 mm

Front Right Side: Pirelli 6 mm

Rear Right Side:

Pirelli 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	3,041.79	1,956.51	1,085.28	35.68
Miscellaneous Items	0.00	0.00	0.00	
Labour	5,680.00	2,800.00	2,880.00	50.70
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	8,721.79	4,756.51	3,965.28	45.46
+ GST 7.00/7.00% (S\$)	610.53	332.96	277.57	45.46
Nett Amount (S\$)	9,332.32	5,089.47	4,242.85	45.46
+ Car Rental (3.0 x S\$120.00/day + 7.00% GST) (S\$)		385.20		
+ Doc/Search Fee (S\$)		7.45		
Nett Liability (S\$)		5,482.12		

INSPECTION

Date of Assignment: 07/12/2018

Date Inspected:

07/12/2018

Inspected At:

Volkswagen Centre Singapore (HQ)
247 Alexandra Road
Singapore 159934

Estimated Period of Repair: 3.0 days

Adjuster: MOHD RASUL**Manager:** Khanchna Pothuraj

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*NUMBER PLATE	Bent	80.00 FS	*80.00 FS
2	1		*BUMPER REINFORCEMENT	Not Necessary	540.99 FS	*- FS
3	1		*SPOILER	Scratched	179.28 FS	*179.28 FS
4	1		*CHROME MOLDING CENTER	Scratched	226.98 FS	*226.98 FS
5	1		*CHROME MOLDING LH	Not Necessary	174.79 FS	*- FS
6	1		*CHROME MOLDING RH	Not Necessary	174.79 FS	*- FS
7	1		*SENSOR BRACKET	Necessary	55.39 FS	*55.39 FS
8	1		*BUMPER BRACKET LH	Not Necessary	40.17 FS	*- FS
9	1		*BUMPER BRACKET RH	Not Necessary	40.17 FS	*- FS
10	1		*REAR BUMPER COVER	Deformed	1,260.75 FS	*1,260.75 FS
11	1		*BUMPER GUIDE LH	Not Necessary	25.89 FS	*- FS
12	1		*BUMPER GUIDE RH	Not Necessary	25.93 FS	*- FS
13	1		*STRIP	Not Necessary	62.55 FS	*- FS
14	1		*2KADHESIVE	Necessary	89.84 FS	*89.84 FS
15	1		*BONDAGENT	Necessary	64.27 FS	*64.27 FS
Total Parts (\$\$)					3,041.79	1,956.51

F=Franchise part. S=SpcNett.

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	LABOUR	New	2,520.00	840.00
2	SPRAY PAINT	New	2,400.00	1,200.00
3	PROGRAMMING & CALIBRATION COMPULSORY TO DO AFTER AC	New	480.00	480.00
4	CHECK WIRE HARNESS ,ECU,S	New	280.00	280.00
Gross Labour Cost (\$\$)			5,680.00	2,800.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >