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TOTAL

VGS Singapore

247

Alexandra Road 159934 Singapore

Phone No.

+65 6305 7299

Fax No.

+65 6474 3643

E-Mail

service@vw.com.sg

VAT Registration No. M20098505-2

Tax No.

199101494Z

## Service Quote

Customer No.

CV041115

Quote No.

SER/QUO/1802072

QuoteDate

05/12/18

Salesperson

Lawrence Tan Say Ch

Page

THIS IS NOT AN OFFICIAL TAX INVOICE

Make

LIMITED

Singapore

Model Description

Mileage

Service Advisor

Volkswagen Passeng

VGS Singapore, 247, 159934 Singapore

19 CHANGI NORTH WAY Singapore, 498786

FUTAR ENTERPRISES PRIVATE

Passat 1.8 TSI Comfortline

Kong Charmaine

License No. SMC7505U

WVWZZZ3CZJE221045

1P

Initial Registration

Sales Advisor

Engine Code

Labor Type

19/07/18 Engine No. Lawrence Tan Say Chuan

CJS 287937

Model Code 3G24JZ

	No.	Description	Qty.	UoM	Unit Price	24 Amount
		number PIGTP				Stra # 40
P	<b>B&amp;P ALEX LABOUR</b>	LABOUR	3	Labor	/	840 2,520.00
P	<b>B&amp;P ALEX PAINT</b>	SPRAY PAINT	3	Labor	300 W	800 2490.00
P	B&P DIAG	PROGRAMMING & CALIBRATION	1	Time Un	1000 100	480.00
		COMPULSORY TO DO AFTER AC				/
P	B&P MECH	CHECK WIRE HARNESS, ECU. S	1	Time Un		280.00
		Nett				
		Sum Labor				5,680.00
		2 111				AFERENCE.
P	3G0807305T	BUMPER REINFORCEMENT /-	1	Pieces		540.99
		Predecessor 3G0807305N				
P	3G0807521B GRU	SPOILER SUL SUL	. 1	Pieces		179.28
P	3G0853835 2ZZ	CHROME MOLDING CENTER	ix. 1	Pieces		226.98
P	3G0853841 2ZZ	CHROME MOLDING LH	1	Pieces		174.79
		Use Predecessor 3G0807367 9B9				
P	3G0853842 2ZZ	CHROME MOLDING RH TANK	1	Pieces		174.79×
P	3G0998491	SENSOR BRACKET AL /	1	Pieces		55.39
P	3G5807375	BUPER BRACKET LH	1	Pieces		40.17X
P	3G5807376	BUMPER BRACKET RH ?	1	Pieces		40.17
P	3G5807417 GRU	REAR BUMPER COVER 7%	1	Pieces		1,260.75
P	3G5807483A	BUMPER GUIDE LH 3	1	Pieces		25.89 ×
P	3G5807484A	BUMPER GUIDE RH	1	Pieces		25.93
P	3G5807863	STRIP 7 MM	1	Pieces		62.55
P	D 180KU2A1	2KADHESIVE AL	1	Pieces		89.84

1 Pieces

8,641.79

64.27

P D 822150A1

BONDAGENT ME /

#### Service Order Confirmation

SERVICE ORDER NO: 18/P3228

CUSTOMER NO.: CV041115

CUSTOMER NAME: FUTAR ENTERPRISES PRIVATE

TELEPHONE NO.:

ADDRESS:

19 CHANGI NORTH WAY

Singapore

VEH No.: SMC7505U

Order Date: 13/12/18

Reg Date:

19/07/18

KM: 17,882

VIN NO.:

WVWZZZ3CZJE221045

ENGINE NO:

SA: Kong Chamaine

MODEL

Passat 1.8 TSi Comfortine

MODEL NO.: 3G34JZ

	No.	DESCRIPTION	STY	NOW	UNIT PRICE	DISC %	AMOUNT
	Labor						
1	BAP DIAG	PROGRAMMING & CALIBRATION- NETT	1	TU	480		480
2	B&P MECH	CHECK WIRE HARNESS, ECU, SENSOR, SOCKET	31.	TU	280		280 /
2	BMP ALEX LABOUR	LABOUR	1	LAB	840		840
4	B&P ALEX PAINT	SPRAY PAINT + 0.5 panel spoiler	1.5	LAB	800		1,200
5	B&P NUMBER PLATE	BEP NUMBER PLATE -NETT	*	ST	80		80
	EXT00037	Tow SVC- Quality Recovery Services	1	UNIT	0		0
7	EXT00037	Tow SVC- Quality Recovery Services	1	UNIT	0		0
	Item						
8	3G5807417 GRU	REAR BUMPER COVER		PCS	1,260.75		1,260.75
9	3G08075218 GRU	SPOILER	1	PCS	179.28		179.28
10	3G0853835 2ZZ	CHROME MOLDING CENTER	18	PCS	226.98		226.98
11	3G0998491	SENSOR BRACKET	1	PC5	55.39		55.39
12	D 822150A1	BONDAGENT	7	PCS	64.27		64.27
13	D 180KU2A1	SKADHESIVE	1	PCS	69.84		89.84

Remarks : AJG DIRECT SETTLEMENT

DOA 3.12.2018

TP VEHICLE SLES332R

SURVEYOR LKK RASUL

### Service Order Confirmation

SERVICE ORDER NO: 18IP3228 CUSTOMER NO.: CV941115

		Authorized Signature			Customer	
		On Behalf Of "COMPANY"		Certified Goods/f	Service received:	
				TOTAL GST AMOUNT TOTAL AMOUNT	(	4,756.53 332.96 5,088.47
No.	DESCRIPTION	N.	gIX	UOM UNIT PRICE	DISC %	AMQUINT
leg Date: 1	9/07/18 VVW/ZZZ3CZJE221045 Passet 1.6 TSI Comfortine	KM: 17,882 ENGINE NO: MODEL NO.: 3G24JZ			SA:	Kong Charmaine
/EH No.:	SMC7505U 3/12/18					
DOMESS:	19 CHANGI NORTH WAY Singepore					
ELEPHONE NO.:	FUTAR ENTERPRISES PR	TALL.				

#### Hsiao Tong (LKKAuto)

From:

Shu Pei (LKKAuto)

Sent:

Thursday, 31 January 2019 5:16 PM

To:

Cheong, Pearlyn (VWG Singapore; Rasul (LKKAuto); Hsiao Tong (LKKAuto)

Cc:

Kong, Charmaine (VWG Singapore; Wong, Meiy (VWG Singapore; Foo, John (VWG

Singapore; Admin A

Subject:

FW: SMC7505U - FINALISE

Attachments:

SMC7505U - AIG DS LKK.pdf

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and revert to you in due course.

Please note that: -

LKK ref	Officer in charge	
CC3/LCR18021928/R1pb3	Rasul /Hsiao Tong	

#### To check availability of the case handler, you may contact the undersigned

Best Regards,

Shu Pei| Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: <a href="mailto:shupei@lkkauto.com">shupei@lkkauto.com</a> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Cheong, Pearlyn (VWG Singapore) <Pearlyn.cheong@vw.com.sg>

Sent: Thursday, 31 January 2019 1:46 PM

To: Rasul (LKKAuto) < Rasul@lkkauto.com>; Admin A < admin-a@lkkauto.com>

Cc: Kong, Charmaine (VWG Singapore) <charmaine.kong@vw.com.sg>; Wong, Meiy (VWG Singapore)

<meiy.wong@vw.com.sg>; Foo, John (VWG Singapore) <John.Foo@vw.com.sg>

Subject: SMC7505U - FINALISE

Dear Rasul,

Please confirmed

COR \$4756.51 before GST

Total 3 working days

Best regards,

Pearlyn Cheong Service Advisor Aftersales Body & Paint Department

Volkswagen Group Singapore (Alexandra) 247 Alexandra Road

## Singapore 159934

Direct line:

+65 6305 7288

Mobile : +65 9236 1336

Main line:

+65 6305 7299

Main Fax:

+65 6474 3643

pearlyn.cheong@vw.com.sg

http://www.vw.com.sg



#### Hsiao Tong (LKKAuto)

From:

Hsiao Tong (LKKAuto)

Sent:

Thursday, 13 December 2018 8:46 AM

To:

Shu Pei (LKKAuto); charmaine.kong@vw.com.sg

Cc:

Wong, Meiy (VWG Singapore; Cheong, Pearlyn (VWG Singapore; Goh, Edmund

(VWG Singapore; Admin A; Asher Sng (LKKAuto)

Subject:

RE: REQUEST FOR DIRECT SETTLEMENT FOR ACCDT INVOLVING SMC7505U &

SLE5332R ON 3.12.18 \*LKK REF: CC3/LCR18021928/R1pb3

#### Without Prejudice

Dear Sirs/ Mdm,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident.

And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor.

Please note that all finalisation subject insurer's approval.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: <a href="mailto:chewht@lkkauto.com">chewht@lkkauto.com</a> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shu Pei (LKKAuto)

Sent: Wednesday, 12 December 2018 9:49 AM

To: charmaine.kong@vw.com.sg

Cc: Wong, Meiy (VWG Singapore <meiy.wong@vw.com.sg>; Cheong, Pearlyn (VWG Singapore <Pearlyn.cheong@vw.com.sg>; Goh, Edmund (VWG Singapore <edmund.goh@vw.com.sg>; Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com> Subject: RE: REQUEST FOR DIRECT SETTLEMENT FOR ACCDT INVOLVING SMC7505U & SLE5332R ON 3.12.18

Dear Sir / Madam,

We refer to the above matter.

Please be informed that Hsiao Tong is taking over this matter.

Thank you.

To check availability of the case handler, you may contact the undersigned.

Best Regards,

Shu Pel| Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: <a href="mailto:shupei@lkkauto.com">shupei@lkkauto.com</a> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | 5(408933)

From: Shu Pei (LKKAuto)

Sent: Wednesday, 5 December 2018 4:57 PM

To: charmaine.kong@vw.com.sg

Cc: Wong, Meiy (VWG Singapore <meiy.wong@vw.com.sg>; Cheong, Pearlyn (VWG Singapore

<Pearlyn.cheong@vw.com.sg>; Goh, Edmund (VWG Singapore <edmund.goh@vw.com.sg>; assignments

<assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <Asher Sng@lkkauto.com>

Subject: RE: REQUEST FOR DIRECT SETTLEMENT FOR ACCDT INVOLVING SMC7505U & SLE5332R ON 3.12.18 \*\*\*LKK

REF:CC3/AIG18021928/eb3

Dear Charmaine,

We refer to the below email.

Please be informed that we are currently pending for our insured's report.

Kindly note that for liability, claim negotiation and settlement, please contact Asher at 6841 6051.

Our respective case handler will look into the matter and revert to you in due course.

Thank you

To check availability of the case handler , you may contact the undersigned.

Best Regards,

Shu Pell Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupei@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | 5(408933)

From: Admin-D (LKKAuto)

Sent: Wednesday, 5 December 2018 10:04 AM

To: 'Kong, Charmaine (VWG Singapore)' < charmaine.kong@vw.com.sg>; assignments < assignments@lkkauto.com>;

Admin A <a href="mailto:admin-a@lkkauto.com">admin A <a href="mailto:admin-a@lkkauto.com">admin-a@lkkauto.com</a>; Shu Pei (LKKAuto)

<shupei@lkkauto.com>

Cc: 'Wong, Meiy (VWG Singapore)' < meiy.wong@vw.com.sg>; 'Cheong, Pearlyn (VWG Singapore)'

<Pearlyn.cheong@vw.com.sg>; 'Goh, Edmund (VWG Singapore)' <edmund.goh@vw.com.sg>

Subject: RE: REQUEST FOR DIRECT SETTLEMENT FOR ACCDT INVOLVING SMC7505U & SLE5332R ON 3.12.18

Dear Charmaine,

Noted with thanks.

Best Regards,

Catherine Chong | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Kong, Charmaine (VWG Singapore) [mailto:charmaine.kong@vw.com.sg]

Sent: Wednesday, 5 December, 2018 10:00 AM

To: assignments (assignments@lkkauto.com) <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>;

Admin-D (LKKAuto) <a href="mailto:admin-d@lkkauto.com">admin-d@lkkauto.com</a>; Mei Kwan (LKK Auto) (Meikwan@lkkauto.com)

<Meikwan@lkkauto.com>; Shu Pei (LKKAuto) <shupei@lkkauto.com>

Cc: Wong, Meiy (VWG Singapore) <meiy.wong@vw.com.sg>; Cheong, Pearlyn (VWG Singapore)

<Pearlyn.cheong@vw.com.sg>; Goh, Edmund (VWG Singapore) <edmund.goh@vw.com.sg>

Subject: RE: REQUEST FOR DIRECT SETTLEMENT FOR ACCDT INVOLVING SMC7505U & SLE5332R ON 3.12.18

Dear Catherine,

As spoken, survey is confirmed to be on Friday 10.30am. Please inform surveyor to be here on time as customer only has maximum 40minutes here.

Thanks

Best Regards.

Charmaine Kong Insurance Service Advisor Aftersales

Volkswagen Group Singapore Pte Ltd 247 Alexandra Road Singapore 159934

Direct line: +65 6305 7176

Main Line: +65 6305 7299

Main Fax: +65 6474 3643

charmaine.kong@vw.com.sg

http://www.vw.com.sg



From: Kong, Charmaine (VWG Singapore)
Sent: Wednesday, 5 December, 2018 9:34 AM

To: assignments (assignments@lkkauto.com); Admin A; Admin-D (LKKAuto); Mei Kwan (LKK Auto)

(Meikwan@lkkauto.com); Shu Pei (LKKAuto)

Cc: Wong, Meiy (VWG Singapore) (meiy.wong@vw.com.sg); Cheong, Pearlyn (VWG Singapore); Goh, Edmund (VWG

Singapore)

Subject: REQUEST FOR DIRECT SETTLEMENT FOR ACCDT INVOLVING SMC7505U & SLE5332R ON 3.12.18

Dear LKK,

Please revert on liability. Will arrange for survey once customer confirms on her schedule.

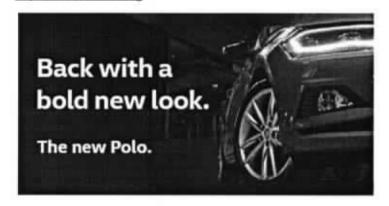
Thanks.

Best Regards.

Charmaine Kong Insurance Service Advisor Aftersales

Volkswagen Group Singapore Pte Ltd 247 Alexandra Road Singapore 159934

Direct line: +65 6305 7176
Main Line: +65 6305 7299
Main Fax: +65 6474 3643
charmaine,kong@vw.com.sg
http://www.vw.com.sg



From: charmaine.kong@vw.com.sg [mailto:charmaine.kong@vw.com.sg]

Sent: Wednesday, 5 December, 2018 9:29 AM

To: Kong, Charmaine (VWG Singapore)

Subject: Scan von MyMFP

Scan from MyMFP

#### Khanchna (LKK Auto)

From:

Khanchna (LKK Auto)

Sent:

Monday, 10 June 2019 3:24 PM

To:

meiy.wong@vw.com.sg

Cc:

Admin A; Hsiao Tong (LKKAuto); John.Foo@vw.com.sg; Pearlyn.cheong@vw.com.sg

Subject:

RE: \*\*URGENT\*\* SMC7505U - FINALISE

Our Ref: CC3/LCR18021928/R1kb3

Your Ref: SMC 7505U

Without Prejudice (save as to costs)

Dear Sirs/Mdm.

We refer to the above matter.

We confirm settlement as follows: -

1. Cost of Repair (w/GST)	\$ 5,089.47
2. Loss of Rental (3days x \$120.00)(w/GST)	\$ 385.20 [PAYABLE TO BKW]
3. LTA/GIA Search Fee	\$ 7.45
TOTAL	\$ 5,482.12

We will proceed to close file accordingly.

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: 6841 2360 | email: <u>Khanchna@lkkauto.com</u> Fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Wong Meiy (VGS - SG/Singapore) < meiy.wong@vw.com.sg>

Sent: Thursday, 6 June 2019 8:24 AM

To: Hsiao Tong (LKKAuto) < chewht@lkkauto.com >; Cheong Pearlyn (VGS - SG/Singapore) < Pearlyn.cheong@vw.com.sg >

Cc: Foo John (VGS - SG/Singapore) < John.Foo@vw.com.sg>; Admin A < admin-a@lkkauto.com>; Rasul (LKKAuto)

<Rasul@lkkauto.com>

Subject: RE: \*\*URGENT\*\* SMC7505U - FINALISE

# PAYMENT ADVICE

Your r	ef:	AIG	In	sur	anc	e V	ehi	cle	No		- 2	-	58.	-	_	-	-	-	-				
Claima	nt'	s Ve	hic	le	No.	-	7	-	Mc	7	505 -	4	-	-	-	-	-						
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#### Hsiao Tong (LKKAuto)

From:

Hsiao Tong (LKKAuto)

Sent:

Thursday, 13 December 2018 8:45 AM

To:

insurance@lioncityrentals.com.sq; 'Eileen, May Hwee Yap'

Subject:

ACCIDENT INVOLVING SLE 5332R(AIG) & SMC 7505U ALONG/AT AYE ROAD TWDS

TUAS BESIDE NUH HOSPITAL ON 03/12/2018

Your Ref: SLE 5332R

Our Ref: CC3/LCR18021928/R1pb3

Dear Sirs/Madam.

# ACCIDENT INVOLVING SLE 5332R(AIG) & SMC 7505U ALONG/AT AYE ROAD TWDS TUAS BESIDE NUH HOSPITAL ON 03/12/2018

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

We have received a claim from SMC 7505U against your insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your driver's favour. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: <a href="mailto:chewht@lkkauto.com">chewht@lkkauto.com</a> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Provide always that this discharge of my claim for damages relating to the damage to my vehicle shall not prejudice or affect or preclude me from making a further claim for general and special damages for my personal injuries sustained in the same accident

# **AUTHORIZATION TO ACT**

# (AIG Asia Pacific - Express Third Party Claim)

I,		FUTAS	ENTER	PRIJES	PRIATE (the	third	party	claimant") o
_	37	JURONG	EAST AV	£1 #	07-02		(address),	owner of Smc75054
(vel	nicle n	o.) hereby	authorize _	- 01	Volkswage	en Centre	Singapore	("the workshop"
to a	ct for	me with re	spect to my	claim f	or repair cos	ts and/or re	ental and/or lo	oss of use ("claim") for
my	vehic	le no Sm	C 7505 4	that wa	s damaged	pursuant t		nt which occurred or
								(location)
invo	olving	vehicle no	/8_300377	ch ("th	e accident").	5		
I fu	rther a	uthorize th	e workshop	to settle	e my above	mentioned	claim in a ma	nner that they deem fi
and	the w	orksnop is	further aut	norized	to receive p	ayment fur	ther to settler	nent of my claim with
pay	ment c	heque/s be	ing made in	favour	of the work	shop.		
I fu	rther a	cknowledg	ge that any	settleme	ent the work	shop may	reach on my	behalf is on a without
prej	udice	and withou	at admission	n of liab	ility basis ir	sofar as th	e driver/own	er/insurers of the other
er a								
veh	icle/s i	s concerne	d.					
Date	ed this	10th	(day) of	JAN	(month	2011	vear)	
			-,					

Signed by "the third party claimant"
(with chop if applicable)

Signed by "the workshop"

(with chop)

VOLKSWAGEN GROUP

Thank You.

Yours Sincerely,



Provide always that this discharge of my claim for damages relating to the damage to my vehicle shall not prejudice or affect or preclude me from making a further claim for general and special damages for my personal injuries sustained in the same accident

# (AIG Asia Pacific - EXPRESS THIRD PARTY CLAIM)

Well, VOLKSWAGEN CENTRE SINGRAPOR	LE /*the wedge to t
LEK AUTO CONSULTANTS PTE LTD ; ('nam' S\$ 5,089.47 (repair costs) S\$ :385.	arrayor of Aig Asia Pacific Insurance Pte. Ltd.
S\$_ 5,089.47 (repair costs) S\$ :385.	e or surveyor') with respect to the amount claimed for
The state of the s	DY - IMBS
vehicle no/s SLE 5332R	Cooperation (Hooseless )
11 11 12 14 15	•
This is pursuant to the inspection conducted on	(date) at "the workshop"
We/I confirm that we/I are/am authorized by the owner of vehicle no. 2m C 7505U to make the claim a	FUTAR ENTERPRISES PTE TO MILLE
of vehicle no. Smc 7505U to make the claim as authority to settle the matter on big/her behalf is	retrout in the charge ("third party claimant")
authority to settle the matter on his/her behalf in a manual	set out in the above paragraph and we/l have full
authority to settle the matter on his/her behalf in a mannaturn authority given by "the third party claimant".	ier that we/I deem fit: We/I enclose herein the letter of
grown by the third party claimant.	
Mod further a second	50
We/I further confirm that we/I will Indemnify AIG Asia F	acific Insurance Pla. Ltd for all damages loss sedden
men of flate dileday inculied in the e	that "the third
or a lattice claim against the former for	any loce and avanage
repairs and/or rental and/or loss of use pursuant to the	day loss and expenses suffered pertaining to costs of
repairs and/or rental and/or loss of use pursuant to the of the accident.	ramage to SMC +5054 (vehicle no.) as a result
1	
Well confirm that the	* and a
We/I confirm that the agreement reached above is in f	ull and final settlement of any claim of "the third party
to ano abolicent and that further this s	ettlement is reached on a without prejudice and without
admission of liability basis.	and without
This agreement is subject to the application of Sing- jurisdication over any dispute arising out of the same	oners law and the
jurisdication over any dispute arising out of the same.	apore law and the Singapore Courts have exclusive
anspecto unitarily out of the same,	a 100
Detectable 10 1	**
Dated this 10 day of 3	(month) 20 VOLKSV/AGEN
	GROUP
((LKK))	SHIGAPORE
	KADA -
. MRB	
Signed by AIG appointed surveyor	Chonnel 8 81 0 3 0 0 0 1
F4 166	Chopped & Signed by "the workshop"

# Volkswagen Centre Singapore



Service Tax Invoice No. SV19P05066

Bix Reg. No. 53103069E GST No. M20098505-2

SERVICE ORDER NO: 181P3228

SERVICE CUSTOMER NO.: F01089R

SERVICE CUSTOMER NAME: AIG ASIA PACIFIC INSURANCE PAL

TELEPHONE NO.:

ADDRESS:

76 Shenton Way

NOT-16 AIG Building

Singapore

Post Code:

079120

VEH NO .:

SMC7505U

31/01/19

Pickupt

DATE: VIN NO.:

WVWZZZ3CZJE221045

Passet 1.8 TBI Comfortline

17,882

GEARBOX CODE:

MODEL:

SA:

Kong Charmaine

Next Appointment Date :

UNIT PRICE

Next Appointment Mileage:

AMQUNT

DESCRIPTION AIG DIRECT SETTLEMENT DOA 3.12.2018 TP VEHICLE SLE5332R

SURVEYOR LKK RASUL

	Labor				
1	LABOUR	1.00	LAB	840.00	840.00
2	SPRAY PAINT + 0.5 panel spoiler	1.50	LAB	800.00	1,200.00
3	BAP NUMBER PLATE -NETT	1.00	ST	80.00	80.00
4	Tow SVC- Quality Recovery Services	1.00	UNIT		
5	Tow SVC- Quality Recovery Services	1.00	UNIT		
6	PROGRAMMING & CALIBRATION-NETT	1.00	TU	480.00	480.00
7	CHECK WINE HAVINESS, ECU, SENSOR, SOCKET	1.00	TU	280.00	280.00
	Rem :				
	SPOILER	1.00	PCS	179.28	179.28
9	CHROME MOLDING CENTER	1.00	PCS	226.98	226.98
10	SENSOR BRACKET	1.00	PCS	55.39	55.39
11	REAR BUMPER COVER	1.00	PCS	1,260.75	1,260,75
12	2KADHESIVE	1.00	PCS	89.84	29.54
13	BONDAGENT	1.00	PCS	84.27	64.27

# Volkswagen Centre Singapore



Service Tax Invoice No. SV19P05066

Biz Reg. No. 53103069E GST No. M20098505-2

SERVICE ORDER NO: 18IP3228

SERVICE CUSTOMER NO.: F01089R

SERVICE CUSTOMER NAME: AIG ASIA PACIFIC INSURANCE PA

TELEPHONE NO.:

ADDRESS:

78 Shenion Way

#07-16 AIG Building

Singapore

Post Code:

079120

VEH NO .:

SMC7505U

31/01/19

Pickup:

DATE: VIN NO.:

WWZZZ3CZJE221045

GEARBOX CODE:

17,882

MODEL

Passat 1.8 TSI Confortine

SA:

Kong Charmsine

Next Appointment Date :

Next Appointment Mileage :

UNIT PRICE

AMOUNT

GST (7%) AMOUNT: 332.96

81030001

MYSAPORE

**Authorised Signatory** 

Customer

NOTICE

1, All fund transfer payments should be made payable to Volkswagen Group Singapore Pte Ltd. Senk Account: 2525214062 Swit Code: DEUTSGSG. Please indicate Customer Name and Invoice Number in the payment



# TAX INVOICE

GST REG. NO.: 200106276D

DATE 24-lan-2019	INVOICE NO.					
24-1sn-2019	P.1544					

#### INVOICE TO

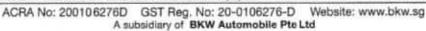
AIG ASIA PACIFIC INSURANCE PTE. LTD. 78 SHENTON WAY #07-16 SINGAPORE 079120 ATTN: CLAIMS DEPARTMENT C/O: LKK AUTO CONSULTANT PTE LTD

	VHA NO.	DUE DATE	VEH. NO.	
	P 1544	24-Jan-2019	SKL 1197 R	
DESCRIPTION	NO. OF DAYS	RATE	AMOUNT	
RENTAL FROM 07 JANUARY 2019 TO 10 JANUARY 2019 YOUR REF: SMC7505U & SLE5332R (VOLKSWAGEN)	3	120.00	360.0	
GST @ 7% TOTAL			\$25.20 \$385.20	

All cheques must be made payable to BKW Rent A Car Pte Ltd.
Please write the vehicle and invoice number on the reserve.

**BKW Rent-A-Car Pte Ltd** 

120 Lower Delta Road #02-15 Cendex Centre (S) 169208 Tel: 6738 7777 Fax: 6738 6666







Time In

1645

Date In

10.01.19

Mileage

Check By

Remarks

# BKW RENT A CAR PTE LTD 120 Lower Delta Road #02-15 Cendex Centre Singapore 169208 Tel: 6738 7777 Fax: 6738 6668 ACRA No: 20-0106276-D GST Reg, No: 20-0106276-D 24 HOURS HELPLINE: 6223 1122

VHA NO: P 1544

VW-LK

TI.

Hirer's/Driver Signature

		'S PARTICUL	ARS	Hirer's Own Vehicl	e No:SMC 750	54 Rep	lace Veh No		
Name (as in VC)		DAI NA		Loan Vehicle No:	SKL 1197	7 R	VR No.		
NRIC/Passport h	S15574	HAC. Date of	25.02.196	Make & Model: T	YOTA CAME	ZΥ	Auto/Man	ual Group:	
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#### > Back to OneMotoring

Land Transport Authority

Land Transport Authority 10 Sin Ming Drive Singapore 575701

GST Registration No.: M4-0006529-2

Print Date/Time:

05 Dec 2018 / 09:03:15

Receipt Date/Time: 05 Dec 2018 / 09:03:15

#### Tax Invoice/Receipt

Receipt No.: ITNET-00000-181205-000314

Previ	ous Receipt No. :				
S/N			Amount	GST	Amount
	Business Transaction Reference		Before	Amount	After GST
	No.		GST (S\$)	(5\$)	(8\$)
	It of Insurance Enquiry - SLE5332R 03 Dec 2018/19:30:00				
Insur	ance Co: AIG ASIA PACIFIC INSURA	NCE PTE. LTD.			
1	Insurance Enquiry - SLE5332R				
	Enquiry Fee 20181205090110762889		7.00	0.49	7.49
		Sub-Total	7.00	0.49	7.49
		<b>Total Before Rounding</b>	7.00	0.49	7.49
		Rounding Difference			0.04
		Total Amount Payable			7.45
		Paid By			
		xxxxxxxxxxxxxxxxxxx8482	Credit Card: Visa/MasterCard		7.45
		Total			7.45
		Cash Change			0.00
		Tendered Amount			7.45
		Excess Refundable Amount			0.00

#### THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

Page 1 of 1 Merimen e-Claims

# ...CLAIM SUBFOLDER...(Pending for Survey Report) Express

LAIM SUE	FOLDER TRA	CKING					100000000000000000000000000000000000000	-	
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj	Submitted	Ins Auth'ed	Status	
Main	05 Dec 2018 Edit Reg		07 Dec 2018 00:00 Edit Adj Rpt	S\$4,756.51 Edit Estimate	8. 11.	,756.51 ew Rpt		Pending for Report Cancel Car	
	Main	T R	eference	Claim	Details	$\neg \Gamma$	Documents		Show All
CLAIM SU	JBFOLDER DE	TAILS				[Created	by adjuster]		
Insured:	LCRF PTE	LTD, Co. Reg. N	lo.: -			E CHARLES AND AND ADDRESS AND			
Main Claimant:	FUTAR EN	TERPRISES PRI	VATE, Co. Reg. N	lo.: 197101311Z					
Vehicle Re No.:	9- SMC750	5U		Date	of Loss:		3 19:00 - :59 and <b>14</b> Days From	LTA Reg Date	(Man Yr))
Claim Type	: <b>TP</b> / 391	9732122SG			//Cover No.:	099999476	7 (Comprehensive	1)	
Vehicle Re No. (Insured):	SLE5332F	ı		71.7°218	No. mant):	A29090335	AVW		
				Exce	ss:				
Repairer:	Volkswag	en Centre Singa	pore (HQ) 247 Ale	xandra Road, 159	934 Alex	andra - Tel:	63057288		
Handling Insurer:	AIG Asia	Pacific Insuranc	e Pte. Ltd. (Expre	ss) - Tel: 65-641	9-3000	. [Handled b	y Ng, Hai-Chuan	] Hai-Chuan.Ng	@aig.com
Claimant's Insurer:	MSIG Ins	urance (Singapo	re) Pte. Ltd. (HQ)	- Tel: +65 6827	7888				
Adjuster:	LKK Auto	Consultants Pte	Ltd (HQ) - Tel: 62	56-3561 [Han	fled by P	OHD RASU	L] [Final Rpt	t due 14/12/2	2018]
ASSOCIA	TED MAIL RE	CEIVED					View	w All Compo	se Case Mai
<ul> <li>AIG_SG</li> </ul>	(06/12/2018):	No OI GIA Rep	ort						
ALL ASS	OCIATED TAS	KS <sup>⊞</sup>				View All S	earch Tasks C	reate New Task	Complet
Due Dat		Type Task	Group Subjec	t Handler	Assign	ned By	Completed On	Created C	n Done

#### Claim Documents

\*SMC7505U (3919732122SG)

[SLE5332R]

TP

FUTAR ENTERPRISES PRIVATE

Dec 3 2018 7:00PM

[LCRF PTE LTD]

Volkswagen Centre Singapore

Let	ters/Corresponder	nces	1 per	page V	V
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	
1	(Draft)	Third Party Express Settlement - Payment Breakdown	0	Edit	
Pho	otos/Images		2		12
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	3 per	Thumbnail	Print
1	13/12/18 08:41	Odometer Reading	0	Load JPG	3
2	13/12/18 08:41	Chassis Number	0	Load JPG	V
3	13/12/18 08:41	General View	0	Load JPG	Z
4	13/12/18 08:41	General View	0		₩.
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				Load JPG	✓
6	13/12/18 08:41	General View	0	Load JPG	2
7	13/12/18 08:41	General View	0	Load 3PG	4
8	13/12/18 08:41	General View	0	Load JPG	3
9	13/12/18 08:41	General View	0	Load JPG	V
10	13/12/18 08:41	General View	0	Load JPG	<b>S</b>
11	13/12/18 08:41	General View	0	Load JPG	3
12	13/12/18 08:41	General View	0	Load JPG	$\overline{\mathbf{A}}$
13	13/12/18 08:41	General View	0	Load JPG	V
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15	13/12/18 08:41	General View	0	Load JPG	1
16	13/12/18 08:41	General View	0	Load JPG	V
17	13/12/18 08:41	General View	0	Load JPG	V
18	13/12/18 08:41	General View	0	Load 3PG	V
19	13/12/18 08:41	General View	0	Load JPG	V
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22	13/12/18 08:41	General View	0	Load JPG	120
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2	05/12/18 16:52 10/12/18 19:13	TP GIA REPORT	0	Load PDF	

Merimen e-Claims Page 2 of 2

Let	etters/Correspondences		1 per page		V
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		The state of the s	0		
4	25/01/19 16:38	RENTAL RECEIPT	0	Load PDF	
5	26/06/19 09:08	WORKSHOP INVOICE	0	Load PDF	
6	26/06/19 09:08	AUTHORISATION TO ACT FORM	0	Load PDF	
7	26/06/19 09:08	Release Voucher	0	Load PDF	
8	26/06/19 09:08	LTA SEARCH	0	Load PDF	
9	26/06/19 09:08	LETTER TO 01	0	Load PDF	
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)		Thumbnail	Print
1	12/12/18 15:59	OI GIA REPORT	0	Load PDF	

## **Documents Checklist**

DOCUMENTS CHECKLIST	Reset Sa	ve Print
There are no document checklists configured.		
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)		
		-
		~
Show Remarks To: Handling Insurer Note: Remarks are private unless you show it to other parties.		

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM	

### THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SLE533	32R (Insd veh	)	Model			VOLK	SWAGEN PAS	SSAT 1.8
	SMC75	05U (TP veh)					TSI (B	6) (A)	
Date of Accident:	03/12/2	018							
Global Sum Settlen	nent :	[ ] Yes		[X] No	)				
Repair Estimate			: \$		9,332	.32			
Final Repair Cost			: \$	5	,089	.47			
Loss of Use			: \$				d	ays at \$0.00 p	er day
Rental (if any)			: \$		385	.20	3 d	ays	
LTA / GIA Search F	ee		: \$		7	.45			
Others:			: \$		0	.00			
			:\$						
Final Settlement Su	m		: \$	5	,482	12			
Is Third Party Wor below) A) For Non GIA R					ES Liabi	[ X	] NO	(Kindly inc	iicate:
B) For GIA Regis  BOLA Liability:  * Assessed Lia		(%)	chain	Assess	ed Li	ability	(*):	BOLA Scenar	
Remarks	umy to be	i illed drily for	undin	COMSIONS B	na n	A C03	us wildle i	DOLA does no	арру.
Payment Instruction	on: Payee	's Breakdow	n						
<ol> <li>Volkswagen C</li> </ol>	entre Sin	gapore			: \$				5,096.9
<ol><li>BKW Rent -A-</li></ol>	Car Pte L	td			: \$				385.2
3)					: \$				
JOANNE	LEE KHA	NG MIN		26 Ju 2019					
LKK Auto C	consultant	s Pte Ltd		Date					

Please attach all the supporting documents to the form.
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (If any)

#### LKK Auto Consultants Pte Ltd (Co.Reg.No:199807198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

#### VEHICLE DAMAGE INSPECTION REPORT

Our File No:

CC3/LCR18021928/R1KB3Q2

Date:

26/06/2019

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd.

Policy No:

0999994767

Claimant Vehicle

SMC7505U

Insured Vehicle No:

SLE5332R

No: Date of Loss:

03/12/2018

Nature of Claim:

TP

Claim No: 3919732122SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:

SMC7505U

Make & Model:

VOLKSWAGEN PASSAT, 1.8 TSI (B6) (A)

Engine No:

CJS287937

14518 km

Reg. Date:

19/07/2018 (Man. Year: 2018)

Chassis No: Odometer:

WWZZZ3CZJE221045

Colour: Engine Capacity:

1798 cc

Market Value/New Car Price: N/A

Sum Insured (S\$):

Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:

Steering (Serviceable):

Yes Footbrake (Serviceable):

Yes

Handbrake (Serviceable):

Yes Engine Modification:

Pre-accident Condition: No

CONDITION OF TYRES

Front Tyre Size:

215/55 R17

Rear Tyre Size:

215/55 R17

Front Left Side: Front Right Side: Pirelli 6 mm

Rear Left Side: Rear Right Side:

Nett Liability (S\$)

Pirelli 6 mm Pirelli 6 mm

Pirelli 6 mm The above values represent the remaining tyre treads depth

COST OF CLAIMS		Repairer's	Adjuster's	Difference	Diff %
Parts		3,041.79	1,956.51	1,085.28	35.68
Miscellaneous Items		0.00	0.00	0.00	
Labour		5,680.00	2,800.00	2,880.00	50.70
Paintwork Labour		0.00	0.00	0.00	
Towing		0.00	0.00	0.00	
	Gross Total (S\$)	8,721.79	4,756.51	3,965.28	45.46
	+ GST 7.00/7.00% (S\$)	610.53	332.96	277.57	45.46
	Nett Amount (S\$)	9,332.32	5,089.47	4,242.85	45.46
	+ Car Rental (3.0 x S\$120.00/day	+ 7.00% GST) (S\$)	385.20		
	+ Do	c/Search Fee (S\$)	7.45		

INSPECTION

Date of Assignment:

07/12/2018

Date Inspected:

07/12/2018 Inspected At:

Volkswagen Centre Singapore (HQ)

247 Alexandra Road Singapore 159934

5,482.12

Estimated Period of Repair:

3.0 days

Adjuster Report Page 2 of 4

Adjuster: MOHD RASUL Manager: Khanchna Pothuraj

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

Adjuster Report

## REPAIR DETAILS

## Recommended Parts

No.	Qty Pa	art No.	Particulars	Condition	Repairer's	Amount
1	1		*NUMBER PLATE	Bent	80.00 FS	*80.00FS
2	1		*BUMPER REINFORCEMENT	Not Necessary	540.99 FS	*-FS
3	1		*SPOILER	Scratched	179.28 FS	*179.28FS
4	1		*CHROME MOLDING CENTER	Scratched	226.98 FS	*226.98FS
5	1		*CHROME MOLDING LH	Not Necessary	174.79 FS	*-FS
6	1		*CHROME MOLDING RH	Not Necessary	174.79 FS	*-FS
7	1		*SENSOR BRACKET	Necessary	55.39 FS	*55.39FS
8	1		*BUMPER BRACKET LH	Not Necessary	40.17 FS	*-FS
9	1		*BUMPER BRACKET RH	Not Necessary	40.17FS	*-FS
10	1		*REAR BUMPER COVER	Deformed	1,260.75 FS	*1,260.75 FS
11	1		*BUMPER GUIDE LH	Not Necessary	25.89 FS	*-FS
12	1		*BUMPER GUIDE RH	Not Necessary	25.93 FS	*-FS
13	1		*STRIP	Not Necessary	62.55 FS	*-FS
14	1		*2KADHESIVE	Necessary	89.84FS	*89.84FS
15	1		*BONDAGENT	Necessary	64.27 FS	*64.27 FS
F=Fra	inchise part	L S=SpcNe	rtt.		2 - 14-1-4	2223
				Total Parts (S\$)	3,041.79	1,956.51

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## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Lab	our Items			
1	LABOUR	New	2,520.00	840.00
2	SPRAY PAINT	New	2,400.00	1,200.00
3	PROGRAMMING & CALIBRATION COMPULSORY TO DO AFTER AC	New	480.00	480.00
4	CHECK WIRE HARNESS ,ECU,S	New	280.00	280.00
	Gross Labo	our Cost (S\$)	5,680.00	2,800.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >