

## Khanchna (LKK Auto)

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**From:** Wong Meiy (VGS - SG/Singapore) <meiy.wong@vw.com.sg>  
**Sent:** Monday, 10 June 2019 8:32 PM  
**To:** Khanchna (LKK Auto)  
**Cc:** Admin A; Hsiao Tong (LKKAuto); Foo John (VGS - SG/Singapore); Cheong Pearlyn (VGS - SG/Singapore)  
**Subject:** RE: \*\*URGENT\*\* SMC7505U - FINALISE

Hi Khanchna,

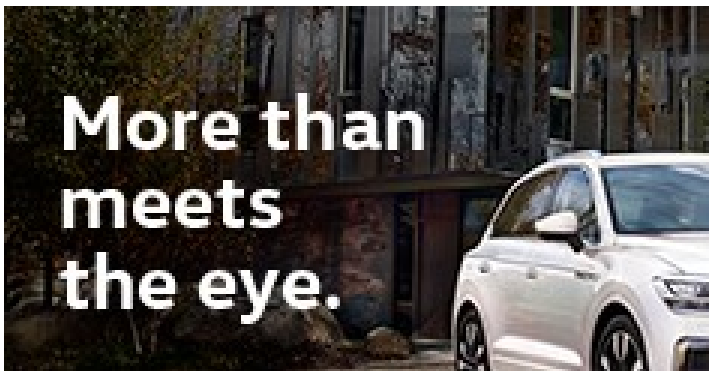
Offer accepted. Please forward us DV, if any, and kindly process payment.

Thanks and Best Regards,

Meiy  
Insurance Service Advisor  
Aftersales

Volkswagen Group Singapore Pte Ltd  
247 Alexandra Road  
Singapore 159934

Direct line: +65 6305 7216  
Main Line: +65 6305 7299  
Main Fax: +65 6474 3643  
[meiy.wong@vw.com.sg](mailto:meiy.wong@vw.com.sg)  
<https://www.volkswagen.com.sg/>



It's not e-mail, if you print it. [Think Blue.](#)

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Internal

**From:** Khanchna (LKK Auto) <khanchna@lkkauto.com>  
**Sent:** Monday, 10 June 2019 3:24 PM  
**To:** Wong Meiy (VGS - SG/Singapore) <meiy.wong@vw.com.sg>

**Cc:** Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Foo John (VGS - SG/Singapore) <John.Foo@vw.com.sg>; Cheong Pearlyn (VGS - SG/Singapore) <Pearlyn.cheong@vw.com.sg>  
**Subject:** RE: \*\*URGENT\*\* SMC7505U - FINALISE

**Our Ref:** CC3/LCR18021928/R1kb3  
**Your Ref:** SMC 7505U

**Without Prejudice**  
**(save as to costs)**

Dear Sirs/Mdm,

We refer to the above matter.

We confirm settlement as follows: -

1. Cost of Repair (w/GST)	\$ 5,089.47
2. Loss of Rental (3days x \$120.00) (w/GST)	\$ 385.20 <b>[PAYABLE TO BKW]</b>
3. LTA/GIA Search Fee	\$ 7.45
<b>TOTAL</b>	<b><u>\$ 5,482.12</u></b>

We will proceed to close file accordingly.

Thank you.

**"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."**

**In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."**

Best Regards,  
**Khanchna** | Case Handler  
**LKK Auto Consultants Pte Ltd**  
DID: **6841 2360** | email: [Khanchna@lkkauto.com](mailto:Khanchna@lkkauto.com) | Fax: 6741-4108  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Wong Meiy (VGS - SG/Singapore) <[meiy.wong@vw.com.sg](mailto:meiy.wong@vw.com.sg)>  
**Sent:** Thursday, 6 June 2019 8:24 AM  
**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; Cheong Pearlyn (VGS - SG/Singapore) <[Pearlyn.cheong@vw.com.sg](mailto:Pearlyn.cheong@vw.com.sg)>  
**Cc:** Foo John (VGS - SG/Singapore) <[John.Foo@vw.com.sg](mailto:John.Foo@vw.com.sg)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Rasul (LKKAuto) <[Rasul@lkkauto.com](mailto:Rasul@lkkauto.com)>  
**Subject:** RE: \*\*URGENT\*\* SMC7505U - FINALISE

Good Morning Hsiao Tong,

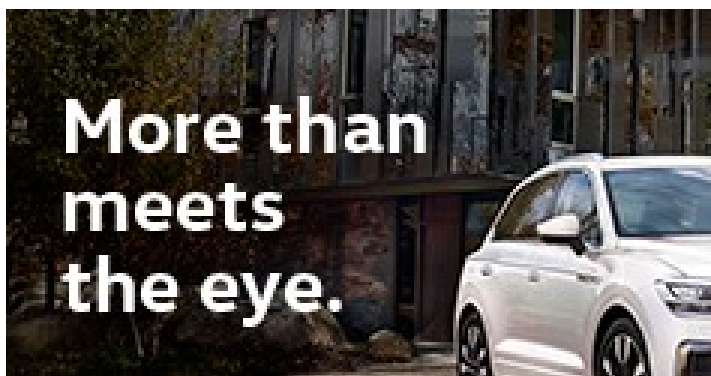
For your info, Pearlyn was on Medical Leave today.  
Please find attached before paint photos for your kind reference.  
Super sorry for this delaying here ,Thanks.

Thanks and Best Regards,

Meiy  
Insurance Service Advisor  
Aftersales

Volkswagen Group Singapore Pte Ltd  
247 Alexandra Road  
Singapore 159934

Direct line: +65 6305 7216  
Main Line: +65 6305 7299  
Main Fax: +65 6474 3643  
[meiy.wong@vw.com.sg](mailto:meiy.wong@vw.com.sg)  
<https://www.volkswagen.com.sg/>



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Internal

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**From:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Sent:** Wednesday, 5 June 2019 1:47 PM  
**To:** Cheong Pearlyn (VGS - SG/Singapore) <[Pearlyn.cheong@vw.com.sg](mailto:Pearlyn.cheong@vw.com.sg)>  
**Cc:** Kong Charmaine (VGS - SG/Singapore) <[charmaine.kong@vw.com.sg](mailto:charmaine.kong@vw.com.sg)>; Wong Meiy (VGS - SG/Singapore) <[meiy.wong@vw.com.sg](mailto:meiy.wong@vw.com.sg)>; Foo John (VGS - SG/Singapore) <[John.Foo@vw.com.sg](mailto:John.Foo@vw.com.sg)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Rasul (LKKAuto) <[Rasul@lkkauto.com](mailto:Rasul@lkkauto.com)>  
**Subject:** RE: \*\*URGENT\*\* SMC7505U - FINALISE

**URGENT**

Without Prejudice

Dear Sirs/Mdm,

We have yet hear from you.

Kindly forward the resurvey before paint photos.

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Hsiao Tong (LKKAuto)

**Sent:** Monday, 13 May 2019 9:47 AM

**To:** Cheong, Pearlyn (VWG Singapore) <[Pearlyn.cheong@vw.com.sg](mailto:Pearlyn.cheong@vw.com.sg)>

**Cc:** Kong, Charmaine (VWG Singapore) <[charmaine.kong@vw.com.sg](mailto:charmaine.kong@vw.com.sg)>; Wong, MeiY (VWG Singapore) <[meiy.wong@vw.com.sg](mailto:meiy.wong@vw.com.sg)>; Foo, John (VWG Singapore) <[John.Foo@vw.com.sg](mailto:John.Foo@vw.com.sg)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Rasul (LKKAuto) <[Rasul@lkkauto.com](mailto:Rasul@lkkauto.com)>

**Subject:** \*\*URGENT\*\* SMC7505U - FINALISE

**URGENT**

Without Prejudice

Dear Sirs/Mdm,

Further to our below email.

Kindly forward the resurvey before paint photos.

**"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.**

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Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

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**From:** Rasul (LKKAUTO)  
**Sent:** Wednesday, 24 April 2019 9:18 AM  
**To:** Hsiao Tong (LKKAUTO) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; Cheong, Pearlyn (VWG Singapore) <[Pearlyn.cheong@vw.com.sg](mailto:Pearlyn.cheong@vw.com.sg)>  
**Cc:** Kong, Charmaine (VWG Singapore) <[charmaine.kong@vw.com.sg](mailto:charmaine.kong@vw.com.sg)>; Wong, Meiy (VWG Singapore) <[meiy.wong@vw.com.sg](mailto:meiy.wong@vw.com.sg)>; Foo, John (VWG Singapore) <[John.Foo@vw.com.sg](mailto:John.Foo@vw.com.sg)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** RE: SMC7505U - FINALISE

Hi Pearlyn,

Kindly forward the resurvey before paint

Best Regards,

**Rasul** | Assessor

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [Rasul@lkkauto.com](mailto:Rasul@lkkauto.com) | fax: 6841-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



*Save the Earth. Print only when necessary.*

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**From:** Hsiao Tong (LKKAUTO)  
**Sent:** Wednesday, 10 April, 2019 8:30 AM  
**To:** Cheong, Pearlyn (VWG Singapore)  
**Cc:** Kong, Charmaine (VWG Singapore); Wong, Meiy (VWG Singapore); Foo, John (VWG Singapore); Rasul (LKKAUTO); Admin A  
**Subject:** RE: SMC7505U - FINALISE

Without Prejudice

Dear Sirs/Mdm,

Further to our below email.

Kindly forward the resurvey before paint photos.

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Rasul (LKKAUTO)  
**Sent:** Friday, 8 February 2019 10:09 AM

**To:** Cheong, Pearlyn (VWG Singapore) <[Pearlyn.cheong@vw.com.sg](mailto:Pearlyn.cheong@vw.com.sg)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Cc:** Kong, Charmaine (VWG Singapore) <[charmaine.kong@vw.com.sg](mailto:charmaine.kong@vw.com.sg)>; Wong, Mei (VWG Singapore) <[meiy.wong@vw.com.sg](mailto:meiy.wong@vw.com.sg)>; Foo, John (VWG Singapore) <[John.Foo@vw.com.sg](mailto:John.Foo@vw.com.sg)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Subject:** RE: SMC7505U - FINALISE

Hi Pearlyn,

Kindly forward the resurvey before paint photos

Best Regards,

**Rasul** | Assessor

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [Rasul@lkkauto.com](mailto:Rasul@lkkauto.com) | fax: 6841-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto  
Consultants  
Pte Ltd

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**From:** Cheong, Pearlyn (VWG Singapore) [<mailto:Pearlyn.cheong@vw.com.sg>]

**Sent:** Thursday, 31 January, 2019 1:46 PM

**To:** Rasul (LKKAuto); Admin A

**Cc:** Kong, Charmaine (VWG Singapore); Wong, Mei (VWG Singapore); Foo, John (VWG Singapore)

**Subject:** SMC7505U - FINALISE

Dear Rasul,

Please confirmed

COR \$4756.51 before GST

Total 3 working days

Best regards,

Pearlyn Cheong

Service Advisor

Aftersales Body & Paint Department

Volkswagen Group Singapore (Alexandra)

247 Alexandra Road

Singapore 159934

Direct line: +65 6305 7288

Mobile : +65 9236 1336

Main line: +65 6305 7299

Main Fax: +65 6474 3643

[pearlyn.cheong@vw.com.sg](mailto:pearlyn.cheong@vw.com.sg)

<http://www.vw.com.sg>

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bold new look.**

