

Cecilia Chong (LKK Auto)

From: Cecilia Chong (LKK Auto)
Sent: Wednesday, 10 April 2019 12:48 PM
To: Lee, Ming-Yao
Cc: Hsiao Tong (LKKAuto); Admin A
Subject: RE: Our ref: CC3/AIG18021923/Kpa3 (Your ref: 2310924471SG) *** ACCIDENT INVOLVING SMA 874K & SHD 734A ON 01/12/2018 ***

Dear Ming Yao,

Noted with many thanks

Best Regards,
Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: CeciliaChong@lkkauto.com fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Lee, Ming-Yao [mailto:MingYao.Lee@aig.com]
Sent: Wednesday, 10 April 2019 9:37 AM
To: Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>
Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: Our ref: CC3/AIG18021923/Kpa3 (Your ref: 2310924471SG) *** ACCIDENT INVOLVING SMA 874K & SHD 734A ON 01/12/2018 ***

Hi Cecilia,

Please inform third party repairer the availability of this admission of liability.

In view of TP driver's admission of liability, we have reasons to believe that insured's statement is accurate given that OIV was already out of the car park lot and was already adjusting the position for a long period of time.

Unless there is video footage as evidence by third party, otherwise we are intended to reject the case in view of the text evidence.

Thank You.

Regards,
Lee Ming Yao
AIG
Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd

AIG Building, 78 Shenton Way #08-16 Singapore(079120)
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From: Cecilia Chong (LKK Auto) [<mailto:CeciliaChong@lkkauto.com>]
Sent: 10 April 2019 09:10
To: Lee, Ming-Yao <MingYao.Lee@aig.com>
Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: [EXTERNAL] RE: Our ref: CC3/AIG18021923/Kpa3 (Your ref: 2310924471SG) *** ACCIDENT INVOLVING SMA 874K & SHD 734A ON 01/12/2018 ***

Caution: External Email

Dear Ming yao,

Kindly refer to attached for the Text Evidence provided by OI. I will upload into merimen as well. Thanks

Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: CeciliaChong@lkkauto.com fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Cecilia Chong (LKK Auto)
Sent: Tuesday, 9 April 2019 12:33 PM
To: Lee, Ming-Yao <MingYao.Lee@aig.com>
Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: Our ref: CC3/AIG18021923/Kpa3 (Your ref: 2310924471SG) *** ACCIDENT INVOLVING SMA 874K & SHD 734A ON 01/12/2018 ***

Dear Ming yao,

Third Party claim that they do not have the accident video footage.

Spoke to OI, she say that she has already send the text evidence to your colleague, Kathlyn Cheok on January this year. She is worried she no longer have the evidence.

Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: CeciliaChong@lkkauto.com fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Lee, Ming-Yao [<mailto:MingYao.Lee@aig.com>]

Sent: Thursday, 4 April 2019 9:05 AM

To: Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>

Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Our ref: CC3/AIG18021923/Kpa3 (Your ref: 2310924471SG) *** ACCIDENT INVOLVING SMA 874K & SHD 734A ON 01/12/2018 ***

Hi Cecilia,

Are we able to obtain video footage from third party?

Also, OID mentioned that he has text evidence. Do obtain that for our view.

Thank You.

Regards,

Lee Ming Yao

AIG

Complex Claims Examiner

Claims | AIG Asia Pacific Insurance Pte. Ltd

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From: Cecilia Chong (LKK Auto) [<mailto:CeciliaChong@lkkauto.com>]

Sent: 03 April 2019 17:33

To: Lee, Ming-Yao <MingYao.Lee@aig.com>

Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: [EXTERNAL] Our ref: CC3/AIG18021923/Kpa3 (Your ref: 2310924471SG) *** ACCIDENT INVOLVING SMA 874K & SHD 734A ON 01/12/2018 ***

Caution: External Email

Your ref: 2310924471SG
Our Ref: CC3/AIG18021923/Kpa3

Dear Sirs,

ACCIDENT INVOLVING SMA 874K(OI) & SHD 734A(TP) ON 01/12/2018

We refer to the above matter.

Third party driver reported that he was driving along Geylang Lor 8 . He was driving straight, suddenly our insured turned out from the carpark lot and collided onto him.

Our insured driver reported that she has fully came out from the parking lot aligning her vehicle into the lane, Suddenly third party accelerated and collided onto her vehicle and claim third party driver did admit his fault on the spot and even to offer \$500 for the vehicle damage however was rejected as she view that the damages would cost a lot.

As there is no accident video footage from both party, we propose to settle the matter based on 50/50.

Kindly let us have your comments / instructions to proceed.

Thank you.

Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: CeciliaChong@lkkauto.com fax: 6741-4108

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