

Surveyor: KSE

DOI: 4/12/18

Date / Time: 4/12/18

Registered in Meriman: 5/12/18

Pro-assign / CCU / FTE



Insured Vehicle No. : SMA 874K  
 Name of Insured : Sim Irene  
 Insured Tel No. : \_\_\_\_\_ HP: \_\_\_\_\_  
 Excess Sec II :SS \_\_\_\_\_ D.O.A: 1-12-18  
 Is driver the owner? (YES/NO) (NO) Nature of Accident : \_\_\_\_\_  
 If NO, Driver Name / Age: Guan Chay Wei Jun  
 Driver Tel No. : \_\_\_\_\_ (V/L: YES/NO)

Claim No. : \_\_\_\_\_  
 Policy No. : 1800056901  
 Make / Model : Audi A3  
 Place of Accident : Geylang Lorry 13  
 OI GIA REPORT: YES/NO ; TP GIA REPORT: YES/NO  
 Insured Liability : % Final ? Yes / No

SMA 874A



INSRS: \_\_\_\_\_  
 WSP: Trans-Car  
 Tel: \_\_\_\_\_  
 Liability: \_\_\_\_\_  
 RMKS: \_\_\_\_\_



INSRS: \_\_\_\_\_  
 WSP: \_\_\_\_\_  
 Tel: \_\_\_\_\_  
 Liability: \_\_\_\_\_  
 RMKS: \_\_\_\_\_



INSRS: \_\_\_\_\_  
 WSP: \_\_\_\_\_  
 Tel: \_\_\_\_\_  
 Liability: \_\_\_\_\_  
 RMKS: \_\_\_\_\_



INSRS: \_\_\_\_\_  
 WSP: \_\_\_\_\_  
 Tel: \_\_\_\_\_  
 Liability: \_\_\_\_\_  
 RMKS: \_\_\_\_\_

Date/Time	STAGE	DATE / PIC
11/12	Non-Reporting ltr (1st):	
11/12	Non-Reporting ltr (2nd):	
11/12	Non-Reporting ltr (Final):	
	Notification ltr (if non-pickup):	
	Call OI:	
	After call ltr to OI:	
12/3/19	Documentation Check List:	Handler Typist
2/4/19	Notification ltr (if non-pickup)	<input type="checkbox"/>
4/4	After call ltr to OI:	<input type="checkbox"/>
	Authorisation To Act:	<input type="checkbox"/>
	Release Voucher:	<input type="checkbox"/>
	Final Repair Bill:	<input type="checkbox"/>
10/4	Car Rental Invoice:	<input type="checkbox"/>
	Towing Invoice:	<input type="checkbox"/>
	LTA / GIA:	<input type="checkbox"/>
10/4	Medical Bill:	<input type="checkbox"/>
20/4	PIR:	<input type="checkbox"/>
	Mandate/Reject Instruction:	<input type="checkbox"/>
	LOD:	<input type="checkbox"/>
	Payment Breakdown Form:	<input type="checkbox"/>
	Post-Repair Photos:	<input type="checkbox"/>
	Others:	<input type="checkbox"/>

PRELIMINARY ADVICE Date/Time: \_\_\_\_\_ Sent By: 16-04-19

FINALIZATION Date/Time: \_\_\_\_\_ Confirm with: \_\_\_\_\_ Confirm by: \_\_\_\_\_

Repair Cost: \$S ( days) Reduction: % Email  Call

FINAL SETTLEMENT Date/Time: \_\_\_\_\_ Confirm with: \_\_\_\_\_ Email  Call

Final Liability: % (Agreed / Assessed) BOLA S/N No. : \_\_\_\_\_ If NO or B 28, Ass. Lia : \_\_\_\_\_

Repair Cost: \$S  
 Loss of Rental (LOR): \$S ( days)  
 Loss of Use (LOU): \$S (\$ x days)  
 Loss of Income (LOI): \$S (\$ x days)  
 LOR only  LOU only  LOR + LOU  LOR + LOI  [Tick only one]

GIA/LTA Search: \$S  
 Medical: \$S  
 Disbursement: \$S (e.g. Tow/Independent)  
 Legal Cost: \$S

Total: \$S Global Sum SS: \_\_\_\_\_

FINAL PAYMENT Date/Time: \_\_\_\_\_ Confirm with: \_\_\_\_\_ Email  Call

Payee 1: \$S Name 1: \_\_\_\_\_  
 Payee 2: (Strike if N.A.) \$S Name 2: \_\_\_\_\_  
 Payee 3: (Strike if N.A.) \$S Name 3: \_\_\_\_\_

CONFIRMED 22/4/19

20/4/19

ASS. REC. BY:

REF: 116/1

Kenneth

### ASSIGNMENT

From: \_\_\_\_\_ Date: \_\_\_\_\_

Estimated Cost: \_\_\_\_\_

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: \_\_\_\_\_

at Workshop n/s Trans Cob

of \_\_\_\_\_

Insured: \_\_\_\_\_

Policy No. \_\_\_\_\_

Claims No. \_\_\_\_\_

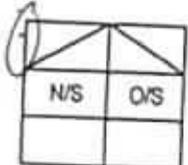
Sum Insured: \_\_\_\_\_ Excess: \_\_\_\_\_

(Client's Record)

Make of Veh: \_\_\_\_\_

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.



Bal. or Market Value: \_\_\_\_\_

IDAC Accident Rpt: \_\_\_\_\_ Consistent?: Yes or No

GIA / PR Soon: \_\_\_\_\_ Consistent?: Yes or No

Est. Repairs: 02 days Res.: Yes or No

Lum Sum: 1.B.1 % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: \_\_\_\_\_ Person Contacted: \_\_\_\_\_

Vehicle: IN / OUT

Veh No: S140 734A Yr Regn: 12, 17

Type: M.Car / M.Cycle / Bus / Van / Lorry / Trax / Prime Mover /

Truck / Trailer or \_\_\_\_\_

Make: Renault Latitude c.c. 1995

Colour: M. White / Red A/C: Insured / Std / NI / NA

Sp. Reading: 121428 T/Radio: Insured / Std / NI / NA

Eng/No: \_\_\_\_\_

C/No: V11 ABL15AUC 283289

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Mod: Nil / S/Rim / STD A/Rim or

Tyre Size: F: \_\_\_\_\_ R: \_\_\_\_\_

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or Giti

Front: \_\_\_\_\_ Rear: \_\_\_\_\_

R/Bal. 2 mm R/Bal. 2 mm

L/Bal. 2 mm L/Bal. 2 mm

D.O.A. 1/12/18 D.O.I. 2/12/18

Survey held at \_\_\_\_\_

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

N/S Frt

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
<u>5/12</u>	<u>File pass to Catherine</u>
	<u>8 2789.93</u>

(Ref - 40284142/809)

Date/Time, File Pass to?  : Prel. Report  : Final Report

1) Date/Time, File Return to?   
 2) \_\_\_\_\_

Days Of Repair: \_\_\_\_\_ Resurvey No. of Trip: \_\_\_\_\_

Add Fee:  : Site Insp (\$ )   
 : Interview (\$ )   
 : Tech Invs (\$ )   
 : Weekend (\$ )

Survey Fee:	_____
Transportation:	_____
_____ \$ - RS. SI	_____
Fees:	_____
Others:	_____
TOTAL	_____

Report Format :   
 Lump Sum / I.B.I: (\$ )

**Trans-cab Auto Services Pte Ltd**

No. 2 Ang Mo Kio Street 63 Singapore 569111

Tel No.: 6287 6666 Fax No.: 6257 1330

CO./GST Reg. No. 201019626G

**SHD 734A**

AAD1812-009

*Not Authorized*

*Resurvey By paint*

*2789.93*

Vehicle No.:	<b>SHD 734A</b>
Chassis No.:	VF1ABL15AUC283289
Vehicle Make:	RENAULT
Vehicle Model:	LATITUDE
Date of Accident :	01.12.2018
Third Party Insurer :	<b>AIG</b>

PART		LIST
1 BUMPER COVER FRT	\$	<i>Per</i> 1,259.42 ✓
1 BUMPER SPOILER FRT	\$	<i>Per</i> 181.75
1 BUMPER ABSORBER FRT	\$	<i>Per</i> 394.68
1 BUMPER RETAINER FRT LH	\$	<i>Per</i> 151.41
1 BUMPER SUPPORT FRT	\$	<i>Per</i> 123.88
1 BUMPER RETAINER FRT RH	\$	<i>Per</i> 150.77
1 BUMPER SUPPORT FRT	\$	<i>Per</i> 123.88
1 BUMPER UNDERTRAY FRT	\$	<i>Per</i> 472.83
1 BUMPER GRILLE LOWER FRT	\$	<i>Per</i> 266.80
1 BUMPER FOG LAMP GRILLE LH	\$	<i>Per</i> 207.21
1 BUMPER BEAM FRT	\$	<i>Per</i> 914.08
1 HEADLAMP LH	\$	<i>Per</i> 1,184.43
1 HEADLAMP PANEL FRT LH	\$	<i>Per</i> 152.15
1 FENDER PANEL FRT LH	\$	<i>Per</i> 783.83 ✓
1 WHEELARCH FRT LH	\$	<i>Per</i> 278.84 X
1 FENDER BRACKET LOWER LH	\$	<i>Per</i> 15.79 X
1 FENDER INSULATOR LH	\$	<i>Per</i> 130.84 X
<b>TOTAL</b>		<b>\$ 6,792.61</b>
<b>10%</b>		<b>\$ 679.26</b>
		<b>\$ 6,113.35</b>

**Special Nett**

1SET BUMPER CLIP FRT	\$	<i>Per</i> 66.00 ✓
1 BUMPER BRACKET CLIP FRT LH	\$	<i>Per</i> 12.00 X
1 BUMPER SUPPORT CLIP FRT LH	\$	<i>Per</i> 10.50 X
1SET BUMPER GRILLE LOWER CLIP	\$	<i>Per</i> 69.00 X
1SET FRAME FULL SUPPORT PANEL CLIP	\$	<i>Per</i> 70.00 X

**Trans-cab Auto Services Pte Ltd**

AAD1812-009

No. 2 Ang Mo Kio Street 63 Singapore 569111

Tel No. : 6287 6666 Fax No. : 6257 1330

CO./GST Reg. No. 201019626G

**SHD 734A**

2	FRAME FULL SUPPORT PANEL NUT	\$	<i>na</i> 20.00 X
2	FRAME FULL SUPPORT PANEL STUD	\$	<i>na</i> 30.00 X
1SET	WHEELARCH CLIP FRT RH	\$	<i>na</i> 30.50 X

<b>\$</b>	<b>308.00</b>
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<b>TOTAL PARTS \$</b>	<b>6,421.35</b>
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**LABOUR**

Panel beating, knocking and straightening the necessary portion, remove and renewal of parts, adjust and realign the same	\$	3,500.00 <i>400/</i>
Putty and spray painting of the affected portion.	\$	3,500.00 <i>440/</i>
To rust-proofing of the affected areas.	\$	170.00 <i>30/</i>
To remove and refit interior fittings, trimings, garnish, fittings and other, to enable repair.	\$	<i>na</i> 380.00 X
To check steering geometry and computer wheel alignment	\$	<i>na</i> 220.00 X
To transfer of tire, rim and on wheel balancing.	\$	<i>na</i> 170.00 X
To Check Electrical Lighting Concerned.	\$	170.00 <i>15/</i>
To transfer of front fender fittings, attachment and perform water seepage test.	\$	<i>na</i> 380.00 X
To vacuum, replace, refix and recharge air condenser	\$	<i>na</i> 380.00 X
To replace, refix and top up coolant for radiator	\$	<i>na</i> 170.00 X
To vacuum, replace, refix and recharge Air Intercooler	\$	<i>na</i> 170.00 X

**Trans-cab Auto Services Pte Ltd**

**AAD1812-009**

No. 2 Ang Mo Kio Street 63 Singapore 569111

Tel No. : 6287 6666 Fax No. : 6257 1330

CO./GST Reg. No. 201019626G

**SHD 734A**

**TOTAL \$ 9,210.00**

**Over All Total \$ 15,631.35**

**LUMP SUM (REPAIR DAY)**

~~10~~ **DAYS**

*2 days*

LKK Auto Consultants hence notify  
the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and  
is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

> [Back to OneMotoring](#)

### Enquire PARF/COE Rebate for Registered Vehicle

#### Vehicle Owner Particulars

Owner ID Type: Company  
 Owner ID: 3878K

#### Vehicle Details

Vehicle No.: SHD734A  
 Vehicle to be Exported: Yes  
 Intended Deregistration Date: 03 Dec 2018  
 Vehicle Make: RENAULT  
 Vehicle Model: LATITUDE 2.0L DCI AUTO D/AB 4DR  
 Primary Colour: Red  
 Manufacturing Year: 2015  
 Engine No.: M9R8839C003274  
 Chassis No.: VF1ABL15AUC283289  
 Maximum Power Output: 127.0 kW (170 bhp)  
 Open Market Value: \$19,998.00  
 Original Registration Date: 08 Dec 2017  
 First Registration Date: 08 Dec 2017  
 Transfer Count: 0  
 Actual ARF Paid: \$19,998.00

#### Intended PARF Rebate Details

PARF Eligibility: Yes  
 PARF Eligibility Expiry Date: 07 Dec 2025  
 PARF Rebate Amount: \$14,998.00

#### Intended COE Rebate Details

COE Expiry Date: 07 Dec 2025  
 COE Category: A - Car up to 1600cc & 97kW (130bhp)  
 COE Period(Years): 8  
 PQP Paid: \$34,159.00  
 COE Rebate Amount: \$27,327.00  
**Total Rebate Amount: \$42,325.00**

#### Message

Please note that the 8-year COE for this vehicle cannot be further renewed. The vehicle must be de-registered upon COE expiry or when the vehicle reaches its statutory lifespan (if applicable), whichever is earlier.

The information contained herein is correct as at 03 Dec 2018

OK

## Cecilia Chong (LKK Auto)

---

**From:** Cecilia Chong (LKK Auto)  
**Sent:** Wednesday, 3 April 2019 5:33 PM  
**To:** 'Lee, Ming-Yao'  
**Cc:** Hsiao Tong (LKKAuto); Admin A  
**Subject:** Our ref: CC3/AIG18021923/Kpa3 (Your ref: 23109244715G ) \*\*\* ACCIDENT INVOLVING SMA 874K & SHD 734A ON 01/12/2018 \*\*\*

Your ref: 23109244715G  
Our Ref: CC3/AIG18021923/Kpa3

Dear Sirs,

### **ACCIDENT INVOLVING SMA 874K(OI) & SHD 734A(TP) ON 01/12/2018**

We refer to the above matter.

Third party driver reported that he was driving along Geylang Lor 8 . He was driving straight, suddenly our insured turned out from the carpark lot and collided onto him.

Our insured driver reported that she has fully came out from the parking lot aligning her vehicle into the lane, Suddenly third party accelerated and collided onto her vehicle and claim third party driver did admit his fault on the spot and even to offer \$500 for the vehicle damage however was rejected as she view that the damages would cost a lot.

As there is no accident video footage from both party, we propose to settle the matter based on 50/50.

Kindly let us have your comments / instructions to proceed.

Thank you.

Best Regards,

Cecilia Chong | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6749-4274 | email: [CeciliaChong@lkkauto.com](mailto:CeciliaChong@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



## Cecilia Chong (LKK Auto)

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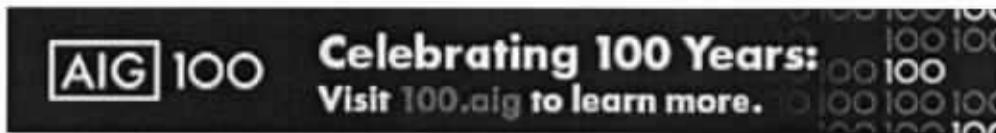
**From:** Lee, Ming-Yao <MingYao.Lee@aig.com>  
**Sent:** Monday, 22 April 2019 9:29 AM  
**To:** Cecilia Chong (LKK Auto)  
**Cc:** Hsiao Tong (LKKAuto); Admin A  
**Subject:** RE: Our ref: CC3/AIG18021923/Kpa3 (Your ref: 23109244715G ) \*\*\* ACCIDENT INVOLVING SMA 874K & SHD 734A ON 01/12/2018 \*\*\*

Hi Cecilia,

Since TP did not provide evidence to deny driver's admission of liability, we shall proceed to reject third party claim.

Regards,  
Lee Ming Yao  
AIG  
Complex Claims Examiner  
Claims | AIG Asia Pacific Insurance Pte. Ltd

AIG Building, 78 Shenton Way #08-16 Singapore(079120)  
Tel +(65) 6419 1769  
[MingYao.Lee@AIG.com](mailto:MingYao.Lee@AIG.com) | [www.aig.sg](http://www.aig.sg)



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**From:** Cecilia Chong (LKK Auto) [mailto:CeciliaChong@lkkauto.com]  
**Sent:** 18 April 2019 17:43  
**To:** Lee, Ming-Yao <MingYao.Lee@aig.com>  
**Cc:** Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>  
**Subject:** [EXTERNAL] RE: Our ref: CC3/AIG18021923/Kpa3 (Your ref: 23109244715G ) \*\*\* ACCIDENT INVOLVING SMA 874K & SHD 734A ON 01/12/2018 \*\*\*

This message is from an external sender; be cautious with links and attachments.

Dear Ming Yao,

We seek your instruction to proceed with rejection. Do let us have your comments to proceed. As Third Party have got no AVF.

**Cecilia Chong (LKK Auto)**

---

**From:** Cecilia Chong (LKK Auto)  
**Sent:** Wednesday, 10 April 2019 12:48 PM  
**To:** Lee, Ming-Yao  
**Cc:** Hsiao Tong (LKKAuto); Admin A  
**Subject:** RE: Our ref: CC3/AIG18021923/Kpa3 (Your ref: 2310924471SG ) \*\*\* ACCIDENT INVOLVING SMA 874K & SHD 734A ON 01/12/2018 \*\*\*

Dear Ming Yao,

Noted with many thanks

Best Regards,

Cecilia Chong | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6749-4274 | email: [CeciliaChong@lkkauto.com](mailto:CeciliaChong@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Lee, Ming-Yao [mailto:[MingYao.Lee@aig.com](mailto:MingYao.Lee@aig.com)]  
**Sent:** Wednesday, 10 April 2019 9:37 AM  
**To:** Cecilia Chong (LKK Auto) <[CeciliaChong@lkkauto.com](mailto:CeciliaChong@lkkauto.com)>  
**Cc:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** RE: Our ref: CC3/AIG18021923/Kpa3 (Your ref: 2310924471SG ) \*\*\* ACCIDENT INVOLVING SMA 874K & SHD 734A ON 01/12/2018 \*\*\*

Hi Cecilia,

Please inform third party repairer the availability of this admission of liability.

In view of TP driver's admission of liability, we have reasons to believe that insured's statement is accurate given that OIV was already out of the car park lot and was already adjusting the position for a long period of time.

Unless there is video footage as evidence by third party, otherwise we are intended to reject the case in view of the text evidence.

Thank You.

Regards,

Lee Ming Yao

AIG

Complex Claims Examiner

Claims | AIG Asia Pacific Insurance Pte. Ltd

AIG Building, 78 Shenton Way #08-16 Singapore(079120)

Tel +(65) 6419 1769

[MingYao.Lee@AIG.com](mailto:MingYao.Lee@AIG.com) | [www.aig.sg](http://www.aig.sg)



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---

**From:** Cecilia Chong (LKK Auto) [<mailto:CeciliaChong@lkkauto.com>]

**Sent:** 10 April 2019 09:10

**To:** Lee, Ming-Yao <[MingYao.Lee@aig.com](mailto:MingYao.Lee@aig.com)>

**Cc:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** [EXTERNAL] RE: Our ref: CC3/AIG18021923/Kpa3 (Your ref: 2310924471SG ) \*\*\* ACCIDENT INVOLVING SMA 874K & SHD 734A ON 01/12/2018 \*\*\*

**Caution: External Email**

Dear Ming yao,

Kindly refer to attached for the Text Evidence provided by OI. I will upload into merimen as well. Thanks

Best Regards,

Cecilia Chong | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6749-4274 | email: [CeciliaChong@lkkauto.com](mailto:CeciliaChong@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Cecilia Chong (LKK Auto)

**Sent:** Tuesday, 9 April 2019 12:33 PM

**To:** Lee, Ming-Yao <[MingYao.Lee@aig.com](mailto:MingYao.Lee@aig.com)>

**Cc:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: Our ref: CC3/AIG18021923/Kpa3 (Your ref: 2310924471SG ) \*\*\* ACCIDENT INVOLVING SMA 874K & SHD 734A ON 01/12/2018 \*\*\*

Dear Ming yao,

Third Party claim that they do not have the accident video footage.

Spoke to OI, she say that she has already send the text evidence to your colleague, Kathlyn Cheok on January this year. She is worried she no longer have the evidence.

Best Regards,

Cecilia Chong | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6749-4274 | email: [CeciliaChong@lkkauto.com](mailto:CeciliaChong@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Lee, Ming-Yao [<mailto:MingYao.Lee@aig.com>]

**Sent:** Thursday, 4 April 2019 9:05 AM

**To:** Cecilia Chong (LKK Auto) <[CeciliaChong@lkkauto.com](mailto:CeciliaChong@lkkauto.com)>

**Cc:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: Our ref: CC3/AIG18021923/Kpa3 (Your ref: 2310924471SG ) \*\*\* ACCIDENT INVOLVING SMA 874K & SHD 734A ON 01/12/2018 \*\*\*

Hi Cecilia,

Are we able to obtain video footage from third party?

Also, OID mentioned that he has text evidence. Do obtain that for our view.

Thank You.

Regards,

Lee Ming Yao

AIG

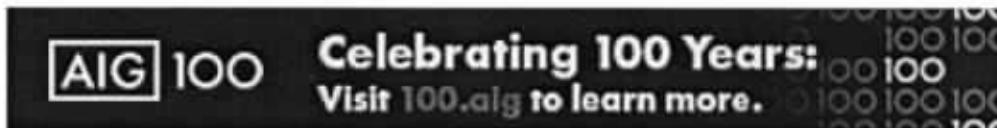
Complex Claims Examiner

Claims | AIG Asia Pacific Insurance Pte. Ltd

AIG Building, 78 Shenton Way #08-16 Singapore(079120)

Tel +(65) 6419 1769

[MingYao.Lee@AIG.com](mailto:MingYao.Lee@AIG.com) | [www.aig.sg](http://www.aig.sg)



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---

**From:** Cecilia Chong (LKK Auto) [<mailto:CeciliaChong@lkkauto.com>]

**Sent:** 03 April 2019 17:33

**To:** Lee, Ming-Yao <[MingYao.Lee@aig.com](mailto:MingYao.Lee@aig.com)>

**Cc:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** [EXTERNAL] Our ref: CC3/AIG18021923/Kpa3 (Your ref: 2310924471SG ) \*\*\* ACCIDENT INVOLVING SMA 874K & SHD 734A ON 01/12/2018 \*\*\*

Caution: External Email

Your ref: 2310924471SG  
- Our Ref: CC3/AIG18021923/Kpa3

Dear Sirs,

**ACCIDENT INVOLVING SMA 874K(OI) & SHD 734A(TP) ON 01/12/2018**

We refer to the above matter.

Third party driver reported that he was driving along Geylang Lor 8 . He was driving straight, suddenly our insured turned out from the carpark lot and collided onto him.

Our insured driver reported that she has fully came out from the parking lot aligning her vehicle into the lane, Suddenly third party accelerated and collided onto her vehicle and claim third party driver did admit his fault on the spot and even to offer \$500 for the vehicle damage however was rejected as she view that the damages would cost a lot.

As there is no accident video footage from both party, we propose to settle the matter based on 50/50.

Kindly let us have your comments / instructions to proceed.

Thank you.

Best Regards,

Cecilia Chong | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6749-4274 | email: [CeciliaChong@lkkauto.com](mailto:CeciliaChong@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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## Cecilia Chong (LKK Auto)

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**From:** Cecilia Chong (LKK Auto)  
**Sent:** Wednesday, 10 April 2019 12:56 PM  
**To:** claims@transcab.com.sg  
**Cc:** alicelim@ava-ins.com; disk Yao@ava-ins.com; ireneng@ava-ins.com  
**Subject:** Your ref: SHD 734A (OUR REF: CC3/AIG18021923/Kpa3) \*\*\* ACCIDENT INVOLVING SMA 874K & SHD 734A ON 01/12/2018 \*\*\*  
**Attachments:** SMS traffic accident TEXT EVIDENCE (OI).pdf; statement.pdf

Your Ref: **SHD 734A** Without Prejudice  
Our Ref: CC3/AIG18021923/Kpa3

Dear Sirs/Madam,

### **ACCIDENT INVOLVING SMA 874K(AIG) & SHD 734A ON 01/12/2018**

We refer to the above matter.

Attached is a copy of our insured text evidence and accident statement for your easy reference. We have reviewed the matter and we are of the view that our driver is not liable for the accident. Our Insured's vehicle was already out of the car park lot and was already adjusting the position for a long period of time. In view of the above, we have our principal instruction to deny liability and unable to look into your client's matter.

Thank you.

Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.

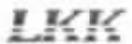
Best Regards,

Cecilia Chong | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6749-4274 | email: [CeciliaChong@lkkauto.com](mailto:CeciliaChong@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



*Save the Earth. Print only when necessary.*

### ...CLAIM SUBFOLDER...(Pending for Survey Report)

Revoked / No settlement

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	05 Dec 2018 <a href="#">Edit Reg</a>		04 Dec 2018 00:00 <a href="#">Edit Adj Rpt</a>	<b>S\$2,789.92</b> <a href="#">Edit Estimates</a>	<b>S\$2,789.92</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

Main	Reference	Claim Details	Documents	Show All
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CLAIM SUBFOLDER DETAILS		[Created by adjuster]							
Insured:	<b>SIM IRENE</b> , ID: S6903968E								
Main Claimant:	<b>TRANS-CAB SERVICES PTE LTD</b> , Co. Reg. No.: 200303878K								
Vehicle Reg. No.:	<b>SHD734A</b>	Date of Loss: 01/12/2018 13:00 - :59 [11 Months and 23 Days From LTA Reg Date (Man Yr)]							
Claim Type:	<b>TP / 2310924471SG</b>	Policy/Cover Note No.: 1800056905 (Comprehensive)							
Vehicle Reg. No. (Insured):	<b>SMA874K</b>	Policy No. (Claimant): VPX/P1680520							
Repairer:	<b>Trans-cab Auto Services Pte Ltd ( )</b> No 2 Ang Mo Kio Street 63, 569111 Ang Mo Kio - Tel:								
Handling Insurer:	<b>AIG Asia Pacific Insurance Pte. Ltd. (Express)</b> - Tel: 65-6419-3000 ... [Handled by <b>Lee, Ming-Yao</b> ] MingYao.Lee@aig.com								
Claimant's Insurer:	<b>AXA Insurance Pte Ltd (HQ)</b> - Tel: 6338 7288								
Adjuster:	<b>LKK Auto Consultants Pte Ltd (HQ)</b> - Tel: 6256-3561 ... [Handled by <b>KENNETH KONG</b> ] ... [Final Rpt due 14/12/2018]								
<b>ASSOCIATED MAIL RECEIVED</b>		<a href="#">View All</a>   <a href="#">Compose Case Mail</a>							
<ul style="list-style-type: none"> <li>AIG_SG (06/12/2018): No Policy Found</li> <li>AIG_SG (06/12/2018): Request to upload TP GIA Report</li> </ul>									
<b>ALL ASSOCIATED TASKS</b>		<a href="#">View All</a>   <a href="#">Search Tasks</a>   <a href="#">Create New Task</a>   <a href="#">Complete</a>							
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

## Claim Documents

\*SHD734A (2310924471SG)  
[SMA874K]  
TP  
TRANS-CAB SERVICES PTE LTD  
Dec 1 2018 1:00PM  
[SIM IRENE]  
Trans-cab Auto Services Pte Ltd

<a href="#">Upload Documents</a>	<a href="#">Upload Photos</a>	<a href="#">Compose New Letter</a>	<a href="#">Upload Video</a>	<a href="#">Upload Audio</a>	<b>View</b> <span style="border: 1px solid black; padding: 2px;">View in Browser</span>
<b>Photos/Images</b>					3 per page <span style="border: 1px solid black; padding: 2px;">v</span> <input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	18/04/19 17:48	<b>General View</b>		Load JPG	<input checked="" type="checkbox"/>
2	18/04/19 17:48	<b>General View</b>		Load JPG	<input checked="" type="checkbox"/>
3	18/04/19 17:48	<b>General View</b>		Load JPG	<input checked="" type="checkbox"/>
4	18/04/19 17:48	<b>General View</b>		Load JPG	<input checked="" type="checkbox"/>
5	18/04/19 17:48	<b>General View</b>		Load JPG	<input checked="" type="checkbox"/>
6	18/04/19 17:48	<b>General View</b>		Load JPG	<input checked="" type="checkbox"/>
7	18/04/19 17:48	<b>General View</b>		Load JPG	<input checked="" type="checkbox"/>
8	18/04/19 17:48	<b>General View</b>		Load JPG	<input checked="" type="checkbox"/>
9	18/04/19 17:48	<b>General View</b>		Load JPG	<input checked="" type="checkbox"/>
10	18/04/19 17:48	<b>General View</b>		Load JPG	<input checked="" type="checkbox"/>
<b>Documentation</b>					1 per page <span style="border: 1px solid black; padding: 2px;">v</span> <input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	06/12/18 11:25	<b>TP ESTIMATE - MARKED</b>		Load PDF	
2	06/12/18 11:25	<b>TP GIA REPORT</b>		Load PDF	
3	06/12/18 17:27	<b>TP GIA REPORT- ADDENDUM</b>		Load PDF	
4	06/12/18 17:29	<b>LTA SEARCH</b>		Load PDF	
5	10/04/19 09:10	<b>Text evidence from OI</b>		Load PDF	
6	18/04/19 17:49	<b>REJECTION EMAIL TO TP</b>		Load PDF	
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)		Thumbnail	Print
1	07/12/18 09:26	<b>OI GIA REPORT</b>		Load PDF	

## Documents Checklist

<b>DOCUMENTS CHECKLIST</b>	<a href="#">Reset</a> <a href="#">Save</a> <a href="#">Print</a>
There are no document checklists configured.	
<b>Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)</b>	
<b>Show Remarks To:</b> <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>	

## LKK Auto Consultants Pte Ltd (Co.Reg No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park  
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

### VEHICLE DAMAGE INSPECTION REPORT

**Our File No:** CC3/AIG18021923/KGA3Q2  
**Date:** 15/05/2019

#### REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd.	Policy No:	1800056905
<b>Claimant Vehicle No :</b> SHD734A	<b>Insured Vehicle No :</b>	SMA874K
Date of Loss: 01/12/2018	Nature of Claim:	TP
		Claim No: 2310924471SG

#### DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:	<b>SHD734A</b>	
Make & Model:	RENAULT LATITUDE, 2.0 L DCI AUTO D/AB 4DR (A)	Engine No: M9R8839C003274
Reg. Date:	08/12/2017 (Man. Year: 2015)	Chassis No: VF1ABL15AUC283289
Colour:	Metallic White/Red	Odometer: 121428 km
Engine Capacity:	1995 cc	
Market Value/New Car Price:	N/A	
Sum Insured (S\$):	<b>Market Value/New Car Price</b>	

#### CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:

#### CONDITION OF TYRES

Front Tyre Size:	215/60 R16	Rear Tyre Size:	215/60 R16
Front Left Side:	Giti 8 mm	Rear Left Side:	Giti 8 mm
Front Right Side:	Giti 8 mm	Rear Right Side:	Giti 8 mm

*The above values represent the remaining tyre treads depth*

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	6,421.33	1,904.92	4,516.41	70.33
Miscellaneous Items	0.00	0.00	0.00	
Labour	9,210.00	885.00	8,325.00	90.39
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Gross Total (S\$)</b>	<b>15,631.33</b>	<b>2,789.92</b>	<b>12,841.41</b>	<b>82.15</b>
<b>+ GST 7.00/7.00% (S\$)</b>	<b>1,094.19</b>	<b>195.29</b>	<b>898.90</b>	<b>82.15</b>
<b>Nett Amount (S\$)</b>	<b>16,725.52</b>	<b>2,985.21</b>	<b>13,740.31</b>	<b>82.15</b>
<b>Global Sum Settlement (S\$)</b>	<b>0.00</b>			

#### INSPECTION

Date of Assignment:	04/12/2018		
Date Inspected:	04/12/2018	Inspected At:	Trans-cab Auto Services Pte Ltd No 2 Ang Mo Kio Street 63 Singapore 569111
Estimated Period of Repair:	2.0 days		

**Adjuster:** KENNETH KONG

**Manager:** Chong Pui Lin

*NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*

## REPAIR DETAILS

## Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*BUMPER COVER FRT	Buckled	1,259.42 FL	*1,259.42 FL
2	1		*BUMPER SPOILER FRT	Serviceable	181.75 FL	*- FL
3	1		*BUMPER ABSORBER FRT	Serviceable	394.68 FL	*- FL
4	1		*BUMPER RETAINER FRT LH	Serviceable	151.41 FL	*- FL
5	1		*BUMPER SUPPORT FRT	Serviceable	123.88 FL	*- FL
6	1		*BUMPER RETAINER FRT RH	Serviceable	150.77 FL	*- FL
7	1		*BUMPER SUPPORT FRT	Serviceable	123.88 FL	*- FL
8	1		*BUMPER UNDERTRAY FRT	Serviceable	472.83 FL	*- FL
9	1		*BUMPER GRILLE LOWER FRT	Serviceable	266.80 FL	*- FL
10	1		*BUMPER FOG LAMP GRILLE LH	Serviceable	207.21 FL	*- FL
11	1		*BUMPER BEAM FRT	Repair	914.08 FL	*- FL
12	1		*HEADLAMP LH	Serviceable	1,184.43 FL	*- FL
13	1		*HEADLAMP PANEL FRT LH	Repair	152.15 FL	*- FL
14	1		*FENDER PANEL FRT LH	Bent	783.83 FL	*783.83 FL
15	1		*WHEELARCH FRT LH	Serviceable	278.84 FL	*- FL
16	1		*FENDER BRACKET LOWER LH	Serviceable	15.79 FL	*- FL
17	1		*FENDER INSULATOR LH	Serviceable	130.84 FL	*- FL
18	1		*SET BUMPER CLIP FRT	Necessary	66.00 FS	*66.00 FS
19	1		*BUMPER BRACKET CLIP FRT LH	Not Necessary	12.00 FS	*- FS
20	1		*BUMPER SUPPORT CLIP FRT LH	Not Necessary	10.50 FS	*- FS
21	1		*SET BUMPER GRILLE LOWER CLIP	Not Necessary	69.00 FS	*- FS
22	1		*SET FRAME FULL SUPPORT PANEL CLIP	Not Necessary	70.00 FS	*- FS
23	2		*FRAME FULL SUPPORT PANEL NUT	Not Necessary	20.00 FS	*- FS
24	2		*FRAME FULL SUPPORT PANEL STUD	Not Necessary	30.00 FS	*- FS
25	1		*SET WHEELARCH CLIP FRT RH	Not Necessary	30.50 FS	*- FS

F=Franchise part. S=SpcNett. L=ListItemDisc.

<b>Sub Total (S\$)</b>	<b>7,100.59</b>	<b>2,109.25</b>
<b>- List Item Discount on L Items 10.00/10.00% (S\$)</b>	<b>679.26</b>	<b>204.33</b>
<b>Total Parts (S\$)</b>	<b>6,421.33</b>	<b>1,904.92</b>

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<b>Labour Items</b>				
1	PANEL BEATING,KNOCKING AND STRAIGHTENING THE NECESSARY PORTION,REMOVE AND RENEWAL OF PARTS,ADJUST AND REALIGN THE SAME	New	3,500.00	400.00
2	PUTTY AND SPRAY PAINTING OF THE AFFECTED PORTION	New	3,500.00	440.00
3	TO RUST-PROOFING OF THE AFFECTED AREAS	New	170.00	30.00
4	TO REMOVE AND REFIT INTERIOR FITTINGS,TRIMINGS,GARNISH,FITTINGS AND OTHER,TO ENABLE REPAIR	New	380.00	0.00
5	TO CHECK STEERING GEOMETRY AND COMPUTER WHEEL ALIGNMENT	New	220.00	0.00
6	TO TRANSFER OF TIRE,RIM AND ON WHEEL BALANCING	New	170.00	0.00
7	TO CHECK ELECTRICAL LIGHTING CONCERNED	New	170.00	15.00
8	TO TRANSFER OF FRONT FENDER FITTINGS,ATTACHMENT AND PERFORM WATER SEEPAGE TEST	New	380.00	0.00
9	TO VACUUM,REPLACE,REFIX AND RECHARGE AIR CONDENSER	New	380.00	0.00
10	TO REPLACE,REFIX AND TOP UP COOLANT FOR RADIATOR	New	170.00	0.00
11	TO VACUUM,REPLACE,REFIX AND RECHARGE AIR INTERCOOLER	New	170.00	0.00
<b>Gross Labour Cost (S\$)</b>			<b>9,210.00</b>	<b>885.00</b>

Report was unsubmitted during this print-out.

< END OF ESTIMATES >