

000000

INS. CASE OWNER:

CC /AIG1802

LKK

IDAC

Surveyor:

DOE

Date / Time :

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No. :

Name of Insured :

Insured Tel No. :

Excess Sec II :SS

Is driver the owner?

(YES / NO)

Nature of Accident :

If NO, Driver Name / Age :

Driver Tel No. :

(V/L: YES / NO)

Claim No. :

Policy No. :

Make / Model :

Place of Accident :

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Insured Liability : % Final ? Yes / No



INSRS:

WSP:

Tel :

Liability :

RMKS:



INSRS:

WSP:

Tel :

Liability :

RMKS:



INSRS:

WSP:

Tel :

Liability :

RMKS:



INSRS:

WSP:

Tel :

Liability :

RMKS:

Date/ Time

14/10/19
Milton

counter claim each other, TP damages is rear Right side, to request evidence.

TP have no evidence, conflict statement so/so send letter to OI

before paint photo

STAGE	DATE / PIC
Non-Reporting Itr (1st):	
Non-Reporting Itr (2nd):	
Non-Reporting Itr (Final):	
Notification Itr (if non-pickup):	
Call OI:	
After call Itr to OI:	21/7/2019
Documentation Check List:	Handler Typist
Notification Itr (if non-pickup):	<input type="checkbox"/>
After call Itr to OI:	<input checked="" type="checkbox"/>
Authorisation To Act:	<input checked="" type="checkbox"/>
Release Voucher:	<input checked="" type="checkbox"/>
Final Repair Bill:	<input checked="" type="checkbox"/>
Car Rental Invoice:	<input checked="" type="checkbox"/>
Towing Invoice:	<input type="checkbox"/>
LTA / GIA :	<input checked="" type="checkbox"/>
Medical Bill:	<input type="checkbox"/>
PIR:	<input type="checkbox"/>
Mandate/Reject Instruction:	<input type="checkbox"/>
LOD:	<input type="checkbox"/>
Payment Breakdown Form:	<input type="checkbox"/>
Post-Repair Photos:	<input type="checkbox"/>
Others:	<input type="checkbox"/>

PRELIMINARY ADVICE

Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by: WTH

Repair Cost:

SS 1,021.15

(2 days) Reduction:

51 %

Email ☒ Call ☐

FINAL SETTLEMENT

Date/Time:

Confirm with: LEE GAK

Email ☒ Call ☐

Final Liability:

100% % 50

(Agreed / Assessed) BOLA S/N No. : NR

If NO or B-28, Ass. Lia :

Repair Cost: 41,021.15

SS 513.51

(DRAFTING VERSION)

Loss of Rental (LOR): 389.40

SS 191.74

(3.5 days) x 111.28

Loss of Use (LOU): -

SS -

(5 x days)

Loss of Income (LOI): 115.00

SS 47.50

(5.50 x 3.5 days)

LOR only ☐ LOU only ☐

LOR + LOU ☐

LOR + LO ☒

[Tick only one]

GIA/LTA Search: 1.00

SS 1.00

Medical:

SS -

Disbursement:

SS -

(e.g. Tow/ Independent)

Legal Cost:

SS -

1) Claim status: Normal/Reject/Private Settle

2) Report Format: TP

3) Survey fee: 9330

Total:

1,598.61

SS 803.81

Global Sum SS: 800

FINAL PAYMENT

Date/Time:

Confirm with: LEE GAK

Email ☒ Call ☐

Payee 1:

SS 800.00

Name 1:

SHEN YIN PIA LIO

Payee 2: (Strike if N.A.)

SS

Name 2:

Payee 3: (Strike if N.A.)

SS

Name 3:

Overseas

Taylor

REF:

7167

ASSIGNMENT

From:

Date: 4/12/18

Estimated Cost:

OD ☒ WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No:

SHC 4803M

at Workshop m/s

SMRT

at

(Woodlands Depot)

Insured:

Policy No:

Claims No:

Sum Insured:

Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S

Bal. or Market Value:

IDAC Accident Rpt:

Consistent? Yes or No

GIA / PR Seen:

Consistent? Yes or No

Est. Repairs:

2 days

Res. Yes or No

Lump Sum:

- %

3 Val. Yes or No

CA / REV / REP. / 24 HRS

lup

Vehicle: IN / OUT

Date:

Person Contacted:

Veh No:

SHC 4803M

Vt Regn:

2016 June

Type: M/Car / M/Cycle / Bus / Van / Lorry / ☒ Taxi / Prime Mover /

Truck / Trailer or

Make:

Tygh Pains

CC 1798

Colour:

Maroon

A/C: Insured / Std / NI / NA

Sp. Reading

344556

T/Radio: Insured / Std / NI / NA

Eng/No:

C/No:

JTDKN 364605768123

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size:

F:

195/65R15

R:

21

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Felber

Front

Rear

R/Bal

6

mm

R/Bal

6

mm

L/Bal

6

mm

L/Bal

6

mm

D.O.A.

D.O.I.

4/12/18

Survey held at

SMRT

Des. of Damages: Frt / ☒ Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

THX / 12 / 18 / 2010.
SKW 3929E

PP-450313 (SD:41,370.95 51%)

Date/Time, File Pass to?

☐

: Prel. Report

1)

☐

: Final Report

Date/Time, File Return to?

2)

Days Of Repair:

Resurvey No. of Trip:

Survey Fee:

Transportation

1. S + RT. \$

2. Photos

3. Others

TOTAL

Report Format :

Lump Sum / I.B.I. (\$)

Add Fee:

☐

: Site Insp (\$

☐

: Interview (\$

☐

: Tech Invs (\$

☐

: Weekend (\$



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AIG ASIA PACIFIC INSURANCE PTE LTD

Ref : CC3/AIG18021919/T1fb3

78 SHENTON WAY #08-16
CHARTIS BUILDING
SINGAPORE 079120

Date : 05-12-2018



Code : AIG

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SKW 3829E	Veh. Inspected	SHC 4803M
Policy No.		Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	05/12/2018

2. Vehicle Particulars & Condition

Make & Model	c.c	0
Engine No.	HIDDEN	Year of Reg.
Chassis No.		Colour
Cdometer	-	Steering
Brakes		Modification
General		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

4. Description of Damages

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5. General Information

Accident Date	03/12/2018	Inspection Date	04/12/2018
Survey held at	SMRT AUTOMOTIVE SERVICES PTE LTD 60 WOODLANDS INDUSTRIAL PARK E4 SINGAPORE 757705		

5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.

Section C - Quotation and Accident Invoice Details

Quotation Number	QN-1812-0177	Invoice Number	
Quotation Date	10.12.2018	Invoice Date	
Invoice Amount		Prepared Date	

Section D - Details of Repair Estimates

Part 1 - Labour Works

Job Scope	Quotation from AR	Adjusted by Surveyor, if applicable
TO REPAIR RH REAR PORTION	\$388.00	\$200.00
Total Labour	\$388.00	\$200.00

Part 2 - Spray Painting & Panel Beating Related Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO REPSRAY REAR BUMPER	\$378.00	\$200.00
TO RESPRAY BUMPER BEAM	\$180.00	\$0.00
Total Spray Painting & Panel Beating	\$558.00	\$200.00

Part 3 - Other Costs - Accident and Accident Repair Related Expense

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO CHECK WIRING AND SYSTEM FUNCTION	\$80.00	\$30.00
TO TEST AND REFIX REVERSE SENSOR SYSTEM	\$120.00	\$30.00
TO WASH AND VACUUM	\$60.00	\$0.00
TO REPLACE SUNDRY PARTS	\$100.00	\$20.00
Total Other Costs	\$360.00	\$80.00

Part 4 - Spare Parts / Material Usage

Part Number	Portion	Stock Number	Part Name	Quantity	List Price (\$)	Discount (%)	Final Price (\$)	Estimator Approved	Surveyor Approved
		52159-47905	BUMPER REAR	1.00	\$458.60	25.00	\$343.95	Replace	Replace
		52161-16010	BUMPER CLIPS	10.00	\$1.61	25.00	\$12.08	Replace	Replace
			PIXEL STICKER	2.00	\$60.00	0.00	\$120.00	Replace	Replace
		52015-47050	ARM SUB-ASSY, RR BUMPER RH	0.00	\$139.60	0.00	\$0.00	Replace	Not Given
			SENSOR REVERSE	0.00	\$180.00	0.00	\$0.00	Replace	Not Given
		76891-47020	BUMPER LIP REAR	0.00	\$228.90	0.00	\$0.00	Replace	Not Given
		76087-47020	BUMPER LIP COVER RR/RH	0.00	\$118.10	0.00	\$0.00	Replace	Check
		52575-47020	BUMPER SIDE RETAINER RR/RH	1.00	\$94.60	25.00	\$71.10	Replace	Replace
Total					\$1,281.61		\$547.13		

Added Spare Parts / Material Usage After Surveyor Signed off

Part Number	Portion	Stock Number	Part Name	Quantity	List Price \$	Discount (%)	Final Price (\$)	ARC Check	Surveyor Check
Total									

547.13
+ 200.00
+ 280.00

1027.13



Case Details

Case Reference Number : TAX/12/18/2010
 Type of Repair : Accident Repair
 Vehicle Registration Number : SHC4803M

Company Type : SMRT Taxis Pte Ltd
 Estimation ID : EST-4807-ID
 Assigned By : Taxi Claims Manager Team

Insurance Company Name : AIG Asia Pacific Insurance Pte Ltd
 Accident Date and Time : 03/12/2018 03:30 AM
 Vehicle Age(In Months) : 30

Documents / Photographs

[View Documents / Photographs](#)

Total Documents: 1

Estimation Details

Spare Part's Cost Detail

BOM Type	Costing Type	Portion	Material Number	SMRT Recommendation					Repair/ Replace	Surveyor Approval			
				Part Name	Qty	List Price Per Unit(\$)	List Price(\$)	Dis(%)		Surveyor Quantity	Surveyor Final Price(\$)	Repair/Replace	
One Time Key In	Main			BUMPER REAR	1	458.60	458.60	25.00	343.95	Replace	1	343.95	de ✓ Replace *
One Time Key In	Main			BUMPER CLIPS	10	1.61	16.10	25.00	12.08	Replace	10	12.08	ue ✓ Replace *
One Time Key In	Main			PIXEL STICKER	2	60.00	120.00	0.00	120.00	Replace	2	120.00	ue ✓ Replace *
One Time Key In	Main			ARM SUB-ASSY, RR BUMPER RH	1	139.60	139.60	25.00	104.70	Replace	0	0	X Not Give *
One Time Key In	Main			SENSOR REVERSE	1	180.00	180.00	0.00	180.00	Replace	0	0	✓ Not Give *
One Time Key In	Main			BUMPER LIP REAR	1	228.90	228.90	25.00	171.68	Replace	0	0	✓ Not Give *
One Time Key In	Main			BUMPER LIP COVER RR/RH	1	118.10	118.10	25.00	88.57	Replace	0	0	7 Check *
One Time Key In	Main			BUMPER SIDE RETAINER RR/RH	1	94.80	94.80	25.00	71.10	Replace	1	71.10	ue ✓ Replace *
Total Spare Part Cost									1,092.08	Surveyor Total	547.13		
Lump Sum Discount (%)									0.00	Lump Sum Dis (%)	0		
Final Spare Part Cost									1,092.08	Final Sur Total	547.13		

Labour's Cost Detail

S.No.	Job Scope	SMRT Recommendation(\$)	Surveyor Adjustment(\$)	Remarks
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S.No.	Job Scope	SMRT Recommendation(\$)	Surveyor Adjustment(\$)	Remarks
1	TO REPAIR RH REAR PORTION	388.00	200	
Total:		388.00	200.00	

Spray Cost Detail

S.No.	Job Scope	SMRT Recommendation(\$)	Surveyor Adjustment(\$)	Remarks
1	TO REPSRAY REAR BUMPER	378.00	200	
2	TO RESPRAY BUMPER BEAM	180.00	0	
Total:		558.00	200.00	

Other Cost Detail

S.No.	Job Scope	SMRT Recommendation(\$)	Surveyor Adjustment(\$)	Remarks
1	TO CHECK WIRING AND SYSTEM FUNCTION	80.00	30	
2	TO TEST AND REFIX REVERSE SENSOR SYSTEM	120.00	30	
3	TO WASH AND VACUUM	60.00	0	
4	TO REPLACE SUNDRY PARTS	100.00	20	
Total:		360.00	80.00	

Summary

	Estimator Assessment(\$)	Surveyor Assessment(\$)
Total Spare Part Detail	1,092.08	547.13
Total Labour Cost	388.00	200.00
Total Spray Painting	558.00	200.00
Other	360.00	80.00
Overall Total	2,398.08	1,027.13
Lump Sum Repair Option		
Lump Sum Total	0.00	1,027.13
Surveyor Approved Amount		1,027.13
No of Repair Days*	3	2

Estimator Assessment(\$)

Surveyor Assessment(\$)

Remarks

Resurvey before paint

Surveyor Name

Taufik:

Signature:



Save

Clear

Survey Date

04/12/2018

Taufik 97495949
-WP-

4/12/18

2 days

Resurvey before paint

sur @ hkkauto.com

LKK Auto Consultants hence notify
the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and
is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Poh Kin (LKKAUTO)

From: Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis) <LeeGek@smrt.com.sg>
Sent: Tuesday, 18 June 2019 11:48 AM
To: Poh Kin (LKKAUTO)
Cc: Admin A
Subject: Re: Accident on 3/12/2018 involving SHC 4803M & SKW 3829E (AIG's insured) Our Ref: TAX/12/18/2010/lg

Categories: clear

Dear Poh Kin,

There is no video footage and scene photos.

Please let us have your offer soon. Thanks.

Regards

Tan Lee Gek (DID: 6866 2647)
Claims Department
SMRT Automotive Services Pte Ltd



From: Poh Kin (LKKAUTO) [mailto:pohkin@lkkauto.com]
Sent: 17/06/2019 10:38
To: Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis)
Cc: Admin A
Subject: RE: LOD Re: Accident on 3/12/2018 involving SHC 4803M & SKW 3829E (AIG's insured) Our Ref: TAX/12/18/2010/lg
Importance: High

WITHOUT PREJUDICE
SAVE AS TO COSTS

Our Ref: CC3/AIG18021919/T1fb3
Your Ref: TAX/12/18/2010/lg

Dear Lee Gek,

We refer to the above matter.

Please be informed that Liability unclear on this matter. There is no conclusive evidence yet to substantiate either party's version. Below is a copy of our insured's accident report statement for your perusal.

Poh Kin (LKKAuto)

From: Poh Kin (LKKAuto)
Sent: Monday, 17 June 2019 10:38 AM
To: LeeGek@smrt.com.sg
Cc: Admin A
Subject: RE: LOD Re: Accident on 3/12/2018 involving SHC 4803M & SKW 3829E (AIG's insured) Our Ref: TAX/12/18/2010/lg

Importance: High

WITHOUT PREJUDICE
SAVE AS TO COSTS

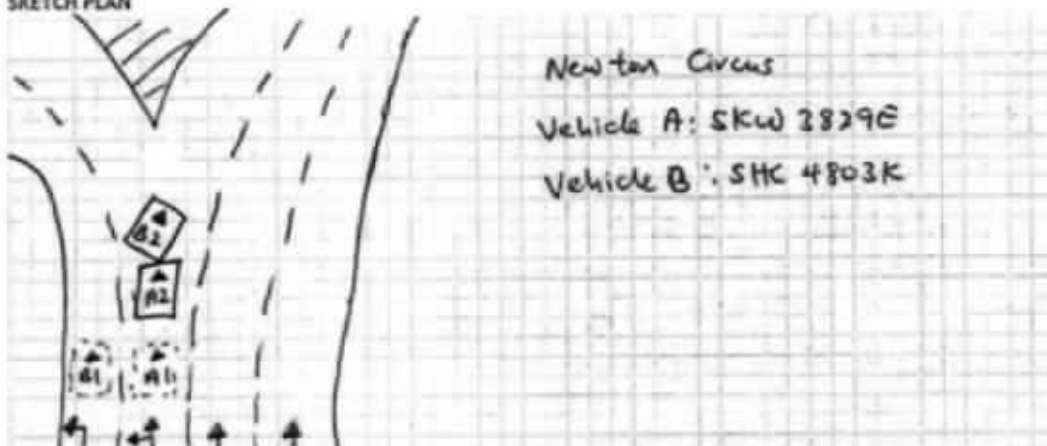
Our Ref: CC3/AIG18021919/T1fb3
Your Ref: TAX/12/18/2010/lg

Dear Lee Gek,

We refer to the above matter.

Please be informed that Liability unclear on this matter. There is no conclusive evidence yet to substantiate either party's version. Below is a copy of our insured's accident report statement for your perusal.

SKETCH PLAN



Newton Circus
Vehicle A: SKW 3829E
Vehicle B: SHC 4803K

DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

On the stated date and time Vehicle A abruptly cut into my
lane and jam brake. I couldn't react in time and both our vehicle
collided.

We are in a course of investigating into the circumstances of the accident.

In order to justify your client's claim smoothly and promptly, we appreciate if you could kindly furnish us a copy of CCTV footage / accident scene photos / evidence for our necessary action.

Your prompt reply will be very much appreciated.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

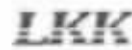
Best Regards,

Poh Kin, Chong (Mr) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2132 | email: pohkin@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

Save the Earth. Print only when necessary.

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From: Shu Pei (LKKAuto)

Sent: Tuesday, 21 May 2019 6:56 PM

To: LeeGek@smrt.com.sg

Cc: Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>

Subject: FW: LOD Re: Accident on 3/12/2018 involving SHC 4803M & SKW 3829E (AIG's insured) Our
Ref: TAX/12/18/2010/lg

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and revert to you in due course.

Please note that: -

LKK ref	Officer in charge
CC3/AIG18021919/T1fb3	Poh Kin

To check availability of the case handler, you may contact the undersigned

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupe@lkkauto.com | fax: 6741-4108

Poh Kin (LKKAuto)

From: Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis) <LeeGek@smrt.com.sg>
Sent: Tuesday, 21 May 2019 10:21 AM
To: CS A Team; Admin A
Subject: LOD Re: Accident on 3/12/2018 involving SHC 4803M & SKW 3829E (AIG's insured) Our Ref: TAX/12/18/2010/lg
Attachments: TAX 12 18 2010.pdf

Dear All,

We quantify our claim as follows:-

Cost of Repair	\$1,027.13
Loss of Rental	\$389.48 (3.5 days x \$111.28)
Loss of Income	\$210.00 (3.5 day x \$60.00)
LTA Search Fee	\$7.00
Total	\$1,633.61

We enclose the following documents:

- 1) Repair invoice
- 2) Proof of rental rate
- 3) GIA report
- 4) Accident vehicle laid-up report
- 5) LTA search

Please let us have your offer soon. Thanks.

Regards

Tan Lee Gek (DID: 6866 2647)

Claims Department

SMRT Automotive Services Pte Ltd





Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC3/AIG18021919/T1fb3

31 July 2019

ASSET LIMO
18 SIN MING LANE
#06-31 MIDVIEW CITY
SINGAPORE 573960

Dear Sir/Madam,

ACCIDENT INVOLVING SKW 3829E AND SHC 4803M ALONG/AT NEWTON ROAD ON 03/12/2018

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

We have received a claim from **SHC 4803M** against your motor insurance policy.

Both parties involved have given conflict of version. Based on the circumstances of accident and both parties damage profile, there is no conclusive evidence to substantiate either's parties version. Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

If you have evidence/information to proof that we should not settle the third party claim, kindly let us have them in writing within the next **10 days** i.e. by **13/08/2019**, after we shall proceed with negotiation with Third Party claimant on the without prejudice basis and any settlement should not bind any claims whatsoever by you/your driver against the other party's insurer arising from this particular accident.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

Poh Kin Chong
Case Handler
DID: 6841 2132
FAX: 6741 4108
Email: pohkin@lkkauto.com

c.c. AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)



Date: 3/12/2018

Our Ref. No.:

Letter of Authorisation

I, ^{Nagva} Yeow Kok Lim (NRIC No.: S180179510) the registered hirer / ~~ref driver~~ / ~~taxi-share driver~~ of SMRT taxi registration number SHC4803M hereby authorise **SMRT Automotive Services Pte Ltd ("AutoSvs")** to deal with all matters arising out of the accident between my taxi and SKW3829E happened on 3/12/18 time 1130 along Newton Circus

(the "Accident") on my behalf, including but not limited to instituting and any claims or proceedings against such party or parties (as AutoSvs deems fit in its absolute discretion) in respect of any claim, demand, loss, cost, expense, liability, damages or action made against us or incurred or suffered by us.

Without prejudice to the foregoing, I further authorise AutoSvs to negotiate, resolve and settle any proceeding or claim arising out of the accidents, including but not limited to doing any act or executing any document or signing the Discharge Voucher on my behalf as may be required.

Name : yeow kok Lim Signature: 
NRIC No. : S180179510
Tel No. : 90691681
Address : Blk 354 Bukit Batok ST31 #10-327
S'PORE (650354)

AUTHORIZATION TO ACT
(AIG Asia Pacific - Express Third Party Claim)

I, SMRT TAXIS PTE LTD (the third party claimant") of 60 WOODLANDS INDUSTRIAL PARK E4 SINGAPORE 757705 (address), owner of SHC 4803M (vehicle no.) hereby authorize SMRT AUTOMOTIVE SERVICES PTE LTD ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no SHC 4803M that was damaged pursuant to the accident which occurred on 03/12/2018 (date) along NEWTON CIRCUS (location) involving vehicle no/s SKW 3829E ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of SMRT TAXIS PTE LTD.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 26 (day) of August (month) 2019 (year)



Signed by "the third party claimant"
(with chop if applicable)



Signed by "the workshop"
(with chop)

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, SMRT AUTOMOTIVE SERVICES PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$800.00 (Global Sum) for vehicle no. SHC 4803M that was damaged pursuant to the accident which occurred on 03/12/2018 (date) along NEWTON CIRCUS involving vehicle no/s SKW 3829E.

This is pursuant to the inspection conducted on 04/12/2018 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner SMRT TAXIS PTE LTD ("the third party claimant") of vehicle no. SHC 4803M make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SHC 4803M (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 26 (day) of August (month) 2019 (year)



MTH

Signed by appointed surveyor



Signed by "the workshop" (with chop)

*** This Discharge Voucher applies only to the claimant's claim or his property damage and will not affect his personal injuries claim and/or uninsured losses claim in a later date. Further, the settlement terms herein should not be used as an evidence to prejudice to the claimant's personal injuries claim and/or other uninsured losses claim arising of the subject matter in this action.



Customer Code: 3000063

SMRT TAXIS PTE LTD

Block Unit

60 WOODLANDS INDUSTRIAL PARK E4
SINGAPORE 757705



SMRT Automotive Services Pte Ltd
251 North Bridge Road Singapore 179102
Tel: 65 63311000 Fax: 65 63340247

Tax Invoice

GST Reg No. : MR-8500001-7
CRN : 1990042802
Invoice No. : IV190500049
Date : 06.05.2019
Vehicle No. : SHC4803M
Your Ref No. : TAX/12/18/2010
Our Ref No. : 24099079
Terms : 30 Days

Description	Qty	Unit Cost	Add \$	/ (Discount) Amount	Amount
Parts					
SENSOR REVERSE	0.00	\$ 180.00	0.00	\$ 0.00	\$ 0.00
ARM SUB-ASSY, RR BUMPER RH	0.00	\$ 139.60	0.00	\$ 0.00	\$ 0.00
PIXEL STICKER	2.00	\$ 60.00	0.00	\$ 0.00	\$ 120.00
BUMPER LIP REAR	0.00	\$ 228.90	0.00	\$ 0.00	\$ 0.00
BUMPER LIP COVER RR/RH	0.00	\$ 118.10	0.00	\$ 0.00	\$ 0.00
BUMPER CLIPS	10.00	\$ 1.61	(25.00)	\$ 4.02	\$ 12.08
BUMPER REAR	1.00	\$ 458.60	(25.00)	\$ 114.65	\$ 343.95
BUMPER SIDE RETAINER RR/RH	1.00	\$ 94.80	(25.00)	\$ 23.70	\$ 71.10
Sub-Total					\$ 547.13
Labour					
TO REPAIR RH REAR PORTION	1.00	\$ 200.00	0.00	\$ 0.00	\$ 200.00
Others					
TO CHECK WIRING AND SYSTEM FUNCTION	1.00	\$ 30.00	0.00	\$ 0.00	\$ 30.00
TO REPSRAY REAR BUMPER	1.00	\$ 200.00	0.00	\$ 0.00	\$ 200.00
TO TEST AND REFIX REVERSE SENSOR SYSTEM	1.00	\$ 30.00	0.00	\$ 0.00	\$ 30.00
TO REPLACE SUNDRY PARTS	1.00	\$ 20.00	0.00	\$ 0.00	\$ 20.00
TO WASH AND VACUUM	0.00	\$ 60.00	0.00	\$ 0.00	\$ 0.00
TO RESPRAY BUMPER BEAM	0.00	\$ 180.00	0.00	\$ 0.00	\$ 0.00
GRAND TOTAL					\$ 1,027.13

Remark :

Make/Model : TOYOTA PRIUS
Accident Date : 03.12.2018

N.B. Payment by cheque should be crossed and made payable to 'SMRT Automotive Services Pte Ltd'.
No receipt will be issued unless requested.

Authorised Signature
for SMRT Automotive Services Pte Ltd



SMRT Taxis Pte Ltd

MEMORANDUM

To: Claims Dept

Our Ref: TAX/12/18/2010

From: SMRT Taxis Pte Ltd

Date: 11/12/2018

ACCIDENT INVOLVING SHC 4803M & SKW 3829E ON 03/12/2018 ALONG NEWTON CIRCUS

This is to confirm that the daily rental rate for SHC 4803M is \$111.28 per day.

Please proceed to recover any rental loss from the third party as a result of the above accident.

Thank you.

Yours sincerely
SMRT TAXIS PTE LTD



for Manager



Laid Up Report

Date Generated : 02/01/2019
User Name : LeeGek

Accident Start Date : 02/12/2018
Accident End Date : 01/01/2019

Case Reference Number	Vehicle Registration Number	Company Type	Vehicle Make	Vehicle Model	Job Card Number	Date and Time (Accident Repair)	Date and Time (Repair Completed)
TAX/12/18/2010	SHC4603M	SMART Taxis Pte Ltd	TOYOTA	PRUIS	24099079	03/12/2018 2:53 PM	07/12/2018 8:45 AM

Enquire Transaction History

Log Date/Time: 04 Dec 2018 / 09:16:55
Asset Type: Vehicle Transaction Amount: \$7.49
Asset ID: SKW3829E
Transaction Type: 18.32 Insurance Enquiry (GIRO Payment) Channel: External Agency
User ID: ESASBAHD - BALQISH BINTE ABDUL Business Transaction Reference No.: 20181204091655863772
HALIL

Search Date / Time: 03 Dec 2018 11:30:00
Insurance Company: AIG ASIA PACIFIC INSURANCE PTE. LTD.
Information displayed is correct as at the log date and time.

Enquire Related Logs

OK

...CLAIM SUBFOLDER...(Pending for Survey Report)

Express

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	05 Dec 2018 Edit Reg		04 Dec 2018 00:00 Edit Adj Rpt	\$41,027.13 Edit Estimates	\$41,027.13 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured:	ASSET LIMO , Co. Reg. No.: 53309913K								
Main Claimant:	SMRT TAXIS PTE LTD , Co. Reg. No.: 198905369K								
Vehicle Reg. No.:	SHC4803M	Date of Loss:	03/12/2018 12:00 - :59 [29 Months and 9 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / 1911258038SG	Policy/Cover Note No.:	0999994656 (Third Party Only)						
Vehicle Reg. No. (Insured):	SKW3829E	Policy No. (Claimant):	D-18090213MFSH						
		Excess:							
Repairer:	SMRT Automotive Services Pte Ltd (Woodlands) 60 Woodlands Industrial Park E4, 757705 Woodlands - Tel: 68662628								
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Tan, Bennie-WZ - 6419 1718] Bennie-WZ.Tan@aig.com								
Claimant's Insurer:	MS First Capital Insurance Ltd (HQ) - Tel: 62222311								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MOHD TAUFIKH BIN HAMID] ... [Final Rpt due 14/12/2018]								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
There are no mail for this case.									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

***SHC4803M (1911258038SG)**
[SKW3829E]
TP
SMRT TAXIS PTE LTD
Dec 3 2018 12:00PM
[ASSET LIMO]
SMRT Automotive Services Pte Ltd

Upload Documents Upload Photos Compose New Letter Upload Video Upload Audio			View View in Browser	
Letters/Correspondences				
			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	(Draft)	Third Party Express Settlement - Payment Breakdown	Edit	
Photos/Images				
			3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	26/02/19 16:49	Odometer Reading	Load JPG	<input checked="" type="checkbox"/>
2	26/02/19 16:49	General View	Load JPG	<input checked="" type="checkbox"/>
3	26/02/19 16:49	General View	Load JPG	<input checked="" type="checkbox"/>
4	26/02/19 16:49	General View	Load JPG	<input checked="" type="checkbox"/>
5	26/02/19 16:49	General View	Load JPG	<input checked="" type="checkbox"/>
6	26/02/19 16:49	General View	Load JPG	<input checked="" type="checkbox"/>
7	26/02/19 16:49	General View	Load JPG	<input checked="" type="checkbox"/>
8	26/02/19 16:49	General View	Load JPG	<input checked="" type="checkbox"/>
9	26/02/19 16:49	General View	Load JPG	<input checked="" type="checkbox"/>
10	26/02/19 16:49	General View	Load JPG	<input checked="" type="checkbox"/>
11	26/02/19 16:49	General View	Load JPG	<input checked="" type="checkbox"/>
12	26/02/19 16:49	General View	Load JPG	<input checked="" type="checkbox"/>
13	26/02/19 16:49	General View	Load JPG	<input checked="" type="checkbox"/>
14	26/02/19 16:49	General View	Load JPG	<input checked="" type="checkbox"/>
15	26/02/19 16:49	General View	Load JPG	<input checked="" type="checkbox"/>
16	26/02/19 16:49	General View	Load JPG	<input checked="" type="checkbox"/>
17	26/02/19 16:49	General View	Load JPG	<input checked="" type="checkbox"/>
18	26/02/19 16:49	General View	Load JPG	<input checked="" type="checkbox"/>
19	26/02/19 16:49	General View	Load JPG	<input checked="" type="checkbox"/>
20	26/02/19 16:49	General View	Load JPG	<input checked="" type="checkbox"/>
21	26/02/19 16:49	General View	Load JPG	<input checked="" type="checkbox"/>
22	26/02/19 16:49	General View	Load JPG	<input checked="" type="checkbox"/>
23	26/02/19 16:49	General View	Load JPG	<input checked="" type="checkbox"/>
24	17/06/19 09:57	Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>
25	17/06/19 09:57	Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>
Documentation				
			1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	05/12/18 17:22	TP ESTIMATE- MARKED	Load PDF	
2	05/12/18 17:22	TP GIA REPORT	Load PDF	
3	05/09/19 10:01	WORKSHOP INVOICE	Load PDF	
4	05/09/19 10:01	AUTHORISATION TO ACT FORM	Load PDF	
5	05/09/19 10:01	Release Voucher	Load PDF	
6	05/09/19 10:01	RENTAL RECEIPT	Load PDF	
7	05/09/19 10:01	RENTAL MILEAGE	Load PDF	

Letters/Correspondences			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
8	05/09/19 10:01	LTA SEARCH	 Load PDF	
9	05/09/19 10:01	LOD	 Load PDF	
10	05/09/19 10:01	LETTER TO OI	 Load PDF	
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)	Thumbnail	Print
1	06/12/18 10:31	OI GIA REPORT	 Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ) <div style="border: 1px solid black; height: 40px; width: 100%;"></div>
Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SKW3829E (Insd veh)	Model:	TOYOTA PRIUS TAXI 1.8 (A)
	SHC4803M (TP veh)		
Date of Accident:	03/12/2018		

Global Sum Settlement	:	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No
Repair Estimate	:	\$	2,662.10
Final Repair Cost	:	\$	800.00
Loss of Use	:	\$	3.50 days at \$50.00 per day
Rental (if any)	:	\$	3.5 days
LTA / GIA Search Fee	:	\$	
Others:	:	\$	
	:	\$	
Final Settlement Sum (Global Sum)	:	\$	800.00

Is Third Party Workshop GIA Registered? ☐ YES ☒ NO (Kindly indicate below)

A) For **Non GIA Registered Workshop**: Agreed Liability 50 (%)

B) For **GIA Registered Workshop**: BOLA Applicable: Yes/ No BOLA Scenario No: _____

BOLA Liability: _____ (%) Assessed Liability (*): _____ (%)

* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.

Remarks _____

Payment Instruction: Payee's Breakdown			
1)	SMRT Taxis Pte Ltd	:	\$ 800.00
2)		:	\$
3)		:	\$
4)		:	\$

JOANNE LEE KHANG MIN

05 Sep
2019

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

LKK Auto Consultants Pte Ltd

(Co Reg No: 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC3/AIG18021919/T1EB3Q2

Date: 05/09/2019

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd.

Policy No:

0999994656

Claimant Vehicle No : SHC4803M

Insured Vehicle No : SKW3829E

Date of Loss: 03/12/2018

Nature of Claim:

TP

Claim No: 1911258038SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SHC4803M

Make & Model: TOYOTA PRIUS TAXI, 1.8 (A)

Engine No: 2ZR6598197

Reg. Date: 24/06/2016 (Man. Year: 2015)

Chassis No: JTDKN36U605768123

Colour: Maroon

Odometer: 344556 km

Engine Capacity: 1798 cc

Market Value/New Car Price: N/A

Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes

Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 195/65 R15

Rear Tyre Size: 195/65 R15

Front Left Side: Falken 6 mm

Rear Left Side: Falken 6 mm

Front Right Side: Falken 6 mm

Rear Right Side: Falken 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	1,356.10	547.13	808.97	59.65
Miscellaneous Items	0.00	0.00	0.00	
Labour	1,306.00	480.00	826.00	63.25
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Nett Amount (S\$)	2,662.10	1,027.13	1,634.97	61.42
+ Loss of Use (3.5 x S\$50.00/day) (S\$)		175.00		
+ Car Rental (3.5 x S\$111.28/day) (S\$)		389.48		
(S\$)		1,591.61		
Liab Amount (50.00%) (S\$)		795.81		
+ Doc/Search Fee (S\$)		7.00		
Nett Liability (S\$)		802.81		
Global Sum Settlement (S\$)		800.00		

INSPECTION

Date of Assignment: 04/12/2018

Date Inspected: 04/12/2018 Inspected At:

SMRT Automotive Services Pte Ltd
(Woodlands)

60 Woodlands Industrial Park E4
Singapore 757705

Estimated Period of Repair: 2.0 days

Adjuster: MOHD TAUFIKH BIN HAMID

Manager: Asher Sng Rong Yi

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*BUMPER REAR (DISC 25%)	Deformed	458.60 F	*343.95 F
2	1		*BUMPER CLIPS(DISC 25%) (10 PCS)	Necessary	16.10 F	*12.08 F
3	1		*BUMPER SIDE RETAINER RR/RH (DISC 25%)	Necessary	94.80 F	*71.10 F
4	2		*PIXEL STICKER (SN)	Necessary	120.00 F	*120.00 F
5	1		*ARM SUB-ASSY ,RR BUMPER RH	Not Necessary	139.60 F	*- F
6	1		*SENSOR REVERSE	Not Necessary	180.00 F	*- F
7	1		*BUMPER LIP REAR	Not Necessary	228.90 F	*- F
8	1		*BUMPER LIP COVER RR/RH	Not Necessary	118.10 F	*- F

F=Franchise part.

Total Parts (S\$)	1,356.10	547.13
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Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	PANEL BEATING & BODY WORK	New	388.00	200.00
2	SPRAY PAINT	New	558.00	200.00
3	TO CHECK WIIRNG AND SYSTEM FUNCTION	New	80.00	30.00
4	TO TEST AND REFIX REVERSE SENSOR SYSTEM	New	120.00	30.00
5	TO WASH AND VACUUM	New	60.00	0.00
6	TO REPLACE SUNDRY PARTS	New	100.00	20.00
Gross Labour Cost (\$\$)			1,306.00	480.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >