

INS. CASE OWNER:

CC 4 / Asm 180

2908,

fab

LKK:

IDAC:

86002

## ASSIGNMENT

Surveyor:

DOI:

Date / Time:

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

Name of Insured:

Insured Tel No.:

Excess Sec II :SS

Is driver the owner? ( YES / NO )

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

Claim No.:

Policy No.:

Make / Model:

Place of Accident:

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability: % Final ? Yes / No



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date / Time

6/12  
CPLSLO8910m - CS/PY 17023789/Pred3 n2 :009.10/17.7  
G66160K-X

video footage in / VAVE / SMART

Seek mandate to reject TP claim

Approved ✓

e-mail to reject TP claim as TP reversing and called into OI

to close / cancel

no survey done

Reject Case	
By (staff)	: Poh Kim
Approved by	: Yew
Date	: 02/4/19

STAGE DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

S\$

(

days)

Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with

Email

Call

Final Liability:

%

0

(Agreed / Assessed) BOLA S/N No.:

H1

If NO or B 28, Ass. Lia:

Repair Cost:

S\$

Loss of Rental (LOR):

S\$

(

days)

Loss of Use (LOU):

S\$

(\$

x

days)

Loss of Income (LOI):

S\$

(\$

x

days)

LOR only ☐ LOU only ☐LOR + LOU ☐LOR + LOI ☐

[Tick only one]

GIA/LTA Search

S\$

Medical:

S\$

Disbursement:

S\$

(e.g. Tow/ Independent)

Legal Cost

S\$

Total:

S\$

Global Sum S\$:

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

S\$

Name 1:

Payee 2: (Strike if N.A.)

S\$

Name 2:

Payee 3: (Strike if N.A.)

S\$

Name 3:

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

TP reverse and called into OI



## Service Request Details

Claim

S8M015EB

Reference

None 

Loss Date

December 3, 2018

Request Date

December 5, 2018

Due Date

December 12, 2018

Vendor Name

LKK AUTO CONSULTANTS PTE LTD (TP)

Type of Loss

Third Party Vehicle Damage

Services

Pending verification - Direct Settlement

05-12-2018 @ 1005GM  
Caroline veh N/A in

### Actions

Next Step

Agree to perform service

Decline Work

Accept Work

### Vehicle Information

Incident Vehicle Registration #

SLD8810M

Make

TPVD BMW

Model

X6 XDRIVE 35I SR LED NAV HUD

---

Service Address

...

---

Primary Contact/Insured

CABLEMAN PTE LTD

80 PLAYFAIR ROAD, #05-19, FACTORY BUILDING, 367998, Singapore

62866939

AAIIA@SINGNET.COM.SG

---

Claim Handler

CHAN Kian Chuan

6568804269

kianchuan.chan@axa.com.sg

Additional Instructions

[Messages](#)[Invoices](#)[History](#)[Documents](#)[Assessment](#)[Metrics](#)[Notes](#)[New Message](#)

## Poh Kin (LKKAuto)

---

**From:** Poh Kin (LKKAuto)  
**Sent:** Thursday, 24 January 2019 11:06 AM  
**To:** 'PBSP'  
**Cc:** Admin A  
**Subject:** RE: REQUEST FOR DIRECT SETTLEMENT - SLD8810M & GBG160K ON 03/12/2018  
\*\*\* LKK REF: CC4/ASM18021908/fa3

**Importance:** High

### WITHOUT PREJUDICE SAVE AS TO COSTS

Our Ref: CC4/ASM18021908/fa3  
Your Ref: SLD 8810M

Dear Caroline,

We refer to the above matter and our Insured Video Footage.

We have reviewed the circumstances of the incident and we are of the opinion that your client is more liable by collided into Our Insured vehicle while reversing for moving into parking lot. VEHICLE should exercise greater caution WHEN reversing in/out or moving in/out of parking lot. BOLA 24 should applied against your client vehicle.

In view of this, we regret to inform you that we are unable to look into your claim.

We have our principal's instruction to deny liability of your client's claim.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

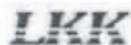
In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

**Poh Kin, Chong (Mr) | Case Handler**  
**LKK Auto Consultants Pte Ltd**

Phone: 6841-2132 | email: [pohkin@lkkauto.com](mailto:pohkin@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



AUTO  
Consultants  
Pte Ltd

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English (default) ▾

LKK AUTO CONSULTANTS PTE LTD (TP) ▾



SERVICE REQUESTS

MESSAGES

CLAIMS



Liability is clear and against TP. Pls proceed to reject TP claim

Type

Question

Message

Print



English (default) ▾

LKK AUTO CONSULTANTS PTE LTD (TP) ▾



SERVICE REQUESTS

MESSAGES

CLAIMS



## <S8M015EB>OI Video footage uploaded, seek approval to reject TP claim

Type

Question

Message

Dear Peter, we refer to the above matter and OI video footage. Based on OI video footage, TP collided into OI vehicle while reversing for moving into parking lot. TP should exercise greater caution as per BOLA 24 should applied against TP vehicle. In view of this, we are intending to reject third party claim. For your approval/comments/instruction. Pohkin- 20/12/2018



**Poh Kin (LKKAUTO)**

---

**From:** kumchew1 <kumchew1@singnet.com.sg>  
**Sent:** Monday, 10 December 2018 4:57 PM  
**To:** Poh Kin (LKKAUTO)  
**Subject:** RE: ROAD TRAFFIC ACCIDENT INVOLVING GBG 160K AND SLD 8810M ALONG BLK 805 KEAT HONG CLOSE CARPARK ON 03.12.2018  
**Attachments:** VID-20181204-WA0017.mp4

Hi Mr Chong,

As spoken, please find attached video footage for you to make necessary action.

Thanks & Best Regards,  
Mdm Lim

-----Original Message-----

From: Poh Kin (LKKAUTO) [mailto:pohkin@lkkauto.com]  
Sent: Monday, December 10, 2018 3:33 PM  
To: kumchew1@singnet.com.sg  
Cc: Admin A  
Subject: ROAD TRAFFIC ACCIDENT INVOLVING GBG 160K AND SLD 8810M ALONG BLK 805 KEAT HONG CLOSE CARPARK ON 03.12.2018  
Importance: High

Without Prejudice

Our Ref: CC4/ASM18021541/Kfb3

Veh No: GBG 160K

Dear Mdm Lim,

ROAD TRAFFIC ACCIDENT INVOLVING GBG 160K AND SLD 8810M ALONG BLK 805 KEAT HONG CLOSE CARPARK ON 03.12.2018

We refer to the above matter and our tele conversation.

**Poh Kin (LKKAUTO)**

---

**From:** Poh Kin (LKKAUTO)  
**Sent:** Monday, 10 December 2018 3:33 PM  
**To:** 'kumchew1@singnet.com.sg'  
**Cc:** Admin A  
**Subject:** ROAD TRAFFIC ACCIDENT INVOLVING GBG 160K AND SLD 8810M ALONG BLK 805 KEAT HONG CLOSE CARPARK ON 03.12.2018

**Importance:** High

**Without Prejudice**

**Our Ref:** CC4/ASM18021541/Kfb3  
**Veh No:** GBG 160K

Dear Mdm Lim,

**ROAD TRAFFIC ACCIDENT INVOLVING GBG 160K AND SLD 8810M ALONG BLK 805 KEAT HONG CLOSE CARPARK ON 03.12.2018**

We refer to the above matter and our tele conversation.

We write to inform you that we are the loss adjuster appointed by our mutual client (GBG 160K) (Mr Lim Ee Siong/Cableman Pte Ltd) motor insurer, M/s AXA Insurance Pte Ltd to deal with the third party Property Damage claim against our mutual client insurance policy.

We have received a claim from M/s Performance Motor Ltd, acting on behalf of the owner of SLD 8810M against our mutual client motor insurance policy.

As spoken over the phone, we appreciate if you could furnish us a copy of the accident video footage for our assessment and necessary action.

Your prompt action is very much appreciated.

Best Regards,

**Poh Kin, Chong (Mr)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2132 | email: [pohkin@lkkauto.com](mailto:pohkin@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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## Poh Kin (LKKAuto)

**From:** Poh Kin (LKKAuto)  
**Sent:** Monday, 10 December 2018 1:41 PM  
**To:** 'PBSP'  
**Cc:** Admin A  
**Subject:** RE: REQUEST FOR DIRECT SETTLEMENT - SLD8810M & GBG160K ON 03/12/2018  
\*\*\* LKK REF: CC4/ASM18021908/fa3

**Importance:** High

**WITHOUT PREJUDICE**  
**SAVE AS TO COSTS**

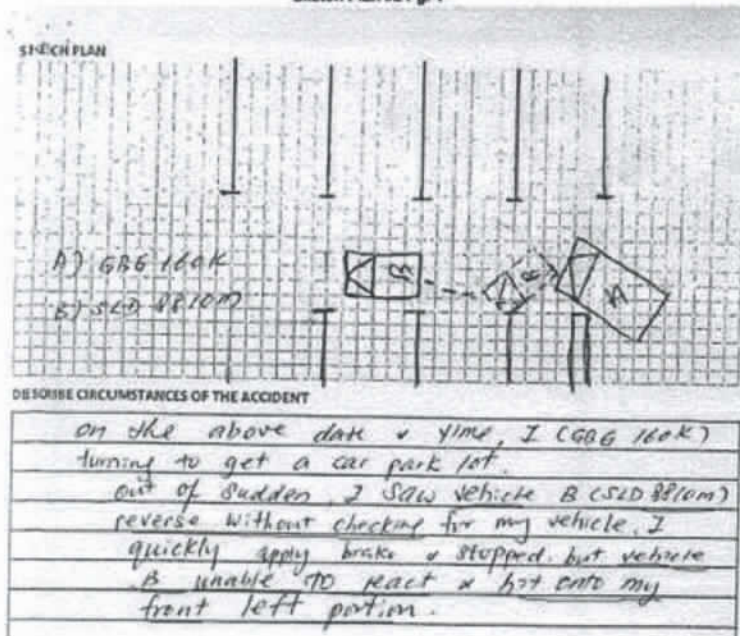
Our Ref: CC4/ASM18021908/fa3  
Your Ref: SLD 8810M

Dear Caroline,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both party, the liability is unclear for the above mentioned case. There is no conclusive evidence yet to substantiate either party's version. Below is a copy of our insured's accident report statement for your perusal.

Sketch Plan #2 Pg. 1



We are in a course of investigating into the circumstances of the accident. After verifying further with our OI we will revert with our opinion on the cause of the accident. Kindly do not refer to any party for legal assistance until you heard further from us.

Meanwhile, we would like to request the CCTV footage / accident scene photos / evidence in order to seek further instruction from our principal.

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

**Poh Kin, Chong (Mr) | Case Handler**

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2132 | email: [pohkin@lkkauto.com](mailto:pohkin@lkkauto.com) | fax: 6741-4108

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**From:** PBSP [mailto:[pml-pbsp@simedarby.com.sg](mailto:pml-pbsp@simedarby.com.sg)]

**Sent:** Saturday, 8 December 2018 9:07 AM

**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Cc:** Poh Kin (LKKAuto) <[pohkin@lkkauto.com](mailto:pohkin@lkkauto.com)>; CS A Team <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Subject:** Re: REQUEST FOR DIRECT SETTLEMENT - SLD8810M & GBG160K ON 03/12/2018 \*\*\* LKK REF: CC4/ASM18021908/fa3

Dear Sirs,

Kindly reply on liability.

Thank you.

Regards,

Caroline

C/o Performance Motors Limited - Body and Paint

303 Alexandra Road Singapore 159941

DID: 6319 0174 Fax: 6479 4601

---

**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Sent:** Wednesday, 5 December 2018 3:22:16 PM

**To:** PBSP

**Cc:** Poh Kin (LKKAuto); CS A Team; 甯琨 ©; assignments

**Subject:** RE: REQUEST FOR DIRECT SETTLEMENT - SLD8810M & GBG160K ON 03/12/2018 \*\*\* LKK REF: CC4/ASM18021908/fa3