

1982010

INS. CASE OWNER:

CC / AXA1802

LKK:

IDAC:

Surveyor:

DOI:

Date / Time:

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

Name of Insured:

Insured Tel No.:

Excess Sec II :SS

Is driver the owner?

If NO, Driver Name / Age:

Driver Tel No.:

HP: 7047764

D.O.A: 30/11/18

Nature of Accident:

(VA: YES / NO)

Claim No.:

Policy No.:

Make / Model:

Place of Accident:

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Insured Liability: % Final ? Yes / No



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time

10/11/18

21/11/18

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STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD:

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

SS

(days) Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email

Call

Final Liability:

%

(Agreed / Assessed) BOLA S/N No.:

If NO or B 28, Ass. Lie:

Repair Cost:

SS

(days)

Loss of Rental (LOR):

SS

(days)

Loss of Use (LOU):

SS

(\$100 x 6 days)

Loss of Income (LOI):

SS

(\$ x days)

LOR only ☐ LOU only ☐LOR + LOU ☐LOR + LO ☐

[Tick only one]

GIA/LTA Search

SS

Medical:

SS

Disbursement:

SS

(e.g. Tow/ Independent)

Legal Cost

SS

Total:

SS

Global Sum SS:

2,500

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

SS

Name 1:

U2 SPRAY PAINTING PTE LTD

Payee 2: (Strike if N.A.)

SS

Name 2:

✓

Payee 3: (Strike if N.A.)

SS

Name 3:

✓

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

REF:

ASSIGNMENT

04/06/09

2009 June

From:

Date:

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No:

at Workshop m/s

of

Insured:

Policy No.

Claims No.

Sum Insured:

Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.

N/S	O/S

Bal. or Market Value:

IDAC Accident Rpt: Consistent? : Yes or No

GIA / PR Seen: Consistent? : Yes or No

Est. Repairs: 4 days Res.: Yes or No

Lum Sum: % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date: Person Contacted:

Veh No:

SLR31Z

Yr Regn:

Type: M.Car M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Honda Civic Type R C.C. - 1998

Colour:

Black

A/C: Insured / Std / NI / NA

Sp. Reading:

189160

T/Radio: Insured / Std / NI / NA

Eng/No:

C/No:

FD21600803

Gen. Cond: Good / Fair / Poor / BurntSteering: Inorder / Jammed / Leaked / Burnt orBrake: Inorder / Jammed / Leaked / Burnt orModi: Nil / S/Rim / STD A/Rim or

Tyre Size:

F: 225/40R18

R: 225/40R18

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal. 06 mm

R/Bal. 06 mm

L/Bal. 06 mm

L/Bal. 06 mm

D.O.A.

D.O.I. 04/01/19

Survey held at

u2 spray painting

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

TPAxA.

MV: 201K
PV: 166K.
Nett: 3.4K.

L/S \$2K

R (\$6,309.20/76%)

Date/Time, File Pass to?

☐

: Preli. Report

1)

☐

: Final Report

Date/Time, File Return to?

2)

Days Of Repair:

Resurvey No. of Trip:

Survey Fee:

Transportation:

S + RS. \$1

Photos

Others

TOTAL

Report Format :

Lump Sum / I.B.I: (\$

Add Fee:

☐

: Site Insp (\$

☐

: Interview (\$

☐

: Tech. Invs (\$

☐

: Weekend (\$



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AXA INSURANCE PTE LTD

Ref : CC4/ASM18021902/jb3

8 SHENTON WAY #24-01
AXA TOWERS SINGAPORE 068811

Date : 05-12-2018



Code : ASM

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SLA 3840A	Veh. Inspected	SLR 31Z
Policy No.		Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	05/12/2018

2. Vehicle Particulars & Condition

Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

4. Description of Damages

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5. General Information

Accident Date	30/11/2018	Inspection Date	
Survey held at	U2 SPRAY PAINTING PTE LTD 25 KAKI BUKIT ROAD 4 #06-43 SYNERGY @ KB SINGAPORE 417800		

5a. Remarks

A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.

U2 SPRAY PAINTING PTE LTD

Block 25 Kaki Bukit Road 4, #06-43 Synergy @ KB Singapore 417800
HP: 96583371

YEO CHUNG KHUN
Bk 25 Kaki Bukit Rd 4
06-43 SYNERGY @KB
Singapore 417800

TPAXA
Joy

04th January 2018

FD21602803

Accident date: 30th November 2018

Estimated repair cost for vehicle no: SLR31Z HONDA CIVIC 2.0A '09

S/n	Qty	Items	U/price	Amount
1	1	Rear Boot Lid		\$580.70 X
2	1	Rear Boot Lid Civic logo		\$33.00 X
3	1	Rear Boot Lid honda logo		\$31.00 X
4	2	Rear Boot Lid side reflector	\$183.00	\$366.00 X
5	1	Rear boot lid 2.0 logo		\$30.00 X
6	1	Rear boot lid TYRE-R logo		\$38.10 X
7	1	Rear boot lid inner rubber		\$128.60 X
8	1	Rear Boot Lid Inner Lock		\$197.20 X
9	1	Rear Boot Lid key Lock		\$128.60 X
10	1	Rear Boot Lid Number Plate		\$50.00 X
11	10	Rear Boot Lid Inner Trim board clips	\$6.50	\$65.00 X
12	1	Rear Boot Lid Inner Trim board		\$252.80 X
13	2	Rear Boot Lid inner side rubber	\$38.80	\$77.60 X
14	2	Rear tail lamp	\$315.00	\$630.00 X
15	2	Rear tail lamp panel	\$98.10	\$196.20 X
16	1	Rear end panel		\$308.10 X
17	1	Rear End Panel Top Garnish		\$105.20 X
18	1	Rear Bumper		\$920.30 X
19	2	Rear Bumper Side Bracket	\$28.90	\$57.80 X
20	1	Rear Bumper reverse sensor		\$350.00 X
21	8	Rear bumper clips	\$3.50	\$28.00 X
22	1	Rear Bumper center lower cover		\$850 X
23	1	Rear Bumper mud shield		\$95.00 X
24	1	Rear Exhaust		\$780.00 X
25	1	Rear Exhaust chome pipe		\$160.00 X

Subtotal :- \$5,869.20 6459.20

1006.10
804.88
S-N 750

Labour charges

To Remove & refix cushion

\$120.00 60

To Remove & refix exhaust

\$250.00 X

To Remove & refix reverse Sensor

\$120.00 50

To Remove & refix windscreen

\$120.00 X

Gum

\$50.00 X

Tuff kote

\$120.00 X

To Check Wiring System

\$60.00 30

Panel beating

\$800.00 400

Spray painting

\$800.00 400

Subtotal :- \$2,440.00

Total:- \$8,309.20

8894.20

total: 2494 88

L/S: 2K

04 Days.

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:



Service Request Details

Claim

S8M0157W

Reference

None 

Loss Date

November 30, 2018

Request Date

December 4, 2018

Due Date

December 11, 2018

Vendor Name

LKK AUTO CONSULTANTS PTE LTD (TP)

Type of Loss

Third Party Vehicle Damage

Services

Pending verification - Direct Settlement

04.12.2018 @ 420pm
Chris report in

Actions

Next Step

Agree to perform service

Decline Work

Accept Work

Vehicle Information

Incident Vehicle Registration #

SLR31Z

Make

HONDA

Model

CIVIC

Service Address

Primary Contact/Insured

KUCK LI LIAN LILLIAN (GUO LILIAN LILLIAN)

BLK 435 YISHUN AVENUE 6, #12-2108, 760435, Singapore

KAMELEON0306@YAHOO.COM.SG

Claim Handler

NG Stacey

6568804351

stacey.ng@axa.com.sg

Additional Instructions

Messages

Invoices

History

Documents

Assessment

Metrics

Notes

[New Message](#)

Catherine Chong (LKK Auto)

From: chan pick yuen <chris_chanbebe@hotmail.com>
Sent: Tuesday, 4 December, 2018 2:32 PM
To: SG AXA Insurance SM AXA SGP - Motor Survey
Cc: KUMAR Shailendra
Subject: SLR31Z & SLA3840A doa 30/11/18
Attachments: SAS2514312.pdf

Categories: Pragati

Dear Sir / Mdm ,

Enclosed is GIA report .

Please let us have your 10 name list of surveyor to survey our clients vehicle:SLR31Z . Thanks

Best Regards

Chris Chan

U2 SPRAY PAINTING PTE LTD

HP:92712214

Get [Outlook for iOS](#)

Joy Irene (LKKAUTO)

From: chan pick yuen <chris_chanbebe@hotmail.com>
Sent: Tuesday, 2 April 2019 10:16 AM
To: Mei Kwan (LKKAUTO)
Cc: Vic (LKKAUTO); Joy Irene (LKKAUTO)
Subject: Re: Acknowledgement: Your ref :SLR31Z Our ref : S8M0157W MC/NPS
Attachments: LOA INVOICE.pdf; SAS2514312.pdf

Dear Sir / Mdm ,

Enclosed is our client's GIA , LOA & invoice .
As request following :

1. RC \$ 2000 (AS AGREED)
2. loss of use \$600 (\$100 -2000cc x 6 days - 4 DAYS recommend + 1 day waiting PRS + 1 day weekend)

@ 100% (direct from behind)

Total \$ 2600/-.

Please let us have your offer soon . Thanks

Regards,
Chris Chan Pick Yuen
U2 SPRAY PAINTING PTE LTD
HP:92712214

From: RATAN BHOSALE Pragati <pragati.bhosale@axa.com.sg>
Sent: Tuesday, December 4, 2018 2:45 PM
To: chan pick yuen
Subject: Acknowledgement: Your ref :SLR31Z Our ref : S8M0157W MC/NPS

Dear Sir, Without Prejudice

We want to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list below to conduct the joint pre-repair survey as a Single Joint Expert.

List of our motor surveyors:-

1. Mohd Fadhilah Bin Osman/ Chris Ang (LBS Automotive Appraisal Pte Ltd)
2. Stan See Chee Seng/ T. Thiyagarajan (LBS Automotive Appraisal Pte Ltd)
3. Sebastian Kong Wei Siang (LBS Automotive Appraisal Pte Ltd)
4. Ricky Teng/ Elgene Teng (RT Appraisal Pte Ltd)
5. Michael Chong/ Elson Teng (RT Appraisal Pte Ltd)



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
AXA INSURANCE PTE LTD		Ref : CC4/ASM18021902/Ahb3s2		
8 SHENTON WAY #24-01 AXA TOWERS SINGAPORE 068811		Date : 18-07-2019		
ATTN: STACEY NG		Code : ASM		
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SLA 3840A	Veh. Inspected	SLR 31Z	
Policy No.	VPA/P2030385	Coverage (\$)	0.00	
Claim No.	S8M0157W	Excess (\$)	0.00	
Assign From	STACEY NG	Assign Date	05/12/2018	
2. Vehicle Particulars & Condition				
Make & Model	HONDA CIVIC TYPE-R	c.c	1998	
Engine No.	HIDDEN	Year of Reg.	2009	
Chassis No.	FD21600803	Colour	BLACK	
Odometer	189160	Steering	IN ORDER	
Brakes	IN ORDER	Modification	SPORTS RIM	
General	GOOD			
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre	225/40R18	BRIDGESTONE	6 mm	
L/H Front Tyre	225/40R18	BRIDGESTONE	6 mm	
R/H Rear Tyre	225/40R18	BRIDGESTONE	6 mm	
L/H Rear Tyre	225/40R18	BRIDGESTONE	6 mm	
4. Description of Damages				
THE VEHICLE SUSTAINED DAMAGES AT THE REAR PORTION. DAMAGES SEE DETAILS.				
5. General Information				
Accident Date	30/11/2018	Inspection Date	04/01/2019	
Survey held at	U2 SPRAY PAINTING PTE LTD 25 KAKI BUKIT ROAD 4 #06-43 SYNERGY @ KB SINGAPORE 417800			
5a. Remarks				
A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				
5b. Estimate Days of Repair				
ESTIMATED NORMAL PERIOD FOR REPAIR:		4 Working Days		



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Page No.:1 of 2

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SLR 31Z

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
REPLACEMENT OF PARTS				
1	REAR BOOT LID (CONSISTENT)	NOT NECESSARY	580.70	-
1	REAR BOOT LID CIVIC LOGO (CONSISTENT)	NOT NECESSARY	33.00	-
1	REAR BOOT LID HONDA LOGO (CONSISTENT)	NOT NECESSARY	31.00	-
2	REAR BOOT LID SIDE REFLECTOR @ \$183.00 (CONSISTENT)	NOT NECESSARY	366.00	-
1	REAR BOOT LID 2.0 LOGO (CONSISTENT)	NOT NECESSARY	30.00	-
1	REAR BOOT LID TYRE-R LOGO (CONSISTENT)	NOT NECESSARY	38.10	-
1	REAR BOOT LID INNER RUBBER (CONSISTENT)	NOT NECESSARY	128.60	-
1	REAR BOOT LID INNER LOCK (CONSISTENT)	NOT NECESSARY	197.20	-
1	REAR BOOT LID KEY LOCK (CONSISTENT)	NOT NECESSARY	128.60	-
1	REAR BOOT LID NUMBER PLATE (CONSISTENT)	NOT NECESSARY	50.00	-
10	REAR BOOT LID INNER TRIM BOARD CLIPS @ \$6.50 (CONSISTENT)	NOT NECESSARY	65.00	-
1	REAR BOOT LID INNER TRIM BOARD (CONSISTENT)	NOT NECESSARY	252.80	-
2	REAR BOOT LID INNER SIDE RUBBER @ \$38.80 (CONSISTENT)	NOT NECESSARY	77.60	-
2	REAR TAIL LAMP @ \$315.00 (CONSISTENT)	NOT NECESSARY	630.00	-
2	REAR TAIL LAMP PANEL @ \$98.10 (CONSISTENT)	NOT NECESSARY	196.20	-
1	REAR END PANEL (CONSISTENT)	TO REPAIR SEE LABOUR	308.10	-
1	REAR END PANEL TOP GARNISH (CONSISTENT)	NOT NECESSARY	105.20	-
1	REAR BUMPER (CONSISTENT)	DEFORMED	920.30	920.30
2	REAR BUMPER SIDE BRACKET @ \$28.90 (CONSISTENT)	NECESSARY	57.80	57.80
8	REAR BUMPER CLIPS @ \$3.50 (CONSISTENT)	NECESSARY	28.00	28.00
1	REAR BUMPER MUD SHIELD (CONSISTENT)	NOT NECESSARY	95.00	-
1	REAR EXHAUST (CONSISTENT)	NOT NECESSARY	780.00	-
1	REAR EXHAUST CHROME PIPE (CONSISTENT)	NOT NECESSARY	160.00	-
	LESS 20% DISCOUNT		-	-201.22
			5,259.20	804.88
SPECIAL NETT ITEMS				
1	REAR BUMPER REVERSE SENSOR (SN) (CONSISTENT)	DAMAGED	350.00	200.00

Report Ref No. CC4/ASM18021902/Ahb3s2



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TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:2 of 2

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
1	REAR BUMPER CENTER LOWER COVER (SN) (CONSISTENT)	DEFORMED	850.00	550.00
1	GUM (SN) (CONSISTENT)	NOT NECESSARY	50.00	-
			1,250.00	750.00
	LABOUR			
	TO REMOVE & REFIX CUSHION.		120.00	60.00
	TO REMOVE & REFIX EXHAUST.	NOT NECESSARY	250.00	-
	TO REMOVE & REFIX REVERSE SENSOR.		120.00	50.00
	TO REMOVE & REFIX WINDSCREEN.	NOT NECESSARY	120.00	-
	TUFF KOTE.	NOT NECESSARY	120.00	-
	TO CHECK WIRING SYSTEM.		60.00	30.00
	PANEL BEATING. INCLUSIVE OF THE REPAIR OF REAR END PANEL.		800.00	400.00
	SPRAY PAINTING.		800.00	400.00
			2,390.00	940.00
GRAND TOTAL			8,899.20	2,494.88
RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)				2,000.00

Report Ref No. CC4/ASM18021902/Ahb3s2

ADRIAN LING WAI PING

B.Eng,AMSOE,AMIRTE,AMSAE-A,M.MATAI

Licensed Appraiser

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