

Shu Pei (LKKAuto)

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Wednesday, 8 May 2019 3:46 PM
To: Admin A; Hsiao Tong (LKKAuto)
Cc: Alfred Toh; Chee So Chow; EONA ; Elaine Cheong; KKLau
Subject: RE: Yr ref : CC3/CTI18021901K1pb3 (SKN648C) VS SHA 5383 L D.O.A. 01.12.18 China
- SNM18D05865C02/8
Attachments: REPORT OF SKN648C.pdf

LKK REF: CC3/CTI18021901K1pb3
CTI REF: SNM18D05865C02/8 (SKN648C)

Dear Hsiao Tong

We refer to the above matter.

Attach herewith mutual client's SAS report for your attention and necessary action.

Do not that Insured claimed that there is "no contact" and no damages to SKN648C.

We await your further advice in due course.

Aside to Sandy, reserves of \$1,980.32 is set aside for this claim.

Aside to Elaine, please assist to keep track on the matter.

Best Regards

Alfred Toh
Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #XX-00 Springleaf Tower Singapore 079909
DID : (65) 6389 6183
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From: EONA [mailto:eonainsurance@gmail.com]
Sent: Thursday, 2 May, 2019 12:05 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Elaine Cheong <elaine.cheong@sg.cntaiping.com>; 'Admin A' <admin-a@lkkauto.com>
Cc: Alfred Toh <alfred.toh@sg.cntaiping.com>; 'Hsiao Tong (LKKAuto)' <chewht@lkkauto.com>; Chee So Chow <sochow.chee@sg.cntaiping.com>
Subject: RE: Yr ref : CC3/CTI18021901K1pb3 (SKN648C) VS SHA 5383 L D.O.A. 01.12.18 China - SNM18D05865C02/8

Hi Alfred,

I have contacted the owner to make a accident reporting. He will go down to the authorised workshop to do so before Friday.

Are we able to know the claim amount that is incurred?

Regards,
Elena

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Tuesday, 30 April 2019 6:46 PM

To: Elaine Cheong <elaine.cheong@sg.cntaiping.com>; eonainsurance@gmail.com; Admin A <admin-a@lkkauto.com>

Cc: Alfred Toh <alfred.toh@sg.cntaiping.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Chee So Chow <sochow.chee@sg.cntaiping.com>

Subject: Yr ref : CC3/CTI18021901K1pb3 (SKN648C) VS SHA 5383 L D.O.A. 01.12.18 China - SNM18D05865C02/8

LKK REF: CC3/CTI18021901K1pb3

CTI REF: **SNM18D05865C02/8** (SKN648C) – Accident **NOT** reported

M/s Eona Insurance Agencies

Attn: Ms Sandy Koh

Dear Sandy

Please assist to remind mutual client, M/s G6 Automobile to file SAS report at [M/s LKK Auto Consultants Pte Ltd](#) **OR** any of [China TaiPing Insurance's Authorized Workshop \(Reporting Centre\)](#) **IMMEDIATELY** to enable our appointed agent, M/s LKK Auto Consultants Pte Ltd to handle the incoming claim from SHA5383L against their Motor Insurance Policy on their behalf.

Aside to Elaine, please assist to keep track/proceed to repudiate liability and re-direct all claims to Insured, M/s G6 Automobile if no report is received by Friday, 3rd May 2019.

Best Regards

Alfred Toh

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #XX-00 Springleaf Tower Singapore 079909

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From: William Tan Thoo Seng [<mailto:williamtan@cdge.com.sg>]

Sent: Tuesday, 30 April, 2019 5:20 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>

Cc: KKLau <kklau@lkkauto.com>; Aileen Tan Lee Noi <aileentan@cdge.com.sg>

Subject: Re: Yr ref : CC3/CTI18021901K1pb3 (SKN648C) VS SHA 5383 L D.O.A. 01.12.18 China - SNM18D05865C02/8

Another reminder

Outstanding : 3 months

Non-reporting

Without Prejudice.

Dear Hsiao Tong / Alfred

Accident happened four months ago. till to day, accident still not reported.

Since, your insured driver is not interested to lodge an accident report, PLEASE repudiate liability. Instead of letting matter to be kept in abeyance and indefinitely at your end.

Looking forward to receive your instruction.

Thank you.

Best Regards

William Tan

Claims Department | ComfortDelgro Engineering Pte Ltd

Off : 62148737 | Fax : 62141843

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Tuesday, 30 April 2019 12:15 PM

To: William Tan Thoo Seng; Catherine Koh Mui Gek

Cc: KKLau; Olivia Lau (LKKAuto); Admin A

Subject: RE: Yr ref : CC3/CTI18021901K1pb3 (SKN 648B C) VS SHA 5383 L D.O.A. 01.12.18 China

Without Prejudice

Dear Sirs/Mdm,

We refer the above matter.

Please be informed that we are still pending our insured GIA report from our principal.

By copy to Shu Pei,

Kindly assist to follow up. Thank you.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: William Tan Thoo Seng <williamtan@cdge.com.sg>

Sent: Tuesday, 12 March 2019 11:18 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: KKLau <kklau@lkkauto.com>

Subject: Yr ref : CC3/CTI18021901K1pb3 (SKN 648B C) VS SHA 5383 L D.O.A. 01.12.18 China

Gentle reminder

Outstanding : 3 months

Without Prejudice.

Dear Hsiao Tong

We refer to your acknowledgement of our LOD on 10.01.19. Till today, nothing heard from you.

Kindly forward your offer.

Thank you.

Best Regards

William Tan

Claims Department | ComfortDelgro Engineering Pte Ltd

Off : 62148737 | Fax : 62141843

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