

## Shu Pei (LKKAuto)

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**From:** Admin-D (LKKAuto)  
**Sent:** Wednesday, 5 December 2018 10:04 AM  
**To:** 'Janet Tan'; assignments  
**Cc:** Admin A  
**Subject:** RE: (TP) Claim- Accident Involving SMF4507T & SCU8992M

Dear Janet,

Thank you for the assignment.

Best Regards,

**Catherine Chong** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Janet Tan [mailto:janet.tan@eqinsurance.com.sg]  
**Sent:** Wednesday, 5 December, 2018 9:56 AM  
**To:** 'assignments' <assignments@lkkauto.com>  
**Cc:** Admin A <admin-a@lkkauto.com>  
**Subject:** FW: (TP) Claim- Accident Involving SMF4507T & SCU8992M

Dear all,

Please arrange to attend to the PRS.

Liability is cleared, proceed to direct settle if possible.

Regards,

**Janet Tan**

Senior Executive | Claims



**EQ Insurance Company Limited**

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6496 9032 | tel 65 6223 9433 ext 032 | fax 65 6223 4190

[www.eqinsurance.com.sg](http://www.eqinsurance.com.sg)



A handwritten signature in black ink, appearing to be 'Shu Pei', located at the bottom right of the page.

*Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender.*

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**From:** Nur Syafirah [<mailto:syafirah@bw.com.sg>]  
**Sent:** Wednesday, December 5, 2018 9:51 AM  
**To:** Janet Tan <[janet.tan@eqinsurance.com.sg](mailto:janet.tan@eqinsurance.com.sg)>  
**Subject:** Re: (TP) Claim- Accident Involving SMF4507T & SCU8992M

Hi Janet,

Noted of the email for future PRS.

Kindly engage **LKK Auto Consultants** for the PRS.

Thank you.

Best regards,  
**Nur Syafirah**

BW Workshop Services Pte Ltd  
30 Ubi Road 4 Singapore 408615  
Main: 6289 8800 Fax 6858 2120 Email [syafirah@bw.com.sg](mailto:syafirah@bw.com.sg)

On Wed, 5 Dec 2018 at 09:03, Janet Tan <[janet.tan@eqinsurance.com.sg](mailto:janet.tan@eqinsurance.com.sg)> wrote:

***Without Prejudice***

***Save As To Costs***

Dear Syafirah,

For pre repair survey request, please email to [eqiprs@eqinsurance.com.sg](mailto:eqiprs@eqinsurance.com.sg)

Our insured has reported. Liability is cleared. We can agree on direct settlement.

We shall be appointing our surveyor to attend to the pre-repair survey of your client's vehicle.

Below is a list of motor surveyors in our panel. Please **revert within 2 working days** if you agree or have any objections to the appointment of any of the motor surveyors. If we do not hear from you, you are deemed to have agreed to the appointment of any of the motor surveyors listed by us. Alternatively, please specify one or more of our proposed motor surveyors to the said assignment.

<b>1) AJAX Inspection Services Pte Ltd</b> Tel: 6255 0808 Fax: 6849 9155	<b>2) Automobile Inspection Services Pte Ltd</b> Tel: 6286 0155 Fax: 6284 1539
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	Contact Person: Sophia
<b>3) LBS Automotive Appraisal Pte Ltd</b> <b>L.B.S. Auto Consultants Pte Ltd</b> Tel: 6281 6690 / 62832866 Fax: 6281 8748 Contact Person: Amy/ Grace	<b>4) Priority Services</b> <b>Tel: 62934822</b> <b>Fax: 62963283</b> <b>Contact Person: Sharon</b>
<b>5) RT Appraisal Pte Ltd</b>  Tel: 67486076 Fax: 67480361 Contact Person: Elson/Elgene	<b>6) LKK Auto Consultants Pte Ltd</b>  Tel: 6256-3561 Fax: 6741-4108
<b>7) Kelvin Automotive Appraising Services</b>  Tel: 81825263 Fax: 67461148 Contact Person: Kelvin	<b>8) Automotive Appraiser &amp; Surveying Services</b>  Tel: 96623655 Fax: 67655662 Contact Person: Mr Chee
<b>9) JP Knights Pte Ltd</b>  Tel: 63450068 Fax: 63445328	<b>10) Appraisals Associates Pte Ltd</b>  Tel : 67472822 Fax: 67470070
<b>11) Infiniti Appraisal Service</b>  Tel : 96684818/90099001  Fax: 64587432	

If you object to all the motor surveyors as proposed by us, please provide a list of at least 10 motor surveyors whom you consider as suitable to appoint for our consideration. We shall revert to you within 2 working days.

Meanwhile, we reserve our rights on Post-Repair Inspection, kindly contact us or our appointed surveyor before you return your client's vehicle to him/her.

Regards,

**Janet Tan**  
Senior Executive | Claims



**EQ Insurance Company Limited**

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did 65 6496 9032 | tel 65 6223 9433 ext 032 | fax 65 6223 4190  
[www.eqinsurance.com.sg](http://www.eqinsurance.com.sg)



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**From:** Nur Syafirah [mailto:[syafirah@bw.com.sg](mailto:syafirah@bw.com.sg)]  
**Sent:** Tuesday, December 4, 2018 5:24 PM  
**To:** Janet Tan <[janet.tan@eqinsurance.com.sg](mailto:janet.tan@eqinsurance.com.sg)>  
**Subject:** (TP) Claim- Accident Involving SMF4507T & SCU8992M

Dear Janet,

We're writing in to let you know that our client (**SMF4507T**) had an accident with your insured (**SCU8992M**).

We're authorized by our client to proceed with the TP claim process.

Attached is the GIA Report for your reference.

Please arrange for a surveyor for the PRS at our workshop.

Address:

**BW Workshop Services Pte Ltd**

**30 Ubi Road 4**

**Singapore 408615**

The vehicle is already in our workshop.

Please do contact us at **66920125** or email at [syafirah@bw.com.sg](mailto:syafirah@bw.com.sg) for any enquiries. Thank you.

Best regards,  
**Nur Syafirah**

BW Workshop Services Pte Ltd

30 Ubi Road 4 Singapore 408615

Main: 6289 8800 Fax 6858 2120 Email [syafirah@bw.com.sg](mailto:syafirah@bw.com.sg)