



Auto  
Consultants  
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

To : M/s EQ INSURANCE COMPANY LTD

Date: 07/10/2019

**THIRD PARTY DIRECT SETTLEMENT**

Vehicle No.	SCU 8992M (Insd Veh)	Your Ref. No. : DMPPHQ18-003767
	SMF 4507T (TP Veh)	Our Ref. No. : CC4/EQ118021899/Gpb3s2
Date of Accident	3/12/2018	

Liability	100%	
Final Repair Cost	: \$ 17,214.89	(W/GST)
Loss of Use	: \$ 800.00	16 days
Rental (If any)	: \$	days
Others:	: \$ 7.45	
	: \$	
	18,022.34	
Final Settlement Sum	: \$ 18,022.34	
Remarks	:	

<b><u>Payment Instruction: Payee's Breakdown</u></b>		
1)	BW WORKSHOP SERVICES PTE LTD	: \$ 18,022.34
		: \$

NUR SHAQILAH  
LKK Auto Consultants Pte Ltd

# **BW WORKSHOP SERVICES PTE LTD**

30 UBI ROAD 4 SINGAPORE 408615

TEL: 62898800 FAX: 68582120

## **LETTER OF DEMAND**

Your Ref: CC4/EQ118021899/Ghb3  
Our Ref: SMF 4507 T

M/s EQ Insurance Company Limited  
5 Maxwell Road  
#17-00 Tower Block  
MND Complex Singapore 069110

### **Attention: Claims Department.**

CLAIMANT: Tang Wee Voon Alvin.

PROPERTY DAMAGED CLAIM ARISING FROM A ROAD TRAFFIC ACCIDENT ON 03/12/2018 ALONG IN FRT OF THE TROPICA ALONG TAMPINES AVE 1 INVOLVING VEHICLE NO SMF 4507 T & SCU 8992 M.

We act for Tang Wee Voon Alvin who was the owner of motor vehicle no. SMF 4507 T.

We are instructed by the above named to claim damages against you/your insured in connection with a road traffic accident on 03/12/2018 involving our client's vehicle registration number SMF 4507 T and vehicle registration number SCU 8992 M driven by you/your insured at the material time.

We are instructed that the accident was caused by you/your insured's negligent driving and /or management of your/you insured vehicle. As a result of the accident, our client's vehicle was damaged and our client has been put to loss and expense, particulars of which are as follows:-

• - Cost of Repair	-	<b><u>\$17,214.89 ( After GST )</u></b>
• - Loss Of Use	-	<b><u>\$800.00 ( 16Days Including 2 Sunday x \$50.00 per day )</u></b>
• - LTA Search Fee	-	<b><u>\$7.45</u></b>
• - Total Amount	-	<b><u>\$18,022.34</u></b>

We enclose a copy of each of the following documents for your consideration:-

- ✓ Invoice
- ✓ Rental Invoice / Loss Of Use
- ✓ LTA Search Fee Invoice / Third Party Insurer Enquiry
- ✓ Letter Of Authorization
- ✓ Discharge Voucher

Please kindly revert to our client's claim within the next 7 days.

Yours faithfully,

Justin Ee  
(HP): 9731 8883 Email: justin\_cc@bw.com.sg





Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC4/EQI18021899/Gpb3

05 August 2019

**HO CHIN LAN**  
BLK 343 TAMPINES STREET 33  
#06-322  
Singapore 520343

Dear Sir/Madam,

**ACCIDENT INVOLVING SCU 8992M AND SMF 4507T ON 03/12/2018**

We refer to the above accident where we are acting for EQ INSURANCE COMPANY LIMITED to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

We have received a claim from SMF 4507T against your motor insurance policy.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

CHEW HSIAO TONG  
Case Handler  
DID: 6742 3197  
FAX: 6741 4108  
EMAIL: [chewht@lkkauto.com](mailto:chewht@lkkauto.com)

c.c. *EQ INSURANCE COMPANY LIMITED*  
*(Motor Claims Dept)*

# BW WORKSHOP SERVICES PTE LTD

30 UBI ROAD 4 SINGAPORE 408615  
TEL: 62898800 FAX: 68582120

## AUTHORIZATION LETTER

I/We, Tang Wee Voon Alvin owner of S4F 45077 hereby give My/Our full  
Authorization to **BW Workshop Services Pte Ltd** to act for me with respect to my claim and  
repairs for my vehicle .

I further authorize the workshop to settle My/Our above mentioned claim in a manner that  
they deem fit and the workshop is further authorized to receive payment further to settlement  
of my claim with payment by cheque/s being made in favour of the workshop.

Signature/Company Stamp :  \_\_\_\_\_

Name : Tang Wee Voon, Alvin

NRIC/UEN : S72809846

Date : 23/Jan/19

Witness

Signature :  \_\_\_\_\_

Name : Justin Fe

NRIC No : F28013121

## DISCHARGE VOUCHER

Vehicle No: SMF 4507 T

Date of Accident: 3/12/2018

I/We, Tang Wee Voon, Alvin

hereby acknowledge and agree that payment by

to **BW Workshop Services Pte Ltd** shall be full satisfaction liquidation and discharge of all claims whatever competent upon AUTHORISED DRIVER in respect of all loss injury or damage whether now or hereafter to become manifest arising directly or indirectly from the above-captioned accident.

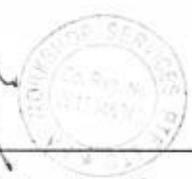
Signature :  \_\_\_\_\_

Name : Tang Wee Voon Alvin

NRIC/UEN : S7230984 G.

Date : 23/Jan/19

Witness

Signature :   \_\_\_\_\_

Name : Jughin Ec

NRIC No : F24013107

Address : 30 Nzi Road 4 Singapore 408615

**BW WORKSHOP SERVICES PTE LTD**

30 UBI ROAD 4  
Singapore 408615  
6289 8800

workshop\_admin@bw.com.sg  
GST Registration No. : 201504834E  
Company Registration No. 201504834E



## Sales Invoice

**INVOICE TO**  
EQ INSURANCE COMPANY  
LTD

**INVOICE NO.** 10926  
**DATE** 20/08/2019

**VIN NUMBER**  
SMF4507T

**MAKE & MODEL**  
NA

**MILEAGE**  
HONDA FIT HYBRID

ACTIVITY	QTY	RATE	AMOUNT
COST OF REPAIR	1	11,488.68	11,488.68
SPECIAL NETT	1	250.00	250.00
LABOUR CHARGE	1	4,350.00	4,350.00

Thank you for your business!  
We look forward to serving you again.

BW WORKSHOP SERVICES PTE LTD

SUBTOTAL 16,088.68  
GST TOTAL 1,126.21  
TOTAL 17,214.89  
BALANCE DUE **SGD 17,214.89**

Payment method :  
CREDIT CARD & NETS ONLY

&gt; Back to OneMotoring



Land Transport Authority

10 Sin Ming Drive

Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 04 Dec 2018 / 16:48:21

Receipt Date/Time : 04 Dec 2018 / 16:48:21

**Tax Invoice/Receipt**

Receipt No. : ITNET-00000-181204-002513

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - SCU8992M As at 03 Dec 2018/12:35:00 Insurance Co: EQ INSURANCE COMPANY LTD				
1	Insurance Enquiry - SCU8992M Enquiry Fee 20181204164725932863	7.00	0.49	7.49
<b>Sub-Total</b>		7.00	0.49	7.49
<b>Total Before Rounding</b>		7.00	0.49	7.49
<b>Rounding Difference</b>				0.04
<b>Total Amount Payable</b>				7.45
Paid By				
	20181204164734687	Direct Debit: eNETS Debit (Internet Banking)		7.45
<b>Total</b>				7.45
<b>Cash Change</b>				0.00
<b>Tendered Amount</b>				7.45
<b>Excess Refundable Amount</b>				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

## Hsiao Tong (LKKAUTO)

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**From:** Janet Tan <janet.tan@eqinsurance.com.sg>  
**Sent:** Monday, 30 September 2019 8:54 AM  
**To:** Hsiao Tong (LKKAUTO)  
**Cc:** Admin A  
**Subject:** DM18HO03317/JT: <Seek Mandate> EQ ref : TBA LKK ref : CC4/EQ18021899/Gpb3s2 [ACCIDENT INVOLVING SCU8992M(EQ-OI) / SMF4507T(TP) /OTHERS ON 03/12/2018]  
**Attachments:** LKK Survey Report & Photos.pdf; TP LOD & Docs.pdf

Dear Hsiao Tong

Please proceed to offer up to \$18,022.34.

Regards,

**Janet Tan**  
Senior Executive | Claims



**EQ Insurance Company Limited**  
5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110  
did 65 6496 9032 | tel 65 6223 9433 ext 032 | fax 65 6223 4190  
[www.eqinsurance.com.sg](http://www.eqinsurance.com.sg)

 A Member of Citystate

*Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender immediately by email.*

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**From:** Hsiao Tong (LKKAUTO) [mailto:chewht@lkkauto.com]  
**Sent:** Monday, September 30, 2019 8:39 AM  
**To:** Janet Tan <janet.tan@eqinsurance.com.sg>  
**Cc:** Admin A <admin-a@lkkauto.com>  
**Subject:** <Seek Mandate> EQ ref : TBA LKK ref : CC4/EQ18021899/Gpb3s2 [ACCIDENT INVOLVING SCU8992M(EQ-OI) / SMF4507T(TP) /OTHERS ON 03/12/2018]

EQ ref : TBA  
LKK ref : CC4/EQ18021899/Gpb3s2

Dear Sirs/Madam,

**ACCIDENT INVOLVING SCU8992M(EQ-OI) / SMF4507T(TP) /OTHERS ON 03/12/2018**

We refer to the above matter.

The said chain collision involved 3 vehicles whereby our insured was the last vehicle.  
In accordance to the MCF guideline for chain collision, we have to settle the front vehicle's claim at 100%.

We seek your approval to offer Third Party repairer "BW WORKSHOP SERVICES PTE LTD" at \$18,022.34(all-in).

The summary is as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair (w/GST)	\$ 41,704.53	\$17,214.89
2. Loss of Use (16days x \$50.00)	\$ 800.00	\$ 800.00 (16days x \$50.00)
3. LTA/ GIA Search Fee	\$ 7.45	\$ 7.45
Total	\$ 42,511.98	<b>\$18,022.34</b>

Surveyor recommended 14 days for repair + 2Sunday = 16days.

Enclosed here with all the relevant documents for your perusal.

**Kindly let us have your approval/instruction.**

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)