

INS. CASE OWNER: Tanel | CC Y /EQI1802 1899, G 18/10/18 | LKK: 5/10/18  
 IDAC: 5/10/18  
 Surveyor: YGA | DOI: 6/10/18 | Date / Time: 5/10/18  
 Registered in Merimen: —

**Pre-assign / CCU / FTE**



Insured Vehicle No. : SCU 899RM  
 Name of Insured : TO UNW UNW  
 Insured Tel No. : HP: 8198701  
 Excess Sec II :SS D.O.A: 07/10/18  
 Is driver the owner? (YES / NO) (YES) Nature of Accident: —  
 If NO, Driver Name / Age : —  
 Driver Tel No. : — (VI: YES / NO) (NO)

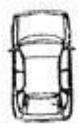
Claim No. : —  
 Policy No. : —  
 Make / Model : MERCEDES  
 Place of Accident : TAMPINES AVE 1

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO  
 Insured Liability: % — Final ? Yes / No (YES)

SCU 899RM → SMP 469JT → SMB 8886C



INRS: —  
 WSP: —  
 Tel: —  
 Liability: —  
 RMKS: —



INRS: BW  
 WSP: —  
 Tel: —  
 Liability: —  
 RMKS: tp



INRS: —  
 WSP: —  
 Tel: —  
 Liability: —  
 RMKS: —



INRS: —  
 WSP: —  
 Tel: —  
 Liability: —  
 RMKS: —

Date/Time	STAGE	DATE / PIC
<u>4/10/18</u>	Non-Reporting ltr (1st):	
<u>4/10/18</u>	Non-Reporting ltr (2nd):	
<u>4/10/18</u>	Non-Reporting ltr (Final):	
<u>4/10/18</u>	Notification ltr (if non-pickup):	
<u>4/10/18</u>	Call OI:	
<u>4/10/18</u>	After call ltr to OI:	<u>4/10/18</u>
<u>19/8/18</u>	Documentation Check List:	
<u>2/10/18</u>	Notification ltr (if non-pickup):	
<u>2/10/18</u>	After call ltr to OI:	
<u>2/10/18</u>	Authorisation To Act:	
<u>2/10/18</u>	Release Voucher:	
<u>2/10/18</u>	Final Repair Bill:	
<u>2/10/18</u>	Car Rental Invoice:	
<u>2/10/18</u>	Towing Invoice:	
<u>2/10/18</u>	LTA / GIA :	
<u>2/10/18</u>	Medical Bill:	
<u>2/10/18</u>	PIR:	
<u>2/10/18</u>	Mandate/Reject Instruction:	
<u>2/10/18</u>	LOI:	
<u>2/10/18</u>	Payment Breakdown Form:	
<u>2/10/18</u>	Post-Repair Photos:	
<u>2/10/18</u>	Others:	

**PRELIMINARY ADVICE** Date/Time: 2/10/18 Sent By: —

**FINALIZATION** Date/Time: 2/10/18 Confirm with: JUSTIN Confirm by: —

Repair Cost: SS (days) Reduction: — % Email: — Call: —

**FINAL SETTLEMENT** Date/Time: 2/10/18 Confirm with: JUSTIN Email: — Call: —

Final Liability: % 100 (Agreed / Assessed) BOLA S/N No. : 28 (3cc 01651) If NO or B 28, Ass. Lia: 100%

Repair Cost: W/65T SS 17214.89

Loss of Rental (LOR): SS ( days)

Loss of Use (LOU): SS 800.00 (\$50 x 16 days)

Loss of Income (LOI): SS (\$ x days)

LOR only  LOU only  LOR + LOU  LOR + LO  [Tick only one]

GIA/LTA Search SS 7.45

Medical: SS

Disbursement: SS (e.g. Tow/Independent)

Legal Cost SS

**Total:** SS 18022.34 Global Sum SS Email: — Call: —

**FINAL PAYMENT** Date/Time: 2/10/18 Confirm with: — Email: — Call: —

Payee 1: SS 18022.34 Name 1: BW Workshop Services Pte Ltd

Payee 2: (Strike if N.A.) SS Name 2: —

Payee 3: (Strike if N.A.) SS Name 3: —







# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile			
EQ INSURANCE COMPANY LTD		Ref : CC4/EQ118021899/Ghb3	
5 MAXWELL ROAD #17-00 TOWER BLOCK MND COMPLEXSINGAPORE 069110		Date : 05-12-2018	
		Code : EQI	
<b>1. Policy Particulars :- THIRD PARTY CLAIM</b>			
Insured Veh.	SCU 8992M	Veh. Inspected	SMF 4507T
Policy No.		Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	05/12/2018
<b>2. Vehicle Particulars &amp; Condition</b>			
Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			
<b>3. Conditions of Tyres</b>			
	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm
<b>4. Description of Damages</b>			
<b>5. General Information</b>			
Accident Date	03/12/2018	Inspection Date	06/12/2018
Survey held at	BW WORKSHOP SERVICES PTE LTD 30 UBI ROAD 4 SINGAPORE 408615		
<b>5a. Remarks</b>			
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.			

# BW WORKSHOP SERVICES PTE LTD

30 UBI ROAD 4 SINGAPORE 408615

TEL: 62898800 FAX: 68582120

GST REG NO. 201504834E

## QUOTATION

EQ Insurance Company Limited  
 THIRD PARTY CLAIM: SCU8992M  
 DATE OF ACCIDENT: 03.12.2018

NO. : 18120002  
 CURRENCY : \$  
 PAGE :  
 DATE : 5/12/2018

QTY	DESCRIPTION	VEH NO.		
		SMF4507T HONDA FIT HYBRID		
			Unit Price	AMOUNT
1PC	FRT BUMPER / DE 540	<del>700.00</del>		\$ 1,300.00
10PCS	FRT BUMPER CLIP / N/C (SN) 30		\$ 4.50	\$ 45.00
1PC	FRT BUMPER SEAL X NN			\$ 65.00
1PC	FRT BUMPER FOG LAMP GARNISH LH X / cut 18.3			\$ 48.30
2PCS	FRT BUMPER SIDE HOLDER LH - ce, RH X NN 20		\$ 38.00	\$ 76.00
1PC	REINFORCEMENT X NN			\$ 318.00
1PC	BUMPER LOWER GRILLE X			\$ 191.80
1PC	BONNET X			\$ 811.70
1PC	LOCK X			\$ 90.50
1PC	HEAD LAMP LH X / CRA 810	<del>920</del>		\$ 1,036.70
1PC	BUMPER GRILLE X			\$ 352.00
1PC	BUMPER CHROME X			\$ 301.00
1PC	BUMPER EMBLEM X			\$ 27.40
1PC	BUMPER TOP MOULDING X			\$ 271.20
2PCS	RADIATOR SIDE GUIDE LH & RH X / BF LH BT 25.2		\$ 25.20	\$ 50.40
1PC	GRILLE TOP GARNISH X			\$ 30.10
1PC	GRILLE TOP BRACKET X			\$ 26.40
1PC	REAR TAILGATE / ML 860	<del>920</del>		\$ 950.90
1PC	REAR TAILGATE CHROME GARNISH X / BK 140			\$ 251.90
1PC	REAR TAILGATE LOCK / BT			\$ 195.90
1PC	REAR LOCK STICKER			\$ 95.30
1PC	REAR TAILGATE SWITCH HANDLE X NN			\$ 175.60
1PC	REAR TALGATE POCKET PULLER / CL			\$ 80.60
1PC	REAR TAILGATE INNER TRIM / BK			\$ 159.20
10PCS	REAR TAILGATE INNER TRIM CLIP / N/C		\$ 4.50	\$ 45.00
1PC	REAR TAILGATE WEATHER STRIP / W/			\$ 92.30
2PCS	REAR TAILGATE HINGE RH & LH X NN		\$ 50.20	\$ 100.40

2PCS	REAR TAILGATE DAMPER	X NN		X	\$ 131.90	\$ 253.80	X
1PC	REAR TAILGATE REVERSE CAMERA	X NN		X		\$ 350.00	X
2PCS	REAR TALGATE BRAKE LAMP LH & RH	9 - CFA	57.5	X	\$ 481.50	\$ 963.00	X
1PC	WINDSCREEN SPONGE TAPE					\$ 60.00	X
1PC	REAR TAILGATE WINDSCREEN SEAL					\$ 120.00	X
2PCS	REAR TAILGATE WINDSCREEN MOULDING			95	\$ 151.80	\$ 303.60	X
1PC	REAR TALGATE HYBRID EMBLEM			75		\$ 85.60	X
1PC	REAR TAILGATE FIT EMBLEM					\$ 60.20	X
2PCS	REAR BOOT LAMP LH& RH	X NN		X	\$ 392.50	\$ 785.00	X
1PC	REAR END PANEL					\$ 820.90	X
1PC	REAR END PANEL TOP GARNISH			65		\$ 189.80	X
1PC	REAR SPARE TYRE PANEL	X REPAIR.		X		\$ 1,518.80	X
1PC	REAR TOP BOARD	X NN		X		\$ 258.40	X
2PCS	REAR INNER TRIM LH & RH			516.8	\$ 258.40	\$ 516.80	X
20PCS	REAR INNER TRIM CLIP			40(SN)	\$ 4.50	\$ 90.00	X
1PC	REAR HYBRID BATTERY					\$ 11,128.80	X
1PC	REAR HYBRID BATTERY AIR GARNISH OUT			63.15		\$ 126.30	X
1PC	REAR HYBRID BATTERY AIR GARNISH IN			129.65		\$ 259.30	X
1PC	REAR HYBRID BATTERY COVER	X CFA		127.25		\$ 254.50	X
1PC	REAR BUMPER			520		\$ 851.90	X
10PCS	REAR BUMPER CLIP			30(SN)	\$ 4.50	\$ 45.00	X
1PC	REAR BUMPER GARNISH CENTER			130.6		\$ 130.60	X
2PCS	REAR BUMPER REFLECTOR LH & RH	X NN		X	\$ 80.50	\$ 161.00	X
2PCS	REAR BUMPER REFLECTOR GARNISH LH & RH			50	\$ 95.60	\$ 191.20	X
2PCS	REAR BUMPER RETAINER			40	\$ 25.10	\$ 50.20	X
2PCS	REAR BUMPER INNER BRACKET			60	\$ 60.50	\$ 121.00	X
1PC	REAR ANTENNE SENSOR	X DM				\$ 58.10	X
1PC	REAR BUZZER	X DM				\$ 80.50	X
1PC	REAR PANEL UNDER COVER	X NN		X		\$ 258.60	X
1PC	REAR EX SILENCER	X NN		X		\$ 657.60	X
1PC	REAR PARKING SENSOR	DM		(SN) 150		\$ 250.00	X
1PC	REAR AIR GUIDE FENDER	X NN		X		\$ 60.00	X

Rear Bumper Spence LH & RH - CFA.

Rear Exhaust Heat Shield - BT

Headlamp Bracket LH - BR.

TOTAL	28,246.20
LABOUR CHARGE	10,730.00
DISCOUNT (only Parts)	0%
TOTAL:	38,976.20
GST 7%	2,728.33
TOTAL	41,704.54

~~6360.85~~

~~2%: 5088.68~~

SN: 250

~~17481.65~~

~~2%: 13985.32~~

14360.85 /

2%: 11488.68 /

**LABOUR :**

- 1 TO CUT & WELD REAR PANEL, FLOOR PANEL, PULLING REAR CHASSIS MEMBER AND REPLACE ACCIDENT PORTION -\$3800 **1600**
- 2 TO RESPRAY PAINT ON ACCIDENT PORTION ( REAR BUMPER, END PANEL, FLOOR PANEL, TAILGATE, HINGE X2, LH FENDER, RH FENDER, FRT BUMPER, SUPPORT PANEL, FRT FENDER LH, BONNET ) -\$ 3000.00 **1800**
- 3 TO TUFF-KOTE -\$350.00 **80**
- 4 TO REMOVE RADIATOR, AIR CONDENDER REPAIR SUPPORT PANEL -\$250.00 **X NM**
- 5 TOP UP AIR COND GAS -\$ 80 **X NM**
- 6 TO CHECK & REAR WIRING -\$250 **30**
- 7 TO REMOVE & REFIX REAR TOP GARNISH, FENDER INNER TRIM AND ROOF LINING -\$200.00 **60**
- 8 TO REMOVE & REFIX REAR WINDSCREEN GLASS -\$150.00 **100**
- 9 TO REMOVE & REPLACE REAR PARKING SENSOR -\$120.00 **40**
- 10 TO TRANSFER & INSTALLATION REAR BOOT WIRING, BRAKE LAMP, WIPR MOTOR- \$280 **60**
- 11 TO REMOVE & REFIX REAR EXHOUST -\$180 **60**
- 12 TO DIAGNOSTIC REPROGRAM ANTISAFETY SYSTEM - \$800.00 **250**
- 13 TO REMOVE REAR SEAT -\$180.00 **40**
- 14 TO REMOVE & REFIX REAR AXEL -\$250 **100**
- 15 TO REMOVE & REFIX ABS SENSOR -\$50 **X**
- 16 TO REMOVE & REFIX LH& RH WHEEL BEARING -\$80 **X 5NM**
- 17 TO REMOVE & REFIX REAR HYBRID BATTERY-\$380 **8.**
- 18 TO EMANCIPATION HYBRID POWER SYSTEM BEFORE REMOVER -\$250 **50**
- 19 WHEEL ALIGNMENT-\$80 **X ~~40~~ NM**

**4350**

**38 926.20%**

14 Days.  
 part by part.  
 before part photos  
 Guo Qiap  
 06/12/18

**LKK Auto Consultants** hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer  
 Signature:  
 Date:

~~7688.68~~

~~15688.68~~

~~18585.52~~

16088.68



Auto  
Consultants  
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE L, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your ref: To Be Advised  
Our ref: CC4/EQI18021899/Ghb3

Date: 10.12.2018

The Motor Claims Department  
M/s EQ INSURANCE COMPANY LTD

Dear Sir/Madam,

**PRELIMINARY ADVICE OF VEHICLE NO.**

**SMF4507T**

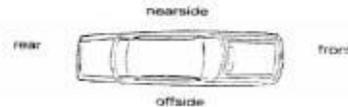
We refer to the above matter.

Please be informed that we had conducted the inspection of the above mentioned vehicle on 06.12.2018 at the premises of M/s Bw Workshop Services Pte Ltd and have the following to report:-

Workshop Estimate Amount	: S\$	<u>38,976.20</u>
Revised Estimate Amount	: S\$	<u>14,342.80</u>
"Check" Items Amount	: S\$	<u>12,102.60</u>
Market Value	: S\$	<u>-</u>
LTA Reimbursement Value	: S\$	<u>-</u>
Nett Value	: S\$	<u>-</u>

Description of Damage:

The vehicle sustained damages at the  
Front & Rear Portion



Comments/Present Status:

Damages Consistent

Estimated normal period for repairs: 14 days

Yours faithfully,

**XING GUO QIANG**  
**Licensed Appraiser**

# BW WORKSHOP SERVICES PTE LTD

30 UBI ROAD 4 SINGAPORE 408615

TEL: 62898800 FAX: 68582120

GST REG NO. 201504834E

## QUOTATION

EQ Insurance Company Limited  
THIRD PARTY CLAIM: SCU8992M  
DATE OF ACCIDENT: 03.12.2018

NO. : 18120002  
CURRENCY : \$  
PAGE :  
DATE : 5/12/2018

QTY	DESCRIPTION	VEH NO.	
		SMF4507T HONDA FIT HYBRID	
		Unit Price	AMOUNT
1PC	FRT BUMPER / <i>DL</i>		\$ 1,300.00
10PCS	FRT BUMPER CLIP / <i>ALL</i>	\$ 4.50	\$ 45.00
1PC	FRT BUMPER SEAL X <i>NN</i>		\$ 65.00
1PC	FRT BUMPER FOG LAMP GARNISH LH X / <i>CUT</i>		\$ 48.30
2PCS	FRT BUMPER SIDE HOLDER LH - <i>DL</i> , RH X <i>NN</i>	\$ 38.00	\$ 76.00
1PC	REINFORCEMENT X		\$ 318.20
1PC	BUMPER LOWER GRILLE X <i>fan</i>		\$ 191.80
1PC	BONNET X		\$ 811.70
1PC	LOCK X		\$ 90.50
1PC	HEAD LAMP LH X / <i>CRA</i>		\$ 1,036.70
1PC	BUMPER GRILLE X		\$ 352.90
1PC	BUMPER CHROME X <i>fan</i>		\$ 301.20
1PC	BUMPER EMBLEM X		\$ 27.40
1PC	BUMPER TOP MOULDING X		\$ 271.20
2PCS	RADIATOR SIDE GUIDE LH & RH X / <i>BT LH</i>	\$ 25.20	\$ 50.40
1PC	GRILLE TOP GARNISH X <i>fan</i>		\$ 30.10
1PC	GRILLE TOP BRACKET X		\$ 26.40
1PC	REAR TAILGATE / <i>bul</i>		\$ 950.90
1PC	REAR TAILGATE CHROME GARNISH X / <i>BR</i>		\$ 251.90
1PC	REAR TAILGATE LOCK / <i>LST</i>		\$ 195.90
1PC	REAR LOCK STICKER / <i>1</i>		\$ 95.30
1PC	REAR TAILGATE SWITCH HANDLE X <i>NN</i>		\$ 175.50
1PC	REAR TALGATE POCKET PULLER / <i>DL</i>		\$ 80.60
1PC	REAR TAILGATE INNER TRIM / <i>BR</i>		\$ 159.20
10PCS	REAR TAILGATE INNER TRIM CLIP / <i>ALL</i>	\$ 4.50	\$ 45.00
1PC	REAR TAILGATE WEATHER STRIP / <i>tan</i>		\$ 92.30
2PCS	REAR TAILGATE HINGE RH & LH X <i>NN</i>	\$ 50.20	\$ 100.40

LABOUR :

- 1 TO CUT & WELD REAR PANEL, FLOOR PANEL, , PULLING REAR CHASSIS MEMBER AND REPLACE ACCIDENT PORTION -\$3800 1600
- 2 TO RESPRAY PAINT ON ACCIDENT PORTION ( REAR BUMPER , END PANEL , FLOOR PANEL ,TAILGATE, HINGE X2, LH FENDER , RH FENDER , FRT BUMPER, SUPPORT PANEL , FRT FENDER LH , BONNET ) -\$ 3000.00 1800
- 3 TO TUFF-KOTE -\$350.00 80
- 4 TO REMOVE RADIATOR, AIR CONDENDER REPAIR SUSPORT PANEL -\$250.00 ?
- 5 TOP UP AIR COND GAS -\$ 80 ?
- 6 TO CHECK & REAR WIRING -\$250 30
- 7 TO REMOVE & REFIX REAR TOP GARNISH, FENDER INNER TRIM AND ROOF LINING -\$200.00 60
- 8 TO REMOVE & REFIX REAR WINDSCREEN GLASS -\$150.00 100
- 9 TO REMOVE & REPLACE REAR PARKING SENSOR -\$120.00 40
- 10 TO TRANSFER & INSTALLATION REAR BOOT WIRING, BRAKE LAMP, WIPR MOTOR- \$280 60
- 11 TO REMOVE & REFIX REAR EXHOUST -\$180 60
- 12 TO DIAGNOSTIC REPROGRAM ANTISAFETY SYSTEM - \$800.00 250
- 13 TO REMOVE REAR SEAT -\$180.00 40
- 14 TO REMOVE & REFIX REAR AXEL -\$250 100
- 15 TO REMOVE & REFIX ABS SENSOR -\$50 X
- 16 TO REMOVE & REFIX LH& RH WHEEL BEARING -\$80 X 500
- 17 TO REMOVE & REFIX REAR HYBRID BATTERY-\$380 8.
- 18 TO EMANCIPATION HYBRID POWER SYSTEM BEFORE REMOVER -\$250 50
- 19 WHEEL ALIGNMENT-\$80 X ~~40~~ 00

14 Days.  
 part by part.  
 before part A photos  
 Gino Qiang  
 06/12/18

**LKK Auto Consultants** hence notify the Repairer of the following:

- To resurvey before/after spray painting
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- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer  
 Signature:  
 Date:

> **Back to OneMotoring**

## Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	0984G
Vehicle Details	
Vehicle No.:	SMF4507T
Vehicle to be Exported:	No
Intended Deregistration Date:	10 Dec 2018
Vehicle Make:	HONDA
Vehicle Model:	FIT HYBRID 1.5F AUTO
Primary Colour:	Silver
Manufacturing Year:	2018
Engine No.:	LEB1435918
Chassis No.:	GP51329849
Maximum Power Output:	101.0 kW (135 bhp)
Open Market Value:	\$20,506.00
Original Registration Date:	12 Nov 2018
First Registration Date:	12 Nov 2018
Transfer Count:	0
Actual ARF Paid:	\$10,709.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	11 Nov 2028
PARF Rebate Amount:	\$8,031.00
Intended COE Rebate Details	
COE Expiry Date:	11 Nov 2028
COE Category:	B - Car above 1600cc or 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$32,302.00
COE Rebate Amount:	\$32,041.00
<b>Total Rebate Amount:</b>	<b>\$40,072.00</b>

The information contained herein is correct as at 10 Dec 2018

OK

**Catherine Chong (LKK Auto)**

---

**From:** Janet Tan <janet.tan@eqinsurance.com.sg>  
**Sent:** Wednesday, 5 December, 2018 9:56 AM  
**To:** 'assignments'  
**Cc:** Admin A  
**Subject:** FW: (TP) Claim- Accident Involving SMF4507T & SCU8992M  
**Attachments:** Video - Accident.mp4; SAS2514715.pdf

Dear all,

Please arrange to attend to the PRS.

Liability is cleared, proceed to direct settle if possible.

Regards,

**Janet Tan**  
Senior Executive | Claims



**EQ Insurance Company Limited**  
5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110  
did 65 6496 9032 | tel 65 6223 9433 ext 032 | fax 65 6223 4190  
[www.eqinsurance.com.sg](http://www.eqinsurance.com.sg)

 A Member of Citystate

*Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify th*

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**From:** Nur Syafirah [mailto:syafirah@bw.com.sg]  
**Sent:** Wednesday, December 5, 2018 9:51 AM  
**To:** Janet Tan <janet.tan@eqinsurance.com.sg>  
**Subject:** Re: (TP) Claim- Accident Involving SMF4507T & SCU8992M

Hi Janet,

Noted of the email for future PRS.

Kindly engage **LKK Auto Consultants** for the PRS.

Thank you.

Best regards,  
Nur Syafirah

BW Workshop Services Pte Ltd

05-12-2018 @ 1002am  
Syafirah veh in  
estimate not ready, will call back  
arrange

On Wed, 5 Dec 2018 at 09:03, Janet Tan <[janet.tan@eqinsurance.com.sg](mailto:janet.tan@eqinsurance.com.sg)> wrote:

**Without Prejudice**

**Save As To Costs**

Dear Syafirah,

For pre repair survey request, please email to [eqiprs@eqinsurance.com.sg](mailto:eqiprs@eqinsurance.com.sg)

Our insured has reported. Liability is cleared. We can agree on direct settlement.

We shall be appointing our surveyor to attend to the pre-repair survey of your client's vehicle.

Below is a list of motor surveyors in our panel. Please **revert within 2 working days** if you agree or have any objections to the appointment of any of the motor surveyors. If we do not hear from you, you are deemed to have agreed to the appointment of any of the motor surveyors listed by us. Alternatively, please specify one or more of our proposed motor surveyors to the said assignment.

<b>1) AJAX Inspection Services Pte Ltd</b> Tel: 6255 0808 Fax: 6849 9155	<b>2) Automobile Inspection Services Pte Ltd</b> Tel: 6286 0155 Fax: 6284 1539 Contact Person: Sophia
<b>3) LBS Automotive Appraisal Pte Ltd</b> <b>L.B.S. Auto Consultants Pte Ltd</b> Tel: 6281 6690 / 62832866 Fax: 6281 8748 Contact Person: Amy/ Grace	<b>4) Priority Services</b> Tel: 62934822 Fax: 62963283 Contact Person: Sharon
<b>5) RT Appraisal Pte Ltd</b> Tel: 67486076 Fax: 67480361 Contact Person: Elson/Elgene	<b>6) LKK Auto Consultants Pte Ltd</b> Tel: 6256-3561 Fax: 6741-4108

<p><b>7) Kelvin Automotive Appraising Services</b></p> <p>Tel: 81825263</p> <p>Fax: 67461148</p> <p>Contact Person: Kelvin</p>	<p><b>8) Automotive Appraiser &amp; Surveying Services</b></p> <p>Tel: 96623655</p> <p>Fax: 67655662</p> <p>Contact Person: Mr Chee</p>
<p><b>9) JP Knights Pte Ltd</b></p> <p>Tel: 63450068</p> <p>Fax: 63445328</p>	<p><b>10) Appraisals Associates Pte Ltd</b></p> <p>Tel : 67472822</p> <p>Fax: 67470070</p>
<p><b>11) Infiniti Appraisal Service</b></p> <p>Tel : 96684818/90099001</p> <p>Fax: 64587432</p>	

If you object to all the motor surveyors as proposed by us, please provide a list of at least 10 motor surveyors whom you consider as suitable to appoint for our consideration. We shall revert to you within 2 working days.

Meanwhile, we reserve our rights on Post-Repair Inspection, kindly contact us or our appointed surveyor before you return your client's vehicle to him/her.

Regards,

**Janet Tan**  
Senior Executive | Claims



**EQ Insurance Company Limited**  
5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110  
did 65 6496 9032 | tel 65 6223 9433 ext 032 | fax 65 6223 4190  
[www.eqinsurance.com.sg](http://www.eqinsurance.com.sg)



*Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify 1*

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**From:** Nur Syafirah [mailto:[syafirah@bw.com.sg](mailto:syafirah@bw.com.sg)]  
**Sent:** Tuesday, December 4, 2018 5:24 PM  
**To:** Janet Tan <[janet.tan@eqinsurance.com.sg](mailto:janet.tan@eqinsurance.com.sg)>  
**Subject:** (TP) Claim- Accident Involving SMF4507T & SCU8992M

Dear Janet,

We're writing in to let you know that our client (**SMF4507T**) had an accident with your insured (**SCU8992M**).

We're authorized by our client to proceed with the TP claim process.

Attached is the GIA Report for your reference.

Please arrange for a surveyor for the PRS at our workshop.

Address:

**BW Workshop Services Pte Ltd**

**30 Ubi Road 4**

**Singapore 408615**

The vehicle is already in our workshop.

Please do contact us at **66920125** or email at [syafirah@bw.com.sg](mailto:syafirah@bw.com.sg) for any enquiries. Thank you.

Best regards,  
Nur Syafirah

BW Workshop Services Pte Ltd

30 Ubi Road 4 Singapore 408615

Main: 6289 8800 Fax 6858 2120 Email [syafirah@bw.com.sg](mailto:syafirah@bw.com.sg)

## Hsiao Tong (LKKAuto)

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**From:** Guo Qiang (LKKAuto)  
**Sent:** Tuesday, 30 July 2019 12:18 PM  
**To:** Justin Ee  
**Cc:** Admin A; assignments; Vic (LKKAuto); Derek Low; Ebell Lee; Xu Hai  
**Subject:** RE: (TP) Claim- Accident Involving SMF4507T & SCU8992M LKK REF CC4/EQI18021899/Ghb3

Hi Justin,

Finalize COR \$16088.68 before GST @ 14 working days.

XGQ.

Regards,  
Guo Qiang

**From:** Justin Ee [mailto:justin\_ee@bw.com.sg]  
**Sent:** Thursday, 25 July, 2019 3:43 PM  
**To:** Guo Qiang (LKKAuto)  
**Cc:** Admin A; assignments; Vic (LKKAuto); Derek Low; Ebell Lee; Xu Hai  
**Subject:** Re: (TP) Claim- Accident Involving SMF4507T & SCU8992M LKK REF CC4/EQI18021899/Ghb3

Hi Guo Qiang,

Good afternoon to you,

Any update on our claim status?

Thank you.

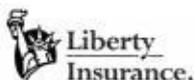
**Best regards,**  
**Justin Ee**  
**Workshop Executive**

**BW Workshop Services Pte Ltd - [www.bw.com.sg](http://www.bw.com.sg)**  
**Venture Cars Pte Ltd - [www.venturecars.com.sg](http://www.venturecars.com.sg)**  
30 Ubi Road 4 Singapore 408615  
Main: 6289 8800 / Direct Line : 6692 0139 /  
Fax: 6858 2120 / HP : 9731 8883 Email [justin\\_ee@bw.com.sg](mailto:justin_ee@bw.com.sg)

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INSURANCE GROUP



On Thu, 18 Jul 2019 at 14:43, Justin Ee <[justin\\_ee@bw.com.sg](mailto:justin_ee@bw.com.sg)> wrote:

Hi Guo Qiang,

Any update on our claims status?

Much appreciated for your kind assistance.

Thank you.

**Best regards,  
Justin Ee  
Workshop Executive**

**BW Workshop Services Pte Ltd - [www.bw.com.sg](http://www.bw.com.sg)  
Venture Cars Pte Ltd - [www.venturecars.com.sg](http://www.venturecars.com.sg)  
30 Ubi Road 4 Singapore 408615  
Main: 6289 8800 / Direct Line : 6692 0139 /  
Fax: 6858 2120 / HP : 9731 8883 Email [justin\\_ee@bw.com.sg](mailto:justin_ee@bw.com.sg)**

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INSURANCE GROUP**



**Liberty  
Insurance.**

On Mon, 8 Jul 2019 at 09:41, Justin Ee <[justin\\_ee@bw.com.sg](mailto:justin_ee@bw.com.sg)> wrote:

Hi Guo Qiang,

Any update on our claims status?

Kindly advice.

Thank you.

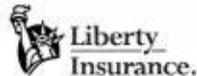
**Best regards,  
Justin Ee  
Workshop Executive**

**BW Workshop Services Pte Ltd - [www.bw.com.sg](http://www.bw.com.sg)  
Venture Cars Pte Ltd - [www.venturecars.com.sg](http://www.venturecars.com.sg)  
30 Ubi Road 4 Singapore 408615  
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Fax: 6858 2120 / HP : 9731 8883 Email [justin\\_ee@bw.com.sg](mailto:justin_ee@bw.com.sg)**

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INSURANCE GROUP**



**Liberty  
Insurance.**

On Fri, 5 Jul 2019 at 15:45, Justin Ee <[justin\\_ee@bw.com.sg](mailto:justin_ee@bw.com.sg)> wrote:

Hi Guo Qiang,

Any update on our claims status?

Please kindly advice.

Thank you.

**Best regards,  
Justin Ee  
Workshop Executive**

**BW Workshop Services Pte Ltd - [www.bw.com.sg](http://www.bw.com.sg)  
Venture Cars Pte Ltd - [www.venturecars.com.sg](http://www.venturecars.com.sg)  
30 Ubi Road 4 Singapore 408615  
Main: 6289 8800 / Direct Line : 6692 0139 /  
Fax: 6858 2120 / HP : 9731 8883 Email [justin\\_ee@bw.com.sg](mailto:justin_ee@bw.com.sg)**

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INSURANCE GROUP**



**Liberty  
Insurance.**

On Fri, 28 Jun 2019 at 17:05, Justin Ee <[justin\\_ee@bw.com.sg](mailto:justin_ee@bw.com.sg)> wrote:

Hi Guo Qiang,

Kindly refer to our attach file of **SMF 4507 T - Hybrid Battery Report**.

Kindly assist.

Thank you.

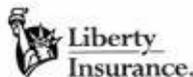
**Best regards,  
Justin Ee  
Workshop Executive**

**BW Workshop Services Pte Ltd - [www.bw.com.sg](http://www.bw.com.sg)  
Venture Cars Pte Ltd - [www.venturecars.com.sg](http://www.venturecars.com.sg)  
30 Ubi Road 4 Singapore 408615  
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Fax: 6858 2120 / HP : 9731 8883 Email [justin\\_ee@bw.com.sg](mailto:justin_ee@bw.com.sg)**

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**Liberty  
Insurance.**

On Mon, 24 Jun 2019 at 15:52, Justin Ee <[justin\\_ee@bw.com.sg](mailto:justin_ee@bw.com.sg)> wrote:

Hi Guo Qiang,

Good afternoon to you,

As spoken, we cannot accept your offer at **\$9,688.68**, as we spoken, the hybrid battery we had change with our client due for accident, we can provide to you our report which the battery had damage.

Thank you.

**Best regards,  
Justin Ee  
Workshop Executive**

**BW Workshop Services Pte Ltd - [www.bw.com.sg](http://www.bw.com.sg)  
Venture Cars Pte Ltd - [www.venturecars.com.sg](http://www.venturecars.com.sg)  
30 Ubi Road 4 Singapore 408615  
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Fax: 6858 2120 / HP : 9731 8883 Email [justin\\_ee@bw.com.sg](mailto:justin_ee@bw.com.sg)**

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Insurance.

On Mon, 3 Jun 2019 at 17:56, Justin Ee <[justin\\_ee@bw.com.sg](mailto:justin_ee@bw.com.sg)> wrote:

Hi Guo Qiang,

Thank you for your email, we will get back to you as soon as possible.

Thank you.

**Best regards,  
Justin Ee  
Workshop Executive**

**BW Workshop Services Pte Ltd - [www.bw.com.sg](http://www.bw.com.sg)  
Venture Cars Pte Ltd - [www.venturecars.com.sg](http://www.venturecars.com.sg)  
30 Ubi Road 4 Singapore 408615  
Main: 6289 8800 / Direct Line : 6692 0139 /  
Fax: 6858 2120 / HP : 9731 8883 Email [justin\\_ee@bw.com.sg](mailto:justin_ee@bw.com.sg)**

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Insurance.

On Mon, 3 Jun 2019 at 17:06, Guo Qiang (LKKAuto) <[GuoQiang@lkkauto.com](mailto:GuoQiang@lkkauto.com)> wrote:

Hi Justin,

Finalize COR \$9688.68 before GST @ 14 working days.

Regards,

Guo Qiang

**From:** Justin Ee [mailto:[justin\\_ee@bw.com.sg](mailto:justin_ee@bw.com.sg)]

**Sent:** Wednesday, 22 May, 2019 10:38 AM

**To:** Guo Qiang (LKKAuto)

**Cc:** Admin A; assignments; Vic (LKKAuto); Derek Low

**Subject:** Re: (TP) Claim- Accident Involving SMF4507T & SCU8992M LKK REF CC4/EQI18021899/Ghb3

Hi Mr Guo Qiang,

Good day to you,

Any update from your side? Please kindly take notes our client is claims under Loss Of Use, he is case his payment please kindly finalize with us as soon as possible.

Thank you.

Best Regards,

Justin Ee

On Tue, May 14, 2019, 12:06 PM Justin Ee <[justin\\_ee@bw.com.sg](mailto:justin_ee@bw.com.sg)> wrote:

Hi Mr Guo Qiang,

Any update of this case?

Mr Guo Qiang, please kindly look into this matter.

Thank you.